

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #9047		Date: January 21, 2021		
Facility Name: Ivy at Davenport		Survey Dates: December 10, 2020 – January 5, 2021		
Facility Address/City/State/Zip 800 East Rusholme Street Davenport, IA 52803		TAG, MW, VW		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

56.6(1)	<p>481—56.6(135C) Treble and double fines. 56.6(1) Treble fines for repeated violations. The director of the department of inspections and appeals shall treble the penalties specified in rule 481—56.3(135C) for any second or subsequent class I or class II violation occurring within any 12-month period, if a citation was issued for the same class I or class II violation occurring within that period and a penalty was assessed therefor.</p>			
58.19(2)a	<p>481—58.19(135C) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules: 58.19(2) Medication and treatment. <i>a.</i> Administration of all medications as ordered by the physician including oral, instillations, topical, injectable (to be injected by a registered nurse or licensed practical nurse only); (I, II)</p> <p>DESCRIPTION:</p> <p>Based on resident and staff interviews and record reviews, the facility failed to follow physician orders for three out of twelve residents reviewed (Residents #4, #7, and #8). The facility reported a census of 56 residents.</p> <p>Findings Include:</p>	Class I	\$8,250(Treble) \$24,750 total (Held In Suspension)	Upon Receipt

Facility Administrator

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	<p>1. Resident #4's Minimum Data Set (MDS) Significant Change Assessment completed 11/28/20 documented the following diagnoses: debility, cardiorespiratory conditions, displaced intertrochanteric fracture left femur, atrial fibrillation (an abnormal heart rhythm). It also identified the resident as cognitively intact with a Brief Interview for Mental Status (BIMS) score of 13 out of 15, required extensive staff assistance with most activities of daily living.</p> <p>APIXABAN/ELIQUIS (a medication used as a blood thinner): The Care Plan dated as last revised 12/21/20 for admission date of 12/12/20 identified the resident with the problem of the resident on anticoagulant therapy and directed staff to administer anticoagulant medications as ordered by the physician. Monitor for side effects and effectiveness each shift.</p> <p>A review of the facility Nurse's Notes revealed the following: a. On 11/21/2020 at 5:00 p.m., X-Ray tech stated 2 views of front, unable to turn the resident as she had too much pain. View does show a fracture of the front formal neck. Called on call physician and received orders to send to the emergency room to evaluate and treat. b. On 11/21/20 5:20 p.m., Medic here to transport the resident to the emergency room, appropriate paperwork given to medics.</p>			
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	<p>c. On 11/22/20 10:53 a.m., called hospital to follow up on resident, nurse reported resident had surgery this morning for fractured femur.</p> <p>Review of the Discharge Summary from the hospital for Resident #4 dated 11/26/20 showed the resident admitted 11/21/20 and discharged on 11/26/20 back to the facility. Admission diagnoses included left hip pain secondary to a left intertrochanteric femur fracture status post fall, respiratory failure secondary to Chronic Obstructive Pulmonary Disorder (COPD) exacerbation and COVID pneumonia. On 11/22/20 the resident underwent Open Reduction Internal Fixation (ORIF - surgical repair) of the left hip. On 11/24/20, rapid response was called after the resident complained of left-sided chest pain. The resident identified with AFib (atrial fibrillation an abnormal heart rhythm) with RVR (rapid ventricular response) and started with an Amiodarone (medication to control heart rhythm) IV drip and later transitioned to oral Amiodarone. When discharged back to the facility the resident prescribed Amiodarone 400 milligrams (mg) by mouth (po) twice a day to continue 5 more days, followed by 200 mg daily and continue on her regular dose of Apixaban/Eliquis, which on discharge orders noted to be 5 mg by mouth, twice a day.</p> <p>A review of the November 2020 Medication Administration Record (MAR) revealed the following order:</p>			
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	<p>Eliquis (Apixaban) 5 mg one tablet two times a day related to PE (pulmonary embolus) - no start date had been documented. A hold date from 11/21/20 at 7:12 p.m. to 11/28/20 at 1:31 p.m., no doses signed out as given during this week. No notation of the Eliquis restarting once the resident returned from the hospital on 11/26/20, per Hospital Discharge Orders and was not given the rest of the month of November.</p> <p>A review of the timeline provided by the Director of Nursing (DON) revealed the resident returned from the hospital post-surgical repair of a hip fracture on 11/26/20 and re-admitted to the hospital on 12/6/20.</p> <p>A review of the hospital Physician's History and Physical dated 12/6/20 at 10:55 p.m. had documentation the patient recently admitted to the hospital from 11/21/20 through 11/26/20 with a left femoral fracture and underwent Open Reduction Internal Fixation (ORIF - surgical repair) on 11/22/20. During her hospital stay, also had AFib (atrial fibrillation an abnormal heart rhythm) with RVR (rapid ventricular response) which was controlled with Amiodarone. Discharged back to the facility with Amiodarone and was supposed to follow up with the cardiologist, but she did not follow through. CT scan of the chest was obtained which was suspicious for scattered pulmonary emboli. Started with IV heparin drip for possible pulmonary embolism. Patient is already on Eliquis at nursing home for paroxysmal A Fib.</p>			
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	<p>A review of the December 2020 MARs revealed the following order:</p> <ul style="list-style-type: none"> a. Apixaban tablet 5 mg by mouth two times a day related to PE - no start date documented. b. No order transcribed to MAR from 12/1/20 through 12/14/20. c. The first dose of Apixaban not documented as given till 12/14/20 at 8:00 p.m. <p>A review of the Physician Orders documented on the hospital transfer form dated 12/12/20 had orders for Apixaban (Eliquis/blood thinner) 5 mg (milligrams) by mouth twice daily.</p> <p>AMIODARONE HCL (an medication affecting the rhythm of the heart)::</p> <p>A review of the Care Plan revealed it failed to address the resident with cardiac history and the need to administer Amiodarone and potential side effects to monitor for.</p> <p>A review of the Nurse's Notes had documentation of the following:</p> <p>On 12/18/20 1:03 p.m., clarification on Amiodarone order completed by the DON.</p> <p>The resident returned from the hospital with conflicting Amiodarone orders, needs to be clarified with the cardiologist prior to being filled.</p> <p>A review of the Physician Orders on the transfer document dated 12/12/20 had documentation of the following orders:</p>			
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	<p>Amiodarone 200 mg (milligrams) tablet - one tab daily for 30 days. Amiodarone 400 mg orally twice daily for 5 days followed by 200 mg orally daily afterward.</p> <p>A review of the December 2020 MAR revealed the following orders:</p> <p>a. Amiodarone HCL tablet 200 mg give one tablet by mouth two times a day for 30 days - signed out as given at 8:00 a.m. on December 13, 14, 15, 16, 17, 18 and at 8:00 p.m. on December 12, 13, 14, 15, 16, 17</p> <p>b. Amiodarone tablet 200 mg give 2 tablets twice a day for 5 days - discontinue date 12/18/20 - no doses signed out as given</p> <p>The resident received the wrong dose from 12/12/20 through 12/18/20 and should have received 200 mg two tablets for 5 days then 200 mg one tablet daily afterward.</p> <p>During an interview on 12/14/20 at 2:24 p.m., Staff D, Licensed Practical Nurse (LPN), reported it is the nurse's job to enter the Admission Note, the Assistant DON or DON will then enter the orders into the computer, then the floor nurse can fax the orders to the pharmacy. The medications need to be entered into the computer in order for the pharmacy to process the medications.</p> <p>In an interview on 12/15/20 at 1:17 p.m., Staff F, LPN, reported the admitting nurse is responsible for entering the orders into the electronic medical record and sends to the pharmacy. The facility did not have</p>			
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	<p>a double check system. She reported she would always go back and review everything twice.</p> <p>During an interview on 12/22/21 at 4:41 p.m., Staff M, LPN, reported she thought she entered the orders into the computer, however, there had been 3 residents admitted that same day. The nurse who admitted the resident is responsible for entering the orders into the computer. She also reported she had never been trained at the facility. She could not recall the orders for Apixaban and Amiodarone as she took care of 49 residents.</p> <p>In an interview on 12/22/20 at 4:20 p.m., Staff V, Registered Nurse (RN), reported the nurse who admitted the resident should enter the orders into the computer and fax them to the pharmacy. She took care of the resident the day after she returned from the hospital on 11/27/20. The nurses should double check the orders, however, this does not always happen. Once the orders have been entered and checked, they are placed into a basket that is kept in a cupboard behind the Nurse's Station. There is no system to show that the orders have been double checked when looking at the MARs on the computer. It can take weeks after the actual order is written and scanned into the computer. She could not recall the orders for Resident #4 for Apixaban and Amiodarone.</p> <p>During an interview on 12/28/20 at 9:12 a.m., the DON reported the nurse on duty would be responsible for entering the orders into the computer and did not think the nurses were double checking</p>			
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	<p>the orders. She verified the resident should have received Eliquis 2.5 mg two tablets twice daily. The admitting nurse forgot to add it to the list of the medications. Regarding the order for the Amiodarone, the DON found the order was a significant change from what she had prior to being hospitalized. The resident should have received 200 mg one tab BID (twice daily). This was another order that was missed. The order when she came back from the hospital was 200 mg one tablet once daily for 30 days, then it also says 400 mg (200 mg x 2 tabs) by mouth twice daily for 5 days followed by 200 one tab mg by mouth once daily. On 12/17/20, she had the floor nurse call the medical director, who later directed us to hold the Amiodarone until the order had been clarified with the cardiologist. When the resident came returned from the hospital, the cardiologist wanted her to have 200 mg one tablet once a day. The orders should have been clarified as soon as she returned from the hospital. She verified Amiodarone 200 mg one tab one dose had been given on 12/13/20 She did not receive any doses after that. The orders were not discontinued from the computer that should have been discontinued.</p> <p>2. Resident #7's MDS Admission Assessment completed 11/26/20 documented the following diagnoses: fracture and other multiple trauma, heart failure and arthritis. It also identified the resident required extensive staff assistance with all activities</p>				
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	<p>of daily living and had not been assessed for cognitive status.</p> <p>The resident noted admitted to the facility 11/25/20 and did not have a Care Plan documented prior to her death on 11/27/20.</p> <p>A review of the Physician Orders on the Order Summary Report dated 11/01/20 to 11/30/20 revealed the following orders dated 11/26/20:</p> <ul style="list-style-type: none"> a. Budenoside-formoterol fumerate aerosol 160-4.5 mcg/act 2 puff inhale orally two times a day. b. Ferrous sulfate 325 mg (milligrams) one tablet every morning. c. Furosemide 40 mg one tablet one time a day. d. Gabapentin 300 mg one capsule two times a day for 14 days. e. Lidocaine patch 5% apply to back topically at bedtime for 30 days, apply 3 patches. f. Montelukast Sodium tab 10 mg one tab at bedtime for asthma for 30 days. g. Pantoprazole sodium 40 mg one tablet two times daily. h. Paroxetine Hcl 30 mg 2 tabs daily for depression for 30 days. i. Potassium chloride ER (extended release) tablet 20 meQ (milliequivalents) give two tablets two times a day. <p>Review of the November 2020 MAR revealed no medications had been signed out as administered for Resident #7.</p>			
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	<p>During an interview on 12/28/20 at 9:12 a.m., the DON reported the resident had been admitted during the evening shift, the pharmacy did not send the medications prior to her expiring at the facility, and unsure why. The expectation would be for the nurse to notify the DON, look for medications in the Ebox or call the pharmacy again if the medications are not in the facility within 2 hours. She also verified after reviewing the November 2020 medication administration records that none of the medications ordered had been signed out as administered.</p> <p>In an interview on 12/28/20 at 12:24 p.m., the Consultant Pharmacist reported there are orders that had been entered on 11/27/20 and the pharmacy had been closed for the holiday. The facility should have called the pharmacy on call number and it does not appear that they called the on call service which is available 24 hours. There is no record that they called before the 11/27/20. The orders were waiting to be filled when the pharmacy staff returned to work on Friday 11/27/20. They never received notification that this resident had been admitted. It showed an admission date of 11/26/20, which is when electronic orders came over. The Consultant Pharmacist stated were closed that day and we filled the orders on 12/27/20. If orders are called after hours, our Regional Pharmacy is in Des Plaines, Illinois. There also is a 24 hour Pharmacy near the facility that could have sent a 3 day supply. He also reported there had been a time they had a difficult time contacting the facility as the phones had not been working.</p>			
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	<p>3. Resident #8's MDS Quarterly Assessment completed 10/21/20 documented the following diagnoses: debility cardiorespiratory conditions, acute ischemic heart disease and diabetes mellitus. It also identified the resident required extensive staff assistance with most activities of daily living. He had not been assessed for cognitive status, however, the facility identified the resident as interviewable.</p> <p>The Care Plan with the target date of 1/19/21 identified the resident with a diabetic ulcer to both legs related to diabetes and directed staff to put on shoes only when he is up and to have wound care to see.</p> <p>The Care Plan also identified the resident with the problem of potential for and actual impairment to skin integrity related to cellulitis, edema, fragile skin and directed staff to monitor/document location, size and treatment of skin injury. Report abnormalities, failure to heal, signs/symptoms of infection, maceration, etc to physician.</p> <p>A review of the physician orders revealed the following:</p> <p>a. On 10/2/20 Right lateral foot: cleanse with normal saline, apply hydrofera blue slightly moistened cover with Vaseline gauze, 4 x 4, roll gauze, tape. Change dressing 3 times per week- every other day and as needed.</p> <p>b. Surgical shoe to right leg.</p>			
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	<p>c. On 10/2/20 Left lateral foot: Left Lateral foot cleanse with normal saline apply hydrofera blue slightly moistened cover with Vaseline gauze, 4 x 4, roll gauze, tape. Change dressing 3 times per week every other day and as needed surgical shoe to left leg.</p> <p>Review of the November 2020 treatment administration record (TAR) revealed the following:</p> <p>a. An order for Left lateral foot: Left Lateral foot cleanse with normal saline apply hydrofera blue slightly moistened cover with Vaseline gauze, 4 x 4, roll gauze, tape. Change dressing 3 times per week every other day and as needed.</p> <p>b. Surgical shoe to the left leg one time a day every other day for wound care.</p> <p>c. The treatments not signed out as completed on November 2, 4, 10, 18, 20, and 22.</p> <p>d. Order for Right lateral foot: cleanse with normal saline apply hydrofera blue slightly moistened cover with Vaseline gauze, 4 x 4, roll gauze, tape. Change dressing 3 times per week every other day and as needed.</p> <p>e. Surgical shoe to Right Lower Extremity (RLE).</p> <p>f. One time a day every other day for wound care.</p> <p>f. Treatments had not been signed out as completed on November 2, 4, 10, 18, 20, and 22.</p> <p>A review of the December 2020 TAR revealed the following:</p> <p>a. Order for Left lateral foot: Left Lateral foot cleanse with normal saline apply hydrofera blue slightly moistened cover with Vaseline gauze, 4 x 4, roll</p>			
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	<p>gauze, tape. Change dressing 3 times per week- every other day and as needed (PRN). b. Surgical shoe to left leg one time a day every other day for wound care. c. Treatments had not been signed out as completed on December 6, 10 and 12. d. Order for Right lateral foot: cleanse with NS apply hydrofera blue slightly moistened cover with Vaseline gauze, 4 x 4, roll gauze, tape. Change dressing 3 times per week- every other day and as needed. e. Surgical shoe to right leg. one time a day every other day for wound care. f. Treatments not signed out as completed on December 6, 10 and 12.</p> <p>During an interview on 12/10/20 12:06 p.m., the resident reported he went to the Wound Clinic and they say the dressings need to be changed every day. He would need to hunt down the nurse to change the dressings. The nurses are not changing the dressings for at least 3 days. When he had first arrived to the facility, he developed an infection to the wounds, they would begin to heal but later became infected as the nurses were not changing the dressings. He reported 4 days would go by before the dressings would be changed.</p> <p>In an interview on 12/14/20 at 9:37 a.m., the resident reported the nurses did not change his dressings on 12/13/20. Usually most of them will do it, but they get so busy, they end up not doing it which is how the wounds got infected the second time, they didn't change the bandages, his socks used to get wet.</p>			
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	<p>The wounds would heal, then the dressings would not get changed and the wounds would get infected again since he is diabetic.</p> <p>In an interview on 12/14/20 at 2:24 p.m., Staff D, LPN reported the resident's dressings had been ordered to be changed every other day and should be signed out on the treatment administration record when completed.</p> <p>A review of the undated facility policy titled: Medication Administration had documentation of the following:</p> <ul style="list-style-type: none"> a. Review MAR (medication administration record) to identify medication to be administered. b. Administer medication as ordered in accordance with manufacturer specifications. c. Sign the MAR after administered. For those medications requiring vital signs, record the vital signs onto the MAR. <p>A review of the facility policy with the last revision date of April 2007 and titled: Medication Orders and Receipt Record had documentation of the following:</p> <ul style="list-style-type: none"> a. The charge nurse will maintain medication order and receipt records. b. The medication order/receipt record shall contain: <ul style="list-style-type: none"> aa. The prescription number; bb. The resident's name; cc. Name, quantity ordered, and strength of the drug; dd. Order date; ee. Name and title of person placing the order; 				
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58.28(3)e	<p>ff. Name of the dispensing pharmacy; gg. The date and quantity received; and hh. Name and title of the person receiving the order.</p> <p>c. The Director of Nursing services will designate individuals to be responsible for completing medication order/receipt forms.</p> <p>d. Medications should be ordered in advance, based on the dispensing pharmacy's required lead time.</p> <p>e. Emergency medications ordered/received shall also be entered onto the medication order and receipt record.</p> <p>f. The receiving nurse shall record medication orders received on the receipt record. The receiving nurse shall verify each delivered medication and check off the order form. Controlled substances shall be verified in the presence of the person delivering the drug order.</p> <p>g. Noted discrepancies shall be reported to the dispensing pharmacy.</p> <p>h. The facility shall retain medication order/receipt records for at least one year or as otherwise required by applicable law and regulations.</p> <p>481—58.28(135C) Safety. The licensee of a nursing facility shall be responsible for the provision and maintenance of a safe environment for residents and personnel. (III)</p>	Class I	\$9,000 (Held In Suspension)	Upon Receipt
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Health Facilities Division
Citation**

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	<p>58.28(3) Resident safety. e. Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on observation, family and staff interviews and record review, the facility failed to prevent falls resulting in fractures for two residents (Residents #4 and #12) and failed to prevent a fall out of the wheelchair for one (Resident #14) of six residents reviewed in the standard sample. The facility reported a census of 56 residents.</p> <p>Findings Include:</p> <p>1. Resident #4's Minimum Data Set (MDS) Significant Change assessment completed 11/28/20 documented the following diagnoses: debility, cardiorespiratory conditions, displaced intertrochanteric fracture left femur, atrial fibrillation (an abnormal heart rhythm). It also identified the resident as cognitively intact with a Brief Interview for Mental Status (BIMS) score of 13 out of 15, required extensive staff assistance with most activities of daily living.</p> <p>The Care Plan dated with the target date of 11/15/20 identified the resident with the problem of an Activities of Daily Living (ADL) self-care performance deficit related to Disease Process, Impaired balance,</p>			
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	<p>limited range of motion related to history of bilateral fractured humerus. Interventions included to transfer: resident requires limited assistance by staff to move between surfaces and as necessary.</p> <p>A review of the Risk Management Report identified the resident fell on 11/21/20 at 12:00 p.m. and had documentation of the following: This nurse was informed by staff resident had fallen, entered the room, observed resident sitting on buttock bilateral lower extremities extended straight out, resident had gown on and non-skid slipper socks. Certified Nurse Aide (CNA) stated she assisted the resident to get changed, the resident stood up, the CNA pulled up the resident's incontinent brief when resident lost her balance and the resident fell back. No injuries observed at time of incident. The report did not include documentation to show the Personal Care Aide (PCA a non-certified Nurse Aide) did not place a gait belt on the resident which she had reported to this nurse and to the surveyor.</p> <p>A review of the Nurse Practitioner (NP) Notes revealed on 11/21/20 at 3:30 p.m., the NP asked to see the resident to evaluate after falling and possible injury to the left leg. The NP asked to assess patient after a fall on the left side of the body, NP assessed patient via webcam and patient is complaining of new onset of left hip pain. X-ray of the left femur status post fall and complaint of pain to left leg. NP explained to patient if the x-ray shows a fracture she will be sent to the hospital.</p>				
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	<p>A review of the facility nurse's notes revealed the following:</p> <ul style="list-style-type: none"> a. On 11/21/2020 at 5:00 p.m., X-Ray tech stated 2 views of front, unable to turn the resident as she had too much pain. View does show a fracture of the front formal neck. Called on call physician and received orders to send to the emergency room to evaluate and treat. b. On 11/21/20 5:20 p.m. Medic here to transport the resident to the emergency room, appropriate paperwork given to medics. c. On 11/22/20 10:53 a.m. called hospital to follow up on resident, nurse reported resident had surgery this morning for fractured femur d. On 11/26/20 9:09 p.m. per report at shift change, resident hydrocodone order requires prescription in order to be filled by pharmacy <p>A review of the timeline provided by the Director of Nursing (DON) revealed the resident returned from the hospital post-surgical repair of a hip fracture on 11/26/20.</p> <p>In an interview on 12/14/20 at 10:20 a.m., Staff S, LPN reported she did not work the day the resident fell and had been informed of the resident's fall the day after when she returned to work. Staff E reported to her that she did not put a gait belt on the resident before she fell. The resident was not independent prior to this fall, she had to have the assist of one using a gait belt.</p>			
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	<p>During an interview on 12/14/20 at 2:24 p.m., Staff D, Licensed Practical Nurse (LPN) reported on the day the resident fell and fractured her femur, Staff E, PCA (non-certified nurse aide) had helped the resident who had already been standing without a walker, when Staff E attempted to change the resident's incontinent brief, the room was so cluttered, the resident lost her balance and fell on her bottom. After the aides informed her, Staff D went to the resident's room and found her sitting on the floor with Staff E beside her. Staff E did report that she did not place a gait belt on the resident before the resident fell. The resident did not have any outward rotation of either leg. She did complain of pain to the left leg. The aides used a gait belt to assist the resident up to the chair. After she notified the Nurse Practitioner and physician of the fractured femoral head, she received orders to send her to the hospital.</p> <p>In an interview on 12/14/20 at 3:18 p.m., Staff H, Certified Medication Aide (CMA), reported prior to the fall on 11/21/20, the resident had been Care Planned to pivot transfer with assist of two using a gait belt. The resident was not independent prior to this fall, she had to have the assist of two to transfer.</p> <p>During an interview on 12/15/20 at 11:37 a.m., Staff E, PCA, reported she had been informed that the resident had been independent. She was kneeling on the floor helping the resident pull up her incontinent briefs, the resident decided to stand up then fell sideways. She did not place a gait belt on her. The resident fell on her left side, no bleeding and she</p>			
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	<p>complained of left hip pain. Staff E pulled the emergency call light then Staff D, LPN entered the room and helped Staff E transfer the resident back to the wheelchair.</p> <p>In an interview on 12/15/20 at 11:53 a.m., Staff I, PCA, reported Resident #4 should have a gait belt around her and use a walker when the aides transfer her. She did not always cooperate and would try to get up on her own.</p> <p>During an interview on 12/15/20 at 12:29 p.m., Staff J, PCA reported the resident should not get up by herself and that staff should use the gait belt to help her up.</p> <p>In an interview on 12/28/20 at 9:12 a.m., the DON reported if the aide had not been sure of how the resident had been care planned to transfer, she would expect the aide to place a gait belt around the resident before transfer.</p> <p>2. Resident #12's MDS 5 Day Assessment completed 11/27/20 documented the following diagnoses: progressive neuro conditions, COVID-19, heart failure and pneumonia. It also identified the resident as cognitively impaired with a BIMS score of 6 out of 15 and required limited staff assistance with most activities of daily living.</p> <p>The Care Plan with the last revision date of 12/22/20 identified the resident with the problem of an</p>			
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	<p>alteration in musculoskeletal status related to fracture of the pelvis and hand and directed staff to monitor/document/report as needed the signs/symptoms or complications related to arthritis.</p> <p>A review of the nurse's notes revealed the following: a. On 12/11/20 at 10:14 a.m., post fall on 12/10/20 and increased complaint of pain to the left hip/femur area, unable to bear weight or walk this morning. Noted anatomical difference from the left to the right. b. On 12/11/20 at 10:43 a.m., resident sent out to the emergency room for further evaluation and treatment post fall on 12/10/20. The notes did not have documentation of an assessment of the fall on 12/10/20. c. On 12/20/20 at 5:32 p.m., resident fell on 12/19/20, x-ray ordered for right hand. Results called to the doctor. The notes did not have documentation of whether or not the resident sustained a fracture to the right hand.</p> <p>An observation on 12/15/20 beginning at 9:53 a.m. revealed Staff K, PCA and Staff F, LPN entered the resident's room as the resident had been standing in the middle of the room, both assisted the resident to ambulate to the bathroom, holding her under each arm and did not place the gait belt (which was observed in the resident's closet) around the resident. Staff F reported the resident had a fall last week which resulted in a pelvic fracture. After both assisted the resident to sit on the toilet, Staff K then placed a gait belt around the resident's waist.</p>			
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	<p>In an interview on 12/22/20 at 9:59 a.m., Staff F, LPN reported she had not been working when the resident fell on 12/20/20. She repeatedly informed the CNAs that there always needs to be someone in the hallway to keep an eye on the resident as she constantly got up on her own and did not understand to call for help. The resident had a fracture to her right hand, and prior to that fall had not been independent, she should have had assist of one staff with the gait belt. She also reported there should be documentation in the Nurse's Notes if a fracture had been identified.</p> <p>During an interview on 12/28/20 9:12 a.m., the DON reported she would expect the nurses to document after a resident fell on the Incident Report which guides them what to document. The nurse should document on the Progress Notes and document the head to toe assessment, anything new, describe what happened, should be assessed at least every 15 minutes four times, every 30 minutes twice and hourly four times then once a shift for 72 hours. She also reported she would expect the nurse to report to the physician whether or not the x-rays showed a fracture. She then reported if the staff had any doubts on how to transfer the resident, would expect them to use a gait belt.</p> <p>A review of the undated facility policy titled: Fall Prevention Program had documentation of the following: High Risk Protocols</p>			
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	<p>a. The resident will be placed on the facility's Fall Prevention Program.</p> <p>b. Indicate fall risk on the care plan.</p> <p>c. Place Fall Prevention Indicator on the name plate to the resident's room.</p> <p>d. Place Fall Prevention indicator on resident's wheelchair.</p> <p>e. Implement interventions from low/moderate risk protocols.</p> <p>f. Provide interventions that address unique risk factors measured by the risk assessment tool: medications, psychological, cognitive status or recent change in functional status.</p> <p>g. Provide additional interventions as directed by the resident's assessment.</p> <p>h. When any resident experiences a fall, the facility will:</p> <ol style="list-style-type: none"> 1. Assess the resident. 2. Complete a post-fall assessment. 3. Complete an incident report. 4. Notify physician and family. 5. Review the resident's care plan and update as indicated. 6. Document all assessments and actions. 7. Obtain witness statements in the case of injury. <p>A review of the policy with the last revision date of March 2018 and titled: Falls and Fall Risk, Managing had documentation of the following:</p> <ul style="list-style-type: none"> - Resident-Centered Approaches to Managing Falls and Fall Risk <p>a. The staff with the input of the attending physician will implement a resident-centered fall prevention</p>			
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	<p>plan to reduce the specific risk factor(s) of falls for each resident at risk or with a history of falls.</p> <p>b. If a systematic evaluation of a resident's fall risk identifies several possible interventions, the staff may choose to prioritize interventions.</p> <p>c. If falling recurs despite initial interventions, staff will implement additional or different interventions, or indicate why the current approach remains relevant.</p> <p>d. If underlying causes cannot be readily identified or corrected, staff will try various interventions, based on assessment of the nature or category of falling until falling is reduced or stopped, or until the reason for the continuation of the falling is identified as unavoidable.</p> <p>e. In conjunction with the attending physician, staff will identify and implement relevant interventions to try to minimize serious consequences of falling.</p> <p>- Monitoring Subsequent Falls and Fall Risk</p> <p>a. The staff will monitor and document each resident's response to interventions intended to reduce falling or the risks of falling.</p> <p>b. If interventions have been successful in preventing falling, staff will continue the interventions or re-consider whether these measures are still needed if a problem that required the intervention.</p> <p>c. If the resident continues to fall, staff will re-evaluate the situation and whether it is appropriate to continue or change current interventions. As needed, the attending physician will help the staff reconsider possible causes that may not previously have been identified.</p>			
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	<p>d. The staff and/or physician will document the basis for conclusions that specific irreversible risk factors exist that continue to present a risk for falling or injury due to falls.</p> <p>3. The MDS Assessment dated 11/19/20 for Resident #14 shown diagnoses include Anemia, Gastroesophageal Reflux Disorder, Diabetes, Hyperlipidemia, Thyroid Disorder and Parkinson's. The MDS indicated Resident #14 scored a 5 out of 15 on the BIMS, indicating the resident severe cognitive impairment. The MDS indicated the resident needed extensive assist to total dependence of 1-2 staff with transfers, bed mobility, dressing and personal hygiene. The MDS indicated the resident is high risk for skin damage and has moisture associated skin damage.</p> <p>During observations of the resident #14 on 12/14/20 the following noted:</p> <p>a. At 12/14/20 at 11:30 p.m., sitting in wheelchair at a table in the main dining area with head down on table and eyes closed. Resident remained at the table at 12:00 p.m.</p> <p>b. At 2:30 p.m., sitting at a table in activity in the main dining area slumped forward in her wheelchair with head down on the table.</p> <p>c. At 3:30 p.m., laying face forward on the ground in front of wheelchair in the main dining area. Staff D, LPN assessed the resident and directed CNA's to get resident back into wheelchair and then to bed.</p>			
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	<p>Review of the Resident's Morse Fall Scale Form noted the following entries:</p> <p>a. On 12/1/20 revealed Resident #14 was found lying in front of her wheelchair. Resident states she was reaching for item on cabinet that is sitting in hallway when slid out of the chair.</p> <p>b. On 12/4/20 reveals the Resident #14 fell out of wheelchair onto the floor in the main dining room the nurse observed her on her stomach.</p> <p>c. On 12/8/20 revealed the resident was found on the floor next to her bed.</p> <p>d. On 12/14/20 revealed Resident #14 was observed laying in prone position with bilateral feet under her wheelchair. Resident had on pants, shirts, gripper socks incontinent of urine. Resident unable to give description.</p> <p>The Care Plan for Resident #14 with a revision date of 12/3/20 indicated she is at moderate risk for falls related to gait and balance problems. The Care Plan fails to reveal any interventions regarding falls out of wheelchair or positioning interventions.</p> <p>During an interview with Staff A, Certified Occupational Therapy Assistant (COTA) states they have not seen the resident for wheelchair positioning related to falls. They did provide treatment for Resident #14 for wheelchair mobility and upper extremity strength but she was discharged on 11/20/20.</p> <p>During an interview on 12/21/20 at 3:15 p.m. the DON stated after a resident falls, the nurse should do</p>				
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58.19(2)b	<p>a head to toe assessment for injury and figure out what caused the fall. The staff should have follow up and assess the need for new interventions to prevent falls.</p> <p>481—58.18(135C) Nursing care. 58.18(1) Individual health care plans shall be based on resident treatment decisions, the nature of the illness or disability, treatment, and care prescribed. Goals shall be developed by each discipline providing service, treatment, and care. These plans shall be in writing, revised as necessary, and kept current. They shall be made available to all those rendering the services and for review by the department. (III) 58.19(2) Medication and treatment. <i>b.</i> Provision of the appropriate care and treatment of wounds, including pressure sores, to promote healing, prevent infection, and prevent new sores from developing; (I, II)</p> <p>DESCRIPTION:</p> <p>Based on observation, resident, family and staff interviews and record review, the facility failed to prevent facility acquired pressure ulcers forming and failed to document assessments/measurements weekly on two of two residents reviewed with pressure ulcers. (Residents #10 and #14) The facility reported a census of 56 residents.</p>	Class I	\$8,500 (Held In Suspension)	Upon Receipt
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	<p>Findings Include:</p> <p>1. Resident #10's Minimum Data Set (MDS) Admission Assessment completed 11/21/20 documented the following diagnoses: debility: cardiorespiratory conditions, COVID-19 and atrial fibrillation (an abnormal heart rhythm). It also identified the resident to be cognitively intact with a Brief Interview for Mental Status (BIMS) score of 13 out of 15 and required limited staff assistance with most activities of daily living and identified the resident at risk for developing pressure ulcers.</p> <p>The Care Plan with the target date of 12/23/20 identified the resident with potential impairment to skin integrity and actual pressure area related to decreased mobility and directed staff to provide weekly treatment documentation to include the measurement of each area of skin breakdown to include there width, length, depth, type of tissue and exudate and any other notable changes or observations.</p> <p>A review of the daily skin assessment completed 11/18/20 at 2:47 p.m. revealed the resident's skin intact with no pressure ulcers, only with bruising to the skin.</p> <p>A review of the Nurse's Notes revealed the following entry on 12/12/20 at 3:35 p.m. patient complained of burning to the sacral/coccyx area, the nurse assessed the area and found an open pressure sore</p>			
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	<p>measuring 4 by 3 by ¾ stage 1 (dimensions had not been labeled as to which were length, width or depth) New order from the Nurse Practitioner to apply Mepilex to the area and for wound care to see.</p> <p>A review of the Weekly Pressure Wound Observation Tool completed 12/12/20 at 3:49 p.m. revealed the following:</p> <p>a. Documented as Stage 1 which tool identified as Intact skin with non-blanchable redness of a localized area usually over a bony prominence. Darkly pigmented skin may not have visible blanching; its color may differ from the surrounding area.</p> <p>b. Measurements of Length: 4 cm Width: 3 and ¾ cm Depth: 0.1 cm.</p> <p>c. Description - Epithelial tissue present, granulation tissue present, no drainage, skin surrounding wound pink and intact, well defined skin edges</p> <p>No further documentation of assessments or measurements of the wound found.</p> <p>During an observation of wound care/dressing change revealed the following beginning 12/15/20 at 9:29 a.m. with Staff K, Personal Care Aide (PCA) and Staff F, Licensed Practical Nurse (LPN) providing incontinence care. Staff F removed the dressing and cleansed rectal crease using correct technique, one wipe per swipe. An open area noted to the coccyx missing a top layer of skin, wound bed appears pink, no drainage, covered with white cream which Staff F reported had been barrier cream and the only</p>			
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	<p>treatment had been a Mepilex dressing. Staff F then applied Phytophex barrier cream using the same gloves that she cleansed the resident's rectal crease and wound with, applied from outward edges of wound inward to middle of wound and did not change gloves before applying Meplix dressing to wound. Staff F did not change gloves before she began cleansing the resident's peri area, before removing a tube of Triad ointment from drawer and applied to peri area or before repositioning the resident in bed using the soaker pad.</p> <p>In an interview on 12/15/20 12:49 p.m., Staff K, PCA reported the resident did not have a pressure relieving mattress on her bed or cushion in her recliner or wheelchair. She had been off a few days and when she returned, the resident had an open area which she did not know what caused it. The only intervention she had been aware of had been to remind the resident to turn from side to side.</p> <p>During an interview on 12/15/20 at 1:17 p.m., Staff F, LPN reported when she had first been informed by the aide of the pressure sore, she measured it, cleaned it up. Prior to the wound opening, the intervention she had was barrier cream and the area had been caused by pressure as the resident is non-compliant with repositioning. Staff F reported she assessed the wound every shift she worked and that the nurse is responsible for documenting measurements and assessments on the Weekly Wound Care Assessment Form and she also documented in the Progress Notes. When asked</p>			
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	<p>how she would perform wound care on Resident #10, she reported she would clean the wound with the wipes, reapply the barrier then apply the Mepilex dressing, should change gloves when finished and admitted she should have removed her gloves, washed her hands and put new gloves on before she applied the barrier and dressing.</p> <p>In an interview on 12/28/20 9:12 a.m., the Director of Nursing (DON) reported the Assistant DON (ADON) is responsible for documenting on wounds. She expected nurses to address each time the wound is observed and document on the Weekly Skin Assessment Forms. They should be documenting anything pertinent to the wound, measurements - the form pretty much drives what needs to be documented. There is also a spot they can add any additional Progress Notes. While completing wound care, she would expect the nurse to change gloves any time from dirty to clean areas or from one part of the body to the next, or after cleaning the wound and before putting on any new treatments or dressings.</p> <p>A review of the undated facility policy titled: Prevention of Pressure ulcers/injuries had documentation of the following: Risk assessment a. Assess the resident on admission (within 8 hours) for existing pressure ulcer/injury risk factors. Repeat the risk assessment weekly and upon any changes in condition. b. Conduct a comprehensive skin assessment upon admission including:</p>			
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	<p>Skin integrity - any evidence of existing or developing pressure ulcers or injuries. Tissue tolerance - the ability of the skin (and supporting structures to endure the effects of pressure and Areas of impaired circulation due to pressure from positioning or medical devices. c. Use a screening tool to determine if a resident is at risk for under-nutrition or malnutrition. d. Inspect the skin on a daily basis when performing or assisting with personal cares or Activities of Daily Living (ADL's). Identify any signs of developing pressure injuries (ie: non-blanchable erythema) For darkly pigmented skin, inspect for changes in skin tone, temperature and consistency. Inspect pressure points (sacrum, heels, buttocks, coccyx, elbows, ischium, trochanter, etc.). Wash the skin after an episodes of incontinence, using pH balanced skin cleanser. Moisturize dry skin daily. Reposition resident as indicated on the Care Plan.</p> <p>Mobility/Repositioning: a. Choose a frequency for repositioning based on the resident's mobility, the support surface in use, skin condition and tolerance and the resident's stated preferences. b. At least every hour, reposition residents who are chair-bound or bed-bound with the head of the bed elevated 30 degrees or more. c. At least every 2 hours, reposition residents who are reclining and dependent on staff for repositioning.</p>			
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	<p>d. Reposition more frequently as needed, based on the condition of the skin and the resident's comfort.</p> <p>e. Teach residents who can change positions independently the importance of repositioning. Provide support devices and assistance as needed. Remind and encourage residents to change positions.</p> <p>Support surfaces and pressure redistribution: Select appropriate support surfaces based on the resident's mobility, continence, skin moisture and perfusion, body size, weight and overall risk factors</p> <p>Monitoring:</p> <p>a. Evaluate, report and document potential changes in the skin.</p> <p>b. Review the interventions and strategies for effectiveness on an ongoing basis.</p> <p>A review of the facility policy with the last revision date of July 2017 titled: Pressure Ulcers/Injuries Overview had documentation of the following: Avoidable: Avoidable means that the resident developed a pressure ulcer/injury and that the one or more of the following was not completed:</p> <p>a. Evaluation of the resident's clinical condition and risk factors.</p> <p>b. Definition or implementation of interventions that are consistent with resident needs, resident goals, and professional standards of practice.</p> <p>c. Monitoring or evaluation of the impact of the interventions: or</p> <p>d. Revision of the interventions as appropriate.</p>			
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	<p>Stage 2 Pressure Ulcer: partial-thickness skin loss with exposed dermis:</p> <ul style="list-style-type: none"> a. The Stage 2 pressure ulcer appears as partial-thickness loss of skin with exposed dermis, presenting as a shallow open ulcer. b. The wound bed is viable, pink or red, moist and may also present as an intact or open/ruptured blister c. Adipose (fat) tissue is not visible and deeper tissues are not visible d. Granulation tissue, slough and eschar are not present e. This stage should not be used to describe moisture associated skin damage including incontinence associated dermatitis, intertriginous dermatitis (inflammation of skin folds), medical adhesive related skin injury, or traumatic wounds (skin tears, burns, abrasions). <p>Stage 3 Pressure Ulcer: Full-thickness skin loss</p> <ul style="list-style-type: none"> a. The Stage 3 pressure ulcer appears as full-thickness loss of skin, in which subcutaneous fat may be visible in the ulcer and granulation tissue and epibole (rolled wound edges) are often present. b. Slough and/or eschar may be visible but does not obscure the depth of tissue loss c. The depth of tissue damage varies by anatomical location; areas of significant adiposity can develop deep wounds. d. Undermining and tunneling may occur. e. Fascia, muscle, tendon, ligament, cartilage and/or bone are not exposed. f. If slough or eschar obscures the wound bed, it is an unstageable pressure ulcer/pressure injury 			
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Rule or Code Section					

	<p>A review of the facility policy with the last revision date of September 2013 and titled: Dressings, Dry/Clean had documentation of the following procedure:</p> <ol style="list-style-type: none"> a. Clean bedside stand. Establish a clean field. b. Wash and dry your hands thoroughly. c. Put on clean gloves. Loosen tape and remove soiled dressing. d. Pull glove over dressing and discard into plastic or biohazard bag. e. Wash and dry your hands thoroughly. f. Open dry, clean dressings(s) by pulling corners of the exterior wrapping outward, touching only the exterior surface. g. Label tape or dressing with date, time and initials. Place on clean field. h. Using clean technique, open other products. i. Wash and dry your hands thoroughly. Put on clean gloves. j. Assess the wound and surrounding skin for edema, redness, and drainage, tissue healing progress and wound stage. k. Cleanse the wound with ordered cleanser. If using gauze, use clean gauze for each cleansing stroke from the least contaminated area to the most contaminated area (usually from the center outward). l. Use dry gauze to pat the wound dry. m. Apply the ordered dressing and secure with tape or bordered dressing per order. Label with date and initials to top of dressing. n. Discard disposable items into the designated container. 			
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	<p>o. Remove disposable gloves and discard into designated container. Wash and dry your hands thoroughly.</p> <p>p. Reposition the bed covers. Make the resident comfortable.</p> <p>q. Place the call light within easy reach of the resident.</p> <p>r. Clean the bedside stand.</p> <p>s. Wash and dry your hands thoroughly.</p> <p>2. The MDS Assessment dated 11/19/20 for Resident #14 shown diagnoses include Anemia, Gastroesophageal Reflux Disorder, Diabetes, Hyperlipidemia, Thyroid Disorder and Parkinson's. The MDS indicated Resident #14 scored a 5 out of 15 on the BIMS, indicating the resident with severe cognitive impairment. The MDS indicated the resident needed extensive assist to total dependence of 1-2 staff with transfers, bed mobility, dressing and personal hygiene. The MDS indicated the resident is high risk for skin damage and has moisture associated skin damage.</p> <p>During an observation on 12/15/20 Staff B, Certified Nursing Assistant (CNA) and Staff C, CNA were providing incontinent cares to Resident #14 during which 2 open areas approximately dime sized with red wound base were noticed to right gluteal fold. Staff A, CNA stated she had notified the nurse of this over the weekend. They told Staff E, Personal Care Assistant (PCA) to go get the nurse. Staff D, Licensed Practical Nurse (LPN) came into the room</p>			
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	<p>and then left again, she returned with a hydrocolloid dressing and applied this to the wound, She did not measure the area or cleanse. Staff D, LPN stated they have standing orders for the dressing. Staff B, CNA and Staff C, CNA transferred resident into her wheelchair and the wheelchair had no cushion in the seat.</p> <p>During an observation on 12/16/20 at 10:30 a.m. the resident is sitting in wheelchair at table in the main dining room Hoyer sling underneath resident and no cushion in wheelchair.</p> <p>During an observation on 12/16/20 at 12:30 p.m. the resident remains in wheelchair in the main dining room with no cushion in the wheelchair and sitting on the hoyer sling.</p> <p>Review of the residents Braden scale dated 11/10/20 revealed a score of 14 which indicates the resident is at moderate risk for skin breakdown.</p> <p>Review of the standing orders for the facility dated 11/30/20 failed to reveal an order for Hydrocolloid dressing. The standing orders for a new onset wound directed staff to 1.) Measure wound, chart 2.) Clean, dress, and off load per facility protocol 3.) Start weekly wound observation tool 4.) Implement pressure relief measures 5.) Reposition per facility protocol (every 2 hours in bed or every 1 hour in chair) 6.) Notify nursing supervisor and provider.</p>			
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	<p>Review of the Treatment Administration Record (TAR) and Resident #14 Physician Orders failed to reveal a treatment for the wound to the right gluteal area.</p> <p>Review of Resident #14's Care Plan dated 12/3/20 directed staff to provide pressure relieving/reducing pad to protect the skin while up in chair. Provide weekly documentation to include areas of skin breakdown, redness and any other notable changes or observations.</p> <p>The Administrator provided a sheet titled Admission Skin Review dated 12/11/20 which stated resident #14 had a blister at site 39 which is the right popliteal area which measured 1 centimeter by 0.2 centimeter.</p> <p>The Progress Notes for Resident #14 dated 12/13/20 states resident noted with multiple pressure areas on the inside of the right thigh. No complaint of pain noted to the area, and cleaned with normal saline and calazime cream applied to the area. Resident was placed in wheelchair after crawling out of bed onto the floor on her fall matt and unable to measure at this time. All areas open and the DON, ADON and Administrator aware of wounds.</p> <p>The Weekly Wound Documentation Tool in the Electronic Health Record (EHR) dated 12/13/20 was initiated but incomplete.</p> <p>Review of the resident's medical record failed to reveal any further documentation on the wound until</p>			
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	<p>the surveyor asked the Administrator for further information. Interview with Interim Administrator on 12/21/20 at 12:30 p.m. states typically they would complete a Risk Management Tool for Skin and do weekly measurements. The nurse should notify the Medical Doctor and the Power of Attorney (POA) when the pressure ulcer is discovered.</p> <p>During an interview with the DON on 12/21/20 at 3:15 p.m., stated she would expect the CNA to notify the nurse if an open area is noted. The nurse should clean, dress, position off the area and notify the Medical Doctor on the same day to obtain orders for treatment.</p> <p>During an interview on 12/21/20 at 4:00 p.m., Staff F, LPN stated the wound sheet was not filled out originally after initiated on 12/13/20 because it was change of shift and she asked the next shift to complete and it was never done. She was unable to obtain measurements today either because Resident #14 has been up in her wheelchair all day. Staff F, LPN did speak to the Nurse Practitioner today and she did not recall being notified of the pressure ulcer either.</p>			
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58.43(9)	<p>481—58.43(135C) Resident abuse prohibited. Each resident shall receive kind and considerate care at all times and shall be free from mental, physical, sexual, and verbal abuse, exploitation, neglect, and physical injury. Each resident shall be free from chemical and physical restraints except as follows: when authorized in writing by a physician for a specified period of time; when necessary in an emergency to protect the resident from injury to the resident or to others, in which case restraints may be authorized by designated professional personnel who promptly report the action taken to the physician; and in the case of an intellectually disabled individual when ordered in writing by a physician and authorized by a designated qualified intellectual disabilities professional for use during behavior modification sessions. Mechanical supports used in normative situations to achieve proper body position and balance shall not be considered to be a restraint. (II)</p> <p>58.43(9) Allegations of dependent adult abuse. Allegations of dependent adult abuse shall be reported and investigated pursuant to Iowa Code chapter 235E and 481—Chapter 52. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on record review, staff and a resident's responsible party (RP) interviews, the facility failed to</p>	Class II	\$500.00 (Held In Suspension)	Upon Receipt
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	<p>investigate an allegation of misappropriation of resident property, failed to report the allegation as required to the Iowa Department of Inspections and Appeals (DIA), and failed to report reasonable suspicion of a crime to local law enforcement as required, for 1 record reviewed with an allegation of misappropriation of property (Resident #3). The facility reported a census of 56 residents.</p> <p>Findings include:</p> <p>The 11/14/20 Minimum Data Set (MDS) Assessment tool revealed Resident #3 with diagnoses that included anxiety, thyroid disorder, other fracture and positive COVID-19 Virus, scored 10 out of 15 points possible on the Brief Interview for Mental Status (BIMS) cognitive assessment without symptoms of delirium present, and required extensive assistance of at least 1 staff to reposition in bed, transfer to and from bed and chair, dressing, toileting, bathing and personal hygiene.</p> <p>Facility documents revealed the resident admitted from the hospital on 11/12/20 and died at the facility on 11/30/20.</p> <p>During an interview 12/15/20 at 9:07 a.m., the resident's RP stated they spoke with the resident via telephone the day after she was admitted to the facility, she was very upset and said her gold crucifix necklace was gone. The RP stated they contacted staff at the facility and reported it right away, the facility was supposed to look into the matter and get</p>				
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	<p>back to them about it, and they made additional attempts to contact the facility about the issue without success. The resident's record lacked any documentation of the event.</p> <p>During an interview 12/21/20 at 1:40 p.m., the facility's Interim Administrator stated she spoke to staff, looked through files, contacted the Corporate Office and there were no records of the resident's missing necklace or investigation of the matter.</p> <p>The facility's undated Abuse Prohibition and Elder Justice Act Policy directed employees:</p> <ol style="list-style-type: none"> 1. Misappropriation of resident property was financial exploitation and abuse. 2. All allegations of abuse must be followed up and looked into. 3. All allegations of abuse must be reported to the state within 24 hours. 4. Results of the investigation must be sent to the state within 5 days. <p>FACILITY RESPONSE:</p>			
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