

**Department of Inspections and Appeals  
Health Facilities Division  
Citation**

<b>Number</b> 6011					<b>Report date</b> February 23, 2023
<b>Facility name</b> Silver Oak Nursing and Rehabilitation Center		<b>Survey dates</b> January 23, 2023 - January 31, 2023			
<b>Facility address</b> 455 31 <sup>st</sup> Street					
<b>City</b> Marion		JB			
<b>Rule or Code Section</b>	<b>Nature of Violation</b>	<b>Class</b>	<b>Fine Amount</b>	<b>Correction Date</b>	
56.6(1)	<b>481—56.6(135C) Treble and double fines.</b> <b>56.6(1) Treble fines for repeated violations.</b> The director of the department of inspections and appeals shall treble the penalties specified in rule 481—56.3(135C) for any second or subsequent class I or class II violation occurring within any 12-month period, if a citation was issued for the same class I or class II violation occurring within that period and a penalty was assessed therefor.	I	<b>\$27,000 Trebled (\$9,000X3)</b>  <b>Held in Suspension</b>	Upon Receipt	
58.19(2)j	<b>481—58.19(135C) Required nursing services for residents.</b> The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules: <b>58.19(2) Medication and treatment.</b> <i>j.</i> Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition. (I, II, III)  <b>DESCRIPTION</b>  Based on clinical record review, facility policy review, and staff interviews, the facility failed to provide adequate nursing assessments for two of three residents reviewed (Residents #2 and #6). On 12/21/22, when Resident #2 admitted to the				

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	<p>facility. On 12/23/22, Resident #2 discharged to the hospital. Between Resident #2's admission and discharge, the facility failed to complete and document assessments on his condition at the time. When Resident #2 discharge from the facility to the hospital, he got admitted to the ICU. On 1/20/23, Resident #6 dropped hot chocolate with an unknown temperature on her abdomen and thigh resulting in second to third degree burns. Following the incident, the staff reported that Resident #6 had complained of pain. The review showed that Resident #6 only received pain medication right after the incident and not again for another seven days despite her reports of pain. The facility reported a census of 52 residents.</p> <p>Findings include:</p> <p>1. Resident #2's Minimum Data Set (MDS) assessment dated 12/23/22 indicated an admission date of 12/21/22 from an acute hospital. The MDS indicated that on 12/23/22, Resident #2 discharged unplanned from facility to an acute hospital without a return anticipated. The MDS identified that Resident #2 had a Brief Interview for Mental Status (BIMS) score of 00 indicating severe cognitive impairment. Resident #2 required extensive assistance of one to two staff for bed mobility, transfers, locomotion, dressing, toilet use, and personal hygiene. The MDS listed that Resident #2</p>			

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	<p>did not walk and required the total assistance of one person with eating. Resident #2 received their nutrition from a feeding tube.</p> <p>The Care Plan initiated 12/22/22 indicated that Resident #2 had an activities of daily living (ADL) self-care deficit related to muscle weakness, decreased mobility, altered cardiovascular status, encephalopathy, peg tube (feeding tube), and a urinary catheter. The interventions listed that Resident #2 required extensive assistance with bathing/showering, bed mobility, dressing, personal/oral hygiene, toilet use, and transfers. Resident #2 required tube feeding and full assistance with the management of it.</p> <p>The Fall Incident Report dated 12/21/22 at 6:04 PM documented that Resident #2 fell in his room. The staff observed Resident #2's upper body on the floor with his legs on the bed. Resident #2 bled from his G-tube, (gastrostomy tube) a tube used to provide nutrition into the stomach. Resident #2's G-tube and urinary catheter were pulled from their insertion locations. When the staff attempted to provide range of motion (ROM), Resident #2 complained of pain. Staff A, LPN (Licensed Practical Nurse), notified the physician and transferred Resident #2 to the emergency room. Staff A also notified Resident #2's next of kin and the Administrator.</p>				

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Facility Administrator

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	<p>On 1/24/23 at 12:05 PM, Staff B, CMA (Medication Aide), reported that they worked on 12/21/22, 12/22/22, and 12/23/22 from 6 o'clock AM until 6 o'clock PM. When Resident #2 fell on 12/21/22, Staff B already left for home but did hear that his feeding tube and urinary catheter got dislodged when he fell. On 12/22/22 around breakfast time, Staff B observed Resident #2 on the floor in his room, after falling from the bed. Staff B and Staff C, LPN, responded. Staff C provided an assessment and found Resident #2 did not have an injury. They transferred him to a high back wheelchair and brought him to the nurses' station for closer observation.</p> <p>Staff B indicated that Resident #2 had a change in condition on 12/23/22. At that time, Staff H, Registered Nurse (RN)/ADON (Assistant Director of Nursing), assessed him and transferred him to the Emergency Room (ER).</p> <p>On 1/24/23 at 2:00 PM, Staff C explained that on 12/22/22, Resident #2 rolled out of bed. Staff C assessed the resident and found no injury, so they brought him to the nurses' station. Resident #2 had restless behaviors and did not want to stay in his bed. Staff C said the progress note should have included a post-fall assessment.</p>				

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	<p>Resident #2's clinical record lacked progress notes from 12/21/22 - 12/27/22. The clinical record lacked an admission assessment and a skilled assessment from 12/21/22 - 12/23/22. The clinical record lacked any documentation related to Resident #2's condition prior to his discharge to the hospital on 12/23/22.</p> <p>On 1/24/23 at 12:30 PM, Staff G, RN, reported that the facility did not have a room available closer to the nurse's station at the time, so they kept Resident #2 at the nurses' station during the day and frequently checked on him during the night. On 12/23/23, Staff G reported that she assessed Resident #2 and found that he had a change in condition with no verbal responses. After this, Staff G sent him to the ER.</p> <p>On 1/24/23 at 12:30 PM, Staff H verified that Resident #2's clinical record included no admission assessment, skilled assessments, and included only one Incident Report for the fall on 12/21/22.</p> <p>The Hospital Emergency Department (ED) records dated 12/23/22 documented that Resident #2 presented with altered mental status, unable to follow commands, had respiratory distress, septic shock, and pneumonia. The ED staff admitted Resident #2 to the intensive care unit (ICU) for further evaluation and management of symptoms.</p>				

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	<p>2. The MDS assessment dated 12/9/22 identified that Resident #6 had a BIMS score of 14, indicating intact cognition. Resident #6 required supervision with setup help only with eating. The MDS included diagnoses of diabetes mellitus, multiple sclerosis, and arthritis.</p> <p>The Burn Incident Report dated 1/20/23 at 12:30 PM indicated that Resident #6 received hot chocolate from a staff member in the dining room with the warning that it was hot. Resident #6 picked up the cup by herself and spilled it on herself. Staff took her to a room and assisted to her bed. Upon assessment the staff noted a 4.5 by (x) 3 inches of redness to her RLQ (Right Lower Quadrant) of her abdomen and 7 x 3 inches of redness with blisters. The facility reported the incident to Staff J, ARNP (Advanced Registered Nurse Practitioner). Staff J gave a new order to apply silvadene to her burn areas BID (two times a day), until healed. The staff notified Resident #6's daughter by phone and left a message. The Dietary staff who witnessed the spill wrote a statement. Resident #6 could not provide a description of what happened.</p> <p>In 1/20/23 written statement provided by Staff S, Dietary Aide, Staff S documented she gave the resident hot chocolate and warned the resident it was hot. After they turned around the resident</p>			

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	<p>spilled it on her lap, about three minutes later. They pulled her pants away from her skin and cleaned what spilled. Then Staff S quickly got Staff O, CNA and the DON.</p> <p>The Weekly Skin Observation - V2 - V3 completed by Staff L, LPN, on 1/23/23, documented an open blister on the abdomen that measured 4.5 inches by 3 inches, and an intact blister on her right thigh that measured 7 inches by 3 inches. The assessment included documentation that Resident #6 indicated that the burn hurts a little bit.</p> <p>The Monthly LTC Note dated 1/25/23 at 3:33 PM documented by Staff L, LPN, Resident #6 had daily moderate pain.</p> <p>The Wound Evaluation and Management Summary dated 1/27/23 listed Resident #6's chief complaint listed multiple wounds. The Focused Wound Exam of the burn wound of the right upper thigh full thickness indicated that the wound measured 6.5 x 30 x not measurable centimeters (CM). The wound had 90% granulation tissue with 10% skin and a fluid filled blister. The Focused Wound Exam of the Burn Wound of the Anterior Abdomen Full Thickness indicated the wound measured 8.5 x 10.8 x not measurable CM. The wound had 100% granulation tissue and a fluid filled blister. The Focused Wound Exam burn wound of the lower</p>				

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	<p>abdomen full thickness listed a measurement of 2.5 x 13 x not measurable CM. The wound had 100% granulation tissue and a fluid filled blister.</p> <p>The Advanced Care Planning Note dated 1/27/23 completed by Staff K indicated that Resident #6 rested in bed and generally she is in the chair for breakfast. The nurse informed Staff K that the resident had not been getting in the chair since she experienced a burn, after she received extremely hot chocolate and she accidentally dumped it causing it to burn her abdominal skin as well as the skin on her right lateral (outside) leg/thigh. Resident #6 appeared confused and had a difficult time telling Staff K what happened but did report it was better than it had been. The staff reported that the resident had not been getting out of bed for the last week because she has too much pain. Per the Medications Administration Record (MAR), Resident #6 received a dose of Tylenol on 1/20/23 but has not been getting pain medications. There are no nursing concerns at this time, their report confirms the patient is stable. The note included the following orders to schedule Tylenol 500 milligrams (MG) three times a day and Lortab 5/325 MG twice a day for one week. The note included diagnoses of a third degree burn of her abdominal wall with loss, initial encounter, and burn of her abdominal wall, second degree burn, initial encounter.</p>				

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	<p>On 1/30/23 at 8:30 AM observed Resident #6 in bed, fully dressed, and lying on the Hoyer (full-body mechanical lift) sling (material used to lift the resident safely with the Hoyer). Staff H removed Resident #6's clothing to allow for observation and treatment application. Resident #6's skin appeared waxy white with partial sloughing (skin falling away), with pink tissue underneath in some areas. Staff H measured the following wounds:</p> <ol style="list-style-type: none"> <li>1. Right upper quadrant abdomen - 11 x 8 CM</li> <li>2. Right upper thigh - 13 x 2.5 CM and an adjacent area measured 2 x 1.5 CM</li> <li>3. Right outer thigh - 6.5 x 6.5 CM and an adjacent area measured 1.5 x 1.5 CM.</li> <li>4. Waistband - 10 x 1 CM.</li> </ol> <p>Staff H explained that the Wound Clinic Physician observed the wounds on 1/27/23 and ordered a new treatment. Resident #6 had random, nonsensical speech during the observation. When the surveyor asked the resident if she had pain, she responded inappropriately.</p> <p>During an interview on 1/30/23 at 3:40 PM, Staff K indicated burns can be very painful and when she visited the resident on 1/27/23, the resident began crying, indicating that she had pain, and nobody listened to her. Staff K revealed that Resident #6 remained in bed since the incident, that she experienced pain, and that they had reported it. The facility failed to inform Staff K of the extent of</p>				

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	<p>the injury. The leadership did not know the extent of the injury either. Staff H observed the wounds for the first time on 1/27/23 as well. Staff K had concerns regarding the lack of pain medication and assessment of her pain. The resident had an order for a lidocaine patch to her hip daily for osteoarthritis.</p> <p>Resident #6's January 2023 MAR reviewed on 1/30/23 indicated that she received Tylenol 500 MG on 1/20/23 at 12:66 AM and not again until 1/27/23 at 12:03 PM. The MAR included an order to evaluate/monitor for pain every shift and as needed for pain monitoring. The MAR indicated that Resident #6 had a pain score of 10, severe pain on 1/20/23. The MAR listed that Resident #6 only had pain at night on 1/23/23, 1/24/23, and during the day on 1/24/23 until 1/28/23. The documentation showed that Resident rated her pain as a 0, indicating no pain on the other days from 1/20/23 until 1/28/23.</p> <p>Resident #6's January 2023 Treatment Administration Record (TAR) reviewed on 1/30/23 included an order for Silver Sulfadiazine Cream 1 % Apply to RLQ and right thigh topically every shift for burn until healed. The TAR lacked documentation of application of Silver Sulfadiazine Cream for the following</p> <p>a. 1/24/23 at Night</p>				

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	<p>b. 1/25/23 at 6:00 AM c. 1/26/23 at Night d. 1/27/23 at 6:00 AM</p> <p>During an interview on 1/30/23 at 9:25 AM with the DON (Director of Nursing) reported that on 1/20/23 during lunch, Resident #6 went to drink her hot chocolate and dropped it on her lap. Resident #6 did not require adaptive dining equipment and ate independently. At the time of the incident, Staff M, Dietary Aide, worked in the dining room. Resident #6 never really yelled out, the Certified Nurse Aides (CNA's) took her to her room and Staff L, LPN, assessed her. The provider ordered Silvadene cream, she never complained of pain, and on 1/28/23 she started receiving scheduled pain medication, Hydrocodone/Acetaminophen 5/325 mg, two times a day and Tylenol 500 mg three times a day. The Wound Clinic Physician saw her on 1/27/23 and ordered her a new treatment. The Administrator reported that she notified DIA (Department of Inspections and Appeals) on 1/27/23. The Medical Director's nurse instructed her to report it due to the staff failing to check the temperature of the hot water prior to serving it.</p> <p>On 1/30/23 at approximately 11:00 AM, the DON reported on 1/20/23 she was nearby speaking to another resident and witnessed the resident spilling the hot chocolate on her lap along with Staff M,</p>				

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	<p>Dietary Aide. The DON informed Staff N, CNA, and Staff O, CNA. The DON indicated someone wiped the hot chocolate off Resident #6's lap but could not recall who did it. The DON denied knowing that Resident #6 remained in her room for the following week and confirmed that she had not observed the wounds. Staff L assessed the burn after the incident occurred and notified Staff J. The DON denied communicating with the ARNPs since the incident.</p> <p>On 1/30/23 at approximately 2:45 PM, Staff H reported that on 1/20/23 a CNA informed her that Resident #6 spilled hot chocolate on herself during lunch. Staff H asked Staff L to assess the resident with the assistance of Staff N and Staff O. Staff H never observed the burns until 1/27/23, and thought the burns needed some attention. On 1/27/23 Staff H saw Resident #6's wounds along with the Wound Clinic Physician. Staff H reported that she believed that Resident #6 came out for meals. Staff H reported that as of the previous week, she would assume responsibility for skin assessments and will do the rounds with the wound doctor. The wound doctor ordered a new treatment for the wounds on January 27.</p> <p>On 1/30/23 at approximately 10:30 AM, Staff M reported that since the incident involving Resident #6, the staff received reeducation and were instructed to check the temperature of the water</p>				

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	<p>before using it to make tea or hot chocolate. The staff were to make sure the temperature is at 140 degrees or less. Staff M explained that she worked on 1/20/23 when Resident #6 spilled the hot chocolate on her lap. Staff M had her back turned to the resident. When Resident #6 spilled the hot chocolate, she yelled "I spilled my hot chocolate." Staff M explained that she immediately grabbed towels, began cleaning her up, and pulled her clothing away from her skin. Staff M grabbed additional staff and the DON who addressed it. That day, another Dietary Aide served Resident #6 hot chocolate using water from the thermos. The dietary staff fill the thermos with water from the coffee maker about an hour prior to dining services. That day, the staff failed to document the water temperature prior to serving the hot chocolate. At 10:30 AM Staff M checked the thermos water temperature, and reported it at 135.4 degrees Fahrenheit. The water that came directly from the coffee maker tempted at 143 degrees Fahrenheit. Staff M indicated that the staff never serve hot water directly from the coffee maker, as they always serve it from the pre-filled thermos containers. Staff M reported that they fill the thermos at least thirty minutes prior to meal service.</p> <p>On 1/30/23 at approximately 1:45 PM, Staff O reported that she worked on 1/20/23 when the</p>				

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	<p>incident occurred. Around 11:15 AM she assisted another resident in a wheelchair towards the dining room and observed Staff M from dietary tell the DON something about Resident #6 in the hall. Staff O had to return to her resident's room and then a supply room, to fetch foot pedals for the wheelchair. Staff O returned about fifteen minutes later and heard Resident #6 crying and saying "it hurts". Staff O observed a cup on the resident's lap. Staff N also entered the dining room and they removed Resident #6 from the dining room. Staff O informed Staff H and she said to let Staff L know. Staff N and Staff O transferred Resident #6 to bed, undressed her and placed cold washcloths on the burns. Staff O indicated they had the resident in bed by 11:35 AM. The resident cried in pain. The nurse instructed them to leave Resident #6 in bed, covered with a sheet and assist her with eating her meals in bed. Resident #6 expressed pain with movement and said it "hurt a lot." Staff O reported that Resident #6 seemed to have less pain at the time of the interview.</p> <p>On 1/30/23 at approximately 1:25 PM, Staff N reported that she worked on 1/20/23 along with Staff O. Staff N heard Resident #6 crying out "It's burning" at lunch time, as her cup spilled onto her lap. Staff N rolled Resident #6 out of the dining room. Staff M indicated that the DON knew and the DON said the girls would take care of it. Staff N</p>				

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	<p>informed Staff H who told Staff N to tell Staff L to complete an incident report.</p> <p>On 1/30/23 at approximately 3:30 PM, Staff L reported that she worked on 1/20/23 when Resident #6 spilled her hot chocolate in the dining room. During lunch, a dietary aide came to Staff L and reported that Resident #6 attempted to feed herself with her glasses. Staff L went to Resident #6, gave her medications, and proper utensils. Next thing she knew, a CNA assisted Resident #6 to her room. Staff L never heard her cry out, but she may have been coming down the hall. The CNA told Staff L, that Staff M told the DON of the incident. The DON never came to Staff L and the DON did not assess Resident #6. The staff got Resident #6 into bed and removed her clothing. Staff L called the provider and received an order for Silvadene Cream. When she returned to Resident #6's room, the burns had already started to blister. Resident #6 said it hurt, but she had difficulty expressing herself at times. Resident #6 had an order for Tylenol as needed for pain. Staff L could not remember if the CNA's reported that Resident #6 had pain. Resident #6 transferred with a Hoyer lift so they decided to have the resident remain in bed to avoid pressure from the sling during transfers. Staff L had no follow up with the ARNPs.</p>				

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	<p>On 1/30/23 at approximately 8:00 PM via phone, Staff Q, Medication Aide, reported that she worked on 1/20/23. She explained that Staff N told her that they were keeping Resident #6 in bed to avoid pain or injury from the Hoyer lift. One day Staff Q assisted another aide with positioning Resident #6 in bed before her meal. When they slid Resident #6 up in bed and raised the head of the bed, Resident #6 cried out in pain so they lowered her head a bit. Staff Q explained that she assumed the abdominal burns caused pain when they raised the head up.</p> <p>On 1/31/23 Staff M added that she did not know how much time passed between the time she informed the staff and when they removed Resident #6 from the dining room. Staff M returned to the kitchen after she informed the staff.</p> <p>On 1/31/23 at approximately 10:30 AM, Staff R, Medication Aide reported that when she worked on 1/23/23, Resident #6 experienced pain. It hurt her to bend, to move, everything, and Resident #6 told her that she had pain. Staff R informed the nurse and the DON. Staff R reported that every resident has a daily pain assessment that they document on the MAR. Staff R observed the January MAR and found no daily pain assessments documented.</p> <p>On 1/31/23 at 11:00 AM, Staff C reported that the next time she worked following Resident #6's</p>				

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	<p>incident they decided to keep her in bed because of the pain she experienced. Staff C administered the Silvadene cream and instructed the Medication Aides to administer Tylenol as needed.</p> <p>The Hot Liquid Safety policy dated 22 directed that hot liquids are to be served at proper (safe and appetizing) temperatures using appropriate safety precautions.</p> <p>Definitions:</p> <p>"Proper (safe and appetizing) temperature" means both appetizing to the resident and minimizing the risk for scalding and burns.</p> <p>"Scalding" is a burn caused by spills, immersion, splashes, or contact with hot water, food and hot beverages, or steam.</p> <p>Policy Explanation and Compliance Guidelines:</p> <p>1. Hot liquids can cause scalding and burns. The degree of injury depends on the temperature, the amount of skin exposed, and the duration of exposure. Refer to the table attached to this policy for an illustration of the time required for a burn to occur at various temperatures.</p> <p>2. The temperatures of hot liquids will be checked in the dietary department prior to distribution to the nursing units. If the temperature is greater than 140 degrees Fahrenheit, hold the liquid in the dietary department until it reaches an appropriate temperature.</p>				

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	<p>3. All residents are assessed for their ability to handle containers and consume hot liquids. Residents with difficulties will receive appropriate supervision and use of assistive devices in order to consume hot liquids. Interventions will be individualized and noted on the resident's plan of care. Interventions include, but are not limited to:</p> <ul style="list-style-type: none"> <li>a. Wide based cups</li> <li>b. Cups with lids and handles</li> <li>c. Limit Styrofoam cups to residents with no difficulties</li> <li>d. Aprons</li> <li>e. Disallow hot liquids while lying in bed</li> </ul> <p>4. Staff shall respond immediately to spills or other accidents with hot liquids to minimize the risk for burns. Follow procedures regarding incidents/accidents should anyone experience exposure to hot liquids.</p> <p>5. Monitor residents for at least 24 hours following exposure to hot liquids, as redness or blisters may not appear initially.</p> <p>6. General safety precautions when serving hot liquids include, but are not limited to:</p> <ul style="list-style-type: none"> <li>a. Make sure resident is alert and in proper positioning to consume hot liquids.</li> <li>b. Use cups, mugs, or other containers that are appropriate for hot beverages.</li> <li>c. Do not overfill containers.</li> <li>d. Regulate temperature of hot liquids to which residents have direct access.</li> </ul>				

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	<p>e. Place filled containers directly on the table. Do not hand them directly to residents.  f. Keep hot liquids away from edges of the table.  g. Do not refill containers while the resident is holding the container.</p> <p>The table labeled Time and Temperature Relationship to Serious Burns indicated the time required for a third degree burn to occur with the following water temperatures.</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Water Temperature</th> <th style="text-align: left;">Time Required for a 3rd Degree Burn to Occur</th> </tr> </thead> <tbody> <tr><td>155 degrees</td><td>1 second</td></tr> <tr><td>148 degrees</td><td>2 seconds</td></tr> <tr><td>140 degrees</td><td>5 seconds</td></tr> <tr><td>133 degrees</td><td>15 seconds</td></tr> <tr><td>127 degrees</td><td>1 minute</td></tr> <tr><td>124 degrees</td><td>3 minutes</td></tr> <tr><td>120 degrees</td><td>5 minutes</td></tr> </tbody> </table> <p>Note: Burns can occur even at water temperatures below those identified in the table, depending on an individual.</p>	Water Temperature	Time Required for a 3rd Degree Burn to Occur	155 degrees	1 second	148 degrees	2 seconds	140 degrees	5 seconds	133 degrees	15 seconds	127 degrees	1 minute	124 degrees	3 minutes	120 degrees	5 minutes				
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\_\_\_\_\_  
Facility Administrator

\_\_\_\_\_  
Date

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58.28(3)e	<p><b>481—58.28(135C) Safety.</b> The licensee of a nursing facility shall be responsible for the provision and maintenance of a safe environment for residents and personnel. (III)</p> <p><b>58.28(3) Resident safety.</b> e. Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III)</p> <p><b>DESCRIPTION</b></p> <p>Based on clinical record review, facility policy review, staff, and resident interviews the facility failed to adequately supervise one of three residents (Resident #3), to prevent an elopement and a subsequent fall with injury. The facility reported a census of 52 residents.</p> <p>Findings include:</p> <p>Resident #3's Minimum Data Set (MDS) dated 12/27/22 identified a Brief Interview for Mental Status (BIMS) score of 12, indicating moderately impaired cognition. The MDS indicated that Resident #3 could be independent with ambulation, transfers, personal hygiene, and toilet use. The MDS included diagnoses of tobacco use, anemia, anxiety and depression. Resident #3 use an antianxiety medication for five out of the seven</p>	I	<p>\$9,000.00</p> <p style="color: red;"><b>Held in Suspension</b></p>	Upon Receipt	

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	<p>days in the lookback period. In addition, Resident #3 used an antidepressant for four out of the seven days in the lookback period.</p> <p>The Care Plan initiated on 12/22/22 included the resident having an ADL (Activities of Daily Living) self-care performance deficit related to dementia, depression, hypothyroidism, anxiety disorder, and muscle weakness. The Intervention dated 1/18/23 directed the staff to know that Resident #3 could no longer leave the facility independently due to physical limitations related to injuries from a fall causing right femur fracture.</p> <p>The initial Nurse Practitioner Progress Note dated 12/22/22 revealed the resident had past medical history significant for asthma, hypertension, tobacco dependence, depression, anxiety, alcohol abuse, memory loss, and recurrent falls.</p> <p>The Progress Note dated 1/15/23 at 1:19 PM, Staff C, Licensed Practical Nurse (LPN), documented that Resident #3 did not sign herself out of the building.</p> <p>The Morse Fall Scale assessment dated 1/15/23, post fall, identified a score of 15, indicating a low risk for falling.</p> <p>The Fall Incident Report dated 1/15/23 at 1:21 PM documented by Staff D, LPN, indicated that a CNA</p>				

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	<p>(Certified Nurse Aide) found Resident #3 lying on her right side in the parking lot. Staff D assessed and transferred the resident to the emergency room. Resident #3 appeared to be alert and oriented to three (person, place, and time). Resident #3 denied hitting her head and said that she was walking and tripped on the cement. Resident #3 complained of right shoulder, elbow, and hip pain.</p> <p>The Progress Note dated 1/15/23 at 1:23 PM indicated that a CNA found Resident #3 lying on her right side on the ground outside in the parking lot. Resident #3 appeared alert and Oriented to 3 (Person, place, and time). Resident #3 denied hitting her head. Resident #3 reported extreme pain in her right shoulder and elbow. Resident #3 refused to move her right upper extremity (RUE) for range of motion (ROM) with reports of extreme pain in right hip. Resident #3 could not extend her extremity without pain and refused to extend passively (nurse attempting to move it). Resident #3's left palm appeared to have abrasions.</p> <p>The ED Provider Notes dated 1/15/23 at 8:31 PM indicated that Resident #3 fell while walking (Patient states she tripped on a crack in the parking lot at the nursing home). Resident #3 fell while standing on the concrete. The point of impact was the right shoulder and right hip. The pain presented</p>				

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	<p>in her right hip, right shoulder, and right elbow. The pain is at a severity of 7/10, indicating moderate pain. The diagnostic testing determined a displaced acute right olecranon fracture (bony point of the elbow) and a nondisplaced right femur fracture, basicervical/proximal intertrochanteric (hip fracture).</p> <p>On 1/23/23 at 10:30 AM, Staff E, Administrator reported that the camera video footage revealed that Resident #3 exited the building at 1:18 PM at the same time visitors came and rang the doorbell. Staff F assisted the visitors inside and let Resident #3 exit. At 1:25 PM staff observed the resident on the ground in the parking lot. Staff E reported that all staff including Staff F were re-educated regarding the need for residents to sign out, and a nurse must be made aware. No current residents are care planned to leave the facility without accompaniment. Staff F made a wrong assumption.</p> <p>On 1/15/23 at 12:42 PM, Staff F, CNA, reported that she worked for an agency. On 1/15/23 she worked on the South unit and Resident #3 resided in the East unit. At approximately 1:15 PM, Staff F sat at the nurse's station and charted. Resident #2 walked by wearing a jacket and appeared to be leaving. Staff F said "have a nice day." The front door bell rang, Staff F answered it, allowed visitors to enter and Resident #3 to exit. Five minutes later, a</p>				

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	<p>passerby rang the doorbell and reported that someone fell in the parking lot. Staff F observed Resident #3 on the ground, still unaware she was a resident. Staff F called inside and Staff D came out. When she arrived, she assessed the resident and called 911. Staff F said that if she knew that Resident #3 was a resident, she would not have allowed her to exit the facility. Staff F wrote a statement. Staff E, Administrator called her the next day and educated her.</p> <p>On 1/23/23 at 2:30 PM, Staff D reported she worked at the facility for three years, primarily on the weekends. On 1/15/23 she went out to the parking lot after someone called the facility and reported they found a resident on the ground. Staff D observer Resident #3 lying on her right side, she appeared alert and oriented. Resident #3 stated she tripped and fell. Staff D assessed Resident #3 and summoned EMS (Emergency Medical Services). Staff D did not know how Resident #3 got outside or that she could go out alone. Staff received education to be sure no other resident exits the building unattended.</p> <p>On 1/23/23 at 4:14 PM, Staff G, CNA reported that she worked on 1/15/23 during the day shift. Resident #3 asked Staff G to take her outside around lunch time. Staff G told Resident #3 that she would take her outside when the second shift came</p>				

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	<p>in at 2:00 PM. Resident #3 indicated she would wait. Staff G observed Resident #3 in bed at approximately 1:00 PM and never saw her leave the unit. Staff G observed the resident on the ground in the parking lot and appeared to be in a lot of pain.</p> <p>The Elopements and Wandering Residents policy revised January 2023 and implemented March 2023 defined "Elopement" as when a resident leaves the premises or a safe area without authorization (i.e., an order for discharge or leave of absence) and/or any necessary supervision to do so. The section labeled Policy Explanation and Compliance Guidelines instructs that the facility should establish and utilize a systematic approach to monitoring and managing residents at risk for elopement or unsafe wandering, including identification and assessment of risk, evaluation and analysis of hazards and risks, implementing interventions to reduce hazards and risks, and monitoring for effectiveness and modifying interventions when necessary.</p>				

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\_\_\_\_\_  
Facility Administrator

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Date