**Iowa Department of Inspections, Appeals & Licensing**
**Health and Safety Division**
**Adult Services Civil Penalty Citation**

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| **Date:** December 19, 2023 |
| **Program Name**: Bickford Cottage II Sioux City |
| **Address:** 4022 Indian Hills Dr Sioux City, IA 51108 |
| **Type of Action:** Investigations #115785-I, #115979-C, #226547-I and #116546-C |
| **Date(s) of Action**: 10/31/23 to 11/1/23 |
| **Citation #:** 10135 |

| State Rule # | State Rule | Amount of Civil Penalty |
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| **IAC 481-67.2(3)** | **67.2(3) The program shall follow the policies and procedures established by the program.**<br><br>Based on interview and record review the Program failed to consistently follow the Program's transportation policy. This affected 1 of 1 tenant left on the bus without supervision (Tenant #4). Finding follows:<br><br>Record review on 11/1/23 revealed the Program's investigation form indicated Staff B failed to deliver Tenant #4 to his residence after an appointment. According to Staff B he picked Tenant #4 up at the dermatologist at 4:00 p.m., returned to the Program, parked the bus at 4:30 p.m. and left Tenant #4 restrained in the vehicle. At approximately 6:10 p.m. on 10/3/23 staff noted Tenant #4 had not returned after his appointment. Staff found Tenant #4 on the bus at the other building at approximately 6:10 p.m. The Program failed to account for Tenant #4's whereabouts for approximately one hour and 40 minutes. Staff B admitted he left Tenant #4 on the bus without supervision.<br><br>According to the state climatologist the weather in Sioux City on 10/2/23 between 4:30 p.m. - 6:10 p.m. the temperature measured 86-88 degrees Fahrenheit with relative humidity of 33%, clear skies and winds out of the South at 15-16 miles per hour (mph) and gusting to 31 mph.<br><br>Additional record review on 11/1/23 revealed Tenant #4 was an 84 year old male with a diagnosis of severe cognitive decline (middle dementia) with a Global Deterioration Scale (GDS) of six.<br><br>Continued record review revealed Tenant #4's progress note indicated he complained of cramping and pain to his legs. He was taken to the Emergency Room for possible heat exhaustion and dehydration. Tenant #4 received fluid resuscitation and returned to the Program.<br><br>Record review on 11/1/23 revealed the Program's policy/procedure for transportation directed Bickford staff shall not leave a tenant unattended in the vehicle. | **$5,500.00** |

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| | Due to illness Staff B was not available for an interview at the time of the investigation. In the statement Staff B provided at the time of the Program's internal investigation he admitted he failed to ensure Tenant #1 returned to his home and left him unsupervised on the bus.<br><br>On 11/1/23 the Director confirmed Staff B failed to consistently ensure tenants were not left unattended in a vehicle. | |