

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 9024		Date: December 17, 2020		
Facility Name: Good Samaritan Society - Indianola		Survey Dates: September 24 – October 13, 2020		
Facility Address/City/State/Zip 708 South Jefferson P.O. Box 319 Indianola, IA 50125		JM		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

58.28(3)e	<p>481—58.28(135C) Safety. The licensee of a nursing facility shall be responsible for the provision and maintenance of a safe environment for residents and personnel. (III)</p> <p>58.28(3) Resident safety</p> <p>e. Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on observation, record review and staff interviews, the facility failed to provide adequate supervision and proper use of assistance devices to mitigate a resident's risk for elopement (when a resident leaves the facility without staff knowledge or permission). The facility failed to ensure kitchen doors remained securely locked at all times, failed to check a door alarm properly to ensure all residents are accounted for and failed to have policies and procedures in place to address what to do when responding to a door alarm. (Resident #3). The facility reported census was 86 residents.</p>	I	\$5,000 (Held in Suspension)	9/22/20 (Past non-compliance)
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Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

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	<p>Findings include:</p> <p>According to the Minimum Data Set (MDS) assessment with assessment reference date of 7/14/20, Resident #3 had a Brief Interview for Mental Status (BIMS) score of 1 indicating a severely impaired cognitive status. Resident #3 the resident walks independently with limited assistance and requires extensive assistance with dressing, toilet use and personal hygiene needs. Resident #3's diagnosis includes Alzheimer's disease.</p> <p>Resident #3's plan of care indicates Resident #3 has potential for elopement related to dementia with interventions which include using a wander guard to alert and assist staff with resident's movements and whereabouts. Resident #3 is also at risk for falls related to loss of left eye and unsteady gait at times with interventions which include ensuring resident is wearing appropriate footwear and providing a safe environment.</p> <p>Incident report dated 9/19/20 at 4:05 p.m. indicated Resident #3 was found outside in parking lot. Wander guard in place. No injury noted.</p> <p>In an interview on 9/24/20 at 10:26 a.m. Staff A, cook, stated on Saturday 9/19/20 at around 3:00 p.m. she had left the kitchen to check on menus for each hall. As she was returning to the kitchen (3:21 p.m. per video), the walkie talkie alerted that a door alarm was sounding. Staff A stated the alert did not identify what</p>			
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	<p>door was sounding. As she got to the kitchen, she realized it was a kitchen door leading to the dock. Staff A stated she went to the door and coded it to exit, then looked outside, did not see anyone, cleared the alarm and returned to work. Staff A stated at around 4:05 p.m. she was in the dining room and saw a resident outside through the dining room window. At first she thought it may have been someone from assisted living, but then realized it was Resident #3. Staff A stated she paged for assistance and staff responded immediately and brought Resident #3 back inside. Staff A stated she has been employed since January 2018 and has viewed training video on elopement and clearing alarms, but did not realize she needed to initiate a resident head count when a door alarm sounds and there is no known reason.</p> <p>In an interview on 9/24/20 at 11:04 a.m. Staff B, certified nurse aide, stated on the afternoon on 9/19/20, she was walking toward the front entrance to go on break, when she heard over the walkie that a resident was outside. Staff B ran outside and found Resident #3 standing near the garage area. Resident #3 stated he was tired from walking and lowered himself onto the ground, laying down in the grass. Nurses were aware and responded promptly. Staff B stated they paged the nurses and requested a wheelchair. Resident #3 was assisted into a wheelchair and propelled back inside without any apparent injury.</p> <p>In an interview on 9/24/20 at 11:15 a.m. Staff C, certified nurse aide, stated on the afternoon on</p>			
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	<p>9/19/20, she and Staff B were heading to the front door to go on break at around 4:05 p.m. when they heard over the walkie that Resident #3 was outside. They rushed outside to the resident. Resident #3 stated he was tired from walking so long and sat down in the grass. Nurses were on their way and they called for a wheelchair. Staff C stated Resident #3 was assisted into a wheelchair and brought inside. Staff C stated she did not see any injuries. Staff C stated Resident #3 frequently wanders the facility and has set off door alarms.</p> <p>In an interview on 9/28/20 at 12:23 p.m. Staff D, registered nurse, stated on the afternoon of 9/19/20, Resident #3 was restless and redirected per care plan with offering of a snack. Resident #3 was sitting at the nurse's station. Staff D stated the pharmacy had delivered medications and she was in the process of putting them away when she heard over the radio that Resident #3 was outside. Staff D stated she grabbed the transport chair and responded. Staff D stated Resident #3 indicated he was tired and was sitting in the grass. Staff D stated Resident #3 was assessed and found without injury and then brought back into the facility. Staff D stated since COVID there are fewer areas for Resident #3 to go to. Resident #3 used to go to the dining room for food, but she has never known him to go into the kitchen. Staff D stated standard protocol when door alarms sound are to determine who set the alarm off, check outside as needed and with no explanation as to the cause of the door alarm, staff are to conduct a resident head count.</p>			
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	<p>In an interview on 9/24/20 at 9:30 a.m. the Administrator stated on Saturday 9/19/20 she received a call reporting Resident #3 had eloped and was discovered outside. Resident #3 was escorted back into the building and found without injury. Resident #3 was immediately placed on 15 minute checks. The Administrator stated she was in Des Moines and did not arrive at the facility until after 6:00 p.m. The Administrator stated she gathered statements and reviewed the facility video. The video indicated at 3:00 p.m. Resident #3 is observed entering the dining room through closed doors and walks into the kitchen. There is no camera view of the kitchen exit door onto the dock. The Administrator stated Staff A reported she was not in the kitchen when the door alarmed, but when she returned at 3:21 p.m. according to video, she responded to the door, looked outside, did not see anyone and cleared the alarm. Staff A reported at around 4:05 p.m. she was in the dining room and saw Resident #3 outside through the dining room window and paged for assistance. The Administrator stated staff education on proper door alarm response was initiated that evening and everyone but two staff were re-educated by 9/22/20, and the 2 staff that weren't will be educated before they are working with residents. Kitchen staff were instructed to keep the kitchen door closed and locked when no one was in the kitchen and signs were posted with those instructions. Stop signs were also placed on the kitchen and exit doors. On Sunday 9/20/20 the kitchen door was adjusted to lock automatically when closed and on Monday 9/21/20 the interior kitchen door had a coded lock installed. The</p>				
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	<p>Administrator stated elopement drills are conducted monthly.</p> <p>Review of facilities Elopement and Alarms: Bed, Chair and Door policy and procedures found no instructions related to what to do when responding to a door alarm.</p> <p>Review of Elopement Education 9/19/20 provided by Administrator on door alarm response education directed:</p> <p>If a door alarm is sounding, the door must be checked immediately. You must ensure that a resident did not go out the door unseen. If an alarm is sounding, you need to check the area of the sounding alarm and check outside. You must immediately initiate a resident head count and all missing residents must be searched for until found. DO NOT clear or silence the door alarm without locating the reason the alarm is sounding.</p> <p>FACILITY RESPONSE:</p>			
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