

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6786		Date: April 12, 2018		
Facility Name: Fountain West Health Center		Survey Dates: March 19-22, 2018		
Facility Address/City/State/Zip 1501 Office Park Road		MW		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

56.6(1)	481—56.6 (135C) Treble and double fines. 56.6(1) Treble fines for repeated violations. The director of the department of inspections and appeals shall treble the penalties specified in rule 481—56.3(135C) for any second or subsequent class I or class II violation occurring within any 12-month period, if a citation was issued for the same class I or class II violation occurring within that period and a penalty was assessed therefor.	I	\$5000 (\$15,000 trouble)	UPON RECEIPT
58.19(2)b	58.19(2) Medication and treatment. b. Provision of the appropriate care and treatment of wounds, including pressure sores, to promote healing, prevent infection, and prevent new sores from developing; (I, II) DESCRIPTION: Based on clinical record review, observation, resident and staff interviews, and facility protocol the facility failed to provide care, implement interventions to prevent the development and promote healing of pressure ulcers for 4 out 8 residents with pressure ulcers (Resident #4, #37, #60 and #24). The facility identified a census of 78 currant residents.			

Facility Administrator

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	<p>Findings include:</p> <p>1. The 8/31/17 admission Minimum Data Set (MDS) for Resident #4 included diagnoses of diabetes, multiple fractures and stage 1 pressure ulcer of the buttock and needed extensive assistance with bed mobility, transfers, dressing toileting and personal hygiene. The MDS further recorded a Brief Interview for Mental Status score of 11 out of 15 indicating moderately impaired cognition.</p> <p>The 3/2/18 quarterly MDS for Resident #4 included diagnoses of diabetes, multiple fractures and stage 1 pressure ulcer of the buttock and needed limited assistance with bed mobility, transfers, dressing toileting and personal hygiene. The MDS further recorded a Brief Interview for Mental Status score of 14 out of 15 indicating intact cognition and 2 stage 2 pressure ulcers with 11/27/17 for the oldest stage 2 pressure ulcers.</p> <p>Resident #4 Care Plan dated 9/7/17 identified a focus area of a Stage 2 pressure ulcer on the right gluteal and updated 2/14 18 with two new areas on the left gluteal. The care plan included interventions to administer treatments and</p>			
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	<p>monitor for effectiveness and to follow policies/protocols for the prevention /treatment of skin breakdown.</p> <p>The facilities Protocol to Follow for Pressure Ulcers dated 10/20/10, included the following information that risk factors should be identified and document in the nursing notes. Risk factors would include nutritional status, mobility, activity, sensory perception, incontinence and friction/shear factor. The Braden scale should be done with identified pressure ulcers. Documentation should include interventions implemented, physician order received, and family or responsible party notified of treatment and status of condition.</p> <p>Resident #4 Braden Scale for Predicting Pressure Sore Risk dated 8/25/17 scored 18 that indicated the Resident #4 at risk for pressure scores.</p> <p>Resident #4 Braden Scale for Predicting Pressure Score Risk dated 12/1/17 scored 21.</p> <p>Resident #4 Braden Scale for Predicting Pressure Sore Risk dated 2/26/18 scored 16 that indicated the Resident #4 at risk for pressure scores.</p> <p>A Progress Note dated 12/4/2017 at 10:51</p>			
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	<p>recorded, Communication with Physician the situation: Occupational Therapy (OT) needed for positioning and cushion needs.</p> <p>The Occupational Therapy Outpatient Discharge Summary recorded therapy dates from 12/14/17 through 1/4/18 with a clinical reasoning stage 1-2 pressure wound to buttock.</p> <p>The Treatment Administration Record (TAR) dated January 2018 directed: Allevyn adhesive pad apply to right gluteal fold every 3 days or as needed. Cleanse wound with house cleanser pat dry apply skin prep to area around wounds and allow to dry. Apply solsite to wounds and cover with allevyn dressing. May change as needed (PRN). Start date 12/19/17 discontinued date 2/5/18.</p> <p>The January 2018 TAR recorded to check placement of Allevyn pad and replace as necessary, with a start date of 12/19/17.</p> <p>The February 2018 TAR recorded Triad hydrophilic Wound Dress Paste apply to Right and Left gluteal clefts topically two times a day for treatment to wound twice a day until healed ,with a start date 2/27/18.</p>			
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	<p>The TAR lacked documentation of the treatment of the Triad hydrophilic Wound Dress Paste apply to Right and Left gluteal clefts topically two times a day for treatment to wound twice a day until healed 12 times from 2/27/18 through 3/21/18.</p> <p>The Facilities Wound/Skin Healing Record recorded the following:</p> <p>11/18/17 right gluteal fold 0.7 cm x 0.5 cm x 0.1 cm depth stage 2 surrounding tissue pink. 11/20/17 right gluteal fold 1 cm x 0.8 cm x 0.1 cm depth stage 2 wound bed with epithelial tissue. 11/12/17 right gluteal fold 2 cm x 1 cm x 0.1 cm depth stage 2 wound bed with epithelial tissue. 12/4/17 right gluteal fold 1.3 cm x 1 cm x 0.1 cm depth stage 2 wound bed normal for skin. 12/13/17 right gluteal fold 1.5 cm x 0.6 cm x 0.1 cm depth stage 2 wound bed normal for skin. 12/18/17 right gluteal fold 1 cm x 0.7 cm x 0.1 cm depth stage 2 wound bed normal for skin. 12/29/17 right gluteal fold 0.1 cm x 0.1 cm x 0.1 cm depth stage 2 wound bed normal for skin. 1/3/18 right gluteal fold 0.1 cm x 0.1 cm x 0 cm depth stage 2 wound bed normal for skin. 1/8/18 right gluteal fold 0.1 cm x 0.1 cm x 0 cm depth stage 2 wound bed normal for skin. 1/18/18 right gluteal fold resolved.</p>			
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	11/27/17 3 areas middle one right gluteal fold 0.5 cm x 0.5 cm x 0.1 cm depth pressure area wound bed normal for skin. 12/4/17 3 areas middle one right gluteal fold 0.5 cm x 0.5 cm x 0.2 cm depth pressure area wound bed normal for skin. 12/13/17 3 areas middle one right gluteal fold 0.6 cm x 0.4 cm x 0.1 cm depth pressure area wound bed normal for skin. 12/18/17 3 areas middle one right gluteal fold 1.2 cm x 0.5 cm x 0.1 cm depth pressure area wound bed normal for skin. 12/29/17 3 areas middle one right gluteal fold 0.6 cm x 0.1 cm x 0.1 cm depth pressure area wound bed normal for skin. 1/3/18 3 areas middle one right gluteal fold 0.4 cm x 0.1 cm x 0.1 cm depth pressure area wound bed normal for skin. 1/8/18 3 areas middle one right gluteal fold, 0.3 cm x 0.1 cm x 0.1 cm depth pressure area wound bed normal for skin. 1/18/18 3 areas middle one right gluteal fold, 0.1 cm x 0.1 cm x 0 cm depth pressure area wound bed normal for skin. 1/22/18 3 areas middle one right gluteal fold, 0.1 cm x 0.6 cm x 0.1 cm depth pressure area wound bed normal for skin. 1/29/18 3 areas middle one right gluteal fold, 0.5 cm x 0.2 cm x 0.1 cm depth pressure area wound				
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	bed normal for skin. 2/5/18 3 areas middle one right gluteal fold, 0.5 cm x 0.3 cm x 0.1 cm depth pressure area wound bed normal for skin. 2/14/18 3 areas middle one right gluteal fold, 1.0 cm x 1.1 cm x 0.1 cm depth pressure area wound bed normal for skin. 2/22/18 Resident in Hospital 2/26/18 3 areas middle one right gluteal fold, 0.1 cm x 0.2 cm x 0.1 cm depth pressure area wound bed normal for skin. 3/14 18 3 areas middle one right gluteal fold 0.7 cm x 0.2 cm x 0.1 cm depth pressure area wound bed normal for skin. 11/27/17 3 areas bottom one right gluteal fold, 0.5 cm x 0.5 cm x 0 depth pressure area wound bed normal for skin. 12/4/17 3 areas bottom one right gluteal fold, 0.5 cm x 0.5 cm x 0 depth pressure area wound bed normal for skin. 12/13/17 3 areas bottom one right gluteal fold, 1.0 cm x 0.8 cm x 0.1 cm depth pressure area wound bed normal for skin. 12/18/17 3 areas bottom one right gluteal fold, 0.7 cm x 0.2 cm x 0.1 cm depth pressure area wound bed normal for skin. 12/29/17 3 areas bottom one right gluteal fold, 0.9 cm x 0.2 cm x 0.1 cm depth pressure area wound			
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	bed normal for skin. 1/3/18 3 areas bottom one right gluteal fold, 0.5 cm x 0.2 cm x 0.1 cm depth pressure area wound bed normal for skin. 1/8/18 3 areas bottom one right gluteal fold, 0.4 cm x 0.2 cm x 0.1 cm depth pressure area wound bed normal for skin. 1/15/18 3 areas bottom one right gluteal fold, 0.5 cm x 0.5 cm x 0.1 cm depth pressure area wound bed normal for skin. 1/22/18 3 areas bottom one right gluteal fold, 0.1 cm x 0.1 cm x 0.1 cm depth pressure area wound bed normal for skin. 1/29/18 3 areas bottom one right gluteal fold, 0.7 cm x 0.7 cm x 0 cm depth pressure area wound bed normal for skin. 2/5/18 3 areas bottom one right gluteal fold, 0.3 cm x 0.3 cm x 0 cm depth pressure area wound bed normal for skin. 2/14/18 3 areas bottom one right gluteal fold healed 2/14/18 left gluteal fold 2 areas 0.6 cm x 0.2 cm x 0.1 cm depth pressure area wound bed normal for skin. 2/22/18 Hospital 2/26/18 left gluteal fold 2 areas 0.5 cm x 0.2 cm x 0.1 cm depth pressure area wound bed normal for skin.			
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	<p>3/14/18 left gluteal fold 2 areas 1.5 cm x 0.6 cm x 0.1 cm depth pressure area wound bed normal for skin.</p> <p>Mobile Wound Solution document dated 3/21/18 recorded Right buttock 1.14 cm x 0.52 cm x 0.1 cm pressure ulcer stage 3, with a scant amount of serosanguinous drainage and the peri-wound excoriated. Change treatment to cleanse with facility choice apply collagen pad to wound moisten with saline cover with foam to change dressing daily and as needed for soiling. A new order for occupational therapy (OT) to evaluate and treat for Roho cushion in recliner</p> <p>During an observation on 3/20/18 at 1:23 PM Staff P Certified Medication Aide/ Certified Nursing Aide (CMA/CNA) placed Triad wound paste into medication cup, Staff P went to Resident #4 room and knocked on door. Staff P let the resident know what they were going to. Staff P pulled the curtains washed his hands and donned gloves. He then wet a washcloth. Staff P helped Resident #4 stand and pulled down Resident #4's pants. Staff P applied Triad on the wound area, removed his gloves and pulled up the resident's pants. Resident #4 sat down on recliner. Staff P washed his hands.</p>			
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	<p>During an observation and interview on 3/21/18 7:45 AM with The Mobile Wound Solutions doctor (DPN), helped Resistant #4 stand, pulled down brief and took a picture to measure the wound area 1.42 cm x 0.52 cm x 0.1 cm deep stage 3 pressure ulcer per DPN explained she ordered collagen pad treatment and thought the air mattress on the bed to be a good air mattress is good. The DPN acknowledged she wanted to talk to therapy about a different cushion for her chair. The DPN explained she would have a report today before she left the building.</p> <p>When interviewed on 3/21/18 at 10:21 AM the Director of Nursing (DON) reported her expectation would be for nursing staff to follow the facilities policies and protocols.</p> <p>2. The admission Minimum Data Set (MDS) assessment dated 5/2/17 documented Resident #37 had a diagnosis of amyotrophic lateral sclerosis (ALS), cerebrovascular accident (stroke), Diabetes Type 2, depression, and polyneuropathy (peripheral nerve degeneration). The MDS indicated the resident required limited assistance of one staff for bed mobility and transfers, and had limited range of motion in her upper extremities. The MDS revealed the resident had a risk for pressure ulcers, and had</p>			
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	<p>no pressure ulcers or skin impairments.</p> <p>The MDS assessment dated 10/12/17 documented the resident required extensive assistance of 2 staff for bed mobility, and had total dependence on 2 staff for transfers. The MDS revealed the resident had a risk for pressure ulcer and had an unhealed, unstageable pressure ulcer.</p> <p>The admission assessment and skin and body assessment dated 4/29/17 revealed the resident had no pressure areas or wounds.</p> <p>The admission care plan dated 5/12/17, and revised on 10/19/17, revealed the resident at risk for altered skin integrity related to fragile skin, diabetes, and prone to reddened skin folds. The care plan interventions included encourage mobility and shifting weight in recliner, keep skin clean and dry, notify the physician of altered skin integrity, and treatments as ordered.</p> <p>The care plan dated 3/17/18 revealed a stage 2 pressure ulcer to the gluteal's. The staff directives and interventions included assistance to shift weight in recliner every 2 hours, air mattress on the bed, treatments as ordered, monitor wound healing at least weekly,</p>			
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	<p>collaborate with hospice, educate the resident and family on causes of skin breakdown including positioning, good nutrition, and frequent repositioning.</p> <p>The functional maintenance program established by the Occupational Therapist (OT) 9/25/17, documented the resident needed a Roho Cushion on at all times.</p> <p>The resident's care plan updated on 10/19/17 and 3/17/18, did not address the use of a Roho cushion.</p> <p>The Care Sheet (pocket care plan) updated 3/20/18, did not address the resident's need for a Roho Cushion.</p> <p>The Braden Scale for predicting pressure sore risk, dated 8/1/17, revealed a score of "18" which indicated the resident at risk for pressure sore development.</p> <p>The Braden Scare dated 1/12/18, revealed a score of "14", which indicated the resident at moderate risk for pressure sore development.</p> <p>A communication to the physician on 11/11/17 at 5:17 PM, revealed bilateral gluteal's had</p>			
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	<p>discolored blanchable areas. Staff L, Licensed Practical Nurse (LPN), requested dermagran ointment twice a day (BID) for 7 days, then re-evaluate the area.</p> <p>A communication to the physician on 2/21/18 at 8:18 PM, documented the resident had a 1.7 cm x 0.5 cm open area on the right gluteal, and a reddened, nonblanchable area on the coccyx, right gluteal, and left gluteal area. Staff J, LPN, requested an order for triad to the open area BID, and an order for Mepilex sacrum patch to the coccyx area daily until the area healed.</p> <p>The physician's telephone order dated 3/2/18 included triad to open areas on right gluteal area BID, up in recliner no more than 2 hrs, and a cushion in recliner at all times.</p> <p>The wound/skin assessment record dated 2/21/18 revealed a Stage 2 pressure wound on the left gluteal and coccyx areas without drainage and two Stage 2 pressure wounds on the right gluteal area. The wounds had been identified on 2/21/18.</p> <p>The weekly wound assessment record revealed the following: Left Gluteal</p>			
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	2/21/18, 5.2 cm length (L) x 2.0 cm width (W) x 0.0 cm depth (D) 2/26/18, 4.5 cm (L) x 1.5 cm (W) x 0 cm (D) 3/5/18, 4.4 cm (L) x 2.0 cm (W) x 0 cm (D) 3/12/18, 4.0 cm (L) x 1.8 cm (W) x 0 cm (D) 3/19/18, 3.6 cm(L) x 1.6 cm (W) Coccyx 2/21/18, 7.0 cm (L) x 5.0 cm (W) x 0 cm (D) 2/26/18, 6.4 cm (L) x 4.0 cm (W) x 0 cm (D) 3/5/18, 6.2 cm (L) x 2.0 cm (W) x 0 cm (D) 3/12/18, 5.4 cm (L) x 1.5 cm (W) x 0 cm (D) 3/19/18, 6.0 cm (L) x 1.8 cm (W) x 0 cm (D) Right Gluteal -wound #1 2/21/18, 7.5 cm (L) x 0.9 cm (W) x 0 cm (D) 2/26/18, 5.5 cm (L) x 1.5 cm (W) x 0 cm (D) 3/5/18, 5.2 cm (L) x 0.8 cm (W) x 0 cm (D) 3/12/18, 5.0 cm (L) x 0.8 cm (W) x 0 cm (D) 3/19/18, 4.8 cm (L) x 0.8 cm (W) x 0 cm (D) Right Gluteal - wound #2 2/21/18, 1.7 cm (L) x 0.5 cm (W) x 0 cm (D) 2/26/18, 1.6 cm(L) x 0.8 cm (W) x 0 cm (D) 3/5/18, 1.7 cm (L) x 0.8 cm (W) x 0 cm (D) 3/12/18, 1.4 cm (L) x 0.6 cm (W) x 0 cm (D) 3/19/18, 1.4 cm (L) x 0.6 cm (W) x 0 cm (D) The Treatment Administration Record (TAR) 3/1-			
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	<p>3/31/17 revealed Mepilex patch to coccyx area every day (2/23 - 3/4/18) and Triad to open area on right gluteal twice daily (BID) for wound healing. The TAR had no entry marked on 3/6 at bedtime (HS) or 3/9 for morning (AM) or HS Triad treatment.</p> <p>Observations revealed the following: 3/19/18 at 9:15 AM Resident #37 sat in a recliner in room and had legs elevated. A Roho cushion sat in a high back wheelchair (w/c) in the room. No cushion in recliner. 3/20/18 at 8:28 AM Resident #37 sat in a recliner in room with legs elevated. No Roho cushion under the resident. 3/21/18 at 12:34 PM Resident #37 sat in recliner with feet elevated. A Roho cushion sat in the w/c in the room. 3/21/18 at 2:10 PM Resident #37 sat in a recliner in room with legs elevated and had no cushion in recliner. Observed a lift pad under the resident. Observation on 3/21/18 at 7:19 AM with the wound physician, wound nurse, and Staff J, LPN, revealed a wound on the resident's bottom located on the coccyx and upper left gluteal area which measured 1.8 cm x 2.1 cm x 0.1 cm. The wound physician advised Staff J of the treatment plan for collagen with a foam dressing to the area. Staff J acknowledged the resident acquired the</p>			
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	<p>wound while at the facility. Staff J reported the resident usually sat in recliner, and rarely sat in the wheelchair. The wound Dr stated the Roho cushion needed placed in recliner in order for the resident to offload pressure on bottom. 03/22/18 10:20 AM Resident #37 sat in a recliner with legs elevated. A Roho cushion sat in the w/c across the room from the recliner.</p> <p>In an interview on 3/22/18 at 8:05 AM, the Director of Nursing (DON) stated a Braden assessment completed on every resident at admission. A resident deemed high risk for pressure ulcers if the Braden score 12 or below, and an order for TO obtained for a positioning evaluation. The DON reported preventative measures implemented such as heels floated or pillows used for positioning. If a resident had wounds, staff followed the treatment orders. The DON reported they had no policy for pressure ulcer prevention, but had a policy for what to do if a resident had a pressure wound. The DON reported they had a skin performance improvement team (PIP) who met once a month and reviewed process for skin breakdown, nutrition, high protein snacks and supplements recommended, and provided staff education on positioning. The DON acknowledged Resident #37 had no wound on bottom when she admitted</p>			
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Citation Number: 6786					Date: April 12, 2018
Facility Name: Fountain West Health Center		Survey Dates: March 19-22, 2018			
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	<p>to the facility, but had developed a pressure wound while in the facility.</p> <p>During an interview on 3/22/18 at 8:20 AM, the MDS/Care plan Manager reported she updated the care plan when a new order received or if had changes in resident ADL assistance or care needs. If the resident had therapy recommendations, the information would be updated on the care plan.</p> <p>3. The admission MDS assessment dated 6/9/17, identified Resident #60 had diagnoses which included Parkinson's Disease, Alzheimer's Disease, and depression. The MDS revealed the resident had a BIMS score of 3 out of 15, which indicated cognition severely impaired. The MDS revealed the resident had total dependence on 2 staff for bed mobility and transfers. The MDS revealed the resident had a risk for pressure ulcers, but had no pressure ulcers or wounds.</p> <p>The Admission skin and body assessment dated 6/2/17, revealed no pressure wounds or skin breakdown.</p> <p>The Braden scale assessment dated 6/2/17 revealed a score of 12, which indicated the</p>			
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	<p>resident at high risk for pressure sores.</p> <p>The MDS assessment dated 2/5/18, identified the resident had total dependence on 2 staff for bed mobility and transfers. The MDS revealed the resident had a risk for pressure ulcers, and had one Stage 2 and one Stage 3 pressure ulcer, with the oldest stage 2 pressure ulcer dated 8/28/17.</p> <p>The Care Plan dated 11/28/17 and revised on 3/18/18, revealed Resident #60 had a Stage 2 pressure ulcer on the coccyx due to decreased mobility and disease, a self-care deficit related to multiple medical problems, and had total dependence on staff for ADL's. The care plan directives included treatments as ordered, monitor wound healing, reposition side to side in bed, air mattress on bed, and a cushion in the w/c.</p> <p>The Wound/Skin Record revealed a Stage 3 pressure wound to the left gluteal fold, with onset date unknown. The wound/skin record revealed the following measurements: 8/26/17, 2.0 cm (L) x 1.0 cm (W) x 0.1 cm (D) 9/1/17, 1.75 cm (L) x 1.0 cm (W) x 0.1 cm (D) 9/13/17, 1.2 cm (L) x 0.5 cm (W) x 0.1 cm (D) 9/20/17, 1.1 cm (L) x 0.6 cm (W) x 0.1 cm (D) 10/3/17, 1.2 cm (L) x 0.5 cm (W) x 0.2 cm (D)</p>			
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	<p>10/9/17, 1.0 cm (L) x 0.4 cm (W) x 0.1 cm (D) 10/23/17, 0.6 cm (L) x 0.2 cm (W) x 0.1 cm (D) 11/2/17, 1.0 cm (L) x 0.4 cm (W) x 0.1 cm (D) 11/6/17, 1.0 cm (L) x 0.5 cm (W) x 0.1 cm (D) 11/30/17, 0.8 cm (L) x 0.2 cm (W) x 0.1 cm (D) 12/4/17, 1.0 cm (L) x 0.5 cm (W) x 0.1 cm (D) 12/18/17, 0.4 cm (L) x 0.2 cm (W) x 0.1 cm (D) 1/3/18, 0.2 cm (L) x 0.2 cm (W) x 0 cm (D) 1/10/18, 0.5 cm (L) x 0.2 cm (W) x 0.1 cm (D) 2/2/18, 0.8 cm (L) x 0.3 cm (W) x 0.1 cm (D) 2/7/18, 1.0 cm (L) x 0.2 cm (W) x 0.1 cm (D) 2/19/18, 1.0 cm (L) x 0.4 cm (W) x 0.1 cm (D) 3/12/18, 1.0 cm (L) x 0.2 cm (W) x 0.2 cm (D) 3/19/18, 1.0 cm (L) x 0.2 cm (W) x 0.2 cm (D)</p> <p>On 3/21/18 at 07:05 AM, observation with the wound physician, and Staff J, LPN, revealed a wound on the resident's left gluteal/coccyx area. The wound measured 0.3 cm (L) x 0.9 cm (W) x 0.1 cm (D). The wound Dr classified the wound as a pressure wound.</p> <p>In an interview 3/22/18 at 8:05 AM, the DON confirmed Resident #60 had a wound on bottom which had developed while the resident resided at the facility.</p> <p>4. The MDS assessment dated 12/29/17 for Resident #24 identified a BIMS score of 14</p>			
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	<p>without signs/symptoms of delirium. A score of 14 indicated intact cognition. The MDS revealed the resident totally dependent upon 1 person for bed mobility, dressing, eating, personal hygiene and 2 persons for transfers, and toilet use. The MDS coded impairments in functional range of motion on both sides of upper and lower extremities. The MDS documented diagnoses that included torticollis (a condition in which the head becomes persistently turned to one side, often associated with painful muscle spasms), unspecified cord compression, polyosteoarthritis (joint pain/stiffness), kyphosis (excessive outward curvature of the spine, causing hunching of the back), and radiculopathy of the cervical region (a condition due to a compressed nerve in the spine that can cause pain, numbness, tingling, or weakness along the course of the nerve). The MDS identified the presence of 1 Stage II pressure ulcer at the time of the assessment.</p> <p>The care plan focus area revised 9/29/17 identified an impaired physical mobility related to multiple diagnoses impacting mobility as evidenced by being non-ambulatory, needed physical assistance for all other mobility, and required hooyer lift transfers. The care plan focus area revised 11/28/17 identified the resident had a Stage 2 pressure ulcer on her coccyx related to</p>			
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	<p>history of ulcers and immobility as evidenced by total assistance provided by staff. The care plan interventions included staff to: administer treatments as ordered; monitor for effectiveness; assess/record/monitor wound healing weekly reporting any improvements or declines to the MD (medical director); and float the resident's heels with a wedge cushion.</p> <p>The Progress Notes dated 11/13/17 at 11:44 a.m. documented the ankle wound resolved, pink scar tissue remained, and staff continued to elevate feet on heel wedge float.</p> <p>The Progress Notes dated 12/30/2017 at 8:49 p.m. documented a Social Services Quarterly Progress Note. The entry recorded the resident had physically continued to decline. The note recorded the resident couldn't move her limbs on her own.</p> <p>The Progress Notes dated 1/4/18 at 9:17 a.m. documented a nutrition/dietary note. The note recorded the resident at risk for skin impairment as evidenced by a Braden score (tool used to measure the risk of developing pressure sores) of 13 = to moderate risk.</p> <p>The Progress Notes dated 1/10/18 at 8:50 a.m.</p>			
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	<p>documented communication with the physician that the area on the coccyx healed. The note recorded a request for an order of Calmoseptine (an ointment that acts as a barrier to protect skin from moisture and irritating substances) to coccyx BID (twice a day) as prophylactic treatment. The Progress Notes dated 1/11/18 at 3:20 p.m. documented the resident had a new order for the treatment.</p> <p>The Progress Notes dated 1/19/18 at 2:00 p.m. documented communication to the physician that the resident had 4 open areas on the coccyx and asked for an order of sacral Mepilex (type of foam dressing that absorbs fluids) to the areas, change TID (3 times a day) and PRN (as needed) UTH (until healed). The Progress Notes dated 1/20/18 at 4:21 p.m. documented the resident had a new order for Mepilex to coccyx wound.</p> <p>The Progress Notes dated 1/27/18 at 10:15 a.m. documented a new order to monitor debrided loose scab to left ankle as needed for old wound daily.</p> <p>The Progress Notes dated 2/1/18 at 11:29 p.m. documented the areas to coccyx measured, see skin sheet; new dressing applied.</p>			
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	<p>The Progress Notes dated 2/7/18 at 10:55 a.m. documented communication with the physician the 3 areas on coccyx are now one. The note recorded a request for an order to discontinue sacrum patch and apply Solosite (gel used to create a moist wound environment which assists debridement of necrotic tissue), cover with Mepilex adhesive, change every day (QD) and PRN UTH. The Progress Notes dated 2/7/18 at 6:00 p.m. documented a new order for Solosite and Mepilex adhesive.</p> <p>The Treatment Administration Record (TAR) for February 2018 documented entries for the following treatments:</p> <p>a. Sacral Mepilex to areas on coccyx, change every 3 days and PRN. The treatment not signed as completed on 2/1.</p> <p>b. Apply Solosite to wound bed and cover with Mepilex adhesive, change QD and PRN UTH. The treatment not signed as completed on 2/16.</p> <p>The Progress Notes dated 3/5/18 at 9:14 a.m. documented communication with the physician and request to discontinue Solosite to area on the coccyx. The note recorded a request to have an order to apply Triad (zinc oxide-based hydrophilic paste that absorbs moderate levels of wound exudate) to area on coccyx and cover with</p>			
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	<p>Mepilex adhesive, change QD and PRN UTH. The Progress Notes dated 3/7/18 at 3:07 a.m. documented an order received to discontinue Solosite and start Triad to coccyx and cover with Mepilex.</p> <p>The Progress Notes dated 3/7/18 at 1:32 p.m. documented a skin/wound note for a coccyx assessment. The note recorded the area treated with Triad cream onto wound then applied Mepilex. The note reported dressing changed QD and the area not improved since last assessment. The note recorded the wound a Stage 2 pressure ulcer measured 2.5 cm (centimeter) by 1.5 cm with 0.1 cm depth. The note documented treatment completed and drainage yellow in color. The Progress Notes dated 3/7/18 at 3:56 p.m. documented a new treatment order received.</p> <p>The Progress Notes dated 3/16/18 at 2:59 p.m. documented verbal consent received for mobile wound solutions to see and treat the resident if needed.</p> <p>The TAR for March 2018 documented the following treatments: a. Apply Solosite to wound bed and cover with Mepilex adhesive, change QD and PRN until healed (UTH). review of the March 2018 TAR</p>			
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	<p>revealed the treatment not signed as completed on 3/3, 3/4. b. Apply Triad to area on coccyx and cover with Mepilex adhesive, change daily and PRN UTH. Review of the March 2018 TAR revealed the treatment not signed as completed on 3/10, 3/16.</p> <p>The TAR for January 2018 documented a entry started 1/27/18 for a PRN treatment of monitor debrided loose scab to left ankle PRN daily old wound. The entry contained no signatures for completion on any day of the month. The February 2018 and March 2018 TARs contained the same entry and also contained no signatures for completion on any day of the month. The Progress Notes lacked any documentation of skin assessments or monitoring of the debrided loose scab to the left ankle.</p> <p>In an interview on 3/19/18 at 11:00 a.m., Resident #24 reported she did have a pressure ulcer on her tailbone she acquired while living at the facility and it sounded like it was a pretty bad sore. She stated she thought she had the pressure sore for 6 weeks. Observation revealed the resident had an approximate 3 inch pummel cushion under her in the wheelchair. Resident #24 reported she did not feel staff repositioned her every 2 hours on the weekends; she felt they</p>			
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	<p>took longer than 2 hours. Resident #24 stated she felt if the facility had more nursing staff they could have prevented her pressure sores. She reported the staff were supposed to do a treatment to her tailbone every day but they did not get the treatment completed everyday. She reported the area very sore, and staff gives her something to treat the pain.</p> <p>Observation on 3/21/18 at 8:59 a.m. revealed Staff S, Certified Nurse Aide (CNA), and Staff I, CNA, assisted the resident with incontinent cares while Resident #24 laid in bed; the Director of Nursing, (DON), present also to observe cares. With Resident #24's approval socks removed and observation revealed the left outer ankle bone contained a nickel sized black scabbed area, with surrounding skin color pale white. Staff removed the resident's brief and rolled to reveal the coccyx area covered with a piece of 4 by 4 gauze folded in half held in place with a piece of tape, wound not visible. The DON confirmed the dressing gauze with tape and reported the mobile wound clinic in the facility for the first time ever that morning. The DON stated the mobile wound clinic assessed the area at approximately 6:30 a.m. and placed the temporary dressing until supplies received for a new treatment. Staff placed a blue wedge cushion under the resident's</p>			
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	<p>calves, to float the heels, Observation revealed the resident's legs naturally rotated outward so the area on the left outer ankle could come in contact with the blue wedge cushion.</p> <p>The mobile wound clinic note titled Tissue Analytics recorded a wound evaluation on 3/21/18 at 11:32 a.m. The note documented new unstageable pressure ulcer on the coccyx that measured 3.22 cm by 2.68 cm by 1.20 cm; 0.95 cm 2 (squared) red, 2.15 cm 2 black, 2.83 cm 2 yellow, 0.37 cm 2 pink, and 0.06 cm 2 other. The assessment documented the presence of extensive slough, 100% with moderate amount of serosanguinous (thin, bloody) drainage. The note documented to discontinue current treatment and start to clean with a wound cleanser, apply Vaseline gauze, Santyl (debriding agent), apply nickel thick layer to wound bed, cover with bordered gauze. The note recorded a pre-debridement diagnosis of slough, necrotic tissue.</p> <p>In an interview on 3/22/18 at 10:15 a.m., with Staff U, LPN, and Staff P, CMA, Staff U, stated she worked mostly weekends 3 to 4 times a week. She reported she worked the 200 hall and had to rushed to get everything done. She stated they need another medication aide because the medication aide did the top of 200 hall and 300</p>			
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	<p>hall. Staff P, CMA stated he thought a lot of skin occurrences because residents would not get off their bottoms. Staff P reported a lot of times he completed the treatments at the end of the day because there were so many medications to give. He reported if staff didn't get their treatments done they had to stay over. The facility instructed them if they did not get treatments completed they were supposed to pass them on to the next shift for them to complete. Staff P reported he only left the TAR blank if he didn't complete the treatment. Staff U and Staff P confirmed if the resident refused a medication or treatment it would be documented on the MAR (Medication Administration Record) or TAR, which then generated a progress note.</p> <p>FACILITY RESPONSE:</p>			
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