

**Iowa Department of Inspections and Appeals
Assisted Living Program
Re-certification Monitoring Evaluation Report**

Assisted Living Program:

Valerie Lybarger
Bickford Cottage of Iowa City
3500 Lower West Branch Road
Iowa City, IA 52240

Date of Monitoring Visit:

September 21, 2004

Monitor(s):

Hal Chase, RN, MPH
Stephanie Cummins, SW

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Re-certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Bickford Cottage on September 21, 2004. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP) – Not applicable.

Dementia Specific Program (DSP) –

Current number of tenants in a DSP that serves 5 or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale (GDS):

26

Tenant/Family Satisfaction Results – Results of the community meeting indicated the tenants had some concerns regarding the food served. The tenants stated the food, at times, was good and other times was not, depending on the cook. The tenants also had some concerns about the food not being hot when it was served. Tenants indicated the direct care staff was pleasant, kind and helpful. The tenants stated their apartments and the entire program was kept clean and well maintained. The tenants have enjoyed the activities offered, but were concerned because the employee previously in charge was no longer there. The tenants expressed some concerns in regards to planning and development of future activities.

Complaint History – Substantiated complaints in the areas of Occupancy and Transfer Criteria and Service Plans.

On-Site Monitoring Evaluation – The monitor found **no regulatory insufficiencies** during this monitoring evaluation.

Dated this 11th day of October 2004.