

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #5349		Date: August 12, 2021		
Facility Name: Azria Health Park Place		Survey Dates: July 19-28, 2021		
Facility Address/City/State/Zip 2401 E. 8th Street Des Moines, IA 50316		9/30/21 Fine amount amended following IDR		
		MW/DC		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

58.28(3)e 58.18(4)	<p>481—58.28(135C) Safety. The licensee of a nursing facility shall be responsible for the provision and maintenance of a safe environment for residents and personnel. (III)</p> <p>58.28(3) Resident safety. e. Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III)</p> <p>481—58.18(135C) Nursing care. 58.18(4) The facility shall provide prompt response from qualified staff for the resident's use of the nurse call system. (II, III) (Prompt response being considered as no longer than 15 minutes.)</p> <p>DESCRIPTION: Based on facility record review, resident and staff interview, and review of facility fall protocol the facility failed to ensure residents call lights and needs were answered/met in a timely manner for 3 of 19 residents, (Resident #15, #32, and #41). The facility failed to answer a call light timely to prevent Resident #15 from assisting herself in her wheelchair and the wheelchair getting stuck resulting in the resident falling out of the wheelchair and fracturing her left distal (far end of) femur. The facility reported a census of 55.</p> <p>Findings include:</p>	I	\$6,000.00 (Held in Suspension)	UPON RECEIPT
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Facility Administrator

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	<p>1. The Minimum Data Set (MDS) dated 12/24/20 for Resident #15 reported a Brief Interview for Mental Status (BIMS) of 15 which indicated intact cognition. The resident was able to make herself understood and understood others. The MDS coded she required total assistance with 2 staff for transfers, supervision of 1 staff for locomotion on the unit and supervision with set up help for eating. The MDS included diagnoses of heart failure, diabetes mellitus, anxiety disorder, depression and muscle weakness.</p> <p>Resident #15's Care Plan revised 4/6/18 identified her at risk for limitations in ability to perform Activities of Daily Living (ADL's) and directed staff to allow time to complete tasks and to assist with reposition throughout shift. The Care Plan also identified resident at risk for falls and directed staff to anticipate and meet her needs, follow facility fall protocol and place the call light within reach and encourage the resident to use if tor assistance as needed.</p> <p>The facilities document titled Fall- Clinical Protocol revised 3/18 included the following; In addition, the nurse shall assess and document/report the following.</p> <ul style="list-style-type: none"> a. Vital signs. b. Recent injury, especially fracture or head injury. c. Musculoskeletal function, observing for changes in normal range of motion, weight bearing, etc. d. Change in cognition of level of consciousness. e. Neurological status. f. Pain. g. Frequency and number of falls since last physician 			
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	<p>visit.</p> <p>h. Precipitating factors, details on how fall occurred.</p> <p>i. All current medication especially those associate with dizziness or lethargy and</p> <p>j. All active diagnoses.</p> <p>A facility document dated 1/9/21 tiled Un-witnessed for Resident #15 included a Nursing Description, called to Resident #15's room by Certified Nursing Aide (CNA). Upon arrival resident was lying on floor next to bed by window on her back with head laying against bed and feet laying toward bed by door. Resident complained of left knee pain. Resident verbalized tried to get food back close to her so she could eat after moving food to get to purse. Resident verbalized tried to move chair toward table and just fell out. Doctor notified at 1:46 PM.</p> <p>A Progress Note dated 1/9/21 at 1:46 PM documented by Assistant Director of Nursing (ADON) include the following; Called to Resident #15's room by CNA. Upon arrival resident lying on floor next to bed by window. Residents head lying against bed. Resident's feet lying toward bed by door. Lying on back. Wheelchair next to resident. Resident #15 had complaints of left knee pain 5 out of 10 and right knee noted with small sheared area 1 by 1 centimeter (cm). Resident verbalized tried to get food back close to her so she could eat after moving food to get to purse. Resident verbalized tried to move chair towards table and just fell out of wheelchair. Call placed to Dr. to notify of low blood pressure, fall and increased confusion. The Dr. verbalized wanted her monitored in</p>			
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	<p>facility and to call back if blood pressure doesn't self-correct or if the residents respiratory or cardiac status declines. No other complaints. Responsible party aware. Resident denies hitting head, but neurological status initiated for unwitnessed fall.</p> <p>Untitled document provided for call data on 1/9/21 for Resident #15's room included the following; 1/9/21 at 12:31 PM response 7:31 minutes. 1/9/21 at 12:56 PM response 5:03 minutes. 1/9/21 at 1:13 PM response 22:54 minutes.</p> <p>The Computed Radiography (CR) (a digital radiographic that records radiographic images on photostimulable phosphor plates instead of film image receptors) Report dated 1/9/21 at 6:31 PM reason for exam, injury. Clinical indication: left knee twisting injury. Impression: Lipohearthosis and apparent cortical offset of the tibial plateau, concerning for intra-articular fracture. Further characterization with cross-sectional imagine may be indicated, given limitation of examination due to the degree of osteopenia and varus angulation of knee.</p> <p>The Computed Tomography (CT) (a radiographic technique that produces an image of detailed cross section of tissue) Report dated 1/9/21 at 7:11 PM included clinical indication suspected fracture on radiograph. Impression included comminuted (fracture with more than two pieces may have significant associated soft tissue trauma, direct crushing injury or force to tissues and bone), intra-articular fracture of distal femur.</p>			
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	<p>Resident #15's Census listed discharge on 1/9/21 and readmitted on 1/26/21.</p> <p>During interview on 7/22/21 at 8:59 AM Resident #15 stated staff brought in her food and she could not reach it so she put on her call light and no one came so she tried to move and thinks her call light and or oxygen tubing got caught up in the wheel of her wheelchair. Resident could not move and fell and broke her knee. Resident #15 explained she yelled out and then someone came.</p> <p>During interview on 7/22/21 at 12:00 PM the ADON acknowledged Resident #15 was sitting in wheelchair and leaned forward to reach her tray table and could not reach it. The aide stated to her the table was in front of her when they left the room she had pushed it away to get something and then could not reach it and fell. The ADON stated she did not remember if the call light was on or not.</p> <p>During interview on 7/22/21 at 4:02 PM the Regional Nurse Consultant acknowledged they do not have a call light policy but do have a fall protocol and provided document titled Fall- Clinical Protocol revised 3/18.</p> <p>During interview on 7/22/21 at 4:04 PM the Administrator she explained she would expect regular call lights to be answered within 15 minutes and if a bathroom call light she would expect them to be answered in 5 min.</p>			
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	<p>2. The Minimum Data Set (MDS) assessment dated 6/24/21 for Resident #32 identified a Brief Interview for Mental Status (BIMS) score of 14 out of 15. A score of 14 indicated no cognitive impairment. The MDS revealed the resident required one person assistance from staff for personal hygiene, transfer, and toilet use. The MDS documented diagnoses that included arthritis, generalized muscle weakness and difficulty in walking.</p> <p>The Care Plan initiated 6/10/19 encouraged the resident to use bell to call for assistance.</p> <p>In an interview on 7/19/21 at 1:20 p.m. Resident #32 stated call light is not answered promptly. Resident stated she turned on her call light at 6:10 a.m. and it was answered by staff at 6:50 a.m. Resident #32 stated she watched the clock in her room.</p> <p>In an interview on 7/21/21 at 10:00 a.m. Resident #32 stated that her call light took over 45 minutes to be answered on 7/20/21 in the morning.</p> <p>Record review on 7/21/21 at 12:30 p.m. a facility provided form titled Vision Link Call Data revealed on 7/19/21 at 6:04 a.m. for room North 6 (Res #32) call light response was 85 minutes and 15 seconds. Document revealed on 7/20/21 at 6:05 a.m. call response time was 50 minutes and 14 seconds.</p> <p>In an interview on 7/21/21 at 1:21 p.m. the Facility Administrator stated she expected call lights to be answered within 10 minutes.</p>			
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	<p>3. The Minimum Data Set (MDS) assessment dated 6/30/21 for Resident #41 diagnoses included hypertension, fracture and need for personal care. The assessment documented a Brief Interview for Mental Status (BIMS) score of 12 of 15 which indicated moderate cognitive impairment. The MDS indicated Resident #14 needed extensive assistance for bathing, personal hygiene and transferring.</p> <p>The Care Plan initiated 3/02/20 encouraged the resident to use bell to call for assistance.</p> <p>During the group interview on 7/20/21 at 2:10 p.m. Resident #41 stated in the morning his call light takes 20-30 minutes to be answered. Resident #41 stated that he pushed his call light on at 6:30 a.m. this morning and received help from the staff at 7:05 a.m.. Resident #41 stated he had a clock on the wall and he watched the time.</p> <p>Record review on 7/22/at 11:30 a.m. of a facility provided form titled Vision Link Call Data revealed on 7/20/21 at 6:34 a.m. for room North 10 (Res #41) call light response was 36 minutes and 32 seconds.</p> <p>During an interview on 7/22/21 at 11:52 a.m. the Facility Administrator revealed the facility does not have a policy on call light response time.</p>			
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	FACILITY RESPONSE:			
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