

**Department of Inspections and Appeals  
Health Facilities Division  
Citation**

<b>Number</b> 5814					<b>Report date</b> August 3, 2022
<b>Facility name</b> Northern Mahaska Specialty Care		<b>Survey dates</b> July 11, 2022- July 16, 2022			
<b>Facility address</b> 2401 Crestview Drive IA 52577					
<b>City</b> Oskaloosa, IA		<b>MW</b>			
<b>Rule or Code Section</b>	<b>Nature of Violation</b>	<b>Class</b>	<b>Fine Amount</b>	<b>Correction Date</b>	
<b>58.10(8)</b>	<p><b>58.10(8)</b> Infection control program. Each facility shall have a written and implemented infection control and exposure control program with policies and procedures based on the guidelines issued by the Centers for Disease Control and Prevention, U.S. Department of Health and Human Services. (I, II, III) CDC guidelines are available at <a href="http://www.cdc.gov/ncidod/dhqp/index.html">www.cdc.gov/ncidod/dhqp/index.html</a></p> <p><b>DESCRIPTION:</b></p> <p>Based on observations, record and document review, staff interviews, and facility policy review, it was determined the facility failed to maintain an infection prevention and control program to prevent the transmission of Coronavirus Disease 2019 (COVID-19). Specifically,</p> <ol style="list-style-type: none"> <li>1. The facility failed to implement and monitor an effective screening process for staff to prevent a COVID-19 outbreak. The failure to follow facility policy resulted in a staff member being able to work on 07/11/2022 while having signs and symptoms of COVID-19 after having direct exposure to a COVID-19 positive staff member.</li> <li>2. The facility failed to ensure Resident #38, who tested positive for COVID-19 on 07/05/2022, maintained isolation precautions to ensure staff, residents, and visitors were not exposed to COVID-19.</li> </ol>	<b>I</b>	<b>\$6250</b>  <b>Held in Suspension</b>	<b>Upon Receipt</b>	

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	<p>3. The facility failed to ensure staff working during a COVID-19 outbreak wore N95 masks in accordance with the Centers for Disease Control and Prevention (CDC) guidelines.</p> <p>4. The facility failed to ensure N95 masks were fit tested before use.</p> <p>The facility reported a census of 64 residents. The first COVID-19 positive resident in the facility had been identified on 07/05/2022. Ten residents had tested positive for COVID-19 from 07/05/2022 through 07/15/2022.</p> <p>It was determined the facility's non-compliance with one or more requirements of participation had caused, or was likely to cause, serious injury, harm, impairment, or death to residents. The Immediate Jeopardy (IJ) was related to State Operations Manual, Appendix PP, 483.80 (Infection Control) at a scope and severity of "K."</p> <p>The IJ began on 07/11/2022 at 5:30 AM, when Staff A, Dietary Aide, came on duty and worked while having COVID-19 symptoms. The Administrator was notified of the IJ on 07/11/2022 at 6:00 PM. A Removal Plan was requested. The Removal Plan was accepted by the State Survey Agency on 07/12/2022 at 4:52</p>				

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	<p>PM. The IJ was removed on 07/15/2022 at 3:15 PM, after the survey team performed onsite verification that the Removal Plan had been implemented. Noncompliance for F880 remained at the lower scope and severity of a pattern, with no actual harm and a potential for more than minimal harm that was not immediate jeopardy.</p> <p>Findings included: A review of the facility's policy titled, "Coronavirus Disease (COVID-19) - Infection Prevention and Control Measures," revised July 2020, revealed the screening process included, "2. Anyone entering the facility (including staff) is screened and triaged for signs and symptoms of and exposure to others with SARS-CoV-2 [severe acute respiratory syndrome coronavirus 2] infection including: a. fever (measured temperature &gt; [greater than] 100 degrees F [Fahrenheit] or subjective fever; b. cough; c. shortness of breath or difficulty breathing; d. fatigue; e. muscle or body aches; f. headache; g. new loss of taste or smell; h. sore throat; i. congestion or runny nose; j. nausea or vomiting; and/or k. diarrhea. 3. Anyone with a fever, signs/symptoms of illness, or who has been advised to self-quarantine due to exposure is not allowed to enter the facility. 4. Residents are screened daily for fever and symptoms of COVID-19. Residents with fever or symptoms</p>				

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	<p>of COVID-19 are provided a facemask, immediately isolated, and placed on appropriate transmission-based precautions." Further review of the policy revealed, "For a resident with known or suspected COVID-19: b. Resident is placed in a private room with a dedicated bathroom (if available) and closed door; OR c. Resident is cohorted per national, state, or local public health authority recommendations. 4. If there is a moderate to substantial COVID-19 transmission in the surrounding community: a. Staff wear all recommended PPE [personal protective equipment] (ie. [such as], gloves, gown, eye protection and respirator or facemask) for the care of all residents on the unit (or facility-wide based on the location of affected residents), regardless of symptoms (based on availability). b. Residents are restricted to their rooms except for medically necessary purposes. c. When residents have to leave their room, they wear a face mask, perform hand hygiene, limit their movement in the facility, and practice social distancing."</p> <p>A review of the facility's policy titled, "Personal Protective Equipment Program," revised on 03/12/2004, revealed, "The use of Health Care N95 Particulate Respirator and Surgical Masks will be required to control exposure to contaminated airborne pathogen. Any worker who is required to wear any personal protective</p>				

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	<p>equipment (PPE) shall receive training in the proper use and care of the personal protective equipment (PPE)." The policy also indicated, "The training shall include, but not necessarily be limited to, the following subjects: 1. When PPE is necessary to be worn. 2. What PPE is necessary. 3. How to properly put on, take off, adjust, and wear PPE."</p> <p>1. During an interview on 07/11/2022 at 8:30 AM (the first day of the survey), the Administrator (ADM) stated the facility had three COVID-19 positive residents who were located at the end of 200 Hall. The ADM stated they had positive staff members but was unaware of the exact number.</p> <p>During an interview on 07/11/2022 at 9:36 AM, Staff A, Dietary Aide, stated he was having signs and symptoms of COVID-19, sore throat, cough, and fever and chills the day before. Staff A stated he checked with the facility the night before and was told if he had no fever and tested negative, even with symptoms, he had to come to work.</p> <p>During an interview and observation on 07/11/2022 at 9:47 AM, Staff A was walking down the 300 Hall, pushing a meal tray cart, and coughed into his right elbow. Staff A was wearing a KN95 mask and had facial hair that</p>				

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	<p>was approximately 1 inch long. Staff A stated, "I'm dying," and that his significant other was at home due to testing positive for COVID-19. Staff A stated he had direct contact with the significant other due to living together and provided meals to them. Staff A stated he woke up on Sunday, 07/10/2022, with a sore throat, cough, and fever. Staff A stated he took Tylenol for the fever and did not currently have a high temperature. Staff A stated the last time they had COVID-19, they tested negative on a rapid test, but tested positive on the PCR test. Staff A stated when they screened in the morning of 07/11/2022 on the screening kiosk, he answered the questions honestly about having symptoms of COVID-19, and the kiosk flagged him for answering yes to some of the symptoms. He stated there had to be an override code in order for him to continue checking in but nobody in the facility knew the override code. He stated his current symptoms were a sore throat, "coughing up green stuff," chills, and body aches. He stated that he was having the same symptoms as the first time he had COVID-19. He stated that he had tried to get the dietary assistant manager to come in to complete his shift. He stated he notified the Interim Administrator (IADM) of his symptoms, who told him he had to stay until there was a replacement. He stated that he called the facility the previous night, 07/10/2022, and spoke to the</p>				

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	<p>Minimum Data Set (MDS) Coordinator/Charge Nurse, advising her that he had symptoms of COVID-19. The MDS nurse told him that he had to come to work and wear a mask.</p> <p>During an interview on 07/11/2022 at 9:56 AM, the Interim Administrator (IADM) and the Administrator (ADM) were interviewed together due to the ADM only being at the facility for one week. The IADM stated that all staff had to ring a doorbell at the front of the facility to enter the facility. Upon entrance, they had to go to the screening kiosk to answer the screening questions, and the staff member who opened the door for the staff member had to take their temperature. At that time, the ADM removed her N95 mask and coughed. The IADM stated that if a staff member had symptoms, the screening kiosk would not let them continue to check in, and the staff had to complete a COVID-19 rapid test. If they were negative, they contacted their regional representative to see if the staff member needed to go home or continue working. The IADM stated they did not know who screened in Staff A but were aware that the staff member was flagged for answering "yes" to one or more of the screening questions. The IADM stated nobody in the facility had the override code for the screening kiosk. The IADM stated Staff A notified the IADM that he was not feeling well</p>				

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	<p>that morning. The IADM stated he was unaware who Staff A's significant other was or that they were positive for COVID-19. The IADM stated Staff A was waiting for the kitchen assistant manager to call Staff A back, so Staff A could go home. The IADM stated that Staff A should be wearing an N95 mask, not a KN95 mask, and an N95 mask would not fit properly if the staff member had facial hair. The IADM stated Interim Director of Nursing (IDON) A worked the previous night, so the Assistant Director of Nursing (ADON) would answer any questions related to infection control.</p> <p>At 07/11/2022 at 10:34 AM, the facility sent Staff A home.</p> <p>During an interview on 07/11/2022 at 10:42 AM, Interim Director of Nursing (IDON) B, who at the time of the interview had not been assigned the title of IDON and was a floor charge nurse, stated that when staff screened in at the kiosk and answered "yes" to any of the questions, "It will pop up that you can't complete it, so you have to have a nurse come look at it." IDON B stated the facility would probably test the staff member and send them home.</p> <p>During an interview on 07/11/2022 at 10:47 AM, Staff K, Certified Nursing Assistant, stated</p>			

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	<p>that when staff screened in at the kiosk and answered "yes" to any of the questions, they had to call one of the nurses or the Administrator. She thought they would be tested but had never been in that situation.</p> <p>During an interview on 07/11/2022 at 10:57 AM, Staff I, Occupational Therapist, stated if she had symptoms while working, she would notify her boss and go home if the symptoms were beyond her normal symptoms. Staff I stated when staff screened in at the kiosk and answered "yes" to any of the questions, it would flag them. There would be extra screening involved, but Staff I was unsure what type of additional screening would be completed.</p> <p>During an interview on 07/11/2022 at 11:04 AM, the IADM stated if a staff member tested positive on a rapid test, they would be sent home. The IADM stated if the staff member tested negative and was vaccinated but still had symptoms, he would have to look at the facility policy. The IADM was unable to answer what the facility policy was. The IADM stated if staff had signs and symptoms and tested negative on a rapid test, the facility would monitor them, and they were still allowed to work. The IADM stated the charge nurse monitored staff who screened in, but the IADM was unsure if there was a way to actually monitor the screening</p>				

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	<p>process. The IADM stated that staff could not enter the building unless another staff member let them in, and that staff member then assisted with the screening of the staff entering the building. The IADM stated if a staff member answered "yes" to one of the screening questions on the kiosk, it sent the IADM an email notification, and the kiosk would not allow the staff to continue with the screening process. The IADM stated again that nobody in the facility had the override code if a staff member answered "yes" to a screening question.</p> <p>During an interview on 07/11/2022 at 11:13 AM, the Assistant Director of Nursing (ADON) stated if a staff member had symptoms of COVID-19, they should be sent home, even if the rapid test was negative. The ADON stated when staff screened in at the kiosk and answered "yes" to any of the questions, it would send an email to management, and the staff member would be rapid tested.</p> <p>During an interview on 07/11/2022 at 11:29 AM, the MDS Coordinator stated when staff screened in at the kiosk and answered "yes" to any of the questions, a nurse had to evaluate them, and they were rapid tested. If the staff member tested negative, they were allowed to work, and if they were positive, they would be sent home. The MDS Coordinator stated she</p>				

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	<p>understood that if the staff member was negative with symptoms, they had to wear a mask and go to work. The MDS Coordinator stated that Staff A did not call her on 07/10/2022, but his significant other did, and she was aware the significant other was positive for COVID-19. The MDS Coordinator stated the significant other advised the MDS Coordinator that Staff A was having signs and symptoms of COVID-19, and the MDS Coordinator advised Staff A that he needed to be rapid tested and, if he was negative, he needed to work. If he was positive, he did not need to come into work. The MDS stated she did not notify anyone that Staff A had signs and symptoms of COVID-19. The MDS Coordinator stated if the staff member had obvious signs of COVID-19, then they should stay home. The MDS Coordinator stated she was not aware who was notified if a staff member answered "yes" to one of the screening questions on the kiosk.</p> <p>During an interview on 07/11/2022 at 11:40 AM, the ADM and IADM stated they had not received a notification that an employee had answered "yes" to one of the questions on the kiosk. The IADM stated that an email should be sent to the ADM and the DON.</p>				

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	<p>During an interview on 07/11/2022 at 11:45 AM, Staff A, who had been sent home, stated he screened in around 5:30 AM on 07/11/2022 and that Staff AA, housekeeper, had screened him in. He stated neither he, nor Staff AA, were aware of what to do when the kiosk would not let him continue screening in, so they both went to work. He stated he was not advised that a nurse had to screen him in. He stated that when the IADM came into work around 8:00 AM, he notified the IADM of his symptoms and that he had tested negative on a rapid test.</p> <p>During an interview on 07/11/2022 at 3:20 PM, the ADM and IADM stated they were not aware that Staff A was taking Tylenol to decrease his temperature. The IADM stated that after a staff member answered "yes" to one of the screening questions, the kiosk would still allow other staff members to screen in. The IADM stated that at approximately 2:00 PM, the system notified the IADM that a staff member answered "yes" to body aches due to working in the garden during the weekend and was sore. The staff member came to the IADM to let them know the system flagged the staff member. The IADM was asked to provide a copy of the screening report. However, the IADM stated they were not aware of how to access it. The IADM stated that the outbreak started when a newly admitted resident, who was vaccinated, was tested 72</p>			

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	<p>hours after being admitted and tested positive. Two staff members then tested positive, and several days later, another resident tested positive. Subsequently, Resident #38 and his/her roommate tested positive for COVID-19.</p> <p>During an interview on 07/11/2022 at 3:30 PM, Staff D, Registered Nurse, stated that another staff member had to assist with the screening process by taking the staff's temperature. Staff D stated that if staff had COVID-19 symptoms at work and tested negative, it just depended on how severe the symptoms were if the facility sent the staff member home or not.</p> <p>During an interview on 07/11/2022 at 4:48 PM, Staff A stated that he had a polymerase chain reaction (PCR) COVID-19 test completed, and the clinic had notified him that he was positive for COVID-19.</p> <p>During an interview on 07/11/2022 at 5:04 PM, the IADM stated the facility was not in contingency or crisis mode staffing.</p> <p>During an interview and observation on 07/12/2022 at 8:29 AM, the Maintenance Director stated two more residents tested positive that morning.</p>				

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	<p>On 07/15/2022, a copy of the "Accushield-Health-Screening-Log" dated 07/11/2022 was received and reviewed. The log revealed Staff A screened at 5:36 AM on 07/11/2022 and answered "yes" to the following questions:</p> <ul style="list-style-type: none"> <li>- Do you have a cough?</li> <li>- New Shortness of Breath or Difficulty Breathing</li> <li>- Fever greater than or equal to 100.0 or Chills&gt;</li> <li>- Muscle or Body Aches?</li> <li>- Sore Throat?</li> <li>- In the last 14 days, outside of work, have you closely interacted with someone for 15 minutes or more, who is now COVID-19 positive?</li> <li>- Do you live with someone who has NEW symptoms of COVID-19 or has had a NEW positive test?</li> </ul> <p>The "Screening Question Status" indicated Staff A was "Not Cleared." Further review revealed a housekeeper documented Staff A's temperature.</p> <p>During an interview on 07/13/2022 at 8:41 AM, Interim Director of Nursing (IDON) A stated if a staff member was experiencing signs and symptoms of COVID-19, they should be sent home regardless of whether they tested negative.</p> <p>During an interview on 07/16/2022 at 10:05 AM, IDON B stated staff who were exhibiting</p>				

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Facility Administrator

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	<p>signs and symptoms of COVID-19 were not allowed to work.</p> <p>During an interview on 07/16/2022 at 4:14 PM, the IADM and ADM stated staff who were exhibiting signs and symptoms of COVID-19 were not allowed to work.</p> <p>Review of an untitled list of COVID-19 positive residents revealed five residents tested positive for COVID-19 from 07/13/2022 through 07/15/2022.</p> <p>2. A review of Resident #38's "Admission Record" revealed the resident had diagnoses including recurrent depressive disorders, anxiety disorder, and type 2 diabetes.</p> <p>A review of Resident #38's quarterly Minimum Data Set (MDS), dated 05/12/2022, revealed the resident had a Brief Interview for Mental Status (BIMS) score of 9, which indicated the resident was moderately cognitively impaired. According to the MDS, the resident also had an active diagnosis of non-Alzheimer's dementia.</p> <p>A review of an untitled list of COVID-19 positive residents indicated Resident #38 tested positive for COVID-19 on 07/05/2022.</p>				

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	<p>A review of Resident #38's "Progress Notes" dated 07/05/2022 at 1:10 PM (late entry) revealed the resident tested positive for COVID-19. According to "Progress Notes" dated 07/05/2022 at 4:00 PM, Resident #38 was sitting at the entry way. Staff members attempted to get the resident to quarantine in the isolation hall and to wear a mask and face shield, and the resident stated he/she was not sick and would not wear a face shield/mask and would not go to a room. The note stated the resident became irritated and threw the face shield and mask in the trash.</p> <p>A review of "Progress Notes" dated 07/06/2022 at 7:30 AM, revealed when the nurse entered the facility, Resident #38 was sitting at the front door. The nurse attempted to direct the resident to the room and to wear a face mask and shield. Resident #38 yelled, "No, I'm not sick and leave me alone."</p> <p>During an interview on 07/11/2022 at 8:30 AM, the Administrator (ADM) stated the facility had three COVID-19 positive residents who were located at the end of 200 Hall. Resident #38 was observed sitting in the front lobby and was not wearing a mask. The ADM did not identify the resident as being COVID-19 positive at that time.</p>				

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	<p>Further review of "Progress Notes" dated 07/11/2022 at 8:46 AM, revealed staff attempted to get Resident #38 to wear a mask and face shield, and the resident threw them away. Staff then tried to get the resident to go to his/her room, and the resident stated he/she could not leave and was waiting for military command and the police.</p> <p>During an interview on 07/11/2022 at 2:16 PM, Staff F, Certified Nursing Assistant (CNA), and Staff G, CNA, were asked where Resident #38 was located. Due to a room change, the surveyor was unable to locate the resident during the initial screening process. Both staff stated Resident #38's room was on 100 Hall and was moved to the COVID-19 unit on 200 Hall, but the resident refused to stay in the room. Both staff stated the resident tested positive for COVID-19.</p> <p>During an interview on 07/11/2022 at 2:40 PM, Staff E, Licensed Practical Nurse (LPN), stated Resident #38 was supposed to be on the COVID-19 unit at the end of 200 Hall, but the resident refused to go behind the plastic barrier. Staff E stated the resident had told her, "That's where sick people go, and I'm not sick." Staff E stated the resident tested positive for COVID-19 on 07/05/2022. Staff E stated the facility was not allowing other residents out of their rooms,</p>				

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	<p>because Resident #38 refused to stay on the COVID-19 unit. Staff E stated the resident was previously in the military and had post-traumatic stress disorder (PTSD), and the resident refused to stay on the unit. Staff E stated Resident #38 sat in the front lobby all day and all night, and the only time the resident moved was to go to use the bathroom in their bedroom on 100 Hall. Staff E stated Resident #38's roommate also tested positive.</p> <p>During an interview on 07/11/2022 at 3:01 PM, the ADON stated the COVID-19 outbreak started with a resident who left the facility three times a week for dialysis. The ADON stated Resident #8 then tested positive, followed by positive staff members. The ADON stated there were more positive staff than there were residents. The ADON stated they did not have any other residents test positive until a week later, which was Resident #38, followed by Resident #38's roommate. The ADON stated the facility currently had three residents who were COVID-19 positive. The ADON stated they moved Resident #38's belongings to the COVID-19 unit, but the resident refused to move, and the facility stopped communal dining due to Resident #38's refusal to isolate. The ADON stated that Resident #38 ambulated down the 100 Hall, where the resident's room was located, and staff could not direct the</p>				

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	<p>resident to the COVID-19 unit. The ADON stated she re-tested the resident to prove to the resident that he/she was positive for COVID-19, but the resident did not believe the results. The ADON stated she offered the resident a face shield and face mask when the resident would sit in the front lobby, but the resident refused to wear them. The ADON stated the resident yelled at her and threw the items in the trash. The ADON stated she had verbally told staff to keep an eye on the resident and to keep the resident away from other residents. The ADON stated the facility put the resident's roommate on "warm isolation," which meant the resident was on isolation, just not on the COVID-19 unit, until the roommate tested positive and was moved.</p> <p>During an interview on 07/11/2022 at 3:20 PM, the IADM stated the COVID-19 outbreak started when a newly admitted resident, who was vaccinated, was tested 72 hours after being admitted and tested positive. Two staff members then tested positive; several days later, another resident tested positive, then Resident #38 and his/her roommate tested positive for COVID-19. The IADM stated that when a resident tested positive, they were moved to the COVID-19 unit, and the facility tried to keep them in a room by themselves. The IADM stated that Resident #38 would not stay in the</p>				

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	<p>room. They kept Resident #38 in an area where there was not a lot of resident contact and stopped communal dining. The IADM stated, "The front area is the best we can do." They could not tell the resident he/she was not allowed to move about the building and could not tell the resident he/she had to stay in the room. The IADM stated that instead, they requested all other residents to stay in their rooms. The IADM stated Resident #38 had the potential to get violent, and there was no choice, other than to reduce the resident's exposure to other residents and staff.</p> <p>During an interview on 07/11/2022 at 3:30 PM, Staff D, Registered Nurse, stated Resident #38 was noncompliant with staying isolated in his/her room and could become aggressive. Staff D stated all other residents were made to stay in their rooms. Staff D stated he was not aware if Resident #38 was positive for COVID-19.</p> <p>During an interview on 07/11/2022 at 4:22 PM, Resident #38's family member stated he/she was unaware the resident was positive for COVID-19. The family member stated that within the past three months, the resident started sitting at the front entrance because the resident thought someone was coming to pick him/her up. The family member stated the resident occasionally</p>				

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	<p>became aggressive, and the facility had called before when the resident had a bad day. The family member stated the last time the facility contacted him/her regarding the resident's behavior was at the end of April 2022. The family member stated the facility had not contacted him/her regarding the resident's refusal to isolate.</p> <p>During an interview on 07/11/2022 at 5:04 PM, the IADM stated he tried to redirect Resident #38 to his/her room. The resident had threatened to kill the IADM and also attempted to hit the IADM over the head with a fire extinguisher. The IADM stated the facility had not reached out to their public health contact for guidance and had only contacted their corporate office.</p> <p>During an interview on 07/12/2022 at 11:09 AM, the IADM stated the facility had not had a Social Service Director (SSD) for a month and a half, and they had someone coming in from another building. The IADM stated that whatever the resident concerns were, the department heads worked on those issues.</p> <p>During an interview on 07/12/2022 at 11:26 AM, the Medical Director (MD) stated the facility reached out to her last Tuesday (07/05/2022) about the outbreak. The MD stated the facility tried to make a plan for Resident</p>				

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	#38, but the resident refused to isolate. The MD stated it was not ideal to allow the resident to wander while COVID-19 positive. The MD stated the resident kept coming out of his/her room and would not wear a mask and became aggressive and tried to hit a nurse. The MD stated the lobby became the resident's room, and every activity, dining, or therapy session was one-on-one with residents. According to the MD, it was interesting, because they had not had a spread of COVID-19 and had stopped it from going everywhere. However, the MD stated she was not aware of the recent positive resident cases. She stated the facility should have notified her, but they may have notified the nurse practitioner instead. The MD stated the facility tried to move Resident #38 to another facility, and the MD felt like the resident needed a facility with a secure unit due to being an elopement risk. The MD stated the previous SSD was working on getting the resident to move to another facility; however, the facility no longer had an SSD and was utilizing one from another facility. The MD stated she did not think the resident had been assessed for psychiatric care but felt the resident should be on a secure dementia unit. The MD stated allowing the resident to sit in the front lobby could possibly affect the other residents, and the best option was to keep the other residents isolated. The MD further stated that				

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	<p>keeping the other residents isolated could lead to depression. The MD stated she believed the facility was violating the residents' rights, but they were trying to keep the residents healthy.</p> <p>During an interview on 07/13/2022 at 2:37 PM, the Director of Clinical Operations for Nurse Practitioners (DCONP) stated she did not feel it was appropriate for Resident #38 to be able to ambulate freely throughout the facility while COVID-19 positive. She stated she called her Chief Medical Officer, who stated the facility should transfer the resident to a locked facility due to the resident's behaviors. The DCONP stated she notified the Regional Director of Clinical Services (RDCS) of the recommendation, but the two nearby facilities were full. She stated the facility could send the resident to a local psychiatric facility, but they probably would not take the resident when he/she was COVID-19 positive. She stated she had worked with three different SSDs, and the facility was trying to find the resident another facility. She stated two SSDs had quit because there were no resources around the area.</p> <p>Further review of an untitled list of COVID-19 positive residents revealed 10 additional residents tested positive for COVID-19 from 07/08/2022 through 07/15/2022.</p>				

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	<p>3. An observation on 07/11/2022 at 9:47 AM, revealed Staff A was walking down the 300 Hall, pushing a meal tray cart, and coughed into his right elbow. Staff A was wearing a KN95 mask and had facial hair that was approximately 1 inch long.</p> <p>During an interview on 07/11/2022 at 9:56 AM, the Interim Administrator (IADM) and the Administrator (ADM) were interviewed together due to the ADM only being at the facility a week. The IADM stated that Staff A should be wearing an N95 mask, not a KN95 mask, and an N95 mask would not fit properly if the staff member had facial hair. The IADM stated the loops on the N95 mask should fit around the back of the head.</p> <p>During an interview on 07/11/2022 at 10:51 AM, Staff G, Certified Nursing Assistant, was observed wearing an N95 mask with the top band over the front of the mask and not behind her head. Staff G stated she was, "not sure how to exactly wear it."</p> <p>During an interview on 07/11/2022 at 10:55 AM, the Maintenance Supervisor (MS) was wearing an N95 mask with the bottom strap underneath his chin and not behind his head. The MS stated, "I'm supposed to wear it over</p>			

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	<p>my head. Sometimes I wear it right. I'm used to the KN95, but we can't wear those."</p> <p>During an interview and observation on 07/11/2022 at 1:53 PM, Staff H, Certified Nursing Assistant, was in Room 108 talking to a resident. Staff H was wearing a face shield and an N95 mask that was below her chin. Staff H placed the mask back on her face and stated the mask should be worn above the nose.</p> <p>During an interview and observation on 07/12/2022 at 8:29 AM, the MS was again wearing the bottom strap of the N95 mask underneath his chin. When asked why the strap was below the chin, the MS responded, "Ugh. I'm working on it."</p> <p>4. During an interview on 07/11/2022 at 10:42 AM, Interim Director of Nursing (IDON) B, who at the time of the interview had not been assigned the title of IDON and was a floor charge nurse, stated she had not been fit tested for the N95 mask she was wearing.</p> <p>During an interview on 07/11/2022 at 10:42 AM, Staff R, Registered Nurse, stated she had not been fit tested for the N95 mask she was wearing.</p>				

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	<p>During an interview on 07/11/2022 at 10:47 AM, Staff K, Certified Nursing Assistant, stated they had not been fit tested for the N95 mask they were wearing.</p> <p>During an interview on 07/11/2022 at 10:51 AM, Staff G, Certified Nursing Assistant, stated she had not been fit tested for the N95 mask she was wearing.</p> <p>During an interview on 07/11/2022 10:53 AM, Staff S, Housekeeper, stated she had not been fit tested for the N95 mask she was wearing.</p> <p>During an interview on 07/11/2022 at 10:55 AM, the Maintenance Supervisor (MS) stated he had not been fit tested for the N95 mask he was wearing.</p> <p>During an interview on 07/11/2022 at 10:57 AM, Staff I, Occupational Therapist, stated she had not been fit tested for the N95 mask she was wearing.</p> <p>During an interview on 07/11/2022 at 10:59 AM, Staff N, Physical Therapy Assistant, stated she had not been fit tested for the N95 mask she was wearing.</p> <p>During an interview on 07/11/2022 10:59 AM, Interim Director of Nursing (IDON) C stated he</p>				

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	<p>had not been fit tested for the N95 mask he was wearing.</p> <p>During an interview on 07/11/2022 at 11:04 AM, the IADM and ADM both stated they had not been fit tested for the N95 mask they were wearing. The IADM stated they had contacted the local health department to complete fit testing; however, the health department would not come to the facility, and the staff members would have to make an appointment and go to the health department to be fit tested for the N95 masks.</p> <p>During an interview on 07/11/2022 at 11:13 AM, the Assistant Director of Nursing (ADON) stated she had not been fit tested for the N95 mask she was wearing. The ADON stated approximately a year and a half ago, she was fit tested for a different mask.</p> <p>During an interview on 07/11/2022 at 11:29 AM, the MDS Coordinator stated he had not been fit tested for the N95 mask he was wearing.</p> <p>During an interview on 07/11/2022 at 3:30 PM, Staff D, Registered Nurse, stated he had not been fit tested for the N95 mask he was wearing. Staff D had facial hair that was approximately 1/2-inch long and stated he did not</p>				

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<b>Rule or Code Section</b>	<b>Nature of Violation</b>	<b>Class</b>	<b>Fine Amount</b>	<b>Correction Date</b>
	<p>believe the facial hair compromised the seal of the mask; however, he felt the facial hair was too long.</p> <p>During an interview on 07/13/2022 at 8:41 AM, Interim Director of Nursing (IDON) A stated she had not been fit tested for the N95 she was wearing. She had asked about it when she first started working for the facility, and the facility told her they did not do fit testing. She stated she was aware that OSHA (Occupational Safety and Health Administration) had fined other facilities for not fit testing for N95s</p> <p>During an interview on 07/13/2022 at 9:08 AM, Staff Q, Licensed Practical Nurse, stated she had not been fit tested for the N95 mask she was wearing.</p> <p>Removal Plan:</p> <p>"How residents affected &amp; residents with potential of being affected were identified: Residents at Northern Mahaska Specialty Care have the potential to be affected.</p> <p>1. The employee exhibiting signs and symptoms of COVID-19 was sent home on 07/11/2022. A report was run on 7/11/22 to show any other staff who may have coded symptoms. One (1) alert was sent via email and the staff answered a</p>			

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Facility Administrator

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Date

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Health Facilities Division  
Citation**

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	<p>question as yes with aches, but the symptoms were not new or a change from her baseline.</p> <p>A list of COVID-19 signs and symptoms such as fever, change in cough, change in body aches, shortness of breath, fatigue, sore throat, loss of taste and smell, nausea, vomiting, and diarrhea were reposted at the Accushield screeners for a quick reminder to not enter the facility if exhibiting any of the signs or symptoms listed.</p> <p>Accushield alerts have been assigned to the facility administrator via email. If the system is down, a paper copy will be monitored for symptomatic staff and/or visitors.</p> <p>Current facility staff and Agency staff including department managers have been educated by nursing management on not entering the facility if they have had direct exposure to COVID-19 and are not up to date with vaccination status and/or experiencing signs and symptoms of COVID-19. Education began on 7/11/22 and will continue till completed on 7/14/22. Staff not currently in the center will be called and educated. If staff are off on leave or vacation, they will be educated prior to working. Administrator and/or Director of nursing will complete daily Accushield audits per alert</p>				

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	<p>notification on current staff x [times] 6 weeks to ensure screening is appropriately completed.</p> <p>2. The resident refusing to isolate or wear a mask was provided with 1:1 [one-on-one] staff to assist in keeping him isolated within a designated COVID-19 unit. If the resident continues to refuse to wear a mask or stay on the isolated unit, staff will continue to provide 1:1 to maintain social distancing regardless of time of day until isolation is no longer required after the ten-day mark 7/15/22. The staff providing 1:1 will inform facility management of continued noncompliance. The primary care physician and [family member] was notified of the resident currently refusing to follow recommendations.</p> <p>Current Facility staff and agency staff have been educated by nursing management such as DON, ADON, and/or nurse manager that if a resident tests positive for COVID-19 and the resident refuses to be placed in isolation, the resident will go 1:1 with a staff member to ensure the resident does not have contact with any outside visitors or residents and remain 6 foot apart from other residents and visitors. The staff will assist in redirection of the resident to the COVID-19 isolation unit and encourage mask use. Education began on 7/11/22 and will continue till completed on 7/14/22. Staff not</p>				

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	<p>currently in the center will be called and educated, if staff are off on leave or vacation, they will be educated prior to working.</p> <p>3. Current Facility staff on the clock, including agency staff have been educated by nursing management that during a COVID-19 outbreak, they are to wear N95s that cover the nose and with both straps around the head. If staff have facial hair, they should remove the facial hair to ensure proper fitting of mask. Education began on 7/11/22 and will continue till completed on 7/14/22. Staff not currently in the center will be called and educated. If staff are off on leave or vacation, they will be educated prior to working</p> <p>Monitoring for compliance by Observing the staff with PPE [personal protective equipment] compliance will continue daily by the department managers for six weeks then monthly staff will be immediately re-educated to proper PPE use.</p> <p>Anticipated date of completion for this plan of correction [immediate jeopardy removal plan] 07/14/2022."</p> <p>Onsite Verification: The IJ was removed on 07/15/2022 at 3:15 PM after the survey team performed onsite verification that the Removal Plan had been</p>				

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	<p>implemented. Onsite verification of the Removal Plan began at 2:30 PM on 07/14/2022, when Staff A was verified to be sent home on 07/11/2022. Verification of the COVID-19 signs and symptoms list posted at the Accushield screener was completed on 07/13/2022. A total of 36 staff interviews were conducted with staff from all three shifts to verify training had been completed. The staff interviewed included Certified Nursing Assistants (CNAs), Licensed Practical Nurses (LPNs), Registered Nurses (RNs), housekeeping staff, environmental services staff, kitchen staff, the beautician, the Activity Director, the scheduler, a hospice social worker, and an occupational therapy staff. The staff interviewed verified they had been trained on not entering the facility if they had direct exposure to COVID-19 and were not up to date with vaccination status and/or experiencing signs and symptoms of COVID-19; if a resident tested positive for COVID-19 and the resident refused to be placed in isolation, the resident would be placed 1:1 with a staff member to ensure the resident did not have contact with any outside visitors or residents and remained six feet apart from other residents and visitors; during a COVID-19 outbreak, they were to wear N95s that covered the nose and with both straps around the head. If staff had facial hair, they should remove the facial hair to ensure proper</p>				

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	<p>fitting of the mask. A review of the in-service sheets provided indicated that all 46 staff members had been provided training. Those staff who were not physically present to receive the in-services were messaged via telephone, with the in-service information provided and the employee acknowledging receipt and voicing understanding.</p> <p><b>FACILITY RESPONSE:</b></p>				

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<b>58.19(2)j</b>	<p><b>58.19(2)</b> Medication and treatment. j. Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition. (I, II, III)</p> <p><b>DESCRIPTION:</b></p> <p>Based on interviews, record review, and facility policy review, the facility failed to provide dental services to meet the needs of 1 (Resident #61) of 1 sampled resident reviewed for dental needs. The facility admitted Resident #61 with missing and broken teeth and failed to accurately assess the resident's dental status and identify dental issues in need of attention, which resulted in a delay in treating the dental issues. The resident subsequently developed pain and an abscessed tooth requiring antibiotic treatment.</p> <p>Findings included:</p> <p>A review of the facility policy titled, "Dental Examination/Assessment Policy," dated 2001, revealed, "Resident shall be offered dental services as needed." The policy also indicated, "Upon conducting a dental examination, a</p>	<b>I</b>	<b>\$4000</b>  <b>Held in Suspension</b>	<b>UPON RECEIPT</b>	

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	<p>resident needing dental services will be promptly referred to a dentist."</p> <p>A review of an "Admission Record" revealed the facility admitted Resident #61 on 06/11/2022 with diagnoses that included morbid obesity and dysphagia.</p> <p>Review of a, "NSG [Nursing]: Admission/Readmission Evaluation," dated 06/12/2022, revealed Resident #61 was alert and oriented to person, place, time, and situation. The evaluation indicated the resident's upper and lower teeth were in good condition.</p> <p>Review of a "Dietary Note," dated 06/13/2022, revealed the Registered Dietitian (RD) performed a remote nutritional assessment. The RD indicated that the resident's upper and lower teeth were in good condition and that the resident had no chewing or swallowing difficulties, based on the documented admission evaluation that had been completed by nursing.</p> <p>A review of an admission Minimum Data Set (MDS) dated 06/18/2022 revealed Resident #61 scored 14 on a Brief Interview for Mental Status (BIMS), which indicating the resident was cognitively intact. The MDS indicated the resident had no obvious or likely cavities or broken natural teeth.</p>				

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	<p>Review of a "Progress Note," dated 06/27/2022 (approximately two weeks after admission), revealed the resident complained of difficulty chewing meat due to dentition. The physical exam revealed poor dentition.</p> <p>During an interview on 07/11/2022 at 12:23 PM, Resident #61 stated there were issues with his/her teeth. The resident stated the bottom teeth were mostly removed or broken, with only a couple of teeth still in place. Resident #61 further stated at least two of the teeth had broken and the roots were still in the gum. In a follow-up interview on 07/13/2022 at 1:01 PM, the resident revealed he/she had told staff about the condition of the teeth when he/she was admitted to the facility. The resident stated he/she was experiencing pain and was now on antibiotics.</p> <p>Review of a "Progress Note," dated 07/11/2022, revealed the chief complaint/reason for visit was a swollen, painful, lower right gum. The resident's level of pain was described as five on a scale of zero to ten. The resident complained of achy, constant pain to the right gum/jaw/face area with associated swelling. The resident had pain with eating. The provider indicated the resident had a tooth broken off at the jawline. The physical exam indicated the resident had</p>				

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	<p>poor dentition and was mostly adentulous (without teeth). The remaining teeth were in poor condition/cracked. The right lower gum had inflammation and was tender to palpation. The provider indicated there was a possible abscess forming under the incisor area. The assessment and plan indicated a cracked tooth with early cellulitis versus abscess. The provider ordered Amoxicillin 500 milligrams three times daily for ten days and a dental referral.</p> <p>During an interview on 07/16/2022 at 10:06 AM, the Interim Director of Nursing (DON) revealed the expectation for assessment of dental status at admission would be to look at the teeth, gums, under the tongue, count the teeth, check for dentures and odor, and make note of any broken or missing teeth. The Interim DON stated the resident would not be assessed to have "good teeth" if there were missing and broken teeth. The Interim DON stated Resident #61 should have been referred to a dentist. The Interim DON further stated the facility was without a Social Services Director currently, and in the absence of a Social Worker, she was not sure who would be responsible for dental referrals.</p> <p>During an interview on 07/16/2022 at 3:30 PM, Staff Y, Registered Nurse (RN), stated the</p>				

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	<p>resident had an abscess on the right gum and an order was received for antibiotic treatment a few days ago. She stated she put the order in the system for a dental referral and looked in the resident's mouth. She stated on the other side (left side) of the resident's mouth, there was a tooth with decay that was yellow at the base. She stated she did not agree with the admission assessment that indicated the resident's teeth were in good condition. She also stated the resident should have been referred to a dentist upon admission, based on the condition of the resident's teeth.</p> <p>On 07/16/2022 at 4:56 PM, the Administrator and Interim Administrator were interviewed. It was their expectation that the assessment would be done soon after arrival and they would expect that the resident would be asked if he/she wore dentures. The resident's mouth should be opened so the staff could see the teeth. They stated if an accurate assessment had been completed, Resident #61 should have been referred to a dentist.</p> <p><b>FACILITY RESPONSE:</b></p>				

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<b>58.28(3)e</b>	<p><b>58.28(3) Resident safety.</b> e. Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III)</p> <p><b>DESCRIPTION:</b> Based on observations, record review, interviews, document review, and facility policy review, the facility failed to investigate to determine the causative factors of falls to facilitate development of effective interventions to prevent further falls and minimize the risk of fall-related injuries for 1 (Resident #23) of 2 sampled residents reviewed for accidents, which resulted in a laceration to the head, bilateral bruising to the eyes, a hematoma to the right lower eye and mid-forehead, and neck pain resulting from a fall for Resident #23.</p> <p>Findings included:</p> <p>A review of the facility's policy titled, "Care Plans, Comprehensive Person-Centered," revised December 2016, revealed, "The comprehensive, person-centered care plan will: g. Incorporate identified problem areas; h. Incorporate risk factors associated with identified problems." Further review of the policy revealed, "10. Identifying problem areas and their causes and developing interventions</p>	<b>I</b>	<b>\$18,750</b>  <b>Trebled</b>  <b>Held in Suspension</b>	<b>UPON RECEIPT</b>	

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	<p>that are targeted and meaningful to the resident, are the endpoint of an interdisciplinary process." The policy also indicated, "11. Care plan interventions are chosen only after careful data gathering, proper sequencing of events, careful consideration of the relationship between the resident's problem areas and their causes, and relevant clinical decision making."</p> <p>A review of the facility's policy titled, "Falls - Clinical Protocol," revised March 2018, revealed, "5. The staff will evaluate and document falls that occur while the individual is in the facility; for example, when and where they happen, any observations of the event, etc. [et cetera]." Further review of the policy revealed, "Cause Identification 1. For an individual who has fallen, the staff and practitioner will begin to try to identify possible causes within 24 hours of the fall." Further review under, "Treatment/Management" revealed, "1. Based on the preceding assessment, the staff and physician will identify pertinent interventions to try to prevent subsequent falls and to address the risks of clinically significant consequences of falling. 2. If underlying causes cannot be readily identified or corrected, staff will try various relevant interventions, based on assessment and nature or category of falling, until falling reduces or stops or until a reason is identified for its</p>				

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	<p>continuation." Further review under "Monitoring and Follow-Up" revealed, "1. The staff, with the physician's guidance, will follow up on any fall with associated injury until the resident is stable and delayed complications such as late fracture or subdural hematoma have been ruled out or resolved. 2. The staff and physician will monitor and document the individual's response to interventions intended to reduce falling or the consequences of falling." Additionally, the policy indicated, "4. If the individual continues to fall, the staff and physician will re-evaluate the situation and reconsider possible reasons for the resident's falling (instead of, or in addition to those that have already been identified) and also reconsider the current interventions."</p> <p>Review of an "Admission Record" revealed the facility admitted Resident #23 with diagnoses that included encounter for other orthopedic aftercare, difficulty in walking, lack of coordination, muscle weakness, history of falling, displaced intertrochanteric fracture of left femur, muscle wasting, and dizziness.</p> <p>A review of a quarterly Minimum Data Set (MDS), dated 06/23/2022, revealed Resident #23 had modified independence in cognitive skills for daily decision making per a Staff Assessment for Mental Status (SAMS),</p>			

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	<p>indicating the resident had some difficulty with new situations. Further review of the MDS revealed the resident required limited assistance of one person for transfers. According to the MDS, the resident had experienced one fall with no injury and one fall with injury since admission or prior assessment.</p> <p>A review of Resident #23's care plan, dated as initiated on 03/23/2022, revealed the resident was at an increased risk for falls. The goal was for the resident to experience no injuries related to falls. The planned interventions included:</p> <ul style="list-style-type: none"> <li>- Encourage the resident to use the call light for assistance.</li> <li>- Provide a safe environment without clutter.</li> <li>- Ensure the resident wears appropriate footwear.</li> <li>- Monitor the resident for signs and symptoms that may warrant a change in condition.</li> <li>- Place non-skid strips in front of the recliner.</li> </ul> <p>Further review of the care plan revealed the resident had a fall with no injury on 06/02/2022 during a self-transfer and a fall with a laceration to the back of the head on 06/05/2022. The goal was for the resident to resume usual activities without further incident. The planned interventions included:</p> <ul style="list-style-type: none"> <li>- Assess the resident's neurological status.</li> <li>- Continue the resident's at-risk plan.</li> </ul>				

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Facility Administrator

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Date

**Department of Inspections and Appeals  
Health Facilities Division  
Citation**

<b>Number</b> 5814					<b>Report date</b> August 3, 2022
<b>Facility name</b> Northern Mahaska Specialty Care		<b>Survey dates</b> July 11, 2022- July 16, 2022			
<b>Facility address</b> 2401 Crestview Drive IA 52577					
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	<ul style="list-style-type: none"> <li>- Monitor the laceration with staples on the back of the head.</li> <li>- Monitor/document/report as needed for 72 hours any signs and symptoms of bruising, changes in mental status, new onset of confusion, sleepiness, inability to maintain posture, and agitation.</li> <li>- Physical therapy to evaluate and treat as needed.</li> <li>- Walker within reach just in case the resident decides to self-transfer again and a sign on the walker to remind the resident to use it when transferring.</li> </ul> <p>A review of a "NSG [Nursing]: Fall Risk Evaluation," dated 03/23/2022, indicated the resident's total fall risk score was 12, with a score of 10 or above indicating the resident was at high risk for falls.</p> <p>A review of a "Nurse's Note," dated 04/15/2022 at 6:15 AM, revealed Resident #23 had raised the recliner up and had fallen out of the recliner. Review of the "Un-witnessed" incident report, dated 04/15/2022 at 6:15 AM, revealed Resident #23 was found sitting in front of his/her recliner, which was in the upright position. The resident had raised the recliner up and slid out onto the floor. The resident stated, "I must have been playing with the remote."</p>				

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	<p>The intervention for this fall was to place non-skid strips in front of the recliner.</p> <p>A review of a "NSG: Fall Risk Evaluation," dated 04/15/2022, indicated the resident's total fall risk score was 12, with a total score of 10 or above indicating the resident was at high risk for falls.</p> <p>A review of a "Incident, Accident, Unusual Occurrence Note," dated 04/19/2022 at 1:00 AM, revealed the resident was found lying on the floor in front of his/her recliner. A review of an "Un-witnessed" incident report, dated 04/19/2022 at 1:00 AM, revealed Resident #23 was found lying in front of his/her recliner. There were no interventions listed for this fall.</p> <p>A review of a "NSG: Fall Risk Evaluation," dated 04/19/2022, indicated the resident's total fall risk score was 15, with a total score of 10 or above indicating the resident was at high risk for falls.</p> <p>A review of an "SPN [Special Needs Plan]-Skilled Evaluation," dated 04/20/2022 at 3:33 PM, revealed the resident was on skilled nursing services and was working with therapy for strength training and rehabilitation services.</p>				

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	<p>A review of a "Incident, Accident, Unusual Occurrence Note," dated 04/23/2022 at 3:45 AM, revealed the resident was found approximately 4 feet from his/her recliner. The resident was assisted back to the recliner and reminded to use the call light for assistance. A review of an "Un-witnessed" incident report, dated 04/23/2022 at 3:45 AM, revealed Resident #23 had a fall in his/her bedroom and was found approximately 4 feet from the recliner. The resident stated, "I was getting up and walked a few steps and fell." The resident was reminded to use his/her call light for assistance.</p> <p>A review of a "NSG: Fall Risk Evaluation," dated 04/23/2022, indicated the resident's total fall risk score was 10, with a total score of 10 or above indicating the resident was at high risk for falls.</p> <p>A review of an "Un-witnessed" incident report, dated 06/02/2022 at 8:15 AM, revealed Resident #23 was found lying on his/her right side, facing the front door. The resident's walker was not in reach and the wheelchair was parked against the wall. The resident stated he/she hit his/her head, but there were no injuries noted. The resident was reminded to use the call light and to have his/her walker within reach. A review of an "Incident, Accident, Unusual</p>				

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	<p>Occurrence Note," dated 06/02/2022 at 2:35 PM, revealed Resident #23 was found lying on his/her right side, facing the front door. The resident's walker was not in reach and the resident's wheelchair was parked against the wall. The resident stated he/she hit his/her head, but there were no injuries noted. The resident was reminded to use the call light and to have his/her walker within reach.</p> <p>A review of "NSG: Fall Risk Evaluation," dated 06/02/2022, indicated the resident's total fall risk score was 10, with a total score of 10 or above indicating the resident was at high risk for falls.</p> <p>A review of "Un-witnessed" fall on 06/05/2022 at 4:30 AM revealed Resident #23 had a fall in his/her bedroom and was found lying on the floor beside his/her bed. The resident stated, "I was just getting up to go to the bathroom and slipped." The resident sustained a laceration to the back of the head that measured approximately 1.5 inches long and was sent to the hospital. No interventions were listed for this fall.</p> <p>A review of "NSG: Fall Risk Evaluation," dated 06/05/2022, indicated the resident's total fall risk score was 13, with a total score of 10 or</p>				

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	<p>above indicating the resident was at high risk for falls.</p> <p>A review of an "Un-witnessed" incident report, dated 06/05/2022 at 4:30 AM, revealed Resident #23 was found lying on the floor beside his/her bed. The resident stated, "I was just getting up to go to the bathroom and slipped." The resident sustained a laceration to the back of the head that measured approximately 1.5 inches long and was sent to the emergency room. No interventions were listed for this fall.</p> <p>A review of an "Incident, Accident, Unusual Occurrence" report revealed that on 06/05/2022 at 7:30 AM, the resident returned to the facility with staples to the laceration on the back of the resident's head.</p> <p>A review of an "Un-witnessed" incident report, dated 07/04/2022 at 2:30 PM, revealed Resident #23 was found lying on the floor in front of his/her chair. The resident stated he/she accidentally kept pressing the "up" button on the chair and the chair raised, causing the resident to fall to the floor. The resident was educated on the safety risks associated with the chair controller.</p>				

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	<p>There was no "NSG: Fall Risk Evaluation" for 07/04/2022 in the resident's electronic medical record (EHR).</p> <p>There was no "Nurses Note" or "Incident, Accident, Unusual Occurrence" report related to the resident's fall on 07/04/2022.</p> <p>A review of an "SPN-Focused Evaluation," dated 07/05/2022 at 10:45 AM, revealed the facility continued with neurological assessments of the resident after a fall.</p> <p>During an observation on 07/11/2022 at 9:26 AM, two staff members came out into the hall and yelled down the hall that Resident #23 had fallen and there was blood.</p> <p>A review of an "Un-witnessed" incident report, dated 07/11/2022 at 9:30 AM, revealed Resident #23 was found lying on his/her left side in front of the recliner, which was in the upright position. There was a large pool of blood on the floor under the resident's head. The resident sustained a laceration to his/her forehead. The resident stated he/she raised the recliner up and was dumped out of it. The resident stated that his/her nose hit the floor. The intervention listed on the form instructed the facility staff members to change the recliner from electric to manual. A review of an</p>				

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	<p>"Incident, Accident, Unusual Occurrence Note" indicated that on 07/11/2022 at 9:30 AM, the resident was found lying on his/her left side in front of his/her recliner and the recliner was in the upright position. There was a large pool of blood on the floor underneath the resident's head. The resident sustained a laceration to the forehead and had a bloody nose. The provider was notified via fax.</p> <p>A review of a "NSG: Fall Risk Evaluation," dated 07/11/2022, indicated the resident's total fall risk score was 12, with a total score of 10 or above indicating the resident was at high risk for falls.</p> <p>During an interview and observation on 07/11/2022 at 2:05 PM, Resident #23 was sitting in a manual recliner in his/her room with gauze wrapped around the resident's head. There was a quarter-sized circle of blood on the resident's forehead that was visible through the gauze. Resident #23 stated he/she was in the recliner with the remote control and had messed up the setting on the controller and "took a spill" from the recliner.</p> <p>A review of a "Nurse's Note" revealed that on 07/12/2022 at 3:50 PM, the resident was sent to the hospital due to complaints of neck pain. Further review of the note revealed the resident</p>				

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	<p>had bilateral bruising to the eyes and a hematoma to the right lower eye and mid-forehead.</p> <p>A review on 07/13/2022 at 8:15 AM of an "Incident by Incident Type" report indicated the resident had experienced six falls since admission, which included 04/15/2022, 04/19/2022, 04/23/2022, 06/02/2022, 06/05/2022, and 07/11/2022. There fall that occurred on 07/04/2022 was not listed.</p> <p>During an interview on 07/13/2022 at 9:58 AM, Interim Director of Nursing (IDON) B, who at the time of the interview was a registered nurse working the floor and not the IDON, stated she was not aware of the resident having a fall on 07/04/2022. When asked about the neurological assessment she completed on 07/05/2022, which indicated the resident had a fall, she requested to review the resident's electronic medical record (EMR). After the review, IDON B stated that the resident had the neurological assessments that started on 07/04/2022 after the resident had a fall. She stated she could not recall anything about the fall, only that it was in the afternoon on 07/04/2022 around the start of second shift (2:00 PM to 10:00 PM). She stated Staff D, Registered Nurse, initiated the neurological assessments. IDON B stated that she was unable to locate any information about</p>				

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	<p>the fall in the EMR or in the risk management section of the EMR, where falls were documented. IDON B stated that previous interventions for the resident's fall were grip strips in front of the recliner. After the fall on 07/11/2022, she requested that staff switch out the resident's recliner to a manual recliner. She stated she notified the nurse practitioner via fax and did not call the doctor. She stated the resident "was just bleeding from [their] forehead, no hematoma. I did not feel like it was an emergency issue." The IDON B stated she could only recall one other fall, which occurred in the middle of the night. The IDON B stated the facility should try to figure out how to prevent the resident from falling and put an intervention in place to prevent future falls. The IDON stated she was unaware if the facility completed a root cause analysis to identify why the resident was falling. IDON B stated that when a resident fell, the facility staff members were to complete an assessment, notify the family, notify the DON and/or management, and notify the physician. If the fall was unwitnessed, staff were to start neurological assessments and create an event in risk management in the EMR, which would include the assessment and what intervention was put into place. IDON B stated the Quality Assurance (QA) team was supposed to review the falls in risk management, and she was not</p>				

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	<p>part of the QA team. The IDON stated that was how the facility previously addressed falls but was unsure how the facility addressed them currently.</p> <p>During an interview on 07/13/2022 at 2:37 PM, the Director of Clinical Operations (DCO), who was a previous nurse practitioner for the facility, stated the resident had a weak gait when he/she was admitted. The DCO stated she was unaware of any interventions in place for the resident besides physical and occupational therapy, which the resident had started when he/she was admitted. The DCO stated that as a nurse practitioner, she reviewed the residents' medications and complete laboratory work if the resident had multiple falls but was unsure if this was completed for Resident #23. The DCO stated the Minimum Data Set (MDS) Coordinator should update the care plan to include interventions related to falls. The DCO stated the resident's physician should take part in the root cause analysis to identify the cause of the resident's falls.</p> <p>During an interview on 07/13/2022 at 3:54 PM, Interim Director of Nursing (IDON) A stated the DON was responsible for updating the resident's care plan after each fall to include interventions to prevent further falls. IDON A stated that when a resident fell, staff were to</p>				

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	<p>assess the resident, and if the fall was unwitnessed, start neurological assessments and complete a risk management form, which would include an intervention. If the resident fell and hit his/her head, staff should call 911. IDON A stated, "It's very strange here" because the staff faxed the doctor when a resident fell instead of calling them. IDON A stated she had been teaching staff to call instead of fax. IDON A stated she was present when the resident fell on 07/04/2022 and that Staff B was the nurse working with the resident. IDON A stated that she started the risk management form, and Staff B was supposed to complete it. IDON A stated she finished the form today (07/13/2022). IDON A stated for the fall on 07/04/2022, the resident was in his/her recliner and did not let go of the remote controller and it "sling shotted" the resident to the floor. IDON A stated the resident had a BIMS of 15, which indicated the resident was cognitively intact, and she educated the resident on the safety of the chair. IDON A stated she was not aware the resident had previous falls from the recliner.</p> <p>During an interview on 07/13/2022 at 4:09 PM, Staff D, Agency Registered Nurse, stated the RN on shift or the management team were responsible for updating the resident's care plan. Staff D stated the resident had several falls as of 07/04/2022, and on that day, the resident had</p>				

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	<p>lifted the recliner up and slipped out onto the floor. Staff D stated he did not complete a risk management form, which would notify other staff of the incident, because IDON A was supposed to complete it. Staff D stated interventions for Resident #23 included to ensure the call light was in reach, keep the bed in low position, routine two-hour checks, and educate the resident on not pushing the remote on the recliner and not to transfer him/herself to the bed.</p> <p>During an interview on 07/16/2022 at 10:05 AM, IDON B stated she was just appointed the IDON as of 07/15/2022 due to not having any other registered nurses in the facility. The IDON stated the nurse on duty could make changes to the care plan, but the MDS Coordinator was responsible for updating the care plan.</p> <p>During an interview on 07/16/2022 at 1:29 PM, the MDS Coordinator stated that the corporate office had contracted MDS Coordinators who had been completing the MDS Coordinator's duties because she had to work as a floor nurse due to the facility being short-staffed. The MDS Coordinator stated that anyone on the nurse management team could update the resident's care plan, or the nurse who witnessed the incident could update it. She stated that if the incident happened while she was not at the</p>				

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	<p>facility, the nurse should update the care plan. She stated, "In the end, it is the nurse management team that ensure it is updated, based on the risk management or anything that's happened. Those falls should have been the DON [Director of Nursing] updating the care plan based on the risk management reports. I don't know why it wasn't updated."</p> <p>During an interview on 07/16/2022 at 4:14 PM, the Interim Administrator (IADM) and the Administrator (ADM) were interviewed together due to the ADM only being at the facility a week. The IADM stated the MDS Coordinator was responsible for updating the care plan, but the charge nurse had the ability to update it as well. The IADM stated the facility should complete a root cause analysis of the resident's falls but did not believe there were any for this resident; otherwise, the IADM would have looked at how the falls occurred. The IADM stated he would have to complete a root cause analysis before he could state what interventions should have been put into place. The IADM stated the root-cause was discussed during the morning meetings and the interdisciplinary team (IDT) would determine the root cause. The IADM stated the fall on 07/04/2022 should have been documented in risk management. Then the DON would review the risk management information to ensure all</p>				

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Citation**

<b>Number</b> 5814					<b>Report date</b> August 3, 2022
<b>Facility name</b> Northern Mahaska Specialty Care		<b>Survey dates</b> July 11, 2022- July 16, 2022			
<b>Facility address</b> 2401 Crestview Drive IA 52577					
<b>City</b> Oskaloosa, IA		<b>MW</b>			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction Date	
	<p>information was completed, which included the neurological assessment, notification, and interventions. The IADM stated the DON had to sign off on the risk management form, then the IADM had to review it and sign off on it, then it was "locked" in the system.</p> <p><b>FACILITY RESPONSE:</b></p>				

If, within thirty (30) days of the receipt of the citation, you: (1) do not request a formal hearing or; (2) withdraw your request for formal hearing; and (3) pay the penalty, the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

\_\_\_\_\_  
Facility Administrator

\_\_\_\_\_  
Date