

**Iowa Department of Inspections and Appeals
Assisted Living Program
Re-certification Monitoring Evaluation Report**

Assisted Living Program:

Dee Luttenbegger, Administrator
Senior Suites Assisted Living
4700 84th St.
Urbandale, IA 50322

Date of Monitoring Visit:

September 2, 2004

Monitor(s):

Mary Oliver, LISW
Jan O'Briant, LISW
Ann Martin, RN
Hal Chase, RN

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Re-certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Senior Suites on September 2, 2004. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP) – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	29
Current number of tenants with cognitive disorder:	9
Total General Population:	38

Tenant/Family Satisfaction Results – Fifteen tenants were interviewed in a group and three tenants were interviewed privately. All tenants interviewed made positive comments about the staff, activities, and food. All tenants indicated they were satisfied with the program and would recommend it to friends or relatives. No family members were available for interview.

Complaint History – No complaints on file this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Evaluation of Tenant - The program evaluates each tenant's functional and cognitive abilities and health status and the determination of needed services as required. [321 IAC 25.23(1) and/or (2)]

Monitoring Observation: Tenant #1 had no preadmission scored cognitive evaluation. Tenants #1 and #2 did not have health status assessment within 30 days of admission.

- **Regulatory Insufficiency:** The program did not complete evaluations within the required timeframes.

B. Nurse Review - Program provides a registered nurse to ensure the appropriate administration and documentation of medications, ensure that physician orders are current, and assess and document the tenants' health related activities. [321 IAC 25.30]

Monitoring Observation: Four of six records reviewed (Tenants #3, #4, #5, #6) did not have the physician's orders properly noted by the RN.

- **Regulatory Insufficiency:** The program did not ensure that the RN consistently noted physician's orders with time, date and signature.

C. Transportation – When the program provides transportation services directly or under contract with the program, the services shall be provided as required. [321 IAC 25.38]

Monitoring Observation: One of two employees who transported tenants did not have a Class D chauffeur's license.

- **Regulatory Insufficiency:** The program did not ensure that all drivers had a valid appropriate Iowa driver's license.

Dated this 22nd day of September 2004.