

**Department of Inspections and Appeals
Health Facilities Division
Citation**

Number 5795		Report date July 14, 2022		
Facility name Aspire of Donnellson		Survey dates June 27, 2022- June 30, 2022		
Facility address 901 State Street				
City Donnellson, IA 52625		MW		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction Date
58.28(3)e	<p>58.28(3) Resident safety. <i>e.</i> Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on interviews, record review, and document review, it was determined the facility failed to ensure the safety of Resident #9 during a transfer that resulted in Resident #9 falling to the ground and sustaining a right hip fracture that required surgical intervention. This affected 1 (Resident #9) out of 5 residents reviewed for falls. The facility reported a census of 48 current residents.</p> <p>Findings include:</p> <p>The facility policy titled, "Fall Management Standard," dated June 2017, was reviewed. The policy did not contain information relevant to this deficient practice.</p> <p>A review of a "Transfer/Discharge Report" revealed Resident #9 had diagnoses that included abdominal aortic aneurysm, displaced subtrochanteric fracture of the right femur, lack</p>	I	\$6500 Held in Suspension	Upon Receipt

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	<p>of coordination, and dementia with behavioral disturbance.</p> <p>A review of a quarterly Minimum Data Set (MDS), dated 11/25/2021, revealed Resident #9 was cognitively intact as evidenced by a Brief Interview for Mental Status (BIMS) score of 14. Per the MDS, Resident #9 required extensive assistance of two persons with transfers and was totally dependent on two persons for toileting. The MDS noted Resident #9 used a wheelchair for a mobility device.</p> <p>A review of the "MDS Kardex Report For [facility name]," with an assessment reference date (ARD) of 11/25/2021, revealed Resident #9 required extensive assistance of two persons with transfers and was totally dependent on two persons with toileting. The report was accessible to certified nursing assistants (CNAs) in the electronic health record and served to inform CNAs of residents' care needs.</p> <p>A review of Resident #9's care plan, dated 03/03/2021, revealed the resident had an activities of daily living (ADL) self-care performance deficit related to limited mobility. Interventions in place included using the "Stand-EZ" (a sit-to-stand lift) for toileting. The plan noted the resident was dependent on staff for activities of daily living (ADLs). Further</p>			

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	<p>review revealed there were no interventions or documentation related to the specific number of staff required for ADLs.</p> <p>A review of a fall incident report, dated 02/05/2022, revealed that, at 7:30 AM, Staff P, Licensed Practical Nurse (LPN), was called to Resident #9's room by Staff O, CNA, who stated the resident fell during a transfer from the toilet to the wheelchair. The nurse entered the resident's room and observed the resident lying in the bathroom doorway with the resident's head facing the room door and their feet out, lying on the right side. Staff O stated during a transfer with the gait belt and walker, the room door began to close. Staff O let go of resident with one hand to move the door out of their path. At that time, the resident took a step, lost their balance, and fell to the floor. The resident was lifted from the floor to the wheelchair with assistance from Staff O and Staff P and the resident tolerated the transfer well. There were no signs or symptoms of pain noted at that time. At 8:45 AM, the resident was in the dining room eating breakfast and began to yell out in pain. Staff P asked the resident where the pain was located and the resident pointed to their right hip. Staff P dispatched emergency medical services (EMS) for transportation to the hospital for an x-ray of the right hip. At 11:00 AM, Staff P called the emergency room for an update on</p>				

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	<p>the resident's condition and was informed that the resident had a right hip fracture and would be admitted to the hospital.</p> <p>A review of "Progress Notes," dated 02/06/2022 at 5:34 AM, revealed the hospital called for follow-up, and Resident #9 had surgery scheduled for Monday (02/07/2022).</p> <p>A review of "Progress Notes," dated 02/09/2022 at 1:30 PM, revealed the facility received a report from the hospital indicating Resident #9 had right hip pinning on 02/07/2022. The resident required assistance of two staff with pivot transfers and had nine staples to the right hip that were to be removed in two weeks. Resident #9 returned to the facility on this date.</p> <p>A phone call interview was attempted with Staff P on 06/29/2022 at 2:40 PM. The surveyor called and left a message for Staff P to return the call and that the call was about the incident report completed on 02/05/2022, but the surveyor did not receive a return call.</p> <p>An interview on 06/29/2022 at 3:03 PM with Staff F, CNA, revealed that, from shift-to-shift, off going CNA staff provided verbal report to oncoming CNA staff regarding any occurrences during the prior shift. She stated CNAs had</p>				

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	<p>access to the electronic health record, but noted she was still learning how to use it.</p> <p>An interview on 06/30/2022 at 8:59 AM with Staff K, CNA, revealed a nurse would have to verbally report a resident's assistance level. She stated there was nothing documented in writing other than in the electronic health record for staff who knew how to access the record. Staff K indicated "a lot" of the staff did not know how to use the electronic health record and the staff would benefit from training since training had not been provided.</p> <p>An interview on 06/30/2022 at 9:47 AM with Staff O revealed she was a former employee. Staff O stated when she worked at the facility she was aware of a resident's required assistance and current interventions in place by referring to a piece of paper that was hung up in the resident's closet. Staff O stated Resident #9 was a fall risk and had a fall mat in place and a low bed. Staff O stated that on 02/05/2022 she was toileting Resident #9 alone and was walking the resident out of the bathroom when the bedroom door hit the bathroom door, knocking both the staff and resident down. Staff O stated Resident #9 required assistance of one staff, to her knowledge, but could not remember if staff specified this anywhere. Staff O thought she may have received some education about</p>			

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	<p>providing staff assistance during transfers after the fall occurred, but she could not recall. Staff O stated Resident #9 required the assistance of two persons after the fall on 02/05/2022. Staff O stated nobody told her the required staff assistance changed, and it was never documented, but it was common sense that it should be two people since Resident #9 suffered a broken hip because of the fall.</p> <p>An interview on 06/30/2022 at 11:54 AM with the Director of Nursing (DON) revealed that on 02/05/2022, Staff O was ambulating Resident #9 with a gait belt while toileting the resident when the door shut, and Staff O tried to place Resident #9 on the floor. The DON stated she was called the evening the fall occurred, and Staff O wrote a statement and Staff P provided a nurse's report. The DON stated she did not check to ensure that staff used the right staff assistance, but she reviewed the care plan. The DON stated she did not notice on the MDS that was completed on 11/25/2021 or on the Kardex that Resident #9 was coded as requiring two-person assistance with transfers or toileting. The DON stated staff did not receive any education about ensuring the proper number of staff were assisting with transfers and toileting.</p> <p>An interview on 06/30/2022 at 2:14 PM with the Administrator revealed he was unaware that</p>			

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	<p>Resident #9 was coded as requiring two-person assistance with transfers and toileting on the 11/25/2021 MDS. The Administrator also stated he did not remember if the MDS or Kardex was reviewed during the fall investigation. The Administrator stated staff could refer to their electronic health record system or the Kardex to check what type of assistance a resident required. He also stated he agreed that care plans should be more specific and state the exact type and amount of staff assistance that was required with transfers and toileting.</p> <p>FACILITY RESPONSE:</p>				

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