

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #9097		Date: 4/21/21		
Facility Name: Countryside Health Care Center		Survey Date: 3/22/21-4/6/21		
Facility Address/City/State/Zip 620 Morningside Avenue Sioux City, IA 51106		SB		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

58.19(2)j	<p>481—58.19(135C) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) Medication and treatment.</p> <p>j. Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on closed record review, staff interview, facility record review and policy review, the facility failed to initiate CPR (cardiopulmonary resuscitation) immediately after the absence of pulse and respirations for a resident identified with a Full Code status (Resident #184). Staff waited 20 to 30 minutes before initiating CPR. On 3/25/21, 20 out of 34 residents requested CPR. (Resident #184). The facility reported a census of 33 residents upon entrance to the facility on 3/22/21.</p>	I	\$10,000 (Held In Suspension)	Upon Receipt
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Facility Administrator

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	<p>Findings include:</p> <p>A Medicare 5 day Minimum Data Set (MDS) assessment dated 12/8/20, revealed Resident #184 unable to complete a Brief Interview for Mental Status. The resident had short and long term memory impairment, severely impaired cognitive skills for daily decision making, no speech, and rarely understood or made self understood. The MDS revealed the resident required extensive assistance of 2 or more staff for bed mobility, transfers, toilet use, and personal hygiene, and used a wheel chair for mobility. The MDS revealed the resident had an indwelling catheter, feeding tube, and weighed 142 pounds. The MDS documented the resident's diagnoses included debility, cardiopulmonary condition, anemia, hypertension, diabetes, hyperlipidemia (high blood cholesterol), cerebrovascular accident (CVA), transient ischemic attack (TIA), or stroke, hemiplegia or hemiparesis (paralysis or weakness on one side of the body), brain stem stroke syndrome, dysphagia (difficulty swallowing), and a tracheostomy (a hole in the throat to assist with breathing).</p> <p>A policy for Resuscitative Services/Cardiopulmonary Resuscitation (CPR) undated form defined CPR as mechanical</p>			
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	<p>procedures used to restore life or consciousness to a person apparently dead or without respirations, pulse, and blood pressure. The policy documented on 9/12/16, a nurse explained the policy to the resident and the resident signed she wished staff to perform CPR in the event her heart and breathing stopped.</p> <p>A care plan focus area, dated 9/26/16, revealed the resident utilized a feeding tube for complete nutritional support.</p> <p>The care plan focus area dated 9/26/16 identified an ADL (Activities of Daily Living) self care performance deficit related to a stroke and left non-dominant side hemiparesis. The care plan instructed staff to provide assistance with dressing, oral care, bowel incontinence, toileting, pericare, and transfers.</p> <p>A care plan focus area dated 11/8/20 identified the resident diagnosed with Covid-19, at risk for respiratory distress and hypoxia, and identified the resident's Full Code Status.</p> <p>A care plan focus area, dated 12/9/20, identified the resident had a tracheostomy (trach) due to impaired breathing. The care plan directed staff to keep the trach ties secured (12/9/20) and the</p>			
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	<p>resident received Oxygen (O2) therapy via the trach per cannula/cover (12/10/20).</p> <p>Nursing Progress documented the following:</p> <p>a. On 11/7/20 at 2:53 a.m. the resident in room 828L, the COVID-19 unit, after testing positive, without fever, O2 saturation 95% on room air, lung sounds diminished and will continue to monitor.</p> <p>b. On 11/7/20 at 7:00 a.m. the resident currently on droplet precautions, with a fever, and the physician and family notified.</p> <p>c. On 11/7/20 at 4:04 p.m., the resident without a fever, new onset of nasal congestion and cough noted, and the physician and family notified. A Daily Skilled Charting on 11/7/20 at 4:08 p.m. revealed the resident without breathing difficulty.</p> <p>d. On 11/7/20 at 10:09 p.m. the resident had a low grade fever of 99.2, Tylenol given, and temperature down to 98.2.</p> <p>e. On 11/8/20 at 12:39 a.m., the resident's O2 saturation 83% on room air and an order for O2 at 2 to 4 liters per nasal cannula obtained to keep the O2 saturations above 95%. Staff applied O2 at 2.5 liters initially, increased the O2 to 3 liters and the resident's O2 increased to 96%. The resident had wheezing and rhonchi (abnormal lung sounds) in the lungs. The nurse notified the physician and family and the resident sent to the Emergency Room (ER). The resident returned</p>			
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	<p>from the ER with new orders for Dexamethasone (a steroid used for inflammation) 6 mg. (milligrams) daily for 10 days and O2 orders and the physician had no concerns with the resident's laboratory and x-ray results.</p> <p>f. On 11/12/20 at 10:51 p.m., the nurse notified the doctor office the resident had elevated temperatures with staff administering Tylenol (antipyretic) every 4 hours and the resident vomited a greenish material. The office said to call if the resident's O2 saturations dropped below 90%.</p> <p>g. On 11/15/20 at 11:58 p.m. the resident had labored breathing, the resident had removed the oxygen, the O2 saturation read 68% and the O2 increased to 5 liters increasing the O2 saturation to 92%. The resident's lungs sounded abnormal with rales and rhonchi throughout and suction attempted with no results. The resident's family notified and the resident transferred to the hospital.</p> <p>h. On 11/20/20 at 6:57 p.m. a staff nurse called the hospital for a report. The resident on a ventilator to help her breathing and weaning trials unsuccessful.</p> <p>i. On 12/4/20 at 8:49 p.m. the resident had returned to the facility, the resident had a tracheostomy, received O2 at 3 liters via the trach, and the nurse suctioned the trach 4 times due to increased secretions.</p>			
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	<p>Nursing Progress Notes entries on 12/9/20 at 12:35 p.m., 12/10/20 at 12:44 p.m. and 2:49 p.m., and 12/11/20 at 4:48 p.m. and 6:30 a.m. documented the resident without a fever and no intestinal, respiratory or muscular symptoms, noted.</p> <p>A Social Services Note, dated 12/10/21 at 12:44 p.m. documented hospice services discussed with the resident's family and the family planned to discuss options.</p> <p>On 12/12/20 at 6:16 p.m. the former DON (Director of Nursing) documented for 12/11/20, no time, she checked on the resident after 7:00 p.m. and the resident alert, responding, without respiratory distress, Oxygen saturation rate 97%, and the resident repositioned. The DON documented the resident's blood sugar checked at 7:40 p.m., the result 131, and the resident without signs of respiratory distress. The DON documented she entered the resident's room between 9:30 and 9:40 p.m., found the resident without a pulse, respirations, and the body cold. The DON attempted to notify the family, the doctor, and emergency services called. The DON documented CPR started and attempts to resuscitate unsuccessful.</p>			
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	<p>The facility Cardiopulmonary Resuscitation and Basic Life Support Policy and Procedure with an effective date of 12/12/18 documented the following.</p> <ul style="list-style-type: none"> a. The purpose of the policy directed staff guidelines for the initiation of CPR when residents had a sudden cardiac arrest. b. Key staff needed to maintain American Red Cross or American Heart Association if Basic Life Support. c. The staff nurse responsible to initiate and direct CPR for any resident indicating in writing a request for full code status. d. When staff found a resident unresponsive and not breathing normally a licensed staff certified in CPR/Basic Life Support need to initiate CPR unless a DNR order and advanced directive existed that specifically prohibited CPR and external defibrillation. <p>Staff Having Knowledge of the Incident Interviews:</p> <p>On 3/25/21 at 10:46 a.m., Staff S CMA (certified medication aide) stated he worked the evening shift the night the resident passed away. Staff S stated he last saw the resident around 7:40 p.m. when he checked the residents blood sugar and pulse oximeter reading. Staff S stated the resident appeared happy, smiled at him, and</p>			
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	<p>appeared to have no concerns. Staff S stated he saw the DON entering the resident's room around 9:30 p.m. to administer the medications he had crushed and previously prepared. The DON emerged from the room and told Staff S the resident passed away and asked him to get a stethoscope and finish her medication pass. Staff S stated he completed the medication pass in 10 to 15 minutes, returned to the resident's room, and the DON asked him what she should do because the resident's status full code. Staff S stated the DON decided to wait until Staff R arrived and stated 30 minutes possibly passed before Staff R arrived and they initiated CPR. Staff S identified the resident's coloring as white when he first saw the resident after she stopped breathing.</p> <p>On 3/25/21 at 9:42 a.m., Staff R stated she arrived at the facility at approximately 9:55 p.m. on 12/11/20 to work the night shift. Staff R stated the former DON screened her for Covid-19, let her in the facility, and asked when to start CPR when a resident already felt cold. The former DON informed Staff R of the resident she referred to and Staff R realized the resident had a full code status. At that time, Staff R instructed the DON to begin CPR, and Staff R called emergency services. Staff R then went to the resident's room, deflated the air mattress on the bed, applied the</p>			
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	<p>ambu bag to the resident's trach and began rescue breathing while the DON performed chest compressions. Staff R stated emergency services (EMS) arrived and took over CPR. Staff R stated when she got to the room, the resident looked yellow, knew the resident deceased for awhile, and the body without firmness, stiffness or rigor. Staff R stated Staff S, CMA (Certified Medication Aide) thought CPR possibly delayed 30 to 45 minutes after the DON found the resident deceased. Staff S told Staff R the DON decided to wait until Staff R arrived for work to find out if CPR needed started.</p> <p>In a follow up interview on 3/25/21 at 11:30 a.m., Staff R, RN, stated the resident received Oxygen (O2) therapy through the trach and required frequent suctioning. The resident wore a continuous pulse oximeter on her finger that alarmed when the resident's O2 saturation rate fell below 90%. Staff R stated the alarm sounded frequently at one time and toward the end the resident coughed up more secretions on her own rather than suctioning inside the trach. Staff R stated when she arrived in the resident's room on the night of 12/11/20, she observed the resident's O2 and the tubing in the trash that the DON already removed.</p>			
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	<p>On 3/25/21 at 8:14 a.m., Staff M, RN, confirmed the resident had a delay in CPR initiation when found deceased. Staff M stated she was on the telephone with Staff R while Staff R drove to work at the facility on 12/11/20 around 10:00 p.m. Staff M stated Staff R, RN, told her when she arrived at the facility, the former DON, let her in and asked when to start CPR if a resident lost their color. Staff M stated Staff R told the DON the resident's code status "full code" and she needed to initiate CPR while Staff R called emergency services. Staff M stated Staff R needed to deflate the air mattress on the resident's bed when she arrived in the room to assist with CPR.</p> <p>On 3/25/21 at 10:09 a.m., the former DON stated while passing medications the evening of 12/11/20, she found the resident not breathing and waited a few minutes to initiate CPR. The DON stated she had a poor memory and the Administrator had her statement. The DON stated the pulse oximeter normally sounded when the resident's O2 saturation level dropped and she could not remember if the pulse oximeter alarm sounded or sounding when she found the resident not breathing and without a heart beat. The DON stated the resident's body felt cold, she hollered for Staff S, attempted to call the Administrator and the previous DON (Staff M) with no response, called the physician, and while</p>			
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	<p>on hold realized the resident had a full code status. The DON stated the door bell rang at that time, she let Staff R in, could not recall if she screened her, informed Staff R she found the resident not breathing and without a pulse. The DON stated Staff R called for emergency help and she went to initiate CPR until the emergency help arrived and took over. The DON stated she completed documentation, left the facility, and did not recall if she returned at any time after that. The DON stated again her memory poor. The DON stated she wrote her statement the next morning and sent the statement to the Administrator via email.</p> <p>In a follow up interview on 3/25/21 at 12:41 p.m., the former DON verified the resident wore O2 via her trach and she had removed the O2 and pulse oximeter after using a stethoscope to confirm the resident had no pulse and stopped breathing. The DON stated 7 to 10 minutes possibly passed after she found the resident and initiated CPR.</p> <p>On 12/12/20, the former DON wrote and gave her statement on the delay in starting CPR on the resident the evening of 12/11/20. The DON wrote between 9:30 and 9:40 p.m., she found the resident properly aligned in bed and appeared not breathing. The DON hollered for Staff S to bring a stethoscope, listened for a heart beat for</p>			
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	<p>approximately 1 minute and did not hear anything, felt for a pulse and did not feel anything, and the resident's skin felt cold with no rigor mortis. The DON stated she sent a text to the Administrator at 9:43 p.m. and Staff M at 9:45 p.m. with no response received. The DON stated Staff S completed a blood sugar check on the resident at 7:40 p.m. and no concerns identified with the resident at that time. The DON stated she went back to the resident's room to turn off machines, removed the O2 and pulse oximeter sensor, which read no sensor, or something similar. The DON stated she called and left messages for 2 family members. The DON stated after calling the family, she called the physician on call number and while on hold she remembered the resident's full code status. The DON stated she hung up the phone, left for the resident's room to start CPR and the door bell rang. She answered the door bell and let Staff R in the door at approximately 9:50 p.m. The DON stated she asked Staff R if she needed to start CPR if she found a resident's body cold. Staff R told her to start CPR, and Staff R called EMS. The DON wrote she lowered the head of the bed, straddled the resident and began chest compressions. Staff R came to the room deflated the air mattress on the bed, placed the ambu bag to the trach, and CPR continued until EMS arrived and took over. The DON stated she left before</p>			
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	<p>completing documentation as Staff R came and told her she needed to leave the building.</p> <p>The investigation record had a copy of the DON's Basic Life Support card with an issue date of 8/29/19 and a recommended renewal date of 8/21.</p> <p>On 3/24/21 at 3:40 p.m., the Administrator stated the facility investigated the resident's delay in initiation of CPR and terminated the former DON. The Administrator stated at the time of death the resident had a full code status. Staff discussed hospice with a family member the day prior to the resident's death, the family member declined hospice at the time, and stated a family discussion needed. The Administrator verified EMS took over CPR upon arrival to the facility on 12/11/20 and the resident did not survive. The Administrator stated the former DON realized about 2 minutes after finding the resident deceased she was a full code and started CPR. The DON stated the resident's body felt cold and showed signs of being deceased for awhile.</p> <p>On 3/25/21 at 2:35 p.m., the Nurse Consultant stated she completed an interview with the former DON on 12/12/20 after the resident passed away. The Nurse Consultant stated the Administrator, the Corporate Vice President of this region, and</p>			
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	<p>the former DON met on 12/10/20 and discussed the resident's full code status and hospice in order to assist the family with making a well informed decision about code status. The Nurse Consultant stated the former business office manager knew the family and discussed hospice and a no code status and the family planned to discuss the issues. The Nurse Consultant stated the former DON aware the resident had a full code status at the meeting on 12/10/20.</p> <p>Other staff:</p> <p>On 3/25/21 at 8:05 a.m., Staff F, LPN (Licensed Practical Nurse), stated there are several ways to find out if a resident's code status. Staff F stated she can check the hard chart, the electronic record, or the report sheet kept on top of the medication cart listing the resident's names and code status. Staff F stated a D after the resident's name meant DNR and an F after the name meant resuscitate. Staff F stated she could verify CPR status within 30 seconds when unsure of the status. Staff F stated she did not recall any time staff delayed initiating CPR at the facility.</p> <p>On 3/25/21 at 8:10 a.m., Staff G, RN (Registered Nurse) identified CPR status as easy to verify by checking the sheet on the medication cart with the resident names and code status and by</p>			
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	<p>checking the chart or electronic record. Staff G verified all the staff knew of delays in Resident #184 receiving CPR. Staff G stated the former DON allowed the resident's readmission on 12/4/20 and the former DON verified the resident's code status because the resident had a trach. On 3/25/21 at 1:20 p.m., Staff G stated she would provide CPR any time she found a resident had passed away including if rigor present.</p> <p>On 3/25/21 at 1:13 p.m., Staff F stated she would begin CPR when a resident found unresponsive no matter how long the resident passed away and would continue CPR until emergency help arrived.</p> <p>On 3/25/21 at 2:29 p.m., Staff T, RN, stated she would start CPR for residents with a full code status including if rigor (rigidity) or lividity (a bruising appearance on the skin after death) present.</p> <p>On 3/25/21 at 2:26 p.m., the Nurse Consultant verified the facility policy, Cardiopulmonary Resuscitation and Basic Life Support Policy and Procedure dated 12/12/18 had not been updated or revised after the delay in CPR on 12/11/20 and remains in effect. On 3/25/21 at 3:35 p.m., the Nurse Consultant stated the facility reviewed the policy with nursing staff after the delay in CPR</p>			
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	<p>initiation, including when not to start CPR, but did not update the policy. The Nurse Consultant had the facility investigation with a topic, Criteria for Not Starting CPR, and this criteria had not been added to the CPR policy. The criteria directed staff to begin CPR in all patients in cardiac arrest unless the person had a valid DNR and the person had signs of irreversible death, rigor mortis, decapitation, or dependent (lower body) lividity. The policy did not address when staff should start CPR after the found a resident not breathing and without a heartbeat.</p> <p>EMS Report: The EMS report identified the facility called for assistance at 9:57 p.m. on 12/11/20. The report indicated staff last saw the resident around 9 p.m. and did not know when the resident suffered cardiac arrest. The estimated time from collapse to CPR was 20 minutes. EMS arrived and found 2 nurses performing CPR on the resident in bed. EMS moved the resident to the floor. All attempts at resuscitation were unsuccessful and the resident declared dead at 10 p.m.</p> <p>Abatement: The failure to initiate CPR immediately upon finding a full code resident without a pulse and not breathing resulted in immediate jeopardy. The facility removed the immediate jeopardy (IJ)</p>			
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**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: #9097				
		Date: 4/21/21		
Facility Name: Countryside Health Care Center		Survey Date: 3/22/21-4/6/21		
Facility Address/City/State/Zip 620 Morningside Avenue Sioux City, IA 51106				
		SB		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>12/14/20 after they reeducated staff on CPR procedures, reviewed policy and procedure for CPR and conducted audits for CPR certification, audits that all residents have advanced directives and review of nursing schedule to ensure a CPR certified staff always on duty. This resulted in IJ past noncompliance. Surveyors onsite ensured all these things completed. The State Agency informed the facility of the past noncompliance IJ on 3/25/21 at 4 p.m.</p> <p>FACILITY RESPONSE:</p>			
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58.19(2)c	<p>481—58.19(135C) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) Medication and treatment.</p> <p>c. Blood glucose monitoring; (I, II)</p> <p>DESCRIPTION:</p> <p>Based on record review and staff interview, the facility failed to provide adequate monitoring of a resident taking antidiabetic medications, resulting in a rehospitalization with diabetic ketoacidosis for 1 resident reviewed (Resident #133). The facility reported a census of 33 residents, and 16 residents with a diagnosis of diabetes.</p> <p>Findings include:</p>	I	\$8,000 (Held In Suspension)	Upon Receipt

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	<p>A Minimum Data Set (MDS) assessment, dated 1/26/21, revealed Resident #133 scored 7 on the Brief Interview for Mental Status (BIMS) indicating severe cognitive impairment. The resident required extensive assistance with activities of daily living including bed mobility, transfer, dressing, eating, toilet use, and personal hygiene. The resident's diagnoses included diabetes. The resident admitted to the facility 1/5/21.</p> <p>A Physician Transfer Order Report dated 1/5/21 documented the resident's diagnoses included diabetic ketoacidosis (serious complication of diabetes). The orders included checking the resident's blood sugar 4 times a day, before meals and at bedtime, and notifying the Primary Care Physician if the blood glucose registered less than 70 or greater than 400. The resident's orders included antidiabetic medications, including Metformin and Glyburide.</p> <p>The January Medication Administration Record (MAR) and Treatment Administration Record (TAR) lacked blood sugar checks from 1/5/21 to 1/10/21.</p> <p>The resident's blood sugar summary page lacked blood sugars from 1/5/21 to 1/10/21.</p>			
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	<p>Progress Notes dated 1/10/21 at 12:51 p.m. documented the Certified Medication Aide (CMA) called the nurse to the resident's room. The resident presented unresponsive with skin warm and clammy. A blood sugar check read "high". The facility reported the resident's condition to the physician with orders received to transport the resident to the emergency room (ER). The facility called 911. The resident transported to the ER by ambulance, and the resident's family notified.</p> <p>Progress Notes dated 1/10/21 at 9:55 p.m. documented a call to the hospital who reported the resident in the intensive care unit (ICU) 2. The nurse explained the resident received an insulin drip. The resident arrived at the ER with a blood sugar of 700. Her blood sugars improved and last Accucheck at 144. The nurse described the resident as lethargic, on a bicarb drip to improve her electrolyte imbalance, and stable at the time.</p> <p>An After Visit Hospital Summary dated 1/15/21 (for the 1/10-15/21 hospitalization) documented the resident in the hospital for diabetic ketoacidosis. The history included on admission the resident's labs consistent with diabetic ketoacidosis. The resident's blood sugar registered at 729. The resident's active problems included diabetic ketoacidosis, acute metabolic encephalopathy (disturbance in brain function)</p>			
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	<p>likely in the setting of diabetic ketoacidosis, urinary tract infection (UTI), and possible pneumonia. The resident presented very somnolent (abnormally drowsy). She had metabolic acidosis (too much acid in body), bicarb 17 (low), glucose 729, lactic acidosis (lactic acid buildup), beta hydroxybutyrate (ketone present during diabetic ketoacidosis) elevated to 10.32.</p> <p>On 3/24/21 at 9:34 a.m. the current Director of Nursing (DON) stated they caught the lack of blood sugars on a mock survey and developed a plan of correction. She said she did not know why the blood sugars were not done (she had only been at the facility a short time). She did not think they would have documented blood sugars anywhere else.</p> <p>On 3/24/21 at 1:20 p.m. the Physician's office nurse a Registered Nurse (RN) said the Physician answered yes to whether the diabetic ketoacidosis could have been prevented if the blood sugars had been checked, and yes to it being life threatening.</p> <p>On 3/24/21 at 2:35 p.m. Staff M Registered Nurse (RN), the previous DON stated she missed the order for the Accuchecks on the orders when the resident admitted on 1/5/21. She discovered it the following day (1/11/21) after the resident</p>			
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	<p>rehospitalized with ketoacidosis. She said she reviewed the medications and diet on the transfer form but the Accucheck order was further down and missed it. She said they educated all nurses, and checked orders for all residents with diabetes when she discovered the error.</p> <p>On 3/24/21 at 3 p.m. Staff F Licensed Practical Nurse (LPN) stated the day the resident transferred to the hospital (1/10/21) she was unresponsive. Staff F checked a blood sugar at the time, but had not checked it before the episode. She did not know the resident had an order for Accuchecks. She said after the event she received education on double checking orders to assure all are noted.</p> <p>Abatement: The failure to note the Accucheck order and complete the Accuchecks as ordered resulted in immediate jeopardy(IJ). The facility removed the IJ 1/12/21 after they reeducated staff on double checking orders and signs of hyper/hypoglycemia, reviewed policy and procedure, and conducted audits for blood sugar check orders on current residents that had a diagnosis of diabetes. This resulted in IJ past noncompliance. Surveyors onsite ensured all corrections completed. The State Agency</p>			
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	<p>informed the facility of the past noncompliance IJ on 3/25/21 at 9:30 a.m.</p> <p>FACILITY RESPONSE:</p>			
58.11(3)	<p>481—58.11(135C) Personnel. 58.11(3) Employee criminal record checks, child abuse checks and dependent adult abuse checks and employment of individuals who have committed a crime or have a founded abuse. The facility shall comply with the requirements found in Iowa Code section 135C.33 and rule 481—50.9(135C) related to completion of criminal record checks, child abuse checks, and dependent adult abuse checks and to employment of individuals who have committed a crime or have a founded abuse. (I, II, III)</p> <p>DESCRIPTION:</p>	II	\$500 (Held In Suspension)	Upon receipt

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	<p>Based on record review and staff interview, the facility failed to request a Department of Human Services (DHS) evaluation for 1 of 3 staff identified with a criminal background. Facility census was thirty-three (33) residents.</p> <p>Findings include:</p> <p>1. An undated, untitled list of employee hire dates revealed the facility hired Staff B Certified Nurse Aide (CNA) 11/19/20. The Double Check USA criminal background report dated 11/16/20, for Staff B, identified 3 misdemeanor convictions which included theft and assault. The personnel record lacked documentation of a DHS evaluation of the convictions.</p> <p>On 3/29/21 at 2 pm., the Administrator revealed no DHS evaluation completed in response to the Double Check USA findings.</p> <p>Facility policy titled Abuse Prevention, Identification, Investigation, and Reporting Policy and Procedure, effective 6/21/2017, revealed the facility would conduct an Iowa criminal record check and dependent adult/child abuse registry check on all prospective employees and other individuals engaged to provide services to residents, prior to hire, in the manner prescribed under 481 Iowa Administrative Code 58.11(3).</p>			
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	<p>The facility would conduct a criminal record check and dependent adult/child abuse registry check on all current employees and other individuals engaged to provide services to residents who have a criminal conviction or founded abuse determination after hire, or when the facility received credible information that an employee had a criminal conviction or a founded abuse determination subsequent to hire. See Iowa Code 135.33(7).</p> <p>FACILITY RESPONSE:</p>			
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