

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #10848		Date: June 26, 2025		
Facility Name: Caring Acres Nursing and Rehab		Survey Dates: June 5 – June 19, 2025		
Facility Address/City/State/Zip 1000 Hillcrest Drive Anita, Iowa 50020		LG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

58.19(2)j	<p>481—58.19(135C) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) Medication and treatment. j. Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on clinical record review, facility investigative file review, employee file review, staff interview and facility policy review the facility failed to provide proper assessments and interventions after 2 of 3 residents (Resident #1 and #4) had a change in condition. Resident #1 experienced a change in condition on May 18, 2025 during the day and on the evening shifts. The nurse that worked failed to assess the resident after staff reported concerns to him. The resident developed a fever at approximately 7:00 PM and staff applied a cold rag to his head. A PRN medication was not given to assist with lowering his fever nor was the physician notified until the resident's vital signs significantly changed at approximately 3:00 AM and was sent to the hospital. The resident was admitted to the hospital and expired 5 hours later. Resident #4 had an</p>	I	\$9000.00	Upon Receipt
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Facility Administrator

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	<p>unwitnessed fall and complained of left hip pain. Staff failed to call the provider to obtain a PRN order for pain or an order to be evaluated. The resident was sent to the hospital 12 hours later and found to have a left hip fracture. The facility reported a census for 24 residents.</p> <p>Findings include:</p> <p>1. According to the annual Minimum Data Set (MDS) assessment tool with a reference date of 3/7/2025 documented Resident #1 had a Brief Interview of Mental Status (BIMS) score of 14. A BIMS score of 14 suggested no cognitive impairment. The MDS documented he was frequently incontinent of urine and bowel. The MDS indicated he required partial/moderate assistance with toileting hygiene and transfers. The following diagnoses were listed for Resident #1: Parkinson's Disease, coronary artery disease and diabetes mellitus.</p> <p>The Care Plan focus area with an initiation date of 2/4/2025 documented Resident #1 had Activities of Daily Living (ADLs) preference deficit related to activity intolerance. The Care Plan indicated Resident #1 required the assistance of one staff to move between surfaces for every transfer.</p> <p>Review of Resident #1's meal intake revealed the following:</p> <p>a) On 5/16/2025 he ate 76-100% of his breakfast and lunch and 26-50% of his dinner.</p>			
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	<p>b) On 5/17/2025 he ate 76-100% of his breakfast and lunch and 51-75% of his dinner. c) On 5/18/2025 he ate 76-100% of his breakfast and lunch and refused his dinner.</p> <p>Review of Resident #1's bowel movement record revealed the following: a) On 5/16/2025 he had no bowel movement documented at 12:41 AM and 10:20 AM, was continent of a small formed bowel movement at 8:57 PM. b) On 5/17/2025 he had no bowel movement documented at 1:39 AM, 12:40 PM, and 11:28 PM and was incontinent at 9:59 PM (no other information documented about the bowel movement was noted). c) On 5/18/2025 he had no bowel movement documented at 1:09 PM and was incontinent of a large soft bowel movement at 9:59 PM. d) On 5/19/2025 at 1:11 AM he was incontinent of a large soft bowel movement.</p> <p>Record review revealed Staff D Licensed Practical Nurse (LPN) documented the following Progress Notes: a) On 5/19/2025 at 3:08 AM change in condition: abnormal vital signs, fever, nausea/vomiting, shortness of breath. Resident #1's vital signs were: at 3:09 AM his blood pressure was 116/56 and his pulse was 124, at 3:11 AM his fever was 101.1 and his oxygen saturation was 75% oxygen via nasal cannula was applied. b) On 5/19/2025 at 4:13 AM Resident #1 had audible rhonchi throughout lung fields. Noted emesis to resident's left side of bed, oxygen saturation was 75%</p>			
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	<p>on room air, initiated oxygen supplement via nasal cannula a 4 liters (L). Resident was lethargic, skin clammy, unable to verbalize needs. Resident's wife was notified of his status, called the on-call physician and given orders to transport to the Emergency Room (ER).</p> <p>The Progress Notes for Resident #1 lacked any documentation on 5/18/25.</p> <p>Record review revealed Staff D documented the following change in condition evaluation on 5/19/2025 at 3:08 AM:</p> <p>a) The change in condition, symptoms or signs I am calling about are: abnormal vitals, fever, nausea/vomiting, shortness of breath, that started on the morning of 5/19/2025.</p> <p>b) Vital signs documented as: on 5/19/2025 at 3:09 AM blood pressure was 116/56 with a pulse of 124 and apical heart rate of 121. On 5/19/2025 at 3:11 AM respiratory rate of 28, a temperature of 101.1 and oxygen saturation of 75%, applied supplemental oxygen via nasal cannula</p> <p>c) Additional information as required: signs of aspiration</p> <p>d) Altered mental status with a sudden change in level of consciousness or responsiveness, swallowing difficulties, associated with new onset or progressive aspiration, audible rhonchi noted, resident having difficulty coughing.</p> <p>e) Respiratory assessment was relevant to the change in condition being reported due to the resident</p>			
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	<p>experiencing shortness of breath, with an abrupt onset of shortness of breath, fever.</p> <p>f) A cardiovascular assessment was relevant to the change in condition being reported due to the resident experiencing a resting pulse greater than 100 or less than 50.</p> <p>g) An abdominal assessment was relevant to the change in condition being reported due to the resident experiencing nausea and/or vomiting associated with intermittent recurrent nausea and vomiting.</p> <p>h) Things that make the condition or symptom worse are oxygen saturations not improving.</p> <p>i) Other relevant information: visible emesis noted near resident on bedsheet.</p> <p>j) Summarize your observations, evaluation and recommendations: resident likely aspirated.</p> <p>k) Primary care physician was notified on 5/19/2025 at 3:20 AM with recommendations to send to the ER.</p> <p>l) Resident #1's representative (wife) was notified on 5/19/2025 at 3:24 AM.</p> <p>The family provided Resident #1 death certificate that documented a date/time of death of 5/19/2025 at 8:03 PM with an immediate cause of death listed as sepsis due to or as a consequence of aspiration pneumonia.</p> <p>Review of Resident #1 May 2025 Medication Administration Record (MAR) revealed the following as needed (PRN) orders:</p> <p>a) acetaminophen oral tablet 325 milligrams (mg), give 2 tablets by mouth every 4 hours PRN for pain/fever, with a start date of 4/26/2025. The order was not signed out as being given in the month of May,</p>			
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	<p>b) milk of magnesia give 30 milliliters (mL) every 24 hours, PRN for constipation with a start dated of 5/1/2025 and end date of 5/22/2025. The order was not signed out as being given while it was an active order,</p> <p>c) gentle laxative rectal suppository 10 mg, insert 1 suppository rectally every 24 hours PRN for constipation with a start date of 5/1/2025. The order was not signed out as being given in the month of May.</p> <p>On 6/12/2025 at 12:29 PM Staff H Certified Nursing Assistant (CNA) stated she took care of Resident #1 on May 17th and 18th during her 6:00 AM-2:00 PM shift. He was fine on Saturday, a normal day for him. The 18th she came in to work and he would always have a bowel movement in the morning and after lunch or right before they laid him down for the day. During her shift on the 18th he did not have a bowel movement during her shift that day. It was not normal for him to not have a bowel movement. Staff H stated Resident #1 did not vomit during her shift but he looked like he wanted to. When asked about any confusion, she stated Resident #1 stated he seemed like he forgot to eat. He would take a spoon of food and put it by his eye or ears, which was not like him. His appetite was not great that day; he did not snack like usually would. She offered him a jell-o cup but he did not eat it at all. Resident #1 was really not himself. As CNA's we look out for our residents, we notice the changes. She was catching the changes but the nurse was not paying attention to her as the resident's caregiver and that was frustrating. She told Staff I</p>			
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	<p>Registered Nurse (RN) that he needed to go check on him because he was not right and his color was off. Staff H stated Staff I would not go in the resident's room after he said he would. She would find him outside or doing other things instead. She would confront Staff I about going in to check on Resident #1 and he would tell her "yea I will be there in a minute". Staff H added this irritated her. When the 2:00 PM-10:00 PM CNA's came on for this shift, she told them to have the night nurse check in on the resident. She was not sure what was going on, but something was going on with him. When asked which staff member she told this to, she stated Staff F CNA.</p> <p>On 6/12/2025 at 2:07 PM Staff A CNA stated she took care of Resident #1 on May 17th and 18th during her 6:00 AM-2:00 PM shift. Resident #1 seemed fine on Saturday, nothing out of the ordinary. Staff A stated on Sunday after she laid him in bed after lunch, he sounded wheezy. She told the nurse about this and was told to keep an eye on it. The resident did not mention anything about not feeling well. She could not remember which nurse she told about the resident being wheezy.</p> <p>On 6/12/2025 at 2:19 PM Staff F CNA stated he worked 2:00 PM-10:00 PM on the weekend of May 17th and 18th. He took care of Resident #1 on Sunday (May 18th) and when he went to check on him later in the evening, he immediately noticed a foul smell. When he checked the resident, he had soiled himself. Resident #1 had a large bowel movement. When asked to describe the smell he stated it smelled like a</p>			
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	<p>rotten brush pile (rotten grass smell), it was somewhere in between soft and pudding consistency. It was a deep dark brown color, it had a green mucous cover. He told Staff D and assumed he went in to look at the resident. When asked if the resident ran a fever over the weekend, he stated he remembered feeling the resident's forehead and it was really hot. Staff F could not recall which day it was. He did remember telling Staff D, in which he went in and confirmed he had a fever. Staff F stated the resident did not eat dinner on Sunday.</p> <p>On 6/12/2025 at 3:12 PM Staff I stated he worked with Resident #1 on May 16th, 17th and 18th during his 6:00 PM-6:00 AM shift. He added that was a bad weekend, different residents had a lot of behaviors. Staff told him Resident #1 was in bed all day, early Saturday morning he got him up with a snack and on Sunday he aspirated. When asked how he knew that he stated when he went to assess him he noted rhonchi lung sounds. When he looked in his mouth he did not see anything; no emesis, loose food. He did note a little bit of emesis on his bed. Staff I denied that Resident #1 had a foul smelling bowel movement that weekend. When asked if Resident #1 had a fever, Staff I stated he thought at one point he did. He then stated when he assessed the resident he was having some difficulty breathing while he had abnormal lung sounds and did have a fever. He denied hearing Resident #1 cough or any cognitive changes during the weekend. He noted Resident #1's oxygen saturations to be low so he applied supplemental oxygen, increased respirations and blood pressure.</p>			
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	<p>Staff I denied being informed of the resident complaining of being cold and tired. He stated there was nothing reported to him during the nurse to nurse report at shift change. He denied family reporting concerns about Resident #1 being lethargic or not himself.</p> <p>On 6/13/2025 at 9:10 AM Staff I stated he worked with Resident #1 on May 17th and 18th during his 6:00 AM-6:00 PM shift. Staff I stated when he was leaving the facility on the 18th, Resident #1 was fine. He caught him in the hall from the dining room after dinner. Staff I denied staff reporting concerns to him about Resident #1 over the weekend. When he was informed of the concerns Staff H had about Resident #1, he denied being notified by Staff H. Staff I stated he assisted the resident to the bathroom on Saturday and he was weak while standing. Staff I stated he was a little confused with taking his pills on the 17th and 18th, he needed more assistance in taking them. When asked if there was anything out of the ordinary for Resident #1 he stated there was nothing out of the norm for him. He did appear more tired on the 18th but he was up that day. At 9:44 AM Staff I stated he gave Resident #1 his PRN milk of magnesia later in the shift but could not remember which date it was and whether or not he charted it. He also stated he was unsure if the medication was effective or not because it was later in the day; the 17th or 18th, he could not recall.</p> <p>On 6/13/2025 at 12:50 PM the Director of Nursing (DON) stated she had no reports about his health prior to him going to the hospital. When she came in to the</p>			
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	<p>facility on the 16th she saw him and he had the biggest smile on his face. She told him he looked nice and he smiled so big. She indicated he had reoccurring urinary tract infections (UTI) but knew of no other major health issues since she started in March. He had recently had a UTI and finished his antibiotic on the 9th. He was in the process of seeing infectious disease for his UTI's. She indicated the only thing staff should have done that weekend, was to contact her when they sent Resident #1 out to the hospital. During a follow up interview on 6/18/2025 at 1:00 PM, the DON was informed of the information obtained from staff interviews from the weekend of May 16th, 17th and 18th. She indicated she did not know a lot of that information. When asked what should have been done, she stated staff should have reached out to her to get more direction on what to do but at the same time they should have used their nursing knowledge. If he had a fever at 7:00 PM the nurse should have reached out to his provider, give Tylenol, and not waited. When asked what the CNA's should do if they feel like the nurses are not responding to their requests, she stated they can also call her if the charge nurse is not being helpful.</p> <p>On 6/17/2025 at 12:39 PM Staff J CNA stated she took care of Resident #1 during her 2:00 PM-10:00 PM shift on May 17th and 18th. She was working with Staff F, he was new to the facility. As she was changing the resident something was wrong with him but when she asked if he was ok, he said yes but something was off. She told Staff D that something was off. He told Staff J Resident #1 had a fever of 101. When asked what day</p>			
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	<p>this was she stated Sunday the 18th about 7:00 PM. Staff J told her he placed a cold rag on his head. Staff J was unsure if he gave the resident a PRN to help with his fever or did any other interventions. When she looked back in on Resident #1 he did have a rag on his forehead. When asked if the resident had a bowel movement that day, she stated yes and Staff F had assisted the resident with getting cleaned up. She noted the bowel movement to be large, green and mushy. She added this was a lot for him and that kind of bothered her. He did not get out of bed for them that weekend, but he did report being cold at one point so she got him a blanket. He already had three blankets so she thought that was odd. He also seemed more tired on Sunday, refused his dinners that weekend and stayed in bed all weekend on their evening shift which was not normal for him. The resident's wife did visit on the 16th during her shift. When Staff J went in to the resident's room to speak with him and he woke up. The wife stated that was the first time he had woken up since she had been there to visit him that day. When asked if he had vomited during her shift, she stated she heard he had. She noticed some green stuff around his mouth but thought he had ate something because he liked to snack throughout the day, so she cleaned his mouth up. No concerns about Resident #1 were reported during shift report with the day shift staff. She felt Staff D could have done more than just put a cold rag on the resident's head when he noted he had a fever.</p> <p>On 6/17/2025 at 12:55 PM Staff B CNA stated she only worked with Resident #1 on the 10:00 PM-6:00</p>			
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	<p>AM shift before he went out. When she got report from the prior shift they reported to her he was not doing very well and she could tell. He had some chest congestion and it was a little worse than normal. Later in the shift Staff D took the crash cart to Resident #1's room and put supplemental oxygen on him and later sent him to the hospital. When asked how long between the oxygen being applied and the resident being sent to the hospital, she stated it was about an hour or so. When asked if Resident #1 had a fever during her shift, she stated she believed so because she remembered seeing a rag on his forehead. When asked if the resident had a bowel movement during her shift she stated she remembered someone had a bowel movement that was a weird color but not sure if it was Resident #1 or not. He was breathing heavily which was not normal for him. She told Staff D about her findings and questioned if the resident was transitioning even though he was not on hospice. She could not recall if Staff D said anything when she informed him of her concerns.</p> <p>2. According to the quarterly MDS assessment tool with a reference date of 4/16/2025, Resident #4 had a Brief Interview of Mental Status BIMS score of 6. A BIMS score of 6 suggested mild cognitive impairment. The MDS documented she was independent with mobility but required supervision or touching assistance to walk 10 feet, 50 feet with two turns, and 150 feet. Resident #4 was always continent of urine and frequently incontinent of bowel. The following diagnoses were listed for Resident #4: dementia, anxiety, depression, bipolar, post-traumatic stress</p>			
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	<p>disorder (PTSD), atrial fibrillation, irritability and anger, and cognitive communication deficit.</p> <p>The Care Plan focus area with an initiation date of 1/8/2025 documented Resident #4 was low risk for falls related to confusion. Staff were encouraged to anticipate and meet the resident's needs, ensure she is wearing the appropriate foot wear and her call light is within reach, encourage her to use it for assistance as needed. She needs prompt response to all requests for assistance.</p> <p>Record review revealed the following Progress Note:</p> <p>a) On 5/18/2025 at 9:21 PM nursing staff alerted the nurse to resident's room where Resident #4 was observed to be lying on the floor with two pairs of pants around her ankles. Her head was pointed to the head of the bed and her feet were pointed toward the exit door in her room. The resident stated she was trying to roll over and get a drink of water and fell out of bed. Note was documented by Staff D.</p> <p>b) On 5/19/2025 at 8:41 AM staff went in to resident's room approximately 30 minutes ago to assist resident with cares. Resident #4 was screaming out in pain with the slightest touch or when staff slide resident in her bed. She was holding her left hip but extending and bending her leg to ease the pain. Resident #4's medical provider was called in regards to her pain. Note was documented by Staff H LPN.</p> <p>c) On 5/19/2025 at 9:53 AM the ambulance arrived to the facility after this nurse called for orders to have resident sent to the hospital for evaluation and treatment. Resident alert and talking with ambulance</p>			
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	<p>staff with nonsensical talk about moving her sister this weekend. Resident pleasantly confused and yells out in pain during transfer from bed to gurney. No bruising noted to left hip or leg, no other skin concerns noted at this time.</p> <p>d) On 5/19/2025 at 12:00 PM received a telephone call from the hospital. Resident has a left femur sub capital fracture with mild angulation.</p> <p>Record review revealed the follow facsimile (fax):</p> <p>a) was sent to Resident #4's medical provider dated 5/18/2025 labeled as a routine fax. Staff D documented on the fax: resident observed on the floor in her room. Resident stated I rolled off the bed. She complained of mild discomfort to her left hip. No bruising or obvious injuries noted, she is able to flex left leg and bear weight. Will continue to monitor. The fax had a printed date of 5/18/2025 at 9:45 PM. The medical provider returned the fax on 5/20/2025 at 4:55 PM with no new orders,</p> <p>b) was sent to Resident #4's medical provider dated 5/19/2025. Staff M documented on the fax: ok to send to the ER for evaluation and treatment due to previous fall and uncontrolled pain to left hip/leg. The medical provider returned the fax on 5/20/2025 at 4:55 PM with ok for above.</p> <p>Review of Resident #4's MAR revealed it did not contain a PRN medication for pain until after she returned from the hospital on 5/23/2025.</p> <p>The facility provided the following staff statements:</p>			
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**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #10848		Date: June 26, 2025		
Facility Name: Caring Acres Nursing and Rehab		Survey Dates: June 5 – June 19, 2025		
Facility Address/City/State/Zip 1000 Hillcrest Drive Anita, Iowa 50020		LG		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>a) Staff F Certified Nursing Assistant (CNA) wrote: "on the night of 5/18/2025 I was walking down hall one and as I passed Resident #4's room (around 9:00 PM-9:15 PM) I heard a crash. When I opened the door, I found Resident #4 on the floor. Upon seeing her on the floor, I leaned out the door to call for Staff D Licensed Practical Nurse (LPN), and he activated the call light. Staff D came in about 2 minutes later. We then noticed she had on two pairs of pants. Then Staff D started asking the resident if she can straighten her leg out and she said no, from my hip to my knee hurts really bad. We got her vital signs, Staff D told me to grab her under the arm and assisted the resident back to her bed. After Resident #4 was in bed, I told Staff D that when I found her in her room, the back of her head was across the supporter bar of her overbed table. I mentioned there was a bruise forming on the outside of her left thigh. Again, Staff D asked her to straighten her leg and Resident #4 said she would be fine and just wanted to go back to sleep. We put her quilt on over her, told her to use her call light, and left her to sleep".</p> <p>b) An email statement was provided to the facility by Staff D. The following statement was made: while on my shift on 5/18/2025 at approximately 8:50 PM, I was documenting when I heard the male CNA scream my name from hall 1. As I made my way down there, another resident passed by and said there was a resident on the floor. I observed the resident sitting on the floor next to her bed. I went to grab the equipment needed to take vitals. I was asking her questions regarding her pain and if she could move her leg. As she sat on her bed, after being transferred from the</p>			
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	<p>floor, I again asked her to see if she could flex her leg, which she could.</p> <p>Review of Staff D's employee file revealed a document dated 5/22/25 and titled: Notice of Employment Termination. The document indicated the termination of his employment, this decision follows internal review and documentation of multiple serious concerns related to your performance and conduct, including:</p> <ul style="list-style-type: none"> -improper handling of a resident fall, including transferring a resident in a manner inconsistent with facility protocols, -failure to arrange timely medical evaluation and failure to notify the DON and Administrator. <p>On 6/12/2025 at 2:19 PM Staff F stated one night he found Resident #4 on the floor in her room around 9:00 PM-9:45 PM as he walked down her hall, he heard a crash come from her room. When he opened the door, he saw Resident #4 on the floor, her neck rested on the foot base of her over bed table and her feet were towards the door. She had two pairs of pants on that were down around her ankles and a t-shirt on. When he asked her, what happened she stated she was reaching for her water and fell. Staff F yelled for Staff D, he walked in 2-3 minutes later. Resident #4 would scream in pain when she would move that leg. Staff D told him to grab under her arm and they both lifted her back to bed. During a follow up interview on 6/18/2025 at 11:43 AM Staff F stated D was trying to get Resident #4 to put her leg down because it was in a position as if she was sitting in a chair, but she was sitting on the floor. When he asked her to lay it down,</p>			
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	<p>she kept saying I can't I can't, it hurts. Staff D told Resident #4 if you are not able to put your leg down, you will have to go to the hospital. Staff D added if you go to the hospital you probably will not come back. Staff F stated it was obvious something was wrong with Resident #1 because when they transferred her from the floor to the bed she winced and yelled out in pain. He later learned they should have used a mechanical lift to assist Resident #1 from the floor to her bed. They should not have lifted her off the floor by putting their arms under Resident #1's arms and lifted her back to bed. Staff F stated he noticed what looked like a blood blister starting to form on the left, it was in the shape of a L. It looked like her blood vessels had broken and blood was pooling. When asked where this was located he stated her upper leg where her leg meets her hip, on the outer part of her leg. He reported this to Staff D but he blew it off.</p> <p>On 6/18/2025 at 1:00 PM the DON was asked to elaborate on the following statement found on Staff D's termination paperwork: 1. Improper handling of resident fall, including transferring a resident in manner that is inconsistent with facility protocols. She stated if a resident falls staff are to transfer them with a Hoyer (full body lift) and he did not do that. Him and Staff F lifted her up and put her on the bed. 2. Failure to arrange timely medical evaluation and failure to notify the DON and Admin. She stated Resident #4 was complaining about pain, did not provide any pain interventions and ended up having a broken hip. The DON was informed of Resident #4 not having a PRN</p>			
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	<p>at time, she stated he should have called to get an order.</p> <p>An interview with Staff D was not able to be conducted, he was deceased at the time of the survey.</p> <p>The facility provided a document titled Significant Condition Change and Notification with approved date of 12/2024. The purpose of the document is to ensure that the resident's family and/or representative and medical provider are notified of changes such as:</p> <ul style="list-style-type: none"> -an accident or incident with or without injury that has the potential for needed medical intervention, -a significant change in the resident's physical, mental or psychosocial status such as: <ul style="list-style-type: none"> a) sudden onset of shortness of breath b) onset of a temperature of 101 degrees higher with or with symptoms c) significant change in/or unstable vital signs d) emesis/diarrhea e) mobility changes f) change in level of consciousness such as lethargy, sudden lack of responsiveness <p>When any of the above situations exists, the licensed nurse will contact the resident's representative and their medical practitioners. Prior to calling the medical practitioner the nurse will complete the SBAR (subject, background, assessment, recommendation) assessment. Calls will be made to the resident's representative until they are reached. The medical provider will be contacted immediately for any emergencies regardless of the time of day. If the medical provider cannot immediately be reached in</p>			
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<p>any emergency, the medical director will be called. If that medical provider is cannot be reached, the DON of the charge nurse can make arrangements for transportation to the emergency department. All significant changes will be recorded in the resident record. Charting will include an assessment of the resident's current status as it related to the change in condition.</p> <p>FACILITY RESPONSE:</p>				
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58.43(9)	<p>481—58.43(135C) Resident abuse prohibited. Each resident shall receive kind and considerate care at all times and shall be free from mental, physical, sexual, and verbal abuse, exploitation, neglect, and physical injury. Each resident shall be free from chemical and physical restraints except as follows: when authorized in writing by a physician for a specified period of time; when necessary in an emergency to protect the resident from injury to the resident or to others, in which case restraints may be authorized by designated professional personnel who promptly report the action taken to the physician; and in the case of an intellectually disabled individual when ordered in writing by a physician and authorized by a designated qualified intellectual disabilities professional for use during behavior modification sessions. Mechanical supports used in normative situations to achieve proper body position and balance shall not be considered to be a restraint. (II)</p> <p>58.43(9) Allegations of dependent adult abuse. Allegations of dependent adult abuse shall be reported and investigated pursuant to Iowa Code chapter 235E and 481—Chapter 52. (I, II, III)</p> <p>DESCRIPTION:</p>	II	\$500.00	Upon Receipt
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	<p>Based on record review, facility investigative file review, employee file review, staff interviews, and facility policy review the facility failed to timely report an allegation of abuse to the appropriate management staff member. The facility reported a census of 24 residents.</p> <p>Findings include:</p> <p>According to the quarterly Minimum Data Set (MDS) assessment tool with a reference date of 4/16/2025, Resident #4 had a Brief Interview of Mental Status (BIMS) score of 6. A BIMS score of 6 suggested mild cognitive impairment. The MDS documented she was independent with mobility but required supervision or touching assistance to walk 10 feet, 50 feet with two turns, and 150 feet. Resident #4 was always continent of urine and frequently incontinent of bowel. The following diagnoses were listed for Resident #4: dementia, anxiety, depression, bipolar, post-traumatic stress disorder (PTSD), atrial fibrillation, irritability and anger, and cognitive communication deficit.</p> <p>The Care Plan focus area with an initiation date of 1/8/2025 documented Resident #4 had Activities of Daily Living (ADLs) self-care performance deficit related to confusion and dementia. Resident #4 was able to transfer herself independently. Staff were to encourage her to use the call light for assistance.</p> <p>The Care Plan focus area with an initiation date of 1/8/2025 documented Resident #4 had a behavior problem that included yelling at staff and residents.</p>			
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	<p>Staff were encouraged to assist the resident in the development of more appropriate methods of coping and interacting, assist her to express her feelings appropriately.</p> <p>The Care Plan focus area with an initiation date of 1/8/2025 documented Resident #4 had impaired cognitive function/dementia or impaired thought processes related to dementia. The care plan indicated she liked to sit herself on the floor and observe what's going on around her. Staff were encouraged to present just one thought, idea, question or command at a time.</p> <p>The Care Plan focus area with an initiation date of 1/8/2025 documented Resident #4 was low risk for falls related to confusion. Staff were encouraged to anticipate and meet the resident's needs, ensure she is wearing the appropriate foot wear and her call light is within reach, encourage her to use it for assistance as needed. She needs prompt response to all requests for assistance.</p> <p>Record review revealed the following Progress Note: a) On 5/18/2025 at 9:21 PM nursing staff alerted the nurse to resident's room where Resident #4 was observed to be lying on the floor with two pairs of pants around her ankles. Her head was pointed to the head of the bed and her feet were pointed toward the exit door in her room. The resident stated she was trying to roll over and get a drink of water and fell out of bed.</p> <p>The facility provided the following staff statements:</p>			
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	<p>a) Staff F Certified Nursing Assistant (CNA) wrote: "on the night of 5/18/2025 I was walking down hall one and as I passed Resident #4's room (around 9:00 PM-9:15 PM) I heard a crash. When I opened the door, I found Resident #4 on the floor. Upon seeing her on the floor, I leaned out the door to call for Staff D Licensed Practical Nurse (LPN), and he activated the call light". Staff D came in about 2 minutes later and started making belittling comments to Resident #4 like: "aww, did you fall out of bed, that was kind of a dumb idea". We then noticed she had on two pairs of pants. Staff D stated to Resident #4, "well that's probably why you fell. Maybe you should start using your call light". Then Staff D turned to me and said by the way you don't need to scream my name, this happens all the time, it's inappropriate and not that urgent. Then Staff D started asking the resident if she can straighten her leg out and she said no, from my hip to my knee hurts really bad. Staff D again made belittling comments. We got her vital signs, Staff D told me to grab her under the arm and as we lifted her Staff D made the comment "they need to stop feeding you so much, your trunk is 4 times the size of the rest of you and it's getting gross". After Resident #4 was in bed, I told Staff D that when I found her in her room, the back of her head was across the supporter bar of her overbed table. I mentioned there was a bruise forming on the outside of her left thigh. Again, Staff D asked her to straighten her leg then stated or else you'll have to go to the hospital and I don't think you want that. Eventually Resident #4 said she would be fine and just wanted to go back to sleep. We put her quilt on over her, told her to use her call light, and left her to sleep. Then, later</p>			
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	<p>on that night, Staff D was harassing Resident #5 telling her that her cats and dogs were not here, either at home alone or gone. Then he turned to me and said "sometimes you gotta piss them off to make the night more fun".</p> <p>b) An email statement was provided to the facility by Staff D. The following statement was made: "while on my shift on 5/18/2025 at approximately 8:50 PM, I was documenting when I heard the male CNA scream my name from hall 1. As I made my way down there, another resident passed by and said there was a resident on the floor. I observed the resident sitting on the floor next to her bed. I went to grab the equipment needed to take vitals. The resident required me to be direct with my questioning since she requires redirection and she can be impulsive at times. I was asking her questions regarding her pain and if she could move her leg. As she sat on her bed, after being transferred from the floor, I again asked her to see if she could flex her leg, which she could. I did have to tell the male CNA not to scream for me since it can confuse and cause the resident to become anxious. After the initial assessment, I left the resident with both the female and male CNAs in the room as I went to go contact the resident's daughter. At no time was I verbally abusive during my assessment toward Resident #4. Any other interaction I had with that resident that shift was minimal".</p> <p>Review of Staff D's employee file revealed a Notice of Employment Termination effective 5/22/2025 for the following concern: a verbal abuse allegation reported by a staff member, which was substantiated through</p>			
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	<p>internal investigation and escalated to the appropriate authorities. Staff D completed Dependent Adult Abuse Mandatory Reporter Training on 2/14/2025.</p> <p>On 6/12/2025 at 11:21 AM Staff G CNA stated Staff D was the main reason she left the overnight shift. She stated he had a hard time talking with residents, he was just rude and had a tone to his voice and was not approachable with residents.</p> <p>On 6/12/2025 at 2:19 PM Staff F stated Staff D could be hard on the resident's; he's cold and abrasive with them. Resident #5 had a lot of behaviors and he was very short with her. She would ask him where her cats were and he would say they were gone, I don't know what happened to them and I don't care. She would ask him if her kids were coming to see her and he would say they know you are here. Staff F stated those things are not what you want to be saying to residents that have behaviors and dementia; just agitates them more. One night Staff F found Resident #4 on the floor in her room around 9:00 PM-9:45 PM as he walked down her hall, he heard a crash come from her room. When he opened the door, he saw Resident #4 on the floor, her neck rested on the foot base of her over bed table and her feet were towards the door. She had two pairs of pants on that were down around her ankles and a t-shirt on. When he asked her what happened she stated she was reaching for her water and fell. Staff F yelled for Staff D, he walked in 2-3 minutes later. After he asked what happened, he started to say weird stuff: "oh wow you fell, good job that was really dumb, don't reach for your f***ing water, use the call</p>			
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	<p>light, oh wait you don't use it, how about we start making smart decision". Resident #4 would scream in pain when she would move that leg. Staff D told him to grab under her arm and they both lifted her back to bed. As they did this Staff D stated to Resident #4 "Jesus they need to stop feeding you so much, your trunk is 4 times bigger than the rest of you and that's gross". He also said I need to know if you can move your hip. If you don't I will be sending you to the hospital. Resident #4 stated she wanted to go to bed. When asked what Staff D's tone was like when speaking to Resident #4 he stated in between joking and mean, he was so nonchalant about it. Staff F stated at the time he did not know who to call to make a report, so he waited until the next day. He has since been educated that if this happens again, he can call the Director of Nursing (DON). He was also educated that they have a 2 hour window to report allegations to the State Agency.</p> <p>An interview with Staff D was not able to be conducted, he was deceased at the time of the survey.</p> <p>On 6/13/2025 at 12:50 PM the DON was asked what ended Staff D's employment. She indicated they did a Self-Reported Incident that involved him. After they completed their investigation they did not feel like he should be in the facility anymore with their residents. Staff F was concerned about the things Staff D said to the resident after she fell. From what they could see, how he spoke was not an appropriate way to speak with residents. The risk of this happening again was too much so they terminated Staff D's employment.</p>			
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	<p>She indicated the alleged incident was not reported when it should have been reported. All staff were educated on the abuse protocol to include reporting timeframes.</p> <p>On 6/17/2025 at 10:40 AM an attempt was made to interview Resident #4 but she had a short attention span and was unable to remain on topic. The resident had continuous non-sensical conversations and was not able to discuss any staff concerns.</p> <p>The facility provided a document titled Abuse, Prevention, and Prohibition Policy with an approved date of 3/2025. The policy stated each resident has the right to be free from abuse by anyone including but not limited to, facility staff, other residents, consultants or volunteers, staff of other agencies serving the resident, family members or legal guardians, friends, or other individuals. The facility prohibits mistreatment, neglect or abuse of residents. The policy defined verbal abuse as: the use of oral, written or gestured language that willfully includes disparaging and derogatory terms to residents or their families, or within the hearing distance, regardless of their age, ability to comprehend, or disability.</p> <p>The facility provided a document titled Abuse, Prevention, and Prohibition Policy with an approved date of 3/2025. The policy stated each resident has the right to be free from abuse by anyone including but not limited to, facility staff, other residents, consultants or volunteers, staff of other agencies serving the resident, family members or legal guardians, friends, or other</p>			
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	<p>individuals. The facility prohibits mistreatment, neglect or abuse of residents. The policy defined verbal abuse as: the use of oral, written or gestured language that willfully includes disparaging and derogatory terms to residents or their families, or within the hearing distance, regardless of their age, ability to comprehend, or disability.</p> <p>Reporting/Response:</p> <p>a) The facility employee or agent, who becomes aware of abuse or neglect, including injuries of unknown origin or alleged misappropriation of resident property, shall immediately report the matter to the facility Administrator of his/her designated representative in the Administrator's absence.</p> <p>b) All alleged violations involving abuse, neglect, exploitation, or mistreatment, including injuries of unknown source and misappropriation of resident property will be reported immediately to the Administrator. The person made aware of allegations of abuse or neglect OR the Administrator will report the allegations of abuse and neglect to the mandated state agency and law enforcement. The allegation will be reported no later than 2 hours, or per state regulations, after the allegation is made.</p> <p>FACILITY RESPONSE:</p>			
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