

**Iowa Department of Inspections and Appeals
Assisted Living Program
Initial Certification Monitoring Evaluation Report**

Assisted Living Program:

Ms. Shelli Robins, Manager
Windsor Manor
608 15th Street South
Indianola, IA 50125

Date of Monitoring Visit:

January 5th, 2005

Monitor(s):

Hal L. Chase RN BSN MPH

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of an Initial Certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Windsor Manor on January 5, 2005. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP) – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder: 14

Dementia Specific Program (DSP) – A program that is a Dementia Specific Program by definition or holds itself out as providing specialized care in a dedicated setting but may have tenants without cognitive disorder

Current number of tenants in a DSP that holds itself out as providing specialized care in a dedicated setting: 1

Total Population: 15

Tenant/Family Satisfaction Results – Fourteen tenants attended the community meeting. Tenants reported that they are very happy in their new homes. They feel the staff gives expert care and are available when needed. Tenants reported they are given the privacy they expect and the staff is respectful. Tenants reported the building and their apartments are kept neat and clean. All tenants reported the food is very good and it is always served on time. Tenants knew how to contact the Department of Elder Affairs and the Department of Inspections and Appeals for concerns the tenants may have.

Complaint History – There were no substantiated complaints filed during this certification period.

On-Site Monitoring Evaluation – There were no regulatory insufficiencies found during this monitoring evaluation.

Dated this 10th day of January, 2005