Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

FC6747			**Date: January 26, 2018**
Good Samaritan-Ottumwa		**Survey Dates: January 11-17, 2018**	
2035 West Chester Avenue Ottumwa, Iowa 52501			
	DS		

Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date
58.28(3)e	**481—58.28 (135C) Safety.** The licensee of a nursing facility shall be responsible for the provision and maintenance of a safe environment for residents and personnel. (III) **58.28(3)** *Resident safety.* *e.* Each resident shall receive adequate supervision to ensure against hazards from self, others, or elements in the environment. (I,II, III) **DESCRIPTION:** Based on record review and staff interviews, the facility failed to ensure Resident #2 received adequate supervision to mitigate the risk for falls and injury. The facility reported a census of 137 residents. The facility identified Resident #2 to be at risk for falls due to a history of a cerebrovascular accident (stroke), anxiety and previous fall. Due to the risk, the facility planned to not leave the resident alone in the resident's room alone and in a wheelchair. The plan directed staff to place the resident at the nurse's station. The staff did not know this and pushed the resident in the wheelchair to her room and left her alone. The resident rose from the chair and fell. The fall resulted in a fractured hip and a change in level of care to hospice care. Findings include:	**I**	**$5,000**	**Upon Receipt**

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Facility Administrator Date

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	1. Resident #2 had a Minimum Data Set (MDS) assessment with a reference date of 11/1/17. Resident #2 had a Brief Interview for Mental Status score of 11. A score of 11 identified the resident had a moderately impaired cognitive status. The MDS indicated the resident required extensive assistance with transfers, dressing, toilet use and personal hygiene needs. The MDS indicated the resident had diagnosis that included Alzheimer's disease, cerebrovascular accident (stroke), osteoporosis (weak bone disease), anxiety and a history of falling. The Care Plan identified Resident #2 at a risk for falls related to the cerebrovascular accident and a history of fall. The interventions included and directed the staff to not bend over to pick up dropped items, encourage resident to use grabber, ensure resident is wearing appropriate footwear. On 11/16/17, the interventions initiated included **resident is to be positioned at the nurse's station when spouse not visiting and do not leave resident in wheelchair when in room**. The Progress Notes dated 1/5/18 at 6:10 p.m. written by Staff A, Licensed Practical Nurse stated: CNA (certified nursing assistant) called the attention of the nurse to the resident's room. Resident #2 was found on floor in front of the			

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	dresser on her right side. Resident #2 assessed and reported pain to right elbow. Upon examination, a bruise was noted on lateral aspect of right forearm measuring 3 centimeters by 1 centimeters and a reddened area on the back lateral right arm measuring 9 centimeters by 3 centimeters. Resident #2 stated she was going to see her folks and then fell. Resident #3 assessed and she reported pain on the right elbow and could not rate her level of pain. The vital signs checked and all within normal limits. Staff lifted the resident off the floor with the help of a Hoyer lift and transferred into bed. Once in bed, the nurse noted the right leg was rotated outwardly. The nurse notified the physician and received orders to transfer to the hospital [emergency room]. The Progress Notes dated 1/7/18 at 10:40 a.m., indicated the resident returned to the facility from the hospital. The resident had a fractured right hip and on Hospice level of care. On 1/16/18 at 2:00 p.m. Staff B, case manager, was interviewed and stated following Resident #2's fall on 1/5/18, she amended Resident #2's Care Plan to include not leaving Resident #2 unattended while in her wheelchair in her room. Staff B insisted she was certain she made the change under the fall risk section of the Care Plan			

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	and documented the revision in the progress notes 1/8/18. On 1/16/18 at 2:20 p.m. Staff C, case manager skilled unit, stated Resident #2 was initially on the skilled unit and following a second fall on 11/15/17, she added interventions to include having Resident #2 up at the nurse's station after her spouse leaves and to not leave Resident #2 in her wheelchair while in her room. These interventions were added on 11/16/17 and remained in place when Resident #2 was moved off of the skilled unit. Progress Notes dated 11/16/17 at 6:33 a.m. Care Plan Change, written by Staff C states: Intervention: ensure/provide a safe environment: Resident up to nurse's station after spouse leaves. Don't leave in wheelchair in room. Note Text: Review of resident fall. Resident stated she was getting ready for breakfast when she was found on the bathroom floor. Spouse had just left. Resident does not remember to use call light. Staff to bring resident up to nurse's station when spouse leaves. Staff instructed not to leave resident sitting up in wheelchair in her room. On 1/16/18 at 12:52 p.m. Staff D, certified nurse aide, stated he worked the 2:00 p.m. to 10:00 p.m. shift on the afternoon of 1/5/18. Sometime			

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	around shift change and after supper, he was involved with laying residents down. Resident #2's spouse and son visited and left 15-30 minutes earlier. Staff D stated he checked on Resident #2 shortly after the family had left and she was in her room, in her wheelchair with a bedside table in front of her. Staff D stated he had a conversation with his co-worker, Staff E, unrelated to Resident #2 and went about assisting other residents. Within a few minutes, Resident #2's roommate came out into the hall and alerted them Resident #2 had fallen. Staff D and Staff A responded and assessed Resident #2. Initially Resident #2 complained of right arm pain. Resident #2 was confused, stating she needed to meet her folks. They put a Hoyer sling under Resident #2 and lifted her into bed. At that time Resident #2 complained of hip pain and her right leg was turned outward. They called emergency medical services and had Resident #2 transported to the hospital. Staff D stated he was not aware that Resident #2 was not to be left alone in her wheelchair when in her room. Staff D stated that information would be in the Kardex (electronic Care Plan). On 1/16/18 at 1:26 p.m. Staff E, certified nurse aide, stated she worked a 10:00 a.m. to 6:00 p.m. shift on 1/5/18. Staff E stated after supper she assisted residents back to their rooms and			

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	thought she had propelled Resident #2 back to her room, placed the bedside table next to her and gave her the call light. Staff E stated she then left to assist other residents. At around 5:50 p.m. Resident #2's roommate entered the hallway and alerted staff Resident #2 had fallen. Staff E and Staff D responded to the room and found Resident #2 on the floor. Staff E stated she was not aware Resident #2 was not to be left unattended in her room while in her wheelchair. Staff E stated that information should be in the Kardex (electronic Care Plan), but didn't recall seeing it. **FACILITY RESPONSE:**			

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