

Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: #6168		Date: August 8, 2023	
Facility Name: Accura Healthcare of Marshalltown		Survey Dates:	
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		July 10, 2023 - July 25, 2023	
Rule or Code Section	Nature of Violation	Class	Fine Amount
			Correction date

<p>58.28(3)e</p>	<p>481—58.28(135C) Safety. The licensee of a nursing facility shall be responsible for the provision and maintenance of a safe environment for residents and personnel. (III)</p> <p>58.28(3) Resident safety.</p> <p>e. Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on clinical record review, observations, staff interviews and facility policy review, the facility failed to accurately reflect the needs for 1 out of 3 residents reviewed in regards to supervision and care (Resident #1). Resident #1 was found outside lying on the ground unsupervised in hot weather wearing sweaters. Resident #1 required hospitalization related to heat exhaustion and dehydration. The resident's cognition had declined and the Care Plan was not updated to direct staff on how to keep Resident #1 safe. The facility reported a census of 51 residents.</p>	<p>CLASS I</p>	<p>\$7,250.00</p>	<p>UPON RECEIPT</p>
-------------------------	--	-----------------------	--------------------------	----------------------------

Facility Administrator

Date _____

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>Findings Include:</p> <p>A Minimum Data Set (MDS), dated 6/6/23, documented diagnoses for Resident #1 that included early onset Alzheimer's disease, abnormalities of gait and mobility, and heart failure. A Brief Interview of Mental Status (BIMS) revealed a score of 3 out of 15, which indicated severely impaired cognition. The resident required supervision of 1 for locomotion on and off the unit, dressing and toileting.</p> <p>An MDS dated 6/9/21, documented Resident #1's BIMS score was a 10 out of 15, which indicated moderately impaired cognition.</p> <p>A Care Plan with a Focus Area dated 10/9/19, documented that Resident #1 had an Activity of Daily Living (ADL) deficit due to Alzheimer's disease. An intervention date 6/28/21, directed staff that Resident #1 was now allowed to go out (to) the courtyard with his forward wheeled Walker (FWW) independently. The edge of the sidewalks had been painted yellow to show his boundaries. This resident had been educated on the use of his walkie talkie and to call for assist on channel 6 if he should need help outside. He was to check in with nursing prior to going outside and getting his walkie talkie and then when he came back in, he was to report to the nurse and turn his walkie talkie back in.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023				
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023				
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158						
Rule or Code Section		Nature of Violation		Class	Fine Amount	Correction date

	<p>The above Care Plan Focus Area and intervention were discontinued on 7/5/23.</p> <p>Review of Progress Notes for Resident #1 documented the following:</p> <p>a. On 7/2/23 at 3:43 p.m., another resident went to nursing staff and said that someone was outside with their pants down. Resident #1 was standing at the tree with pants to his knees. Staff went outside and noted this resident's wheelchair was in the grass. Staff advised Resident #1 that he could not be outside. They were able to get his pants on and get him inside. Resident #1 had his coat on and his 2 shirts. Water was given and resident was alert and smiling. This resident's skin was pink, warm, and dry. There was no cyanosis (blueness to skin related to decrease in oxygen) noted. Staff advised this resident not to go outside without help.</p> <p>b. On 7/2/23 at 4:00 p.m., staff had a conversation with this resident about not urinating outside. This resident verbalized understanding and used the restroom indoors.</p> <p>c. On 7/4/23 at 6:00 p.m., Resident #1 found outside in the courtyard when staff were looking for the resident because he did not come out for supper. Staff A, Certified Nurse Aide (CNA), found Resident #1. The resident was lying face down on his right side with feet stretched out in front of him with 1 shoe on and 1</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158				
		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>shoe off. Resident #1 was wearing his dress shoes and noted outside for approximately 40 minutes. Staff did not move the resident and Staff B, Licensed Practical Nurse (LPN), stayed with Resident #1 until the Emergency Medical Services (EMS) arrived. Staff were unable to obtain vital signs. When the resident was turned over it was found he vomited and soiled himself. EMS moved and assessed the resident. The resident was lying on the right side of his body with his face on the concrete and his feet stretched out in front of him with the wheelchair behind his head. Resident #1 was unable to give a description of what had happened. Resident #1's range of motion was not checked until EMS arrived. Resident #1 told the nurse that he was having pain but wouldn't tell the nurse where it was located. The resident's skin was warm and he was wearing a coat and 2 shirts on with pants and dress shoes. The resident was to be an assist of 1 with walker and or wheelchair. Resident #1 had an order to go outside to the courtyard with a walkie talkie but didn't have one on him today. The resident was sent to the Emergency Room (ER) for evaluation and treatment.</p> <p>d. On 7/4/23 at 9:50 p.m., staff spoke with the ER Nurse. He voiced that Resident #1 was being admitted related to unresponsive episode. The ER Nurse voiced that they needed to run more tests so they could figure out what happened. The Director of Nursing (DON), was informed of the resident's</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>admission to the hospital.</p> <p>e. On 7/5/23 at 5:34 p.m., received a call from the hospital and they are keeping the resident for another day. The hospital staff stated they are reporting this incident to the Department of Inspection and Appeals (DIA). Advised the DON was going to also.</p> <p>f. On 7/8/23 at 9:53 p.m., an Admission Assessment documented Resident #1 admitted to nursing facility in a wheelchair from the hospital. Resident #1 was oriented to facility meal times, visiting hours, room and staff. The resident's ADL needs were extensive assist from staff for bed mobility, transfers, dressing, toileting and limited staff assist to complete personal hygiene. Resident #1 was oriented to person and disoriented to place, time, and situation.</p> <p>A Hospital Summary Report dated 7/8/23 documented the following diagnoses were noted on 7/4/23 and resolved on 7/8/23:</p> <p>a. Encephalopathy acute (a disease that affects brain structure or function and causes altered mental state and confusion).</p> <p>b. Rhabdomyolysis (a breakdown of skeletal muscle due to direct or indirect muscle injury, if not treated immediately it can lead to kidney damage).</p> <p>c. Heat exhaustion.</p> <p>d. Dehydration.</p> <p>e. Lactic acidosis (condition where there is too much acid in the body).</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>Further review of the Summary of Hospitalization documented that an 83-year-old male with advanced Alzheimer's dementia was apparently found down in the courtyard of the facility on a hot day wearing winter clothing for an unknown period of time. Upon arrival to the ER the patient was minimally responsive and febrile to 101 (degrees Fahrenheit). Responsiveness improved once the patient was cooled and given intravenous (IV) hydration. The resident was unable to provide any history due to his dementia and thought he was still at the nursing home. The resident did not remember going outside wearing winter clothing at all. Initial Vital Signs (VS) were positive for fever and mild hypoxia (low oxygen level) with the resident needing oxygen at 2 liters per a nasal cannula.</p> <p>Review of an email sent on 7/25/23 at 12:16 p.m., the State Climatologist of Iowa reported the following weather conditions in response to a request for the weather on 7/2/23 at 3:45 p.m. and for 7/4/23 from 4:00 p.m. to 6:00 p.m.:</p> <p>On July 2, 2023:</p> <ul style="list-style-type: none"> a. Temperature: 85 degrees F. b. Relative humidity: 48%. c. Heat Index: 86 degrees F. d. Winds out of the Northwest (NW) at 14 miles per hour (mph). e. Mostly cloudy with no rainfall detected. 			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>On July 4, 2023:</p> <ul style="list-style-type: none"> a. Temperature: 86-88 degrees F. b. Relative humidity: 48-53%. c. Heat Index: 92 degrees F. d. Winds out of the South-Southwest (SSW) to Southerly 7-12 mph. e. Fair conditions with no rainfall detected. <p>On 7/10/23 at 9:30 a.m., no residents were noted to be outside. The Nursing Home Administrator stated they put a Facility Self-Report in today for an incident that happened last week involving Resident #1. She said there was some confusion regarding whether he was in observation at the hospital or not, but they found out he was admitted. When asked how long can a resident be in the hospital before they are considered admitted? The Administrator stated it depends-sometimes 24 to 48 hours. She said that Resident #1 had fallen outside and went to the hospital.</p> <p>On 7/10/23 at 12:10 p.m., Staff C, Restorative Aide, stated the door alarm sounds at the Nurse's Station. She stated about 2 years ago she had to go outside to get a resident who went outside. She knew about the resident going outside, because of the call light system and she went to check, then saw the resident outside. Staff C reported she has had no other residents that she has had to retrieve since then.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>On 7/10/23 at 1:00 p.m., the DON stated that there are no residents in the facility that currently use the Wander guard system (a system that has residents wearing a bracelet which will alert staff when a resident is near an exit door). She stated no other residents have been outside that they have had a concern with. The DON reported she would get the timeline for Resident #1's fall outside. When asked if the door alarm sounded alerting the call light system and staff, the DON stated it would have. The DON stated at that time Resident #1 was able to go outside, so staff would have seen him go out and would not have had a problem with that. She stated that on the day he went outside and fell, Resident #1 had a supplement drink around 4:30 and after passing trays, staff noticed he wasn't in the dining room, so went to find him and found him outside, lying on his side. The DON said they wondered if there was something else going on with him like a potential urinary tract infection (UTI), because he was trying to pee outside and he normally didn't do things like that. The DON said he always wears a coat outside and is one who can get combative if you would try to remove his coat. She said he needs help getting over the hump and outside the door usually but on that day, he must have gone over the hump by himself because they could not find any staff that reported they helped him outside. The DON stated he no</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>longer was able to go outside on his own after this incident.</p> <p>Throughout the survey, Resident #1 noted lying in bed with all observations so far of him.</p> <p>On 7/10/23 at 1:22 p.m., Staff A, CNA stated she had got to work a little late so she didn't take report from anybody (on the day of the incident). She stated her partner had taken report. That day Resident #1 was in bed around 3:00 p.m. He usually was in bed for lunch and supper. She stated that day she arrived to the facility about 2:10 p.m. or 2:15 p.m. Staff A stated she was supposed to leave that day at 6:00 p.m., so she was giving report to another CNA and was telling her what happened during the 4 hours Staff A had worked. Staff A stated she was ready to leave, in the breakroom when a staff member who worked in the kitchen, asked about where Resident #1 was. Staff A stated she then went back to his room. Staff A told the other CNA to walk with Staff A so she could finish giving report. Staff A stated that Resident #1 was not in his room and he was not in his bed. Staff A stated a resident across the hall had her curtains open and Staff A saw a wheelchair out in the courtyard. Staff A stated they then went outside, saw Resident #1 on the ground, had the other CNA go check on him while Staff A ran to get a nurse. Staff B, LPN was the nurse on the other side and she came right away. Staff A</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023				
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023				
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158						
Rule or Code Section		Nature of Violation		Class	Fine Amount	Correction date

	<p>stated this resident's nurse and his other nurse were arguing about who was going to take care of him. When asked how Resident #1 seemed to be doing, Staff A stated that Resident #1 was lying on the ground. She stated he responded to them. Staff A stated she thought Resident #1 was hot because it was hot outside. Staff A stated Resident #1 usually wore about 5 jackets. Staff A reported Resident #1 could go outside by himself. She stated she had seen him go outside by himself before, but she did not see him go outside by himself on that day. She said he was lying on the cement area without any obvious injuries. Staff A stated the Paramedics removed Resident #1's jacket after responding quickly after they called the Paramedics. Staff A stated she ended up leaving around 8:00 p.m. Staff A stated that she wasn't sure what time Resident #1 left the facility. She stated the Paramedics cut off Resident #1's clothes and they were out there for about 10-20 minutes. Staff A stated that because Resident #1 was laying like facing the cement, Staff B had said she did not want to move him because of the way he was lying. Staff A stated that half of his face was facing the ground and his arm was under him, so they didn't know if he had a broken arm or anything like that. Staff A stated when she said Resident #1's name he said yes, but he was moaning like he was in pain. Staff A stated that Resident #1 was in his room when she had seen him earlier and had heard the (door) alarm.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>Staff A did not know if anyone saw him and she did not know who shut off the alarm. Staff A stated that it was very busy that day and she was used to working on the other side. It was different because they have new residents. She stated they have another resident who was trying to open the door. Staff A repeated that they did not know who shut off the main box that is at the Nurse's Station. Staff A said the facility had a few residents who go outside without asking and the nurse that is usually behind the desk is supposed to be checking the box. When asked about a walkie talkie, Staff A stated that Resident #1 used to carry a walkie talkie when he was walking but it had been a long time since he walked. Staff A stated she worked as needed (PRN) so she did not know for sure how long it had been since he was walking, thought it had been a few months. Staff A stated she had not seen Resident #1 carry that walkie talkie for a long time. Staff A repeated that she last saw him about 3 something that day, it was probably 3:30. Staff A reported that supper was served at 5:00/5:30 p.m.</p> <p>On 7/10/23 at 2:00 the Administrator stated Resident #1 did not have a walkie talkie on him. She stated Resident #1 probably hadn't used a walkie in a long time. The Administrator stated Resident #1 used to go up to the Nurse's Station and ask for a walkie. The Administrator stated everyone should be aware of the alarms. We all know what times the smoke times are.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>The Administrator stated if staff do not see anyone at a door that triggered an alarm then staff are to go down the hall to find who went out. She stated that if staff aren't able to see who went out the door, then staff should go into the facility's Elopement Protocol and make sure all residents are accounted for. She stated that the facility needed to get clarification on if anyone saw him go outside. Initially Staff D, Registered Nurse (RN), stated she did see him go outside but then when the DON asked her the next day, Staff D stated she did not see him go outside. The Administrator stated that Staff D was coming in later that day and they were trying to get down to the bottom of it, whether or not Staff D let him out. When asked about him being outside on 7/2/23, the Administrator stated she was unaware of this incident. The Administrator stated that Resident #1 has had to be redirected before when he had urinated inappropriately outside. The Administrator stated that was when Resident #1 was walking. The Administrator stated that she was unaware of him urinating inappropriately since he's been using a wheelchair. The Administrator stated she wanted to say it had been 3 to 6 months since Resident #1 had been using a wheelchair. She stated Resident #1 was starting to use his walker unsafely so the facility switched him to a wheelchair. The Administrator stated that Resident #1 could still transfer and pivot.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>On 7/10/23 at 2:24 p.m., Staff F, RN, stated that (on 7/2/23), another resident had come to Staff F and said that Resident #1 was outside by a tree peeing. Staff F stated she went out and sure enough he was peeing and had his pants down. She stated they were able to get his pants back up and get him back on to the hard surfaces as he was on the grass. Staff F stated that Resident #1 had not gone outside for the longest time. Staff F stated she did not know if he had recently gone outside before that. Staff F said Resident #1 used to bring a walkie talkie with him. Staff F stated she got Resident #1 all checked out and made sure he had clean clothes on. She said he was acting fine. She stated it happened around midafternoon. Staff F stated she did look at his Care Plan and it did say he could go outside with a radio. Staff F stated she reported it on to the Night Nurses on the 24-hour report. Staff F stated that Staff E, Quality Assurance Nurse, had to come in because someone called in sick on the night shift. Staff F stated Staff E came in and Staff F told Staff E what had happened. Staff F stated she had no idea about whether the alarm had sounded. Staff F stated she had just sat down and was getting ready to chart when the other resident came up and told her about a Resident peeing outside. Staff F stated she just finished passing the 2:00 p.m. medications. Staff F stated there was no alarm going off then. Staff F stated that originally Resident #1 would go out with</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>people that would go out smoking, but that was a long time ago. Staff F stated she worked 3 days a week.</p> <p>On 7/10/23 at 3:15 p.m., Staff G, LPN, stated that she had only been working at the facility for a short while and mostly worked days. Staff G stated that Resident #1 did not really go outside much during the day hours. Staff G stated when she worked a 2nd shift a couple of weeks prior and Resident #1 went in and out a few times on that shift, he would let himself out and then let himself back in. Staff G reported that staff told her that Resident #1 does that all the time. Staff G reported that Resident #1 opened the door safely when she saw him.</p> <p>On 7/10/23 following the above conversation, Staff H, CNA, stated she had worked at the facility for over a year. Staff H stated she had just recently come back to the 2-10 shift from nights about a week prior. Staff H stated that she heard about Resident #1 falling. Staff H stated that Resident #1 used to have a walkie and she wouldn't have thought anything about him going outside because he did that all the time last year. Staff G stated she had not seen him go outside this year though.</p> <p>On 7/10/23 at 3:44 p.m., Staff I, LPN, stated that she was not working either day this resident was found outside but it was something he would do fairly</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>regularly. Staff I reported she had not seen him go out lately, but he had gone out and sat in the courtyard. Resident #1 was out for a classic car show. She stated if she would have saw him going out it would not raise an alarm to her. Staff I stated Resident #1 would go outside with another resident as well. Staff I stated Resident #1 wears his coat constantly. Staff I stated when this resident was out at the car show she tried to get him to come in. Staff I stated Resident was wearing a hat and gloves and he refused to take them off. She stated this resident sleeps all day and gets up at night. He wakes up during the day and will ask for a supplement drink. Staff I stated Resident #1 would be awake during the day, you can go in and talk with him. Staff I stated as far as getting out of bed this resident would wait to get up until after supper. Then he would go down and play cards.</p> <p>On 7/10/23 at 4:08 p.m., Staff J, CNA, stated she wasn't working when Resident #1 was found outside. Staff J stated she worked full time on 2nd shift, and Resident #1 would normally go outside so she wouldn't have thought twice about him going outside. Staff J stated she had worked at the facility for 9 years. Staff J stated that Resident #1 was able to get in and out of the door without any issues. Staff J reported that she knew one time he went out with the jacket on and it was in the 70's. Staff J stated that she made a comment to the nurse and Resident #1</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158				
		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>came right back in though. Staff J explained Resident #1 used to use a walkie talkie outside with him but that had been a while ago. She stated he used to come up to the Nurse's Station and get the walkie talkie. Staff J stated the last time she saw him do that was a few months ago. Staff J stated the resident stopped telling us he was going out recently. Staff J stated she hadn't seen a change cognitively. He still takes care of himself. Staff J stated that she personally did not know if the wheelchair was something Resident #1 wanted to be in.</p> <p>On 7/10/23 at 4:23 p.m., the DON stated she had received a text message saying to call the facility. The DON called the facility back and was told that Resident #1 was on the ground outside and was told what was going on. The DON came in around 7:40 p.m. to 8:00 p.m., and started her investigation on what had happened. The DON stated that Staff B, LPN said she had seen this resident around lunchtime. The DON stated that Staff D said she saw him around 4:30 p.m., at the desk when this resident received a supplement and then around the 5:40ish p.m., staff went to look for him and that's when they found him outside. The DON stated she was not aware of the incident of him urinating outside. The DON stated she looked at the Care Plan and had gotten it all updated. The DON stated she understood the concerns.</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>On 7/10/23 at 4:31 p.m., Staff D, RN stated she had worked the dayshift when Resident #1 had fallen. Staff D stated she had seen Resident #1 when he came up for a Boost (dietary supplement). She stated that 4:30 p.m. was probably the right time as this resident wants a Boost before supper. Staff D stated she honestly did not know what time it was, but was afternoon before supper. Staff D reported Resident #1 did not show up for supper and one of the girls was going and getting the residents up for supper. Staff D stated that Staff B, LPN was working also and Staff B ended up going out and taking care of him. Staff D stated that both she and Staff D were getting ready to leave. Staff D stated she did not see Resident #1 go outside. Staff D stated she honestly did not remember the alarm going off on the door and added that it gets so noisy and the alarm goes off all day long. She stated 2 other residents go out all the time and they were care planned to go out. Staff D stated that if she was at the Nurse's Station and heard the alarm go off, she would see who was going out and if it's okay, then she would shut the alarm off. Staff D stated that if they staff did not know where the alarm was coming from they would go and check to see if someone accidentally went out. Staff D did not think any of these people have any business going in or out. She stated the facility did not have enough staff to ensure that the residents are safe. Staff D stated she did not think a resident could be Care Planned to go out there</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>safely. Staff D stated that the last she knew, Resident #1 was care planned to go in and out by himself.</p> <p>Directly following this interview, the Administrator and the DON stated they understood the concerns with the level of this resident's impaired cognition and the facility allowing him to independently go outside. They acknowledged that the Care Plan should have been updated to reflect his changing needs.</p> <p>The facility reported they did not have policies on Care Plans, Nursing Supervision, or Rounding and Resident Checks. The facility reported they follow regulations and Nursing Standards of Practice.</p> <p>Review of the Missing Resident/Elopement Process policy revised on 7/12/21, directed staff under the Assessment and Identification of Wandering Residents Section:</p> <ul style="list-style-type: none"> a. An elopement risk assessment will be completed upon admission, readmission, quarterly, annually, and with any significant change MDS. b. Care Plan will be modified as needed based on risk assessment. c. You will complete a missing resident identification form. d. Activities will be in charge of having a missing resident identification form completed for each resident on admission and annually by the end of the 			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>first quarter (March 31st).</p> <p>Under the Residents identified at Risk for Elopement Section:</p> <p>a. Residents whose assessment identifies them at risk for elopement, the following steps will be taken:</p> <p>i) An alarm bracelet may be placed on the resident to audibly alert the staff of attempts by the resident to exit the facility.</p> <p>ii) The resident's Care Plan shall address behaviors using resident specific goals and/or approaches as assessed by the Interdisciplinary Team (IDT).</p> <p>iii) A current picture of the resident will be maintained in the facility.</p> <p>iv) Facility staff will ensure that all exit alarms are responded to immediately.</p> <p>v) Staff will encourage activities which the resident enjoys in order to occupy/distract the resident.</p> <p>WHEN THE DOOR ALARM SOUNDS; the facility staff shall:</p> <p>a. Check the alarm panel to determine which door has been opened. DO NOT assume someone else has already done this.</p> <p>b. Check the exit door for any existing resident by means of a visual check. Visual check means observing the area around the exit and may require leaving the building.</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>c. If a resident is discovered outside the facility inappropriately, staff will assist them back into the facility.</p> <p>d. Reset the door alarm after it is determined by visual check that no resident has exited the facility inappropriately or is returned to the facility.</p> <p>e. If for any reason, door alarms are turned off, the staff will continually visually monitor the door/doors.</p> <p>f. If an alarm is discovered de-activated, staff will perform an immediate head count to ensure all residents are accounted for.</p> <p>The Nurse, DON, or Executive Director will question staff to determine who de-activated the door alarm and reason for doing so.</p> <p>If the Nurse, DON, or Executive Director in advance did not approve the de-activation, the person responsible for de-activating the alarm may face disciplinary action. Disciplinary action issued for such occurrence shall be maintained by the DON or Executive Director.</p> <p>Elopement Process (Missing Resident):</p> <p>1) When it is determined that a resident is missing, the following will occur:</p> <p>i) Alert the nurse in charge and all shift personnel to search the facility. If the resident is not located, institute a grounds search.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>ii) If the resident is unaccounted for after a thorough grounds search of the building and grounds, the following will be immediately notified:</p> <ul style="list-style-type: none"> a) Executive Director/ Director of Nursing b) Family and/or Legal Representative c) Attending Physician d) Police <p>A complete description of the resident will be given to police along with a current photo of the resident. Provide law enforcement the Missing Resident Identification Form.</p> <p>When the resident is located, the following procedures will be followed:</p> <ul style="list-style-type: none"> a. Head to toe assessment of the resident will be completed to determine if medical attention is required. Document in Nurse's Notes - Head to Toe Assessment completed and findings. b. After assessment is completed, the attending physician will be notified, and results of assessment reported. The Physician's Plan of Care will be documented in the resident's record. c. The resident's family/legal representative shall be notified of the resident's condition. d. The resident's condition will be monitored every shift x 72 hours. e. A detailed Incident Report will be completed. f. An Elopement/Missing Resident Investigation Form 			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>will be completed by the DON and/or designee. g. The Incident Report will be reviewed at the Monthly Safety Committee meeting and each quarter with the QA Committee.</p> <p>Education and Training: a. All staff will be educated on proper identification, assessment, and treatment of residents identified as an exit seeking risk. This education will occur during orientation and annually thereafter. B. Missing Resident Drill will be completed on ALL shifts quarterly.</p> <p>Attachments: a) Missing Resident Identification Form. b) Elopement/Missing Resident Investigation. c) Missing Resident Drill.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: #6168		Date: August 8, 2023	
Facility Name: Accura Healthcare of Marshalltown		Survey Dates:	
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		July 10, 2023 - July 25, 2023	
Rule or Code Section	Nature of Violation	Class	Fine Amount
			Correction date

50.7(1)a(2)	<p>481—50.7(10A,135C) Additional notification. The director or the director’s designee shall be notified within 24 hours, or the next business day, by the most expeditious means available (I, II, III):</p> <p>50.7(1) Of any accident causing major injury.</p> <p><i>a.</i> “Major injury” shall be defined as any injury which:</p> <p>(2) Requires admission to a higher level of care for treatment, other than for observation.</p> <p>DESCRIPTION:</p> <p>Based on clinical record review, observations, staff interview and facility policy review, the facility failed to report a fall a resident incurred requiring a higher level of care for 1 of 1 resident reviewed (Resident #1). Resident #1 fell outside in hot weather wearing 2 shirts and a coat, requiring hospitalization from July 4, 2023 to July 8, 2023. The facility failed to report the incident until 7/10/23. The facility reported a census of 51 residents.</p>	CLASS II	\$500.00	UPON RECEIPT
--------------------	--	---------------------	-----------------	-------------------------

Facility Administrator

Date _____

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158				
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>Findings Include:</p> <p>A Minimum Data Set (MDS), dated 6/6/23, documented diagnosis for Resident #1 included early onset Alzheimer ' s disease, abnormalities of gait and mobility, and heart failure. A Brief Interview of Mental Status (BIMS) revealed a score of 3 out of 15, which indicated severely impaired cognition. The MDS documented the resident required supervision of 1 for locomotion on and off the unit, dressing and toileting.</p> <p>An MDS dated 6/9/21, documented Resident #1's BIMS score was a 10 out of 15, which indicated moderately impaired cognition.</p> <p>A Care Plan with a Focus Area dated 10/9/19, documented that Resident #1 had an Activity of Daily Living (ADL) deficit due to Alzheimer's disease. An intervention date 6/28/21, directed staff that Resident #1 was now allowed to go out (to) the courtyard with his Forward wheeled Walker (FWW) independently. The edge of the sidewalks had been painted yellow to show his boundaries. Resident #1 educated on the use of his walkie talkie and to call for assist on channel 6 if he should need help outside. He was to check in with nursing prior to going outside and getting his walkie talkie and then when he came back in, he was to report to the nurse and turn his walkie talkie back in.</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158				
		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>The above Care Plan Focus Area and intervention were discontinued on 7/5/23.</p> <p>Review of Progress Notes for Resident #1 documented the following:</p> <p>a. On 7/2/23 at 3:43 p.m., another resident went to nursing staff and said that someone was outside with their pants down. Resident #1 was standing at the tree with pants to his knees. Staff went outside and noted this resident's wheelchair was in the grass. Staff advised Resident #1 that he could not be outside. They were able to get his pants on and get him inside. Resident #1 had his coat on and his 2 shirts. Water was given and resident was alert and smiling. This resident's skin was pink, warm, and dry. There was no cyanosis (blueness to skin related to decrease in oxygen) noted. Staff advised this resident not to go outside without help.</p> <p>b. On 7/2/23 at 4:00 p.m., staff had a conversation with this resident about not urinating outside. This resident verbalized understanding and used the restroom indoors.</p> <p>c. On 7/4/23 at 6:00 p.m., Resident #1 found outside in the courtyard when staff were looking for the resident because he did not come out for supper. Staff A, Certified Nurse Aide (CNA), found Resident #1. The resident was lying face down on his right side with feet stretched out in front of him with 1 shoe on and 1</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>shoe off. Resident #1 was wearing his dress shoes and noted outside for approximately 40 minutes. Staff did not move the resident and Staff B, Licensed Practical Nurse (LPN), stayed with Resident #1 until the Emergency Medical Services (EMS) arrived. Staff were unable to obtain vital signs. When the resident was turned over it was found he vomited and soiled himself. EMS moved and assessed the resident. The resident was lying on the right side of his body with his face on the concrete and his feet stretched out in front of him with the wheelchair behind his head. Resident #1 was unable to give a description of what had happened. Resident #1's range of motion was not checked until EMS arrived. Resident #1 told the nurse that he was having pain but wouldn't tell the nurse where it was located. The resident's skin was warm and he was wearing a coat and 2 shirts on with pants and dress shoes. The resident was to be an assist of 1 with walker and or wheelchair. Resident #1 had an order to go outside to the courtyard with a walkie talkie but didn't have one on him today. The resident was sent to the Emergency Room (ER) for evaluation and treatment.</p> <p>d. On 7/4/23 at 9:50 p.m., staff spoke with the ER Nurse. He voiced that Resident #1 was being admitted related to unresponsive episode. The ER Nurse voiced that they needed to run more tests so they could figure out what happened. The Director of Nursing (DON), was informed of the resident's</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>admission to the hospital.</p> <p>e. On 7/5/23 at 5:34 p.m., received a call from the hospital and they are keeping the resident for another day. The hospital staff stated they are reporting this incident to the Department of Inspection and Appeals (DIA). Advised the DON was going to also.</p> <p>f. On 7/8/23 at 9:53 p.m., an Admission Assessment documented Resident #1 admitted to nursing facility in a wheelchair from the hospital. Resident #1 was oriented to facility meal times, visiting hours, room and staff. The resident's ADL needs were extensive assist from staff for bed mobility, transfers, dressing, toileting and limited staff assist to complete personal hygiene. Resident #1 was oriented to person and disoriented to place, time, and situation.</p> <p>A Hospital Summary Report dated 7/8/23 documented the following diagnoses were noted on 7/4/23 and resolved on 7/8/23:</p> <p>a. Encephalopathy acute (a disease that affects brain structure or function and causes altered mental state and confusion).</p> <p>b. Rhabdomyolysis (a breakdown of skeletal muscle due to direct or indirect muscle injury, if not treated immediately it can lead to kidney damage).</p> <p>c. Heat exhaustion.</p> <p>d. Dehydration.</p> <p>e. Lactic acidosis (condition where there is too much acid in the body).</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>Further review of the Summary of Hospitalization documented that an 83-year-old male with advanced Alzheimer's dementia was apparently found down in the courtyard of the facility on a hot day wearing winter clothing for an unknown period of time. Upon arrival to the ER the patient was minimally responsive and febrile to 101 (degrees Fahrenheit). Responsiveness improved once the patient was cooled and given intravenous (IV) hydration. The resident was unable to provide any history due to his dementia and thought he was still at the nursing home. The resident did not remember going outside wearing winter clothing at all. Initial Vital Signs (VS) were positive for fever and mild hypoxia (low oxygen level) with the resident needing oxygen at 2 liters per a nasal cannula.</p> <p>On 7/10/23 at 9:30 a.m., no residents were noted to be outside of the facility. The Nursing Home Administrator stated they submitted a Facility Self-Report in on this day for an incident that happened last week involving Resident #1. She said there was some confusion regarding whether Resident #1 was in for observation at the hospital or not, but they found out he was admitted. When asked how long can a resident be in the hospital before they are considered admitted? She stated it depends-sometimes 24 to 48 hours. She said that Resident #1 had fallen outside and went up to the hospital.</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #6168		Date: August 8, 2023		
Facility Name: Accura Healthcare of Marshalltown		Survey Dates: July 10, 2023 - July 25, 2023		
Facility Address/City/State/Zip: 2401 South 2 nd Street Marshalltown, IA 50158		TAG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>The facility provided a copy of Inspection and Appeals Chapter 50 page 2 dated 5/29/13, for their reporting guidelines.</p> <p>481-50.7(10A,135C) Additional notification. The director or the director ' s designee shall be notified within 24 hours, or the next business day, by the most expeditious means available (I, II, III):</p> <p>50.7(1) Of any accident causing major injury.</p> <p>a. "Major injury" shall be defined as any injury which:</p> <p>(1) Results in death; or</p> <p>(2) Requires admission to a higher level of care for treatment, other than for observation; or</p> <p>(3) Requires consultation with the attending physician, designee of the physician, or physician extender who determines, in writing on a form designated by the department, that an injury is a "major injury" based upon the circumstances of the accident, the previous functional ability of the resident, and the resident's prognosis.</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: #6168		Date: August 8, 2023	
Facility Name: Accura Healthcare of Marshalltown		Survey Dates:	
Facility Address/City/State/Zip:		July 10, 2023 - July 25, 2023	
2401 South 2 nd Street Marshalltown, IA 50158			
Rule or Code Section	Nature of Violation	Class	Fine Amount
			Correction date

	FACILITY RESPONSE:			
--	---------------------------	--	--	--

Facility Administrator

Date _____

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).