

**Department of Inspections, Appeals, and Licensing
Health & Safety Division
Citation**

Citation Number 11054		Report date March 2, 2026		
Facility name Fort Dodge Health and Rehabilitation		Survey dates February 9, 2026 – February 26, 2026		
Facility address 728 14 th Ave North				
City Fort Dodge		JB		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction Date
	<p>environment. Resident #4 slid from a mechanical lift sling during a transfer and fell to the floor, sustaining a rib fracture. Resident #2 experienced a fall during a transfer when the staff failed to provide the required level of assistance resulting in complaints of shoulder pain. The facility reported a census of 59 residents.</p> <p>Findings include:</p> <p>1. Resident #4's Minimum Data Set (MDS) assessment dated 1/23/25 identified a Brief Interview for Mental Status (BIMS) of 15, indicating intact cognition. The MDS listed Resident #4 as dependent on staff for all cares and used a wheelchair for mobility. The MDS included diagnoses of Parkinson's disease (a disease process that affects the brain resulting a balance problems), with contractures of left- and right-hand muscles, stiffness of left and right knees, reduced mobility, bipolar disorder, depression and anxiety.</p> <p>The Care Plan Focus dated 5/20/24 reflected Resident #4 had an activity of daily living (ADLs) self-care performance deficit related to limited mobility, impaired balance, pain, and Parkinson's disease. The Intervention directed to use a full body mechanical lift with the sling sized per his weight.</p> <p>The Nursing Progress note dated 1/5/26 at 4:00 PM</p>			

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	<p>indicated as the Certified Nursing Assistants (CNAs) transferred Resident #4 with the use of a full body mechanical lift, one of the full body sling loops came off the top left corner hook. As a result, Resident #4 slid out of the sling feet first to the floor. When Resident #4 began to slide out of the sling, Staff G, CNA, and Staff H, CNA, managed to assist Resident #4 all the way to the floor with his upper body leaning on Staff G to preventing him from hitting his head on the floor. The Director of Nursing (DON) assessed Resident #4 at the time and found no apparent injury. The staff transferred Resident #4 to bed with the assistance of 4. Resident #4 informed Staff I, LPN (Licensed Practical Nurse), who assisted, his right middle ribs were a little sore but didn't feel anything was broken. The nurse administered Tylenol to Resident #4 and continued monitoring to evaluate for further pain or changes.</p> <p>The Nursing Note dated 1/6/26 at 7:05 PM reflected Resident #4 complained of rib pain. Their provider gave new orders to obtain x-rays.</p> <p>The X-Ray results dated 1/6/26 at 8:51 PM noted the detection of an acute right rib fracture of #10 (lower rib).</p> <p>In an interview on 2/9/26 at 3:20 PM, the Director of Nursing (DON) stated the facility provided</p>			

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	<p>education and a step for CNAs to stop and check the sling loops were securely on the lift bars during the full-body mechanical lift transfer process.</p> <p>In an interview on 2/11/26 at 3:05 PM, Staff H explained she ran the controls for the mechanical lift while Staff G guided Resident #4 in the sling. As Resident #4 laid in bed, they attached all four loops on the sling to the four hooks on the mechanical lift. They lifted Resident #4 above the bed, and as she started to rotate the lift towards his chair the left loops closest to her came off. When that happened Resident #4 started sliding down out of the sling with his feet landing on the floor. She managed to hold an area of the sling while Staff G held another area and supported Resident #4 while lowering him to the ground using her legs and torso to support his upper body to prevent him from hitting his head. Staff G radioed to the nursing staff for assistance. The DON came and assessed Resident #4. With the help of the nurses, they lifted Resident #4 and transferred him back into bed.</p> <p>On 2/12/26 at 12:40 PM Resident #4 stated Staff G and Staff H, lifted him above his bed to transfer him. Once he got off the bed and hanging in the sling, he started to slide down with his feet landing first on the floor. Staff G and Staff H lowered him to the floor and made she he didn't hit his head. After the incident, the staff checked him over and</p>			

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	<p>assisted him to bed. Later he started to have having rib pain. The got him x-rays and found a fracture. Resident #4 stated they transferred okay but sometimes it felt like the CNAs rushed to get it done.</p> <p>The Facility's Investigation provided Staff G's written statement. The statement documented Staff H helped her change, dress, and hook Resident #4 up to the full-body mechanical lift. Staff H raised Resident #4 into the air over his bed. As they pulled Resident #4 back from the bed the loop on Resident #4's right came undone. She held the left side of the sling with her left hand and the back strap handle with her right hand to guide him during the transfer. Resident #4 began to slide out of the sling feet first. As this happened, she used her right arm and leg to try to guide Resident #4 down to the floor. Once Resident #4 got to the floor, she radioed for help.</p> <p>The In-service Attendance Record listed a course title of Time out to ensure all 4 corners of the lift are attached dated 1/7/26 related to the subject lift time out during lift procedure.</p> <p>The facility provided an undated Mechanical Lift Application and Use document with yellow writing of Master indicated it was a checklist to identify the steps to apply and use a mechanical lift. The steps</p>			

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	<p>to apply and use a mechanical lift identified the following key steps:</p> <p>a. Attach the sling to the lift by lowering the sling bar and attaching the sling as directed by the manufacturer, examining and position and stability of all hooks and fasteners. (Highlighted in green on the paper)</p> <p>b. Prepare to engage the lift by standing close to the person, depressing the up button on the lift or remote until there is tension on the sling, adjust the lift brackets so the person is in a sitting position.</p> <p>c. Engage the lift to raise the person 2 inches off the bed, then check that the person is secure and comfortable. Continue to lift the person until free of the surface.</p> <p>d. Transfer the person by unlocking the lift wheels, moving the lift away from the bed toward the chair, positioning the lift with the legs on each side of the chair and locking the lift wheels.</p> <p>e. Lower the person onto the chair by having your coworker move the sling into the correct position over the chair. Lowering the lift until the person is in contact with the seat. Standing next to the person and grasp the lift bracket so it does not move or make contact with the person.</p> <p>f. Remove the lift by lowering the sling bar to unhook the sling. Unlocking the wheels and pulling the lift away from the chair, closing the legs of the lift and applying the lift brakes.</p>			

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	<p>During a follow-up interview on 2/26/26 at 2:40 PM Staff G said she hooked up Resident #4 at the head of his bed and raised the head of his bed. She explained the facility had 2 machines both the same in the front and the back. They used a blue sling for Resident #4 when they transferred him. All of the slings are blue mesh slings with a hole where their bottom goes. Staff G said as they lifted him the strap on his right side of his legs came off. When this happened, he slowly slid to the floor. This allowed her to get under him to help guide him to the floor. She reported she wracked her brain trying to figure out what happened. The only thing she could think of was that they didn't get the strap all the way on the hook. Since then, the head of therapy did audits on them. Following the incident, they are supposed to talk through the process step by step as they go, no matter. Staff G explained when it happened only her and Staff H were in the room at the time. They are supposed to have 2 people when they transfer with the Hoyer lift. They make sure they communicate as they go.</p> <p>During a follow-up interview on 2/26/26 at 2:50 PM Staff H reported the bottom right strap for him or left side for her had the strap come off. When this happened, his legs came out then his upper torso. Staff H said he used a green outline blue mesh woven grip sling. Staff H reported she might have hooked up his legs but thought she hooked up his</p>			

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	<p>head. She added she thought they may have moved/pivoted him in the wrong direction that caused a displacement in the pressure and caused it to pop off. They have a full-body mechanical hook there with safety hooks in the front of the building. They used the one in the back of the building, that didn't have them. Staff H said they had 3 full-body mechanical lifts in the building, 2 of the same and one different. The 2 that were the same didn't have the safety hooks. She thought the one with the safety hooks was older, and she thought they got the other two from a local facility after they closed.</p> <p>2. According to the Minimum Data Set (MDS) assessment dated 12/26/25, Resident #2 scored 15 on the Brief Interview for Mental Status (BIMS) indicating no cognitive impairment. The MDS included a diagnosis of chronic (long-term) kidney disease.</p> <p>The Care Plan initiated 6/16/25 identified Resident #2 at risk for falls related to taking an antidepressant, an opioid and diuretic medications. Resident #2 had diagnoses of coronary artery disease, atrial fibrillation, congestive heart failure, and anxiety.</p> <p>The Progress Notes dated 2/1/26 at 5:51 p.m. documented while the CNA assisted Resident #2 to transfer from the bed to the wheelchair around</p>			

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	<p>4:30 p.m., they fell backward into the bed. Resident #2 stated while both arms landed on the bed, she felt like her right arm hit something. After the incident, she reported right shoulder pain (at 10 out of 10, indicating the worst pain imaginable) and received her scheduled hydrocodone (narcotic pain medication). Resident #2 had slightly limited range of motion (ROM) on the right upper arm. Resident #2 reassessed for pain at 5:50 p.m. and reported at 7/10. After, super Resident #2 assisted and transferred back to bed without complaint.</p> <p>On 2/11/26 at 2:43 p.m. Staff F, CNA (agency), stated she assisted Resident #2 in getting up. No one told her what assistance they needed. She asked Resident #2 what help she needed, and she said she could get herself up. She stood up and Staff F held onto her pants. She took 1 step and fell back on the bed. She got back up and said her shoulder hurt. She reported it to the nurse, and she had a history of shoulder pain.</p> <p>On 2/12/26 at 8:15 a.m. the DON stated the staff member should have used a gait belt on the resident when assisting her.</p>			

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	FACILITY RESPONSE			

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58.19(2)b	<p>481—58.19(135C) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) Medication and treatment.</p> <p><i>b.</i> Provision of the appropriate care and treatment of wounds, including pressure sores, to promote healing, prevent infection, and prevent new sores from developing; (I, II)</p> <p>DESCRIPTION</p> <p>Based on observations, interviews and record review, the facility failed to identify, assess, document, and provide interventions for pressure ulcers for 2 out of 2 residents reviewed (Residents #23 and #26). The failure to manage Resident #26's pressure wounds resulted in Stage 3 pressure ulcers to her right and left heels. The facility reported a census of 59 residents.</p> <p>Findings include:</p> <p><i>The MDS assessment identifies the definition of pressure ulcers:</i></p> <p><i>Stage I is an intact skin with non-blanchable redness</i></p>	Class I	<p>\$5500.00</p> <p style="color: red; font-weight: bold;">Held in Suspension</p>	Upon Receipt

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	<p><i>of a localized area usually over a bony prominence. Darkly pigmented skin may not have a visible blanching; in dark skin tones only, it may appear with persistent blue or purple hues.</i></p> <p><i>Stage II is partial thickness loss of dermis presenting as a shallow open ulcer with a red or pink wound bed, without slough (dead tissue, usually cream or yellow in color). May also present as an intact or open/ruptured blister.</i></p> <p><i>Stage III Full thickness tissue loss. Subcutaneous fat may be visible but bone, tendon or muscle is not exposed. Slough may be present but does not obscure the depth of tissue loss. May include undermining and tunneling.</i></p> <p><i>Stage IV is full thickness tissue loss with exposed bone, tendon or muscle. Slough or eschar (dry, black, hard necrotic tissue). may be present on some parts of the wound bed. Often includes undermining and tunneling or eschar.</i></p> <p><i>Unstageable Ulcer: inability to see the wound bed.</i></p> <p><i>Other staging considerations include: Deep Tissue Pressure Injury (DTPI): Persistent non-blanchable deep red, maroon or purple discoloration. Intact skin with localized area of persistent non-blanchable deep red, maroon, purple</i></p>			

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	<p><i>discoloration due to damage of underlying soft tissue. This area may be preceded by tissue that is painful, firm, mushy, boggy, warmer or cooler as compared to adjacent tissue. These changes often precede skin color changes and discoloration may appear differently in darkly pigmented skin. This injury results from intense and/or prolonged pressure and shear forces at the bone-muscle interface.</i></p> <p>1. Resident #26's Minimum Data Set (MDS) assessment dated 12/4/25, identified a Brief Interview for Mental Status (BIMS) score of 15, indicating intact cognition. The MDS included diagnoses of polyarthritis (arthritis in 5 or more joints), lymphedema (swelling caused by an accumulation of protein rich fluid), and obesity. The MDS indicate Resident #26 had a risk for developing pressure ulcers/injuries but did not have any pressure ulcers/injuries.</p> <p>An 802 Form provided by the facility on 2/9/26, reflected the facility had no pressure ulcers not present at admission.</p> <p>On 2/9/26 at 4:16 PM, this resident stated she wears the boots for wounds on her feet. She stated she believes the boots are helping her wounds heal. Has had the boots on during every observation she was seen today.</p>			

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	<p>On 2/10/26 at 2:02 PM, She stated that last week the facility had to cancel one of her appointments and so it was rescheduled on Thursday of last week. She stated something today about this and her appointment was cancelled. She does not want to miss her appointments as she wants her wounds to heal. She said they plan to reschedule today's missed appointment.</p> <p>The Skin/Wound Note dated 11/6/25 at 3:06 PM reflected Resident #26's left heel wound resolved. The nurse recommended to discontinue the current treatment and leave the wound open to air. Continue with compression socks on daily and off at bedtime (HS).</p> <p>The Condition Follow-up dated 11/27/25 at 5:48 PM indicated the facility monitored Resident #26 for a right knee replacement, left lower ankle (LLA) skin tear, scattered bruising, and soreness to her left heel. The note reflected Resident #26 had a history of a deep pressure injury (DPI) to her left heel and complained of soreness when the nurse inspected the left heel. The skin looked intact, pink, and dry. Resident #26 requested to elevate her heel due to fear of the injury reoccurring.</p> <p>Resident #26's clinical record included a Condition Follow-up Note for 11/28, 11/29, 11/30, 12/1, 12/2,</p>			

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	<p>12/3, 12/4, 12/5, 12/7, and 12/8 that reflected she had soreness to her left heel. The notes lacked assessments of her left heel.</p> <p>The Nursing Note dated 12/19/25 at 5:33 PM reflected Resident #26 complained of pain to her previously healed left heel. Upon the nurse’s assessment observed a scab that measured 1 centimeter (cm) by 0.8 cm. The nurse applied skin prep to the heel and covered it with Medipore dressing for protection. The nurse faxed Resident #26’s provider for a new treatment order.</p> <p>Resident #26’s clinical record lacked documentation of her heel after 12/8/25 – 12/19/25.</p> <p>A LN-Skin Evaluation-PRN Weekly form dated 12/27/25, documented Resident #26’s left heel as a scab measuring 1 by 1 cm without depth and no applicable stage. The form described the right heel as a red/soft area measuring 0.8 cm by 0.8 cm without depth and no applicable stage. The form reflected the facility sent a fax to the Primary Care Provider (PCP) for a new order (NO) for skin prep BID (twice a day) to bilateral heels and cover with foam border every 3 days and PRN (as needed), float heels while in recliner and in bed.</p> <p>A LN-Skin Evaluation -PRN Weekly form dated 1/3/26, documented Resident #26 had an</p>			

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	<p>unstageable pressure ulcer on her left heel. It described it as a 1 cm by 1 cm scab. The nurse applied skin prep to bilateral heels. The note reflected the right heel, healed.</p> <p>The Condition Follow-up Note dated 1/4/26 at 10:49 AM reflected the nurse cleaned Resident #26's bilateral (both) heels with normal saline, patted them dry, applied skin prep, and a Mepilex border dressing due to previous dressing peeling off. The nurse placed a pillow under her heels to prevent further irritation to the area especially to the left side with the scab.</p> <p>The Condition Follow-up Note dated 1/5/26 at 5:42 AM indicated the nurse applied new treatments to Resident #26's heels at 3:00 AM.</p> <p>A LN-Skin Evaluation-PRN Weekly form dated 1/10/26, documented that Resident #26 had a scab to her left heel measuring 0.5 cm by 0.5 cm with 0 depth. The form labeled the stage as not available. It documented Resident #26 had a Stage 1 pressure ulcer on the right heel measuring 0.5 by 0.5 with no depth. The right heel is slightly erythematous (redness of skin) and the left heel still continued to have a scab. The nurse applied betadine to areas and covered with mepilex dressings. The evaluation reflected Resident #26 tolerated treatment well. No complaints of pain at the time with the above</p>			

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	<p>areas. Treatment done as ordered with monitoring.</p> <p>A LN-Skin Evaluation-PRN Weekly form dated 1/18/26, documented that Resident #26's heel wounds were unstageable scabs. Left heel measured 1.8 by 0.8 cm and the right heel measured 1 by 1 cm. No depth on either of them. The note reflected the nurse applied skin prep to bilateral heels and covered with a foam border.</p> <p>The Condition Follow-up Note dated 1/18/26 at 11:51 PM documented the nurse applied skin prep to Resident #26's bilateral heels and covered them with a foam border.</p> <p>A LN-Skin Evaluation-PRN Weekly form dated 1/25/26, documented that Resident #26's skin was pink, warm and dry. Skin prep applied to bilateral heels and covered with foam border. The Evaluation lacked an assessment of the heels.</p> <p>A Wound Healing Center Visit Report dated 1/29/26 signed by Staff K, Wound Healing Center Registered Nurse (RN), documented Resident #26 had an open unstageable pressure ulcer acquired on 11/29/25 measuring 0.5 centimeters (cm) in length, 0.6 cm in width and 0.1 cm in depth on her right, posterior calcaneus. Resident #26 had an open unstageable pressure ulcer acquired on 7/29/25 measuring 0.4 cm in length, 0.7 cm in width and 0.1 cm in depth.</p>			

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	<p>At the appointment, they debrided (process of removing dead skin and foreign material from a wound) both pressure ulcers on 1/29/26. They documented the tissue debrided as necrotic/eschar (dead, thick, leathery tissue that forms a dry black or brown covering over a wound), subcutaneous, slough (dead tissue beneath the skin's surface). The measurements documented after debridement were 0.5 cm by 0.6 cm by 0.2 cm for the right heel ulcer and 0.4 cm by 0.7 cm by 0.2 cm for the left heel.</p> <p>Resident #26's February 2026 Treatment Administration Record (TAR) directed licensed staff to cleanse the Right and Left Posterior (back) Calcaneus (heels). Cleanse with normal saline daily, apply a thin layer to the wound bed of Santyl ointment (prescription topical enzyme used to remove dead or damaged tissue from chronic skin ulcers promoting wound healing), and cover with Mepilex Border (self-adherent foam dressing) one time a day for wound care.</p> <p>A LN-Skin Evaluation-PRN Weekly form dated 2/2/26, documented that Resident #26's skin was pink, warm and dry. Clean the right and left calcaneus with normal saline daily, apply a thin layer of Santyl (wound ointment) to the wound bed, and cover with Mepilex Border four by four (4x4) one time a day for wound care. Apply heel lift boot</p>			

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	<p>bilaterally at all times to bilateral lower extremities. The Evaluation reflected Resident #26 tolerated the treatment well. No other skin issues noted or reported. The Evaluation lacked an assessment of the heels.</p> <p>A Wound Healing Center Visit Report dated 2/3/26 signed by Staff K, documented Resident #26's right calcaneal wound measured 0.8 cm by 1.1 cm by 0.3 cm. Her left calcaneal wound measured 0.1 cm by 0.2 cm by 0.1 cm. The documentation labeled both wounds as Stage 3 pressure ulcers. At the visit, the debrided both wounds and after debridement the right heel ulcer measured 0.8 cm by 1.1 cm by 0.4 cm and the left heel ulcer measured 0.1 cm by 0.2 cm by 0.2 cm.</p> <p>On 2/11/26 at 8:37 AM, watched Staff A, Licensed Practical Nurse (LPN), and Staff B, LPN, wash their hands in preparation to do wound care. Resident #26 asked if her wound appointment got rescheduled. Staff A answered she had not had time to check yet that morning but she would. Staff B stated Resident #26 had a wound appointment yesterday and Resident #26 cancelled the appointment. Staff A removed the mepilex dressing from the left lateral leg, cleaned the wound, and applied Santyl to the wound. Staff A left the room to get a dressing for the left anterior calf dressing and the right lateral heel wound. Staff A returned to</p>			

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	<p>the room, washed her hands, and put on gloves. Staff A placed a new dressing on the left posterior leg wound, she removed the right heel wound dressing, disposed of it in the trash, opened a normal saline vial, and cleansed the wound by rinsing it with the normal saline. Staff A disposed of the normal saline, opened the dressing and applied the dressing. Staff A didn't remove her gloves nor disinfect her hands in between applying the dressing to left posterior lower leg and applying the new dressing to the right heel wound, including the removal of an old dressing, cleaning of the wound, and applying the new dressing on the right heel. When asked about the treatment for the left heel, Staff A stated that she didn't need to do that one as it was just a scab. Noted a mepilex dressing on the left heel.</p> <p>Directly after this observation, Staff A acknowledged she should have removed her gloves and disinfected her hands in between the separate wound dressings and in between the dirty and clean steps.</p> <p>On 2/11/26 at 9:30 AM, when asked about her cancelled appointment, Resident #26 replied her appointments have been mixed up for the last couple of weeks. She said that last weeks' appointment got moved to Thursday as the facility cancelled it. The previous day, she asked about the</p>			

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	<p>appointment that was scheduled as she was just there on Thursday, and they ended up cancelling that one. She stated she wanted to go to her appointments so that her wounds heal.</p> <p>On 2/11/26 at 2:10 PM, Staff B stated she was trying to let Resident #26 know (help this resident understand) that it is important to go to the Wound Clinic because her wounds are not good when she had told the resident that she refused to go to the Wound Clinic. She stated that she could have explained her thoughts about the need to go to the wound clinic better and was probably too harsh in her comment. When Staff B was asked if last week's appointment was cancelled and rescheduled for Thursday, Staff B stated she knew nothing about that. Staff B stated she had been off for 10 days, so didn't know Resident #26 just had her last appointment on Thursday. She stated she was also distracted by the wound treatment and not disinfecting hands or changing gloves.</p> <p>On 2/11/26 at 2:44 PM, Staff K, RN Wound Healing Center, reported the Wound Center diagnoses the ulcers on both of Resident #26's heels as pressure ulcers.</p> <p>On 2/11/26 at 3:30 PM, the Director of Nursing (DON) reported Resident #26 admitted to the facility with the areas on her heels and they didn't</p>			

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	<p>develop at the facility. She stated she would get records for the weekly assessments. When asked about why they didn't have Resident #26 coded on the 802 form as having a facility acquired pressure ulcer. She stated the heel wounds weren't pressure ulcers; they were just scabs. She stated the Wound Clinic made the wounds worse by debriding them, and they became larger. The DON stated the heel wounds didn't need debrided, as they were just scabs. When asked if the scabs could hide tunneling or worse wounds underneath them, she stated she didn't feel they were pressure ulcers. When asked about the Wound Clinic diagnosing them as pressure ulcers, she said she would need to look into it more.</p> <p>Following the above interview, the DON said there were 3 types of wound notes, and if the wound assessments weren't found in one of the three types of wound notes, then they weren't done.</p> <p>On 2/11/26 at 4:13 PM, the DON reported the facility didn't do what they should for the pressure and non-pressure wound/skin area weekly assessments. She stated the facility went back and forth with labeling something pressure and then non pressure. She added she knew they are inconsistent. Staff A stated that morning when she didn't do the treatment to the left heel, it was because Resident #2 only had preventative</p>			

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Facility Administrator

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	<p>treatment to the left heel and she thought it is to be done every third day. She described the left heel wound as just a skin flap. She acknowledged she called it just a scab that morning. The DON concurred the treatment was preventative. They reviewed the doctor's order and the DON acknowledged the left heel wound treatment needed done daily. Staff A stated she didn't realize that. The DON stated she did the treatment the last 2 days.</p> <p>After Staff A left the room and the Administrator walked into the room. Concerns were shared with the Administrator and the DON regarding the infection control issues observed during the wound treatment completed that morning. Both the Administrator and the DON acknowledged the concerns. They described Staff A as normally so good with infection control and that is why they chose her to do the treatment.</p> <p>On 2/12/26 at 12:00 PM, when asked if Resident #26 had her left heel treatment completed the night before, Staff B and the DON responded Staff A said would it later the previous night as she worked until 10:00 PM and it was an evening shift dressing. The DON asked if the treatment was signed. When reminded that the treatment was for both heels and they are signed as both done in one spot, the DON agreed. After checking Resident #26's dressing</p>			

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	<p>on her left heel for the date, observed the date of 2/10/26, indicating that the treatment didn't get one. The DON acknowledged the staff didn't do the treatment to the left heel as ordered.</p> <p>On 2/12/26 at 1:17 PM, attempted to call Staff A, her phone reported it didn't accept messages. A text was sent to Staff A at 1:20 PM, requesting a return call. Prior to the end of the survey, Staff A didn't return the call.</p> <p>The Skin and Wound Monitoring and Management policy reviewed December 2023 instructed the facility to ensure a resident who entered the facility without a pressure injury didn't develop a pressure injury unless individual's clinical condition or other factors demonstrate that a developed pressure was unavoidable. In addition, a resident who had a pressure injury(s) received the necessary treatment and services to promote healing, prevent infection, and prevent new, avoidable pressure injuries from developing. The purpose of the policy directed the following:</p> <ul style="list-style-type: none"> a. Promote interventions that prevent pressure injury development; b. Promote the healing of pressure injuries that are present (including prevention of infection to the extent possible); and c. Prevent the development of additional, avoidable pressure injury. 			

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	<p>The procedure instructed ongoing skin and wound assessments. A licensed nurse would assess/evaluate at least weekly each area of alteration/injury, whether present on admission or developed after admission, which exists on the resident. The assessment/evaluation should include but not limited to:</p> <ul style="list-style-type: none"> a. Measuring the skin injury b. Staging the skin injury (when the cause is pressure) c. Describing the nature of the injury (e.g., pressure, stasis, surgical incision) d. Describing the location of the skin alteration e. Describing the characteristics of the skin alteration f. Describing the progress with healing, and any barriers to healing which may exist g. Identifying any possible complications or signs/symptoms consistent with the possibility of infection <p>2. Resident #23's Census reflected an admission to the facility on 11/14/25. Resident #23 transferred and admitted to the hospital on 11/21/25. Resident #23 returned from the hospital and was re-admitted to the facility on 11/28/25.</p> <p>Resident #23's MDS assessment dated 11/20/25 identified a BIMS score of 11, indicating moderate cognitive impairment. The MDS included diagnoses</p>			

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	<p>of hypertension, acute respiratory failure, and weakness.</p> <p>The Hospital Record dated 11/13/25 noted a skin tear on Resident #23's left buttocks present on admission.</p> <p>Resident #23's Admission Record - Skin assessment dated 11/14/25 failed to indicate altered skin integrity on or around their buttock area.</p> <p>The Nursing Note dated 11/21/25 at 11:51 PM documented a full assessment for Resident #23 prior to an Emergency Room transfer for altered mental status. The Note included findings of the following skin alterations</p> <p style="margin-left: 20px;">a. A wound to Resident #23's lower left buttock measuring 6.2 cm x 3 cm with black center.</p> <p style="margin-left: 20px;">b. Reddened border and wound on his right buttock measuring 4 cm x 2 cm.</p> <p>The Nursing Note dated 11/22/25 at 1:13 AM reflected the same wound information as the note documented on 11/21/25 at 11:51 PM, but included the right wound appeared scabbed over without drainage.</p> <p>The Hospital Emergency Room Records dated 11/22/25 at 12:20 AM noted the nursing home staff discovered a wound under Resident #23's left</p>			

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	<p>buttocks that day and didn't know when it developed. The record included the following notes:</p> <p>a. 11/22/25 at 7:00 AM of Resident #23's assessment. The assessment noted an area of black with reddened border to Resident #23's left upper thigh. Resident #23 reported area as tender to the touch and appeared to have some skin breakdown to the sacrum (above tailbone).</p> <p>b. 11/24/25 at 3:27 PM documented Resident #23's initial hospital wound nurse skin screening found an unstageable pressure wound to his left gluteus (buttock) and coccyx (tailbone) area; a stage 3 pressure wound on his left elbow. The deep tissue injury on Resident #23's right gluteus present on hospital admission on 11/22/25 appeared to be resolving and a surgical wound upper abdomen.</p> <p>Resident #23's Hospital Discharge records dated 11/28/25 included orders to cleanse all wounds with mild soap and water, gently pat dry. Apply Santyl ointment to left buttock wound, left elbow wound, and coccyx wound. Cover all wounds with border dressing, changing dressing daily, and as needed. Resident #23 to follow up with the wound center, appointment scheduled on 12/2/25 at 9:45 AM.</p> <p>Resident #23's Hospital Records dated 11/28/25 at 10:45 AM documented, the hospital nurse called report to Staff L, RN, at the facility. They notified of</p>			

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	<p>Resident #23's hospital discharge with orders to follow up with the wound center, primary care provider, and neurology.</p> <p>Resident #23's Progress Notes failed to indicate transportation to scheduled wound center appointments, wound center visit notes, or future scheduled appointments.</p> <p>During a phone interview on 2/11/26 at 11:00 AM, the wound center receptionist stated Resident #23 was a no show for the scheduled appointment on 12/2/25. The facility provided no follow-up communication.</p> <p>On 2/11/26 at 4:27 PM, the DON explained after she reviewed Resident #23's 11/28/25 hospital discharge document, Resident #23 had a wound center appointment scheduled. The DON couldn't find additional documentation to indicate if Resident #23 attended the appointment.</p> <p>Resident #23's MDS assessment dated 12/17/25 listed he returned to the facility on 11/28/25 from an acute hospital stay. The MDS identified a BIMS score of 11, indicating moderate cognitive impairment. The MDS included diagnoses of hypertension, respiratory failure, encephalopathy (dysfunction of the brain altering function and mental status), weakness, and 2 unhealed,</p>			

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	<p>unstageable pressure ulcers.</p> <p>Resident #23's Re-admission Skin Assessment record dated 11/28/25 at 11:15 AM, Staff L documented skin problems on admission including a skin tear to left elbow, unstageable coccyx pressure wound, and an unstageable left hip pressure wound. The assessment included an additional notation that Resident #23 fell at home and laid on the floor for 3 days prior to being found.</p> <p>A LN-Skin Pressure Ulcer Weekly form dated 12/6/25 reflected Resident #23 had a pressure area to his left buttock and sacrum. The additional comments reflected the areas to the left buttocks and sacrum area were improving. The facility would continue to monitor and do the treatment as ordered.</p> <p>The Daily Skilled V3.0 – V 2 note dated 12/6/25 documented the overall skin description as skin pink, warm, dry, and intact. He had wounds on his coccyx area, left buttocks, and left elbow. The facility implemented a treatment with dressing changes, cleaning, and applying ordered ointment. Resident #23 reported soreness when the nurse did his treatment. The note lacked an assessment of his wounds with appearance, measurements, or odor.</p> <p>A LN-Skin Pressure Ulcer Weekly form dated</p>			

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	<p>12/18/25, documented that this was a follow-up evaluation for wounds present on admission with an onset date of 11/28/25, unstageable left posterior ischium slough (dead tissue and fluid that forms a yellow, tan, or white, stringy or slimy layer on top of a wound) wound, noting darkened scar tissue surrounding and measuring 2.3 cm x 1 cm. Follow-up evaluation for healed coccyx wound.</p> <p>The Nursing Note dated 12/19/25 directed to continue to do the current treatment to the left posterior ischium wound of Santyl ointment due to a large amount of adherent (sticky) slough covering the surface.</p> <p>A LN-Skin Pressure Ulcer Weekly form dated 12/27/25, documented that this was a follow-up evaluation for wound present on admission with an onset date of 11/14/25, unstageable left posterior ischium wound measuring 2 cm x 0.5 cm with surrounding wound bed measuring 4 cm x 2.5 cm. The wound bed appeared reddened with active bleeding. Resident #23 reported constant sharp pain.</p> <p>Resident #23's December 2025 TAR included an order to cleanse with mild soap and water, gently pat dry, apply Santyl Ointment to left posterior ischium wound, cover with dry border foam dressing, change dressing daily and</p>			

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	<p>PRN every day shift for wound care. The order lacked documentation indicating completion of treatment on 12/19/25, 12/22/25, and 12/29/25.</p> <p>A LN-Skin Pressure Ulcer Weekly form dated 1/3/25, documented the assessment as a follow-up evaluation for a wound present on admission with an onset date of 11/14/25. Resident #23's stage 2 left hip wound measured 2.2 cm x 0.8 cm. The assessment noted the wound as healing well from previous assessment per the nurse and since admission.</p> <p>A LN-Skin Pressure Ulcer Weekly form dated 1/10/25, documented a follow-up evaluation for a wound present on admission with an onset date of 11/14/25. Resident #23's stage 2 left hip wound measured 1.8 cm x 0.8 cm.</p> <p>A LN-Skin Pressure Ulcer Weekly form dated 1/17/25, documented a follow-up evaluation for a wound present on admission with an onset date of 11/14/25. Resident #23's stage 2 left hip wound measured 1.6 cm x 0.8 cm.</p> <p>A LN-Skin Pressure Ulcer Weekly form dated 2/3/25, documented a follow-up evaluation for a wound present on admission with an onset date of 11/14/25. The note defined Resident #23's stage 2 left hip wound as healed.</p>			

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	<p>On 2/12/26 at 2:40 PM, the DON, reviewed Resident #23's initial admission skin assessment on 11/14/25, the weekly nursing skin assessments. The assessments failed to indicate skin breakdown from 11/14/25 to ER transfer assessment on 11/21/25. The hospital records documented wounds. The DON acknowledged the inconsistency and accuracy of nursing documentation.</p> <p>The facility provided Skin and Wound Monitoring and Management Policy; reviewed December 2023 directed a licensed nurse must assess/evaluate a resident's skin on admission. The policy instructed to document all areas of breakdown, excoriation, or discoloration, or other unusual findings, on the Initial Admission Record. In addition, the policy directed to re-evaluate existing treatment regimen in connection with the resident's clinical presentation, including current interventions and Care Plan considerations, if any wound is non-healing or not showing signs of improvement after 14 days or any time a wound is worsening.</p>			

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	FACILITY RESPONSE			

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