

**Iowa Department of Inspections and Appeals  
Health Facilities Division  
Adult Services Civil Penalty Citation**

<b>Date:</b> October 4, 2019
<b>Program Name:</b> Calvin Community Memory Care
<b>Address:</b> 4210 Hickman Road Des Moines, IA 50310
<b>Type of Action:</b> Investigation #83978-M
<b>Date(s) of Action:</b> 7/29/19 – 8/15/19

State Rule #	State Rule	Amount of Civil Penalty
481-67.2	<p><b>481-67.2(231B,231C,231D) Program policies and procedures, including those for incident reports. A program's policies and procedures must meet the minimum standards set by applicable requirements. The program shall follow the policies and procedures established by a program. All programs shall have policies and procedures related to the reporting of incidents including allegations of dependent adult abuse.</b></p> <p>Based on interview and record review the Program failed to report an allegation of suspected dependent adult abuse to the Department within 24 hours or the next business day as required. This affected 1 of 1 tenant identified during investigation #83978-M (Tenant #1) reviewed. Finding follows:</p> <p>Record review on 7/31/19 revealed a written statement from Staff A, dated 4/11/19, described an interaction between Staff C and Tenant #1 the previous weekend (4/6/19 or 4/7/19). According to the document Staff A witnessed Staff C stand in front of Tenant #1's walker, trying to redirect her when Tenant #1 swung at Staff C. Staff C then put her hands up and yelled, "Don't you dare smack me, because I will smack you back." Tenant #1 immediately started crying and put her face in her hands.</p> <p>Record review on 7/31/19 revealed Calvin Community Abuse Prevention, Identification, Investigation, and Reporting Policy revised 1/10/19. The policy directed staff to to report all allegations of resident (tenant) abuse, neglect, exploitation, mistreatment, injuries of unknown origin and misappropriation should be reported immediately to the charge nurse. The charge nurse is responsible for immediately reporting the allegations of abuse to the Administrator, or designated representative.</p> <p>When interviewed on 7/31/19 at 1:30 p.m. the Charge Nurse on duty confirmed staff failed to report the allegation of suspected dependent adult abuse immediately. She said staff called her to the memory care unit a couple of times over the weekend but no one reported any concerns regarding alleged abuse.</p> <p>On 7/31/19 at 2:00 p.m. Assistant Director of Nursing confirmed the Program failed to report as required because staff did not report immediately.</p>	<b>\$500.00</b>