Iowa Department of Inspections, Appeals & Licensing
Health & Safety Division
Adult Services Unit
Civil Penalty Citation

Date: 12/15/23
Program Name: Valley Lodge AL
Address: 1118 E. Highway 20 Correctionville, IA 51016
Type of Action: #116985-C
Date(s) of Action: 11/27/23, 11/28/23
Citation # 10130

State Rule #	State Rule	Amount of Civil Penalty
67.2(3)	**67.2(3) The program shall follow the policies and procedures established by the program.** Based on interview and record review the Program failed to follow established policies and procedures for personal emergency response and for tenant falls regarding 1 of 1 tenants reviewed who fell and sustained a hip fracture (Tenant#1). Findings follow: Record review on 11/2/23 revealed an Incident Report (IR) for Tenant #1 dated 11/16/23 at 4:00 pm. Tenant #1 was observed on the floor of her room. Tenant #1 said she crouched to get a puzzle piece off the floor and lost her balance. She complained of groin pain and numbness of her leg. Outward rotation of the left foot was observed. When interviewed on 11/28/23 at 9:35 a.m. the Program's delegating nurse explained she arrived to the Program and observed Tenant #1 in a chair. The nurse from the nursing facility (Nurse A) was attending to her. She was told Tenant #1 got the attention of other tenants who went to the nursing facility to inform staff that Tenant #1 needed assistance since no one had answered her page. The delegating nurse confirmed no one answered Tenant #1's page/personal emergency response pendant for at least 25 minutes. On 11/25/23 review of pendant data provided confirmed Tenant #1's pendant alarmed for 26 minutes. The Program's 24 hour Emergency Response system policy dated 2007 directed all emergency pages should be answered immediately by staff. When interviewed on 11/28/23 at 12:08 p.m. Nurse A admitted she failed to answer a pager that continued to alarm while it laid on the counter. (The pager had been taken to the nursing facility as the Program staff had to leave. The delegating nurse was on her way in to work but had not yet arrived.)	**$2000.00**

	Further record review on 11/28/23 revealed the Program's Tenant Falls policy. The policy directed not to move a tenant if their limbs were in an unnatural position. During her interview on 11/28/23 Nurse A admitted she had moved the tenant even though she complained of groin pain and numbness in her leg and she observed an outward rotation of the tenant's leg. The nurse confirmed she was not trained on the Program's policies and procedures.	