Citation Numb	er:	Date:			
1043		7-22-21			1
Facility Name:			Survey	Dates:	
The Ambassac	lor Sidney				
		6/18/21 – 7/7/21			
Facility Addres	ss/City/State/Zip				
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Sidney, Iowa 5	1652	VV			
Rule or		11		Fine Amount	Correction
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58.28(3)e,f	481—58.28(135C) Safety. The licensee of a nursing facility shall be responsible for the provision and maintenance of a safe environment for residents and personnel. (III) (3) Resident safety. e. Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III) f. Residents shall be protected against physical or environmental hazards to themselves. (I, II, III)	I	\$6,750	Upon Receipt
	DESCRIPTION: Based on observations, record review, facility investigation review, staff interviews and facility policy review the facility failed to ensure the safety of 2 of 3 Residents (R) (R6 and R7) reviewed with known fall risks by not ensuring care planned interventions in place at all times. The facility also failed to prevent environmental hazards in the bathhouse that resulted in resident sustaining a right femoral fracture from fall for 1			

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of 3 (R2) residents reviewed. The facility reported a census of 33 residents.		
Findings include:		
1. According to the Quarterly Minimum Data Set (MDS) dated 3/30/21, R2 had the following diagnoses: non-traumatic brain dysfunction, severe intellectual disabilities, peripheral vascular disease, dementia, and depression. The MDS documented a Brief Interview of Mental Status (BIMS) score of 1, indicating severe cognitive impairment. R2 required extensive assistance of 2 staff for bed mobility, transfers, dressing, toileting, personal hygiene, and bathing. Showed always incontinent of urine, frequently incontinent of bowel, noted no falls, and did not utilize		
alarms.		
Review of R2's Care Plan with a revision date of 8/4/2020 revealed she was at risk for falls, needed assistance with transfers and other tasks, cognitive impairment, impaired balance, and poor safety awareness. Required assistance of two staff with transfers, used a tilt back wheelchair for		
locomotion, dependent on staff to push, and		

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	unable to transfer independently. Hand witten an		
	unable to transfer independently. Hand written on C_{are} Plan often fell on $8/4/2020$, transformed to		
	Care Plan after fall on 8/4/2020 - transferred to		
	hospital for right femoral fracture-will put in place		
	to wheelchair shower chair backwards out of		
	shower area to avoid this.		
	Review of R2's Electronic Health Record (EHR)		
	revealed the following Progress Notes:		
	a. 08/04/2020 3:06 PM - Fall: the writer (Staff		
	F) was sitting at nurse's station charting when		
	heard CMA knocking on shower house window at		
	1:52 PM. This nurse entered bathhouse and		
	observed resident sitting on floor in front of		
	shower stall still secured in shower chair. Shower		
	chair had slid up onto resident's back, and resident		
	was sitting flat on her buttocks. Her left leg		
	slightly bent to the side and her right leg bent at a		
	90-degree angle out. This nurse unstrapped bar		
	and removed shower chair off resident and		
	requested staff get the other Registered Nurse		
	(RN) on duty. This nurse moved resident's right		
	leg to assess alignment; shortening and internal		
	rotation noted. When this nurse asked if her leg		
	hurt resident stated I do not want to talk right now,		
	while placing her hand on her right hip. Staff		
	instructed not to move resident or attempt transfer.		
L	instructed not to move resident of attempt transfer.	l	1

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	CMA remained with resident while this nurse		
	placed call to the hospital and received order to		
	transfer to the emergency room for an X-RAY of		
	her right hip/knee.		
	b. 08/04/2020 at 4:04 PM: received a call from		
	the hospital reporting that resident has a severe		
	right femoral facture and is being transferred to		
	another hospital to consult with orthopedics for		
	possible surgery.		
	c. 08/08/2020 2:20 PM: R2 returned to the		
	facility at 11:00 AM following a right femoral		
	fracture repair. Resident was transported via		
	facility van and 2-pivot transfer from wheelchair.		
	racinty van and 2 proof transfer from wheelenan.		
	Observation on 6/18/2021 at 11:21 AM, revealed		
	R2 in tilt back wheelchair by the nurse's station.		
	Observation on $6/22/21$ at 11:51 AM, revealed R2		
	in tilt back wheelchair by the nurse's station.		
	In the back wheelenan by the hurse's station.		
	Observation on 6/29/2021 at 12:23 PM, Staff E		
	Certified Nursing Assistant (CNA) demonstrated		
	how she would assist a resident in the shower		
	chair into the shower stall. She stated she would		
	put the belt on the resident and then push them		
	forward to the stall. After shower completed she		
	would then push the resident backwards with		

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resident facing her out of the shower stall. There is a black threshold over the change in flooring leading to the shower stall. Visual of shower stall		
did not find any bumps or areas of uneven tiles. Small mounds/hills were present but not		
appearing to cause chair tires to catch. The shower chair moved through the shower stall with safety		
belt in place displaying no issues.		
Review of the facility's Investigative File revealed the facility investigation determined that policy and Care Plan followed. Interventions put in		
place-included education to CNAs who provide showers to exit the stall by pulling the resident		
backward to allow more control over the chair. Maintenance Director purchasing new heavy-duty		
wheels to prevent the same issue from occurring.		
Review of the hospital x-ray report dated 8/4/2020 revealed frontal view of pelvis, single frontal view of right femur. Impression: femoral diaphyseal		
fracture with associated rotational displacement.		
During interview on 6/29/2021 at 12:23 PM, Staff E stated once she has a resident in the shower		
chair, she would strap them in with the safety belt		

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	and healt them in and	out of the chower stall She	1		

and back them in and out of the shower stall. She stated the residents would face her as they go in and out of the shower stall. Staff E stated there used to be bumps in the shower stall but not now. She stated they replaced the flooring about 6 months ago.
During interview on 6/29/2021 at 1:49 PM, the Administrator stated she was a Social Worker at the time of this incident. She stated after R2's fall, they changed out the shower chair wheels until they got a new chair with a wider base and they replaced the flooring in the bathhouse. She was unsure if the prior flooring had a bump or anything that would have caused the wheels to catch. Stated she believed it was the wheel on the shower chair that was faulty, caught, and turned sideways which caused the resident to fall forward. She stated after the fall staff were educated on pulling residents backwards down the ramp and out of the shower stall.
During interview on 6/30/21 at 9:38 AM, Staff J stated when she arrived in the bathhouse; R2 was already on the floor. She does not remember what the CNA told her happened. She remembered the

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resident was on the floor and could tell by the way she was sitting that she was uncomfortable. She stated R2 was sitting on her bottom with her right foot by her bottom with some internal rotation noted which is indicative of a hip fracture. The CNA sat with R2 the whole time and provided		
support for the resident until the emergency management staff showed up.		
During interview on 7/1/21 at 11:38 AM, Staff I stated she was walking backward out of the shower stall. At the end of the ramp, there was a		
good-sized hump, by the threshold. She stated the resident sat in the shower chair, with the cross bar across her, the resident was facing her and the chair must have hit that spot on the floor. When		
they hit the bump/hump the resident went down as staff attempted to hold her up but R2 continued to slide down, off the chair, under the cross bar onto		
the floor. She stated the center of gravity took the resident down to the ground. Staff I stated she had been giving baths in that shower room for over a		
year and never had an accident like this. Staff I stated when R2 landed, her right leg was outward and hip looked dislocated. She stated she sat with		
the resident until she left the facility for the		

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	emergency room. She stated after incident with			
	the shower chair, the facility got rid of it and got a			
	new one. The new chair has less chance of tipping			
	with a safety belt and larger wheel span. The			
	facility also replaced the bathroom floor so it is all			
	one type of flooring with no difficulties between			
	flooring transitions. She stated she now pushes			
	residents backwards into the shower stall and			
	when exiting the shower stall she walks			
	backwards out of stall with resident facing her.			
	She concluded that the new floor and chair make			
	moving the residents smoother and less			
	worrisome.			
	2. According to Admission MDS with a reference			
	date of 12/29/2020 R6's had the following			
	diagnoses: fractures, anemia, coronary artery			
	disease, gastro-esophageal reflux disease, left hip			
	fracture, dementia, malnutrition, depression, and			
	chronic obstructive pulmonary disease (COPD).			
	The MDS indicated she had a BIMS score of 2			
	indicating severe cognitive impairment. The MDS			
	noted that if R6 required extensive assistance of			
	two staff for bed mobility, transfers, dressing, and			
	bathing. The MDS indicated she was occasionally			
	incontinent of urine and bowel. R6 had a fall in			
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	the last month prior to her admission/entry or		
	reentry, had a fall in the last 2-6 months prior to		
	her admission/entry or reentry. The MDS		
	indicated she used a bed and chair alarm daily.		
	Review of R6's initial baseline Care Plan with a		
	date of 12/17/20 revealed she required assistance		
	of 1 staff for dressing, positioning, transfers, and		
	toileting. The Care Plan indicated she ambulated		
	with assistance of 1 staff, walker, and a gait belt.		
	She also utilized side rails while in bed: 2 1/4 side		
	rails for positioning and bed control access, bed		
	mobility. The following interventions listed after		
	her falls:		
	a. 12/17/2020 pull-tab alarm applied, due to		
	resident getting up without assistance.		
	b. 12/19/2020 changed alarm to sensor pad that		
	is hooked to the call light due to resident's		
	agitation.		
	c. 1/4/2021 1:1 supervision during waking hours,		
	pull-tab and sensor pad alarm at all times, 30-		
	minute checks while sleeping.		
	Review of Care Plan with a revision date of		
	1/14/2021 showed R6 at risk for falling related to		
	diagnoses of dementia, impaired cognition, poor		

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balance, poor judgement, and safety awareness.	
History of bilateral hip fractures, right humerus	
fractures, and falls. The Care Plan listed the	
following interventions: 1/4/21 R6 under 1 to 1	
supervision during waking hours. She was to have	
a pull-tab and sensor pad alarm on at all times,	
and staff instructed to do 30-minute visual checks	
on her while she was sleeping. Staff instructed to	
provide her with an environment free of clutter,	
ensure her call light within reach at all times, and	
to keep personal items and frequently used items	
within reach as able. Staff encouraged to give R6	
verbal reminders not to ambulate/transfer without	
assistance.	
Review of R6's EHR revealed the following	
progress notes related to falls:	
a. 12/17/2020 at 2:20 PM: Admission-resident	
admitted today via facility van. Resident in	
wheelchair and transferred to bed. Alert and	
oriented to self only. Hand grips equal and firm,	
right foot press stronger than left foot, left leg	
shorter than right, pedal pulses faint bilateral, with	
1+ pitting edema to left upper thigh with deep	
purple/pink bruising from surgical repair of L hip	
fracture, dressings intact to left lower extremity.	
macture, dressings intact to fert fower extremity.	

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Facility Administrator

Date

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	b. 12/17/2020 at 5:00 PM: Resident has been up		
	and ambulating by herself with her walker on 3		
	different occasions this afternoon. Appears very		
	confused and difficult to redirect. A pull-tab alarm		
	has been utilized at this time for resident's safety.		
	c. 12/19/2020 10:30 AM: Resident has been		
	getting up on her own and wandering into hall		
	multiple times this shift. She has been wanting to		
	go home, does not know why she is here, or what		
	she should be doing. Redirected multiple times.		
	Alarm sounded all but one time when resident was		
	carrying pull-tab with her. This nurse educated		
	multiple times on the importance of using call		
	light for staff assistance and not getting up on		
	own. Resident reports she understands but would		
	ask again frequently. In her room there is a sheet		
	typed out by her family to remind her of what is		
	going on and reminded to use the call light. Has		
	been toileted multiple times, her television is on		
	westerns per request, snacks and drinks given.		
	Resident was asked what she likes to do and		
	reported cross words. Staff provided large print		
	cross words and word searches. Staff educated to		
	answer alarms ASAP as resident gets up fast and		
	often not using walker. Walker within reach.		
	Alarm on and call light within reach.		

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Facility Administrator

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	d. 12/19/2020 at 2:15 PM: Resident continues to		
	be getting up and down, setting off her personal		
	alarm. At times she uses her walker, other times		
	not. Alarm sounds and staff responds immediately		
	but resident is usually already up and to door.		
	Staff changed her alarm to a silent alarm that		
	sounds to the call light and pagers given to staff.		
	Staff educated to watch pager closely for alarm.		
	Resident educated on new alarm and the		
	importance of waiting for assistance.		
	e. 12/19/2020 at 5:10 PM: Call light alarm		
	activated and CNA responded. Staff called the		
	nurse to her room reporting resident was on the		
	floor. Upon entering room resident noted to be		
	lying on floor, face down. Resident rolled self to		
	back and pillow provided for head. Denies hitting		
	head and no abrasions noted. Resident completed		
	of right hip pain, stated she could not move it.		
	Staff noted that her right leg was shorter than left		
	and rotated out. Resident wanted to get up off		
	floor and the nurse educated that because of the		
	fall and her having pain we have to call the doctor		
	prior. CNA stayed with resident at this time.		
	f. 12/19/2020 at 7:07 PM: the facility received		
	report from the hospital that R6 had a right hip		
	fracture.		
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	g. 12/22/2020 at 4:33 PM: R6 readmitted to		
	facility. She was to receive skilled services due to		
	her right hip fracture with repair. R6 is to transfer		
	and ambulate with staff assistance of 2, a gait belt		
	and her walker.		
	h. 12/23/2020 at 7:30 AM: Alarm sounding and		
	staff responded. Resident was sitting in recliner		
	with legs thrown over the side moving in a		
	rocking motion as if resident was trying get out of		
	recliner without assist. The nurse assisted her legs		
	back to proper place, and asked resident what was		
	needed. Resident stated well I think I will leave		
	now, and get some watermelon. This nurse		
	educated resident that breakfast was coming.		
	Resident denies pain to the nurse and denied need		
	for restroom.		
	i. 12/25/2020 at 11:18 AM: Alarm sounding and		
	resident sitting on the edge of bed attempting to		
	stand without staff assist. The nurse entered room		
	and assisted resident with needs. Resident		
	reported she was heading home, and needed to		
	pay the bill. This nurse explained that insurance		
	was covering the stay. Resident currently in chair		
	with alarms on and functioning. 12/26/2020 at $1/26$ AM: Desident resting		
	j. 12/26/2020 at 1:36 AM: Resident resting		
	quietly with her eyes closed in her recliner. The		

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	footrest on her recliner elevated. Sensor pad alarm		
	in place in recliner, on, and working properly.		
	k. 12/26/2020 at 9:39 PM: Resident was very		
	restless this evening and difficult to redirect from		
	attempting to self-transfer. She was found walking		
	by herself with her walker in the hallway after the		
	sensor pad alarm was activated. Her call light was		
	in reach at the side of her chair. She doesn't		
	comprehend when educated not to self-transfer.		
	She has stood up in her room many times by		
	herself. Will monitor closely.		
	1. 12/27/2020 at 8:13 PM: Resident has been very		
	restless this afternoon and evening. She self-		
	transferred frequently and stood up from her		
	wheelchair activating the sensor pad alarm		
	multiple times. Verbal redirection effective for a		
	short time only. Will continue to monitor.		
	m. 12/29/2020 at 10:03 AM: Resident self-		
	transferring frequently this morning, setting off		
	her alarm. Attempted to meet resident's needs, but		
	continued to self-transfer yelling out help what do		
	I do. Resident brought to nurses station in her		
	wheelchair and provided activity and 1:1.		
	n. 12/29/2020 at 8:05 PM: Alarm sounding,		
	CNA entered room observed resident on the floor,		
	summoned nurse. Upon entering room, observed		

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	resident sitting upright on the floor with her back		
	resting against the wall. Resident had her right		
	pant leg pulled up above her knee; 2 pinpoint		
	abrasions noted with scant amount of bleeding		
	present. Denies having new onset of pain.		
	o. 1/04/2021 at 1:24 PM: at 12:15 PM R6 was in		
	her room hollering for help. When staff entered		
	her room observed resident lying flat on her back		
	next to her recliner. She complained of right arm		
	pain. During the assessment, it was noted her right		
	shoulder looked abnormal compared to previous		
	assessments. Resident denies hitting her head no		
	lacerations, bleeding or swelling noted. Denies hip		
	pain. Informed resident not to move, a staff		
	member sat with resident while the physician was		
	notified. The nurse received a verbal order to send		
	resident to emergency room for evaluation and		
	treatment if indicated.		
	p. 01/04/2021 at 3:45 PM: R6 returned to		
	facility from the emergency room. Resident has		
	diagnosis of right proximal humerus fracture. Her		
	arm needs to be in sling at all times, someone at		
	her bedside at all times.		
	q. $01/04/2021$ at 5:01 PM: discontinued staff at		
	bed side at all times, started 1:1 supervision		
	during waking hours, pull tab and pad alarms in		
L	during waking nours, pur tao and pad alarins in		I

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If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty–five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

Citation Numb	er:			Date:	
1043		7-22-21			21
Facility Name:		Survey Dates:			
The Ambassac	lor Sidney		-		
			6/18/21	- 7/7/21	
Facility Addres	ss/City/State/Zip				
115 Main St					
	1652	VV			
Sidney, Iowa 51652					
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Section					

place at all times, and 30 minute checks while resident sleeping.		
Review of the facility's investigative file revealed an initial report: Investigation: On 1/4/21, fall occurred at approximately 12:15 PM, found resident laying on the floor on her back with no alarms going off complaining of right shoulder pain. Resident sent to the emergency room and X-ray confirmed a right proximal humerus fracture. New interventions put in place: 1:1 supervision at all times during waking hours, pull-tab and pad alarms to be in place at all times and 30 minute checks while resident is sleeping. Previous Care Planned intervention to have an alarm under her		
was in question. Alarm was not present under resident at the time of fall but was unplugged and placed in her wheelchair.		
Review of the radiology report completed on 1/4/21 revealed 2 views of the right shoulder performed. Findings included: comminuted fracture (a break or splinter of the bone into more than two fragments) of the proximal (situated near		

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Citation Numb	er:			Date	
1043				7-22-	21
Facility Name:		Survey Dates:			
The Ambassad	lor Sidney		_		
	a 10:11 - 101 - 1 - 17:11		6/18/21	- 7/7/21	
Facility Addres	ss/City/State/Zip				
115 Main St					
Sidney, Iowa 5	1652	VV	-		
Sidney, Iowa 51052					
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the center of the body) humerus with the fracture		
predominantly involving the surgical neck.		
During interview on 6/22/2021 at 12:22 PM, Staff		
A stated R6 required a lot of assistance with cares		
and would try to get up on her own. Resident was		
on 1:1 supervision for a while because constantly		
trying to get up on her own. She stated resident's		
personal alarm would go off and by the time staff		
would get down there resident would already be		
on the floor. Stated R6 did not require much		
assistance when transferring because she would		
assist by using her walker and depending on the		
day, compliant with waiting for help. Resident		
would usually not use call light but had bed and		
chair alarm. She stated the bed alarm was like a		
mat on her mattress and the same for her chairs		
and at one time resident had a pull-tab, they had		
trialed many different options. She stated R6 had a		
lot of falls and on the day in question, they were		
in the middle of lunch; staff had just peeked in on		
her before going to the dining room about noon		
and resident was in her recliner, with feet		
elevated. Did not see her alarm but also was not		
looking for it. Next thing she knew DON came		
out and said resident was on the floor. Staff A		

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Citation Numb	er:			Date:		
1043					7-22-21	
Facility Name:		Survey Dates:				
The Ambassac	lor Sidney					
			6/18/21	- 7/7/21		
Facility Addres	ss/City/State/Zip					
115 Main St						
115 Main St	1650	VV				
Sidney, Iowa 5	1652					
Rule or				Fine Amount	Correction	
Code Natur		e of Violation	Class		date	
Section						

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stated she did not hear alarm go off from the last		
time she saw her to when she saw the DON come		
out of resident's room. Stated that resident's room		
was the first room down the 100 hall, if the alarm		
had sounded, would not have been able to hear it		
in the dining room. However, if others were		
around that area like the nurse's station they would		
hear it. During meals, they always have one aide		
or nurse on the halls to answer call lights while		
the other staff are assisting residents with their		
meals in the dining room. Stated she did not		
remember if resident messed with her personal		
alarms, if she would unplug them, turn them off,		
or move them from the chair or bed. She believed		
there might have been one time where she did and		
thinks that is why they did the pull-tab alarm.		
During interview on 6/20/2021 at 11:52 AM Staff		
During interview on 6/29/2021 at 11:53 AM, Staff		
F, RN advised that R6 was alert to herself only,		
had dementia, was non-compliant with call light		
use and would self-transfer a lot. R6 was an		
assistance of 1 staff, and was unsure if she had		
personal alarms when she first admitted to the		
facility. Staff F indicated they ended up putting a		
personal alarm on her because of her frequently		
self-transferring. Stated room was located at the		

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Citation Numb	er:				
1043			7-22-	7-22-21	
Facility Name:			Survey	Dates:	
The Ambassac	lor Sidney				
			6/18/21 – 7/7/21		
Facility Addres	ss/City/State/Zip				
115 Main St					
Sidney, Iowa 5	1652	VV			
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Rule or				Fine Amount	Correction
Code Nature		re of Violation Class			date
Section					

beginning of the 100 hall towards the nurse's station. Staff F indicated that during meal time there is supposed to be a staff member on the hall and if that person was not in a room and her alarm went off they would have heard it. She stated that she never had issues with resident messing with her alarms when she was there. She did recall an event, on her day off, where the resident had taken the pull-tab off.		
During interview on 6/29/21 at 12:23 PM, Staff E CNA stated R6 admitted to the facility with a hip fracture, fell again, and had to go to the hospital. According to Staff, E R6 required assistance of 1 staff, would self-transfer, and not use her call light. Staff E provided that she had alarms on her bed and chair. She stated R6 would disconnect the alarm cords but the alarm would still sound. She indicated that R6 would not mess with the alarms in a way that would not allow them to function properly. She was not present at the time of the incident; she was off the clock at that time. Staff E stated she did not hear the alarm going off due to the bathhouse being soundproof, she added she could not hear anything outside of the bathhouse.		

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Citation Numb	er:				
1043			7-22-2	7-22-21	
Facility Name:		-	Survey		
The Ambassad	lor Sidney				
			6/18/21 – 7/7/21		
Facility Addres	ss/City/State/Zip				
115 Main St					
Sidney, Iowa 5	1652	VV			
Sidney, Iowa 51052					
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Code Section	Natur	e of Violation	Class		date
Section					

a	1	0	n
	During interview on 6/29/2021 at 1:49 PM,		
	Administrator stated on $1/4/2021$, they started to		
	do 1:1 supervision with R6 during the waking		
	hours and completed 15-30 minute checks while		
	she slept. She believed it was Care Planned that		
	way. She was unsure but believed that R6 had		
	personal alarms prior to the fall on 1/4/2021 but		
	would have to look to confirm for sure. She was		
	unsure if the alarm sounded that day because it		
	was a Sunday and she was not in the facility. The		
	Administrator stated she did not personally know		
	if R6 had messed with her personal alarms but did		
	know she was fidgety and anxious. R6 had a		
	hospital bed and was not sure if discussed for her		
	to have a high-low bed; she would need to talk to		
	the clinical staff about that. She stated R6 was		
	non-compliant with the use of her call light and		
	had a short recall of 15 seconds, it seemed. During		
	meal times, not all staff are in the dining room		
	because there are residents that chose not to go to		
	the dining room and they need someone on the		
	floor to monitor lights.		
	During interview on 6/29/2021 at 2:17 PM, DON		
	stated that after R6's first fall they put pull alarms		
	on her and believed they were checking on her		

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	more frequently, like every time staff would go	
	down the hall. The alarm that they used was a pad	
	alarm that went under her bed sheets or on top of	
	her chairs. The DON indicated staff usually in her	
	room because she was hollering or her call light	
	was on; she would not sit still. After the fall on	
	1/4/21, they initiated 1:1 supervision while she	
	was awake and if she were asleep, they would do	
	30-minute checks. A majority of her falls	
	happened when she was trying to get out of bed;	
	believed one may have been when she was trying	
	to get out of her recliner. R6 had a hospital bed	
	with side rails; she had the half rail at the top of	
	the bed according to the DON. She advised she	
	was not aware if a high-low bed discussed for this	
	resident and believes that they did not think of it	
	because she would still get up all the time. DON	
	stated that R6 loved to watch The Lone Ranger on	
	her television, with her door closed and lights	
	dimmed. She felt she was overstimulated with	
	people going up and down the halls, the call light	
	sounds etc. She said when she was 1:1 supervision	
	they were working on trying to decrease the	
	stimulus for her. She stated on 1/4/21 around	
	lunchtime staff had brought meal trays down the	
	hall and the loudness may have been what	
U	han and the foudiess may have been what	 Ш

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Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty–five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

Citation Numb	er:]			
1043		7-22-21			21
Facility Name:			Dates:		
The Ambassac	lor Sidney				
			6/18/21 – 7/7/21		
Facility Addres	ss/City/State/Zip				
115 Main St					
Sidney, Iowa 5	1652	VV			
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Section					

triggered R6. She stated she would have assumed
the alarm went off but did not do the investigation
so not positive. The DON stated during meals,
they always have at least one staff left on the floor
to answer call lights, alarms, and assist residents'
needs while the other staff in the dining room.
During interview on 6/30/21 at 11:14 AM, Staff C
stated on 1/4/21 about lunchtime she heard R6
yell for help, R6 had transferred herself and lost
balance. She did not remember if R6 alarm was
going off or not and was not sure if R6 had alarms
before this incident. R6 would transfer herself a
lot. Staff C stated after she returned from the
hospital that day she was 1:1 supervision with
alarms. R6 had an alarm in her chair, not sure if it
was there after or before the fall where she
fractured her shoulder. She had fallen before this
time, which was when she broke her other hip or
leg. Stated on the day of her fall the last time she
saw her was when she gave her morning pills
about 8am. R6 was confused at times, did not use
call light often, very spontaneous so staff would
remind her to use light and ask for help but she
would not remember to do so. Staff C indicated
once they started doing the 1:1 supervision that

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Facility Administrator

Date

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Citation Numb	per:				Date:	
1043					7-22-2 [,]	1
Facility Name: The Ambassador Sidney				Dates:		
Facility Addre	ss/City/State/Zip		6/18/21	- 7/7/21		
115 Main St Sidney, Iowa 5	51652	vv				
Rule or Code Section	Natur	e of Violation	Class	Fine Ar	mount	Correction date
	 would still attempt, but there to help. When and did everything to prevent thought so. During staff interview Staff D CNA stated on had fallen a lot previoual fallen a lot previoual fallen a lot previoual fallen and think she was fallen later that day. So move about in her room own. The alarms wou place. R6 was very converse was dependent on her normally not on the had going off. She indicat happened because the that day, Staff H was doing what she was so the set was set	ter not self-transferring, she at someone would be right sked if she felt the facility yent this fall, she said she at 0 n 7/1/21 at 11:30 AM, n 1/4/21 R6 fell that day and ously. She stated her personal ressure pad, was under her her that early morning. Staff as around when R6 had the stated R6 would always om and would get up on her ld go off a lot, if it were in onfused and her steadiness to day. She stated that she was all unless a call light was ed she believed that fall astaff that was on the hall always on her phone, never upposed to be doing, which members, had to go down				

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Facility Administrator

that hall to help.

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1043		7-22-21			
Facility Name:			Dates:		
The Ambassac	lor Sidney				
			6/18/21 – 7/7/21		
Facility Addres	ss/City/State/Zip				
115 Main St					
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Sidney, Iowa 51652					
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Rule or				Fine Amount	Correction
Code Nature		re of Violation Class			date
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			1
	During interview on 7/1/21 at 1:24 PM, Staff B		
	stated she did not remember much about the fall		
	that happened on $1/4/21$ with R6, just that it was		
	between breakfast and lunch. She stated, she had		
	just delivered lunch, found R6 standing up in		
	room and it looked like she could not get the		
	footrest on her recliner to go down. The resident		
	stated she could not get the chair to go down. She		
	provided there was no alarm going off while she		
	was in R6's room. She added she did not know she		
	required staff assistance while up in her room.		
	Once she sat R6 back down in her recliner, she sat		
	up her lunch and left room. She stated she left R6		
	in her room in the recliner, with her lunch tray,		
	and her footrest down. While the resident was		
	standing up, she did not remember if she saw an		
	alarm pad in her chair. She added she had heard		
	an alarm going off before while on the hall		
	because she saw staff going in a lot. Staff B stated		
	R6 seemed restless while in her room.		
	During interview on 7/7/2021 at 11:05 AM,		
	Administrator stated R6 liked to mess with the		
	alarms, the facility investigation concluded that		
	the alarm was in her wheelchair not alarming. She		
	stated through their interviews the staff that had		
	stated inforgh then merviews the start that had		

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Citation Numb	er:]				
1043		7-22-21 Survey Dates:				
Facility Name:						
The Ambassad	lor Sidney					
	- 10:11 101 - 1 - 17:m		6/18/21	6/18/21 – 7/7/21		
Facility Addres	ss/City/State/Zip					
115 Main St						
Sidney, Iowa 5	1652	vv				
Sidney, Iowa 51052						
Rule or	1			Fine Amount	Corroction	
		e of Violation	Class	Fine Amount	Correction date	
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Jection						

been in the room before the fall and stated the		
alarm was in place.		
<u>r</u>		
Review of the facility's Safety Alarm Policy dated		
8/2015 revealed the purpose of this policy is to		
maintain resident safety with the least restrictive		
method possible. Ensure the clip is correctly		
positioned and attached, check that the alarm is		
on, and functioning; should be done at a minimum		
of every shift. This should be documented on the		
Medication Administration Record (MAR)		
· · · ·		
3. According to the Quarterly MDS with a		
reference date of $1/5/21$, R7 had the following		
diagnoses: progressive neurological conditions,		
Parkinson's disease, dementia, anxiety,		
depression, and benign prostatic hyperplasia. R7's		
BIMS score and his cognitive skills for daily		
decision-making not assessed during this review.		
The MDS indicated he required extensive		
assistance of 2 staff for bed mobility, transfers,		
walking in his room, when toileting and utilized a		
walker. The MDS indicated he had an indwelling		
catheter and was frequently incontinent of his		
bowels. The MDS indicated he had a fall since he		
was admitted to the facility, has had two or more		

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Citation Numb	er:				Date:	
1043					7-22-21	1
Facility Name: The Ambassador Sidney			Survey	Dates:		
	ss/City/State/Zip		6/18/21	- 7/7/21		
115 Main St Sidney, Iowa 5	51652	vv	_			
Rule or Code Section	Natur	e of Violation	Class Fine Amount Correction date		Correction date	
	resulted in an injury (falls that resulted in a the MDS Resident us wander/elopement ala Review of Care Plan 7/20/2020 showed R7 history of falling, self assist of walker or sta Parkinson's disease. I changed to regular ch bed and on chair/whe offer a lap blanket wh moved next to recline reacher given to resid knew how to use it. S assessments quarterly supervision and assist needs, assist with wal footwear, staff are to	arm daily. with a revision date of 7 at risk for falls due to 7-transfers, walking without and his diagnosis of recliner chair air, a sensor pad alarm put in elchair at all times. Staff to hen in his chair; his bookcase er with DVDs, handgrip lite lent and he demonstrated he taff to complete fall risk and as needed. Increase tance based on resident liking and encourage nonskid anticipate needs as able; 1 fers and ambulation with				

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Facility Administrator

assistance.

distances; and remind him to use call light for

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Citation Numb	er:			Date:		
1043					7-22-21	
Facility Name:		-	Survey	Dates:		
The Ambassador Sidney			- 6/18/21 - 7/7/21			
Facility Address/City/State/Zip						
115 Main St						
	1650	vv				
Sidney, Iowa 51652						
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Rule or				Fine Amount	Correction	
		e of Violation	Class		date	
Section						

	Deview of D7's EUD revealed the fallewing	ſ		1
	Review of R7's EHR revealed the following			
	progress notes related to falls:			
	A. $02/02/2021$ at 1:45 PM, the nurse was called			
	to R7's room. Staff had reported resident was on			
	the floor after staff responded to a sounding alarm.			
	b. 02/06/2021 at 11:40 AM, R7's chair alarm			
	sounding. Upon entering room, observed resident			
	on his bottom slightly leaning toward to the left,			
	left arm resting on trash can. Resident was on the			
	floor in front of his recliner; bed alarm on, in			
	place and working properly.			
	c. 02/08/2021 at 3:50 PM the nurse was			
	called to R7's room by staff reporting alarm was			
	sounding and resident was found on the floor.			
	Upon entering room resident noted to be on hands			
	and knees in front of recliner.			
	d. 02/12/2021 at 10:06 PM R7's bed alarm			
	was sounding. Upon entering room observed			
	resident standing up next to the bed.			
	e. $03/06/2021$ at 11:19 PM staff responded to			
	a call light in resident's room and found him on			
	floor sitting next to the bed. The bed alarm was			
	not placed on his bed.			
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Facility Administrator

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Facility Address/City/State/Zip			6/18/21 – 7/7/21			
Facility Addres	ss/City/State/Zip					
115 Main St						
Sidney, Iowa 5	1652	VV				
Rule or		U		Fine Amount	Correction	
Code Nature		e of Violation	Class		date	
Section						

Review of R7's progress notes revealed they lacked documentation of him messing with his personal alarm.		
During interview on 7/6/2021 at 2:34 PM, Administrator stated they do fall risk assessments with the MDS reviews. In a follow-up interview on 7/7/21 at 11:05 AM, she stated R7 would take the alarms off. She stated he has had a lot of falls because he likes to self-transfer a lot. Nurses have told her he has had the alarm on a majority of the time but he also messes with it.		
FACILITY RESPONSE:		

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Facility Administrator

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The Ambassador Sidney						
			6/18/21	6/18/21 – 7/7/21		
Facility Addres	ss/City/State/Zip					
115 Main St						
Sidney, Iowa 5	1652	VV				
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Facility Administrator

Date

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