

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #8015		Fine Amount reduced by 35% to \$4,712.50 on March 02, 2020 pursuant to Iowa Code Section 135C.43A		Date: 2/25/2020	
Facility Name: Maple Heights		Survey Dates: 2/17-20/2020			
Facility Address/City/State/Zip 2 Sunrise Avenue Mapleton, IA 51034					
		SB			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

58.28(3)e	<p>481—58.28(135C) Safety. The licensee of a nursing facility shall be responsible for the provision and maintenance of a safe environment for residents and personnel. (III)</p> <p>58.28(3) Resident safety. e. Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on observation, record review, and staff interview, the facility failed to assure adequate supervision to prevent falls with injury for 1 of 3 residents reviewed (Resident #13). The resident fell 9/25/19 when the alarm did not sound. The facility did not know why the alarm did not sound. They replaced it with the same type of alarm. The resident fell 10/29/19 and fractured a hip when the alarm did not sound. The facility did not know why the alarm did not sound in either situation and still use the same type of alarm for the resident. The facility reported a census of 43 residents.</p> <p>Findings include:</p> <p>According to the Minimum Data Set (MDS) assessment dated 9/5/19, Resident #13 scored 6 on the Brief Interview for Mental Status (BIMS)</p>	I	\$7250	Upon receipt
------------------	--	----------	---------------	---------------------

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #8015		Fine Amount reduced by 35% to \$4,712.50 on March 02, 2020 pursuant to Iowa Code Section 135C.43A		Date: 2/25/2020	
Facility Name: Maple Heights		Survey Dates: 2/17-20/2020			
Facility Address/City/State/Zip 2 Sunrise Avenue Mapleton, IA 51034					
		SB			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

	<p>indicating severe cognitive impairment. The resident required extensive assistance with bed mobility, transfer and ambulation, and diagnoses included dementia.</p> <p>The Initial Admission Care Plan dated 6/7/19 indicated the resident transferred and ambulated independently.</p> <p>A Resident Incident Report dated 6/21/19 at 8:31 a.m. documented the resident sustained a fall and transferred to the emergency room (ER) for presumed right hip fracture.</p> <p>A Discharge Document dated 6/25/19 documented the resident had right hip arthroplasty (replacement) to repair the hip fracture.</p> <p>The Initial Admission Care Plan dated 6/7/19 included interventions for motion alarm when in room, and chair alarm in wheelchair initiated 6/27/19.</p> <p>The Care Plan initiated 6/28/19 identified the resident received skilled care following hospitalization for hip repair after a fracture. The care plan on page 2 had written in motion sensor, seat alarm.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #8015		Fine Amount reduced by 35% to \$4,712.50 on March 02, 2020 pursuant to Iowa Code Section 135C.43A		Date: 2/25/2020	
Facility Name: Maple Heights		Survey Dates: 2/17-20/2020			
Facility Address/City/State/Zip 2 Sunrise Avenue Mapleton, IA 51034					
		SB			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

	<p>A Resident Incident Report dated 9/25/19 at 5:50 a.m. documented it appeared the resident took himself to the bathroom without assist and walker, opened the bathroom curtain, lost balance and fell. The report indicated the resident went from the chair without assist. They issued of a new alarm because his had a delay.</p> <p>A statement dated 9/25/19 documented Staff M Certified Nursing Assistant (CNA) went to the resident's room when the alarm sounded and took him to the bathroom and then back to bed and set the alarm.</p> <p>During an interview on 2/19/20 at 5:06 p.m. Staff M stated when the resident fell in September she had toileted him about 5:30 a.m. assisted him back to bed and reset the alarm (indicating the resident got up from the bed versus the chair). She had no idea why the alarm did not sound, it was a mystery.</p> <p>The Interdisciplinary Notes dated 9/25/19 at 9:51 a.m. documented the resident's alarm on and working at 5:30 a.m. At the time of the fall, the alarm did not work and had a delay, so replaced.</p> <p>During an interview on 2/18/20 at 5:14 p.m., Staff E CNA stated the day in September the resident fell she just started her shift and did room checks</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #8015		Fine Amount reduced by 35% to \$4,712.50 on March 02, 2020 pursuant to Iowa Code Section 135C.43A		Date: 2/25/2020	
Facility Name: Maple Heights		Survey Dates: 2/17-20/2020			
Facility Address/City/State/Zip 2 Sunrise Avenue Mapleton, IA 51034					
		SB			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

	<p>when she found the resident on the floor. She did not remember anything else about it.</p> <p>During an interview on 2/19/20 at 10:36 a.m., Staff A Registered Nurse (RN) stated she worked at the facility until 11/28/19. She stated she really couldn't remember but she thought (9/25/19) they heard a crash and the resident had gotten up trying to go to the bathroom. She had no idea when he last toileted. She said they did not know why the alarm did not sound so they got another one.</p> <p>The Care Plan initiated 9/26/19 identified the resident with poor safety awareness and a risk for falls. The interventions included to remind him to call for assist with ambulation and transfers, use a wheel chair for long distance mobility, seat alarm for use in wheel chair, motion sensor for use in room.</p> <p>A Resident Incident Report dated 10/29/19 at 3:30 a.m. documented resident heard yelling for help, the nurse found him on the floor lying on his left side in front of his bed. The resident stated he tried to up and get ready for work. He turned the light on and fell. The resident went to the hospital for evaluation. The Interdisciplinary Notes dated 10/29/19 at 7:17 a.m. documented at 3:30 a.m. the nurse could hear "help me" coming from</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #8015		Fine Amount reduced by 35% to \$4,712.50 on March 02, 2020 pursuant to Iowa Code Section 135C.43A		Date: 2/25/2020	
Facility Name: Maple Heights		Survey Dates: 2/17-20/2020			
Facility Address/City/State/Zip 2 Sunrise Avenue Mapleton, IA 51034					
		SB			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

	<p>hall 3. She went down the hall and noted the resident on the floor in front of his bed. His head laid toward the head of the bed with his legs curled up by his recliner and the alarm by his feet. The alarm did not sound. The resident complained his left hip hurt like hell. The resident stated he thought he broke something. The resident transferred to the ER for evaluation.</p> <p>A Hospital Consultation Report dated 10/29/19 documented the resident fell trying to get out of bed independently. The resident had left hip pain, difficulty getting up and weight bearing. Radiographs obtained revealed a left displaced femoral neck fracture. The resident noted he had a left broken hip and reported some discomfort, particularly with movement. The resident would proceed with left hip hemiarthroplasty.</p> <p>A Physical Therapy Plan of Care dated 11/3/19 documented the resident hospitalized 10/29/19 to 11/1/19. The resident suffered a left hip fracture on 10/29/19 as a result of a fall when the resident tried to get out of bed independently. They surgically repaired the fracture.</p> <p>During an observation on 2/17/20 at 1:35 p.m., the resident had a motion sensor box on the floor to the right of his recliner.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #8015		Fine Amount reduced by 35% to \$4,712.50 on March 02, 2020 pursuant to Iowa Code Section 135C.43A		Date: 2/25/2020	
Facility Name: Maple Heights		Survey Dates: 2/17-20/2020			
Facility Address/City/State/Zip 2 Sunrise Avenue Mapleton, IA 51034					
		SB			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

	<p>During an interview on 2/17/20 at 1:05 p.m. Staff C Licensed Practical Nurse (LPN) stated she worked the night the resident fell and fractured. She said the Certified Nursing Assistant (CNA) Staff D took the resident to the bathroom 15-20 minutes earlier, and he went back to bed. She said the CNA said he set the alarm off at that time. Staff C didn't know, but thought the resident may have been bare foot at the time of the fall. She said the CNA would have put gripper socks on when she took him to the bathroom. It wasn't uncommon for him to get up during the night. She said the alarm did not sound when the resident got up, but it sounded when she walked by it, and she said it was placed in a position it should have sounded when the resident put his feet down. She said he laid on the floor with his head by the bed and feet toward the door. She heard they had trouble with those type of alarms sounding before. She said sometimes they needed a new battery, but they would usually beep when the battery got low, and that did not happen.</p> <p>During an interview on 2/17/20 at 1:55 p.m., Staff D CNA stated the night the resident fell she responded to his alarm about 15 minutes before the fall. She put his slippers on and he urinated in the bathroom toilet and then went back to bed. She said she double checked the alarm by</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #8015		Fine Amount reduced by 35% to \$4,712.50 on March 02, 2020 pursuant to Iowa Code Section 135C.43A		Date: 2/25/2020	
Facility Name: Maple Heights		Survey Dates: 2/17-20/2020			
Facility Address/City/State/Zip 2 Sunrise Avenue Mapleton, IA 51034					
		SB			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

	<p>pressing the button and heard it in the resident's room and at the nurse's station.</p> <p>She took another resident to the bathroom and walked down hall 3 when Staff C called her in the room. The resident laid on the floor with his head and back toward the bed and his feet toward the door. She said the alarm did not sound until Staff C walked in the room. The alarm box had been set so it faced alongside the bed. They did not figure out why the alarm did not sound. She said someone told her once that another alarm did that. It did not beep indicating low batteries. She said they did routine every 30 minute checks prior to that and now do every 15 minute walk through. She said the resident usually slept until around 3 am, went back to bed and ready to get up around 5 am.</p> <p>During an observation on 2/18/20 at 9:59 a.m., the resident remained in bed with an alarm box on the mat beside and at the head of the bed. The alarm did not sound when the surveyor entered the room. Staff G CNA stated she shut the alarm off to do cares.</p> <p>During an interview on 2/18/20 at 4:02 p.m. the Director of Nursing (DON) stated the alarm that did not sound on the 9/25/19 fall was the same type used during the most recent fall fracture. She stated they got a new alarm after the 9/25/19</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #8015		Fine Amount reduced by 35% to \$4,712.50 on March 02, 2020 pursuant to Iowa Code Section 135C.43A		Date: 2/25/2020	
Facility Name: Maple Heights		Survey Dates: 2/17-20/2020			
Facility Address/City/State/Zip 2 Sunrise Avenue Mapleton, IA 51034					
		SB			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

	<p>fall. They did not determine why the alarm did not sound.</p> <p>During an observation/interview on 2/19/20 at 7:36 a.m., the Assistant DON (ADON) demonstrated the motion sensor alarm. The box for the room had an on off on one side and a reset on the other. The box outside the room had an on/off switch (and had a flashing light when on). Both needed to be on to sound. They would hit the reset button on the box in the room when they were leaving the room.</p> <p>During an interview on 2/20/20 at 8:13 a.m., the DON stated they did not do a reenactment of the incident on 9/25/19 with the CNA to see if she reset the alarm correctly. She said she did not call the company to try and find out if they had been notified of issues with the alarm not sounding. She said if you have a home alarm and it doesn't work you replace it. She said each shift checks the alarms at shift change for functioning. She said at the time of the September fall they did a med review with the pharmacy and changed the time of the resident's Tamsulosin so maybe he would not need to get up to toilet as much.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #8015		Fine Amount reduced by 35% to \$4,712.50 on March 02, 2020 pursuant to Iowa Code Section 135C.43A		Date: 2/25/2020	
Facility Name: Maple Heights		Survey Dates: 2/17-20/2020			
Facility Address/City/State/Zip 2 Sunrise Avenue Mapleton, IA 51034					
		SB			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

	FACILITY RESPONSE:			

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).