

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #5483		Date: December 21, 2021		
Facility Name: Genesis Senior Living		Survey Dates: October 25 – December 7, 2021		
Facility Address/City/State/Zip 5608 SW 9 th St. Des Moines, IA 50315		JM		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

58.19(2)j	<p>481—58.19(135C) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) Medication and treatment.</p> <p><i>j.</i> Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on clinical record review, observations, and resident and staff interviews, and policy review, the facility failed to consistently provide and document skin and other assessments, failed to consistently provide and document physician ordered treatments (including dressing changes) and medications (including but not limited to diuretics, heart medications, insulin, and antibiotics), and obtain and document daily weights. Due to these failures Resident #101 underwent three hospital admissions</p>	I	\$ 10,000 (Held in Suspension)	On Receipt
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	<p>for such conditions as edema, congestive heart failure, maggots in his wounds, cellulitis, urinary tract infection, and sepsis. The resident passed away on 9/30/21 after an emergent transfer to the hospital on 9/24/21. The facility reported a census of 50 residents.</p> <p>Findings include:</p> <p>1. The admission Minimum Data Set (MDS) assessment tool dated 7/19/21 revealed Resident #101 admitted to the facility on 7/12/21 from the hospital with diagnoses that included debility, heart failure, atrial fibrillation, hypertension (HTN), diabetes, chronic obstructive pulmonary disease (COPD), weakness, and urinary retention. The MDS documented the resident scored 13 of 15 possible points on the Brief Interview for Mental Status (BIMS) test, which meant the resident demonstrated intact cognitive abilities. The MDS revealed the resident required extensive assistance of one staff for transfers, ambulation (walking), dressing, personal hygiene, toilet use, and bathing. The MDS documented Resident #101 as at risk for pressure ulcers although he had no skin conditions or issues during the 7 day lookback period (07/13/21 - 7/19/21). The MDS also documented the resident</p>			
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	<p>experienced shortness of breath (SOB) upon exertion, when lying flat and at rest, used oxygen, and took no medications such as diuretics.</p> <p>The 5 day MDS assessment dated 8/16/21 revealed the resident admitted from the hospital 8/9/21 and had difficulty walking and weakness. The MDS documented the resident had no skin conditions and took no medications such as diuretics or antibiotics during the 7 day lookback period (8/10/21 - 8/16/21).</p> <p>The MDS assessment dated 9/2/21 revealed the resident readmitted to the facility on 8/26/21 from the hospital. The resident had a BIMS of 11 (moderately impaired cognitive abilities). The MDS documented the resident required extensive assist of 1 staff for bed mobility and extensive assist of 2 staff for transfers, toilet use, and bathing. The MDS revealed the resident had open lesions other than ulcers, and took a diuretic during all 7 days of the lookback period.</p> <p>The care plan initiated on 7/23/21 revealed the resident had a diagnosis of congestive heart failure (CHF), COPD, and HTN. The staff directives included give cardiac and antihypertensive medications as ordered, monitor vital signs, and notify the physician</p>			
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	<p>of significant abnormalities. Other interventions included monitor/document/report as needed (PRN) any signs or symptoms of CHF such as dependent edema of legs and feet, SOB upon exertion, weight gain unrelated to intake, crackles and wheezes upon auscultation of the lungs, increased heart rate, lethargy, and disorientation. The care plan also documented the resident had potential/actual impaired skin integrity related to fragile skin. The staff directives included encourage good nutrition and hydration in order to promote healthier skin, and follow facility protocols for treatment of injury. Staff added the resident's weight fluctuated up and down due to fluid and edema to the care plan on 8/16/21. The staff directives included to weigh resident weekly for 4 weeks, then monthly unless ordered otherwise, and monitor and report significant weight loss of 3 pounds (lbs.) in one week.</p> <p>The electronic health record (EHR) census list revealed Resident #101 admitted to the facility on 7/12/21, admitted to the hospital 8/4/21, readmitted to the facility 8/9/21, admitted to the hospital 8/21/21, readmitted to the facility 8/26/21, and admitted to the hospital 9/24/21.</p> <p>Review of hospital discharge orders dated 7/12/21</p>			
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	<p>revealed Resident #101 had diagnoses that included heart failure with reduced ejection fraction (measurement of the percentage of blood leaving the heart each time it squeezes), diabetes Type 2, atrial fibrillation, COPD, and HTN. Discharge orders directed staff to weigh Resident #101 daily, complete vital signs per facility guidelines, give medications as prescribed, and call the physician if the resident gained 3 lbs., or exhibited SOB, or any other symptoms.</p> <p>The document included the following education regarding heart failure:</p> <ul style="list-style-type: none"> -Heart failure means the heart muscle doesn't pump as much blood as the body needs. -Fluids start to build up in the lungs and other parts of the body and cause SOB at rest, swelling/edema in the legs, ankles, and feet, weight gain over a day or two, and feeling bloated. -Treatment for heart failure includes taking medications, checking weights and symptoms daily, and management of other health problems such as diabetes and high blood pressure. <p>The Nursing Admission Screening assessment dated 7/12/21 revealed the resident admitted to the facility</p>			
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	<p>for therapy with diagnoses that included diabetes and anemia. The assessment documented the resident weighed 171.5 lbs., had "normal" lung sounds, and had no pitting edema. Staff had left blank the assessment area under Section L.</p> <p>A Pressure Injury Risk assessment dated 7/12/21 documented a score of 13, which meant the resident had a moderate risk for developing a pressure ulcer.</p> <p>The medication administration record (MAR) dated 7/1 - 7/31/21 lacked documentation of the following:</p> <ul style="list-style-type: none"> -No diuretic listed on the MAR. -No daily weights from 7/13 - 7/31/21 -No pravastatin (medication for cholesterol) administered on 7/14-7/16, and 7/30/21 -No amiodarone (for atrial fibrillation) administered on 7/30/21 x 1 dose -No albuterol nebulizer treatment administered on 7/12/21 x 2 doses, 7/13/21 x 2 doses, and 7/31/21 x 1 dose. In addition, staff had circled their initials 8 times with regard to the scheduled albuterol medication, but failed to document the description or reason why they held or did not give the medication as ordered on the reverse side of the MAR or in the medical records. 			
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	<p>The MARS dated 8/1 -8/31/21 had admit dates 7/12/21, 8/9/21, and 8/26/21. The MARS lacked documentation for the following:</p> <p>No daily weights 8/1, 8/2, 8/11-8/21/21, 8/27, 8/29, 8/30/21 No Keflex (antibiotic) twice a day (BID) for cellulitis on 8/14/21 x 1 dose (Keflex ordered on 8/13/21) No sulfa for infection on 8/27/21 x 2 doses (sulfa ordered on 8/27/21 but "NA" (not available) circled on MAR 8/27/21) No metoprolol for HTN on 8/1- 8/4/21, and 8/27/21 No amiodarone on 8/1 - 8/4/21 No Lasix (diuretic) 20 milligrams (mg) on 8/19/21 No albuterol nebulizer treatment administered 8/14/21 x 2 doses, 8/19/21 x 2 doses.</p> <p>The MAR dated 9/1- 9/30/21 lacked documentation for the following:</p> <p>No daily weights - 9/8/21, 9/11/21, 9/14/21, 9/19/21, 9/22/21 No metoprolol on 9/19/21 No potassium chloride on 9/14/21 and 9/19/21. No amiodarone given 9/19/21 (AM dose) and 9/22/21 (PM dose) No Lasix 40 mg given on 9/19/21</p>			
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	<p>No albuterol nebulizer treatments 9/11/21 x 1 dose, 9/19/21 x 3 doses, 9/20/21 x 2 doses, 9/22/21 x 1 dose, 9/23/21 x 3 doses</p> <p>The treatment administration record (TAR) dated 7/1 - 7/31/21, 8/1-8/31/21, and 9/1-9/20/21 lacked documentation for the following:</p> <p>No entry for oxygen tubing change 7/13/21-7/31/21 No oxygen tubing change on Wednesdays 8/11/21, 8/18/21 No neomycin/polymycin ointment to left eye 7/12-7/15, 7/19/21, 8/3, 8/10, 8/11, 8/13-8/16, 8/18, 8/27/21 (total of 18 of 40 doses not administered). In addition, staff initials circled 6 times but no description or reason documented on reverse side of MAR or in the medical records why medication not administered.</p> <p>Treatment to cleanse bilateral lower extremities (BLE) and cover with Kerlix daily for cellulitis (started 8/14/21) left blank /not done on 8/14, 8/17, 8/27, 8/30, 8/31/21, 9/1, 9/3/21 Treatment to cleanse BLE with soap and water, apply ABD pads to absorb drainage from legs, Kerlix, and secure with tubigrip BID- left blank/not done on 9/11, 9/12, 9/16, 9/17, 9/18, 9/19, 9/20, 9/22, 9/23/21 = total of 9 of 34 times not documented/done</p>			
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	<p>Assess left arm for sign/symptoms of infection and note appearance BID and change dressing PRN -left blank /not done 6 out of 20 times on 9/16, 9/18. 9/19, 9/22, 9/23, 9/24/21</p> <p>Staff B wrote on TAR new order to cleanse BLE daily and apply A & D ointment, cover with ABD pads, wrap with Kerlix and ace wraps per nursing order, but entry not dated and had no initials for dates when the treatment completed.</p> <p>The MAR and TAR lacked documentation for weekly skin assessments.</p> <p>The EHR lacked documentation for skin observations or weekly wound assessments.</p> <p>The monthly bath/shower schedule revealed Resident #101 admitted on 7/12/21 and scheduled for shower on Wednesdays and Saturdays on the 6-2 shift. The schedule revealed no bath or shower given 7/12 - 7/20/21, or 8/7/21.</p> <p>The Shower Day Skin Audit forms documented no skin abnormalities, open areas, unusual skin conditions, or reddened areas 7/24/21, 7/28/21, 9/6/21, 9/13/21, 9/16/21, and 9/23/21. The shower skin audit form 9/11/21 documented the resident had an abrasion, skin tear, and unusual redness but no nurse signature</p>			
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	<p>listed as reviewed the report and looked at the skin issues noted by the certified nursing assistant (CNA). The records lacked shower day skin audit forms for the month of 8/2021.</p> <p>The EHR revealed the following weights recorded:</p> <p>7/12/21 at 4:11 PM 171.5 lbs. 7/20/21 at 12:22 PM 171.0 lbs. 7/27/21 at 10:53 AM 192.5 lbs. 7/28/21 at 4:04 PM 179.5 lbs. 8/12/21 at 11:25 AM 176.6 lbs. 8/20/21 at 2:07 PM 176.0 lbs. 9/3/21 at 3:33 PM 184.6 lbs. 9/5/21 at 2:10 PM 189.2 lbs.</p> <p>A chest x-ray (CXR) report dated 7/18/21 revealed the resident had SOB and low oxygen saturations. The findings revealed hyper expanded lungs that could be seen in COPD, a small right pleural effusion, and evidence of pulmonary congestion. The CXR also showed scattered bilateral opacities compatible with pulmonary edema versus atypical infection.</p> <p>Daily skilled summary notes included the following:</p>			
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	<p>On 8/2/21 temperature (T) 98.3, pulse (P) 64, respirations (R) 20, blood pressure (B/P) 138/74, pulse oximeter (PO) 95%. The resident had generalized scabs (no location listed) but no open areas, and pitting edema to BLE's. Weight stable.</p> <p>On 8/3/21 - same vital signs listed from 8/2/21. Resident had generalized scabs, no open areas, and pitting edema to BLE's. Weight stable.</p> <p>On 8/4/21 - same vital signs listed from 8/2/21. Resident had open areas, generalized scabs, and pedal edema. Weight stable.</p> <p>An Emergency Department (ED) provider note dated 8/4/21 revealed the resident presented to the ED with bilateral leg swelling and leakage, and the swelling had spread to his abdomen. The resident denied chest pain, SOB, or chills. Weight 189 lbs. The resident had 3+ edema to lower legs extending to his abdomen. The resident previously hospitalized 7/5 - 7/12/21 for CHF exacerbation and atrial fibrillation. Ejection fraction 30 %. No diuretic listed on patient medication list although there is reference he was on bumex (diuretic) in the discharge summary. A chest x-ray showed worsening CHF with pulmonary edema vs. superimposed pneumonia and probable small right pleural effusion. Treatment included IV Lasix drip.</p>			
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	<p>An After Visit Summary dated 8/9/21 revealed an order to start taking furosemide (Lasix) 40 mg BID and potassium chloride 20 milliequivalents (meq) daily. A medication list included the medications to start and the medications to continue, except no Lasix listed. Care instructions included to take medications as prescribed, weigh daily, and call physician if resident had weight gain 2-3 lbs. in a day or 5 lbs. in a week.</p> <p>The Nursing Admission Screening assessment dated 8/9/21 revealed the resident admitted to the facility from the hospital with heart failure. The assessment indicated the resident had normal lung sounds, slight pitting edema, lower extremity swelling, and scabs to his upper and lower extremities. Weight 179.5 lbs.</p> <p>A physician order dated 8/13/21 revealed to start Lasix 40 mg for 5 days, then Lasix 20 mg daily, start Keflex 500 mg BID for 10 days for cellulitis, cover open areas on BLE's, and wrap with Kerlix daily until healed.</p> <p>The progress notes revealed the following:</p> <p>a. On 7/13/21 at 3:12 PM, nurse practitioner (ARNP) saw resident on 7/12/21 after resident admitted to the facility from the hospital. Resident seen in the ED on 7/5/21 for weakness and falls. Diagnoses included</p>			
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	<p>atrial fibrillation and CHF. Resident had history of diabetes type 2, COPD, and coronary artery bypass graft (CABG). No lymphadenopathy or bruising noted. Lungs clear to auscultation. Plan included to perform skin checks per protocol.</p> <p>b. On 7/17/21 at 3:33 AM, resident awake most of the night and needed encouragement to lay down and wear oxygen as his oxygen level dropped whenever he got up without oxygen.</p> <p>c. On 7/17/21 at 10:54 AM, staff found resident on floor lying on his right side with a large amount of blood from his right forehead. Assessment done. Sent to the ED.</p> <p>d. On 7/18/21 at 10:15 AM, resident complained of SOB and feeling trapped in his body. B/P 112/58, T 97.7, P 53, R 24, PO 87% on oxygen at 3 liters per nasal cannula (L/NC). Resident refused to go to the ED. ARNP notified and ordered a stat CXR.</p> <p>e. On 7/18/21 at 12:00 PM, ARNP notified of CXR report and ordered Prednisone 40 mg for 5 days.</p> <p>f. On 7/19/21 at 7:47 PM, seen by ARNP due to SOB and hypoxia. CXR on 7/18/21 showed COPD exacerbation, scattered opacities, and a small right pleural effusion. Order to continue prednisone.</p> <p>g. On 7/27/21 at 4:15 AM, antibiotic arrived early this AM and will start on day shift 7/27/21. Drainage continues at this time.</p>			
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	<p>h. On 8/2/21 at 3:37 AM, has BLE edema 1+. Resident encouraged to elevate extremities.</p> <p>i. On 8/4/21 at 5:50 PM, resident admitted to hospital for exacerbation of CHF.</p> <p>j. On 8/5/21 at 11:20 AM (late entry), certified medication aide (CMA) brought to nurse's attention the resident appeared to be filling up with fluid. Resident had edema up past abdominal area. ARNP notified and order received to send resident to the ED for evaluation.</p> <p>K. On 8/10/21 at 5:41 AM, resident on oxygen at 3 L/NC. Pulse ox 92 %, lungs sound clear. On nebulizer treatment every 4 hours. Has 2-3+ pitting edema and redness to lower legs.</p> <p>l. On 8/11/21 at 5:45 AM, resident encouraged to elevate BLE but noncompliant. BLE reddened, has 2-3 + pitting edema, and legs draining serous fluid.</p> <p>j. On 8/13/21 at 8:22 PM, seen by ARNP for increased edema to BLE and weeping from open areas. Has pitting edema 3+ to BLE. Weeping clear fluid to the point his socks are saturated. Skin around open area had redness and warmth. Diagnosed with cellulitis to bilateral lower limbs. New orders included: Lasix 40 mg daily for 5 days, then Lasix 20 mg daily. Keflex 500 mg BID for 10 days for cellulitis. Cover open areas to BLE and wrap with Kerlix daily until area healed, monitor edema, vital signs per protocol, and skin</p>			
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	<p>checks per protocol.</p> <p>k. On 8/20/21 at 8:29 AM, seen by ARNP. New order for Lasix 40 mg BID.</p> <p>l. On 8/21/21 at 11:29 AM, Staff B, Licensed Practical Nurse (LPN), called to the shower room. Resident #101 sat in a shower chair, dressing from lower legs and feet lying on floor. Dressing saturated with yellow fluid and smelled strongly of ammonia, and covered with maggots. Maggots observed in various stages of growth on resident legs and heels bilaterally. The dressing removed had date 8/17/21. Corporate Nurse and ARNP notified. Order received to send to the ED for evaluation and treatment of infested wounds. Resident was showered and legs wrapped in dry rolled gauze. Sent to the ED.</p> <p>m. On 8/22/21 at 11:40 AM, resident admitted to hospital for wound care. On IV vancomycin and rocephin (antibiotics for bacterial infections), and wound care consulted.</p> <p>n. On 8/29/21 at 8:39 PM, seen by ARNP on 8/27/21 for readmission to facility. Resident sent to ED on 8/21/21 after staff reported a strong ammonia smell and maggots to BLE. Treated with IV antibiotics and returned to the facility. Plan included orders to continue Bactrim, wound cares as ordered, Lasix as ordered, and skin checks per protocol.</p> <p>o. On 9/2/21 at 3:20 PM, attempted to place bilateral</p>			
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	<p>foam boots on resident to offload due to feet on pedals and he requested a blanket under his feet.</p> <p>p. On 9/3/21 at 6:48 AM, left heel wound 3 centimeters (cm) x 3 cm open area and behind right great (toe) a 1.4 cm x 1 cm superficial area.</p> <p>q. On 9/5/21 at 2:12 PM, BLE weeping secondary to edema. BLE cleansed with wound cleanser, A & D ointment applied to BLE's and ABD pads wrapped around calves, then rolled gauze and ace bandages applied to aide with edema. Resident encouraged to elevate his legs but he reported it is painful.</p> <p>r. On 9/14/21 at 2:00 PM, resident has bilateral edema in lower extremities. Lower legs weeping and treated BID.</p> <p>s. On 9/20/21 at 6:55 PM, seen by ARNP for edema and CHF. Edema worsened. Staff reported resident drinks fluids constantly and not always compliant with keeping legs elevated. Has 3+ pitting edema to BLE and weeping clear fluid. Lung sounds clear. Plan included: start 1500 ml fluid restriction, Lasix as ordered, vital signs per protocol, and monitor edema.</p> <p>t. On 9/24/21 2:40 AM, resident had notable change in status. Complained of nausea, respiratory effort increased, increased fluid retention, and had decreased level of consciousness. Vital Signs included T 96.6, P 42, R 24, B/P 90/58; ARNP notified via phone</p>			
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	<p>and message left. Family notified. Transferred to the hospital.</p> <p>Daily skilled summary included the following:</p> <p>a. On 8/19/21, resident had open areas but no pressure ulcers. "NA" (not applicable) documented under section 4b for wound assessment. Resident had pedal edema but weight stable. The assessment lacked lung sounds and location of open areas.</p> <p>b. On 8/20/21, resident had open areas with generalized scabs, and pitting edema to BLE's. The bilateral lung bases had wheezing on expiration. The EHR/paper chart lacked a daily skilled summary assessment on 8/21/21.</p> <p>A physician order dated 8/21/21 directed staff to send resident to the ED for evaluation and treatment of infected wounds.</p> <p>An ED provider note dated 8/21/21 revealed the resident presented to the ED for evaluation of lower extremity pain from his feet to his upper lower legs, wounds, and increased drainage to his lower legs. A few open areas had purulent drainage, and had macerated areas between his toes on bilateral feet. Resident reported uncertain how long he had wounds</p>			
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	<p>but had increased redness and pain to his lower extremities. The resident reported his legs had only been wrapped once at the nursing facility. EMS reported concern for maggots to his lower extremities. Resident admitted to hospital for BLE cellulitis with open wounds. IV antibiotics vancomycin and ceftriaxone administered, and a wound nurse consulted.</p> <p>A hospital history and physical dated 8/21/21 revealed the resident sent to the ED with lower extremity wounds. The resident complained his legs were very painful the past couple of days. The resident told the physician his legs had only been wrapped once at the nursing facility. EMS brought the resident to the ED, and reported maggots but no maggots observed by ED staff. BLE's had erythema with open wounds, maceration around the toes, and purulent drainage. Weight 185 lbs. Diagnoses included BLE cellulitis with open wounds. Treatment included IV vancomycin and ceftriaxone, furosemide 40 mg BID, oxygen at 2 L/NC, and wound consult. The resident was previously hospitalized 8/4 - 8/9/21 for diagnoses of CHF, and diuresed after he had IV Lasix.</p> <p>A physician's verbal order dated 9/7/21 directed staff</p>			
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	<p>to cleanse bilateral legs with soap and water, paint left great toe and bilateral heels with betadine, and apply ABD pads to absorb drainage from legs from shin to knees, apply Kerlix, and tubigrip.</p> <p>Specialty Wound Physician notes documented the following:</p> <p>a. On 7/22/21, resident had a bruise/contusion to right upper arm and a wound (2 cm x 1 cm x 0.2 cm) to the side of his nose due to eye glasses. No edema to LE's.</p> <p>b. On 8/12/21, resident status post hospitalization for CHF exacerbation. Resident had a wound (2 cm x 1 cm x 0.1 cm) to the side of his nose due to eye glasses, and skin tear to lateral elbow. Right distal elbow wound resolved.</p> <p>c. On 8/19/21, resident asked about swelling in his legs. BLE's had severe edema, heavy weeping, and the dressings on his legs soaked. No evidence of any open areas. Diagnoses included chronic venous insufficiency and diabetes. Treatment recommendations included elevation of legs, utilize absorbent pads with Kerlix wrap dressings, monitor for moisture associated wounds given the large amount of weeping, and consider compression with tubigrip to LE's BID.</p>			
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	<p>d. On 9/2/21, resident had a left posterior ankle wound 2 cm x 3 cm x immeasurable. The wound had heavy serous drainage and black necrotic tissue to the wound bed. He also had an unstageable pressure wound to his right lateral first toe 1.5 cm x 1.5 cm with 90 % necrotic tissue. Recommendations included to float heels, elevate BLE's, and apply tubigrip socks every AM.</p> <p>e. On 9/9/21, BLE's had moderate edema and stasis dermatitis. Wounds and moderate edema present. Right lateral first toe wound resolved. The left posterior heel wound measured 2 cm x 3 cm and had 50 % black necrotic tissue. Right anterior knee wound measured 2 cm x 1.5 cm x 0.1 cm and had moderate serous drainage. Right proximal medial shin wound measured 1 cm x 2 cm x 0.1 cm and had moderate serous drainage. Left anterior knee wound measured 1.5 x 1.5 x 0.1 cm and had moderate serous drainage.</p> <p>Daily skilled summary assessment notes dated 9/20/21 and 9/23/21 revealed resident had fragile skin and open areas. The assessment included under Section 4-2b regarding skin condition to "see skin sheets". BLE had arterial ulcers and edema.</p> <p>An ED provider note dated 9/24/21 revealed resident brought to the ED by EMS for wet lungs and 4+ pitting</p>			
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	<p>edema. The resident had diminished lung sounds bilaterally, and chronic bilateral leg wounds. Diagnoses included acute cystitis, bradycardia, hyperkalemia, and acute kidney injury secondary to urinary retention.</p> <p>A hospital history and physical note dated 9/24/21 revealed the resident presented to the ED (on 9/21/21) for complaint of SOB, bradycardia (heart rate 40-50's), and hypotension. The resident had wounds on bilateral leg and pitting edema from his abdomen to his extremities. Weight 187 lbs. CXR showed a small pleural effusion and mild pulmonary edema or atypical infection.</p> <p>A hospital discharge summary dated 9/30/21 revealed Resident #101 passed away on 9/30/21.</p> <p>In an interview 10/28/21 at 10:45 AM, Staff L, agency CMA, stated she had worked at the facility 3 months. Staff L reported Resident #101 had a lot of wounds all over his hands, face, and arms. The resident had a hard time breathing and incoherent at times. Some weeks he barely would eat food or drink fluids, then other times he would gorge himself with food and fluids. Staff L stated she assisted the nurse whenever a treatment and bandages applied to his legs. The</p>			
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	<p>resident had edema in his buttocks and legs, and his legs had fluids that seeped out.</p> <p>In an interview 11/01/21 at 10:25 AM, the Director of Nursing (DON) reported skin assessments documented weekly on the TAR if a resident had no skin issues. The DON stated she expected staff document in the EHR a weekly wound assessment or use the skin observation tool if resident had a skin concern noted.</p> <p>In an interview 11/1/21 at 2:35 PM Staff B, Licensed Practical Nurse (LPN) reported she had worked at the facility since 7/2019. Staff B stated each resident supposed to have a skin assessment performed at least weekly, and skin assessment typically performed during resident cares or on their shower day. Staff B reported skin assessments documented in the treatment book by initialing the TAR if no areas of concern identified. If a skin issue or concern noted, then the nurse documented a skin note in the nursing progress notes on the EHR. Staff B stated if a resident had diagnosis of CHF, the standard of cares included apply oxygen, encourage resident to sit with feet elevated due to dependent edema, monitor lung sounds, administer diuretic as ordered, monitor for edema, and monitor weights daily to weekly</p>			
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	<p>depending upon the resident. Staff B stated obtaining weights considered a nursing intervention, and no physician order needed for weights. Staff B stated the CNA's wrote weights on paper and the nurse recorded the weights on the TAR, but the nurse had to remind staff to obtain weights on residents. If a resident took a medication such as Lasix prior to going to the hospital, and returned to the facility not on a diuretic medication, it would be a red flag, and the nurse needed to call the physician and check if he/she wanted Lasix or a diuretic continued or discontinued. Staff B stated a number of agency staff worked at the facility, and not as familiar with residents or realized a resident took a diuretic or other medication or the treatments prior to hospitalization and thus it would not be a red flag or as obvious to agency staff. Staff B reported changes for care plan not always communicated. Staff B reported Resident #101 had edema so bad, fluid leaked out of his legs. They applied A & D ointment, a nonstick dressing, ABD dressing, Kerlix, and ace wraps on his legs. However, she thought the treatment and dressing changes not done as often as it should've been. On the day Resident #101 went to the hospital, one of the CNA's requested Staff B to come to the shower room right away. When Staff B arrived to the shower room, the resident's dressing from his legs lay on the floor</p>			
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	<p>covered with maggots. Staff B reported she saw the maggots crawling on his leg, and feet in-between his toes. Staff B reported she rinsed his legs off then applied a Kerlix dressing to his legs, and sent him to the hospital. Both of his legs appeared red and macerated, and looked like hamburger, and his heels and calves looked macerated and wet. Staff B reported 8/21/21 as the date of the incident. The date listed on the dressing was 4 days old (8/17/21). The resident's treatment should've been on the paper MAR for staff to perform the treatment but doesn't think it was listed on his TAR or MAR. His legs got progressively worse, and nobody was brave enough to call the physician or follow up and get his treatment changed.</p> <p>In an interview 11/02/21 at 10:35 AM Staff J, agency CNA, reported they had a bath/shower book for the CNA to document whenever they gave a resident a shower/bath. Staff J showed the surveyor the bath/shower book that also included a schedule in the front of the book for days/shift when a resident scheduled for a bath/shower.</p> <p>In an interview 11/02/21 at 10:40 AM, Staff C, LPN, reported shower sheets filled out with a skin assessment. The completed paper shower/bath</p>			
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	<p>sheets located in medical records.</p> <p>In an interview 11/02/21 at 11:44 AM, Staff C, LPN, reported skin assessments documented under the assessment tab in the EHR. Staff C reported no other areas where staff documented skin assessments other than the bath audit sheets. Staff C stated she also documented skin check in the MDS section M whenever a MDS assessments completed.</p> <p>In an interview 11/03/21 at 11:20 AM, Staff F, CNA, reported she had worked at the facility since 10/2020 and assigned as shower aide and CNA. Staff F stated she notified the nurse whenever a resident had a change in condition or had a skin issue. Staff F reported she filled out a shower skin audit form whenever she gave a resident a shower, and marked on the body map if she noticed any kind of skin issue. She gave the shower sheet to the nurse, and initialed the shower book whenever a shower completed. Staff F reported Resident #101 had very fragile skin and always had fluid leaking from his legs. During his shower, she used disposable wipes on his legs because the washcloths were rough and tore the skin on his legs. The nurses wrapped his legs with gauze.</p> <p>In an interview on 11/3/21 at 1:45 PM, an ED nurse</p>			
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	<p>stated when Resident #101 came to the ED on 8/21/21, his legs were extremely weepy, and stuck to the blankets. His legs were supposed to be wrapped at the care facility but looked like they hadn't been changed in weeks. The ED nurse stated no date listed on the dressings when he came to the ED. She asked the resident if someone at the care facility was supposed to help him get ready and the resident said yes. The ED nurse reported if staff at the care center helped him put his pants on they would've seen his soiled and wet dressings. The ED nurse reported when they removed the dressings on Resident #101's legs, his legs were very edematous, had blisters, pitting edema, and his legs were weeping. EMS reported there were maggots in the wound but she did not see any maggots. Resident #101 admitted to the hospital with cellulitis to both legs and a urinary tract infection (UTI), and received IV antibiotics. The ED nurse reported the resident discharged 8/26/21 and sent back to the care facility, but then came back to the ED on 9/24/21. He later went into arrest and passed away.</p> <p>On 11/04/21 at 09:50 AM, the administrator reported no other shower or bath sheets were found for Resident #101.</p>			
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	<p>In an interview 11/4/21 at 11:10 AM, Staff V, agency LPN, reported weekly skin check documented on the TAR. Staff V stated if a resident had any open areas or skin issues, document under assessment tab on the skin observation tool in the EHR. If a resident had no skin issues, then documented a note on the skin observation tool "no skin issues". The MDS nurse entered orders in the EHR whenever a resident came from the hospital. Staff V stated the admission assessment usually done by the MDS nurse.</p> <p>In an interview 11/4/21 at 1:20 PM, Staff I, agency CNA, reported she had worked at the facility for 3 months. Staff I stated whenever a resident had a change in condition or a skin issue, she let the nurse know right away. Staff I reported she had a horrible experience one day when she took Resident #101 to the shower room. She gave Resident #101 a shower on his previous shower day before 8/21/21, and a nurse put bandages on his legs after she gave him his shower. The resident was supposed to have dressing changed on his legs every shift, but she noticed the date on the dressing she saw on 8/21/21 was over 3 days old. Resident #101's legs were usually wet from his knees down. On 8/21/21, the nurse told her to remove the bandages on his legs in the shower. When she removed the bandages, they were dripping</p>			
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	<p>with fluid and there were what appeared to be maggots on both of his legs - it was horrible! When she removed his socks, there were maggots that fell out of his heel, and they were coming out of the sores on his legs. She requested Staff B, LPN, come to the shower room right away. The dressing had the date and initials of when the dressing was changed last. The nurse took pictures, she was so upset. Staff B told her to wash his legs off, so she tried to clean his legs as much as possible. The resident complained of his legs burning. EMS came into the shower room and took him to the ED. Resident #101 had open sores everywhere. He had sores and maggots on his right leg at the top of the calf, right shin, left shin, and the majority of maggots came out of his left heel. The maggots were in various colors brown, white, and tan. There were dead ones, live ones, little ones, and big ones. She had seen maggots before at another facility where she worked so when she saw the maggots on Resident #101's legs, she was familiar with what it was.</p> <p>In an interview 11/8/21 at 9:00 AM, Staff BB, LPN, reported she only worked at the facility 8 weeks for an agency assignment. Resident #101 had CHF, and his legs had sores and weeping. He ended up going to the hospital but unsure why. She cleansed and</p>			
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	<p>wrapped his legs with gauze, sometimes BID, then daily, and as needed. Staff BB reported treatments documented on the paper MAR located on the treatment cart. Skin assessments documented on paper MAR. Staff BB stated the CNA's did some skin assessments whenever they gave the resident a shower, and the CNA signed off if the resident had no skin issues. If the resident had a skin concern then the nurse called the physician to get orders. Staff BB reported if a resident had diagnoses of CHF, she monitored intakes and outputs, limited salt use, ensured Lasix administered, and took care of wounds if the resident had wounds. Resident #101 noncompliant with elevating his legs and had oxygen. Staff BB reported at times she was the only nurse working. If couldn't get things done, she would call someone in to help her, or step in and work as a CNA in order to get the job done.</p> <p>In an interview 11/8/21 at 12:10 PM the Nurse Practitioner reported she expected staff to notify her immediately if a resident had a change in condition or something happened. Resident #101 went to the hospital for heart failure. He always had edema in his legs, but one of the nurses reported he had increased edema in his abdomen. He had orders for Lasix. He had horrible open areas on his legs, and had a daily</p>			
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	<p>treatment for non-adhesive dressing and Kerlix daily. She ordered daily weights, but when Resident #101 refused daily weights, she requested staff obtain weights at least weekly. One of the nurses called her on Saturday 8/21/21 and reported maggots were found when she removed Resident #101's dressings on his legs. She told the nurse to send the resident to the ED. At that time, the facility had a lot of flies. The nurse practitioner confirmed if dressing changes were not done for 3 days or more, maggots could develop and be seen in the wound. The surveyor reviewed orders written for medications, antibiotics, and treatments. The nurse practitioner confirmed she was aware nurses had not given the medications. The nurse practitioner reported the facility had been short staffed, and had dealt with staffing issues for a while. The nurse practitioner stated whenever she wrote orders, the orders were often not done. The nurse practitioner reported Resident #101 may not have gone to the hospital if orders and treatments had been completed, and if treatments and dressing changes had been done as ordered, the resident would not have had maggots develop in his wounds.</p> <p>In an interview 11/8/21 at 3:05 PM, Staff C, LPN/MDS nurse reported she had worked at the facility for 6 months, but was on a leave of absence, and returned</p>			
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	<p>in 8/2021. Staff C reported she saw Resident #101 when he readmitted to the facility on 8/9/21, and completed his admission assessment. Staff C stated she observed a little bit of edema and swelling in his legs on 8/9/21, but then he had pitting edema 2-3+ a day or two after he returned to the facility. His lungs sounded clear on 8/9/21. Staff C reported the resident didn't require dressing changes when he first came from the hospital, but then he started to see a wound doctor. Staff C recalled a staff person called to let her know Resident #101 went to the hospital because they found maggots in his wounds. Staff CC told her she planned to round with the wound physician but then Staff B called her and said she found maggots on his legs and sent him to the ED.</p> <p>The last time she saw the resident was when he came back from the hospital on 8/9/21 and she only did his admission assessment. Staff C recalled Resident #101 went to the hospital a third time after his readmission at the end of August. Staff L, agency CMA told Staff GG, agency LPN, Resident #101 looked a little full, but the agency nurses didn't want to step on any toes. Staff C told staff they needed to trust nursing judgement. Staff told her Resident #101 went to the hospital because he had a lot of fluid build-up, and the ARNP recently placed him on fluid restriction. On</p>			
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	<p>9/3/21, Staff II showed her dressings hadn't been changed for Resident #101 and another resident. Dressings were dated 8/29. She requested Staff II place the dressings in a bag and place them in her office, and she would show them to the DON. Staff C reported she expected staff to let the oncoming shift know if a treatment not done. Staff C acknowledged awareness of documentation for some resident's treatments not done and medication not given. Staff C reported she expected staff to follow physician's orders and provide treatments and dressing changes as ordered. Staff C reported there were no other documentation of skin assessments other than the ones in the EHR under the assessment tab labeled skin observation tool or weekly wound assessment, or if documented in a daily skilled assessment. Staff C reported she believed if treatments had been completed as ordered, Resident #101's condition and leg wounds may not have worsened or deteriorated. Staff C stated if things were not documented, they considered the treatments or orders not completed or done.</p> <p>In an interview 11/09/21 at 10:55 AM, Staff A, CNA/medical records, reported the CNA's obtained resident weights, then she documented weights in an email, and a nurse documented weights in the EHR.</p>			
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Facility Administrator

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	<p>Staff A reported staff expected to weigh residents daily or monthly.</p> <p>On 11/10/21 at 08:15 AM, Staff A, Medical Records, reported no additional documentation found for Resident #101.</p> <p>In an interview 11/10/21 at 8:30 AM Staff V, agency LPN, reported she checked the paper MAR for medications and punched out the medication from the medication card for the date indicated according to the calendar date and if scheduled for AM, PM, HS (bedtime), etc. Staff V reported she signed her initials on the MAR after medications administered. If she noticed medication not given, she let the staff person know. Otherwise we do not give the medication if it wasn't given by another nurse or CMA. If medication was not administered because the medication not available or resident refused, then initial and circle on the MAR. If medication not available, then medication ordered from pharmacy or obtained from the e-kit. If medication not given, refused, or not available, she documented a "0" on the MAR.</p> <p>In an interview 11/10/21 at 12:10 PM, the DON reported she expected nursing staff to document or sign the skin assessment on the TAR weekly if</p>			
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	<p>resident's skin intact. Staff documented on skin observation tool if an area identified such as a bruise or MASD, and document an initial weekly wound assessment if area identified as pressure or arterial or venous wound until the area healed. The DON reported the nurse on duty entered orders for resident, the nurse or DON who rounded with the provider entered and processed the physician's orders timely. The nurse entered the physician's order in the EHR whenever a verbal or telephone order received. The DON stated she expected staff to obtain medication from their PYXIS ADU (auto dispensing unit) if unable to find medication. The DON acknowledged there was a disconnect with staff and obtaining weights on residents. The DON reported CNA's weighed residents, and she expected weights obtained monthly as a standard. Staff A entered weights in the EHR by the 10th of the month. The DON reported weekly weights were obtained on Sundays, and daily weights recorded on the MAR. If a resident had diagnoses of CHF, she expected staff to listen to lung sounds, monitor edema, monitor respiratory effort, monitor for increased weight, administer diuretics, and place on fluid restriction if a non-compliant resident. The DON reported Resident #101's skin on his LE's peeled off and his legs had a lot of weeping. His legs were wet all of the time and he</p>			
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	<p>had extensive moisture between his toes. The DON stated they consulted a wound specialist to see the resident, but uncertain when wound care started to see him.</p> <p>In an interview 11/10/21 at 4:15 PM, Staff CC, RN, reported she worked at the facility 3-4 months from 6/2021 until 9/2021. Staff CC recalled Resident #101 came to the facility in 7/2021 and she completed his admission assessment. Resident #101 developed swelling in his legs, but unable to recall if he had edema when he first came in. Staff CC stated various staff entered admission orders, it depended upon staff availability. Sometimes the nurse who did the admission or the MDS nurse entered the orders if not working the floor. The floor nurse completed the assessments and documented the assessment in the EHR. Treatments and medications should be documented on the paper MAR/TAR. If a treatment or dressing change was not done, document on the TAR the reason for the inability to do the treatment or dressing change. If medication not available, we would contact pharmacy or use PYXIS system to obtain the medication. The facility used lots of agency staff and the DON and MDS nurse covered the floor quite a bit. Staff CC stated the DON and MDS nurse were supposed to check the MAR's, TAR's, and</p>			
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	<p>assessments, but it didn't get done because they worked the floor. She wrote a list of residents who didn't get medications or treatments, then checked with staff to see if they gave the medication(s). She asked staff why medications or treatments not done, and they told her they didn't have time. Staff CC reported if medication or treatment were not given, she would go to the medication cart and look at the punch backs on the medication cards. Sometimes the medications still remained in the medication cart. Staff CC reported skin assessments were documented on the EHR, no skin assessments on paper. Staff CC reported a wound care physician saw Resident #101 for a spot on his nose where his glasses dug in. Staff CC stated she had wrapped Resident #101's legs to protect them. She wanted to put padded sleeves on his legs but they didn't have any, so she applied dressings instead. His legs looked good. Staff CC was not sure when the wounds on his legs developed, she believed the resident had bumped his leg when going in or out of a transport van. He had an ABD pad on his left leg where there were two open spots and one area on his right leg. She lotioned his legs well and covered the spots because they wept from the open areas. The areas were superficial and almost healed. A CNA gave him a shower on the weekend in 8/2021 and found maggots on his legs and dressing. Staff</p>			
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	<p>told her the date listed on the dressings hadn't been changed for 4 days. It was the last day she had seen him and changed the dressings. Staff sent Resident #101 to the hospital in 8/2021 because he had maggots in his dressings. Staff CC reported if Resident #101 had received treatments and medication as ordered, he potentially could have avoided going to the hospital or a decline in his condition and also his wounds and legs would not have had maggots. Staff CC decided she could no longer work at the facility due to the culture and work conditions, and residents not getting proper care.</p> <p>An all staff meeting book with education provided to staff revealed the following on 5/21/21: each resident must have a skin assessment/observation completed weekly. A schedule had been created for each person who needed assessed for each shift and day. If a resident had pressure/venous/stasis/arterial wound, enter note "see weekly wound assessment". Measurements and assessments done weekly by the wound care. Staff must look at the rest of resident's skin to ensure they don't have an open area. Skin tears and bruises documented on the "skin observation tool". The skin observation tool is located under the assessment tab in the EHR. If skin intact, scroll to the bottom and document "no impairments</p>			
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	<p>in skin integrity". Three staff and the DON signed document they had read the information or in attendance for the education.</p> <p>A Medication Administration Preparation and General Guidelines policy dated 12/17 revealed medications administered as prescribed in accordance with good nursing principles and practices. The individual who administered the medication recorded directly on the resident's MAR after the medication administered. At the end of each medication pass, the person who administered the medications reviewed the MAR to ensure necessary doses administered and documented. Staff initialed in the space provided under the date and on the line for that specific medication dose administered by the person who administered the medication. If a dose of regularly scheduled medication withheld, refused, not available, or given at a time other than the scheduled time, the space provided on the front of the MAR for that dosage needed initialed and circled. An explanatory note then entered on the reverse side of the record. The physician is notified if a vital medication withheld, refused, or not available.</p> <p>A notification of change in resident's condition policy reviewed 11/1/18 revealed the attending</p>			
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	<p>physician/physician extender and resident's representative notified of a change in a resident's condition per standards.</p> <p>A "skin management guidelines" revised 7/2017 revealed all residents assessed for skin integrity upon admission, and the assessment documented in the EHR. A Braden scale assessment completed quarterly, annually, and when resident had a change in condition. Skin assessment completed to identify at risk residents for potential breakdown or ulcerations and to provide treatment that promoted prevention of ulcerations and healing of existing ulcerations. Risk factors included impaired mobility, comorbid conditions such as diabetes, impaired blood flow such as lower extremity arterial insufficiency, impaired cognition, incontinence, hydration deficits, and malnutrition. Nurse aides completed body audits and turned body audit forms into the nurse to review for changes in skin condition. The attending physician determined the etiology of ulcers and the treatment plan, and the area monitored closely during treatment to evaluate appropriateness of the treatment regime.</p> <p>A policy for "skin management guidelines overview" revised 7/2017 revealed residents at risk or with wounds and/or pressure injury and those at risk for</p>			
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	<p>skin compromise are identified, assessed, and provided appropriate treatment to encourage healing and/or skin integrity. Ongoing monitoring and evaluation provided to ensure optimal resident outcomes.</p> <p>A Chronic Heart Failure Overview policy dated 10/2016 revealed residents who had diagnosis of heart failure needed assessed to provide the most appropriate interdisciplinary interventions, care plans, and education for management of condition, as well as prevent exacerbations, avoid unplanned hospitalization, and improve quality of life. A key goal of the program included prevention of avoidable re-admissions of residents to hospital settings.</p> <p>2. The annual MDS assessment dated 9/22/21 revealed Resident #34 had diagnoses that included Alzheimer's dementia, anemia, malnutrition, and cellulitis to her left lower limb. The MDS revealed the resident had a risk for pressure ulcer but noted no skin conditions during the look-back period. The MDS documented the resident as totally dependent on one staff for bathing and dressing.</p> <p>The care plan revised 3/3/20 documented the resident as at risk for skin issues and pressure ulcer</p>			
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	<p>development related to thin fragile skin, anemia, and protein-calorie malnutrition. The care plan directed staff to inspect the resident's skin weekly, administer medications and treatments as ordered, and follow facility policies and procedures for prevention of skin breakdown.</p> <p>The order summary report dated 11/4/21 directed staff to apply A & D ointment to bilateral (both) lower extremities (BLE) twice daily (BID) at bedtime for dry skin starting 7/8/17, apply skin prep to bilateral heels at bedtime for prophylaxis starting 2/4/18, and provide weekly skin checks by a nurse every Monday on night shift starting 9/26/16.</p> <p>The TAR dated 10/1-10/31/21 lacked the following documentation:</p> <p>No A & D ointment applied to BLE's at bedtime (HS) on 18 of 31 evenings No weekly skin checks documented on Mondays on 10/4/21, 10/11/21, 10/18/21, & 10/25/21 No skin prep to bilateral heels at HS on 18 of 31 evenings.</p> <p>3. The MDS assessment dated 10/10/21 revealed Resident #32 had diagnoses that included cerebral</p>			
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	<p>palsy, non-Alzheimer's dementia, anxiety disorder, schizophrenia, and mild intellectual disabilities. The MDS documented the resident as totally dependent on one staff for dressing, and totally dependent on two staff for bed mobility and transfers. The MDS also documented the resident did not fall and had no skin issues during the look-back period</p> <p>The care plan revised 7/9/21 revealed the resident required assistance with activities of daily living related to dementia, schizophrenia, and weakness, and had a potential for impaired skin integrity. The care plan directed staff to product a head-to-toe assessment on a weekly basis and report any bruises or open areas to the nurse, and apply TED hose in the morning and remove them at HS.</p> <p>The Order Summary Report dated 9/3/21 directed staff to apply TED hose during the day and remove at HS for edema and provide weekly skin checks by a licensed nurse every 7 days on day shift. The order further directed staff to "Y" if skin intact and "N" if skin not intact.</p> <p>The treatment administration record dated 9/1 - 9/20/21 and 10/1 - 10/31/21 revealed no staff initials documented for TED hose application from 10/22/21 -</p>			
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	<p>10/26/21 and 10/28/21. The form contained only a checkmark on 10/27/21, and no initials documented for weekly skin checks by a licensed nurse on 9/13/21, 9/20/21, 9/27/21, 10/6/21, 10/13/21, and 10/20/21</p> <p>Review of the facility's EHR revealed staff completed the last initial wound assessment on 10/11/2020, did a weekly wound assessment completed on 10/20/20, and documented no new skin issues noted on the most recent skin observation tool dated 6/7/21.</p> <p>Review of the resident's paper or hard chart and the resident's EHR lacked documentation to show staff completed any additional skin assessments.</p> <p>During observation on 10/25/21 at 12:33 PM, Resident #32 wore fuzzy yellow and black striped socks on his feet. The resident's left shin/lower leg revealed a dark bruised area.</p> <p>During observation on 10/27/21 at 12:30 PM, Resident #32 sat in a high-backed wheelchair; his feet rested on bilateral wheelchair pedals. The resident wore bootie socks on his feet but no TED hose.</p> <p>In an interview 11/01/21 at 10:25 AM, the Director of Nursing (DON) reported staff were to document skin</p>			
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	<p>assessments every week on the TAR if a resident had no open wounds or skin issues, and document a weekly wound assessment or use the skin observation tool on the EHR if the resident had an identified skin concern.</p> <p>In an interview 11/8/21 at 3:05 PM, the MDS Coordinator stated she expected staff follow to physician's orders and perform treatments as ordered.</p> <p>4. The MDS assessment dated 9/15/21 indicated Resident #29 had diagnoses that included hypertension (high blood pressure), chronic obstructive pulmonary disease (COPD), gastroesophageal reflux disease (GERD), hyperlipidemia (high cholesterol), arthritis, anxiety, depression, schizophrenia, asthma, respiratory failure, chronic pain syndrome. The MDS documented resident had a Brief Interview for Mental Status (BIMS) score of 14 of 15, indicating the resident demonstrated intact cognitive abilities. The MDS also documented Resident #29 required assistance of one staff with bed mobility, transfers, toileting and set up assistance for eating.</p>			
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	<p>Observation on 10/26/21 at 9:03 a.m. revealed Resident #29 had wounds on her lower abdomen and right hip. The resident reported staff are supposed to apply "silver" to wounds daily but they do not do it. An undated Duoderm dressing on the resident's right hip contained a small amount of serosanguinous drainage was almost off. The left lower abdominal wound dressing fell off days prior according the Resident #29. The resident's bilateral upper arms contained multiple abrasions.</p> <p>In an interview on 10/27/21 at 1:36 p.m., Staff B, LPN stated she would be unable to complete Resident #29's wound cares today because the facility does not have enough staff for her to complete all of the scheduled treatments.</p> <p>On 10/28/21 at 10:45 a.m., Resident #29 stated she did not shower yesterday on the evening shift or have her wounds treated. Resident stated she often does not receive her medications timely. Resident #29 appeared to be in clean clothes with greasy hair.</p> <p>Interview on 11/1/21 at 10:28 a.m. with Staff L, Certified Medication Aide (CMA) revealed Resident #29 has been out of Mupirocin (Bactroban) ointment for week. She reported nurses reorder all medications</p>			
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	<p>and added she had notified the nurse that would complete treatments the resident needed that medication refilled.</p> <p>On 11/1/21 at 10:38 a.m., the pharmacy revealed the facility had not requested a medication refill of Mupirocin since 8/13/21.</p> <p>A physician order dated 1/21/20 directed staff to complete a weekly skin assessment.</p> <p>A physician order dated 5/27/21 directed staff to apply Mupirocin ointment 2% to all open areas topically every morning and at bedtime for open areas until healed.</p> <p>Review of facility records revealed a lack of weekly skin assessments for 25 weeks between 4/12/21-11/8/21.</p> <p>A Care Plan entry dated 3/26/21 revealed Resident #29 had scratches at different stages of healing on her abdomen and buttocks and directed staff to apply Mupirocin ointment 2 % to all open areas in the morning and at HS until healed. The Care Plan also directed a licensed nurse to provide a weekly head-to-toe assessment.</p>			
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	<p>The MAR dated 10/1/21-10/31/21 directed staff to apply Mupirocin ointment 2% (Bactroban), to all open areas topically every morning and at bedtime until healed. The MAR showed staff failed to apply the ointment on 40 of 62 occasions when ordered.</p> <p>The MAR dated 11/1/21-11/15/21 directed staff to apply Mupirocin ointment 2 % to all open areas in the morning and at HS until healed. The MAR revealed the facility failed to apply medication on 20 of the 32 opportunities ordered.</p> <p>5. The MDS assessment dated 10/10/21 revealed Resident #32 had cerebral palsy, non-Alzheimer's dementia, anxiety disorder, schizophrenia, and mild intellectual disabilities. The MDS documented the resident as totally dependent on one staff for dressing, and totally dependent on two staff for bed mobility and transfers. The MDS documented the resident had no falls and no skin problems during the look-back period</p> <p>The care plan revised 7/9/21 revealed the resident required assistance with activities of daily living related to dementia, schizophrenia, and weakness, and had a potential for impaired skin integrity. The</p>			
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	<p>staff directives included perform a head to toe assessment weekly, report any bruises or open areas to the nurse, and apply TED hose in the morning and remove at bedtime (HS).</p> <p>The Order Summary Report dated 9/3/21 directed weekly skin checks by a licensed nurse every 7 days on day shift. Indicate "Y" if skin intact and "N" if skin not intact.</p> <p>The treatment administration record (TAR) 9/1 - 9/20/21 and 10/1 - 10/31/21 revealed no staff initials documented for weekly skin checks by a licensed nurse on 9/13/21, 9/20/21, 9/27/21, 10/6/21, 10/13/21, 10/20/21</p> <p>Review of the facility's EHR revealed staff completed the last initial wound assessment on 10/11/2020 and provided a weekly wound assessment on 10/20/20. The most recent skin observation tool assessment dated 6/7/21 revealed no new skin issues found.</p> <p>The paper chart and EHR lacked documentation to show staff completed any other skin assessments.</p> <p>Observation on 10/25/21 at 12:33 PM revealed Resident #32 wore fuzzy yellow and black striped</p>			
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	<p>socks on his feet and had a dark bruised area on his left shin/lower leg.</p> <p>During observation on 10/27/21 at 12:30 PM, Resident #32 sat in a high back wheelchair. His feet rested on the wheelchair pedals and he wore bootie socks on his feet.</p> <p>In an interview 11/01/21 at 10:25 AM, the Director of Nursing (DON) reported staff should document skin assessments every week on the TAR if a resident had no open wounds or skin issues, and should document a weekly wound assessment or use the skin observation tool in the EHR if a resident had a skin problem.</p> <p>In an interview 11/8/21 at 3:05 PM, the MDS Coordinator stated she expected staff follow to physician's orders and provide treatments as ordered.</p> <p>6. The annual MDS assessment dated 9/22/21 revealed Resident #34 had diagnoses of Alzheimer's dementia, anemia, malnutrition, and cellulitis to her left lower limb. The MDS revealed the resident had a risk for pressure ulcer but had no skin conditions during the look-back period. The MDS documented the resident as totally dependent on one staff for</p>			
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Facility Administrator

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	<p>bathing and dressing.</p> <p>The care plan revised 3/3/20 revealed the resident had a risk for skin issues and pressure ulcer development related to thin fragile skin, anemia, and protein-calorie malnutrition. The staff directives included inspect the resident's skin weekly, administer medications and treatments as ordered, and follow facility policies and procedures for prevention of skin breakdown.</p> <p>The order summary report dated 11/4/21 directed staff to apply A & D ointment to BLE's BID at bedtime for dry skin starting 7/8/17, apply skin prep to bilateral heels at bedtime for prophylaxis starting 2/4/18, and weekly skin checks completed by a nurse every Monday on night shift starting 9/26/16.</p> <p>The TAR dated 10/1-10/31/21 lacked the following documentation:</p> <ul style="list-style-type: none"> a. Staff failed to apply A & D ointment to BLE's at bedtime on 18 of 31 evenings directed. b. Staff failed to document skin checks on Mondays on 10/4/21, 10/11/21, 10/18/21, and 10/25/21 c. Staff failed to apply skin prep to bilateral heels at bedtime on 18 of 31 evenings ordered. 			
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	<p>7. The MDS dated 10/6/21 indicated Resident #50 had a diagnosis that included anemia, coronary artery disease (CAD), acute ischemia of intestine, dysphagia (swallowing difficulty), hypertension (high blood pressure), cerebral vascular accident (CVA or stroke), and chronic pain. The MDS showed the resident had a BIMS score of 15, which meant she experienced intact cognitive abilities. The MDS documented Resident #50 required assist of 1 staff with bed mobility, transfers, toilet use and set-up assist for eating. The MDS also documented Resident #50 had moisture related skin damage during lookback period with ointment application.</p> <p>A physician order directed a licensed nurse to complete a weekly skin check every day shift, every 7 days, starting 6/10/21.</p> <p>A physician order dated 7/19/21 directed staff to apply Dermaceptin to gastric tube (GT) site BID.</p> <p>The TAR dated 7/1/21 -7/31/21 revealed staff failed to apply the ordered Dermaceptin to the resident's skin around the G-tube every day and night shift for redness and excoriation on 18 of 24 opportunities from 7/19/21 - 7/31/21 and documented only 2 out of 5 weekly skin checks.</p>			
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	<p>The TAR dated 8/1-8/31/21 revealed staff failed to apply the ordered Dermaceptin to the resident's skin around the G-tube every day and night shift for redness and excoriation on 12 out of 62 opportunities and documented.</p> <p>TAR dated 9/1-9/30/21 revealed staff failed to apply the ordered Dermaceptin to the resident's skin around the G-tube every day and night shift for redness and excoriation on 0 of 62 doses, and documented 3 of 5 weekly skin check assessments.</p> <p>The TAR dated 9/1-9/30/21 directed staff to inspect the split sponge with each medication pass and change the soiled or wet dressing every 4 hours starting 8/17/21. The TAR revealed facility staff failed to change the dressing on 48 of 186 scheduled dressing changes.</p> <p>The MAR dated 9/1/21-9/30/21 directed staff to administer Bactrim DS tablet 800-160 MG, 1 tablet via GT BID for GT site infection until 9/26/21. The MAR showed staff failed to administer 2 of the 19 doses ordered.</p> <p>The TAR dated 10/1-10/31/21 revealed staff failed to</p>			
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	<p>apply the ordered Dermaceptin to the GT site every day and night shift for redness and excoriation on 29 of 62 occasions ordered, and documented a weekly skin check assessment on 2 of 4 weeks. The TAR also directed inspect split sponge with each medication administration and change if soiled or wet, every 4 hours document sponge. The facility failed to change the dressing 83 out of 186 scheduled dressing change times.</p> <p>The TAR dated 11/1-11/30/21 revealed staff failed to apply the ordered Dermaceptin to GT peri-wound skin every day and night shift for redness and excoriation on 29 of 62 occasions ordered, and documented a weekly skin check assessment for 2 of 4 weeks. The TAR also documented staff failed to inspect the split sponge with each medication pass administration and change if soiled or wet every 4 hours on 83 of 186 scheduled times.</p> <p>FACILITY RESPONSE:</p>			
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58.19(2)b	<p>481—58.19(135C) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) Medication and treatment</p> <p><i>b.</i> Provision of the appropriate care and treatment of wounds, including pressure sores, to promote healing, prevent infection, and prevent new sores from</p>	I	\$ 5,000 (Held in Suspension)	On Receipt

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	<p>developing; (I, II)</p> <p>DESCRIPTION:</p> <p>Based on clinical record review, observation, facility policy review and staff interviews the facility failed to provide appropriate care and treatment of pressure sores to promote healing for 1 of 2 residents reviewed for pressure ulcers (Resident #53). The facility failed to assess Resident #53's sacrum wound after first identifying the area upon admission on 10/8/21 and failed to treat the area to aid in healing and prevent further deterioration of the wound. The facility reported a census of 50 residents.</p> <p>Findings include:</p> <p>The Minimum Data Set (MDS) assessment tool identifies the definition of pressure ulcers:</p> <p>Stage I is an intact skin with non-blanchable redness of a localized area usually over a bony prominence. Darkly pigmented skin may not have a visible blanching; in dark skin tones only it may appear with persistent blue or purple hues.</p> <p>Stage II is partial thickness loss of dermis presenting</p>			
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	<p>as a shallow open ulcer with a red or pink wound bed, without slough (dead tissue, usually cream or yellow in color). May also present as an intact or open/ruptured blister.</p> <p>Stage III Full thickness tissue loss. Subcutaneous fat may be visible but bone, tendon or muscle is not exposed. Slough may be present but does not obscure the depth of tissue loss. May include undermining and tunneling.</p> <p>Stage IV is full thickness tissue loss with exposed bone, tendon or muscle. Slough or eschar (dry, black, hard necrotic tissue), may be present on some parts of the wound bed. Often includes undermining and tunneling or eschar.</p> <p>Unstageable Ulcer: inability to see the wound bed.</p> <p>Other staging considerations include:</p> <p>Deep Tissue Pressure Injury (DTPI): Persistent non-blanchable deep red, maroon or purple discoloration. Intact skin with localized area of persistent non-blanchable deep red, maroon, purple discoloration due to damage of underlying soft tissue. This area may be preceded by tissue that is painful, firm,</p>			
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	<p>mushy, boggy, warmer or cooler as compared to adjacent tissue. These changes often precede skin color changes and discoloration may appear differently in darkly pigmented skin. This injury results from intense and/or prolonged pressure and shear forces at the bone-muscle interface.</p> <p>Review of Resident #53's hospital record revealed he admitted to the facility on 10/8/21 from the hospital. He had reported to the emergency department on 10/1/21 for weakness and failure to thrive. Resident's family decided he required increased assistance with activities of daily living (ADL) and opted for long term care placement.</p> <p>The MDS dated 10/15/21 revealed Resident #53 had a Brief Interview for Mental Status (BIMS) score of 5, indicating he demonstrated severe cognitive impairment. The MDS documented Resident #53 had diagnoses that included: hypertension, Parkinson's disease, seizure disorder, malnutrition, adult failure to thrive and cystitis. The MDS revealed the resident experienced bladder and bowel incontinence; although the resident admitted to the facility with an indwelling catheter, the MDS did not reflect its use. The MDS revealed the resident required extensive assist of one person for bed mobility, transfers,</p>			
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	<p>dressing, toilet use and personal hygiene and total assist of one person for bathing. The MDS revealed the resident had a risk for development of pressure ulcer/injuries and had moisture associated skin damage (MASD). The MDS documented the resident had a pressure reducing device for his chair and bed. The MDS coded the resident took an anticoagulant.</p> <p>The MDS Care Area Assessment (CAA) Summary triggered concerns for cognitive loss, ADL functional/rehabilitation potential, urinary incontinence and indwelling catheter, falls, nutritional status, and pressure ulcer. The CAA's revealed staff planned to develop care plans for these areas.</p> <p>The care plan dated 10/21/21 lacked documentation of a focus area, goals or interventions for ADL functional/rehabilitation potential, urinary incontinence and indwelling catheter, falls or pressure ulcer.</p> <p>Pressure Injury Risk form dated 10/8/21 completed by Staff Z, Registered Nurse (RN) revealed a Braden score of 14, which assessed Resident #53 as at moderate risk for pressure injuries.</p> <p>Pressure Injury Risk form dated 10/10/21 completed</p>			
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	<p>by Staff Z, RN revealed a Braden score of 15, which assessed Resident #53 as at moderate risk for pressure injuries.</p> <p>Pressure Injury Risk form dated 10/17/21 completed by Staff C, Licensed Practical Nurse (LPN) and MDS nurse revealed a Braden score of 12, placing Resident #53 at high risk for pressure injuries.</p> <p>A Nursing Admission Screening/History form dated 10/8/21 at 12:00 PM completed by Staff C, LPN and MDS nurse documented Resident #53's height as 67 inches and weight as 100.5 pounds. Staff C documented an open area on the resident's sacrum measuring 1 centimeter (cm) in length, 1 cm in width, and 0.1 cm in depth. The note defined it as a moisture related breakdown to the sacrum area and revealed staff applied house barrier to the area. When the resident arrived from the hospital, staff found the area covered with an undated patch, which they removed and identified a foul odor emanating from the area.</p> <p>A Skin Observation Tool dated 10/9/21 at 4:40 PM by Staff D, LPN, documented a Stage III pressure wound to the coccyx area measuring 3 cm in length, 5 cm in width, and 0.2 cm in depth. The documentation on</p>			
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	<p>the tool identified the resident admitted to the facility with a pressure ulcer that contained slough and a small amount of drainage was noted.</p> <p>A Daily Skilled Summary form dated 10/10/21 revealed Resident #53 had an open area to his coccyx staff documented as a pressure ulcer.</p> <p>The October 2021 Medication Administration Record (MAR) and Treatment Administration Record (TAR) contained no documentation of any prescribed treatments or other interventions to care for the pressure ulcer on Resident #53's sacrum/coccyx area.</p> <p>The electronic health records (EHR) lacked any physician progress notes related to the pressure area on the resident's sacrum/coccyx area.</p> <p>The nursing progress notes in the electronic health records revealed the following:</p> <p>a. On 10/9/21 at 3:13 AM, the resident was admitted to facility with diagnosis of failure to thrive; the resident is alert and oriented and able to make his needs known and required minimal assistance with ADL. Staff assessed the resident's skin as warm and dry with areas of dirt on his skin and the skin on his</p>			
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	<p>lower extremities very dry.</p> <p>b. On 10/10/21 at 4:11 AM, skin very dry, lotion applied liberally over entire body. Area noted on coccyx - moisture barrier applied - see wound sheet.</p> <p>c. On 11/3/21 at 11:20 AM, during his shower, the resident complained that his bottom hurt, and his skin burned when staff changed his brief. Staff noted 1.3 cm by 0.3 cm open area with a pale red wound base. Call placed to provider to notify of area, then utilized wound formula - Dermaview 11 applied to coccyx.</p> <p>d. On 11/3/21 at 4:53 PM, the social worker notified the resident's son of a small wound found on his coccyx.</p> <p>e. On 11/5/21 at 1:01 AM, staff completed a dressing change as ordered to the resident's coccyx and he voiced no complaints.</p> <p>f. On 11/5/21 at 9:07 AM, the dressing to the resident's coccyx remained intact with no redness or swelling noted to surrounding area and the dressing remained clean and dry.</p> <p>g. On 11/5/21 at 3:52 PM, Resident #53 seen by wound physician and received orders to change wound treatment to collagen pad to wound bed, cover with bordered gauze and apply house barrier to surrounding area. Staff documented they updated the TAR, faxed pharmacy and communicated the new orders to Resident #53.</p>			
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	<p>h. On 11/6/21 at 12:18 AM, staff noted the dressing applied by wound physician remained intact to coccyx.</p> <p>i. On 11/7/21 at 12:29 AM, staff documented they applied the dressing to coccyx wound as ordered and saw no drainage on the old dressing - the resident voiced no complaints</p> <p>j. On 11/7/21 at 9:52 AM, staff found the dressing to resident's coccyx clean, dry and intact. Resident #53 denied pain or discomfort.</p> <p>k. On 11/8/21 at 4:38 AM, staff changed coccyx dressing due to the dressing peeling and coming off skin. Area cleaned with normal saline, collagen applied and staff dressed the wound. Staff documented the wound as negative for drainage or odor, healing well, and pink.</p> <p>l. On 11/8/21 at 2:00 PM, staff noted the dressing to coccyx remained clean, dry and intact and the resident denied any pain or discomfort.</p> <p>m. On 11/9/21 at 4:09 AM, staff noted dressing intact to coccyx and the resident denied any pain or discomfort to the area - will continue to monitor.</p> <p>n. On 11/9/21 at 2:27 PM, the dressing to coccyx remained clean, dry and intact and the resident denied any pain or discomfort.</p> <p>o. On 11/10/21 at 4:22 AM staff documented the coccyx dressing remained intact and the resident</p>			
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	<p>denied pain or discomfort to the area - will continue to monitor.</p> <p>Clinical record review revealed the resident's EHR and hard or paper chart lacked assessments, treatment, and documentation of Resident #53's coccyx area pressure wound from 10/10/21 to 11/3/21.</p> <p>A physician order dated 11/3/21 at 1:28 PM directed staff to apply Dermaview II daily to the open area on Resident #53's coccyx. Change daily at bedtime and as needed.</p> <p>Another physician's order dated 11/8/21 at 3:20 AM directed apply collagen pad to coccyx wound bed, cover with bordered gauze, and apply house barrier cream to surrounding area every day at bedtime and as needed for coccyx wound.</p> <p>On 11/3/21 at 12:36 PM, the DON completed an Initial Wound Assessment tool that documented the facility identified the wound on 11/3/21 and deemed it a facility acquired Stage II pressure wound on the sacrum that measured 1.3 cm (length) x 0.3 cm (width) with an immeasurable depth. She assessed the wound as 95% granulation tissue and 5% epithelial tissue with no exudate noted. The form reflected the</p>			
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	<p>resident had predisposing factors of bowel incontinence and pendulous buttocks. The DON recorded the ulcer had a treatment ordered and the resident's bed and chair contained pressure reduction devices. The DON identified the resident reported burning when staff provided incontinence care. The form showed the facility notified the physician on 11/3/21 at 11:45 AM, the son at 11/3/21 at 3:00 PM, and also notified the dietician.</p> <p>On 11/3/21 Staff T, Certified Nursing Assistant (CNA) completed a Shower Day Skin Audit that showed Resident #53 had an open area on the coccyx/sacrum area and noted she reported her finding to the nurse.</p> <p>Observation on 11/3/21 at 11:17 AM, revealed Staff T, CNA, gave Resident #53 a shower while he sat on a shower chair. The resident flinched when staff washed his bottom, and he kept saying his bottom hurt and was tender to the touch. The resident, Staff T, CNA and the DON were unaware of any open areas on resident's bottom. Once back in his room, staff transferred him to the bed and the DON assessed his bottom. When the resident's buttocks were separated an open area was noted on the coccyx. The wound bed was red and had depth. The resident stated the area burned and was painful whenever he</p>			
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	<p>had a soiled brief and staff provided incontinence care.</p> <p>In an interview on 11/4/21 at 8:39 AM, Resident #53 stated his bottom felt better. He reported he had a bandage on the area. Observation revealed an approximately 1 inch cushion in his wheelchair seat, but nothing extra noted on the mattress for pressure relief.</p> <p>In an interview on 11/4/21 at 8:44 AM, Staff C, LPN and MDS nurse, reported all of the mattresses at the facility were pressure reducing mattresses and that is why she coded the resident's MDS to reflect a pressure relieving device for his bed.</p> <p>In an interview on 11/10/21 at 8:43 AM, the DON stated she expected staff to conduct a weekly skin assessment including a head-to-toe assessment of every resident in the facility set up on the TAR. If staff identified an area of concern they should initiate a Skin Observation tool if was a skin tear, shearing or moisture related issue. If the areas identified were a pressure related, vascular, arterial or any stageable wound, staff should complete a Wound Assessment. The DON added the CNA would notify the nurse if they identified a wound and she expected the nurse</p>			
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	<p>to complete a wound assessment, notify the physician, and initiate a treatment in accordance with the wound care protocol. The physician would then review the plan and set up a treatment for the area, although any nurse can initiate the treatment per the facility standing orders. They would then contact the wound nurse regarding the issue. Staff C, LPN was the facilities certified wound nurse and she completed rounds with the wound physician weekly or every other week to follow the wounds in the facility. The DON stated it was her expectation that all wounds would be assessed and documented weekly. A Wound Assessment should be completed on all arterial, venous or pressure areas weekly and Skin Observation tool completed for all other wounds. The physician would be notified initially and with any changes of concern in the wound. The physician would then determine if further intervention or a change in treatment was indicated. The physician/nurse practitioner reviewed notes in the electronic health system and reviewed the notes entered by the facility wound physician. The DON stated the staff get education and training on-line through Health Care Academy, including wound care training annually. She added the facility had specific training related to wound care for the licensed staff and more general skin care information for the non-</p>			
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Facility Administrator

Date

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Health Facilities Division
Citation**

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	<p>licensed staff. She stated staff should complete Braden Scales for each resident upon admission and then at least quarterly thereafter.</p> <p>The Skin Management Guidelines dated 7/2017, revealed upon admission, all residents are assessed for skin integrity by completing an assessment and documenting in the electronic health record. Following admission; the Braden Scale is completed quarterly, annually and with a change of condition, for their risk for development of pressure injury. Nurse aides complete body audits. The body audits are given to the licensed nurse to review for changes in skin condition post shower. Appropriate preventative measures implemented on all resident identified at risk, and interventions documented on the care plan. Residents admitted with skin impairments will have appropriate interventions implemented to promote healing, a physician order for treatment, wound location and characteristics documented in the electronic health record, referral to rehabilitation services, Registered Dietician to assess nutritional needs, their family notified of presence of skin impairment and care plan implemented. A care plan is developed upon admission, identifying the contributing risks for breakdown, including history of skin impairment and the interventions implemented</p>			
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	<p>to promote healing and prevent further breakdown. At-Risk Review Meetings will be conducted to review/discuss: new admission with wounds present, resident identified at risk or with compromise, treatment modalities and interventions, recommendations based on interdisciplinary evaluation and weights will be monitored and dietary consumption reviewed.</p> <p>According to the Skin Management Guidelines dated 7/2017, residents who are at risk or with wounds and/or pressure injury and those at risk for skin compromise are identified, assessed and provided appropriate treatment to encourage healing and/or integrity. A pressure injury is defined as any lesion caused by unrelieved pressure resulting in damage of underlying tissue. Pressure injuries are usually over bony prominences and are staged to classify the degree of tissue damage observed.</p> <p>Per education provided to the facility staff on 5/21/21, each resident was to have a skin assessment/observation completed weekly. The measurements and assessments were being done weekly by wound care but staff were to look at the rest of their skin to make sure they do not have other open areas. This did not include things like skin tears</p>			
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	<p>and bruises as they show up on the Skin Observation Tool.</p> <p>The manufacturer's guidelines for the Therapeutic 5 Zone Support Mattress documented the mattress provided pressure redistribution and shear/friction reduction. The deluxe horizontal, cross cut foam mattress provided comfort, support and pressure redistribution over 5 therapeutic pressure zones.</p> <p>FACILITY RESPONSE:</p>			
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58.19(2)b	<p>481—58.19(135C) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) Medication and treatment.</p> <p><i>a.</i> Administration of all medications as ordered by the physician including oral, instillations, topical, injectable (to be injected by a registered nurse or licensed practical nurse only); (I, II)</p> <p>DESCRIPTION:</p>	I	<p>\$ 7,000</p> <p style="color: red;">(Held in Suspension)</p>	On Receipt

Facility Administrator

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	<p>Based on clinical record review, staff interviews, and policy review, the facility failed to ensure staff administered all medications as ordered for 2 of 8 residents reviewed with diagnoses of COVID-19 (Resident #16 and #34). The failure resulted in Resident #16's decline in condition and required admission to a higher level of care. The facility reported a census of 50 residents.</p> <p>Findings include:</p> <p>1. The annual Minimum Data Set (MDS) assessment tool dated 11/5/21 revealed Resident #16 had diagnoses that included non-Alzheimer's dementia, anemia, pulmonary embolism (PE), chronic obstructive pulmonary disease (COPD), atrial fibrillation, breast cancer, and diabetes. The MDS revealed the resident had impaired short and long-term memory, poor appetite for 12-14 days during the 14 day look-back period, and was totally dependent on one staff for eating and activities of daily living (ADL's).</p> <p>The care plan revised 11/11/21 revealed the resident had diagnoses that included COPD, anemia, dementia, diabetes and hypertension (HTN). The care plan documented the resident as at risk of contracting</p>			
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	<p>COVID-19 due to nursing facility and community living and had a risk of fatal complications of infection due to her advanced age and a compromised immune system. The care plan showed the resident moved to a transitional private room on 10/25/21 due to exposure to a COVID-19 positive resident. On 11/1/21, the resident tested positive for COVID-19 and moved to the COVID unit, and on 11/11/21, the facility deemed the resident recovered from COVID-19. Staff directives included administer medications as ordered and monitor for elevated temperature, respiratory symptoms such as cough, sore throat, and shortness of breath.</p> <p>The physician's progress notes dated 11/8/21 and entered on 11/9/21, revealed Resident #16 tested positive for COVID-19 on 11/1/21. The treatment plan included start vitamin C 500 milligrams (mg) daily (qd) for 30 days, vitamin D 5,000 international units (IU) qd for 30 days, zinc 220 mg qd for 30 days, and aspirin 325 mg qd for 30 days.</p> <p>The physician's progress notes dated 11/12/21 and entered on 11/14/21, documented the facility moved the resident was removed from isolation on 11/11/2021. The treatment plan included continue the vitamin D, vitamin C, aspirin, and zinc medications</p>			
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	<p>as ordered.</p> <p>Review of the physician order summary and electronic health record (EHR) revealed it lacked orders for vitamin C 500 mg qd for 30 days, vitamin D 5,000 IU qd for 30 days, zinc 220 mg qd for 30 days, and aspirin 325 mg qd for 30 days.</p> <p>The medication administration record dated 11/1 - 11/30/21 failed to contain documentation regarding the vitamin C 500 mg qd, vitamin D 5,000 IU qd, zinc 220 mg qd, and aspirin 325 mg qd ordered by the physician.</p> <p>The progress notes revealed the following:</p> <p>a. On 10/26/21 at 11:26 AM, resident moved to transitional hall due to roommate tested positive for COVID-19. Resident #16 tested negative for COVID-19.</p> <p>b. On 10/30/21 at 6:58 PM, resident seen by provider due to 14 residents and 3 staff at the facility tested positive for COVID-19. Resident #16 at high risk for COVID-19 due to history of COPD, PE, breast cancer, heart disease, dementia, diabetes, and HTN.</p> <p>c. On 11/1/21 at 7:19 AM, The resident's COVID point of care test is positive - resident moved to COVID unit.</p> <p>d. On 11/2/21 at 7:54 AM, Resident's PCR test (used</p>			
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	<p>to detect genetic material from a specific organism, such as a virus) results positive for COVID.</p> <p>e. On 11/9/21 at 10:35 PM, resident on droplet and contact precautions due to positive COVID-19 test. The resident had poor appetite and didn't want to eat supper, and not drinking fluids when offered - respiration easy and unlabored. No cough observed. Pulse oximeter 94% on room air.</p> <p>f. On 11/12/21 at 7:46 AM isolation discontinued on 11/11/21.</p> <p>g. On 11/13/21 at 11:34 AM, lungs sound diminished bilaterally in bases and transient wheezes audible.</p> <p>h. On 11/17/2021 at 4:55 PM, resident up for breakfast but would not stay awake and refused to eat. Resident asked to lie down. Staff returned resident to bed. Blood Pressure (B/P) 98/69, temperature (T) 97.9, pulse (P) 103, respirations (R) 13. Resident also refused lunch and asked to be left alone.</p> <p>i. On 11/18/2021 01:48 resident up for evening meal and had a fair appetite. Resident assisted to lie down after dinner.</p> <p>j. On 11/18/2021 at 04:00, resident has not voided this shift. Gave resident 240 cubic centimeters (cc) water.</p> <p>Resident skin pale white and bluish in color on hip and in between knees and skin blanched poorly. Resident</p>			
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	<p>repositioned off of her right side.</p> <p>j. On 11/18/2021 at 11:53 AM nurse summoned to resident's room. Resident less responsive and had significant change in her condition. B/P 106/56, P 94, R 23. Provider notified and attempted to notify family. Resident sent to the emergency department (ED).</p> <p>k. On 11/19/2021 at 05:33, nurse from hospital contacted facility and advised Resident #16 passed away.</p> <p>In an interview 11/23/21 at 09:31 AM, Staff D, Licensed Practical Nurse (LPN), reported usually the nurse that received the physician's order entered the order into the EHR, but it also depended on which nurse had time to enter the orders.</p> <p>In an interview 11/23/21 at 09:46 AM, Staff Z, Registered Nurse (RN), reported the nurses entered physician orders whenever they received the orders.</p> <p>In an interview 11/23/21 at 11:35 AM, Staff JJ, RN, reported the nurses entered orders whenever they received new physician orders.</p> <p>In an interview 11/23/21 at 12:50 PM, the Director of Nursing (DON) reported the facility had no policy for</p>			
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	<p>physician's orders. The DON stated physician's orders were just standard procedure. The DON explained whenever staff obtained an order, she expected them to enter the orders into the EHR, and process the orders. The DON reported the order summary report dated 10/11/21 were the most current orders for Resident #16. The DON provided a report of orders entered into the EHR after 10/3/21 for Resident #16; the report revealed only an order for a pain assessment entered on 11/4/21 but no medication orders entered.</p> <p>In an interview 11/23/21 at 01:15 PM, the nurse practitioner (NP) confirmed she ordered the following for Resident #16 on 11/9/21:</p> <p>Start vitamin C 500 mg qd for 30 days, Start vitamin D 5,000 IU qd for 30 days Start zinc 220 mg qd for 30 days Start aspirin 325 mg qd for 30 days</p> <p>The NP reported these medications were the standard cocktail of medications prescribed whenever a resident had COVID-19. The NP confirmed no staff contacted her about orders staff failed to order or administer as prescribed for Resident #16. The NP stated the resident didn't have many signs or</p>			
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	<p>symptoms of COVID-19 but had tested positive for COVID-19. The resident then stopped eating and had a decline in health, and was sent to the hospital.</p> <p>A facility policy for Medication Administration Preparation and General Guidelines dated 12/17, directed staff to administer medication as prescribed in accordance with the prescriber's orders.</p> <p>2. The annual MDS assessment dated 9/22/21 revealed Resident #34 had diagnoses of Alzheimer's dementia, anemia, malnutrition, and vitamin D deficiency. The MDS revealed the resident had impaired short and long-term memory and was totally dependent on one staff for ADL's.</p> <p>The care plan revised 11/9/21 revealed the resident had a risk of contracting COVID-19 due to nursing facility community living and at risk of fatal complications of infection due to her advanced age and a compromised immune system. The care plan revealed the resident moved to a COVID unit on 10/25/21 due to positive COVID-19 and symptoms of fatigue and malaise. The care plan documented the resident deemed recovered from COVID on 11/4/21 and directed staff to administer medications as ordered and monitor for elevated temperature,</p>			
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	<p>respiratory symptoms such as cough, sore throat, and shortness of breath.</p> <p>A physician's progress note dated 10/30/21 for date of service 10/29/21 revealed resident tested positive for COVID-19 on 10/26/21 but had no symptoms. The treatment plan included to: start vitamin C 500 mg qd for 30 days, vitamin D 5,000 IU qd for 30 days, zinc 220 mg qd for 30 days, and aspirin 325 mg qd for 30 days.</p> <p>The order summary report revealed aspirin 325 mg qd, vitamin C 500 mg qd, vitamin D 5,000 IU qd, zinc 220 mg qd had an order date 10/26/21 and an end date 11/26/21.</p> <p>The MAR dated 10/1 - 10/31/21 lacked medication entries/orders 10/29 - 10/31/21 for aspirin 325 mg qd, vitamin C 500 mg qd, vitamin D 5,000 IU qd, and zinc 220 mg qd..</p> <p>In an interview 11/23/21 at 09:31 AM, Staff D, LPN, reported the nurse who received the physician's order entered the order in the EHR but it also depended on who had time to enter the orders.</p> <p>In an interview 11/23/21 09:46 AM Staff Z, RN,</p>			
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	<p>reported the nurses usually entered orders in the EHR.</p> <p>In an interview 11/23/21 at 12:50 PM, the DON reported the facility had no policy for physician's orders. The DON stated physician's orders were just standard procedure. The DON explained whenever an order obtained, she expected orders entered into the EHR, and the orders processed.</p> <p>In an interview 11/23/21 at 01:15 PM, the NP confirmed she ordered to start vitamin C 500 mg qd for 30 days, vitamin D 5,000 IU qd for 30 days, zinc 220 mg qd for 30 days, and aspirin 325 mg qd for 30 days on 10/29/21.</p> <p>The NP reported the medications were a standard cocktail she prescribed whenever a resident had COVID-19. The NP confirmed no staff contacted her about orders not implemented or medication not administered as prescribed.</p> <p>FACILITY RESPONSE:</p>			
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58.20(2)(4)a	<p>481—58.20(135C) Duties of health service supervisor. Every nursing facility shall have a health service supervisor who shall:</p> <p>58.20(2) Plan for and direct the nursing care, services, treatments, procedures, and other services in order that each resident's needs and choices, where practicable, are met; (II, III)</p> <p>58.20(4) Develop and implement a written health care plan in cooperation with, to the extent practicable, the resident, the resident's family or the resident's legal representative, and others in accordance with instructions of the attending physician as follows:</p>	I	<p>\$ 5,000</p> <p style="color: red;">(Held in Suspension)</p>	On Receipt

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58.19(2)h	<p><i>a.</i> The written health care plan, based on the assessment and reassessment of the resident’s health needs and choices, where practicable, is personalized for the individual resident and indicates care to be given, goals to be accomplished, and methods, approaches, and modifications necessary to achieve best results; (III)</p> <p>481—58.19(135C) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) Medication and treatment.</p> <p><i>h.</i> Provision of all treatments; (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on clinical record and policy review, observations, and staff, resident, and family interviews, the facility failed to ensure that the nursing supervisor planned for and directed the nursing care, services, treatments, procedures, and</p>			
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	<p>other services in order that each resident’s needs and choices, where practicable, are met. This occurred when they failed to ensure pain management was provided to residents who require such services, consistent with professional standards of practice, the comprehensive person- centered care plan, and the residents’ goals and preferences for 1 of 2 residents reviewed (Resident #50). The facility also failed to ensure staff developed and implemented a written health care plan, based on the assessment and reassessment of Resident #50’s health needs and choices, where practicable, was personalized for the individual resident (#50) and indicated care to be given, goals to be accomplished, and methods, approaches, and modifications necessary to achieve best results. The facility reported a census of 50 residents.</p> <p>Findings:</p> <p>1. The Minimum Data Set (MDS) assessment dated 10/6/21 indicated Resident #50 had diagnoses that included anemia, coronary artery disease (CAD), acute ischemia of intestine, dysphagia (swallowing difficulty), hypertension (high blood pressure), cerebral vascular accident (CVA), and chronic pain. The MDS documented the resident scored 15 of 15</p>			
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	<p>possible points on the Brief Interview for Mental Status (BIMS) test, which meant she demonstrated intact cognitive abilities. The MDS also documented Resident #50 required assist of 1 staff with bed mobility, transfers, and toilet use, and set-up assist for eating. Resident #50 had moisture related skin damage and ointments applied during the lookback period.</p> <p>Review of the resident's Care Plan revealed a lack of information, planning, interventions, and staff directives related to management of the resident's pain.</p> <p>In an observation on 10/25/21 at 3:42 p.m., Resident #50 sat in her recliner. The resident reported she often had to wait a long period for staff to bring her pain medication for gastric tube (GT) site pain. She stated she had a scheduled a pain pill at 8 a.m. today but did not receive a pain pill until noon, and described her current pain level as 8 out of 10 (0=Nothing. 10=the worst pain ever felt). The resident appeared to be in pain with facial grimacing observed whenever she moved.</p> <p>On 10/27/21 at 1:11 p.m., Resident #50 reported her current pain level as 5 out of 10. The resident stated</p>			
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	<p>she received a pill at noon and commented the nurses do not try to keep my pain controlled and not all nurses apply Dermaceptin as ordered twice per day. She added when staff needed to change her dressing, her pain increased and she now required a Fentanyl patch plus the Hydrocodone for pain. Resident #50 stated since the physician started the Fentanyl patch, the nurses do not seem to think she needed the Hydrocodone and took longer to medicate her.</p> <p>On 11/1/21 at 11:00 a.m., the resident's tube feeding (TF) infused through her GT. Observation revealed the resident in visible pain and alternating her position while she sat. Resident #50 reported she had a rough weekend; the facility ran out of her pain medicine and the nurse did not change her dressings as ordered. She specified that the primary source of her pain is her GT and abdominal wounds when not treated with ointment.</p> <p>During an interview on 10/27/21 at 2:34 p.m., Staff C, LPN, explained the nurses documented skin assessments in the electronic health (EHR), under the assessments tab tilted Skin Observation Tool.</p> <p>In a subsequent interview on 11/01/21 at 11:30 a.m., Staff C, Licensed Practical Nurse (LPN) reported the</p>			
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	<p>facility did not have a process for reordering medication, but usually when a medication runs low, the certified medication aide (CMA) or LPN will place a sticker on the reorder form and fax it to the pharmacy.</p> <p>During an interview on 11/1/21 at 11:35 a.m., the Administrator (ADM) reported the facility had no specified process for reordering medication; it is not one person's responsibility to reorder narcotics or other frequently used medications.</p> <p>During an interview on 11/1/21 at 1:15 p.m., the Director of Nursing (DON) stated Staff C, LPN gave Resident #50 Hydrocodone at 7:00 a.m. on 11/1/21. At 2:50 p.m., the DON added the resident received a Hydrocodone at 7:30 a.m. today, but she failed to sign out the narcotic and Staff C gave the resident Tylenol at noon.</p> <p>During an interview on 11/1/21 at 3:30 p.m., Staff C, LPN reported the DON had removed Hydrocodone from the facility Emergency Kit (E-kit) 11/1/21 and administered the medication to Resident #50. Staff C stated the facility ran out of Hydrocodone for Resident #50 over the weekend and since the facility pharmacy is located in Minnesota, the refill will not</p>			
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	<p>arrive until 11/2/21 at approximately 2 a.m.</p> <p>On 11/01/21 at 3:30 p.m., the resident reported an improvement of pain from 10 out of 10, to 9 out of 10 after Staff C, LPN changed her abdominal dressing. Resident #50 stated the dressing change decreased her pain level more than the pain medicine did.</p> <p>On 11/1/21 at 3:40 p.m., Staff C, LPN, stated she gave the resident Tylenol at noon today, but did not sign the medication record. She also said she was not aware the resident did not have a physician order for Tylenol.</p> <p>On 11/1/21 at 3:45 p.m., the DON reported she placed a call to the facility physician to obtain Hydrocodone from the E-Kit for Resident #50.</p> <p>On interview on 11/2/21 at 9:39 a.m., Staff C, LPN said nursing staff are to document the effects of pain medicine in the progress notes.</p> <p>During an interview on 11/4/21 at 9:09 a.m., Staff C, LPN, stated the facility wound physician would visit Resident #50 11/4/21. She explained the physician visits the facility every week and had not seen Resident #50 prior to 11/4/21, as she had not needed</p>			
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	<p>a wound doctor. Staff C stated she updated the Care Plan for each resident quarterly or PRN and added that wound cares would be on a Care Plan if ordered. Staff C reported she looked at Activities of Daily Living (ADL) sheet, History & Physical (H&P), and physician orders to update Care Plans, which were updated within 24 hours.</p> <p>During an interview on 11/03/21 at 9:50 a.m., the DON stated she expected Staff C, PLN to update the residents' Care Plan within 24-48 hours.</p> <p>During an interview on 11/3/21 at 12:00 p.m., the DON revealed the Certified Nurse Assistants (CNA's) Shower Day Skin Audit is where staff document the resident skin on shower days. DON stated the Certified Nurse Assistants (CNA's) would have been aware of Resident #50's abdominal wounds and therefore did not make mention of them on the tools. DON stated the expectation would be for staff to draw on the body diagram Resident #50's abdominal wounds.</p> <p>During an interview on 11/04/21 at 2:23 p.m., Staff C, LPN stated she could not locate prior documentation of Resident #50's abdominal wounds in her medical records.</p>			
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	<p>During an interview on 11/22/21 at 5:45 p.m., Wound Physician stated she has been rounding on residents at the facility since September 2021. Wound Physician made an initial round on Resident #50 on 11/11/21.</p> <p>During an interview on 12/6/21 at 10:00 a.m., Power of Attorney (POA) stated Resident #50 admitted to the facility with abdominal wounds present. POA stated the wounds have gotten worse and she had asked for a wound doctor to see Resident #50 in September. The DON told the POA that Staff C, LPN was a wound nurse.</p> <p>The MAR dated 10/1/21-10/31/21 lacked documentation to show staff gave Hydrocodone for pain on 10/25/21.</p> <p>The Individual Residents Controlled Substance Record for Hydrocodone-Acetaminophen (APAP) 5/325 mg, 1 tablet by mouth every 4 hours as needed for pain, revealed the documentation on 10/25/21 appeared altered from 12:00 p.m. to 8:00 a.m.; documentation dated 10/31/21 revealed 1 remaining Hydrocodone at 3 p.m.</p> <p>A MAR, dated 10/1/21-10/31/21 lacked</p>			
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	<p>documentation to show staff administered the resident's Fentanyl patch on 10/19/21 and 10/22/21.</p> <p>A Physician Order Summary (POS) dated 10/11/21 revealed:</p> <p>a. Hydrocodone-Acetaminophen tablet 5-325 mg, give 1 tablet via GT every 4 hours as needed for pain.</p> <p>b. Fentanyl patch 72 hour 25 microgram (MCG)/hour, apply transdermally every 72 hours related to acute ischemia of intestine.</p> <p>Review of the MAR, dated 11/1/21-11/3/21 revealed no documentation to indicate staff administered Hydrocodone as needed for pain on 11/1/21-11/3/21.</p> <p>The MAR dated 11/1/21-11/30/21 revealed staff gave Hydrocodone-Acetaminophen tablet 5-325 mg, give 1 tablet two times per day for pain on 11/1/21 at 7:30 a.m. and 8:30 p.m.</p> <p>The Individual Residents Controlled Substance Record, dated 11/1/21 revealed:</p> <p>a. 6:03 p.m.: Zero Hydrocodone on hand, 1 received from E-kit, 1 given, 0 remaining</p> <p>b. 10:05 p.m.: Zero Hydrocodone on hand, 2 received from E-kit, 1 given, 1 remaining</p>			
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	<p>c. 11/2/21 2:00 a.m.: 1 Hydrocodone on hand, 0 received, 1 given, 0 remaining</p> <p>The MAR, dated 11/1/21-11/30/21 lacked documentation of staff administration of Fentanyl patch on 11/1/21.</p> <p>The Physician Order Summary dated 11/4/21 revealed the following orders:</p> <p>a. Hydrocodone-Acetaminophen tablet 5-325 mg, give 1 tablet via GT every 4 hours as needed for pain.</p> <p>b. Hydrocodone-Acetaminophen tablet 5-325 mg, give 1 tablet by mouth two times per day for pain</p> <p>b. Fentanyl patch 72 hour 25 microgram (MCG)/hour, apply transdermally every 72 hours related to acute ischemia of intestine.</p> <p>The Baseline care plan dated 6/9/21 lacked documentation of current or past skin integrity issues.</p> <p>The resident's Care Plan lacked staff directives related to cares and interventions from skin breakdown.</p> <p>A physician order dated 6/9/21 directed licensed nurse to complete weekly skin check.</p>			
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	<p>A Skin Assessment Tool, dated 10/14/21 in the EHR revealed Resident #50 had one excoriated area around the GT site only. The resident's record did not have any other Skin Assessment Tools documented.</p> <p>The facility documents in the EHR titled Weekly Wound Observation, dated 10/28/21, revealed blank documentation. The resident's record did not have any other Weekly Wound Observations.</p> <p>The facility policy titled Medication Ordering and Receiving from Pharmacy, dated 12/2017 directed:</p> <ul style="list-style-type: none"> a. Reorder medication five days in advance of need, as directed by the pharmacy order and delivery schedule, to assure an adequate supply is on hand. b. The refill order is called in, faxed, sent electronically or otherwise transmitted to the pharmacy. The pharmacy label is pulled and transmitted to the pharmacy. <p>Resident #50 chart lacked a physician order for Tylenol.</p> <p>A Shower Day skin audit form for 10/1-10/29/21 revealed Resident #50 did not have any open areas noted six times by three different staff members.</p> <p>Facility document titled Medication Administration -</p>			
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	<p>Preparation and General Guidelines, dated 12/2017 revealed:</p> <p>Documentation: the individual who administers the medication dose records the administration. At the end of each medication pass, the person administering the medications reviews the MAR to ensure necessary doses were administered and documented.</p> <p>When PRN meds are administered: Date, time of administration, dose, route of administration; complaints or symptoms for which the med was given; results achieved from giving the dose and the time results were noted; signature or initials of person recording administration and signature or initials of person recording effects, if different from the person administering the medications.</p> <p>Resident #50 Progress Note, from date range of 6/21/21 through 11/20/21 revealed:</p> <p>a. 6/21/21 Nurse Practitioner (NP) requested to see resident for increased pain at GT site with redness and irritation, green/yellow drainage from insertion site on gauze and around tube. Plan to start on Keflex 500 milligrams (MG) x 7 days. Resident #50 stated Tylenol</p>			
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	<p>has not controlled pain.</p> <p>b. 6/21/21 NP documented to start Keflex 500 MG twice per day (BID) x 7; monitor GT site; monitor pain; skin checks per protocol</p> <p>c. 6/22/21 Staff DD, Registered Nurse documented she received nurse order to start Keflex 500 MG BID for x 7 days for skin infection and to start Hydrocodone-Tylenol (APAP) 1 tablet every 6 hours as needed (PRN) for pain. Faxed to Pharmacy at 2:15 a.m.</p> <p>d. 6/27/21 Staff Z, RN documented she changed GT dressing and noted 3 centimeter (CM) by 2 CM open abrasion approximately 1 inch above the left side of GT, no drainage from wound, Resident #50 stated tender to touch and pain med given</p> <p>e. 6/27/21 Staff EE, LPN documented open, red areas remain on abdominal creases</p> <p>f. 6/29/21 Staff FF, LPN documented Resident #50 on antibiotics for skin infection surrounding GT, red and raw in some areas, painful per Resident.</p> <p>7/4/21 NP ordered Dermaceptin BID to GT site BID</p> <p>7/19/21 NP documented Resident #50 reported increased pain localized to GT site. Wound culture showed no growth. Resident evaluated in emergency department.</p> <p>7/20/21 Staff CC, RN documented to start Hydrocodone-APAP 1 tablet every 4 hours for GT pain.</p>			
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	<p>8/31/21 NP documented to see Resident #50 for increased pain.</p> <p>9/6/21 Director of Nursing (DON) documented to start Bactrim (antifungal) BID for 10 days</p> <p>9/10/21 Staff GG, LPN documented Resident #50 cried in pain during the night from pain at GT site.</p> <p>9/17/21 Staff GG documented on Physician Progress Note for Bactrim DS tablet 800-160 MG, 1 tablet by GT for GT site infection until 9/26/21</p> <p>9/26/21 Staff D, LPN documented GT site raw and extremely painful. Resident needs seen for pain management.</p> <p>9/28/21 NP documented Resident #50 with increased pain at GT site, staff state red with odor, started Diflucan 150 MG x 3 days.</p> <p>10/13/21 Staff HH, RN documented Resident #50 upset that the nurse had to call the pharmacy for more pain medicine.</p> <p>11/4/21 Staff V, LPN documented Resident #50 Fentanyl patch increased, resident taking scheduled and PRN Hydrocodone with continued complaints of pain.</p> <p>11/11/21 Wound Physician rounded on Resident #50</p> <p>11/13/21 Staff B, LPN documented GT skin dark pink and draining, continued to be tender and Resident appeared to be in pain.</p> <p>11/20/21 Staff D, LPN documented GT site very red,</p>			
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	<p>raw, and painful.</p> <p>Facility policy titled Interdisciplinary Care Plan Meeting, dated 1/24/2019 directed:</p> <p>The initial Interdisciplinary Care Plan Meeting will be scheduled post completion of the initial Resident Assessment Instrument (RAI). Subsequent meetings will take place quarterly, upon significant changes, and as needed.</p> <p>Facility policy titled Comprehensive Person Centered Care Plan, dated 1/24/2019 directed:</p> <p>a. Each resident will have a person-centered plan of care to identify problems, needs, strengths, preferences, and goals that will identify how the interdisciplinary team will provide care.</p> <p>b. For each problem, need, or strength a resident-centered measurable goal is developed.</p> <p>c. Upon change in condition, the Comprehensive Person Centered Care Plan or baseline Care Plan will be updated if: to reduce the risk/occurrences with a problem area, including goals and interventions to reduce the risk/occurrence.</p>			
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	FACILITY RESPONSE:			
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