Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: **#5492**			**Date:** **December 27, 2019**
Facility Name: **Northern Mahaska Specialty Care**		**Survey Dates:** **10/20/21-12/9/21**	
Facility Address/City/State/Zip **2401 Crestview Drive Oskaloosa, IA 52577**	**MW/DC**		

Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date
58.28(3)e	**481—58.28(135C) Safety.** The licensee of a nursing facility shall be responsible for the provision and maintenance of a safe environment for residents and personnel. (III) **58.28(3)** *Resident safety.* *e.* Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III) **DESCRIPTION:** Based on observations, staff and resident interviews and clinical record review, the facility failed to provide supervision to ensure that 6 female residents of the facility were free from sexual advances from 2 male residents identified in the sample allowing opportunities for exploitation of female residents. Female residents, (Resident #2, #13, #15, #17, #19 and #22) were identified as having been groped and/or propositioned by Resident #1 and/or Resident #18. The interventions put in to place after the incidents were either non-existent or ineffective and did not prevent Resident #1 from groping and or propositioning female residents. These interventions included 15 minute checks which were not done consistently; an alarm placed in Resident #1's doorway that quit sounding after a few seconds, did not alert staff that it had sounded after it quit sounding and could not be heard consistently by staff; and no interventions put into place	**I**	**$6,750.00 (Held in suspension)**	**UPON RECEIPT**

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	after staff reported incidents of a sexual nature toward female residents. These situations constituted Immediate Jeopardy to residents' health and safety. The facility failed to ensure stand lifts were in proper functioning order or had the appropriate sling available resulting in falls that occurred during transfers for 2 of 3 residents reviewed, (Resident #6, #3). The facility identified a census of 77 residents. 53 of the 77 residents were women. Findings include: 1. A Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 8/4/21, documented Resident #1's diagnoses included non-Alzheimer's dementia, cerebral infarction, and renal insufficiency. This resident's Brief Interview for Mental Status (BIMS) score was 7 indicating severe cognitive impairment. Resident #1 was independent with bed mobility, transfers, and walking in room. A Care Plan for Resident #1 included the following focus areas and directed staff to do the following interventions: a. A focus area with a revision date of 8/8/21, documented Resident #1 had an emotional and physical relationship with Peer Resident #8 and was comfortable with physical affection of hugging and kissing and was comfortable with saying no or being told no and stopping if any further progression makes them uncomfortable. The goals revised on 8/4/21, documented Resident #1 would be free from physical/emotional contact with Resident #9 that would make Resident #1 uncomfortable. Resident #1 would be able to tell Resident #9 no if he was			

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	uncomfortable with physical contact. Interventions with a date initiated on 7/5/19, directed staff to conduct an additional assessment of understanding of consent if changes in mental status or behavioral difficulties are demonstrated and to monitor Resident #1's ability to accurately identify and express type of emotional and physical consensual contact ongoing. An intervention revised on 8/18//21, directed staff to provide privacy for Resident #1 and Resident #8 as needed and to direct them to Resident #8"s room as to not disrupt Resident #1's roommate. b. A focus area revised on 3/4/21, documented Resident #1 enjoyed visiting with peers and Resident #1 refused to social distance during activities. His goal was documented he would engage in self-directed leisure pursuits, watching TV and reading the newspaper. An intervention dated 3/4/21, directed staff to provide education to resident regarding social distancing. An intervention dated 11/12/18, directed staff to respect Resident #1's decisions for self-directed leisure pursuits. An intervention revised on 7/18/19, directed staff to support his self-determination in activities of choice which included that he sometimes liked to walk around the facility. c. A focus area revised on 11/20/18, documented Resident #1 was at risk for decline in ADL (Activities of Daily Living) function related to diagnoses which included dementia, aphasia (a comprehension and communication (reading, speaking, or writing disorder resulting from damage or injury to the specific area in the brain), and possible medication side effects. The goal revised on 10/27/21, was for Resident #1 to participate in part of his			

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	ADLs. Interventions dated 11/20/18, directed staff to give Resident #1 verbal cures to help prompt him and that Resident #1 was independent with transfers and ambulation in the facility without the need of assistive devices. d. A focus area revised on 9/20/21 documented Resident #1 had a history of acting out with physical and verbal comments and actions of a sexual nature towards residents and staff when he had an untreated infection. It documented as a reminder when he was in the community he had been a very affectionate person which included hand holding, arm pats, and kissing on the top of the head. This resident's goal was to have fewer episodes of inappropriate comments toward female staff. Interventions dated as initiated on 10/18/21 directed staff that resident was started on celexa on 5/28/21 to help control sexual urges, resident was started on Depakote on 9/16/21 to help reduce sexual urges and directed staff that resident's depakote was increased on 9/18/21 to help with sexual urges. An intervention initiated on 9/20/21 directed staff on 9/18/21 this resident would sit with staff at the nurses station for all meals. A resolved intervention dated 9/18/21 had directed staff this resident had a sensor pad in his doorway to alert staff when he was out in the public area. An intervention revised on 10/18/21, directed staff the sensor pad had been removed and a doorway sensor had been added on 10/4/21. An intervention revised on 11/25/19 directed staff to assist this resident to develop more appropriate methods of coping and interacting, to provide him with one on one education on appropriate vs inappropriate comments towards staff. This intervention			

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	gave an example to staff of you look nice today versus you look sexy today. This intervention directed staff to encourage him to express his feelings appropriately. An intervention dated 8/4/21, directed staff this resident sees meditellie as needed to assist with his behaviors. An intervention dated 11/25/19, directed staff to remove this resident from public area when behavior is disruptive and unacceptable. An intervention dated 7/5/19, directed staff to notify PCP (primary care provider) for an infection workup if this resident displayed increasing sexual based actions towards staff. e. A focus area revised on 7/1/19, documented Resident #1 had impaired cognitive function/dementia or impaired thought processed related to diagnosis of dementia and history of CVA (cerebrovascular accident). This resident's goals revised on 8/4/21, were to remain oriented to person and town through the review date and to be able to communicate basic needs on a daily basis through review date. An intervention revised on 11/14/18, directed staff to use his preferred name, identify themselves at each interaction, face resident when speaking and make eye contact, reduce distractions, and that resident understood consistent, simple and directive sentences. Staff were to provide him with necessary cues and to stop and return if this resident was agitated. An intervention dated 11/8/18, directed staff to provide cues, re-orient and supervise as needed. f. A focus area revised on 11/13/18, documented resident had difficulty recalling recent events related to history of CVA and diagnosis of dementia. This resident's goal revised on 8/4/21, was Resident #1 would be able to find			

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	his room. Interventions dated 11/6/18, directed staff to remind this resident what their name was when they cared for him and to validate his thoughts and feelings when he got confused or anxious. g. A focus area revised on 11/13/18 documented this resident was at risk of unsafe wandering related to history of elopement. This resident's goal was revised on 8/4/21 and was his safety would be maintained through the review date. Interventions dated 11/6/18, directed staff a monitoring device was placed on him that sounded alarms when he left the building and to identify patterns of wandering, if the wandering was purposeful, aimless or escapist, if he was looking for something, did he need more exercise and to intervene as appropriate. An intervention revised on 11/25/19 directed staff that he had a wanderguard. An undated list of Resident #1's current interventions was provided by the facility. The interventions were listed as follows: 7/1/19 Emotional/Physical relationship with Resident #8 was care planned and consents were obtained. 7/1/19 Emotional/physical relationship with Resident #9 was care planned and consents were obtained. 5/28/21 Resident started Celexa. 9/6/21 Touched Resident #13's breast. Stop sign was placed on Resident #13's door to prevent other resident from entering room. The residents were separated. 9/16/21 Resident started on Depakote 250 mg BID (twice a day). 9/18/21 Resident touched Resident #17. The behavior was not reciprocated. Resident was to stay at nurses station			

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	during waking hours. Alarm in doorway and Depakote was increased to 500 mg BID. 10/4/21 A sensory pad was added to the doorway, door alarm removed. 10/17/21 Resident #1 was sitting in Resident #2's room with her in his lap. Residents were separated and 15 minute checks were initiated. Resident #1's Progress Notes documented the following: * On 2/9/21 at 1:16 p.m., Resident #1 was reported making inappropriate statements to the resident across the hall (Resident #15). Resident #15 requested room change per her preference and was moved to the 300 hall. * On 5/20/21 at 5:30 p.m., a visitor approached staff and stated Resident #1 had gone into his wife's (Resident #19) room and kissed her on her lips. The visitor stated he wanted to file a complaint. * On 5/21/21 at 3:01 a.m., the resident had been in his room resting in bed with eyes closed . He did not make any attempts to go into other residents rooms or make physical contact with other residents. * On 5/27/21 at 7:05 p.m., a clean catch UA (urinalysis) was collected and dropped off, the results were pending. * On 5/28/21 at 11:00 a.m., the Social Services staff documented she was informed Resident #19 had concerns Resident #1 and Resident #18 had been in her room at some point in the past but not on that day. The SS staff documented she spoke to Resident #18 and told him to knock before entering anyone's room and to not go into Resident #19's room. A stop sign was placed on Resident #19's door.			

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	* On 5/28/21 at 1:42 p.m., the wife was okay to resume Celexa after a long discussion with the Nurse and Social Worker about resident's behavior. The doctor was in the building and was okay with resuming. * On 5/28/21 at 1:45 p.m., the UA was back from review by the doctor and was clean. No new orders were obtained. * On 6/3/21 at 3:58 p.m., the POA (Power of Attorney) was phoned in order to update on Celexa . The family wanted a UA due to change in behavior. UA was obtained and the results were negative. * On 7/19/21 at 11:08 a.m., Resident #1 had a tele psychiatric visit with PhD therapist. They discussed the recent incident he had with a CNA (Certified Nurse Aide) and that is important for him to remain sexually appropriate at all times. * On 7/20/21 at 4:44 p.m., A CNA reported to the Nurse that Resident #1 attempted to kiss her. The CNA stepped away from the resident and did not welcome his advances. The CNA was instructed to take another staff person into the room with her. * On 9/6/21 at 3:00 p.m., it was reported to the Nurse that Resident #1 had gone up behind another resident (Resident #13) and touched her breasts. When this was reported Resident #1 had already ambulated back to his room. * On 9/7/21 at 10:35 a.m., the Social Service Coordinator met with Resident #1 about the incident that had occurred over the weekend. The Social Service Coordinator did the sexual consent willing and stated he did not recall touching a female's breast.			

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	* On 9/10/21 at 4:04 a.m., monitoring for sexual behaviors and there were no behaviors that shift. Resident was about the facility per his usual without incidents. * On 9/16/21 at 3:47 p.m., new order for Depakote 250 mg BID mood stabilizer. * On 9/18/21 at 9:59 a.m., a female resident (Resident #17) was sitting in lounge when Resident #1 walked up to her and then began talking to her. He then went to the front of her wheelchair and then put his hand down her shirt and touched her breast. Resident immediately removed from the lounge and taken to the nurses station. * On 9/18/21 at 10:09 a.m., Doctor notified of incident. Obtained an order to increase the Depakote to 500 mg BID. The Nurse discussed with Administrator and a 5 Minute Meeting out to staff for resident to stay at nurse's station while awake and alarm in doorway at night time. Spouse was called and notified of new orders, incident and alarm. * On 9/19/21 at 3:12 a.m., Resident #1 remained on increased Depakote. Resident had no memory of incident with female resident. He was able to leave his room undetected due to being able to step over alarm pad in doorway. * On 9/20/21 at 2:17 a.m., Resident stepped on pad in doorway triggering the alarm at that time. The writer noted resident standing by his door only wearing underwear. When resident was approached it was noted he had the alarm in his hand attempting to turn it off. Writer requested the alarm, resident handed it over and the writer reset the alarm. * On 9/20/21 at 9:31 a.m., Resident monitored for new order to increase Depakote. Resident to be at nurses			

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	station when awake and kept away from female residents, alarm on in doorway at night. No behaviors at that time. Resident was eating at nurses station. * On 9/20/21 at 11:27 a.m., the Social Service Coordinator met with Resident #1 and asked about him touching another woman. Resident #1 stated he had only touched his wife. Resident #1 was asked if he ever touched a woman there (at the facility) on her breast and he stated no. * On 10/3/21 at 3:55 p.m., the Nurse notified the Nurse Manager regarding alarm in the resident's doorway. The Nurse witnessed the resident sort of hopping over alarm without setting it off. It was also reported to the Nurse that Resident #2 was seen putting her walker over the mat and alarm and trying to step over it. Resident #2 made it into Resident #1's room before she was redirected. This is a fall hazard and intervention needs to be reevaluated as the intervention is ineffective for monitoring Resident #1's whereabouts as Resident #1 can easily navigate around it without setting it off. * On 10/5/21 at 5:35 a.m., Resident #1 continues to circumvent alarm at his doorway. Resident has been up to nurses station twice this shift and alarm did not sound. Alarm was on when checked. * On10/17/21 at 2:15 p.m., A CNA opened door to resident's (Resident #2) door to pass ice and Resident #1 was sitting in recliner with Resident #2 on his lap. Resident #1 had his hand up Resident #2's shirt. CNA told Resident # 1 he was not supposed to be in there and told Resident #2 to get off of his lap. Resident #2 moved to her bed.			

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	Resident #1 said he would not leave. CNA told Nurse. The Nurse stated she was walking down the hall and CNA explained situation to her. Nurse entered the room and saw Resident #1 sitting in Resident #2's recliner and Resident #2 sitting on her bed. Nurse had Resident #1 get up and go back into his room and then notified the Nurse Manager. The Nurse Manager had Nurse bring Resident #1 up to nurses station to keep the residents apart and then notified the Administrator and their Nurse Consultant. 15 minute checks were initiated. Administrator reporting incident and Doctor was notified. Resident' #1's wife was called without answer. Spouse returned call and was notified at 7:30 a.m. on 10/18. * On 10/24/21 at 11:51 a.m., Resident #1 continues on 15 minute checks due to history of entering other residents' rooms, attempts to touch a woman inappropriately. Resident has had no behaviors of this sort in the last 3 days. Resident pleasant and cooperative. Ambulates with a front wheeled walker from his room to the lobby area. He has made no attempts of going any other places than these 2 areas. Continues to sit near nurse's station for meals. Resident denies any concerns with this. Affect continues flat. Speaks when spoken to. Denies any pain or any needs at that time. * On 11/7/21 at 9:02 a.m., Resident continues on one to one supervision and 15 minute checks. Resident noted to be more touchy and trying to get close to female staff. One to one CNA came to this Nurse to report this. Resident was reminded to stay away from female residents.			

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	A note for Incident # 2264 dated 10/17/21 at 2:15 p.m., documented Resident #1 was put on 15 minute checks. The following 15 Minute Checks sheets were provided by the facility: * 10/17/21 4 p.m. to 10/18/21 at 9:15 a.m.: showed 15 minute checks were initialed as done * 10/18(21) and 10/19(21)(overnight): showed initialed checks starting at 3:15 p.m. to 3:45 p.m. and at 11:50 p.m. on 10/18/21. It then showed initialed checks from 12:05 a.m. to 3:45 a.m. * 10/20/21 9:30 a.m. to 3:45 p.m., all spots initialed. * 10/20/21 from 4:00 p.m. to 10/21/21 9:15 a.m. all spots initialed. * 10/21/21 from 9:30 a.m. to 3:45 p.m. all spots initialed. * 10/21/21 from 4:00 p.m. to 12:00 a.m. on 10/22/21. * 10/22/21 from 12:15 a.m. to 11:30 a.m. showed checks were initialed. Then from 2 p.m. to 8:00 p.m. showed checks were initialed. On this sheet it shows checks were resumed at 8:30 p.m. to 11:45 p.m., however the date written next to the 8:30 p.m. slot documented 10/23 (21). On top of this page the date 10/23/21 is written however by the 12:15 a.m. slot 10/22(21) is written. * 10/23/21 from 12:15 a.m. to 6:00 a.m., from 2:00 p.m. to 5:30 p.m. and from 6:00 p.m. to 11:45 p.m. showed checks were initialed. * 10/24/21 from 12:15 a.m. to 12:00 p.m. showed checks were initialed. * 10/24/21 from 12:00 p.m. to 10/25(21) 5:45 a.m. showed checks were initialed.			

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	* 10/25/21 from 6:00 a.m. to 3:30 p.m., showed checks were initialed. No further sheets were provided to show checks were done during the missing times. The Clinical Census printed on 11/18/21 at 9:11 a.m., documented Resident #1 was admitted on 11/6/18 into room #210 and stayed in that room until he was moved into room #201 on 10/21/21 and moved again to room #217 on 10/28/21. 2. A MDS with an ARD of 7/28/21, documented Resident #2's diagnoses included unspecified dementia with behavioral disturbance, anxiety, and depression. This resident's Brief Interview for Mental Status (BIMS) score was 9 indicating moderate cognitive impairment. Resident #2 was independent with transfers, and walking in room and required supervision for bed mobility. A Care Plan for Resident #2 included the following focuses and directed staff to do the following interventions: a. A focus area with a revision date of 2/13/19 , documented Resident #2 had questionable recall related to dementia, depression, potential medication side effects. The goals revised on 2/10/21, documented Resident #2 would remain oriented to self/family during the review period. Interventions with a date initiated on 10/17/21, directed staff Resident #2 has allowed Resident #1 to fondle her, her family is aware and that Resident #2 often seeks out Resident #1 for sexual attention. Staff are to redirect her as needed. Interventions dated 8/12/17,			

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	directed staff to provide Resident #2 with diversional activities as allowed, to re-orient/re-direct her as she would allow and to validate her thoughts/feelings when she exhibited frustration related to impairment. b. A focus area revised on 9/26/21, documented Resident #2 used safety devices and she had a wander guard. The goal for Resident #2 dated 9/26/21, was resident would remain safe in her environment. An intervention dated 9/26/21, directed staff Resident #2 had a wander guard. c. A focus area revised on 11/25/19, documented Resident #2 displayed socially disruptive behavior and would on occasion take items that belong to her roommate. Resident #2's goal revised on 2/10/21, was Resident #2 would decrease her episodes of disruptive behaviors by 50%. Interventions dated 11/26/19, directed staff to visit with her and provide diversional activities, to monitor and document her behavior, and to talk with her in a calm voice when her behavior is disruptive. d. A focus area revised on 8/4/21, documented Resident #2 exhibited signs of disorganized thinking and irrelevant conversation. The goal for Resident #2 dated 8/4/21, was Resident #2's symptoms of delirium would resolve without lasting effects. An intervention dated 8/4/21, directed staff to report any changes in her level of consciousness to the doctor. A Progress Note dated 10/17/21 at 2:15 p.m., documented a CNA opened Resident #2's door to her room to pass ice and Resident #1 was sitting in Resident #2's recliner with Resident #2 on his lap. Resident #1's hand was up			

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Facility Administrator Date

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Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: **#5492**			**Date:** **December 27, 2019**
Facility Name: **Northern Mahaska Specialty Care**		**Survey Dates:** **10/20/21-12/9/21**	
Facility Address/City/State/Zip **2401 Crestview Drive Oskaloosa, IA 52577**	**MW/DC**		

Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date
	Resident #2's shirt. CNA reported she told Resident #1 he was not supposed to be in there and told Resident #2 to she needed to get out of his lap. Resident #2 moved to the bed. The CNA told Resident #1 to leave and Resident #1 said he would not leave. The CNA then notified the Nurse. The Nurse stated she was walking down the hall and the CNA explained the situation to her. The Nurse stated she entered the room and saw Resident #1 sitting in Resident # 2's recliner with Resident #2 walking to her bed. Nurse stated she had Resident #1 get up and go back to his room. The Nurse then went to the nurse's station and notified the Nurse Manager. The Nurse brought Resident to the nurse's station to keep the resident's apart. The Nurse Manager then notified the Administrator, and the Nurse Consultant. New BIMS assessment was completed with a BIMS of 5 (severe cognitive impairment). Fifteen minute checks were initiated. Administrator was reporting incident and the doctor was notified. Resident #2's son was called and notified of the incident. A note for Incident # 2264 dated 10/17/21 at 2:15 p.m., documented resident was put on 15 minute checks for 24 hours. The following 15 Minute Checks sheets were provided by the facility: * 10/17/21 4 p.m. to 10/18/21 at 9:15 a.m.: showed 15 minute checks were initialed as done. * 10/18/21 at 9:30 a.m. to 3:45 p.m., showed 15 minute checks were initialed as done. No further sheets were provided.			

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	The Clinical Census printed on 11/18/21 at 9:13 a.m., documented Resident #2 moved from a room #404 in the 400 hall to room #211 in the 200 hall on 11/16/18. 3. A MDS with an ARD of 9/29/21, documented Resident #15's diagnoses included non-Alzheimer's disease, acute respiratory failure with hypoxia, and heart failure. Resident #15's BIMS score was 15 indicating intact cognition. Resident #15 was independent with bed mobility, transfers and walking in room. A Care Plan for Resident #15 included the following focus area and directed staff to do the following interventions: a. A focus area dated11/23/20, documented Resident #15 used safety devices. The goal for Resident #15 revised 8/16/21, was Resident #15 would remain safe in her environment. Interventions dated 11/23/20, directed staff Resident #15 had an electric high low bed and used an assist bar. An intervention dated7/14/21 directed staff Resident #15 used a wheeled walker for long distance. A Progress Note dated 2/9/21 at 10:43 a.m., documented it was reported to the Nurse last night, that Resident #1 made inappropriate comments to Resident #15. Resident #15 stated Resident #1 walked into the doorway of Resident #15's room and asked if she (Resident #15) wanted his (Resident #1's) penis. Resident #15 replied no to which Resident #15 replied "oh, I thought you did". They talked for a little while and then Resident #1 went back to his room. When the Social Service staff talked with Resident #15, Resident #15 stated Resident #1 did not make her			

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	feel unsafe and she was not offended by his comments but she would like to move rooms just so that she isn't directly across the hall from him. We are moving Resident #15 immediately (to a different hall). A Progress Note dated 10/26/21 at 3:33 p.m., documented Social Services met with Resident #15 regarding a past incident that had occurred. Staff asked if there was ever a time she felt uncomfortable with another resident. Resident #15 stated she was in her other room and Resident #1 walked into her room while she was watching TV and asked her if she wanted it. Resident #15 pointed at her private area. Staff asked what she meant by this and she shared his penis/dick. Resident #15 stated no and Resident #1 stood there and then left. Staff asked Resident #15 if his clothes were on and Resident #15 stated yes. She stated she was (wasn't) sure if his privates were out or not. Staff asked if she felt safe and Resident #15 stated she did. Resident #15 stated she would respond better. She stated she was shocked but now she is aware and won't let that happen. She stated she goes to activities where he is and is able to do so without being scared. She stated she always knows where he is and never sits by him. She stated she would talk to Social Services if she had any concerns. She stated she felt bad it took her awhile to tell but she was encouraged to tell from her daughters and she is glad she did. Staff thanked resident for meeting. The Clinical Census printed on 11/18/21 at 9:14 a.m., documented Resident #15 moved from a room #209 in the 200 hall to a room in the 300 hall on 2/9/21.			

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	4. A MDS with an ARD of 8/25/21, documented Resident #13's diagnoses included non-Alzheimer's disease, diabetes, and heart failure. Resident #13's BIMS score was 13 indicating intact cognition. Resident #13 required limited assist of 1 with bed mobility, transfers and walking in room. A Care Plan for Resident #13 included the following focuses and directed staff to do the following interventions: a. A focus area dated 1/28/21, documented Resident #13 used safety devices. The goal revised on 5/26/21, for Resident #13 was she would remain safe in her environment. Interventions dated 1/28/21, directed staff Resident # 13 had a specialty call light had an electric high low bed. An intervention dated 9/8/21 directed staff that Resident # 13 had a body alarm. b. A focus area revised on 8/30/21, documented Resident #13 was an elopement risk/wanderer related to disoriented to place, impaired safety awareness and wandering aimlessly. The goals for initiated 8/24/21 were Resident #13 would be maintained safely through the review date and she would not leave the facility unattended through the review date. Interventions dated 8/24/21 directed staff to approach Resident #13 positively in a calm, accepting manner, to provide diversional activities, and she wears a wander alert. An intervention dated 8/30/21, directed staff to distract her from wandering by offering pleasant diversions, structured activities, food, conversation, TV shows and books. c. A focus area dated 1/28/21, documented Resident #13 had impaired cognitive function/dementia or impaired			

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	thought process related to dementia. The goal revised on 5/26/21, was Resident #13 would be able to communicate basic needs on a daily basis through the review date. Interventions dated 1/28/21, directed staff to communicate with Resident #13, her family and caregivers regarding her capabilities and needs, to use her preferred name, identify themselves at each interaction, face her when speaking and make eye contact, reduce any distractions, provide her with necessary clues, stop and return if she is agitated, and keep routine consistent and try to provide consistent caregivers as much as possible in order to decrease confusion. An intervention dated 3/5/21, directed staff Resident #13 had a sign to help locate her room. A Progress Note dated 9/6/21 at 3:00 p.m., documented it was reported to the Nurse that another resident came up behind this resident and touched her breasts. At the time this was reported the other resident had gone back to his room and this resident (Resident #13) remained in the dining room visiting with other female residents. A Progress Note on 9/7/21 at 10:00 a.m., the Social Service Coordinator met with Resident #13 regarding the possible incident that occurred over the weekend. Resident #13 willingly went through the sexual consent. Resident #13 stated there was no one who touched her and if there was they would be on the ground. Sexual consent was filed in documents. The Clinical Census printed on 11/18/21 at 9:17 a.m., documented Resident #13 resided in the 100 hall.			

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	5. A MDS with an ARD of 6/16/21, documented Resident #14's diagnoses included diabetes, bipolar disorder and Post Traumatic Stress Disorder (PTSD). Resident #14's BIMS score was 15 indicating intact cognition. Resident # 14 required supervision of 1 with bed mobility, extensive assist of 2 for transfers, walking in room did not occur, and was independent with locomotion on and off the unit. A Care Plan for Resident #14 included the following focus and directed staff to do the following interventions: a. A focus area dated 9/10/21, documented Resident #14 had a history of physical or emotional trauma. The goal revised on 9/10/21, was she would not have a trauma triggered event. Interventions revised on 11/1/21, directed staff that Resident #14 de-escalation interventions were taking deep breaths, talking to someone about her needs and reminding herself that it was better now. The Clinical Census printed on 11/18/21 at 9:16 a.m., documented Resident #14 resided in room #209 in the 200 hall. 6. A MDS with an ARD of 8/11/21, documented Resident #16's diagnoses included cerebral infarction, anxiety disorder, and seizure disorder. Resident #16's BIMS score was 15 indicating intact cognition. Resident #16 required extensive assist of 1 with bed mobility, extensive assist of 2 for transfers and locomotion on and off the unit, and walking in room did not occur.			

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	A Care Plan for Resident #16 included the following focus and directed staff to do the following interventions: a. A focus area dated 7/21/21, documented Resident #16 was at risk for impaired communication related to visual impairment and hearing difficulty. The goal revised on 6/2/21, was she would be able to interact with peers, family and staff. Interventions revised on 7/21/20, directed staff that Resident #16 can understand simple direct communication, and to speak to her in a low, clear voice to increase her chance of hearing. The Clinical Census printed on 11/18/21 at 9:16 a.m., documented Resident #16 resided in room #208 in the 200 hall. 7. A MDS with an ARD of 10/19/21, documented Resident #17's diagnoses included cerebral infarction, diabetes and non-Alzheimer's dementia. Resident #17's BIMS score was 15 indicating intact cognition. Resident #17 required limited assist of 1 with bed mobility, transfers and walking in room. A Care Plan for Resident #17 included the following focus and directed staff to do the following interventions: a. A focus area dated 9/24/21, documented Resident #17 experienced unwanted sexual advances from Resident # 1 on 9/18/21. The goal dated on 9/24/21, was she would be free of sexual advances or unwanted interaction with Resident #1. Interventions revised on 9/24/21, directed staff that Resident #17 is able to say no and state when I don't want to interact with other residents, and she had a			

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	room change and will avoid hanging out in 200 hall sunroom. A Progress Note dated 9/18/21 at 10:00 a.m., documented an incident was discussed with resident and she stated that a male resident had kissed her head. She told him he shouldn't be doing that and he told her "don't worry about it". Resident #17 stated he then put his hand down her shirt. Resident #17 stated she put her hand over his and told him not to do that and he responded ok. Staff intervened. Doctor aware of situation and message was out to significant other regarding incident. A Progress Note dated 9/18/21 at 10:16 a.m., documented Resident #17 was sitting the 200 hall lounge when a male resident (Resident #1) walked in and began talking to her. He then walked to the front of her wheelchair and put his hand down her shirt. The male resident was immediately removed from lounge and taken to the nursing station. Resident #17 stated that he did touch her breast. The Assistant Director of Nursing (ADON) notified of incident and the doctor was notified of the incident. A Progress Note dated 9/20/21 at 10:30 a.m., documented the Social Service worker met with Resident #17 and talked with her about what occurred over the weekend. Resident #17 shared that a male toucher her and it had not happened since. Staff asked her if she felt safe and Resident #17 answered yes. Resident #17 stated she would just avoid the man if she saw him.			

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	A Progress Note dated 9/21/21 at 8:30 a.m., documented the Social Service worker spoke with Resident #17 and asked how she was doing and if she had any concerns. Resident #17 said she was doing good and did not have any concerns. The Clinical Census printed on 11/18/21 at 9:18 a.m., documented Resident #17 resided in the 400 hall at the time of the incident and moved to the 300 hall on 10/4/21. 8. A MDS with an ARD of 8/11/2021, documented Resident #18's diagnoses included non-Alzheimer's dementia, diabetes, and anxiety. This resident's BIMS score was 9 which indicated moderate cognitive impairment. Resident # 18 required supervision with set up help for bed mobility. This resident was independent with transfers and ambulation. A MDS with an ARD of 5/12/2021, documented Resident #18's diagnoses included coronary artery disease, diabetes, and anxiety. This resident's BIMS score was 8 which severe moderate cognitive impairment. Resident #18 required supervision with set up help for bed mobility. This resident was independent with transfers and ambulation. This MDS was the most recent MDS completed prior to the incidents below. A Care Plan for Resident #18 included the following focus and directed staff to do the following interventions: a. A focus area revised on 3/4/21, documented Resident #18 enjoyed going outside and visiting with others.			

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	Resident #18 refused to social distance during activities. The goal revised on 5/12/21, was he would voice satisfaction with activity involvement. Intervention dated on 3/4/21, directed staff that Resident #18 would be educated on social distancing. b. A focus area revised on 5/27/21, documented Resident #18 had displayed socially inappropriate/disruptive behavior by touching a females breast. The goal dated 5/27/21, was this resident would not display inappropriate or disruptive behaviors. An intervention dated 5/25/21, directed staff to assist this resident to another part of the building if staff see him wandering into another resident's room. Interventions dated 5/27/21, directed staff to monitor and document resident's behavior and Social Services was to evaluate and visit with Resident #18 as needed. A Progress Note dated 5/27/21 at 5:17 p.m., showed Social Services documented that on 5/25/21. Resident #18 had touched Resident #22's breast. There were no injuries and Resident #22 was not bothered by the encounter. Staff were told to monitor Resident #18's interactions with other residents. Social services spoke with Resident #18 on the day of the incident and told him not to display those behaviors. Resident #18 admitted to grabbing Resident #22's breast and stated he would not do it again. Resident's POA was notified. A Progress Note dated 5/28/21 at 10:30 a.m., Nursing documented she had spoken to Resident #18 regarding not			

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	going down the hallway and visiting with residents. Resident was informed he needed to be cautious of visiting in rooms due to not everyone being so accepting of his presence in their bedroom. Resident stated he did not even go down to anyone's room anymore. Social Services was present during the conversation. A Progress Note dated 5/28/21 at 10:40 a.m., Social Services documented she was informed Resident #19 had concerns that Resident #18 and Resident #1 had been in her room at some point in the past. Resident #19 could not say for sure when but it wasn't on that day. Social Services asked Resident #18 to not go into Resident #19's room and reminded him to knock before entering anyone's room. He stated that he understood. A stop sign was put on Resident #19's door. A Progress Note dated 5/28/21 at 4:30 p.m., documented resident was witnessed wandering down 100 hall in the direction of Resident #19's room. The Nurse followed the resident back to his room to again reiterate the importance in not entering anyone's room that may be unwanted. He then shoved the Nurse out of the room, attempted to throw his walker at the Nurse and then slammed the door in the Nurse's face. The DON and the doctor were informed of the incident. No new orders. A Progress Note dated 5/28/21 at 5:21, documented the POA was aware of resident's behaviors today and is planning on contacting resident and having discussion with			

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	him regarding privacy and unwanted visits to female residents. The Clinical Census printed on 11/18/21 at 9:19 a.m., documented Resident #18 resided in the 400 hall at the time of the incident and moved to Room 217 in the 200 hall on 8/1/21. 9. A MDS with an ARD of 4/2/21, documented Resident #19's diagnoses included non-Alzheimer's dementia, diabetes, and anxiety. A BIMS score of 7 indicated Resident #19 had severely impaired cognition. The resident required limited assist of 2 for bed mobility, extensive assist of 2 for transfer and extensive assist of 1 for locomotion on the unit. A Care Plan for Resident #19 included the following focus and directed staff to do the following interventions: a. A focus area revised on 6/16/21, documented Resident #19 required staff assistance with mobility related to left ankle fracture.. The goal revised on 7/7/21, was she would improve her ability to ambulate. Interventions revised on 6/16/21, directed staff Resident #19 was unable to put weight on her left lower extremity and required a wheel chair for long distance mobility. b. A focus area revised on 9/9/21, documented Resident #19 had impaired cognitive function/dementia impaired thought processes related to dementia. The goal revised on 9/9/21, was she would be able to voice basic needs on a daily basis through the review date. Interventions dated on 9/9/21, directed staff to communicate with Resident #19,			

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	her family and caregivers regarding her capabilities and needs. A stop sign to doorway to keep others out per her request. A Progress Note dated 5/20/21 at 5:35 p.m., documented Resident #19's spouse was here (at the facility) and very upset. Resident's spouse said another resident had gone into Resident #19's room and kissed her on the lips. He (the husband) wanted to file a complaint. Call placed to on call staff and they said they would notify the DON. A Progress Note dated 5/21/21 at 12:06 a.m., documented resident had no further encounters with other resident that shift and was currently in her room resting with eyes closed and call light within reach. A Progress Note dated 5/28/21 at 10:00 a.m., documented a CNA approached Resident #19 in regards to changed demeanor. Resident #19 reported to the CNA that Resident #18 and Resident #1 were in her room that morning and made unwanted sexual remarks toward her. The nurse then responded to the report from the CNA by assessing and visiting resident with Social Services. Resident voiced concerns related to unwanted sexual remarks from alternative male residents. Resident #19 stated they have entered her room on multiple occasions and make remarks such as she was too cute and they wished they could get into her pants. Resident #19 was once again educated on using call light if the men ever enter her room unwantedly and a stop sign was placed at residents doorway. The Nurse spoke with the Nurse that was scheduled down Resident			

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	#19's hall and that Nurse said she had been on the hall all morning but had not seen either resident down that hall. A Progress Note dated 5/28/21 at 10:59 a.m., documented Social Services was informed Resident #19 had concerns that Resident #18 and Resident #1 had been in her room at some point in the past. She couldn't say for sure when but it was not on that day. She spoke with Resident #18 and asked him not to go into Resident #19's room again and to knock before entertaining anyone's room. Resident #19 stated he understood. A stop sign was placed on Resident # 19's door immediately. The Clinical Census printed on 11/18/21 at 9:15 a.m., documented Resident #19 resided in the 200 hall at the time of the kissing incident and was moved to the 100 hall on that day (5/20/21). 10. A MDS with an ARD of 9/15/21, documented Resident #22's diagnoses included non-Alzheimer's dementia, diabetes, and depression. Resident #22's BIMS score was 2 indicating severe cognitive impairment. Resident #22 required extensive assist of 1 for bed mobility and extensive assist of 2 for transfers and walking in room. A Care Plan for Resident #22 included the following focus and directed staff to do the following interventions: a. A focus area revised on 3/20/20, documented Resident #22 was an elopement risk/wanderer related to dementia and wandering. The goal revised on 6/16/21, was she would not leave the facility unattended. Interventions			

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	revised on 3/6/20, directed staff Resident #22 has a wander guard on her right wrist and to distract her from wandering by offering pleasant diversions, structured activities, food and conversation. b. A focus area revised on 3/9/20, documented Resident #22 had difficulty expressing her ideas or wants. The goals revised on 6/16/21, was she would be able to express her ideas or wants and would be able to interact with her peers, family and staff. Interventions dated on 2/26/20, directed staff to allow her plenty of time to respond, she could best understand simple, direct communication, to provide a quiet environment for Resident #22 when discussing important issues and to speak to her in a low, clear voice to increase her chances of hearing. A Progress Note dated 5/25/21 at 2:31 p.m., documented a staff member was passing laundry to Resident #22 and saw Resident #18 was grabbing her left boob and asking if she liked it. The staff member heard Resident #22 say yes. Staff called out Resident #18's name and Resident #18 told Resident #22 he had to go. Resident #18 then asked the staff member how his day was going. The staff member told Resident #18 he could not enter ladies room and do that. Resident #18 apologized and left the room. The staff member then told the Nurse. The Nurse went to Resident #22 and asked if she was ok. The resident smiled and said yes. The Nurse assessed the resident's left breast. There were no marks. The Nurse and Social Services went to talk with Resident #18. Resident #22's daughter was notified of incident. The daughter laughed and said OK as long as mom was happy and not injured. Informed daughter they			

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Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

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	would be monitoring Resident #18 from entering Resident #22's room. Resident #22's daughter had no concerns. The Clinical Census printed on 11/18/21 at 9:19 a.m., documented Resident #22 resided in the 400 hall at the time of the incident and still resided there at the time of the survey. An undated facility floor plan provided by the facility, showed the room numbers of each hall. Observations throughout the survey, revealed all four hallways were open to the residents and these hallways did not have closed or locked doors from the points of entry to the hallways from the nurse's station. In an interview on 10/20/21 at 3:41 p.m., Resident #1's wife stated the problem with the facility was they have been so lax about what they are doing. She stated the prior DON said it was consensual with the incidents. She stated they put her husband on some medications, Depakote, probably 1-1 ½ months prior then increased it. She was told they were going to put an alarm in his doorway to let them know when he went out of his room. Lots of changes with administration. In June he had increased behaviors with mood swings and sexual thoughts. He was placed on an antibiotic for a UTI (urinary tract infection). They were putting him up by the nurse's station and that had been helping. They wanted to move him to one of their sister facilities and she told them no. She said about 1 ½ months ago they called her and told her he had touched another resident's breast and then called her back and said he			

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	hadn't. She felt a lot of his behaviors had been related to COVID 19 and being stuck in his room, eating in his room, etc. On 10/20/21 at 5:14 p.m., Resident #2's son, stated the facility had called him and said they went in to give his mother ice chips. The son stated the facility told him a male was in his mother's room and the male was touching his mother and his mother was touching the male resident. The facility was going to monitor. The son was not aware of any incidents before this. He asked how close his mother's room was from the male resident and he was told she was across the hall from him. He stated hopefully they got it under control. They were doing 15 minute checks. He stated he was kind of befuddled when they told him about it and then they had asked if he had any questions. He told them no. He stated overall the facility does a good job and his mother likes it there. An observation on 10/21/21 at 9:20 a.m., revealed Resident #1 and Resident #2 were in their respective rooms. The rooms were across the hall from each other. An observation on 10/21/21 at 11:00 a.m., revealed Resident #2 remained in her room. She was the first resident next to the door upon entrance in to the room. Resident #2's recliner was closer to the door than her bed. Resident # 2's roommate appeared to be asleep in her recliner next to the window. Resident #1 was in the dining room sitting with another male resident. The alarm was above his door and did not sound at the door. A red light			

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	came on when alarm was walked under but did not sound. This resident's male roommate was in his bed and appeared to be asleep. The roommate was the second resident from the door in their room (Resident #1 was the first resident from the door in the room). On 10/21/21 at 11:50 a.m., the DON walked in and out of Resident #1's room. The alarm sounded at the nurse's station only and only sounded when the DON was in the doorway. The alarm sounded for 5 seconds. On 10/21/21 at 12:17 p.m., Resident #1 was sitting at nursing station alone. When asked how his lunch was he nodded. He would not answer any other questions. Resident had a flat affect. Shortly after this Resident #1 waved at a female resident who walked past Resident #1 on her way to the rehab room. On 10/21/21 at 12:29 p.m., the Medical Director (MD), when asked about Resident #1, stated he did increase the Depakote once. He stated to be honest the literature isn't good on Depakote nor was it good with female hormones. The MD stated he didn't know what the answer was. He did not think Resident #1's wife wanted the resident moved. Other facilities were hesitant to take him because of his behaviors. He stated there are a lot of dependent adults there at the facility. The facility was doing a lot of checks on Resident #1. The MD stated Resident #1 is sneaky. The MD did not know about the door alarm. He stated they had been trying to get Resident #1 moved. He stated his resignation date was 10/31/21 and the next Medical			

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	Director could try something. He stated it was a hard behavior to quantitate. He stated he hated to medicate people and felt the facility had put interventions in place. He did not want to be completely unrealistic to say it will be 100% effective. The biggest thing was they needed to move the resident and the wife was not supportive. The MD also did not want to move issues to another facility. He stated the literature is not good and anecdotal. The MD stated he needed to protect other residents too and a lot of it was trial and error, he state he was just trying to find the best combination. MD was asked about the female residents that were on the timeline provided by the facility undated list of Resident #1's current interventions. He stated Resident #13's reliability was questionable. He believed that she would defend herself. The MD stated Resident #13 had said if Resident #1 would have touched her breasts she would have kicked him. The MD stated that interview with staff they didn't really know if they did see it as pillars were in the way. In regards to Resident #17, he stated he would definitely trust Resident #17's account. In regards to Resident #2, the MD stated she was not completely reliable. He was told that she was reciprocating in that instance. The MD stated Resident #2 is an emotional lady. He stated if it was his mom he would not have liked it. On 10/21/21 at 1:03 p.m., Resident #2 stated she had no concerns with her care at the facility. When asked about the resident across the hall, she stated he had never bothered her.			

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	On 10/21/21 at 1:22 p.m., Staff I, Licensed Practical Nurse (LPN), stated she was walking down the hall the day of one of the incidents to do a skilled assessment. The CNA (Staff D) told her they had a situation. Staff D told Staff I that Resident #2 was sitting on Resident #1's lap and he was fondling Resident #2's breasts. It happened sometime between 2 p.m. and 5 p.m. Staff I entered the room and at that time Resident #1 was sitting in the recliner and Resident #2 was walking toward the foot of her bed and then Resident #2 sat down on her bed. There was probably 1 ½ feet between the recliner and the foot of the bed. Staff I stated they got Resident #1 out of the room. She stated he was angry by the look on his face. He didn't want to leave the room. Staff I stated they had to repeat themselves 3 times to get him up from the recliner. Staff I offered Resident #1 her hand. She stated he finally got up and went to his room. Staff I stated Resident #1 likes girls you know. Staff I said Resident #2 seemed upset that they had taken Resident #1 out of the room. Staff I felt Resident #2 enjoyed his company. She stated they both are nice people. Staff I stated Resident #2 did not seem upset that anything had transpired between them. Resident #2 did not verbalize anything. Staff I told Nurse Supervisor who was at the nurse's station. We had Resident #1 come up and sit at the nurse's station. He did not seem real thrilled but he came up to the nurse's station. He's not much of a talker. Staff I left the interventions to the Nurse Manager. The intervention they used immediately was to keep him in line of site and put both of them on 15 minute checks. She knew Resident #1 had left his room a couple of times			

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	later that night. The alarm sounded. That's how they knew. He went right back into his room. Staff I did not know why they had not heard it earlier, maybe it was because it was loud at the time. On 10/25/21 at 3:05 p.m., Staff E, Registered Nurse (RN), stated she worked the night of the incident. She wrote where Resident #1 was on her hand because she didn't have the paper. She would keep her eye on him. He mostly stayed in his room. She stated Resident #1 did sit at the nurse's station for a short time. Other than that she would say 98 % of his time he was in his room. She stated he came out a couple of times and they responded to his alarm. She stated he was good with going back into his room. She stated she saw him every 15 minutes. CNA's knew they needed to know where he was. She stated he listens pretty well when we tell him to please stay away from other females. On 10/25/21 at 3:10 p.m., Resident #17 stated Resident #1 had kissed her on the top of her head and then he put his hand down her shirt, when asked if she had had any advances made toward her. She told him no. He asked why not. He stopped. Staff were there to intervene. No incident s since then. He doesn't understand what he is doing. On 10/25/21 at 3:45 p.m., Staff E, RN, stated they first started 15 minute checks for one day. After that they ran out of the papers. Staff E stated Resident #1 doesn't mean any harm. He is a good guy. He just doesn't understand.			

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	On 10/25/21 at 4:15 p.m., the Nursing Home Administrator (NHA), stated he did not feel Resident #1 was harming anyone. He stated Resident #1 was really a nice guy. Resident #1 didn't know what he is doing and the ladies the NHA had talked to have not been upset. On 10/25/21 at 4:20 p.m., the Director of Nursing (DON) reviewed Resident #1's 15 minute check documentation that she had provided. She concurred that 15 minute check documentation was missing on: 10/18/21 from 9:30 a.m. to 3:00 p.m. and from 4:00 p.m. to 11:35 p.m.. 10/19/21 from 4:00 a.m. to 10/20/21 at 3:45 p.m. 10/22/21 from 11:45 a.m. to 1:45 p.m. 10/23/21 from 6:15 a.m. to 1:45 p.m. The DON stated 15 minute checks were not sustainable. On 10/25/21 at 5:18 p.m., the DON stated they had stopped doing the 15 minute checks after the first 24 hours. The DON then had talked with the Nurse Consultant and was advised by the Nurse Consultant to still do the 15 minute checks. They then reinitiated the 15 minute checks on 10/20/21. The 15 minute checks were done for 24 hours only for Resident #2. An observation on 10/25/21 at 5:45 p.m., showed Resident #1 was in his room eating supper. His room had changed to a private room in the same hall closer to the nurse's station, Room 201. An observation on 10/25/21 at 6:00 p.m., Resident #1's alarm sounded when he walked out of his room. Resident			

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	#1 walked by the nurse's station then turned around and started to walk back to his room. He then turned and grabbed a female resident's hand. Resident #1 moved quickly. The female resident was sitting at a table in the dining area. She smiled. Staff immediately separated Resident #1. Staff walked back to Resident #1's room with him. The alarm sounded again when they entered his room. On 10/26/21 at 9:30 a.m., an observation was noted regarding Resident #1's door alarm could not be heard at the end of 400 hall. Shared the information with the DON. The DON stated staff would not always be able to hear the alarm. She stated at 6:00 a.m. when people start getting up there may not be someone at the nurse's station to hear the alarm. She stated this is why they started a 1:1 that morning. She stated they have contacted their lawyer to see what they can do. Maybe find housing for him in an only male resident home, such as a house that may have Down's Syndrome residents or something like that, somewhere that residents are pretty independent. When asked about the observation on 10/25/21 at 6:00 p.m., the DON stated she saw the same thing. She stated Resident #1 moved toward the female resident. The DON concurred Resident #1 moved fast. She stated staff responded immediately and were right there. On 10/26/21 at 10:20 a.m., Staff A, CNA stated she normally works on the 3-4 side (300 and 400 halls) but she was aware of the 1-2 side (100 and 200 halls) and was well aware of the issues with Resident #1. Staff A stated she was			

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	not aware of recent incident but knew he had past behaviors. Staff A stated her "Spidey senses" go off when Resident #1 is outside of the room. Staff A stated Resident #1 had touched Resident #19 inappropriately. Staff A stated Resident #1 had asked Resident #15 if she wanted to see his genitalia. She stated they moved Resident #15 immediately. Staff A stated Resident #1 had an alarm that sounded at the nurse's station. She stated she knew the sound when it went off, but it sounded when other people (staff) would go in and out. Staff A stated she didn't' always respond because it could be another staff person setting off the alarm. She stated if she is with another resident she doesn't respond. Staff A stated in the prior 2 weeks she saw him sitting in the front entryway by another resident and she asked him to go with her and she had him sit at the nurse's station. She stated he wasn't doing anything wrong at the time, she just knew he wasn't supposed to be around female residents. Staff A stated they had 5 Minute Meetings about Resident #1. She said new employees may or may not know. On 10/26/21 at 10:59 a.m., Staff F, CMA, stated Resident #1 was on frequent checks for contact with females. Staff F had not witnessed any incidents. We did have a little lady who told Staff F that Resident #1 had entered her room 3 or so times and it scared her. Staff F identified the little lady as Resident #13. Staff F had noticed Resident #1 would hold Resident #2's hand. Staff F would gently separate their hands and asked Resident #2 to hold on to her walker. They (the facility) said they were care planned and family was aware. Four or 5 months ago Resident #2			

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	was standing in Resident #1's doorway. Staff F stated she did not do 15 minute checks the night of 10/19/21. She knew they had given the Nurse's forms. She was not personally approached to do 15 minute checks or fill out the papers. She stated they were told eyes on Resident #1 at all times and to keep him at the nurse's station. Redirect him and keep him away (from female residents). Staff F stated you cannot hear the alarm go off if you are in another resident's room. They got rid of the floor mat they had because Resident #1 had figured out he could step over it. He could also shuffle the mat with his feet out of the way. Staff F thought that in late evening during p.m. cares staff might be in rooms and it would have been possible that no one would hear his alarm. Staff F stated one time Resident #2 tried to go over to his room. She picked up her walker and tried to put it over the mat. They thought it was a fall risk. On 10/26/21 at 11:21 a.m., when asked about what she witnessed on 10/17/21, Staff D, CNA, stated she was passing water and noticed one resident's (Resident #2) room door was closed. She opened the door and Resident #1 was sitting in Resident #2's recliner with Resident #2 on his lap. Resident #1 had one hand up Resident #2's shirt and his other hand wrapped around her. Staff D told Resident #1 he was not supposed to be in Resident #2's room. She told him c'mon, let's go and he said no. Staff D stated the Nurse was coming down the hall at that time and Staff D told her that they had a situation in here. Staff D stated the Nurse was able to get Resident #1 out. Resident #2 got off			

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	of his lap. Staff D stated Resident #2 was sitting on his lap willingly at the time. Staff D stated Resident #2 came to Staff D about 5-6 minutes later and told Staff D that she was sorry she did that and she was not that kind of a lady. Staff D stated they basically 1:1'd resident the rest of the night. Staff D did not remember the alarm sounding the night of the incident. She stated you can hear the alarm if you are at the nurse's station. She stated they did move his room closer to the nurse's station. She stated they were to fill out 15 minute checks on him and make sure he went into his room. On 10/26/21 at 11:38 a.m., Staff C, Certified Medication Aide (CMA), stated she sees Resident #1 walking around in lobby mostly. He was on 15 minute checks for his behavior. She knew he had a doorbell that goes off at nurse's station and they did just move him closer to the nurse's station. She knew the doorbell had been there at least a week. She believed the doorbell was somewhat effective in keeping him away from female residents. Staff C stated Resident #1 gets bored so that's not probably great for him sitting alone. Staff C stated during the day shift there's always someone at the nurse's station. She said that probably isn't the case on evening shift if Nurses are down the halls there wouldn't be anybody at the nurse's station. She said she did work nights and there was 1 Nurse on nights with at least 3 CNAs. She stated they placed a 1:1 on him on that day. On 10/26/21 at 11:55 a.m., Staff H, CMA Rehab, stated Resident #1 is on frequent checks for inappropriate			

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	behaviors with females. She stated one time he was in with the lady across the hall. She identified the lady as Resident #2. Resident #2 was sitting in her recliner and Resident #1 was standing over her. He reached down to her, grabbed her hand and put it on his privates. Staff H reported it to a Nurse. Staff H did not remember who the Nurse was. Staff H said it happened 3 or 4 weeks ago. Staff H stated she redirected Resident #1 and he went willingly back to his room. Staff H stated the Nurse told her she did right thing. Staff H did not know if the Nurse charted on it or what the Nurse did from there. Staff H stated she knew he had a floor mat for an alarm but he knew how to step over it. He knew he had a door alarm. The door alarm sounded at the nurse's station. Staff H stated you can't hear it if you are down the hall. On 10/26/21 at 12:00 p.m., Resident #15 stated Resident #1 had come in to the room she was in down the 200 hall. Resident #1 showed her his penis and asked her if she wanted it. She said no. Resident #1 said well, I thought you would want it. Resident #15 told him no. She told a staff person who no longer worked there. They moved her real quick the next day. She didn't tell the aide until that night. She didn't want to move. Resident #1 made her uneasy. She stated he still did make her feel uneasy. Resident #15 then stated she did want to move to be away from him. On 10/26/21 at 12:25 p.m., Staff K, CMA, stated it was reported to her on 10/17/21 that Resident #1 was to be on 15 minute checks. She was off for 2 days and when she returned they told her they started doing 15 minute checks			

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	again because DIA was there and Nurses had to do it. Staff K stated one night Resident #1's alarm went off and he was in his underwear in boxer shorts. She state Resident #1 is always in boxer shorts at night. Resident #1 walked down the hall. Staff K stated it looked like he was either peeing on the floor or masturbating because his left arm kept moving. Staff K stated one night a resident (Resident #14) had come up to the nurse's station and reported a man was standing 2 inches from her face. Resident #14 had put her call light on and reported to Staff K that the only reason she had her call light on was because she woke up and a man was standing over her. Staff K stated she had been in the 100 hall working that night with residents and didn't hear the alarm sound until she was walking toward the nurse's station. When she heard Resident #1's alarm was sounding she went to the 200 hall and found resident lying in his bed covered from neck down. She could tell he was faking sleep. Staff K reported this to the Nurse but did not know what the date was. Staff K stated that on another night early in the morning Resident #1 was in his boxers at 6:00/6:15 a.m. and Resident #13 reached out for Resident #1's genitals. Staff K stated she reported it but did not remember which Nurse was working or what day it occurred on. Staff K stated he comes out of his room often in his boxers. There is not always a Nurse or staff at the nurse's station. She stated she has to be within 15 to 20 feet of the nurse's station to hear the alarm. Staff K stated she did not think the other residents are safe. Staff K stated she closes doors to rooms because she knows he could be on the move. Resident #16 had asked Staff K to			

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	shut her door. Resident #16 told Staff K that one night she had woke up and he (Resident #1) was standing over her roommate. Staff K reported Resident #13 and Resident #16 were about the only 2 female residents that lived on the 200 hall that could say something to Resident #1. On 10/26/21 at 2:15 p.m., Resident #13 stated one man tried to give her a kiss. She stated she had a pretty good fist and knew right where she could have put it. She was not afraid. She stated she had not problems after that. On 10/26/21 at 12:22 p.m., Staff G, CNA stated she switched to laundry a couple of weeks ago. She stated she had seen inappropriate behavior between male and female approximately 1 ½ months ago. Resident #1 and Resident # 13. She stated from her angle she was by the nurse's station facing the 200 hall, she saw Resident #1 kiss Resident #13 on the cheek. Staff G believed Resident #13 turned her head because she was uncomfortable and he was trying to kiss her on the lips. The angle that Staff G was at it looked like he was touching her shoulder but honestly could not see. Resident #13 said "I need help" quite loudly. Staff G could tell she was uncomfortable. Staff G stated Resident #1 is tall about 6 feet and Resident #13 was sitting down. An agency Nurse deescalated the situation and took Resident #1 to his room. Staff G talked to Resident #13 about it. Resident #13 said he tried to kiss her and she said no. Staff G said Resident #13 was kind of exasperated, kind of irritated. Resident #13 wanted to stay in the dining room area as she was visiting with another resident. Staff G could not tell if Resident #1 was touching			

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	Resident #13's breast or shoulder. Staff G told 2 Nurses and all of the aides what had happened as Resident #1 was mobile and she thought they should all keep an eye on him. On 10/26/21 at 2:50 p.m., Resident #14 stated approximately a month prior she had woke up in the middle of the night once and an older man was in her room. It kind of spooked her. She turned on her call light but couldn't get it to work. She stated he opened her bathroom door and started to unbutton her sweater. She stated Resident #1 will kiss her hand when they pass in the hallway just like a gentleman would. She stated approximately two weeks prior he had come into her room. He didn't come in very far. She stated it took her a while to get him out of her room. On 10/27/21 at 10:23 a.m., Staff J stated Resident #1 was on a 1:1 on that day. She did not know why resident was inappropriate or what he had done. She had not signed a clipboard. She had worked 5 days the week prior and had not signed the clipboard (15 minute checks). She stated if she is up by the nurse's station she can hear the door alarm. She stated if staff are in a room she doubted they could hear the alarm. On 10/27/21 at 10:37 a.m., clarified with Resident #15 that resident did actually show her his genitalia. She said yes. She said she would worry about Resident #1 trying to touch other residents who may be handicapped or not have their mind. Resident #15 stated they wouldn't or might not be able to stop him. She stated she could tell him to stop.			

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	She repeated that she still feels uncomfortable around him. On 10/27/21 at 12:52 p.m., a female resident who resided on the 200 hall stated when she first got to the facility a man tried coming in her room. She did not know his name. She stated she just shut her door. She stated it hadn't happened again in months. On 10/27/21 at 12:55 p.m., when asked if she felt residents are able to voice if they felt unsafe, Resident #14 stated there were a couple of residents that can't speak up. She named one resident then stated that her roommate would speak up for the resident she had named. Resident #14 stated Resident #2 had encouraged Resident #1. She stated one time Resident #2 stopped at Resident #1's door and Resident #1 waved Resident #2 in. Resident #2 went in and Resident #1 grabbed her hand and kissed it, then she thinks he kissed her on the lips. Resident #14 was on a phone call and couldn't get up to kind of distract Resident #2. As soon as Resident #14 got off the phone she made a beeline to the nearest aide and told her. Resident #14 stated she looked after Resident #2 to make sure nothing inappropriate happens to her by Resident #1. On 10/27/21 at 1:10 p.m., Resident #16 stated a couple of nights ago someone was in her room standing by her roommate's bed. She lifted her head up so they knew she was watching and they walked out right away. She did not think that was okay. It was scary and she didn't like it. She stated she made sure they knew she was in there when he			

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	was standing over her roommate. Resident #16 stated a couple of weeks prior someone came into her room 3 times and even used her bathroom. On 10/28/21 at 10:15 a.m., Resident #13 stated she did not want a man kissing her or touching her whether he is confused or not. On 10/28/21 at 9:52 a.m., Staff A, CNA, stated a husband got involved when Resident #1 had made advances. She identified the husband as Resident #19's husband. Staff #1 stated she knew something happened but didn't' see it herself. She said Resident #1 had made some kind of advance on her and her husband stopped it. On 10/28/21 at 2:35 p.m., Resident # 19's husband stated the only incident that they had was one of the residents came in to his wife's room and kissed her. Resident #19's husband stated he did not file a formal complaint. He met with administration at that time and told them that he did not want the male resident going down the same hall where his wife was living. They moved his wife right away per his insistence. He did not want her living on that same hall. I demanded they move her that same day. He stated the reason he did not file a complaint was because the facility did move her away from that man. On 10/28/21, Staff B, Maintenance Supervisor, stated the Nursing Home Administrator (NHA), had approached him and said they needed an alarm for Resident #1. He found out about the need for the alarm through word of mouth.			

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	He went up town and got the alarm. They did start with an alarm that was a sensor mat to the floor. Staff B had concern regarding it being a trip hazard but Resident #1 was pretty surefooted and his roommate at the time was in a wheelchair. The doormat would ring until someone would shut it off. Staff B stated that Resident #1 would step over the mat so it failed to alarm staff. Staff B said Resident #1 was a big guy and had a rather large stride. Staff B stated he was asked to get something different. He placed an alarm above the door on 9/20/21. Staff B stated the alarm sounds when someone passes underneath the alarm in the doorway. It does not continue to sound until someone turns it off. The alarm does not alert staff through the call light system/board. He stated if the alarm is not heard by the staff at the time it is set off then there is no other way staff would know it had sounded. On 11/2/21at 4:35 p.m., when asked how she would have felt if resident had not been confused and knew what he was doing, Resident #17 stated she would have felt horrible. During observation on 11/2/21 at 11:10 a.m., it was noted Resident #1 was rooming with Resident #18 with a CNA sitting outside of their doorway. Both residents were in the room. The CNA stated she wasn't sure when the residents moved into the room together but they were in the room together over the weekend. On 11/2/21 at 4:40 p.m., when asked how she would have felt if resident had not been confused and knew what he			

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	was doing, Resident #15 stated that would have been worse. She would have felt worse. 11/10/21 at 10:38 a.m., Resident #22's daughter stated she was aware of the incident. Facility had alerted her and were going to keep a closer eye out. The facility was notified of the immediate jeopardy and given the IJ template on 10/27/21 at 1:00 PM. The immediate jeopardy was abated on October 28, 2021 after the facility provided education to staff on abuse prevention and reporting. Resident #1 was placed on 1:1 continuous observation. At exit the scope and severity had been lowered to an E after verification of staff's implementation of the abatement plan. The following concerns were also identified with F689 but not included with the immediate jeopardy concerns. 11. A MDS with an ARD of 9/1/21, documented Resident #6's diagnoses included non-Alzheimer's disease, peripheral vascular disease, and depression. Resident #6's BIMS score was 11 indicating moderately impaired cognition. Resident #6 required extensive assist of 2 with transfers, walk in room did not occur and required limited assist of 1 for locomotion on the unit. A Care Plan for Resident #6 included the following focus areas and directed staff to do the following interventions: a. A focus area dated 10/28/21, documented Resident #6 was at risk for falls related to diagnoses of hypertension,			

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	peripheral vascular disease, depression, chronic pain, general weakness and possible medication side effects. The goal for Resident #6 revised 6/2/21, was she would not experience any injuries related to falls that require sutures or hospitalization. Interventions dated 8/20/21 directed staff that resident was to have physical and occupational therapies evaluate and treat. An intervention dated 6/8/15 directed staff that Resident #6 used a wheel chair for mobility. b. A focus area dated 6/8/15, documented Resident #6 was at risk for a decline in ADL function related to diagnoses of general weakness, chronic pain, depression, and possible medication side effects. The goal for Resident #6 was she would be able to participate in all of her ADLs. An intervention revised on 7/10/19 directed staff that Resident #6 required assist of 2 staff with an EZ stand for transfers and toileting. A Progress Note dated 8/11/21 at 12:56 documented Resident #6 remained on fall follow up from being lowered to the floor on 8/10/21 . It documented she remained with no injuries and no new complaints of pain or acute distress. Resident #6 was lying in bed, respirations were non-labored and even, and the call light was within reach. The vital signs were documented as temperature 97.5 and taken on 8/10/21 at 5:10 p.m., blood pressure 151/57 taken on 2/4/21 at 11:59 p.m., pulse 68 taken on 8/10/21 at 5:10 p.m., respirations 17 taken on 8/10/21 at 5:10 p.m., oxygen saturation of 93 % on 8/10/21 at 5:10 p.m. and pain was rated at 0 on 8/10/21 at 8:26 p.m.			

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	There was not an entry in the Progress Notes of the fall itself, what happened or what interventions were put into place. The previous entry to this entry was documented on 8/5/21 at 8:52 a.m. On 10/27/21 Staff L, Temporary Nurse Aide (TNA), stated staff do not do transfers appropriately. On 11/1/16 at 3:03 p.m., Resident #6's son stated his mother told him her wheelchair broke at first. The son went to the facility and they said whoever put the belt on his mother did not get it around her back and underneath her arm. She's not real small of a lady and it kind of took her for a loop. He stated he knew they were supposed to use 2 staff. He talked with administration staff (who is no longer there) and she told him that staff sometimes do lifts by themselves. The son stated they are not supposed to do a lift with one person. He stated his mother said they are short-handed every day. He knew they were short-handed especially on the weekends. He said some staff had left the facility to work at other nursing homes. The son stated his mother had bruises on her legs. He thought they let her down as easy as they could. The son stated he was not notified of his mother's fall and when he talked with the Nurse Practitioner she told him she was not aware of the fall either. The son stated that one day a staff Nurse told his mother to just get up and walk over to the chair. The son said that the Nurse was one of them that dropped his mother out of the chair. He stated his mother does not walk, she's a lift.			

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	On 11/3/21 at 1:35 p.m., Resident #6 stated the lift just broke and she dropped to the ground. She stated she did not get hurt. When asked if she wanted her son notified when a fall happens, Resident #6 responded that her parents, mom and dad, should know. 11/3/21 at 2:50 p.m., Staff N, RN, stated she remembered hearing about Resident #6's transfer where she was lowered to the floor. Staff N did not remember if she worked that night. When told she was on the schedule and was assigned to the 100 hall (the hall Resident #6 lived on, she stated she did not remember. She will think about it and see if there was anything she could remember. 11/3/21 at 3:10 p.m., Staff N stated she remembered Resident #6 was not hurt and her legs kind of bent when the strap unhooked. She believed the CNA that was transferring Resident #6 was Staff M. Staff N stated that is all she could remember. On 11/4/21 at 2:43 p.m., Staff M, CNA stated she was working the evening that Resident #6 was lowered to the floor. She stated they had recently become certified to do assist of 1. Staff M stated when she was transferring Resident #6 into the bathroom they were outside the door and one of the straps came off. Staff M thought that when Resident #6 went to put her arm up on the right side of the lift she bumped the strap and the safety latch was missing on that side causing the strap to come loose. Staff M stated she was the only one in the room. Staff M stated Resident			

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	#6 did not drop, she can kind of held on to support part of her weight. Staff M put her knee under her bottom and unhooked Resident #6 from the lift then lowered Resident #6 to the floor. Staff M stated Resident #6 was scared. Staff M told Resident #6 that everything was going to be alright and told Resident #6 they would get her up and back into her wheelchair, and would make sure Resident #6 was okay. Staff M stated Resident #6 said okay and was still scared and asked Staff M to hurry. Staff M paged Staff N, RN, with her walkie talkie. The nurse, Staff N, did an assessment and they had to get another CNA to come and help get Resident #6 up off of the floor. They put a gait belt on Resident #6 and another CNA, Staff O, with Staff M lifted Resident #6 up while Staff N helped with the wheelchair. Staff M stated Resident #6 was fine but had said her bottom was sore. Staff M stated the nurse had looked at Resident #6's bottom. She thought this occurred before supper but could not quite remember. Staff M said they had gotten certified to do 1 man lifts with the EZ stand. Staff M said Hoyer lifts remain a 2 person assist. She said the old DON was the one who did the certification. Staff M believed that the EZ Stand was put into the maintenance log. She stated there were 4 or 5 EZ stands in the facility. She stated she thought they used another stand to get Resident #6 off of the floor and placed the stand that she had used when she needed to lower this resident to the ground into the soiled utility room. Staff M stated the facility still does 1 person EZ stand lifts. Staff M stated she does not lift Resident #6 alone since the incident, she always grabs another person. Staff M stated they had filled out a paper for certification. The training			

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	lasted long enough to know how to properly use the stands with one person, it was less than 30 minutes. She knew that only actual staff were trained. She knew agency staff still had to use 2 people. She stated the way she understood it was that non-certified aides can assist with lifts but cannot do the lifts by themselves. On 11/4/21 at 3:45 p.m., Staff O, CNA, stated he was working the night Resident #6 was transferred and lowered to the floor. Staff O stated Staff M was transferring Resident #6 with the EZ Stand. He stated that you can do the EZ Stand transfers with 1 assist now. He stated the sling must have come undone and Staff M was holding Resident #6. Staff O stated Staff M was behind Resident #6 holding her. He stated the right side of the sling was undone. The previous DON was there in the room and they both got there about the same time. They assisted her helping to lower her down to her wheelchair. Staff O stated they then used the same lift and took her to the bathroom. That lift did not have the mechanism in place to stop the sling from coming out. He stated they attached both sling handles onto the EZ Stand for extra protection. Staff O stated there are 2 straps, green and black, to adapt for bigger and smaller waists or chest circumferences. Staff O stated he had been trained to do a 1 man EZ stand transfer. He believed the policy at the facility directed 1 man EZ Stand assist. Staff O stated the facility had given 5 Minute Meeting on switching to EZ stand to 1 man assisted transfer. During the 5 Minute Meeting there was a 5 minute check sheet. They talked through the check sheet. Then when you have an EZ stand you get someone to watch you			

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	do it the first time. He stated there is one resident on the 300 hall that uses an EZ Stand but required 2 people. He stated you would know what each person requires during the shift to shift report. He stated transfers are included during report due to falls. On 11/4/21 at 4:00 p.m., observations during a walk through with Staff O, revealed 4 EZ stands were being used in the facility. 3 of them did not have safety pins. The 4th stand had 1 safety pin and was missing the other (2nd) safety pin. 12. A MDS with an ARD of 9/1/21, documented Resident #3`s diagnoses included CVA, peripheral vascular disease, and paraplegia. Resident #3's BIMS score was 15 indicating intact cognition. Resident #3 required extensive assist of 2 with transfers, walk in room did not occur and required set up help only for locomotion on the unit. A Care Plan for Resident #3 included a focus area revised on 12/10/18. The goals for Resident #3 revised on 6/2/21, were to increase independence in ADLs and to participate in part of his ADLs. An intervention for Resident #3 dated 8/31/21, directed staff that Resident #3 required an EZ Stand for transfers to the toilet, bed and wheelchair. A Progress Note dated 11/5/21 at 3:42 p.m., documented Resident #3 was assessed by a nurse and no injury was noted. Resident had stated to the Nurse that it was the CNA's fault as they did not listen to him and get the other			

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	sling. It documented that this resident stated that is how he fell. The Nurse documented staff and the Nurse got a larger sling that was a seat sling for the EZ Stand. Resident #3 refused to have the day CNA's assist him to the restroom. Resident turned on his call light and refused to shut it off due to his feeling that CNA's would not have the 2nd shift CNAs come and help him. Resident was assisted to the restroom by 2nd shift CNAs. A Progress Note dated 11/6/21 at 6:36 a.m., documented the reason for evaluation was a follow up to a witnessed fall. It documented resident had rested quietly all night with no complaints voiced. A Weight Summary printed on 11/30/21, documented Resident #3's height was 73.0 inches and his weight was 301.4 pounds on 9/14/21. In an email sent from Resident #3 and dated 11/5/21 at 5:09 p.m., Resident #3 wrote that on that day the CNA's had went to put him on to the toilet. They brought the EZ Stand in with the small lifting strap. Resident #3 wrote that he told the staff he needed the large or extra large strap and they ignored him. He wrote the staff did not fasten the straps correctly and one side came loose, the left side held until they could lower him to the floor. He was lucky he did not get hurt. They only fastened one strap instead of two. He tried to tell them that he needed the larger belt and to fasten both straps. They tried to tell the Nurse and the CNA on the next shift and they had no idea what			

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Facility Address/City/State/Zip **2401 Crestview Drive Oskaloosa, IA 52577**	**MW/DC**		

Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date
	happened. He wrote they think they know more than anyone else and do whatever they want to do. On 11/8/21 at 2:30 p.m., Resident #3 stated they used the wrong belt on him. They brought a belt in used for tiny people. He stated he had told them all not to use that sling on him. The CNA stated she could not find the purple sling. Resident #3 stated the week prior the facility had ordered him a purple sling. Resident #3 stated the strap was on top of the curly cue and not inside of it so the strap slid right out. He stated it was the strap on the right side that came off. He stated he had a little ache and pain but it was gone at that time. He stated he was surprised someone from management didn't come to talk with him. He said they used the hoyer lift to get him off of the ground. A Nurse came in and told him she did a report on it. On 11/8/21 on 3:19 p.m., Staff P, TNA, stated Resident #3 used an EZ Stand. She and Staff Q, CNA had hooked Resident #3 up to the EZ Stand and stood him up and all of the sudden the right sling hook came off. It was around 2:00 p.m.. Staff P had no idea though how it came off. She stated the clip that came across it was on the right side. We were both stunned on how that could have come off. Staff P stated on the EZ Stand they were using she believed the left clip was not there. She stated Resident #3 had mentioned it. We found one sling and the strap was coming across his rib cage at mid breast height. She stated they were going toward the bathroom and he landed on the floor just outside of the bathroom. She stated Staff Q was behind Resident #3 and kind of holding on to the sling. Staff			

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	Q kept a hold of the sling and was able to guide him down. She stated Staff Q had her hand kind of by the door and so he just kind of glided down. She stated Staff Q was backing in to the bathroom and was able to block the resident from hitting the door frame. Staff P reported this resident was not injured. She was not sure who the Nurse was. She stated the Nurse was outside of his door doing charting and so she came in and assessed the resident. Staff P stated at that point they used a hoyer and the hoyer sling to transfer him back to his chair. Resident #3 stated he wanted to wait a little bit and he would just sit in his wheelchair. Staff P stated that this had never happened to her before. She stated they had been taught to use both hooks on straps, to use second strap as a safety back up. Staff P stated she had done about 3 weeks of orientation. She stated she was trained to use 2 staff for both the EZ Stand and for Hoyer lift transfers. On 11/8/21 at 1:35 p.m., the Maintenance Supervisor, stated they do monthly maintenance on their lifts. He stated he had received a list of models the company was going to get rid of as the model lines were discontinued 20 years ago. He stated that 3 of the EZ Stands that they have are on this list. He stated they have some parts but if the actuator went out they would not be able to fix the 3 lifts. When looking at the 4 lifts in the halls he noted one of the safety clips on one of the EZ Stand lift arms missing. The other 3 lifts were older models and did not have safety clips. He stated the missing clip was not reported to him, otherwise he would have replaced the clip. He was going to check his books to see if it had been reported.			

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	On 11/8/21 at 4:00 p.m., the DON stated prior to her coming to this facility, the corporation had put an email out that they were going to 1 person stand lift transfers. The DON stated she could find nothing in the education regarding 1 person transfers. The DON stated CNAs could do 1 person transfers as long as they had been trained. She stated staff should be educated but the DON could only find 6 staff that had been trained. The NHA stated when the Maintenance Supervisor did his monthly checks he would find if the clip was missing on a lift. The DON stated if the older lifts did not have a clip the company should have had contacted the facility to add clips if needed. On 11/9/21 at 1:45 p.m., Staff R, LPN stated she was actually working outside of Resident #3's door doing her charting at the time this resident was lowered to the floor. Staff R stated this resident had asked to go to the bathroom. The 2 aides went in and then came out and said Resident #3 had just fell off the EZ stand. Staff R stated since it was witnessed, she asked Resident #3 what happened. He said the sling just slipped off. The aide said she didn't know how it came off. They both said that when they started raising him it caused pressure and it kind of popped off the right side. Staff R got his vital signs. They then got him up with a hoyer lift. Resident #3 agreed that was the safest. They put him in his wheelchair, offered to take him to the restroom. Resident #3 told Staff R that he had told those girls (Staff P and Staff Q) the sling was too small and to go get a different one but they didn't. Staff R told the resident they would get a different sling. Staff R stated that one of the aides went and got a seat sling and			

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	they tried to hook him up in it. Resident #3 was getting frustrated and told them it wasn't going to work. Staff R stated Resident #3 told the aides to take off the sling and to get out of there. The sling was not hooked up to the lift. The aides helped him get the sling off. The resident then said he was just going to have 2nd shift take him to the bathroom. Staff R stated a little later Resident #3 turned on his call light and the staff answered it. He said he wanted to wait for 2nd shift and to leave the light on. Resident #3 came and talked with Staff R about 3:20 p.m. He stated he didn't want to be a jerk but that should not have happened. He said he knew they didn't mean to do it. Staff R said the safety clip was on the lift. She stated she did not run the lifts enough. One of the aides said she didn't know how it happened because the clip was in place. She was just as dumbfounded as Staff R. Both of the aides said it was correctly hooked. Staff R stated she asked Resident #3 right off the bat if he was hurt. He stated the only thing that was hurt was his bottom from sitting on the floor waiting for everyone to get him. Staff R told the DON what had happened. She did not do an intervention at that time. She did not know how the facility does that as some facilities only the MDS nurses add interventions. Staff R stated around that around 3:30 when Resident #3 came to talk to her, he stated the transfer went fine. He did go to the bathroom. Staff R stated the last time she had worked at this facility would have been in May and she didn't work again until 11/1/21. On 11/9/21 at 2:07 p.m., Staff Q stated Resident #3 wanted to go to the toilet. She stated they had hooked him up.			

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	Staff Q stated one side of the EZ Stand had the metal piece flap, security flap. They placed the strap inside of the hook and then closed the flap on the outside of the strap, so the strap couldn't slide out. Staff Q stated that was the part that blew their minds. She could not comprehend how the heck that happened. They thought maybe the piece had broken. Staff Q was standing behind Resident #3 holding the handle on the back of the sling. She stated that they got this resident standing up and we were in the doorway of the bathroom when he started to go down. It sounded like the strap broke, it made a ripping sound. Staff Q stated they looked at the strap and it had not ripped, the sides were intact. Staff Q stated this resident said he wasn't hurt. Staff Q stated they used a hoyer to get him up off of the ground. This resident wanted to wait for 2nd shift to transfer out of his wheelchair because he didn't trust them anymore. Staff Q worked the rest of the weekend (the incident happened on a Friday 11/5/21) and there were no further instances. She believed they had sent the sling down to be looked at by maintenance. They used the same lift with a different sling for the remainder of the weekend. Staff Q stated that on dayshift this resident's routine is that he gets up and gets dressed then turns on his call light to be transferred. The only other time they use the lift/transfer was when he wanted to use the bathroom. On 11/9/21 at 2:25 p.m., the Maintenance Supervisor stated they replaced the clips on EZ Stands with rubber clips, which was okayed through EZ company. He stated that he bought rubber clips for the other stands but they will have to be attached with super glue. He stated that no			

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	one had contacted his department regarding missing clips. He stated that no sling has been turned into him since the previous Friday (11/5/21). He added he does not do anything with the slings unless a buckle gets broken. A Lift-Mechanical: Sit to Stand procedure date 1/15, documented that equipment included 2 staff members. The guidelines included the number of staff members needed for transfer using the Sit to Stand would be included in the resident's care plan. An EZ Way Smart Stand Operator's Instructions manual dated 7/30/18, documented the EZ way harnesses (slings) are designed to be applied or removed with a minimum amount of handling of the patient. Patients vary in size, shape and weight, these conditions must be taken into consideration when deciding which harness and accessories are suitable for each patient's needs. The manual directed to attach the harness to the hooks at the end of the arm using the loops at the end of the harness S with the lift arm in the lowest position. The shortest loops when possible are to be used to ensure patient safety and comfort. The same colored loops are to be used on both sides. Verification that the loops are properly hooked inside the pigtail at the end of the arms and the safety catch was in place and blocking the strap from exiting through the pigtail was to be done. A Harness Size chart directed that a small harness was to be used for patients that weighted 70-100 pounds. This size chart directed that an extra large sling was to be used for patients 280-450 pounds and the large sling was to be used for patients 190-320 pounds.			

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58.43	**FACILITY RESPONSE:** **481—58.43(135C) Resident abuse prohibited.** Each resident shall receive kind and considerate care at all times and shall be free from mental, physical, sexual, and verbal abuse, exploitation, neglect, and physical injury. Each resident shall be free from chemical and physical restraints except as follows: when authorized in writing by a physician for a specified period of time; when necessary in an emergency to protect the resident from injury to the resident or to others, in which case restraints may be authorized by designated professional personnel who promptly report the action taken to the physician; and in the case of an intellectually disabled individual when ordered in writing by a physician and authorized by a designated qualified intellectual disabilities professional for use during behavior modification sessions. Mechanical supports used in normative situations to achieve proper body position and balance shall not be considered to be a restraint. (II) **DESCRIPTION:** Based on observations, resident, family and staff interviews and record review, the facility failed to ensure that	II	$500.00 (Held in suspension)	UPON RECEIPT

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	residents had the right to be free from abuse, and exploitation for 6 of 8 residents reviewed, (Resident #2, #13, #15, #17, #19 and #22). The facility must not allow verbal, mental, physical or sexual abuse which resulted in an immediate jeopardy to residents' health and safety. The facility reported a census of 77 residents, 53 of the 77 residents were female. Findings include: 1. A Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 8/4/21, documented Resident #1's diagnoses included non-Alzheimer's dementia, cerebral infarction, and renal insufficiency. The resident's Brief Interview for Mental Status (BIMS) score was 7 which indicated severe cognitive impairment. Resident #1 was independent with bed mobility, transfers, and walking in room. A Care Plan for Resident #1 included the following focus areas and directed staff to do the following interventions: a. A focus area with a revision date of 8/8/21, documented Resident #1 had an emotional and physical relationship with Peer Resident #8 and was comfortable with physical affection of hugging and kissing and was comfortable with saying no or being told no and stopping if any further progression makes them uncomfortable. The goals revised on 8/4/21, documented Resident #1 would be free from physical/emotional contact with Resident #9 that would make Resident #1 uncomfortable. Resident #1 would be able to tell Resident #9 no if he was			

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	uncomfortable with physical contact. Interventions with a date initiated on 7/5/19, directed staff to conduct an additional assessment of understanding of consent if changes in mental status or behavioral difficulties are demonstrated and to monitor Resident #1's ability to accurately identify and express type of emotional and physical consensual contact ongoing. An intervention revised on 8/18//21, directed staff to provide privacy for Resident #1 and Resident #8 as needed and to direct them to Resident #8's room as to not disrupt Resident #1's roommate. b. A focus area revised on 3/4/21, documented Resident #1 enjoyed visiting with peers and Resident #1 refused to social distance during activities. His goal was documented he would engage in self-directed leisure pursuits, watching TV and reading the newspaper. An intervention dated 3/4/21, directed staff to provide education to resident regarding social distancing. An intervention dated 11/12/18, directed staff to respect Resident #1's decisions for self-directed leisure pursuits. An intervention revised on 7/18/19, directed staff to support his self-determination in activities of choice which included that he sometimes liked to walk around the facility. c. A focus area revised on 11/20/18, documented Resident #1 was at risk for decline in ADL (Activities of Daily Living) function related to diagnoses which included dementia, aphasia (a comprehension and communication (reading, speaking, or writing disorder resulting from damage or injury to the specific area in the brain), and possible medication side effects. The goal revised on 10/27/21, was for Resident #1 to participate in part of his			

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	ADLs. Interventions dated 11/20/18, directed staff to give Resident #1 verbal cues to help prompt him and that Resident #1 was independent with transfers and ambulation in the facility without the need of assistive devices. d. A focus area revised on 9/20/21 documented Resident #1 had a history of acting out with physical and verbal comments and actions of a sexual nature towards residents and staff when he had an untreated infection. It documented that as a reminder when he was in the community he had been a very affectionate person which included hand holding, arm pats, and kissing on the top of the head. The resident's goal was to have fewer episodes of inappropriate comments toward female staff. Interventions dated as initiated on 10/18/21 directed staff that: resident was started on celexa on 5/28/21 to help control sexual urges, resident was started on Depakote on 9/16/21 to help reduce sexual urges. It directed staff that resident's depakote was increased on 9/18/21 to help with sexual urges. An intervention initiated on 9/20/21 directed staff that on 9/18/21 this resident would sit with staff at the nurses station for all meals. A resolved intervention dated 9/18/21 had directed staff that this resident had a sensor pad in his doorway to alert staff when he was out in the public area. An intervention revised on 10/18/21, directed staff the sensor pad had been removed and a doorway sensor had been added on 10/4/21. An intervention revised on 11/25/19 directed staff to assist resident to develop more appropriate methods of coping and interacting, to provide him with one on one education on appropriate vs inappropriate comments towards staff. This intervention			

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	gave an example to staff of you look nice today versus you look sexy today. This intervention directed staff to encourage him to express his feelings appropriately. An intervention dated 8/4/21, showed the resident sees Meditellie as needed to assist with his behaviors. An intervention dated 11/25/19, directed staff to remove the resident from public area when behavior is disruptive and unacceptable. An intervention dated 7/5/19, directed staff to notify PCP (primary care provider) for an infection workup if this resident displayed increasing sexual based actions towards staff. e. A focus area revised on 7/1/19, documented Resident #1 had impaired cognitive function/dementia or impaired thought processed related to diagnosis of dementia and history of CVA (cerebrovascular accident). The resident's goals revised on 8/4/21, were to remain oriented to person and town through the review date and to be able to communicate basic needs on a daily basis through review date. An intervention revised on 11/14/18, directed staff to use his preferred name, identify themselves at each interaction, face resident when speaking and make eye contact, reduce distractions, and that resident understood consistent, simple and directive sentences. Staff were to provide him with necessary cues and to stop and return if this resident was agitated. An intervention dated 11/8/18, directed staff to provide cues, re-orient and supervise as needed. f. A focus area revised on 11/13/18, documented the resident had difficulty recalling recent events related to history of CVA and diagnosis of dementia. This resident's goal revised on 8/4/21, was that Resident #1 would be			

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	able to find his room. Interventions dated 11/6/18, directed staff to remind this resident what their name was when they cared for him and to validate his thoughts and feelings when he got confused or anxious. g. A focus area revised on 11/13/18 documented the resident was at risk of unsafe wandering related to history of elopement. This resident's goal was revised on 8/4/21 and was that his safety would be maintained through the review date. Interventions dated 11/6/18, directed staff that a monitoring device was placed on him that sounded alarms when he left the building and to identify patterns of wandering, if the wandering was purposeful, aimless or escapist, if he was looking for something, did he need more exercise and to intervene as appropriate. An intervention revised on 11/25/19 directed staff that he had a wanderguard. An undated list of Resident #1's current interventions was provided by the facility. The interventions were listed as follows: 7/1/19 Emotional/Physical relationship with Resident #8 was care planned and consents were obtained. 7/1/19 Emotional/physical relationship with Resident #9 was care planned and consents were obtained. 5/28/21 Resident started Celexa. 9/6/21 Touched Resident #13's breast. Stop sign was placed on Resident #13's door to prevent other resident from entering room. The residents were separated. 9/16/21 Resident started on Depakote 250 mg BID (twice a day).			

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	9/18/21 Resident touched Resident #17. The behavior was not reciprocated. Resident was to stay at nurses station during waking hours. Alarm in doorway and Depakote was increased to 500 mg BID. 10/4/21 A sensory pad was added to the doorway, door alarm removed. 10/17/21 Resident #1 was sitting in Resident #2's room with her in his lap. Residents were separated and 15 minute checks were initiated. Resident #1's Progress Notes documented the following: * On 2/9/21 at 1:16 p.m., Resident #1 was reported making inappropriate statements to the resident across the hall (Resident #15). Resident #15 requested room change per her preference and was moved to the 300 hall. * On 5/20/21 at 5:30 p.m., a visitor approached staff and stated Resident #1 had gone into his wife's (Resident #19) room and kissed her on her lips. The visitor stated he wanted to file a complaint. * On 5/21/21 at 3:01 a.m., the resident had been in his room resting in bed with eyes closed . He did not make any attempts to go into other residents rooms or make physical contact with other residents. * On 5/27/21 at 7:05 p.m., a clean catch UA (urinalysis) was collected and dropped off, the results were pending. * On 5/28/21 at 11:00 a.m., the Social Services staff documented she was informed Resident #19 had concerns that Resident #1 and Resident #18 had been in her room at some point in the past but not on that day. The SS staff documented she spoke to Resident #18 and told him to knock before entering anyone's room and to not go into			

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	Resident #19's room. A stop sign was placed on Resident #19's door. * On 5/28/21 at 1:42 p.m., the wife was okay to resume Celexa after a long discussion with the Nurse and Social Services about resident's behavior. The doctor was in the building and was okay with resuming. * On 5/28/21 at 1:45 p.m., the UA was back from review by the doctor and was clean. No new orders were obtained. * On 6/3/21 at 3:58 p.m., the POA (Power of Attorney) was phoned in order to update on Celexa . The family wanted a UA due to change in behavior. UA was obtained and the results were negative. * On 7/19/21 at 11:08 a.m., Resident #1 had a tele psychiatric visit with PhD therapist. They discussed the recent incident he had with a CNA (Certified Nurse Aide) and that is important for him to remain sexually appropriate at all times. * On 7/20/21 at 4:44 p.m., A CNA reported to the Nurse that Resident #1 attempted to kiss her. The CNA stepped away from the resident and did not welcome his advances. The CNA was instructed to take another staff person into the room with her. * On 9/6/21 at 3:00 p.m., it was reported to the Nurse that Resident #1 had gone up behind another resident (Resident #13) and touched her breasts. When this was reported Resident #1 had already ambulated back to his room. * On 9/7/21 at 10:35 a.m., the Social Service Coordinator met with Resident #1 about the incident that had occurred over the weekend. The Social Service Coordinator did the sexual consent willing and stated he did not recall			

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	touching a female's breast. * On 9/10/21 at 4:04 a.m., monitoring for sexual behaviors and there were no behaviors that shift. Resident was about the facility per his usual without incidents. * On 9/16/21 at 3:47 p.m., new order for Depakote 250 mg BID mood stabilizer. * On 9/18/21 at 9:59 a.m., a female resident (Resident #17) was sitting in lounge when Resident #1 walked up to her and then began talking to her. He then went to the front of her wheelchair and then put his hand down her shirt and touched her breast. Resident immediately removed from the lounge and taken to the nurses station. * On 9/18/21 at 10:09 a.m., Doctor notified of incident. Obtained an order to increase the Depakote to 500 mg BID. The Nurse discussed with Administrator and a 5 minute meeting out to staff for resident to stay at nurses station while awake and alarm in doorway at night time. Spouse was called and notified of new orders, incident and alarm. * On 9/19/21 at 3:12 a.m., Resident #1 remained on increased Depakote. Resident had no memory of incident with female resident. He was able to leave his room undetected due to being able to step over alarm pad in doorway. * On 9/20/21 at 2:17 a.m., Resident stepped on pad in doorway triggering the alarm at that time. The writer noted resident standing by his door only wearing underwear. When resident was approached it was noted he had the alarm in his hand attempting to turn it off. Writer requested the alarm, resident handed it over and the writer reset the alarm.			

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Facility Administrator Date

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Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: **#5492**			**Date:** **December 27, 2019**
Facility Name: **Northern Mahaska Specialty Care**		**Survey Dates:** **10/20/21-12/9/21**	
Facility Address/City/State/Zip **2401 Crestview Drive Oskaloosa, IA 52577**	**MW/DC**		

Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date
	* On 9/20/21 at 9:31 a.m., Resident monitored for new order to increase Depakote. Resident to be at nurses station when awake and kept away from female residents, alarm on in doorway at night. No behaviors at that time. Resident was eating at nurses station. * On 9/20/21 at 11:27 a.m., the Social Service Coordinator met with Resident #1 and asked about him touching another woman. Resident #1 stated he had only touched his wife. Resident #1 was asked if he ever touched a woman there (at the facility) on her breast and he stated no. * On 10/3/21 at 3:55 p.m., the Nurse notified the Nurse Manager regarding alarm in the resident's doorway. The Nurse witnessed the resident sort of hopping over alarm without setting it off. It was also reported to the Nurse that Resident #2 was seen putting her walker over the mat and alarm and trying to step over it. Resident #2 made it into Resident #1's room before she was redirected. This is a fall hazard and intervention needs to be reevaluated as the intervention is ineffective for monitoring Resident #1's whereabouts as Resident #1 can easily navigate around it without setting it off. * On 10/5/21 at 5:35 a.m., Resident #1 continues to circumvent alarm at his doorway. Resident has been up to nurses station twice this shift and alarm did not sound. Alarm was on when checked. * On 10/17/21 at 2:15 p.m., a CNA opened door to resident's (Resident #2) door to pass ice and Resident #1 was sitting in recliner with Resident #2 on his lap. Resident #1 had his hand up Resident #2's shirt. CNA told Resident #			

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	1 he was not supposed to be in there and told Resident #2 to get off of his lap. Resident #2 moved to her bed. Resident #1 said he would not leave. CNA told the Nurse. The Nurse stated she was walking down the hall and CNA explained situation to her. Nurse entered the room and saw Resident #1 sitting in Resident #2's recliner and Resident #2 sitting on her bed. Nurse had Resident #1 get up and go back into his room and then notified the Nurse Manager. The Nurse Manager had Nurse bring Resident #1 up to nurses station to keep the residents apart and then notified the Administrator and their Nurse Consultant. 15 minute checks were initiated. Administrator reporting incident and Doctor was notified. Resident' #1's wife was called without answer. Spouse returned call and was notified at 7:30 a.m. on 10/18. * On 10/24/21 at 11:51 a.m., Resident #1 continues on 15 minute checks due to history of entering other residents' rooms, attempts to touch a woman inappropriately. Resident has had no behaviors of this sort in the last 3 days. Resident pleasant and cooperative. Ambulates with a front wheeled walker from his room to the lobby area. He has made no attempts of going any other places that these 2 areas. Continues to sit near nurse's station for meals. Resident denies any concerns with this. Affect continues flat. Speaks when spoken to. Denies any pain or any needs at that time. * On 11/7/21 at 9:02 a.m., Resident continues on one to one supervision and 15 minute checks. Resident noted to be more touchy and trying to get close to female staff. One to one CNA came to this nurse to report this. Resident was reminded to stay away from female residents.			

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	A note for Incident # 2264 dated 10/17/21 at 2:15 p.m., documented Resident #1 was put on 15 minute checks. The following 15 Minute Checks sheets were provided by the facility: * 10/17/21 4 p.m. to 10/18/21 at 9:15 a.m.: showed 15 minute checks were initialed as done. * 10/18(21) and 10/19(21)(overnight): showed initialed checks starting at 3:15 p.m. to 3:45 p.m. and at 11:50 p.m. on 10/18/21. It then showed initialed checks from 12:05 a.m. to 3:45 a.m.. * 10/20/21 9:30 a.m. to 3:45 p.m., all spots initialed. * 10/20/21 from 4:00 p.m. to 10/21/21 9:15 a.m. all spots initialed. * 10/21/21 from 9:30 a.m. to 3:45 p.m. all spots initialed. * 10/21/21 from 4:00 p.m. to 12:00 a.m. on 10/22/21. * 10/22/21 from 12:15 a.m. to 11:30 a.m. showed checks were initialed. Then from 2 p.m. to 8:00 p.m. showed checks were initialed. On this sheet it shows checks were resumed at 8:30 p.m. to 11:45 p.m., however the date written next to the 8:30 p.m. slot documented 10/23 (21). On top of this page the date 10/23/21 is written however by the 12:15 a.m. slot 10/22(21) is written. * 10/23/21 from 12:15 a.m. to 6:00 a.m., from 2:00 p.m. to 5:30 p.m. and from 6:00 p.m. to 11:45 p.m. showed checks were initialed. * 10/24/21 from 12:15 a.m. to 12:00 p.m. showed checks were initialed. * 10/24/21 from 12:00 p.m. to 10/25(21) 5:45 a.m. showed checks were initialed.			

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	* 10/25/21 from 6:00 a.m. to 3:30 p.m., showed checks were initialed. No further sheets were provided to show checks were done during the missing times. A Nursing Facility Verbal Informed Sexual Consent Assessment Tool dated 3/16 and dated 12/22/20 by staff who filled out the tool, gave the following scenario: Imagine you are in a private place with a person you have kissed, hugged and touched before. Now this person unzips their pants and asks you to put your hand inside. What do you think this person is asking you to do? Resident #1's documented response was: having sex. The next question was What would you do? Resident #1's documented response was: I don't know. One of 4 principles of sexual informed consent was: An awareness of the nature of sexual acts and the ability to choose to engage or abstain. Staff documented yes for Resident #1. Staff did not sign nor date on the signature line provided for them. There was no Progress Note on or around this date regarding any incident. A Nursing Facility Verbal Informed Sexual Consent Assessment Tool dated 3/16 and dated 3/15/21 by staff who filled out the tool, gave the following scenario: Imagine you are in a private place with a person you have kissed, hugged and touched before. Now this person unzips their pants and asks you to put your hand inside. What do you think this person is asking you to do? Resident #1's documented response was: touch their genitals. The next			

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	question was: What would you do? Resident #1's documented response was: touch them. Resident's BIMS score was documented at a 7 indicating severe cognitive impairment. There was no Progress Note on or around this date regarding any incident. A Nursing Facility Verbal Informed Sexual Consent Assessment Tool with development date of 3/16 was not dated by staff, gave the following question: Is there someone NOW that you can talk to about sex? If so, who is that person? Resident #1's documented response was yes, mother. To the question: Who do you think is in charge of making sexual decisions in your life?, Resident #1 answered: my wife. Resident #1 answered yes to the questions: is it okay to pay money to have sex. Staff did not sign nor date on the signature line provided for them. There was no Progress Note on or around this date regarding any incident. A Nursing Facility Verbal Informed Sexual Consent Assessment Tool dated 3/16 and dated 9/7/21 by staff who filled out the tool, gave the following question: Is there someone NOW that you can talk to about sex? If so, who is that person? Resident #1's documented response was yes, wife. To the question: Who do you think is in charge of making sexual decisions in your life?, Resident #1 answered: myself. This tool gave the following scenario: Imagine you are in a private place with a person you have			

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	kissed, hugged and touched before. Now this person unzips their pants and asks you to put your hand inside. What do you think this person is asking you to do? Resident #1's documented response was: to have sex. The next question was: What would you do? Resident #1's documented response was: wouldn't do anything. The 4 principles of sexual consent questions were left blank and staff did not sign or date on the provided signature line. There was a documented incident on 9/6/21 in this resident's Progress Notes. The Clinical Census printed on 11/18/21 at 9:11 a.m., documented Resident #1 was admitted on 11/6/18 into room #210 and stayed in that room until he was moved into room #201 on 10/21/21 and moved again to room #217 on 10/28/21. 2. A MDS with an ARD of 7/28/21, documented Resident #2's diagnoses included unspecified dementia with behavioral disturbance, anxiety, and depression. The resident's BIMS score was 9 which indicated moderate cognitive impairment. Resident #2 was independent with transfers, and walking in room and required supervision for bed mobility. A Care Plan for Resident #2 included the following focuses and directed staff to do the following interventions: a. A focus area with a revision date of 2/13/19 , documented Resident #2 had questionable recall related to			

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	dementia, depression, potential medication side effects. The goals revised on 2/10/21, documented Resident #2 would remain oriented to self/family during the review period. Interventions with a date initiated on 10/17/21, directed staff that Resident #2 has allowed Resident #1 to fondle her, her family is aware and Resident #2 often seeks out Resident #1 for sexual attention. Staff are to redirect her as needed. Interventions dated 8/12/17, directed staff to provide Resident #2 with diversional activities as allowed, to re-orient/re-direct her as she would allow and to validate her thoughts/feelings when she exhibited frustration related to impairment. b. A focus area revised on 9/26/21, documented Resident #2 used safety devices and that she had a wander guard. The goal for Resident #2 dated 9/26/21, was resident would remain safe in her environment. An intervention dated 9/26/21, directed staff that Resident #2 had a wander guard. c. A focus area revised on 11/25/19, documented Resident #2 displayed socially disruptive behavior and would on occasion take items that belong to her roommate. Resident #2's goal revised on 2/10/21, was Resident #2 would decrease her episodes of disruptive behaviors by 50%. Interventions dated 11/26/19, directed staff to visit with her and provide diversional activities, to monitor and document her behavior, and to talk with her in a calm voice when her behavior is disruptive. d. A focus area revised on 8/4/21, documented Resident #2 exhibited signs of disorganized thinking and irrelevant conversation. The goal for Resident #2 dated 8/4/21, was Resident #2's symptoms of delirium would			

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	resolve without lasting effects. An intervention dated 8/4/21, directed staff to report any changes in her level of consciousness to the doctor. A Progress Note dated 10/17/21 at 2:15 p.m., documented a CNA opened Resident #2's door to her room to pass ice and Resident #1 was sitting in Resident #2's recliner with Resident #2 on his lap. Resident #1's hand was up Resident #2's shirt. CNA reported she told Resident #1 that he was not supposed to be in there and told Resident #2 to she needed to get out of his lap. Resident #2 moved to the bed. The CNA told Resident #1 to leave and Resident #1 said he would not leave. The CNA then notified the nurse. The Nurse stated she was walking down the hall and the CNA explained the situation to her. The Nurse stated she entered the room and saw Resident #1 sitting in Resident #2's recliner with Resident #2 walking to her bed. Nurse stated she had Resident #1 get up and go back to his room. The Nurse then went to the nurse's station and notified the Nurse Manager. The nurse brought Resident # 1 to the nurse's station to keep the resident's apart. The Nurse Manager then notified the Administrator, and the Nurse Consultant. New BIMS assessment was completed with a BIMS of 5 (severe cognitive impairment). Fifteen minute checks were initiated. Administrator was reporting incident and the doctor was notified. Resident #2's son was called and notified of the incident. A note for Incident # 2264 dated 10/17/21 at 2:15 p.m., documented the resident was put on 15 minute checks for 24 hours.			

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	The following 15 Minute Checks sheets were provided by the facility: * 10/17/21 4 p.m. to 10/18/21 at 9:15 a.m.: showed 15 minute checks were initialed as done. * 10/18/21 at 9:30 a.m. to 3:45 p.m., showed 15 minute checks were initialed as done. No further sheets were provided. A Nursing Facility Verbal Informed Sexual Consent Assessment Tool dated 3/16 and dated 7/15/21 by staff who filled out the tool, gave the following question: Is there someone NOW that you can talk to about sex? If so, who is that person? Resident #2's documented response was: my son. To the question: Who do you think is in charge of making sexual decisions in your life?, Resident #2 answered: it would be me if I was healthy and young . This tool gave the following scenario: Imagine you are in a private place with a person you have kissed, hugged and touched before. Now this person unzips their pants and asks you to put your hand inside. What do you think this person is asking you to do? Resident #2's documented response was: nothing because I don't have a husband. The next question was: What would you do? Resident #2's documented response was: kill them if I didn't want it. Resident # 2's documented response to the following 2 questions was: cut if off- 1. When a man and a woman have sexual intercourse, the woman can become pregnant. What can you do to prevent pregnancy? 2. Sometimes two people have sexual behaviors, such as oral, anal and vaginal sex and if one person has an			

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	infection the other person can get it. What can a couple do to prevent an infection? The 4 principles of sexual consent questions were left blank and staff did not sign or date on the provided signature line. There was no documented incident on or around this date in Resident #2's Progress Notes. The Clinical Census printed on 11/18/21 at 9:13 a.m., documented Resident #2 moved from room #404 in the 400 hall to room #211 in the 200 hall on 11/16/18. 3. A MDS with an ARD of 9/29/21, documented Resident #15's diagnoses included non-Alzheimer's disease, acute respiratory failure with hypoxia, and heart failure. Resident #15's BIMS score was 15 indicating intact cognition. Resident #15 was independent with bed mobility, transfers and walking in room. A Care Plan for Resident #15 included the following focus area and directed staff to do the following interventions: a. A focus area dated 11/23/20, documented Resident #15 used safety devices. The goal for Resident #15 revised 8/16/21, was Resident #15 would remain safe in her environment. Interventions dated 11/23/20, directed staff that Resident #15 had an electric high low bed and used an assist bar. An intervention dated 7/14/21 directed staff that Resident #15 used a wheeled walker for long distance.			

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	A Progress Note dated 2/9/21 at 10:43 a.m., documented it was reported to the nurse last night, that Resident #1 made inappropriate comments to Resident #15. Resident #15 stated Resident #1 walked into the doorway of Resident #15's room and asked if she (Resident #15) wanted his (Resident #1's) penis. Resident #15 replied no to which Resident #15 replied "oh, I thought you did". They talked for a little while and then Resident #1 went back to his room. When the Social Service staff talked with Resident #15, Resident #15 stated Resident #1 did not make her feel unsafe and she was not offended by his comments but she would like to move rooms just so she isn't directly across the hall from him. We are moving Resident #15 immediately (to a different hall). A Progress Note dated 10/26/21 at 3:33 p.m., documented Social Services met with Resident #15 regarding a past incident that had occurred. Staff asked if there was ever a time she felt uncomfortable with another resident. Resident #15 stated she was in her other room and Resident #1 walked into her room while she was watching TV and asked her if she wanted it. Resident #15 pointed at her private area. Staff asked what she meant by this and she shared his penis/dick. Resident #15 stated no and that Resident #1 stood there and then left. Staff asked Resident #15 if his clothes were on and Resident #15 stated yes. She stated she was (wasn't) sure if his privates were out or not. Staff asked if she felt safe and Resident #15 stated she did. Resident #15 stated she would respond better. She stated she was shocked but now she is aware and won't let that happen. She stated she goes to activities where he is and is			

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	able to do so without being scared. She stated she always knows where he is and never sits by him. She stated she would talk to Social Services if she had any concerns. She stated she felt bad it took her awhile to tell but she was encouraged to tell from her daughters and she is glad she did. Staff thanked resident for meeting. The Clinical Census printed on 11/18/21 at 9:14 a.m., documented Resident #15 moved from room #209 in the 200 hall to a room in the 300 hall on 2/9/21. 4. A MDS with an ARD 1/25/21, documented Resident #13's diagnoses included non-Alzheimer's disease, diabetes, and heart failure. Resident #13's BIMS score was 13 which indicated intact cognition. Resident #13 required limited assist of 1 with bed mobility, transfers and walking in room. A Care Plan for Resident #13 included the following focuses and directed staff to do the following interventions: a. A focus area dated 1/28/21, documented Resident #13 used safety devices. The goal revised on 5/26/21, for Resident #13 was she would remain safe in her environment. Interventions dated 1/28/21, directed staff that Resident #13 had a specialty call light and had an electric high low bed. An intervention dated 9/8/21 directed staff Resident #13 had a body alarm. b. A focus area revised on 8/30/21, documented Resident #13 was an elopement risk/wanderer related to disoriented to place, impaired safety awareness and wandering aimlessly. The goals initiated 8/24/21 were			

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	Resident #13 would be maintained safely through the review date and she would not leave the facility unattended through the review date. Interventions dated 8/24/21 directed staff to approach Resident #13 positively in a calm, accepting manner, to provide diversional activities, and she wears a wander alert. An intervention dated 8/30/21, directed staff to distract her from wandering by offering pleasant diversions, structured activities, food, conversation, TV shows and books. c. A focus area dated 1/28/21, documented Resident #13 had impaired cognitive function/dementia or impaired thought process related to dementia. The goal revised on 5/26/21, was Resident #13 would be able to communicate basic needs on a daily basis through the review date. Interventions dated 1/28/21, directed staff to communicate with Resident #13, her family and caregivers regarding her capabilities and needs, to use her preferred name, identify themselves at each interaction, face her when speaking and make eye contact, reduce an distractions, provide her with necessary clues, stop and return if she is agitated, and keep routine consistent and try to provide consistent caregivers as much as possible in order to decrease confusion. An intervention dated 3/5/21, directed staff that Resident #13 had a sign to help locate her room. A Progress Note dated 9/6/21 at 3:00 p.m., documented it was reported to the Nurse that another resident came up behind this resident and touched her breasts. At the time this was reported the other resident had gone back to his room and this resident (Resident #13) remained in the dining room visiting with other female residents.			

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	A Progress Note on 9/7/21 at 10:00 a.m., documented the Social Service Coordinator met with Resident #13 regarding the possible incident that occurred over the weekend. Resident #13 willingly went through the sexual consent. Resident #13 stated there was no one who touched her and if there was they would be on the ground. Sexual consent was filed in documents. The Clinical Census printed on 11/18/21 at 9:17 a.m., documented Resident #13 resided in the 100 hall. 5. A MDS with an ARD of 6/16/21, documented Resident #14's diagnoses included diabetes, bipolar disorder and Post Traumatic Stress Disorder (PTSD). Resident #14's BIMS score was 15 indicating intact cognition. Resident # 14 required supervision of 1 with bed mobility, extensive assist of 2 for transfers, walking in room did not occur, and was independent with locomotion on and off the unit. A Care Plan for Resident #14 included the following focus and directed staff to do the following interventions: a. A focus area dated 9/10/21, documented Resident #14 had a history of physical or emotional trauma. The goal revised on 9/10/21, was she would not have a trauma triggered event. Interventions revised on 11/1/21, directed staff that Resident #14 de-escalation interventions were taking deep breaths, talking to someone about her needs and reminding herself that it was better now.			

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Facility Administrator Date

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Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: **#5492**			**Date:** **December 27, 2019**
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	The Clinical Census printed on 11/18/21 at 9:16 a.m., documented Resident #14 resided in room #209 in the 200 hall. 6. A MDS with an ARD of 8/11/21, documented Resident #16's diagnoses included cerebral infarction, anxiety disorder, and seizure disorder. Resident #16's BIMS score was 15 indicating intact cognition. Resident #16 required extensive assist of 1 with bed mobility, extensive assist of 2 for transfers and locomotion on and off the unit, and walking in room did not occur. A Care Plan for Resident #16 included the following focus and directed staff to do the following interventions: a. A focus area dated 7/21/21, documented Resident #16 was at risk for impaired communication related to visual impairment and hearing difficulty. The goal revised on 6/2/21, was she would be able to interact with peers, family and staff. Interventions revised on 7/21/20, directed staff Resident #16 can understand simple direct communication, and to speak to her in a low, clear voice to increase her chance of hearing. The Clinical Census printed on 11/18/21 at 9:16 a.m., documented Resident #16 resided in room #208 in the 200 hall. 7. A MDS with an ARD of 10/19/21, documented Resident #17's diagnoses included cerebral infarction, diabetes and non-Alzheimer's dementia. Resident #17's BIMS score was 15 indicating intact cognition. Resident #17 required			

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	limited assist of 1 with bed mobility, transfers and walking in room. A Care Plan for Resident #17 included the following focus and directed staff to do the following interventions: a. A focus area dated 9/24/21, documented Resident #17 experienced unwanted sexual advances from Resident # 1 on 9/18/21. The goal dated on 9/24/21, was she would be free of sexual advances or unwanted interaction with Resident #1. Interventions revised on 9/24/21, directed staff that Resident #17 is able to say no and state when I don't want to interact with other residents, and she had a room change and will avoid hanging out in 200 hall sunroom. A Progress Note dated 9/18/21 at 10:00 a.m., documented an incident was discussed with resident and she stated a male resident had kissed her head. She told him he shouldn't be doing that and he told her "don't worry about it". Resident #17 stated he then put his hand down her shirt. Resident #17 stated she put her hand over his and told him not to do that and he responded ok. Staff intervened. Doctor aware of situation and message was out to significant other regarding incident. A Progress Note dated 9/18/21 at 10:16 a.m., documented Resident #17 was sitting the 200 hall lounge when a male resident (Resident #1) walked in and began talking to her. He then walked to the front of her wheelchair and put his hand down her shirt. The male resident was immediately removed from lounge and taken to the nursing station.			

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	Resident #17 stated that he did touch her breast. The Assistant Director of Nursing (ADON) notified of incident and the doctor was notified of the incident. A Progress Note dated 9/20/21 at 10:30 a.m., documented the Social Service worker met with Resident #17 and talked with her about what occurred over the weekend. Resident #17 shared that a male toucher her and it had not happened since. Staff asked her if she felt safe and Resident #17 answered yes. Resident #17 stated she would just avoid the man if she saw him. A Progress Note dated 9/21/21 at 8:30 a.m., documented the Social Service worker spoke with Resident #17 and asked how she was doing and if she had any concerns. Resident #17 said she was doing good and did not have any concerns. The Clinical Census printed on 11/18/21 at 9:18 a.m., documented Resident #17 resided in the 400 hall at the time of the incident and moved to the 300 hall on 10/4/21. 8. A MDS with an ARD of 8/11/2021, documented Resident #18's diagnoses included non-Alzheimer's dementia, diabetes, and anxiety. This resident's BIMS score was 9 which indicated moderate cognitive impairment. Resident # 18 required supervision with set up help for bed mobility. This resident was independent with transfers and ambulation.			

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	A MDS with an ARD of 5/12/2021, documented Resident #18's diagnoses included coronary artery disease, diabetes, and anxiety. This resident's BIMS score was 8 which indicated moderate cognitive impairment. Resident #18 required supervision with set up help for bed mobility. This resident was independent with transfers and ambulation. This MDS was the most recent MDS completed prior to the incidents below. A Care Plan for Resident #18 included the following focus and directed staff to do the following interventions: a. A focus area revised on 3/4/21, documented Resident #18 enjoyed going outside and visiting with others. Resident #18 refused to social distance during activities. The goal revised on 5/12/21, was he would voice satisfaction with activity involvement. Intervention dated on 3/4/21, directed staff that Resident #18 would be educated on social distancing. b. A focus area revised on 5/27/21, documented Resident #18 had displayed socially inappropriate/disruptive behavior by touching a females breast. The goal dated 5/27/21, was this resident would not display inappropriate or disruptive behaviors. An intervention dated 5/25/21, directed staff to assist this resident to another part of the building if staff see him wandering into another resident's room. Interventions dated 5/27/21, directed staff to monitor and document resident's behavior and Social Services was to evaluate and visit with Resident #18 as needed.			

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	A Progress Note dated 5/27/21 at 5:17 p.m., Social Services documented that on 5/25/21. Resident #18 had touched Resident #22's breast. There were no injuries and Resident #22 was not bothered by the encounter. Staff were told to monitor Resident #18's interactions with other residents. Social services spoke with Resident #18 on the day of the incident and told him not to display those behaviors. Resident #18 admitted to grabbing Resident #22's breast and stated he would not do it again. Resident's POA was notified. A Progress Note dated 5/28/21 at 10:30 a.m., nursing documented that she had spoken to Resident #18 regarding not going down the hallway and visiting with residents. Resident was informed he needed to be cautious of visiting in rooms due to not everyone being so accepting of his presence in their bedroom. Resident stated he did not even go down to anyone's room anymore. Social Services was present during the conversation. A Progress Note dated 5/28/21 at 10:40 a.m., Social Services documented she was informed that Resident #19 had concerns that Resident #18 and Resident #1 had been in her room at some point in the past. Resident #19 could not say for sure when but it wasn't on that day. Social Services asked Resident #18 to not go into Resident #19's room and reminded him to knock before entering anyone's room. He stated that he understood. A stop sign was put on Resident #19's door. A Progress Note dated 5/28/21 at 4:30 p.m., documented that resident was witnessed wandering down 100 hall in			

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	the direction of Resident #19's room. The nurse followed the resident back to his room to again reiterate the importance in not entering anyone's room that may be unwanted. He then shoved the nurse out of the room, attempted to throw his walker at the nurse and then slammed the door in the nurse's face. DON and the doctor were informed of the incident. No new orders. A Progress Note dated 5/28/21 at 5:21p.m., documented the POA was aware of resident's behaviors today and is planning on contacting resident and having discussion with him regarding privacy and unwanted visits to female residents. The Clinical Census printed on 11/18/21 at 9:19 a.m., documented Resident #18 resided in the 400 hall at the time of the incident and moved to Room 217 in the 200 hall on 8/1/21. 9. A MDS with an ARD of 4/2/21, documented Resident #19's diagnoses included non-Alzheimer's dementia, diabetes, and anxiety. A BIMS score of 7 indicated Resident #19 had severely impaired cognition. Resident #19 required limited assist of 2 for bed mobility, extensive assist of 2 for transfer and extensive assist of 1 for locomotion on the unit. A Care Plan for Resident #19 included the following focus and directed staff to do the following interventions: a. A focus area revised on 6/16/21, documented Resident #19 required staff assistance with mobility related to			

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	left ankle fracture.. The goal revised on 7/7/21, was she would improve her ability to ambulate. Interventions revised on 6/16/21, directed staff that Resident #19 was unable to put weight on her left lower extremity and required a wheel chair for long distance mobility. b. A focus area revised on 9/9/21, documented Resident #19 had impaired cognitive function/dementia impaired thought processes related to dementia. The goal revised on 9/9/21, was she would be able to voice basic needs on a daily basis through the review date. Interventions dated on 9/9/21, directed staff to communicate with Resident #19, her family and caregivers regarding her capabilities and needs. A stop sign to doorway to keep others out per her request. A Progress Note dated 5/20/21 at 5:35 p.m., documented Resident #19's spouse was here (at the facility) and very upset. Resident's spouse said that another resident had gone into Resident #19's room and kissed her on the lips. He (the husband) wanted to file a complaint. Call placed to on call staff and they said they would notify the DON. A Progress Note dated 5/21/21 at 12:06 a.m., documented resident had no further encounters with other resident that shift and was currently in her room resting with eyes closed and call light within reach. A Progress Note dated 5/28/21 at 10:00 a.m., documented a CNA approached Resident #19 in regards to changed demeanor. Resident #19 reported to the CNA that Resident #18 and Resident #1 were in her room that morning and			

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	made unwanted sexual remarks toward her. The Nurse then responded to the report from the CNA by assessing and visiting resident with Social Services. Resident voiced concerns related to unwanted sexual remarks from alternative male residents. Resident #19 stated they have entered her room on multiple occasions and make remarks such as she was too cute and they wished they could get into her pants. Resident #19 was once again educated on using call light if the men ever enter her room unwantedly and a stop sign was placed at residents doorway. The Nurse spoke with the Nurse that was scheduled down Resident #19's hall and that Nurse said she had been on the hall all morning but had not seen either resident down that hall. A Progress Note dated 5/28/21 at 10:59 a.m., documented Social Services was informed Resident #19 had concerns that Resident #18 and Resident #1 had been in her room at some point in the past. She couldn't say for sure when but it was not on that day. She spoke with Resident #18 and asked him not to go into Resident #19's room again and to knock before entertaining anyone's room. Resident #18 stated he understood. A stop sign was placed on Resident # 19's door immediately. The Clinical Census printed on 11/18/21 at 9:15 a.m., documented Resident #19 resided in the 200 hall at the time of the kissing incident and was moved to the 100 hall on that day (5/20/21). 10. A MDS with an ARD of 9/15/21, documented Resident #22's diagnoses included non-Alzheimer's dementia,			

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	diabetes, and depression. Resident #22's BIMS score was 2 indicating severe cognitive impairment. Resident #22 required extensive assist of 1 for bed mobility and extensive assist of 2 for transfers and walking in room. A Care Plan for Resident #22 included the following focus and directed staff to do the following interventions: a. A focus area revised on 3/20/20, documented Resident #22 was an elopement risk/wanderer related to dementia and wandering. The goal revised on 6/16/21, was she would not leave the facility unattended. Interventions revised on 3/6/20, directed staff that Resident #22 has a wander guard on her right wrist and to distract her from wandering by offering pleasant diversions, structured activities, food and conversation. b. A focus area revised on 3/9/20, documented Resident #22 had difficulty expressing her ideas or wants. The goals revised on 6/16/21, was she would be able to express her ideas or wants and would be able to interact with her peers, family and staff. Interventions dated on 2/26/20, directed staff to allow her plenty of time to respond, she could best understand simple, direct communication, to provide a quiet environment for Resident #22 when discussing important issues and to speak to her in a low, clear voice to increase her chances of hearing. A Progress Note dated 5/25/21 at 2:31 p.m., documented a staff member was passing laundry to Resident #22 and saw Resident #18 was grabbing her left boob and asking if she liked it. The staff member heard Resident #22 say			

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	yes. Staff called out Resident #18's name and Resident #18 told Resident #22 he had to go. Resident #18 then asked the staff member how his day was going. The staff member told Resident #18 that he could not enter ladies room and do that. Resident #18 apologized and left the room. The staff member then told the nurse. The Nurse went to Resident #22 and asked if she was ok. The resident smiled and said yes. The Nurse assessed the resident's left breast. There were no marks. The Nurse and Social Services went to talk with Resident #18. Resident #22's daughter was notified of incident. The daughter laughed and said OK as long as mom was happy and not injured. Informed daughter they would be monitoring Resident #18 from entering Resident #22's room. Resident #22's daughter had no concerns. The Clinical Census printed on 11/18/21 at 9:19 a.m., documented Resident #22 resided in the 400 hall at the time of the incident and still resided there at the time of the survey. An undated facility floor plan provided by the facility, showed the room numbers of each hall. Observations throughout the survey, revealed that all four hallways were open to the residents and these hallways did not have closed or locked doors from the points of entry to the hallways from the nurse's station. In an interview on 10/20/21 at 3:41 p.m., Resident #1's wife stated the problem with the facility was they have been			

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	so lax about what they are doing. She stated the prior DON said it was consensual with the incidents. She stated they put her husband on some medications, Depakote, probably 1-1 ½ months prior then increased it. She was told they were going to put an alarm in his doorway to let them know when he went out of his room. Lots of changes with administration. In June he had increased behaviors with mood swings and sexual thoughts. He was placed on an antibiotic for a UTI (urinary tract infection). They were putting him up by the nurse's station and that had been helping. They wanted to move him to one of their sister facilities and she told them no. She said about 1 ½ months ago they called her and told her he had touched another resident's breast and then called her back and said he hadn't. She felt a lot of his behaviors had been related to COVID 19 and being stuck in his room, eating in his room, etc. On 10/20/21 at 5:14 p.m., Resident #2's son, stated the facility had called him and said they went in to give his mother ice chips. The son stated the facility told him a male was in his mother's room and the male was touching his mother and his mother was touching the male resident. The facility was going to monitor. The son was not aware of any incidents before this. He asked how close his mother's room was from the male resident and he was told she was across the hall from him. He stated hopefully they got it under control. They were doing 15 minute checks. He stated he was kind of befuddled when they told him about it and then they had asked if he had any questions. He told			

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	them no. He stated overall the facility does a good job and his mother likes it there. An observation on 10/21/21 at 9:20 a.m., revealed that Resident #1 and Resident #2 were in their respective rooms. The rooms were across the hall from each other. An observation on 10/21/21 at 11:00 a.m., revealed that Resident #2 remained in her room. She was the first resident next to the door upon entrance in to the room. Resident #2's recliner was closer to the door than her bed. Resident # 2's roommate appeared to be asleep in her recliner next to the window. Resident #1 was in the dining room sitting with another male resident. The alarm was above his door and did not sound at the door. A red light came on when alarm was walked under but did not sound. This resident's male roommate was in his bed and appeared to be asleep. The roommate was the second resident from the door in their room (Resident #1 was the first resident from the door in the room). On 10/21/21 at 11:50 a.m., the DON walked in and out of Resident #1's room. The alarm sounded at the nurse's station only and only sounded when the DON was in the doorway. The alarm sounded for 5 seconds. On 10/21/21 at 12:29 p.m., the Medical Director (MD), when asked about Resident #1, stated he did increase the Depakote once. He stated to be honest the literature isn't good on Depakote nor was it good with female hormones. The MD stated he didn't know what the answer was. He did not think Resident #1's wife wanted resident moved.			

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	Other facilities were hesitant to take him because of his behaviors. He stated there are a lot of dependent adults there at the facility. The facility was doing a lot of checks on Resident #1. The MD stated Resident #1 is sneaky. The MD did not know about the door alarm. He stated they had been trying to get Resident #1 moved. He stated his resignation date was 10/31/21 and the next Medical Director could try something. He stated it was a hard behavior to quantitate. He stated he hated to medicate people and felt the facility had put interventions in place. He did not want to be completely unrealistic to say it will be 100% effective. The biggest thing was they needed to move the resident and the wife was not supportive. The MD also did not want to move issues to another facility. He stated the literature is not good and anecdotal. The MD stated he needed to protect other residents too and a lot of it was trial and error, he state he was just trying to find the best combination. MD was asked about the female residents that were on the timeline provided by the facility undated list of Resident #1's current interventions. He stated that Resident #13's reliability was questionable. He believed that she would defend herself. The MD stated Resident #13 had said if Resident #1 would have touched her breasts she would have kicked him. The MD stated that interview with staff they didn't really know if they did see it as pillars were in the way. In regards to Resident #17, he stated that he would definitely trust Resident #17's account. In regards to Resident #2, the MD stated she was not completely reliable. He was told that she was reciprocating in that instance. The MD stated Resident #2 is an			

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	emotional lady. He stated if it was his mom he would not have liked it. On 10/21/21 at 1:03 p.m., Resident #2 stated she had no concerns with her care at the facility. When asked about the resident across the hall, she stated he had never bothered her. On 10/21/21 at 1:22 p.m., Staff I, Licensed Practical Nurse (LPN), stated she was walking down the hall the day of one of the incidents to do a skilled assessment. The CNA (Staff D) told her they had a situation. Staff D told Staff I that Resident #2 was sitting on Resident #1's lap and he was fondling Resident #2's breasts. It happened sometime between 2 p.m. and 5 p.m. Staff I entered the room and at that time Resident #1 was sitting in the recliner and Resident #2 was walking toward the foot of her bed and then Resident #2 sat down on her bed. There was probably 1 ½ feet between the recliner and the foot of the bed. Staff I stated they got Resident #1 out of the room. She stated he was angry by the look on his face. He didn't want to leave the room. Staff I stated they had to repeat themselves 3 times to get him up from the recliner. Staff I offered Resident #1 her hand. She stated he finally got up and went to his room. Staff I stated Resident #1 likes girls you know. Staff I said Resident #2 seemed upset that they had taken Resident #1 out of the room. Staff I felt that Resident #2 enjoyed his company. She stated they both are nice people. Staff I stated that Resident #2 did not seem upset that anything had transpired between them. Resident #2 did not			

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Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: #5492		Date: December 27, 2019
Facility Name: Northern Mahaska Specialty Care		Survey Dates: 10/20/21-12/9/21
Facility Address/City/State/Zip 2401 Crestview Drive Oskaloosa, IA 52577	MW/DC	

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	verbalize anything. Staff I told Nurse Supervisor who was at the nurse's station. We had Resident #1 come up and sit at the nurse's station. He did not seem real thrilled but he came up to the nurse's station. He's not much of a talker. Staff I left the interventions to the Nurse Manager. The intervention that they used immediately was to keep him in line of site and put both of them on 15 minute checks. She knew Resident #1 had left his room a couple of times later that night. The alarm sounded. That's how they knew. He went right back into his room. Staff I did not know why they had not heard it earlier, maybe it was because it was loud at the time. On 10/25/21 at 3:05 p.m., Staff E, Registered Nurse (RN), stated she worked the night of the incident. She wrote where Resident #1 was on her hand because she didn't have the paper. She would keep her eye on him. He mostly stayed in his room. She stated Resident #1 did sit at the nurse's station for a short time. Other than that she would say 98 % of his time he was in his room. She stated he came out a couple of times and they responded to his alarm. She stated he was good with going back into his room. She stated she saw him every 15 minutes. CNA's knew they needed to know where he was. She stated he listens pretty well when we tell him to please stay away from other females. On 10/25/21 at 3:10 p.m., Resident #17 stated Resident #1 had kissed her on the top of her head and then he put his hand down her shirt, when asked if she had had any advances made toward her. She told him no. He asked why			

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	not. He stopped. Staff were there to intervene. No incident s since then. He doesn't understand what he is doing. On 10/25/21 at 3:45 p.m., Staff E, RN, stated they first started 15 minute checks for one day. After that they ran out of the papers Staff E stated that Resident #1 doesn't mean any harm. He is a good guy. He just doesn't understand. On 10/25/21 at 4:15 p.m., the Nursing Home Administrator (NHA), stated he did not feel Resident #1 was harming anyone. He stated that Resident #1 was really a nice guy. Resident #1 didn't know what he is doing and the ladies that the NHA had talked to have not been upset. On 10/25/21 at 4:20 p.m., the Director of Nursing (DON) reviewed Resident #1's 15 minute check documentation that she had provided. She concurred that 15 minute check documentation was missing on: 10/18/21 from 9:30 a.m. to 3:00 p.m. and from 4:00 p.m. to 11:35 p.m.. 10/19/21 from 4:00 a.m. to 10/20/21 at 3:45 p.m.. 10/22/21 from 11:45 a.m. to 1:45 p.m.. 10/23/21 from 6:15 a.m. to 1:45 p.m.. The DON stated 15 minute checks were not sustainable. On 10/25/21 at 5:18 p.m., the DON stated they had stopped doing the 15 minute checks for Resident #1 after the first 24 hours. The DON then had talked with the Nurse Consultant and was advised by the Nurse Consultant to still do the 15 minute checks. They then reinitiated the 15 minute checks on 10/20/21 for Resident #1. The 15 minute			

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	checks were done for 24 hours only for Resident #2. An observation on 10/25/21 at 5:45 p.m. showed Resident #1 was in his room eating supper. His room had changed to a private room in the same hall closer to the nurse's station, Room 201. An observation on 10/25/21 at 6:00 p.m., Resident #1's alarm sounded when he walked out of his room. Resident #1 walked by the nurse's station then turned around and started to walk back to his room. He then turned and grabbed a female resident's hand. Resident #1 moved quickly. The female resident was sitting at a table in the dining area. She smiled. Staff immediately separated Resident #1. Staff walked back to Resident #1's room with him. The alarm sounded again when they entered his room. On 10/26/21 at 9:30 a.m., an observation was noted regarding Resident #1's door alarm could not be heard at the end of 400 hall. Shared the information with the DON. The DON stated that staff would not always be able to hear the alarm. She stated that at 6:00 a.m. when people start getting up there may not be someone at the nurse's station to hear the alarm. She stated this is why they started a 1:1 that morning. She stated they have contacted their lawyer to see what they can do. Maybe find housing for him in an only male resident home, such as a house that may have Down's Syndrome residents or something like that somewhere that residents are pretty independent. When asked about the observation on 10/25/21 at 6:00 p.m., the DON stated she saw the same thing. She stated Resident #1			

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	moved toward the female resident. The DON concurred that Resident #1 moved fast. She stated that staff responded immediately and were right there. On 10/26/21 at 10:20 a.m., Staff A, CNA stated she normally works on the 3-4 side (300 and 400 halls) but she was aware of the 1-2 side (100 and 200 halls) and was well aware of the issues with Resident #1. Staff A stated she was not aware of recent incident but knew he had past behaviors. Staff A stated her "Spidey senses" go off when Resident #1 is outside of the room. Staff A stated Resident #1 had touched Resident #19 inappropriately. Staff A stated he had asked Resident #15 if she wanted to see his genitalia. She stated they moved Resident #15 immediately. Staff A stated Resident #1 had an alarm that sounded at the nurse's station. She stated she knew the sound when it went off, but it sounded when other people (staff) would go in and out. Staff A stated she didn't' always respond because it could be another staff person setting off the alarm. She stated if she is with another resident she doesn't respond. Staff A stated in the prior 2 weeks she saw him sitting in the front entryway by another resident and she asked him to go with her and she had him sit at the nurse's station. She stated he wasn't doing anything wrong at the time, she just knew he wasn't supposed to be around female residents. Staff A stated they had 5 minute meetings about Resident #1. She said new employees may or may not know. On 10/26/21 at 10:59 a.m., Staff F, CMA, stated Resident #1 was on frequent checks for contact with females. Staff			

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	F had not witnessed any incidents. We did have a little lady who told Staff F that Resident #1 had entered her room 3 or so times and it scared her. Staff F identified the little lady as Resident #13. Staff F had noticed Resident #1 would hold Resident #2's hand. Staff F would gently separate their hands and asked Resident #2 to hold on to her walker. They (the facility) said they were care planned and family was aware. 4 or 5 months ago Resident #2 was standing in Resident #1's doorway. Staff F stated she did not do 15 minute checks the night of 10/19/21. She knew they had given the nurse's forms. She was not personally approached to do 15 minute checks or fill out the papers. She stated they were told eyes on Resident #1 at all times and to keep him at the nurse's station. Redirect him and keep him away (from female residents). Staff F stated you cannot hear the alarm go off if you are in another resident's room. They got rid of the floor mat they had because Resident #1 had figured out he could step over it. He could also shuffle the mat with his feet out of the way. Staff F thought that in late evening during p.m. cares staff might be in rooms and it would have been possible that no one would hear his alarm. Staff F stated one time Resident #2 tried to go over to his room. She picked up her walker and tried to put it over the mat. They thought it was a fall risk. On 10/26/21 at 11:21 a.m., When asked about what she witnessed on 10/17/21, Staff D, CNA, stated she was passing water and noticed one resident's (Resident #2) room door was closed. She opened the door and Resident #1 was sitting in Resident #2's recliner with Resident #2 on			

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	his lap. Resident #1 had one hand up Resident #2's shirt and his other hand wrapped around her. Staff D told Resident #1 that he was not supposed to be in Resident #2's room. She told him c'mon, let's go and he said no. Staff D stated that the Nurse was coming down the hall at that time and Staff D told her that they had a situation in here. Staff D stated the nurse was able to get Resident #1 out. Resident #2 got off of his lap. Staff D stated Resident #2 was sitting on his lap willingly at the time. Staff D stated Resident #2 came to Staff D about 5-6 minutes later and told Staff D that she was sorry she did that and she was not that kind of a lady. Staff D stated they basically 1:1'd resident the rest of the night. Staff D did not remember the alarm sounding the night of the incident. She stated you can hear the alarm if you are at the nurse's station. She stated they did move his room closer to the nurse's station. She stated they were to fill out 15 minute checks on him and make sure he went into his room. On 10/26/21 at 11:38 a.m., Staff C, Certified Medication Aide (CMA), stated she sees Resident #1 walking around in lobby mostly. He was on 15 minute checks for his behavior. She knew he had a doorbell that goes off at nurse's station and they did just move him closer to the nurse's station. She knew the doorbell had been there at least a week. She believed the doorbell was somewhat effective in keeping him away from female residents. Staff C stated Resident #1 gets bored so that's not probably great for him sitting alone. Staff C stated that during the day shift there's always someone at the nurse's station. She said that probably isn't the case on evening shift if Nurses are down			

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	the halls there wouldn't be anybody at the nurse's station. She said she did work nights and there was 1 Nurse on nights with at least 3 CNAs. She stated they placed a 1:1 on him on that day. On 10/26/21 at 11:55 a.m., Staff H, CMA Rehab, stated Resident #1 is on frequent checks for inappropriate behaviors with females. She state one time he was in with the lady across the hall. She identified the lady as Resident #2. Resident #2 was sitting in his recliner and Resident #1 was standing over her. He reached down to her, grabbed her hand and put it on his privates. Staff H reported it to a Nurse. Staff H did not remember who the Nurse was. Staff H said it happened 3 or 4 weeks ago. Staff H stated she redirected Resident #1 and he went willingly back to his room. Staff H stated the Nurse told her she did right thing. Staff H did not know if the Nurse charted on it or what the Nurse did from there. Staff H stated she knew he had a floor mat for an alarm but he knew how to step over it. He knew he had a door alarm. The door alarm sounded at the nurse's station. Staff H stated you can't hear it if you are down the hall. On 10/26/21 at 12:00 p.m., Resident #15 stated Resident #1 had come in to the room she was in down the 200 hall. Resident #1 showed her his penis and asked her if she wanted it. She said no. Resident #1 said well, I thought you would want it. Resident #15 told him no. She told a staff person who no longer worked there. They moved her real quick the next day. She didn't tell the aide until that night. She didn't want to move. Resident #1 made her uneasy.			

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	She stated he still did make her feel uneasy. Resident #15 then stated she did want to move to be away from him. On 10/26/21 at 12:25 p.m., Staff K, CMA, stated it was reported to her on 10/17/21 that Resident #1 was to be on 15 minute checks. She was off for 2 days and when she returned they told her they started doing 15 minute checks again because DIA was there and Nurses had to do it. Staff K stated one night Resident #1's alarm went off and he was in his underwear in boxer shorts. She stated Resident #1 is always in boxer shorts at night. Resident #1 walked down the hall. Staff K stated it looked like he was either peeing on the floor or masturbating because his left arm kept moving. Staff K stated one night a resident (Resident #14) had come up to the nurse's station and reported a man was standing 2 inches from her face. Resident #14 had put her call light on and reported to Staff K that the only reason she had her call light on was because she woke up and a man was standing over her. Staff K stated that she had been in the 100 hall working that night with residents and didn't hear the alarm sound until she was walking toward the nurse's station. When she heard Resident #1's alarm was sounding she went to the 200 hall and found resident lying in his bed covered from neck down. She could tell he was faking sleep. Staff K reported this to the Nurse but did not know what the date was. Staff K stated that on another night early in the morning Resident #1 was in his boxers at 6:00/6:15 a.m. and Resident #13 reached out for Resident #1's genitals. Staff K stated she reported it but did not remember which Nurse was working or what day it occurred on. Staff K stated he comes out of his room			

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	often in his boxers. There is not always a Nurse or staff at the nurse's station. She stated she has to be within 15 to 20 feet of the nurse's station to hear the alarm. Staff K stated she did not think the other residents are safe. Staff K stated she closes doors to rooms because she knows he could be on the move. Resident #16 had asked Staff K to shut her door. Resident #16 told Staff K that one night she had woke up and he (Resident #1) was standing over her roommate. Staff K reported Resident #13 and Resident #16 were about the only 2 female residents that lived on the 200 hall that could say something to Resident #1. On 10/26/21 at 2:15 p.m., Resident #13 stated that one man tried to give her a kiss. She stated she had a pretty good fist and knew right where she could have put it. She was not afraid. She stated she had not problems after that. On 10/26/21 at 12:22 p.m., Staff G, CNA stated she switched to laundry a couple of weeks ago. She stated she had seen inappropriate behavior between male and female approximately 1 ½ months ago. Resident #1 and Resident # 13. She stated from her angle she was by the nurse's station facing the 200 hall, she saw Resident #1 kiss Resident #13 on the cheek. Staff G believed Resident #13 turned her head because she was uncomfortable and he was trying to kiss her on the lips. The angle that Staff G was at it looked like he was touching her shoulder but honestly could not see. Resident #13 said "I need help" quite loudly. Staff G could tell she was uncomfortable. Staff G stated Resident #1 is tall about 6 feet and Resident #13 was sitting down. An agency Nurse deescalated the situation and			

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	took Resident #1 to his room. Staff G talked to Resident #13 about it. Resident #13 said he tried to kiss her and she said no. Staff G said Resident #13 was kind of exasperated, kind of irritated. Resident #13 wanted to stay in the dining room area as she was visiting with another resident. Staff G could not tell if Resident #1 was touching Resident #13's breast or shoulder. Staff G told 2 Nurses and all of the aides what had happened as Resident #1 was mobile and she thought they should all keep an eye on him. On 10/26/21 at 2:50 p.m., Resident #14 stated approximately a month prior she had woke up in the middle of the night once and an older man was in her room. It kind of spooked her. She turned on her call light but couldn't get it to work. She stated he opened her bathroom door and started to unbutton her sweater. She stated Resident #1 will kiss her hand when they pass in the hallway just like a gentleman would. She stated approximately two weeks prior he had come into her room. He didn't come in very far. She stated it took her a while to get him out of her room. On 10/27/21 at 10:23 a.m., Staff J stated Resident #1 was on a 1:1 on that day. She did not know why resident was inappropriate or what he had done. She had not signed a clipboard. She had worked 5 days the week prior and had not signed the clipboard (15 minute checks). She stated if she is up by the nurse's station she can hear the door alarm. She stated if staff are in a room she doubted they could hear the alarm.			

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	On 10/27/21 at 10:37 a.m., clarified with Resident #15 that resident did actually show her his genitalia. She said yes. She said she would worry about Resident #1 trying to touch other residents who may be handicapped or not have their mind. Resident #15 stated they wouldn't or might not be able to stop him. She stated she could tell him to stop. She repeated that she still feels uncomfortable around him. On 10/27/21 at 12:52 p.m., a female resident who resided on the 200 hall stated that when she first got to the facility a man tried coming in her room. She did not know his name. She stated she just shut her door. She stated it hadn't happened again in months. On 10/27/21 at 12:55 p.m., When asked if she felt residents are able to voice if they felt unsafe, Resident #14 stated there were a couple of residents that can't speak up. She named one resident then stated that her roommate would speak up for the resident she had named. Resident #14 stated Resident #2 had encouraged Resident #1. She stated one time Resident #2 stopped at Resident #1's door and Resident #1 waved Resident #2 in. Resident #2 went in and Resident #1 grabbed her hand and kissed it, then she thinks he kissed her on the lips. Resident #14 was on a phone call and couldn't get up to kind of distract Resident #2. As soon as Resident #14 got off the phone she made a beeline to the nearest aide and told her. Resident #14 stated that she looked after Resident #2 to make sure nothing inappropriate happens to her by Resident #1.			

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	On 10/27/21 at 1:10 p.m., Resident #16 stated a couple of nights ago someone was in her room standing by her roommate's bed. She lifted her head up so they knew she was watching and they walked out right away. She did not think that was okay. It was scary and she didn't like it. She stated she made sure they knew she was in there when he was standing over her roommate. Resident #16 stated that a couple of weeks prior someone came into her room 3 times and even used her bathroom. On 10/28/21 at 10:15 a.m., Resident #13 stated she did not want a man kissing her or touching her whether he is confused or not. On 10/28/21 at 9:52 a.m., Staff A, CNA, stated that a husband got involved when Resident #1 had made advances. She identified the husband as Resident #19's husband. Staff #1 stated she knew something happened but didn't' see it herself. She said Resident #1 had made some kind of advance on her and her husband stopped it. On 10/28/21 at 2:35 p.m., Resident # 19's husband stated the only incident that they had was one of the residents came in to his wife's room and kissed her. Resident #19's husband stated he did not file a formal complaint. He met with administration at that time and told them that he did not want the male resident going down the same hall where his wife was living. They moved his wife right away per his insistence. He did not want her living on that same hall. I demanded they move her that same day. He stated			

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	the reason he did not file a complaint was because the facility did move her away from that man. On 10/28/21, Staff B, Maintenance Supervisor, stated the Nursing Home Administrator (NHA), had approached him and said they needed an alarm for Resident #1. He found out about the need for the alarm through word of mouth. He went up town and got the alarm. They did start with an alarm that was a sensor mat to the floor. Staff B had concern regarding it being a trip hazard but Resident #1 was pretty surefooted and his roommate at the time was in a wheelchair. The doormat would ring until someone would shut it off. Staff B stated that Resident #1 would step over the mat so it failed to alarm staff. Staff B said Resident #1 was a big guy and had a rather large stride. Staff B stated he was asked to get something different. He placed an alarm above the door on 9/20/21. Staff B stated the alarm sounds when someone passes underneath the alarm in the doorway. It does not continue to sound until someone turns it off. The alarm does not alert staff through the call light system/board. He stated if the alarm is not heard by the staff at the time it is set off then there is no other way staff would know it had sounded. On 11/2/21at 4:35 p.m., When asked how she would have felt if resident had not been confused and knew what he was doing, Resident #17 stated she would have felt horrible. An observation on 11/2/21 at 11:10 a.m., it was noted Resident #1 was rooming with Resident #18 with a CNA			

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	sitting outside of their doorway. Both residents were in the room. The CNA stated that she wasn't sure when the residents moved into the room together but they were in the room together over the weekend. On 11/2/21 at 4:40 p.m., When asked how she would have felt if resident had not been confused and knew what he was doing, Resident #15 stated that would have been worse. She would have felt worse. 11/10/21 at 10:38 a.m., Resident #22's daughter stated she was aware of the incident. Facility had alerted her and were going to keep a closer eye out. The following correspondences are from emails with the DON: On 11/22/21 at 12;49 P.M., Request for consents on Residents # 2, #13, #15 and #17. On 11/22/21 at 4:32 p.m., The DON responded they did not have 15 minute checks for any other incidents (other than Resident #1 and Resident #2). She stated Staff R, Nurse Manager stated staff interviews were done by a nurse who was no longer with the facility and that Staff R thought whatever information the nurse had gotten she had put into the incident report. On 11/30/21 at 3:19 p.m., a request was sent again for consents on Resident #2, #13, #15, and #17. On 11/30/21 at 8:25 p.m., the DON responded that they had not found the consents. The Social Worker resigned with only 1 week notice and they have several stacks of papers that she had not had time to look through. The DON			

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Facility Administrator Date

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Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: #5492		Date: December 27, 2019
Facility Name: Northern Mahaska Specialty Care		Survey Dates: 10/20/21-12/9/21
Facility Address/City/State/Zip 2401 Crestview Drive Oskaloosa, IA 52577	MW/DC	

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	wrote she would make it a priority in the morning. On 12/1/21 at 9:13 a.m., the DON wrote she visited with the QA team that morning and they all said there were no consents for the requested residents. On 12/1/21 at 9:26 a.m., the DON wrote that she found consents and attached them to the email. (1 consent out of the 3 consents the DON sent was for Resident #2. The other 2 consents were for a male and female that were not in the survey sample.) On 12/1/21 at 9:45 a.m., a request was sent to the DON requesting a consent for Resident #13 as it was written per her documentation that a consent was done. On 12/1/21 at 12:03 p.m., the DON responded she would have staff double check in Resident #13's old files that had not been scanned in. On 12/1/21 at 3:43 p.m., the DON wrote Staff S, Nurse Manager, said they would just have the Social Worker do them on anyone who had previously shown interest in relations. On 12/1/21 at 4:45 p.m., a response to the DON answered that a review of the consents for the survey purpose would have needed to be done on the consent from the time of the incident. A request was sent asking if she had any information on the other 2 residents that were not in the sample for whom she had sent consents. On 12/1/21 at 8:03 p.m., the DON responded that she did not know anything about the 2 other residents and their consents. The DON wrote that Staff S informed her they tried to do consents on anyone that showed any interest in each other. The DON wrote that chances were it was 2 residents that staff felt were getting close and wanted to			

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	cover their bases. On 12/2/21 at 7:59 a.m., A request was sent to the DON asking for Incident Reports from 12/22/21 for Resident #1, from 7/15/21 for Resident #2, and from 3/15/21 for the 2 residents that were not in the sample. A date was requested for one of Resident #1's consent forms as it was not dated. On 12/2/21 at 3:38 p.m., the DON replied that she looked through the Incident Reports and did not find any for the residents and dates requested on 12/2/21 at 7:59 a.m. The DON also wrote she looked through the down files and did not find any consents for Resident #18 and Resident #22. A Dependent Adult Abuse Protocols manual dated 11/2019, documented that: * All residents have the right to be free from abuse, neglect, misappropriation of resident property, exploitation, corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms. * Residents must not be subjected to abuse by anyone including but not limited to facility staff, other residents, consultants or volunteers, staff of other agencies serving the resident, family members or legal guardians, friends, or other individuals. * Abuse means the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain or mental anguish.			

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	* Abuse includes verbal abuse, sexual abuse, physical abuse, and mental abuse including abuse facilitated or enabled through the use of technology. * Sexual abuse is non-consensual sexual contact of any type with a resident. Sexual abuse includes, but is not limited to: a. unwanted intimate touching of any kind especially of breasts or perineal area; b. All types of sexual assault or battery, such as rape, sodomy, and coerced nudity; c. Forced observation of masturbation and/or pornography; and d. taking sexually explicit photographs and/or audio/video recordings of a resident(s) and maintaining and/or distributing them. * Sexual contact is generally nonconsensual if the resident either: a. appears to want the contact to occur, but lacks the cognitive ability to consent; or b. does not want the contact to occur. *Resident to Resident sexual harassment, sexual coercion, or sexual assault is also considered abuse. The facility will presume that instances of abuse cause physical harm, or pain or mental anguish in residents with cognitive and/or physical impairments which may result in a resident unable to communicate physical harm, pain or mental anguish, in the absence of evidence to the contrary. The facility was notified of the immediate jeopardy and given the IJ template on October 27, 2021 at 1:00 pm. The immediate jeopardy was abated on October 28, 2021 after the facility provided education to staff on abuse			

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	prevention and reporting. At the time of exit, the scope and severity had been lowered to an E after verification of staff's implementation of the abatement plan. **FACILITY RESPONSE:**			

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