

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6834		Date: August 10, 2018		
Facility Name: Iowa City Rehab & Health Care		Survey Dates: July 10-26, 2018		
Facility Address/City/State/Zip 3661 Rochester Avenue Iowa City, Iowa 52245		MW		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

58.20(1) + 58.20(2)	<p>58.20(1) Direct the implementation of the physician's orders;</p> <p>58.20(2) Plan for and direct the nursing care, services, treatments, procedures, and other services in order that each resident's needs and choices, where practicable, are met; (II, III)</p> <p>DESCRIPTION:</p> <p>Based on clinical record review, facility policy review, physician, resident and staff interview, the facility failed to perform Cardio pulmonary resuscitation (CPR) as ordered on the physician order sheet for one of nine residents that requested full code status (Resident #269) and failed to formulate an advance directive for two residents without a code status (Resident #21 and #119). The facility census was 64 residents.</p> <p>Findings include:</p> <p>1. The Minimum Data Set (MDS) assessment dated 3/15/18, documented Resident #269 had diagnosis of heart failure and non Alzheimer's dementia and required extensive</p>	I	\$9000 (Held in Suspension)	UPON RECEIPT
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Facility Administrator

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	<p>assistance with eating, dressing, personal hygiene and toileting.</p> <p>The Care Plan dated 1/16/18, lacked any direction to staff for advanced directives.</p> <p>The Iowa Physician Order for Scope of Treatment (IPOST) dated 1/18, directed staff to provide CPR.</p> <p>The Medication Administration Record (MAR) dated 3/18, directed the resident was a full code.</p> <p>The Daily Nursing Assignment sheet dated 3/24/18, listed Staff Z, Licensed Practical Nurse, LPN and Staff AA, Certified Nurse Aide, CNA working the 10 PM- 6 AM shift on the Hall the resident resided.</p> <p>The Daily Nursing Assignment sheet dated 3/25/18, listed Staff FF, LPN and Staff EE, CNA working the 6 AM - 2 PM shift on the Hall the resident resided.</p> <p>A Progress Note dated 3/25/18 at 10:19 a.m., documented a CNA alerted staff at 7:15 a.m., that the resident passed away. The resident was found in bed with the call light in reach, with no apical pulse, no respirations and no blood pressure detected. The Registered Nurse verified</p>			
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	<p>the condition and at 7:42 a.m., staff notified the on call Physician and the guardian and called the Medical Examiner at 7:46 a.m. Staff notified the funeral home at 10:00 a.m. and the CNA prepared the resident.</p> <p>Progress notes lacked identification of the resident's code status, lacked a description of the body temperature, description of the body color and description of the body tone.</p> <p>The Record of Death dated 3/25/18, documented the time of death as 7:15 a.m.</p> <p>During interview on 7/25/18 at 10:22 a.m., Staff AA, CNA confirmed working the 10 PM- 6 AM shift on 3/24/18. Staff AA stated doing rounds every 2 hours and doing a visual check on all residents. Staff AA reported last rounds was completed at 5:30 a.m., and no concerns or problem was reported about the resident.</p> <p>During interview on 7/25/18 at 12:41 p.m., Staff Z, LPN verified working 10 PM -6 AM on 3/24/18. Staff Z stated the CNA's made the rounds and did not report anything abnormal about the resident.</p> <p>During interview on 7/23/18 at 7:07 p.m., Staff FF, LPN reported a CNA came and said the resident passed away. Staff FF revealed the</p>			
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	<p>resident lacked a pulse and lacked breathing. Staff FF reported getting Staff DD, Registered Nurse, RN in the building to double check the resident for a pulse and respirations. Staff FF stated the resident lacked any dependent lividity (purple/reddish skin coloring), or rigor (body stiffness).</p> <p>At 7:28 p.m., Staff FF reported the facility's CPR policy was if a resident was a full code then you do CPR. Staff FF continued to state letting the RN take over and that the resident was gone. Staff FF revealed not doing CPR on the resident. Staff FF reported a residents code status was found in the electronic health record and the paper record. Staff FF indicated as a newer employee letting the experienced RN take over the situation.</p> <p>During interview on 7/24/18 at 11:04 a.m., Staff EE, CNA reported coming in to work late at about 7:00 a.m., on 3/25/18. Staff EE reported finding the resident deceased. Staff EE revealed running to the nurse to report the death. Staff EE stated the nurse confirmed the resident passed away and the nurse directed the CNA's to continue getting other resident up and then come back and prepare the resident for the funeral home transfer. Staff EE described the resident as pale, not stiff and with no mottling.</p>			
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	<p>During interview on 7/24/18 at 4:33 p.m., Staff DD, RN reported not doing CPR on anyone for years, and nothing stands out as memorable on 3/25/18 during the 6-2 shift.</p> <p>During interview on 7/25/18 at 2:08 p.m., Staff X, CNA reported not seeing the resident before they found the resident not breathing. Staff X stated the 10-6 staff reported all the residents were ok at the end of the 10-6 shift. Staff X reported helping clean the resident before the funeral home came. Staff X revealed the resident's body was cool and limp, easy to move and the resident's skin lacked any reddish/purple skin discoloration.</p> <p>During interview on 7/24/18 at 7:10 p.m., the Medical Director reported the facility left a message at about 11:00 a.m., on 3/25/18 that the resident passed away.</p> <p>During interview on 7/25/18 at 8:15 a.m., Agency Staff CC, licensed practical nurse, LPN stated when a resident was found with no pulse and not breathing the first thing to do was check the resident's code status. If the resident wanted CPR, they would start CPR and have other staff call 911.</p>			
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	<p>During interview on 7/25/18 at 8:49 a.m., Staff C, LPN, Unit Manager revealed they expected staff to start CPR on the resident and call the Physician or 911.</p> <p>During interview on 7/25/18 at 8:55 a.m., Staff P, Regional Nurse Consultant stated if a resident was found with no breath or pulse staff was expected to check the code status and if they are a full code to started CPR and call 911.</p> <p>During interview on 7/26/18 at 8:52 a.m., the Administrator stated all staff was educated on 7/25/18, in person, or over the phone and a plan was in place to educate all new agency staff.</p> <p>The facility provided a policy titled Code Status Orders & Procedure dated 10/2017, directing the facility provides Basic Life Support (BLS) CPR only. The physician's order for full code or do not resuscitate (DNR) is written based on wishes of the resident/resident representative legally authorized party. Advanced Directives will be honored during the code process. Page 3 directs the 1st person on the scene:</p> <ol style="list-style-type: none"> 1. confirm cardiac and or respiratory arrest. 2. Call for help. 3. Check the airway and pulse and connection to oxygen if available while awaiting the emergency cart. 			
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	<p>4. Check the medical record for the code status. 5. Begin CPR and continue CPR while the AED is being set up for shock if the AED is assessable and utilized by the facility- ensure resident is on a firm surface.</p> <p>The 2nd person role is to assist the 1st responder as necessary and be the coordinator of the event. The 2nd responder is directed at point #3 a. Notifies 911, 3 b. notifies the family and the Physician.</p> <p>2. The Admission Record Sheet dated 6/27/18, documented Resident #119 had diagnoses that included acute respiratory failure with hypoxia, paranoid schizophrenia and heart failure unspecified.</p> <p>The care plan dated 7/24/18, revealed the resident was a new admit to the facility and was alert and oriented to person, place and time and had some recall difficulty. The goal for the resident was to make his own choices as able. Nursing staff was directed to assist the resident as needed with decision making if the resident was unsure of what to do or asking for guidance. Offer the resident choices; allow him time to make his own decisions and respect his choices. Further review of the care plan revealed no documentation to indicate staff discussed with the</p>			
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	<p>resident the choice to have CPR done or not if found unresponsive.</p> <p>The Order Listing Report form contained orders for the resident to have activities as tolerated and admit to skilled nursing facility (SNF) level of care, medications to take and to continue orders for 90 days unless otherwise noted dated 6/27/18. No orders noted in regards to code status for the resident.</p> <p>Review of the July 2018 Medication Administration Record revealed the Advance Directive section blank with no indication if the resident was a Full Code/CPR status or a Do Not Resuscitate (DNR) status.</p> <p>The Social/Psychological Data Collection Tool dated 7/24/18, revealed an Advanced Directives section. The directions for the section was to check yes if completed and present in the medical record and reviewed with the resident/responsible party. All the areas under that section was marked no.</p> <p>During an interview on 7/24/18 at 3:35 p.m., Staff R, Certified Nurse Aide (CNA) reported worked at the facility about one year. Staff R stated would look in the CNA electronic charting for the information to know if a resident is DNR or Full</p>			
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	<p>Code (CPR) status. Staff R stated she had not been educated on what to do if neither is documented for a resident and not sure what is to be done. Staff R reported to be CPR certified, but that not all CNA's are, more the Nurses are trained.</p> <p>During interview on 7/24/18 at 4:01 p.m., the Social Services Director (SSD) reported they usually try to do an IPOST on admission for new residents and the admitting Nurse will also do a CPR/DNR Form when a resident is admitted. The SSD stated she was gone at the time of the resident's admit, but the Admitting Nurse would have been here to ask about CPR/DNR code status. The SSD indicated with no indication of code status for the resident, staff would treat the resident as a full code. The SSD further stated with no paperwork in the electronic file or on file in the resident's chart, it appears the CPR/DNR Form was not completed.</p> <p>During interview on 7/24/18 at 3:53 p.m., the resident reported being asked at the local hospital about being a DNR or CPR code status. The resident stated they were not asked since coming to the facility. The resident stated he would want staff to try and resuscitate him if found unresponsive.</p>			
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	<p>3. The MDS assessment dated 4/30/18, documented Resident #21 had diagnoses of arthritis, Non - Alzheimer's dementia and depression and required extensive assistance for bed mobility, transfers and toileting.</p> <p>The Social/Psychological Data Collection Tool dated 5/11/18, revealed the source of information came from other. The form noted to have an Advanced Directives section. The directions for the section was to check yes if completed and present in the medical record and reviewed with the resident/responsible party. The areas marked no were Health Care Surrogate, Living Will and IPOST which was completed to notify staff if a person is a CPR or DNR status.</p> <p>The July 2018 Medication Administration Record revealed the Advance Directive section of the record to be blank with no indication if the resident was a Full Code/CPR status or a Do Not Resuscitate (DNR) status.</p> <p>The Order listing Report dated 1/1/18- 7/31/18, did not list an order for Code/CPR status.</p> <p>FACILITY RESPONSE:</p>			
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58.19(2)j	<p>481—56.6(135C) Treble and double fines. 56.6(1) Treble fines for repeated violations. The director of the department of inspections and appeals shall treble the penalties specified in rule 481—56.3(135C) for any second or subsequent class I or class II violation occurring within any 12-month period, if a citation was issued for the same class I or class II violation occurring within that period and a penalty was assessed therefor.</p> <p>58.19(2) Medication and treatment. <i>j.</i> Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition.</p> <p>DESCRIPTION: Based on record review, observations and interviews the facility failed to ensure residents received accurate assessments and timely</p>	I	\$27,000 (treble) (Held in Suspension)	UPON RECEIPT

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	<p>interventions. Resident #4, #6, #10, #12 and #19. The facility reported a census of 64.</p> <p>Findings include:</p> <p>1. According to the Minimum Data Set (MDS) dated March 27, 2018 Resident #19 has diagnoses which included Peripheral Vascular Disease, Diabetes, Stroke and heart disease. The MDS revealed the resident independent in transfers, walking, dressing and toilet use. The resident had a BIMS score of 11 which indicated moderately impaired cognitive ability. The resident did not have any skin impairments.</p> <p>Review of Resident #19's care plan revised on 1/9/18 indicated the resident had a skin tear to their hands but were resolved. The care plan failed to identify the resident had a wound to their feet and failed to direct staff in the care of the foot wound.</p> <p>Review of a Nursing Home visit note dated March 9, 2018, the resident's physician indicated the resident had cellulitis on his left great toe which developed some evidence of gangrene on the end of the toe. The physician transferred the resident to the local hospital and diagnosed for infection and vascular disease involving his left great toe. The hospital evaluated the wound and</p>			
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	<p>performed a left femoral endarterectomy for peripheral vascular disease. The notes indicate the resident returned to the facility but needed close follow up with Vascular Surgery as he may need amputation of the left great toe in the future.</p> <p>Review of the Progress Notes dated 4/27/18 the resident returned from the hospital after left great toe amputation, his toe is bandaged. A progress note dated 5/1/18 indicated the nursing staff received a new order from the local hospital surgical department to pack the resident's left great toe with a Dakins solution and wrap with a bandage. On 5/2/18 the resident transported to the local emergency with high temperatures and infection in left foot. The resident admitted to the hospital for antibiotic therapy and subsequently was discharged from the facility due to a prolonged hospitalization.</p> <p>Review of the Order Listing Report for Resident #19, it indicated the resident had an order for the staff to complete wound care once daily to the left great toe amputation site, to pack the toe with a small piece of Dakins gauze and then wrap with Kerlix. The physician ordered the wound treatments on 5/1/18.</p> <p>Review of the March 2018 Treatment Administration Records directed the staff to</p>			
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	<p>complete weekly skin checks, which were not completed as ordered. The treatment records directed staff to paint the left dorsal great toe with betadine twice daily with a start date of 2/26/18, was on hold from 3/4-3/18. The staff failed to complete the treatments as ordered.</p> <p>Review of the March, April and May Treatment Administration Records revealed under the section, unscheduled other orders, it stated wound care to left great toe, keep wound clean and dry and may shower. Review of the 3 treatment records failed to reveal a specific place for this order to be signed off as completed. The electronic treatment record failed to prompt to staff to complete the treatment.</p> <p>During an interview with Staff L-RN on 7/18/18 at 10:00 a.m. Staff L reviewed the treatment records for Resident #19. Staff L stated the orders for the wound care were not transcribed appropriately and were omitted from the treatment records for March, April and May 2018. Review of the treatment records revealed the staff failed to complete treatments for the resident's left great toe.</p> <p>During an interview Resident #19's family member on 7/18/18 at 1:26 p.m., the family member shared the resident remains in the</p>			
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	<p>hospital and has had three surgical amputations on their left leg.</p> <p>During an interview with Resident #19's physician on 7/18/18 at 11:18 a.m. the physician stated he was aware the staff were not completing the wound dressings as ordered, he stated he directed them to complete the dressings but they didn't comply. He stated the resident had vascular disease and had gangrene to their left great toe and said the lack of wound care did not help the resident's situation.</p> <p>2. According to the Admission Record dated 6/6/18, Resident #12 had an admission date of 6/6/18 and discharged on 6/9/18.</p> <p>Review of the June 2018 Medication Administration record revealed the resident had diagnoses which included muscle weakness and abnormal gait.</p> <p>Review of the Progress Notes revealed a late entry dated 6/9/18 at 1:00 a.m., the agency nurse charted the aide called her into the resident's room and found the resident laying on the floor on her left side. The aide said the resident threw a shoe at her, lost her balance and fell to the floor. The nurse asked the aide if she felt the resident fell or the resident lowered herself to the floor.</p>			
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	<p>The nurse indicated the resident lowered self to the floor. The aide and the nurse assisted the resident to her feet and placed her back into bed.</p> <p>Review of a Progress Note dated 6//9/18 at 8:50 a.m. the former Director of Nurses stated she was told by the night aide that the resident fell during the night. The former D.O.N. completed an assessment and found abnormalities and the resident complained of severe left leg pain. The staff called 911 and the resident transferred to a local emergency room.</p> <p>Review of a Progress Note dated 6/10/18 revealed the resident admitted to a local hospital with a left hip fracture.</p> <p>During an interview with Staff O-CNA, she said she worked the night shift with Resident #12. She reports the resident became upset with her about 12:30 a.m., stood up and threw a shoe at the aide. The resident lost her balance and fell on the floor, hitting her head on the floor. Staff O contacted the agency nurse on duty. The agency nurse came into the room, stood over the resident and stated" she looks fine to me" the agency nurse and C.N.A. got her up off the floor and into bed, the aide indicated the resident had a limp when they walked her back to be. The aide stated the nurse failed to assess the resident</p>			
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	<p>prior to getting her off the floor. Staff O stated in the morning the resident requested help getting out of bed, when she provided assistance the resident was unable to stand, complained of severe leg pain and bear weight on her left leg. The aide clocked out and called the Director of Nurses to report the fall and lack of interventions.</p> <p>An interview with Staff F-RN on 7/17/18 at 1:52 p.m. revealed the staff failed to formulate an initial care plan upon admission to the facility.</p> <p>During an interview with Staff D-Interim Administrator on 7/17/18 at 12:35 p.m. she indicated she was called on 6/9/18 about 10:00 a.m. by the former D.O.N. She reported they sent out Resident #12 to the hospital after a fall. The former D.O.N. called the agency nurse to return to document the fall. Staff D stated the agency nurse failed to assess the resident after the fall on 6/9/18.</p> <p>Review of a Fall Risk Reduction and Management Policy dated April 2013 directed the staff to provide immediate care and services to the resident with a fall to identify and treat any injuries. To avoid moving the resident until injury evaluation is completed and evaluate for additional injuries. The policy directed the staff to</p>			
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Citation**

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	<p>review the care plan and update with any new or revised interventions as indicated.</p> <p>3. According to the Admission Record dated 7/10/18 Resident #4 had diagnoses of colon cancer and peripheral vascular disease.</p> <p>The Minimum Data Set (MDS) dated 3/21/18 revealed Resident #4 at risk for skin break down. The MDS revealed Resident #4 had no wounds, ulcers or skin problems. The MDS revealed Resident #4 at risk for pressure ulcer development.</p> <p>The Braden Scale dated 3/14/18 revealed Resident #4 low risk for skin break down.</p> <p>The Plan of Care failed to reflect Resident #4 had skin impairments.</p> <p>The Nursing Admission Data Collection dated 3/14/18 revealed the Admission Skin Sweep revealed no skin impairments present.</p> <p>The Skin Grid for All "Other" Skin Impairments sheet dated 3/14/18 revealed Resident #4 had an excoriation above the rectum on admission. The sheet directed the staff to complete weekly assessments. The sheet revealed one</p>			
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	<p>assessment dated 6/12/18. The sheet revealed the area healed.</p> <p>The Skin Grid for All "Other" Skin Impairments sheet dated 3/14/18 revealed Resident #4 had a bleb with an open area. The sheet revealed one assessment dated 6/5/18. The sheet revealed the area healed.</p> <p>The Progress Notes dated 5/4/18 at 10:40 revealed a nurse aide reported Resident #4 had an open area on his/her buttocks and two areas of excoriation. One area Stage III. The wound started bleeding and pressure applied. Resident #4 transferred to the emergency room.</p> <p>The May 2018 May Treatment Administration Record sheet revealed an order dated 5/9/18 to apply Aquacele AG to sacrum wound every other day. The sheet revealed omissions in the treatment on 5/9, 5/17 and 5/21.</p> <p>4. The Admission Record dated 7/24/18 revealed Resident #6 had diagnoses of heart disease and diabetes.</p> <p>The Plan of Care directed the staff to encourage resident to report changes in his/her skin, observe skin during cares for signs of breakdown and weekly skin sweeps.</p>			
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	<p>Observation on 7/10/18 at 2:15 p.m. revealed Resident #6 had a dressing on the left forearm dated 7/7.</p> <p>The July 2018 Medication Administration Record sheet revealed an order dated 6/20/18 to apply mepilex one time a day every three days. The staff documented the treatment completed on 7/6 and 7/9.</p> <p>An interview on 7/11/18 at 9:20 a.m. the Assistant Director of Nurses (ADON) reported he/she observed Resident #4's dressing yesterday and noted it was dated 7/7. The ADON reported the treatment was signed out as completed but it doesn't look like it was changed as it was dated 7/7.</p> <p>An interview on 7/11/18 at 1:32 p.m. Resident #6 reported the staff changed his/her dressing this morning and prior to that it was four days ago.</p> <p>5. The Admission Record dated 5/14/18 revealed Resident #10 had diagnoses of Parkinson's disease and diabetes.</p> <p>The Progress Note dated 3/29/18 at 10:14 p.m. revealed Resident #10's right great toe had dark brown discoloration, some breakdown, swelling,</p>			
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	<p>redness and warmth. The staff left a note for the Physician to look at the toe in the morning.</p> <p>An interview on 7/20/18 at 1:30 p.m. revealed Staff P (Nurse Consultant) reported Resident #10 had an area on the right great toe. Staff P reported a skin sheet could not be located for the right great toe. Staff P reported Resident #10 received antibiotic treatment in June. Staff P reported the facility had incomplete assessments for the other areas of Resident #10's.</p> <p>The Skin Care & Wound Management policy dated 6/2015 revealed the components of the skin care program include, but are not limited to, the following: identification of residents at risk for developing pressure ulcers, implementation of prevention strategies to minimize the potential for developing pressure ulcers and skin integrity issues, weekly monitoring of resident skin status, daily monitoring of existing wounds, application of treatment protocols based on clinical "best-practice" standards for promotion of wound healing, interdisciplinary review of identified skin impairments, monitoring for consistent implementation of interventions and effectiveness of interventions, review of modification of treatment plans as applicable and analysis of facility pressure ulcer data for quality improvement opportunities.</p>			
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	FACILITY RESPONSE:			
58.19(2)b	<p>58.19(2) Medication and treatment. <i>b.</i>Provision of the appropriate care and treatment of wounds, including pressure sores, to promote healing, prevent infection, and prevent new sores from developing;</p> <p>DESCRIPTION:</p> <p>Based on record review, observations and interviews the facility failed to ensure residents received appropriate treatment and care in healing and preventing infection of pressure</p>	I	\$10,000 (Held in Suspension)	UPON RECEIPT

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	<p>sores. Resident #1, #13, #8, and #35. The facility reported a census of 64.</p> <p>1. The Admission Record dated 7/10/18 revealed Resident #1 had a diagnosis of paraplegia.</p> <p>The Minimum Data Set (MDS) assessment dated 5/10/18 revealed Resident #1 had no cognitive impairments.</p> <p>The MDS revealed Resident #1 required extensive assistance of two staff with bed mobility, transfers and bathing.</p> <p>The MDS revealed Resident #1 had one Stage I Pressure Ulcer and one unstageable Pressure Ulcer.</p> <p>The Braden Scale dated 5/24/17 revealed Resident #1 scored "13". The scored placed the resident at moderate risk.</p> <p>The Plan of Care revealed Resident #1 had an ulcer on the left medial heel on admit. The Plan of Care directed the staff to off-load Resident #1's heels when in bed, mechanical lift for transfers, inspect skin daily, keep skin clean, apply moisturizing lotion, provide incontinence care as needed, can leave the premises without supervision, provide supervision with smoking.</p>			
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	<p>The Progress Note dated 4/24/18 revealed Resident #1 had a shallow open area to the right buttock caused by moisture and shearing. The area measured 4.0 centimeters (cm) (length) by 2.0 cm (width) by 0.1 cm (depth). The center dark pink/red and open. The wound nurse will evaluate today and suggest treatment. Currently on Ensure, alternating air low air loss mattress, pressure reducing chair cushion, frequent turns and incontinence care including application of barrier cream. Will discuss with doctor after wound nurse makes recommendation.</p> <p>The Skin Grid for All "Other" Skin Impairments dated 4/24/18 revealed Resident #1 had a moisture shear area to the right buttock. The sheet revealed the area not present on admission, pink and red in color and had granulation present. The sheet directed the staff to complete weekly. The sheet contained no weekly assessments after 4/24/18.</p> <p>The Treatment Administration Record sheet from 1/4/18 at 4/30/18 revealed an order dated 4/25/18 to cleanse the right buttock with normal saline, dry, apply collagen and cover a dressing one time a day. The Treatment Record sheet revealed an order dated 4/27/18 to increase the treatment to twice a day. The sheet revealed</p>			
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	<p>omissions in the treatment on 4/27, 4/28, 4/2 and 4/3.</p> <p>The Treatment Administration Record sheet from 5/1/18 to 5/31/18 revealed omissions in the treatment on 5/1, 5/4, 5/7, 5/10, 5/13, 5/14, 5/17, 5/19, 5/20, 5/22, 5/23, 5/25, 5/26, 5/28, 5/29, 5/30.</p> <p>The Initial Wound Clinic Progress Note dated 5/18/18 revealed Resident #1 had an unstageable Pressure Ulcer to the right gluteus that measured 4.1 cm (length) by 3.5 cm (width) by 1.2 cm (depth). The note revealed the pressure ulcer had a large amount of drainage with a relatively strong odor. The entire wound bed is covered with necrotic tissue, adherent slough and eschar. Resident #1 had an excisional debridement of the wound.</p> <p>The Treatment Administration Record dated 6/1/18 to 6/30/18 revealed the omissions in the treatment on 6/1, 6/3, 6/5, 6/6, 6/7, 6/8, 6/9, 6/12, 6/13, 6/14, 6/15, 6/16, 6/17 and 6/18.</p> <p>The Wound Clinic Progress Note dated 6/19/18 revealed Resident #1's Stage IV Pressure Ulcer measured 6.0 cm (length) by 6.0 cm (width) by 3.0 (depth). The sheet revealed the staff able to probe down in at least two different areas. The</p>			
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	<p>wound had a large amount of serous sanguineous drainage with a strong odor and wound bed covered with necrotic tissue. The Wound Clinic Staff consulted the Hospitalist who admitted Resident #1 to the hospital for further work up.</p> <p>The Nursing Assessment dated 6/27/18 revealed an Admission Skin Sweep with no documented skin concerns.</p> <p>The Progress Notes dated 6/27/18 at 11:44 p.m. revealed Resident #1 returned to the facility with a wound vac.</p> <p>Review of the Progress Notes from 4/24/18 to 6/19/18 revealed Resident #1 refused his/her treatment on 5/15/18.</p> <p>An interview on 7/12/18 at 8:48 a.m. Staff G reported Resident #1's pressure ulcer started as a scratch. Staff G reported he/she is aware of the omissions on the treatment records.</p> <p>An interview on 7/18/18 at 2:50 p.m. Staff J (Charge Nurse) reported the nurses work 8 hour shifts. Staff J reported at times the nurse cannot get all of the treatments completed and pass them on to the next shift. Staff J reported at times he/she can stay late to get the treatments</p>			
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	<p>completed. Staff J reported Resident #1 goes out to of the facility at times and refuses to lay down.</p> <p>An interview on 7/13/18 at 1:20 p.m. Wound Clinic Clinical Manager reported Resident #1 does not staff comply with staying off his/her pressure area and is not a candidate for a skin flap.</p> <p>2. The Admission Record dated 7/19/18 revealed Resident #13 had diagnoses of heart failure, obesity, Diabetes and kidney disease.</p> <p>The Minimum Data Set (MDS) assessment dated 6/10/18 revealed Resident #13 cognitively intact.</p> <p>The MDS dated 6/10/18 revealed Resident #13 required extensive assistance of one staff with bed mobility, dressing and hygiene.</p> <p>The MDS dated 6/10/18 revealed Resident #13 had no pressure ulcers.</p> <p>The Plan of Care revealed no skin impairments.</p> <p>The Braden Scale dated</p> <p>The Progress Notes dated 4/10/18 revealed Resident #13 continued with an open area to the left heel. The note revealed the open area</p>			
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	<p>circular and moist with a loose flap of skin attached to the lower part of the wound. Gauze applied to wound and Resident #13 complained of pain to the area. Soft boot placed on left foot and Tramadol administered.</p> <p>The Progress Note dated 4/25/18 revealed the left heel wound measured 3.5 cm by 4.0 cm by undetermined. The physician wrote an order to cleanse the wound with normal saline, apply skin prep around the wound, apply calcium alginate AG to wound bed and cover with semipermeable dressing.</p> <p>The Nursing Admission Data Collection sheet dated 5/8/18 revealed Resident #13 had a Stage I pressure area to the left heel that measured 4.2 cm (length) by 3.4 cm (width).</p> <p>The Skin Grid for All "Other" Skin Impairments sheet dated 5/22/18 revealed an area on the left heel not present on admission. The area measured 3.0 cm (length) by 2.0 cm (width) by 0.3 cm (depth). The sheet revealed assessments dated 6/5/18, 6/12/18, 6/21/18, 6/25/18, 7/2/18, 7/6/18 and 7/8/16.</p> <p>The April 2018 Treatment Administration Record revealed an order dated 4/25/18. The order directed the staff to cleanse the left heel with</p>			
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	<p>normal saline, dry, apply skin prep around the wound, apply calcium alginate AG to the wound and cover.</p> <p>The May 2018 Treatment Administration Record revealed the order changed on 5/8/18. The order directed the staff to apply Silvadene cream to the left heel and cover. The Treatment Record revealed omissions in the treatment on 5/7, 5/9, 5/10, 5/11, 5/12, 5/13, 5/14, 5/15, 5/16, 5/17, 5/18, 5/19, 5/20, 5/22, and 5/23.</p> <p>The June 2018 Treatment Administration Record revealed the order changed on 6/15/18. The order directed the staff to cleanse the left calcaneus with normal saline, apply skin prep, apply Medihoney Wound/Burn dressing pad to wound and change every three days. The Treatment Record revealed omissions in the treatment on 6/1, 6/6, 6/7, 6/9, 6/11, 6/12, 6/13 and 6/14.</p> <p>The Wound Clinic note dated 6/26/18 revealed Resident #13 had an unstageable pressure ulcer to the left heel. The area measured 3.5 centimeters (cm) (length) by 2.8 cm (width) by 0.1 cm (depth).</p> <p>Observation on 7/20/18 at 2:10 p.m. revealed Staff G removed the dressing to Resident #13's</p>			
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	<p>left heel. The dressing had a moderate amount of serous drainage. Staff G measured the wound. The wound measured 4.2 cm (length) by 4.7 cm (width) by 0.2 cm depth. Staff G cleansed the wound and applied Mepilex AG foam and secured with gauze.</p> <p>An interview on 7/20/18 at 9:34 a.m. Staff L reported he/she noted the first nursing assessment for Resident #13's heel on 5/8/18. Staff L reported treatments started on 4/25/18. Staff L reported concerns with weekly assessments not being completed and documentation of treatments being completed. Staff L reported Resident #13's pressure ulcer was not identified on list of pressure ulcers and that was updated.</p> <p>The Skin Care & Wound Management policy dated 6/2015 revealed the components of the skin care program include, but are not limited to, the following: identification of residents at risk for developing pressure ulcers, implementation of prevention strategies to minimize the potential for developing pressure ulcers and skin integrity issues, weekly monitoring of resident skin status, daily monitoring of existing wounds, application of treatment protocols based on clinical "best-practice" standards for promotion of wound healing, interdisciplinary review of identified skin</p>			
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	<p>impairments, monitoring for consistent implementation of interventions and effectiveness of interventions, review of modification of treatment plans as applicable and analysis of facility pressure ulcer data for quality improvement opportunities.</p> <p>3. According to the Minimum Data Set dated May 30, 2018 Resident #8 had diagnoses which included Diabetes, Schizophrenia, difficulty walking and muscle weakness. The resident required supervision of 1 person for transfers, walking and limited assistance for toilet use and extensive assistance for dressing and eating. The resident had a BIMS (Brief Interview for Mental Status) of 10 which indicated moderate cognitive ability. The assessment revealed the resident did not have pressure sores but had skin tears.</p> <p>Review of the care plan revised on 7/5/18 the staff failed to formulate a specific care plan for the prevention and care of the resident's pressure sore. The facility staff failed to update the residents care plan after the discovery of an open area on 7/12/18.</p> <p>Review of the care plan dated 7/18/18 indicated the resident had actual skin impairments related to fragile skin and impaired mobility with an</p>				
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	<p>acquired area on the left buttock. The plan directed the staff to monitor/document location and size, pressure relief mattress on bed and padding to chairs complete treatments of the left buttock as ordered and use caution during transfers and bed mobility.</p> <p>Review of a Skin Grid for Other Skin impairments dated 7/12/18 Staff G-RN record Resident #8 had an abrasion to the left buttock measuring 4 centimeters by 4 centimeter and appeared superficial.</p> <p>Review of the Skin Grid for Other Skin impairments dated 7/18/18, Staff G-RN recorded Resident #8 had a pressure sore to their left buttocks which measured 2.2 x 3 centimeters and with a depth of 0.3 centimeters. During the assessment of the left buttock wound on 7/18/18 at 2:00 p.m. an additional area noted directly below the original pressure sore which measured 0.5 x 0.5 centimeters and described as superficial. Staff G indicated the original pressure sore which started as an abrasion is now progressed to a pressure sore and she did not know the resident had an additional open area on the left buttock.</p> <p>Review of the Progress Notes dated 7/18/18 at 10:50 p.m. Staff H-RN noted the resident had a</p>			
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	<p>Stage 11 pressure ulcer to the left inner buttocks which measured 2.0 x 1.0 x depth of 0.1 centimeters and the current Mepilex treatment is unchanged.</p> <p>Review of Resident #8 July 2018 Treatment Record the resident had an order for twice daily left buttock wound care which started on July 13th. Review of the Treatment Record from July 13 until July 18 revealed the staff failed to complete 5 of 11 ordered dressing changes.</p> <p>Observation on 7/18/18 at 7:05 a.m. with Staff C-LPN she stated the resident refused the treatment earlier today and told her to get out. At this time she reattempts to complete the dressing, the resident at this time was compliant with the dressing change. Staff C had the resident roll to their right side, the area on the left buttock did not have a dressing in place and noted to have white exudates on and surrounding the wound. The resident is noted to have on 2 incontinence briefs. The staff completed the dressing change and provided incontinence cares. During this process of wound care and provision of cares Resident #8 was complaint and cooperative with staff assistance.</p> <p>Review of the Progress Notes from July 13-July 18, 2018 revealed the resident refused his</p>			
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	<p>treatment on July 14 at 10:20 a.m. but no further refusals noted in the notes.</p> <p>During an interview with Staff I- CNA on 7/17/18 at 8:43 a.m. the staff indicated they didn't know the resident had wounds but thought he had a reddened area on his buttock they apply cream to and stated she didn't think he had any dressings to buttocks area.</p> <p>During an interview with Staff G-RN on 7/18/18 at 7:05 a.m. Staff G stated she assessed the buttock wounds yesterday and they are considered pressure areas. She discovered a new area directly below the original pressure sore and stated she didn't know it was there. Staff G stated the wound to buttocks is worse than last week when she measured it.</p> <p>During an interview with Staff F-RN on 7/19/18 at 10:35 a.m. Staff F stated the second open area discovered yesterday is described as a pressure sore.</p> <p>4. The Quarterly Minimum Data Set (MDS) Resident Assessment dated 5/10/18 documented that Resident#35 had scored a 14 out of 15 on the Brief Interview for Mental Status questions. The MDS documented that the resident required extensive assistance of two staff members for</p>			
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	<p>bed mobility, transfers, dressing, toilet use, and personal hygiene. The MDS documented that the resident had been frequently incontinent of bowel and bladder. The MDS documented that the resident had diagnoses of cellulitis to part of an unspecified limb, muscle weakness, diabetes, edema, and severe obesity with alveolar hypoventilation (respiratory insufficiency). The MDS documented that the resident had unhealed pressure areas, and that included three unstageable areas due to non-removable dressings.</p> <p>The Braden Scale (Skin Risk Assessment) dated 6/7/18 documented that the resident had been chairfast, slightly limited with mobility, occasionally moist skin, and had potential problems for friction and shear.</p> <p>A Skin Grid for Pressure Ulcers documented that a right posterior thigh skin concern had the identification date of 2/22/18. The clinical record lacked an assessment until the date 5/29/18.</p> <p>A Skin Grid for Pressure Ulcer documented that the tip of the right third toe skin concern had the identification date of 4/12/18. The clinical record lacked an assessment until the date of 5/22/18.</p>			
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	<p>A Skin Grid for Pressure Ulcer documented that the right foot arch skin concern had the identification date of 4/12/18. The clinical record lacked an assessment until the date of 5/22/18.</p> <p>A Skin Grid for Pressure Ulcer documented that the right fourth toe tip skin concern had the identification date of 4/12/18. The clinical record lacked an assessment until the date 5/22/18.</p> <p>A Skin Grid for Pressure Ulcer documented that the right posterior heel skin concern had the identification date of 4/12/18. The clinical record lacked an assessment until the date of 5/22/18.</p> <p>The Nurses Note Dated 4/12/2018 at 1:21 p.m. documented that a wound nurse entered the residents room to assess skin areas, measurements completed and weekly assessments for each area initiated. The resident's doctor had been notified and treatment orders received. Areas were documented as follows: right 5th toe- dark purple scare (eschar) measured 0.3x0.4 centimeters (cm) with no depth, right great toe-under tip dark purple eschar measured 1x1cm with no depth, right 2nd toe tip measured 1x1.5cm with no depth purple intact blister-fluid filled, right post heel brown eschar 1.2x1.2cm 0 depth, right great toe and knuckle measured 0.7x0.5cm with no depth dark brown</p>				
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	<p>eschar, right 4th toe tip dark purple eschar measured 1x1cm with no depth, right 3rd toe tip stage 3 measured 1.5x1.3cm with 0.1cm depth-wound bed left pink tissue with 0.3x0.6cm yellow slough to center and flap of skin attached to inferior aspect of wound coming up over about 0.2cm of open area- edges defined and attached no visible drainage, to plantar surface of right foot in center of the arch- upon initial observed area is 7.5x5cm dark brown/purple with 0 depth with a flap of dead calloused skin in the center measured 5x1.7cm; the flap and remainder of skin uniform in color and tissue type, able to remove flap by gently pulling. Flap of dead tissue separated from foot fairly easily leaving intact lighter colored skin roughly 5x1.7cm. Remainder of thick dry brown/purple tissue attached to foot at this time. No complaints of pain when the tissue had been removed. This area non-pressure. All remaining areas are skin deep tissue injury except the area to 3rd toe which is a stage 3 pressure area. Treatment orders as follows: To all areas on toes except 3rd toe stage 3, apply skin prep twice a day, to area on 3rd toe apply Silvadene and cover daily, and to area on right plantar surface- apply hydrogel and cover daily with gauze.</p> <p>Nurses Notes reviewed from 4/12/18 to 7/24/18 lacked documentation of complete assessment of</p>			
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	<p>the residents pressure areas, and other skin concerns that had been documented on for the date 4/12/18.</p> <p>The Treatment Administration Record (TAR) dated 4/1/18 to 4/30/18 directed the staff with a physician's order start date of 4/12/18 as follows: apply Skin Prep Wipes topically to the pressure ulcers on the right great toe, second toe, fourth toe, fifth toe, and the posterior right heel twice a day. The TAR lacked documentation that these treatments had been completed twice a day for the following dates; 4/18/18, and 4/21/1. The TAR also directed the staff with a physician's order start date of 11/30/17 as follows; apply aquaphillic cream to both lower legs twice a day. The TAR lacked documentation that these treatments had been completed twice a day for the following dates; 4/9/18, 4/17/18, 4/18/18, 4/19/18, and 4/29/18. The TAR directed staff with a physician's order start date of 4/13/18 as follows; Apply Betadine to the right foot and wrap with gauze daily for wound management. The TAR lacked documentation that this treatment had been completed on 4/24/18. The TAR directed staff with a physician's order start date of 11/08/17 as follows; Waffle cushion to chair at all times every shift for off load pressure. The TAR lacked documentation of this intervention being</p>			
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	<p>completed every shift on the following dates; 4/9/18, 4/17/18, 4/18/18 and 4/29/18.</p> <p>The TAR dated 5/1/18 to 5/31/18 directed staff with a physician's order start date of 11/08/17 ; Waffle cushion to chair at all times every shift for off load pressure. The TAR lacked documentation of this intervention being completed every shift on the following dates; 5/3/18, 5/7/18, 5/8/18, 5/11/18, 5/13/18, 5/16/18, 5/17/18, 5/20/18, 5/22/18, 5/25/18, 5/26/18, 5/27/18, and 5/28/18. The TAR directed the staff with a physician's order start date of 4/12/18 as follows: apply Skin Prep Wipes topically to the pressure ulcers on the right great toe, second toe, fourth toe, fifth toe, and the posterior right heel twice a day. The TAR lacked documentation that these treatments had been completed twice a day for the following dates; 5/3/18, 5/8/18, 5/11/18, 5/12/18, and 5/17/18. The TAR directed the staff with a physician's order start date of 11/30/17 as follows; apply Aquaphilic cream to both lower legs twice a day. The TAR lacked documentation that these treatments had been completed twice a day for the following dates; 5/3/18, 5/7/18, 5/8/18, 5/11/18, 5/14/18, 5/16/18, 5/17/18, 5/20/18, 5/22/18, 5/26/18, and 5/28/18. The TAR directed staff with a physician's order start date of 4/12/18 as follows; clean the right third toe pressure ulcer, apply Silver Sulfadiazine Cream 1%</p>			
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	<p>topically and cover daily. The TAR lacked documentation that the treatment to the third toe had been completed daily on the following dates; 5/3/18, 5/11/18, and 5/16/18. The TAR directed staff with a physician's order start date of 4/13/18 as follows; apply Betadine to the right foot and wrap with gauze for wound management daily. The TAR lacked documentation that the Betadine treatment had been completed on the following dates; 5/3/18, 5/10/18, 5/18/18, and 5/26/18.</p> <p>The TAR dated 6/1/18 to 6/30/18 lacked documentation the physicians order for the waffle cushion had been in place every shift 15 out of 90 shifts. The TAR also lacked documentation that the treatment to the resident's right toes had been completed 3 out of the 60 times required. The TAR also lacked documentation that the Aquaphilic treatment had been completed 16 out of the 60 times required. The TAR lacked documentation that the Silver Sulfadiazine Cream treatment to the right third toe had been completed 3 out of 30 times. The TAR lacked documentation that the Betadine treatment to the right foot had been completed 2 out of the 30 times required.</p> <p>The TAR dated 7/1/18 to 7/23/18 lacked documentation the physicians order for the Betadine treatment to the right foot had been</p>			
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	<p>completed 4 out of the 24 required times. The TAR lacked documentation that the Silver Sulfadiazine Cream treatment had been completed to the third right toe three of the 24 required times. The TAR lacked documentation that the Skin Prep treatments had been completed 3 of the 48 times required.</p> <p>During an observation on 07/23/18 at 1:04 p.m. Staff Y, R.N. (Grapetree Staffing) placed dressing supplies directly on the bedside table after removing the residents lunch tray from the bedside table. She then washed her hands and put on gloves then opened betadine swabs wrapper. She then cleaned the right foot on the lateral area (side of foot) and the mid arch with the Betadine. She then covered the area cleaned with the Betadine with two by two inch gauze pads, and then wrapped it with a Kling dressing that had been laying directly on the bedside tab. The staff member did not complete any dressings to the resident's toes. The tops of the toes appeared tan in color and dry to the right foot.</p> <p>During an interview on 7/23/18 Staff Y, Register Nurse reported that the treatment record reported there had been an order for a third toe dressing, but she did not see any questionable area, and had never done a treatment to the residents third toe to either foot.</p>				
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	<p>During clinical record review on 7/24/18 the nurses notes lacked documentation that the nurse had contacted the physician to change or discontinue the treatment to the residents toes for the date of 7/24/18 or 7/25/18.</p> <p>During an observation on 7/23/18 at 1:40 p.m Staff W, Certified Nurse's Aide (C.N.A) and Staff I C.N.A provided the resident with incontinence care. Staff W, C.N.A applied Calazime cream to the residents mid upper posterior thigh that had a quarter sized open area with a beefy red center that had a circular shape.</p> <p>During an interview on 7/23/18 at 1:40 p.m. Staff W, CNA and Staff I CNA both reported that they were directed to put Calazime on it. Both staff also reported that the resident had been on bed rest for treatment of her sore on the back of her leg, because she use to sit in her wheel chair a lot of the time.</p> <p>Upon clinical record review there lacked documentation of an open area to the right posterior thigh.</p> <p>During an interview on 07/25/18 at 7:58 a.m. Staff P, Nurse Regional Consultant reported that there are several system failures at the facility. She</p>			
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	<p>also reported that she could not find all the documentation for the resident's skin issues.</p> <p>A Health Status Note dated 6/25/18 from the Physician directed that the resident had been required to remain on bed rest with check and change every 1 hour until her posterior right thigh open areas were resolved.</p> <p>Upon Clinical record review of the nurse's notes dated 6/25/18 to current the nurses notes lacked documentation that the resident refused to be repositioned.</p> <p>The Care Plan with initiated date of 4/14/17 documented that the resident had the potential and actual skin impairment related to fragile skin, diabetes, and obesity. The Care Plan directed staff to complete skin treatments as ordered. The Care Plan further directed the staff to identify, document location, size and treatment of skin injury, and report abnormalities, and failures to heal, signs and symptoms of infection to the doctor.</p> <p>FACILITY RESPONSE:</p>			
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