

**Iowa Department of Inspections and Appeals
Health Facilities Division
Adult Services Civil Penalty Citation**

Date: December 26, 2019
Program Name: Edgewater AL/D – Beacon Springs
Address: 9225 Cascade Ave West Des Moines, IA 50266
Type of Action: Investigation 87401-I
Date(s) of Action: 11/25/19 – 11/26/19

State Rule #	State Rule	Amount of Civil Penalty
69.32(2)	<p>481-69.32(231C) Life safety-emergency policies and procedures and structural safety requirements.</p> <p>69.32(2) An operating alarm system shall be connected to each exit door in a dementia-specific program.</p> <p>Based on observations, interview and record review the Program failed to consistently ensure an operating alarm system existed on the exit door. This affected 1 of 1 tenant (Tenant #1) identified in incident investigation 87401-I. Finding follows:</p> <p>When interviewed on 11/25/19 at 10:30 a.m. the administrator explained Tenant #1 exited the building on 11/14/19. According to the Administrator the door alarm was not functioning and had not been functioning since 10/30/19 due to a lightning strike. As a backup measure the Program assigned a security guard (contracted from PerMar) to monitor the doors. The security guard who had worked at the Program in the past told Staff A he was leaving the area. Staff A acknowledged the security guard who left the area around 3:00 a.m. to deliver newspapers as he had done in the past. At 4:00 a.m. a tenant needed assistance and while Staff A assisted the tenant he heard a door open and close but thought it was the security guard. At 4:15 a.m. Staff A returned to the common area of the Program and noted the security guard was not present. Staff A checked tenant rooms and conducted a head count noting that Tenant #1 could not be located. Staff A called for assistance from Staff B who was assigned to another area of the building. The security guard and Staff B searched the building and outside. At 4:35 a.m. the security guard located Tenant #1 outside an emergency exit and helped her to her feet. Tenant #1 returned to her apartment at 4:50 a.m.</p> <p>Record review on 11/26/19 revealed Progress Notes for Tenant #1 dated 11/14/19. According to the note the Registered Nurse (RN) received a call at 4:46 a.m. alerting her Tenant #1 had been found outside of the building. Staff reported they changed Tenant #1 into warm clothing and assisted her into bed under her covers. The RN from the health center immediately came to Tenant #1's apartment and completed a head to toe assessment. The RN was concerned the tenant's toes were purple all other assessments were stable. Tenant #1 had socks on but no shoes when found outside. The Program Nurse and health care center nurse determined Tenant #1 should be evaluated at the Emergency Room. Emergency Medical Services arrived and completed assessment and felt Tenant #1 was stable with</p>	\$500

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	<p>no signs of injury and determined Tenant #1 did not need to be transported. The Program nurse called and left message for the daughter and arrived at the Program to initiate an investigation of the incident.</p> <p>When interviewed on 11/26/19 at 2:45 p.m. the Program Nurse confirmed Tenant #1 did not have shoes on but did have pants, blouse and two jackets (sweatshirts) on when staff found her.</p> <p>When interviewed on 11/26/19 at 9:10 a.m. Staff A confirmed he worked the evening of the incident and a security guard had been working with him. The security guard notified him he was leaving the area and Staff A acknowledged the security guard. According to Staff A another tenant needed assistance and while he was assisting he heard a noise he thought was the door. He said he could not safely leave the tenant he was assisting but called for Staff B who worked in another part of the building to assist.</p> <p>When interviewed on 11/26/19 at 10:35 a.m. Staff B said Staff A called him to help because Tenant #1 could not be accounted for. Staff B said when he arrived Staff A told him the security guard had located Tenant #1 so he stayed until Tenant #1 was returned.</p> <p>Record review revealed Accuweather listed the temperature on 11/14/19 as a high of 33 and low of 22 degrees Fahrenheit.</p> <p>During the exit interview on 11/26/19 the Administrator acknowledged while the Program had a "back up" plan when the alarms were not functioning, it did not prevent Tenant #1 from exiting the building.</p> <p>When interviewed on 11/27/19 the security guard confirmed he communicated to Staff A he was leaving the Program and sometime later Staff A contacted him to communicate Tenant #1 had left the Program. He said he found Tenant #1 outside on the sidewalk and she was wearing pants, shirt, sweatshirt, socks but no shoes. After finding Tenant #1 he escorted her back to the Program.</p>	
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