

**Department of Inspections and Appeals
Health Facilities Division
Citation**

Number: #5616		Report Date: February 24, 2022		
Facility Name: Aspire of Donnellson		Survey Dates: January 20, 2022 to February 10, 2022		
Facility Address: 901 State Street		JS		
City: Donnellson				
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction Date
58.19(2)j	<p>481—58.19(135C) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) <i>Medication and treatment.</i></p> <p><i>j.</i> Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on record review, and staff and Responsible Party (RP) interviews, the facility failed to ensure that an incontinent resident received appropriate assessment, treatment, intervention, and services for urinary tract infections for 1 of 4 residents reviewed for incontinence care (Resident #5). The facility failed to inform the physician of Resident #5's culture and sensitivity report on 1/9/22 that confirmed a bacterial urinary tract infection. On 1/10/22, Resident #5 transferred to the hospital non-responsive, had agonal respirations, and required intubation with assisted respirations. Resident #5 diagnosed with sepsis related to untreated urinary tract infection and acute respiratory failure. Resident #5 required intravenous antibiotics. The failure resulted in Immediate Jeopardy to the health, safety, and</p>	I	\$8,000 (Held In Suspension)	Upon Receipt

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	<p>security of the residents. The facility reported a census of 46 residents.</p> <p>Findings include:</p> <p>The Minimum Data Set (MDS) Assessment dated 1/8/22 revealed Resident #5 admitted to the facility 1/3/22 with diagnoses that included diabetes, wedge compression of the first lumbar vertebra, calculus of the kidney (kidney stones), and encounter for surgical aftercare following surgery on the genitourinary system, scored 13 out of 15 points possible on the Brief Interview for Mental Status (BIMS) cognitive assessment with symptoms of delirium present, and required extensive assistance of at least 1 staff to transfer to and from bed and chair, ambulation in room, dressing, toileting, bathing and personal hygiene.</p> <p>A Urinalysis Report faxed to the facility on 1/7/22 at 8:06 a.m., documented a urine specimen collected on 1/6/22 at 3:30 p.m. had pending results, possible mixed culture in the sample, and further report to follow.</p> <p>A Urinalysis with Culture and Sensitivity Report faxed to the facility 1/9/22 at 1:44 p.m., documented the final report, verified 1/9/22 at 6:57 a.m., identified 50,000 - 60,000 colony forming units (cfu) per milliliter of the Escherichia coli (E-Coli) bacteria (bacteria normally in the bowel and not in the urine), and listed several antibiotics appropriate for treatment of the infection.</p>			

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	<p>The form had a hand-written note that stated "noted and initialed by Staff C, Registered Nurse, on 1/10/22".</p> <p>Review of the Clinical Record on 1/20/22 revealed a lack of documentation of the laboratory report, Resident #5's condition or activities related to a hospitalization on 1/10/22 in the resident's record.</p> <p>A Progress Note late entry dated 1/28/22 at 5:24 a.m., documented by Staff C, Registered Nurse, documented Resident #5 presented with lethargy, pallor, diaphoresis, minimal eye contact and nonverbal. Emergency medical services activated and arrived, resident transported by ambulance to the hospital. The resident had conversed with staff, transferred with 1 to 1 assist prior to that day, complained of discomfort, as needed analgesics administered and effective, resident otherwise denied complaints prior to discharge to the hospital. The entry lacked the date of this event, which was 1/10/22.</p> <p>A Hospital History and Physical dated 1/10/22 documented Resident #5 presented to the Emergency Room that date, was non-responsive with agonal respirations and required intubation with assisted respirations, diagnosed with sepsis related to an untreated urinary tract infection with E-coli bacteria, acute respiratory failure, and required treatment with 2 different antibiotics administered intravenously.</p>			

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	<p>An interview on 1/27/22 at 4:10 p.m., the Director of Nursing (DON) stated she was not aware that staff had not documented the resident's condition, or described the resident's transfer to the hospital on 1/10/22, and planned to notify the nurse that she had to come to the facility to document the event.</p> <p>An interview on 2/2/22 at 10:59 a.m., the DON stated she expected nursing staff to notify the physician by phone, the resident's family and herself, if there were abnormal lab results, and Staff C had not notified her of the positive urine culture, but she became aware of it later that day. The DON stated it was not an acceptable practice to fax abnormal laboratory reports to the physician, those had to be called.</p> <p>An interview on 2/3/22 at 8:32 a.m., Staff C, Registered Nurse, stated when she noted a lab report, it meant she had reviewed it, faxed the result to the physician, and placed the document to be filed in the resident's record. She stated on the morning of 1/10/22, the resident didn't want to get up and said she wanted to rest in bed for 2 more days, then she would get up. She hadn't noticed anything unusual with the resident that morning, then around 2:30 p.m., a Certified Nursing Assistant got her from the chart room and said the resident needed help. The resident was seated in a wheel chair, she was pale, diaphoretic, her eyes were open but she wasn't really responding, the DON and ADON helped her to assess the resident and called the physician for orders to send the resident to the hospital.</p>			

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	<p>An interview on 2/3/22 at 2:37 p.m., the Medical Director/Resident #5's Physician stated he had not received the resident's urine and culture reports on 1/10/21, and staff should have called the physician on call, at any time, to report abnormal laboratory findings, or conditions of concern and seek treatment orders, there was always a provider on call 24/7, that's what he expected and he would go over his expectations with the administrator and DON to ensure they understood. The physician stated the facility should have contacted the on-call provider on 1/9/22 and reported the lab findings and obtained orders.</p> <p>An interview on 2/3/22 at 3:44 p.m., Staff E, Certified Nursing Assistant, stated she was assigned to the resident on 1/10/22, had not really worked with her before that day, she was instructed in report that she was supposed to be a 2 to 1 assist for transfer to the toilet, but the previous shift had to use the mechanical stand lift to transfer the resident. The resident didn't want to get up that day, when she asked the DON if they should use the lift to get the resident up, she said no, they would get her up, and it took 4 staff, 1 was the DON, to transfer the resident from her bed to a wheel chair. The resident hadn't really complained of anything that morning, but around lunch time she said that she had pain all over.</p> <p>During an interview 1/20/22 at 6:38 p.m., Resident #5's Responsible Party (RP) stated they spoke with the</p>			

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	<p>resident often on the telephone, and knew from the resident's history and their interactions with the resident after she was admitted to the facility that she should have been checked for a urinary tract infection. The RP stated around 2:30 p.m. on 1/10/22, they found the resident slumped forward in the wheel chair in the lobby area, couldn't elicit a verbal response from the resident, difficult to find any staff for assistance, and had to tell staff to call 911 as the resident needed to go to the hospital.</p> <p>The State Agency notified the facility of the Immediate Jeopardy on 2/3/22 at 12:30 p.m.</p> <p>The Immediate Jeopardy situation started on 1/9/22.</p> <p>The facility removed the Immediate Jeopardy on 2/3/22 by the following actions:</p> <p>a. Initiated staff education to all nurses on 2/3/22 that they must notify the physician, family, and DON immediately when there was a change in resident condition, abnormal culture and laboratory reports must be called to the physician regardless of the time received, and family and DON notified of new orders from that notification.</p> <p>b. Initiated staff education to all nurses on 2/3/22 that if a urinalysis test is ordered or a suspected urinary tract infection, start immediate urinary assessments in the electronic record until resolved.</p>			

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	<p>c. Initiated staff education on 2/3/22 on a lab tracking book that was to be initiated 2/3/22.</p> <p>The scope lowered from "J" to "D" at the time of the survey after ensuring the facility implemented staff education.</p> <p>FACILITY RESPONSE:</p>			

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