

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #10981					Date: December 2, 2025
Facility Name: Caring Acres Nursing and Rehab		Survey Dates: October 9, 2025 – October 14, 2025			
Facility Address/City/State/Zip 1000 Hillcrest Drive Anita, Iowa 50020		LG			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

58.43(9)	<p>481-58.43(135C) Resident abuse prohibited. Each resident shall receive kind and considerate care at all times and shall be free from mental, physical, sexual, and verbal abuse, exploitation, neglect, and physical injury. Each resident shall be free from chemical and physical restraints except as follows: when authorized in writing by a physician for a specified period of time; when necessary, in an emergency to protect the resident from injury to the resident or to others, in which case restraints may be authorized by designated professional personnel who promptly report the action taken to the physician; and in the case of an intellectually disabled individual when ordered in writing by a physician and authorized by a designated qualified intellectual disability professional for use during behavior modification sessions.</p> <p>Mechanical supports used in normative situations to achieve proper body position and balance shall not be considered to be a restraint. (II)</p> <p>58.43(9) Allegations of dependent adult abuse. Allegations of dependent adult abuse shall be reported and investigated pursuant to Iowa Code chapter 235E and 481-Chapter 52. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on clinical record review, facility investigative file review, staff interviews and facility policy review the facility failed to timely report an allegation of abuse to the appropriate management staff member for 1 of 5</p>	II	\$500.00	Upon Receipt	
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Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

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	<p>(Resident #1) residents reviewed. The facility reported a census of 31 residents.</p> <p>Findings include:</p> <p>According to the admission Minimum Data Set (MDS) assessment with a reference date of 8/25/2025, Resident #1 had a Brief Interview of Mental Status (BIMS) score of 15. A BIMS score of 15 suggested no cognitive impairment. Resident #1 had impairments to bilateral lower and upper extremities and utilized a motorized wheelchair. Resident #1 was frequently incontinent of urine and bowel, dependent on staff for toileting hygiene and rolling from left to right. The following diagnoses were listed for Resident #1: cerebral palsy, anemia, neurogenic bladder, anxiety, depression, bipolar, post-traumatic stress disorder (PTSD), nephrosis, and bacteremia.</p> <p>The Care Plan Focus Area with a revision date of 8/25/2025 documented Resident #1 had an Activities of Daily Living (ADL) self-care deficit due to disease process. The care plan documented Resident #1 was dependent on two staff for repositioning and turning in bed (frequently) and as necessary.</p> <p>The facility's investigative file included the following timeline of the incident:</p> <ul style="list-style-type: none"> - On 10/4/2025 at approximately 8:45 PM Staff A previous Provisional Administrator was notified by Staff C Certified Nursing Assistant (CAN) witnessed Staff D Agency CNA repositioning Resident #1 too quickly and 			
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	<p>felt it was rough. On 10/4/2025 at 8:22 PM the State Agency was notified online by Staff A. - On 10/3/25 at approximately 5:45 PM Staff C witnessed care that was being provided Resident #1. Staff C reported that Staff D had turned Resident too quickly for her to assist and she felt it was rough. Staff C reported this allegation to Staff A on 10/4/2025 at approximately 8:45p.m. The facility provided Staff C's Dependent Adult Abuse Mandatory Reporter Training certificate. The certificate had a completion date of 5/21/2025.</p> <p>On 10/9/2025 at 1:52 PM Staff C stated while her and Staff D assisted Resident #1 with cares. Staff C indicated Staff D was really rough, tossing her around. Staff C told her she has to be gentle and careful while assisting the resident. Resident #1 told Staff D to stop because she was hurting her and was going too fast. Staff C acknowledged she did not know what to do because she personally had never had this issue before. She stated this happened right before supper on 10/3/2025. She called Staff A on her way home from work on 10/4/2025; her shift ended at 6:00 PM. In her mind Staff C thought she had two days not two hours to report this concern. Staff A educated her their reporting requirements of 2 hours, notifying the nurse on duty and asking the staff member in question to leave the room.</p> <p>On 10/10/2025 at 1:03 PM the Director of Nursing (DON) stated Staff C's concerns about how Staff D was caring for Resident #1 should have been reported as soon as possible or within two hours of the incident.</p>				
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	<p>The DON indicated Staff A started the investigation prior to the end of her employment with them. On 10/14/2025 at 12:11 PM the Administrator stated he took over about a week ago, on 10/6/2025. He acknowledged the facility's reporting process is dependent on what the concerns. If the situation involves harm or abuse it should be reported immediately so they can report the issue within two hours to the State Agency.</p> <p>The facility provided a document titled Nursing Facility Abuse Prevention, Identification, Investigation, and Reporting Policy that was updated on 10/19/2025. The policy statement included: these procedures shall include the screening and training of employee, protection of residents and the prevention, identification, investigation, and timely reporting of abuse, neglect, mistreatment, and misappropriation of property without fear of recrimination or intimidation. All allegations of resident neglect, exploitation, mistreatment, injuries of unknown origin and misappropriation shall be reported to the Iowa Department of Inspections, Appeals and Licensing (DIAL) no later than two hours after the allegation is made.</p> <p>Persons Responsible for Reporting a Crime: Everyone having knowledge of the criminal act has an independent duty to report to law enforcement and DIAL.</p> <p>FACILITY RESPONSE:</p>				
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