

**Iowa Department of Inspections and Appeals  
Health Facilities Division  
Adult Services Civil Penalty Citation**

<b>Date:</b> December 22, 2017
<b>Program Name:</b> Prairie Hills at Des Moines
<b>Address:</b> 5815 SE 27 <sup>th</sup> Street DSM, IA 50320
<b>Type of Action:</b> Recertification and Investigation
<b>Date(s) of Action:</b> 11/26/17 through 12/14/17

State Rule #	State Rule	Amount of Civil Penalty
67.3(2)	<p>481—67.3(231B,231C,231D) Tenant rights. All tenants have the following rights:  <u>67.3(2) To receive care, treatment and services which are adequate and appropriate</u></p> <p>Record review revealed Tenant #3 was 96 years old with diagnoses including Alzheimer's disease, unspecified, and unspecified dementia without behavioral disturbance. The tenant scored a 4 on the Global Deterioration Scale which indicated moderate cognitive decline.</p> <p>According to a Nurse's Note dated 10/3/17 Tenant #3 fell in the dining room, hitting their head on a chair. A 1.5 cm laceration to the left posterior scalp was noted. The tenant was sent to the emergency room where he/she received 4 staples to close the wound. The staples were to be removed in 7 days. The follow-up instructions on the emergency room form documented the tenant was to see their doctor in 7 days for staple removal.</p> <p>A Nurse's Note dated 10/4/17 documented the tenant was found on the floor by the bed tangled up in the covers. There was a laceration to the side of the left lower lip. The tenant was transported to the emergency room where he/she received sutures which were to be removed in 6 or 7 days.</p> <p>A fax dated 10/25/17 from the Program's Licensed Practical Nurse (LPN) to the Team MD (Medical Doctor) included the following: "I completely forgot about resident's sutures/staples that needed to be removed on the 13th. I attempted it today. Too painful for resident."</p> <p>Further review revealed a document from Mercy Medical Center Emergency Room dated 10/31/17 with the following diagnosis, "removal of staples."</p> <p>When interviewed on 12/5/17 the LPN confirmed she forgot to remove the sutures/staples when required which resulted in a trip to the emergency room for the removal of the staples. The LPN explained she faxed the Team Medical Director (MD) on 10/25/17 when she realized she had forgotten to schedule staple removal. The team MD called and stated he would send out a Registered Nurse (RN) to attempt to remove the staples.</p> <p>Additional information received on 12/14/17 revealed the RN came to the Program on 10/27/17 and was able to remove two of the staples. The LPN said she was out of the building on 10/27/17 and 10/30/17 which resulted in Tenant #3 not being sent to the emergency room until 10/31/17 for the removal of the rest of the staples.</p>	<b>\$1500.00</b>