

Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: 9071	Date: 3-15-21			
Facility Name: Maple Crest Manor	Survey Dates: 02/16/21-02/25/21			
Facility Address/City/State/Zip 100 Bolger Dr. Fayette, IA 52142	VV			
Rule or Code Section	Nature of Violation			
	<th>Class</th> <th>Fine Amount</th> <th>Correction date</th>	Class	Fine Amount	Correction date

58.28(3)e <p>481—58.28(135C) Safety. The licensee of a nursing facility shall be responsible for the provision and maintenance of a safe environment for residents and personnel. (III) (3) Resident safety. e. Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on observations, interviews, and record review the facility failed to keep 1 of 5 wandering residents safe from injury from an unsupervised steam table in the dining room (Resident #40). Wandering residents still able to access steam table with little to no intervention measures in place. The facility reported a census of 40 residents.</p> <p>Findings included:</p>	I \$6,000 (held in suspension) Upon Receipt
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	<p>The Minimum Data Set (MDS) assessment for Resident # 40 dated 05/27/20, included a diagnosis of Alzheimer's disease. The MDS listed problems and severely impaired daily decision making skills. The MDS reflected the Resident # 40 wanders daily. The MDS recorded Resident is independent ambulatory without supervision.</p> <p>The Care Plan for Resident # 40 dated 5/20/20, directed staff the resident needs directional cues for ambulation, and a Wander Alert bracelet. The Care Plan further identified Resident # 40 needed a safe environment with: floors free from spills and/or clutter; adequate, glare-free light; a working and reachable call light, the bed in a low position at night.</p> <p>Review of the documents in the paper chart included a form titled "Intervention For Skin Concerns for Resident # 40 dated 6/16/20, the form documented signs posted on steam table "STOP" "HOT".</p> <p>The Care Pan intervention dated 6/18/20, directed signs on steam table "STOP" "HOT".</p> <p>Review of the Notification of Skin Condition from</p>			

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	<p>Incident report dated 06/16/20, documented Resident # 40 touched the lids on the top of the steam table in the dining room resulting in red areas to the palms of both hands and complaints of severe pain.</p> <p>Review of the Nurses Progress Notes dated 06/16/20 through 06/25/20, lacked documentation of the incident.</p> <p>During an observation on 02/17/21 at 6:40 a.m., Resident # 40 was at the front door attempting to exit as staff let someone in from the outside of the building.</p> <p>During an observation on 02/17/21 at 11:32 a.m., the steam table was assessable to residents in the dining room.</p> <p>During an observation on 02/17/21 01:00 p.m., Resident # 40 was wandering in the halls.</p> <p>During an observation on 02/17/21 at 03:00 p.m., the Steam table sat in the dining room outside the kitchen doors. The steam table was unplugged. The steam table lacked signs on or around the table to direct not to touch or warning.</p>			

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	<p>During an observation on 02/17/21 at 04:25 p.m. Resident # 40 wandered through a closed door into the East Conference room, shut the door behind her. Resident # 40 sat down stood back up and remained in the room until 04:35 p.m., when the resident open the room door and walked out of the room at 4:37.</p> <p>During an observation on 02/17/21 at 05:00 p.m., Resident # 40 was wandering in the dining room and pulling on the decorations hanging from the ceiling when staff noticed and redirected.</p> <p>During an observation on 02/18/21 at 06:53 a.m., steam table was located in the dining room, not plugged in or hot. No signs on or around the cart. A resident was up with walker wandering around in the dining room.</p> <p>During an observation on 02/18/21 at 07:47 a.m., 3 residents were sitting at tables in the dining room with the steam table plugged in and no staff in the area.</p> <p>During an observation on 02/18/21 at 09:53 a.m., visualized no signs present on or around the steam</p>			

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	<p>table.</p> <p>During an observation on 02/22/21 at 11:01 a.m., the steam table lids felt hot before contact, with steam coming out of the sides. The steam table burners are set to 4.</p> <p>During an observation on 02/22/21 at 11:51 a.m., the steam table sat in the dining room the Dietary Manager (DM) walked away from the steam table, back in the kitchen leaving no staff observing the table for 1.5 minutes</p> <p>During an observation on 02/22/21 at 04:44 p.m., the temperature, taken with the facility thermometer, of the top left corner of the steam table, with steam present read 283 degrees.</p> <p>During an observation on 02/23/21 at 11:12 a.m., the temperature from the top of steam table lid with the facility's inferred Fluke 62 Mini thermometer read 135 degrees. Surveyor attempted to touch the top of the steam table lid with her hand to verify temperature to touch, had to pull her hand away immediately.</p> <p>During an interview on 02/17/21 at 03:28 p.m.,</p>			

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	<p>the Assistant Director of Nursing (ADON) reported that from last survey date Resident # 40 received a burn from the steam table in the dining room while it was heating up.</p> <p>During an interview 02/17/21 at 03:00 p.m., Staff D Night Cook reported normally plugging in the steam table at 3:30 p.m. and the Certified Nurses Aids (CNA) will watch to make sure no resident are going around it. Staff D stated the steam table does not have constant supervision.</p> <p>During an interview on 02/17/21 at 03:58 p.m., Staff F Certified Nurses Aid (CNA) verified knowing the facility does not have one to one care and the expectation was to keep an eye on the wandering residents.</p> <p>During an interview on 02/18/21 at 08:50 a.m., Staff G Registered Nurse (RN) reported, they have to keep an eye on Resident # 40 around the steam table.</p> <p>During an interview on 02/18/21 09:40 a.m., the Administrator reported the steam table location has not changed in a few years and does not have</p>			

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	<p>someone to watch it constantly in the dining room. The Administrator confirmed not having one to one staffing for wandering residents.</p> <p>During an interview on 02/18/21 09:54 a.m., Staff C, RN reported a CNA brought Resident # 40 to her with a report that the resident touched the steam table in the dining room. Staff C stated the palms of the resident's hands were red and the resident kept complaining "hurts, hurts". Staff C reported that the incident was around lunchtime because kitchen staff had been setting up for the meal.</p> <p>During an interview on 02/22/21 at 11:01 a.m., the DM reported the steam table is normally set to 4.</p> <p>During an interview on 02/22/21 02:15 p.m., the DM remembered Resident # 40 burned her hands on the steam table and that the nurses told her to put a "stop", "hot" sign on the steam table because the resident could still read, but stated the resident just tore them up so they stopped placing the signs.</p> <p>During an interview on 02/22/21 at 1:08 p.m., the Director of Nursing (DON) reported the facility</p>			

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	<p>failed to complete whiteness statement or an investigation about the incident. The DON revealed the resident was guarding her hand related to the pain for the next few days when she was up wandering the hall.</p> <p>The facility provided an undated list titled "Wandering Residents, the list included 5 residents.</p> <p>The facility provided an undated policy titled "Accidents and Supervision" with the purpose directed at point</p> <p># 1: To ensure the facility provides an environment that is free from accident and hazards over which the facility has control and provides appropriate supervision to each resident to prevent avoidable accidents.</p> <p>Point # 2. To ensure the facility has the following systems in place to prevent accidents and hazards.</p> <ul style="list-style-type: none"> a. Identify hazards(s) and risk(s); b. Evaluated and analyze hazard(s) and risk(s); c. Implement interventions to reduce hazard(s); d. Monitor for the effectiveness and modify approaches as indicated. 			

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	<p>The Guidelines included</p> <p>Accident- refers to any unexpected or unintended incident or chain of events, which may or may not result in injury or illness to a resident. This does not include adverse outcomes that are a direct consequence of treatment or care that is provided in accord with recognized standards of practice.</p> <p>Avoidable Accidents - means that a resident had an accident and the facility failed to:</p> <p>Identify environmental hazards and individual resident risk of an accident, including the need for supervision; and/or</p> <p>Evaluate/ analyze the hazards and risk; and/ or</p> <p>Implement intervention, including adequate supervision, consistent with resident's needs, goals plan of care and recognized standards of practice in order to reduce the risk of an accident</p>			

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	<u>FACILITY RESPONSE:</u>			
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