

Department of Inspections and Appeals
Health Facilities Division
Citation

Number 4808		Report date May 24, 2012		
Facility name Touchstone Living Center		Survey dates May 8, 9 and 10, 2012		
Facility address 1800 Indian Hills Drive		Surveyor Nancy Nelson, RN		
City Sioux City, Iowa 51104		HL		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction Date
58.28 (3)e	58.28(3) Resident safety. e. Each resident shall receive adequate supervision to ensure against hazard from self, others, or elements in the environment. (II, III)	II	\$500.00	Upon Receipt
58.20(4)b	481—58.20(135C) Duties of health service supervisor. Every nursing facility shall have a health service supervisor who shall: 58.20(4) Develop and implement a written health care plan in cooperation with, to the extent practicable, the resident, the resident's family or the resident's legal representative, and others in accordance with instructions of the attending physician as follows: <i>b.</i> The health service supervisor is responsible for preparing, reviewing, supervising the implementation, and revising the written health care plan; (III) DESCRIPTION: Based on clinical record review and interviews, the facility failed to direct nursing services to ensure Resident #1 received adequate supervision against hazard and failed to develop care plan directives to meet his/her safety needs. The facility reported a census of 108 residents with five residents review. Findings include: According to Resident #1's Physician's Orders/Plan of Care form dated 3/2/12, he/she had been diagnosed with Vascular Dementia, Diabetes Mellitus and Congestive Heart Failure. In July of 2011, he/she started utilizing Hospice services. A Minimum Data Set (MDS) with an assessment reference date of 4/2/12 identified Resident #1's cognitive skills for daily decision making skills as moderately impaired (cues/supervision required) and short and long			

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	<p>term memory as impaired. The assessment indicated the resident required extensive assistance with 2 staff for transfers and utilized a wheelchair for mobility. The MDS further identified the resident's balance as unsteady and he/she could not stabilize without human assistance when moving from a seated to standing position, or during a surface to surface transfer.</p> <p>Review of post fall investigation forms identified Resident #1 had four recent falls (on 3/9/12, 3/13/12, 3/23/12 and 4/16/12).</p> <p>The Elopement Assessment completed on 1/4/12 determined Resident #1 did not have a potential for elopement. The assessment identified Resident #1 had no history of elopement, and had not demonstrated any characteristic of pacing or agitation. The elopement assessments completed on 6/30/11 and 10/6/11 established the resident was not at risk for elopement.</p> <p>A facility policy and procedure for Wanderer And Elopement Management dated April 2010, indicated the following: a resident meets the criteria for the elopement management program if assessed as cognitively impaired or unable to follow the facility's policies and procedures for leave of absence and or if they exhibit any exit seeking or verbal desire to leave the building. The policy revealed the facility intended to provide a safe, structured environment for residents identified as at risk for elopement due to cognitive impairment. The policy documented all residents at risk for elopement would wear a wanderguard bracelet (worn by a resident to alert and alarm staff when near an exit door) and care plans needed to reflect a resident's risk status. The policy further indicated alarms needed to be checked on a regular basis.</p> <p>Review of Nurse's Notes dated 7/11/11 at 8:00 A.M., revealed staff documented a wanderguard bracelet had</p>			

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	<p>been placed on Resident #1 due to his/her confusion and increased mobility in his/her wheelchair. Staff documented the resident's care plan as updated.</p> <p>Resident #1's Treatment Administration Record (TAR) dated April 2012, documented staff were to check the placement and functioning of his/her wanderguard which had been placed on the resident's wheelchair. The TAR documented staff signed the entry every shift three times a day from 4/1/12 to 4/24/12 indicating Resident #1's wanderguard bracelet had been checked and functioning.</p> <p>Review of a Resident Care Plan with team signature dates of 7/15/11, 10/13/11, 1/12/12 and 4/12/12 included a problem in regards to the resident's short and long term memory problem. The care plan included a goal for the resident to remember where he/she resided and his/her name. The care plan lacked any intervention regarding the resident's wanderguard bracelet until after the resident had been found outside the facility on 4/24/12.</p> <p>Review of an Elopement Report form, with a date of elopement of 4/24/12, revealed the facility Administrator discovered Resident #1 sitting outside in his/her wheelchair approximately 31 feet from the front door of the facility. The elopement report documented the resident opened the front door of the facility on 4/24/12 at 4:37 P.M.</p> <p>On 4/24/12 at 4:41 P.M., the facility Administrator exited the front door and redirected the resident back inside the facility front door at 4:44 P.M. Further review of an investigation report dated 4/27/12 regarding the above occurrence, revealed the resident and/or the resident's wheelchair lacked a wanderguard bracelet when found outside on 4/24/12, thus no alarm sounded when the resident exited the building at 4:37 P.M. The investigation revealed Resident #1 received a different wheelchair provided by Hospice services on 4/20/12 at approximately 2:00 P.M. and staff failed to transfer the resident's</p>			

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	<p>wanderguard bracelet from his/her previous wheelchair to his/her Hospice wheelchair. The investigation revealed nursing staff had signed off [on the April 2012 TAR] that the wanderguard was present and working during this time [from April 20, 2012 to April 24, 2012] when instead the wanderguard bracelet had actually been on the previous wheelchair.</p> <p>The facility staff had not transferred the wanderguard bracelet to the Hospice wheelchair on 4/20/12.</p> <p>Interviews:</p> <p>During interview on 5/8/12 at 9:00 A.M., the facility Administrator stated Resident #1's wanderguard bracelet had not been transferred to the resident's Hospice wheelchair. The Administrator stated that after Resident #1 left the facility on 4/24/12, staff discovered the resident's wanderguard bracelet remained on his/her previous wheelchair, occupied by another resident. The Administrator confirmed Resident #1 self propelled his/her wheelchair at times.</p> <p>During interview on 5/8/12 11:05 A.M., Staff J10, Registered Nurse Educator (RNE), stated on 4/20/12 she assisted in replacing Resident #1's wheelchair with a wheelchair provided by Hospice. Staff J10 (RNE) confirmed not transferring the resident's Wanderguard bracelet to the Hospice wheelchair. Staff J10 (RNE) stated she knew the resident had a wanderguard bracelet but forgot to transfer the bracelet.</p> <p>During interview on 5/8/12 at 10:25 A.M., Staff G7, Licensed Practical Nurse (LPN) confirmed being the charge nurse in Resident #1's Hallway on 4/24/12 from 6:00 A.M. - 2:00 P.M. Staff G7 (LPN) confirmed being responsible for checking the placement and functioning of the resident's wanderguard bracelet. Staff G7 (LPN) stated she had signed the TAR indicating she checked the resident's wanderguard bracelet. Staff G7 (LPN)</p>			

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	<p>confirmed checking the resident's wanderguard even though the bracelet was not attached to the resident's Hospice wheelchair. Staff G7 stated she could not explain how that could happen and then stated she could not say for sure she signed something without knowing and stated she was in a hurry.</p> <p>During interview on 5/8/12 at 11:15 A.M., Staff G9 (LPN) confirmed being the charge nurse in Resident #1's Hallway on 4/20/12 from 2:00 P.M. - 6:00 PM., 4/22/12 and 4/23/12 from 10:00 P.M. - 6:00 A.M. Staff G9 (LPN) stated she did not know the resident received a Hospice wheelchair on 4/20/12. Staff G9 (LPN) stated she had not been in charge of the checking the resident's wanderguard bracelet on 4/20/12 as she worked a split shift and the nurse preceding her had signed off on the resident's TAR for that particular shift. Staff G9 (LPN) stated she did not check the resident's wanderguard bracelet at any time on 4/22/12 and 4/23/12 and confirmed signing the TAR on those dates indicating she completed the task even though she had not.</p> <p>During interview on 5/8/12 at 11:40 A.M., Staff I9, Registered Nurse (RN), stated she had been the charge nurse in Resident #1's hallway on 4/20/12 and 4/21/12 from 6:00 P.M. - 6:00 A.M., and 4/23/12 from 10:00 P.M. - 6:00 A.M. Staff I9 (RN) confirmed not knowing the resident received a Hospice wheelchair on 4/20/12. Staff I9 (RN) confirmed not checking Resident #1's wanderguard bracelet on the dates above even though she signed the TAR indicating she completed the task.</p> <p>During interview on 5/9/12 at 9:05 A.M., Staff H7 (LPN) confirmed being in charge of Resident #1's hallway on 4/21/12 from 6:00 A.M. - 6:00 P.M. and 4/22/12 and 4/23/12 from 6:00 A.M. - 2:00 P.M. Staff H7 (LPN) stated she did not know the resident received a Hospice wheelchair on 4/20/12. Staff H7 (LPN) stated she did not check Resident #1's wanderguard bracelet on the dates</p>			

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	<p>above even though she signed the TAR indicating she completed the task.</p> <p>During interview on 5/8/12 at 1:40 P.M., Staff H3 (LPN) confirmed being the charge nurse in Resident #1's hallway on 4/22/12 from 2:00 P.M.-6:00 P.M. Staff H3 stated she had no memory of checking Resident #1's wanderguard even though she signed the TAR indicating she completed the task.</p> <p>During interview on 5/9/12 at 9:05 A.M., the facility Director of Nursing confirmed checking a resident's wanderguard bracelet and functioning every shift had been a task put in place by the facility and confirmed she expected staff to do so.</p> <p>FACILITY RESPONSE:</p>			

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