

**Iowa Department of Inspections and Appeals  
Assisted Living Program  
Re-certification Monitoring Evaluation Report**

**Assisted Living Program:**

Christa Poggemiller  
Bickford Cottage of Burlington  
3301 Sterling Drive  
Burlington, IA 52601

**Date of Monitoring Visit:**

July 28, 2004

**Monitor(s):**

Judy Parks, RN

**Definitions:**

The following definitions are relevant:

**Regulatory Insufficiency** - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

**Plan of Correction** - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Re-certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

**Dementia-specific assisted living program** - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

**Overview:**

An on-site monitoring evaluation was conducted at Bickford Cottage of Burlington on July 28, 2004. In preparing this report, the following information was considered:

## Current Program Census:

**General Population Program (GPP) – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.**

|                                                       |    |
|-------------------------------------------------------|----|
| Current number of tenants without cognitive disorder: | 33 |
| Current number of tenants with cognitive disorder:    | 7  |
| Total General Population:                             | 40 |

**Dementia Specific Program (DSP) –**

|                                                                                                                                                                      |   |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| Current number of tenants in a DSP that serves 5 or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale (GDS): | 7 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|

**Tenant/Family Satisfaction Results** – Interviews with tenants and two family members indicated overall satisfaction with the program. Tenants felt they had autonomy in decision making about their care, the staff was well trained and kind in delivering service, and the administrator and nurse were very approachable when an issue came up. Family members and tenants were aware of conditions that could arise making it inappropriate to remain in assisted living. There was general satisfaction with the environment, food, safety and issues of privacy. Family members interviewed had contact with the administrator on numerous occasions and expressed great satisfaction with responses.

**Complaint History** – No complaints on file for this certification period.

**On-Site Monitoring Evaluation** – The on-site monitor found **no regulatory insufficiencies** during the course of this evaluation.