

**Iowa Department of Inspections and Appeals
Assisted Living Program
Re-certification Monitoring Evaluation Report**

Assisted Living Program:

Robert Feauto, Administrator
Emerald Oaks
2603 17th Street
Emmetsburg, IA 50536

Date of Monitoring Visit:

January 10, 2005

Monitor(s):

Hal L. Chase RN BSN MPH

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Re-certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Emerald Oaks on January 10, 2005. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP) – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	6
Current number of tenants with cognitive disorder:	0
Total Population:	6

Dementia Specific Program (DSP) – Not applicable.

Tenant/Family Satisfaction Results – A community meeting was held with 6 tenants in attendance. Tenants reported they enjoy living at this program. The program staff encourages the tenants to make their own decisions and to come and go as they choose. Tenants stated they have the privacy they expect, and the staff provides the services they need or request. Staff are courteous and quick to help when needed. Tenants reported the food is good and they are given a wide variety of choices. They also reported that the RN is available when needed. They feel safe at the program and would recommend this program to their friends and family. Tenants also reported there are plenty of activities available for them.

Complaint History – There were no substantiated complaints this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Nurse Review - Program provides a registered nurse to ensure the appropriate administration and documentation of medications, ensure that physician orders are current, and assess and document the tenants' health related activities. [321 IAC 25.30]

Monitoring Observation: Three of three tenant files were reviewed and indicated that medications ordered were not transcribed correctly from physician orders to MAR sheets. Physician orders were not timed, dated and signed by the Registered Nurse.

- **Regulatory Insufficiency:** The program RN did not ensure that prescription medications ordered were administered consistent with such orders and did not document the review with time, date and signature.

Dated this 21st day of January, 2005