Iowa Department of Inspections, Appeals, and Licensing
Health & Safety Division
Adult Services Civil Penalty Citation

Date: May 13, 2026
Program Name: Senior Star at Elmore Place Memory Care
Address: 4504 Elmore Ave, Davenport, IA 52807
Type of Action: Investigations #130590-C, #130806-I, #130896-C, #130981-C
Date(s) of Action: 2/3/26 – 2/18/26
Citation #11082

State Rule #		Amount of Civil Penalty
Iowa Administrative Code 481 Chapter 69.32(2)	**69.32(2) An operating alarm system shall be connected to each exit door in a dementia-specific program.** Based on interview and record review the Program failed to maintain a working alarm system at each exit door allowing 1 of 5 current tenants reviewed to elope (Tenant #1). Finding follows: Record review on 2/03/26 revealed a Final Investigation Summary Report noted Tenant #1 was observed exiting through the door on the north side of the building on 11/10/25. The mag lock on the door failed to engage after staff entered the building from the north parking lot. At 11:51 a.m., Tenant #1 exited the building wearing a sweater over a t-shirt, jeans, a hat, socks and tennis shoes. He walked to the front area of the north parking lot. An employee from the assisted living program encountered Tenant #1 and took him to the assisted living dining area. Upon arrival in the dining room, the employee asked the dining room staff if he had eaten. The Dining Room Coordinator recognized Tenant #1 and notified the Memory Care Director and former Health Services Coordinator (HSC) at 12:04 p.m. The former HSC arrived in the assisted living building at 12:07 p.m. and escorted Tenant #1 back to the Program at 12:08 p.m. They entered the Program at 12:10 p.m. Tenant #1's vitals were taken at 12:11 p.m. and they were within normal limits. Tenant #1 was outside for a maximum of 12 minutes. Tenant #1's service plan dated 10/13/25 noted his diagnoses included atherosclerotic heart disease of native coronary artery without angina pectoris, essential hypertension and unspecified dementia. He scored a five on the Global Deterioration Scale on 10/13/25 indicating a moderately severe cognitive decline. Tenant #1's service plan noted he would not leave the building unattended if going outside or for a walk. He had not tried to exit	**$3000.00**

	the building unattended since being in memory care. When his plan was updated on 10/13/25 it was noted he was experiencing increased confusion and required more assistance with all tasks. At the time Tenant #1 eloped from the building the temperature was 34 degrees Fahrenheit (F) with partly cloudy skies. The wind child temperature was 27 degrees F. During an interview on 2/10/26 at 10:27 a.m. the assisted living employee recalled sitting in her car talking on the phone when a man came up, knocked on the car window and asked for a hit of a cigarette. She realized it was Tenant #1. The last she knew, he lived in an apartment at the assisted living program. Tenant #1 seemed confused and very cold. He was mumbling under his breath and kept knocking on car windows as she helped him into the assisted living building. When interviewed on 2/04/26 at 8:10 a.m. Staff A \reported smoking with Staff B in the north parking lot on 11/10/25. Staff A entered the Program building followed by Staff B. Staff B was to check the door was closed to the Program as she was the last to enter. This was not done. Staff A did not hear a door alarm or notice the light above the door change color. When interviewed on 2/03/26 at 5:00 p.m. Staff B stated she was outside with Staff A. She was told Tenant #1 got out of the building when they came inside. Staff B did not hear the door alarm or notice the light above the exit door change color. A tour of the building was provided by the Memory Care Manager and current HSC on 2/05/26 at 11:05 a.m. The Memory Care Manager explained at the time of Tenant #1's elopement the exit door was leaning and out of balance which prevented the mag lock from connecting properly. There were lights above the exit doors which were green when the door was locked and red when it was open. No one noticed the door was unlocked and the light was red when Tenant #1 was outside of the building. An alarm did not sound when Tenant #1 went through the door because an alarm was not attached to the door, although an alarm was on the door (and all exit doors) at the time of the investigation. The Memory Care Manager confirmed the Program failed to have a working alarm system at the time of Tenant #1's elopement.	