

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6819				
		Date: 6/27/18		
Facility Name: Monroe Care Center		Survey Dates: 5/10/18, 5/17/18, 5/21/18 & 5/22/18		
Facility Address/City/State/Zip 120 North Thirteenth St. Albia, IA 52531		JKM		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

58.15(2)(h)2,4(j)	<p>481—58.15(135C) Records.</p> <p>58.15(2) Resident clinical record. There shall be a separate clinical record for each resident admitted to a nursing facility with all entries current, dated, and signed. (III) The resident clinical record shall include:</p> <p>h. Nurse’s record including:</p> <p>(2) Routine notes including physician’s visits; telephone calls to and from the physician; unusual incidents and accidents; change of condition; social interaction; and P.R.N. medications administered including time and reason administered, and resident’s reaction; (II, III)</p> <p>and</p> <p>(4) Death notes including notification of physician and family to include time, disposition of body, resident’s personal possessions and medications; and complete and accurate notes of resident’s vital signs and symptoms preceding death; (III)</p> <p>j. Death record. In the event of a resident’s death, notations in the resident’s record shall include the date and time of the resident’s death, the circumstances of the resident’s death, the disposition of the resident’s body, and the date and time that the resident’s family and physician were notified of the resident’s death; (III)</p>	II	\$500	Upon Receipt
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Facility Administrator

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58.15(4)a-f	<p>481—58.15(135C) Records.</p> <p>58.15(4) Incident record.</p> <p>a. Each nursing facility shall maintain an incident record report and shall have available incident report forms. (III)</p> <p>b. Report of incidents shall be in detail on a printed incident report form. (III)</p> <p>c. The person in charge at the time of the incident shall prepare and sign the report. (III)</p> <p>d. The report shall cover all accidents where there is apparent injury or where hidden injury may have occurred. (III)</p> <p>e. The report shall cover all accidents or unusual occurrences within the facility or on the premises affecting residents, visitors, or employees. (III)</p> <p>f. A copy of the incident report shall be kept on file in the facility. (III)</p> <p>DESCRIPTION:</p> <p>Based on record review, staff interviews and resident interview the facility failed to maintain medical records which are complete and accurately documented to include the circumstances of death.</p>			
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	<p>The facility also failed to include documentation in the Nurse's Notes regarding a fall, and failed to document the same fall on an incident report as an unusual occurrence. (Resident #1). The facility reported a census of 52 residents.</p> <p>Findings include:</p> <p>According to Resident #1's Minimum Data Set (MDS) assessment tool dated 11/17/17, Resident #1 had a brief interview for mental status (BIMS) score of 10 indicating moderately impaired cognitive skills for daily decision making. Resident #1 required limited assistance with bed mobility, transfers, dressing, eating, toilet use and personal hygiene. Resident #1's diagnosis included non-Alzheimer's dementia, congestive heart failure and a fractured cervical vertebrae. Resident #1 was 101 years old.</p> <p>Nurse's notes dated 12/31/17 at 4:20 a.m. written by Staff A indicated Staff A was summoned to Resident #1's room by Staff B. Resident #1 was without respirations or heartbeat. Resident #1 appeared very cyanotic (blue as a result of a lack of oxygen) and cool to the touch. Staff B had just been down that hallway and Resident #1 was resting in bed with her head towards her roommate at that time.</p> <p>In an interview on 5/10/18 at 11:30 a.m. Staff A, Registered Nurse, stated she was worked the overnight shift on 12/30/17. At around 4:20 a.m., Staff B reported Resident #1 was on the floor, on her left side with her back toward her bed. Resident</p>			
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	<p>#1 was without respirations or heartbeat. She was cyanotic and cool to the touch. Staff A stated Resident #1 may have gotten up unassisted, tried to get to the bathroom, and fell. Staff A stated there was no blood or injuries noted. Staff A stated Resident #1 required assist of one staff with transfers, but would often get up unassisted, two to three times a shift. Staff A stated Resident #1 would not use her call light. Staff A stated she was uncertain when Resident #1 was last seen, but assumed at 2:00 a.m. rounds. Staff A stated Resident #1's neck collar was in place when discovered on the floor that morning. When asked why Staff A did not include the fact that Resident #1 was found on the floor in her documentation, Staff A responded I don't know. Staff A asked if she had ever been instructed by anyone to change or alter her documentation and Staff A responded no. Staff A stated she was uncertain if she had filled out an incident report related to Resident #1's fall. (The record failed to contain an incident report).</p> <p>In a follow up interview on 5/25/18 at 11:07 a.m., Staff A stated she had not been truthful in her earlier statement regarding Resident #1's fall and death. Staff A stated Staff B summoned her to Resident #1's room. Resident #1 lay on the floor in fetal position, had no pulse or respirations, and appeared dark blue all over. Resident #1's neck collar lay on her recliner. Staff A stated she called the Administrator to inform her of Resident #1's passing and that staff found the resident on the floor. According to Staff A, the Administrator stated, "Are</p>			
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	<p>you (expletive) kidding me?" Staff A stated she was caught off guard by the Administrator's reaction and asked her "How do you want me to chart this?" Staff A reported the Administrator instructed her to return Resident #1 to bed and chart staff found her in bed, deceased. Staff A stated she knew better, but followed the Administrator's instructions anyway.</p> <p>In a telephone interview on 5/10/18 at 11:05 p.m., Staff B, certified nurse aide, when asked was asked about finding Resident #1 on the morning of 12/31/17. Staff B stated he walked in the room and found Resident #1 in her bed unresponsive. When asked why the nurse reported Resident #1 was found on the floor, Staff B stated it's been a while ago. Staff B asked if Resident #1 was wearing her neck collar when found and Staff B hesitated before stating yes. Staff B then excused himself to answer a call light. Surveyor made a return call about 5 minutes later and Staff B answered. Staff B stated Resident #1 was found on the floor with her neck collar on and she had no injuries. Staff B stated he and the nurse, Staff A lifted Resident #1 back into bed. Staff B stated Resident #1 was last seen in bed at 2:00 a.m. when he was passing ice. Staff B excused his initial comment regarding Resident #1 being in bed unresponsive as being caught off guard with the question.</p> <p>In an interview on 5/20/18 at 10:41 p.m. Staff C, certified nurse aide, stated she worked the overnight shift on 12/30/17 assigned to the pink and blue halls, but noted Resident #1 was on the green hall.</p>			
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	<p>Early on the morning of 12/31/17 staff summoned her to Resident #1's room. Resident #1 lay on the floor, deceased. Staff C stated she and two others (Staff A and Staff B) lifted Resident #1 into her bed. Staff C stated Resident #1 wore her neck collar.</p> <p>In an interview on 5/10/18 at 12:15 p.m., when asked if staff completed an incident report when staff found Resident #1 on the floor the morning of her passing. The Administrator stated I didn't know she was on the floor. The Administrator reviewed Resident #1's record and could not locate an incident report.</p> <p>In a follow up interview on 5/24/18 at 9:00 a.m. the Administrator was informed that additional information had been obtained regarding the death of Resident #1 and The Dept of Inspections and Appeals wanted to give her an opportunity to clarify her knowledge of what occurred. The Administrator stated she received a phone call from Staff A informing her Resident #1 had passed away. The Administrator stated she had first learned that Resident #1 was on the floor when notified by the surveyor during the investigation (5/10/18 - 5/22/18). The Administrator stated she disciplined Staff A related to her failure to document completely and failure to complete an incident report. The Administrator was informed there was an allegation she had instructed Staff A to falsely document the incident involving Resident #1 to make it appear as if she had passed away while in bed. The Administrator stated, "Why would I do that?" The</p>				
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	<p>Administrator also stated, "I always report falls." The Administrator reported she trusted and relied on nurses to be professional and properly report incidents and pertinent details as they occur. The Administrator adamantly denied she instructed Staff A to falsify the details related to Resident #1's death.</p> <p>In an interview on 5/10/18 at 1:42 p.m., Resident #1's physician stated he had no record of being notified at 4:30 a.m. on 12/31/17 of Resident #1's death. The physician stated he was informed, but doesn't recall being told staff found Resident #1 on the floor. The physician stated Resident #1 had diagnoses of congestive heart failure, chronic kidney disease, and dementia that may have contributed to her death.</p> <p>In an interview on 5/21/18 at 12:00 p.m. Staff D, certified nurse aide, stated she worked the morning of 12/31/17 and had been told Resident #1 passed away in her sleep. Staff D stated she was not aware Resident #1 was found on the floor.</p> <p>In an interview on 5/21/18 at 12:05 p.m. Staff E, certified nurse aide, stated she worked the morning of 12/31/17 and was aware of Resident #1 passing. Staff E stated she was not provided any details and didn't ask. Staff E stated she was not aware Resident #1 was found on the floor.</p> <p>In an interview on 5/22/18 at 12:14 p.m. Staff F, Registered Nurse, stated on the morning of 12/31/17 she arrived to work and the overnight</p>			
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	<p>nurse (Staff A) informed her Resident #1 had passed away that morning. Staff A stated Resident #1 was found on the floor in a fetal position without her neck collar and was entirely blue. Staff A stated she called the Administrator who told her to get Resident #1 in bed and to document Resident #1 was found in bed deceased. Staff F stated she was shocked to hear this and questioned Staff A whether she complied with the Administrators instructions. Staff A stated she had because she's the Administrator.</p> <p>In an interview on 5/23/18 at 10:59 a.m., Resident #1's mortician stated he recalled Resident #1 had some bruising on the left side of her face and remembers he informed the family of the bruising. The mortician stated the bruising wasn't suspicious or concerning.</p> <p>FACILITY RESPONSE:</p>				
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50.7(1)a	<p>481—50.7(10A,135C) Additional notification. The director or the director’s designee shall be notified within 24 hours, or the next business day, by the most expeditious means available (I,II,III):</p> <p>50.7(1) Of any accident causing major injury.</p> <p>a. “Major injury” shall be defined as any injury which:</p> <p>(1) Results in death; or (2) Requires admission to a higher level of care for treatment, other than for observation; or (3) Requires consultation with the attending physician, designee of the physician, or physician extender who determines, in writing on a form designated by the department, that an injury is a “major injury” based upon the circumstances of the accident, the previous functional ability of the resident, and the resident’s prognosis.</p> <p>DESCRIPTION:</p>	II	\$500	Upon Receipt

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	<p>Based on record review and staff interviews the facility failed to notify the Department of Inspections and Appeals of a fall that resulted in death in accordance with State reporting requirements. (Resident #1). The facility reported a census of 52 residents.</p> <p>Findings include:</p> <p>Nurse's notes dated 12/31/17 at 4:20 a.m. written by Staff A indicated Staff A was summoned to Resident #1's room by Staff B. Resident #1 was without respirations or heartbeat. Resident #1 appeared very cyanotic (blue as a result of a lack of oxygen) and cool to the touch. Staff B had just been down that hallway and Resident #1 was resting in bed with her head towards her roommate at that time. The resident's medical record did not contain any documentation related to the resident's fall.</p> <p>In an interview on 5/25/18 at 11:07 a.m., Staff A, Registered Nurse, stated on the morning of 12/31/17 Resident #1 was discovered on the floor deceased. Staff A contacted the Administrator and reported the fall and death.</p> <p>In an interview on 5/24/18 at 9:00 a.m., the Administrator reported she received a phone call from Staff A on 12/31/17 informing her Resident #1 had passed away. The Administrator stated she was not informed Resident #1 had fallen and was discovered on the floor, therefore did not report the</p>			
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	<p>fall as required. The Administrator stated she had first learned Resident #1 had been found on the floor when brought up by the surveyor during the investigation (5/10/18 - 5/22/18). The Administrator stated she trusted and relied on nurses to be professional and to properly report incidents and pertinent details as they occur.</p>				
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