

**Iowa Department of Inspections and Appeals
Assisted Living Program
Re-certification Monitoring Evaluation Report**

Assisted Living Program:

Judy Nicholls
Reflections Assisted Living
512 13th Street
Wellman, IA 52356

Date of Monitoring Visit:

December 21, 2004

Monitor(s):

Stephanie Cummins, SW

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Re-certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Reflections Assisted Living on December 21, 2004. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP) – Not applicable.

Dementia Specific Program (DSP) –

Current number of tenants in a DSP that holds itself out as providing specialized care in a dedicated setting:	9
Current number of tenants without cognitive disorder:	1
Total Population:	10

Tenant/Family Satisfaction Results – Tenant interviews indicated the tenants enjoyed living at the program and they stated the staff members were nice and attentive. They indicated the dining room, hallways, and apartments were kept very clean. Tenants were aware of the activities offered and they enjoyed them. The tenants interviewed never had anything missing and they felt safe and secure at the program. They indicated the food served was very good and was always served hot. The tenants stated this was the best place they could be and offered no complaints or concerns.

Complaint History – There were no complaints filed this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Evaluation of Tenant - The program evaluates each tenant's functional and cognitive abilities and health status and the determination of needed services as required. [321 IAC 25.23(1) and/or (2)]

Monitoring Observation: Review of four tenant files and an interview with the Administrator indicated a health professional evaluated each tenant's health status and functional abilities prior to taking occupancy. A health professional evaluated the tenant's cognitive abilities after taking occupancy on the day of admission. The program evaluated each tenant's functional and cognitive abilities and health status within 30 days of admission and as needed and annually.

- Regulatory Insufficiency: The program did not formally evaluate each tenant's cognitive ability prior to taking occupancy.

Dated this 28th day of December 2004.