

**Iowa Department of Inspections and Appeals  
Health Facilities Division  
Citation**

<b>Citation Number:</b> <div style="text-align: center; font-weight: bold;">#9082</div>					<b>Date:</b> <div style="text-align: center;">April 2, 2021</div>
<b>Facility Name:</b> Accura Healthcare of Knoxville		<b>Survey Dates:</b> <div style="text-align: center;">February 22, 2021 to March 11, 2021</div>			
<b>Facility Address/City/State/Zip:</b> <div style="text-align: center;">606 North Seventh Street Knoxville, IA 50138</div>		<b>JS VW</b>			
<b>Rule or Code Section</b>	<b>Nature of Violation</b>	<b>Class</b>	<b>Fine Amount</b>	<b>Correction date</b>	

<b>58.43</b>	<p><b>481—58.43(135C) Resident abuse prohibited.</b> Each resident shall receive kind and considerate care at all times and shall be free from mental, physical, sexual, and verbal abuse, exploitation, neglect, and physical injury. Each resident shall be free from chemical and physical restraints except as follows: when authorized in writing by a physician for a specified period of time; when necessary in an emergency to protect the resident from injury to the resident or to others, in which case restraints may be authorized by designated professional personnel who promptly report the action taken to the physician; and in the case of an intellectually disabled individual when ordered in writing by a physician and authorized by a designated qualified intellectual disabilities professional for use during behavior modification sessions. Mechanical supports used in normative situations to achieve proper body position and balance shall not be considered to be a restraint. (II)</p> <p><b>DESCRIPTION:</b></p> <p>Based on record review and staff interviews, the facility failed to ensure residents remained free from abuse for 1 of 12 sampled (Resident #8). Staff C removed Resident #8's soiled brief and threw the brief in Resident #8's face. Resident #4 had a history of touching other residents. Resident #4 hugged Resident #8 and then grabbed her breast. Resident</p>	<b>II</b>	<b>\$500 (Collect)</b>	<b>Upon Receipt</b>
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Facility Administrator

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	<p>#4 cried out and reported it hurt. The reported facility census is 49.</p> <p>Findings include:</p> <p>1. According to the Minimum Data Set (MDS) dated 10/7/21, Resident #8 had a Brief Interview for Mental Status (BIMS) score of "5", indicating a severely impaired cognition. Resident #8 required extensive assistance of others with transfers, ambulation, dressing, toilet use and personal hygiene needs. Resident #8 had diagnoses of impaired intellectual disabilities, schizophrenia and seizure disorder.</p> <p>During an interview on 2/22/21 at 4:46 p.m., Staff A (Certified Nurse Aide) reported on 2/6/21 Staff A, Staff B (Certified Nurse Aide), and Staff C (Certified Nurse Aide) completed incontinence cares for Resident #8. Staff C removed Resident #8's soiled brief and threw the brief in Resident #8's face. Staff C picked up a piece of the torn brief and placed it on Resident #8's head. Resident #8 did not respond. Staff A did not believe it was an accident and reported the incident to the Assistant Director of Nursing.</p> <p>During an interview on 2/22/21 at 2:04 p.m., Staff B (Agency Certified Nurse Aide) stated she worked one shift at the facility due to the concerns she witnessed on 2/6/21. Staff C (Certified Nurse Aide) complained to Staff B of being annoyed by Resident #8. Staff B assisted Staff C with Resident #8's incontinence cares. Staff C removed Resident #8's soiled brief and forcibly threw the brief in Resident #8's face. Staff C removed</p>			
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	<p>the tab off the brief and placed the tab in Resident #8's hair. Resident #8 did not respond. Staff A (Certified Nurse Aide) witnessed the incident. Staff C exited the room. Staff A stated he/she planned to report the incident.</p> <p>2. According to the MDS assessment dated 11/26/20, Resident #4 had a BIMS score of "14", indicating no cognitive impairments. Resident #4 required total dependence on others with mobility, transfers, dressing, toilet use and personal hygiene. Resident #4 had diagnoses of traumatic brain injury, hemiplegia, seizure disorder and schizophrenia.</p> <p>Resident #4's Care Plan revealed a Potential for Behavior/Altered coping with identified behaviors which included touching and grabbing female residents and staff inappropriately. The Care Plan directed staff to provide close monitoring when escorted to and from room (2/19/17), do not leave alone with female residents (2/19/17), to be within site when in wheelchair out of room (2/19/17), motion sensor at bedroom door when in wheelchair (2/19/17), wanderguard sensor to alert staff when resident exits room (7/19/20) and 15 minute checks 96/22/20).</p> <p>According to Close Observation Flow Sheet (15 min checks), the staff failed to document Resident #4's whereabouts on 7/19/20 2:15 p.m. to 5:45 p.m. and 6:15 p.m. to 6:45 p.m.</p> <p>According to Progress Notes dated 10/28/17 Resident #4 had a history of touching other residents</p>			
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	<p>inappropriately. A resident yelled out and alerted the staff that Resident #4 had his hand under another Resident shirt touching her breast. The staff separated the residents, educated Resident #4 and placed an alarm on Resident #4's door.</p> <p>According to the Incident Report dated 6/22/20, Resident #4 observed hugging Resident #8 and grabbed Resident #8's breast during supper. The residents were immediately separated and the incident reported. Both residents were placed on 15 minute checks.</p> <p>According to the Incident Report dated 7/19/20, Resident #4 observed hugging Resident #8 and grabbed Resident #8's breast at supper. The staff immediately separated the residents.</p> <p>During an interview on 2/25/21 at 11:54 a.m., Staff E (Certified Nurse Aide) stated on 7/19/20 she entered the Dining Room and observed Resident #4 at Resident #8's table. Resident #4 had his hand down Resident #8's shirt, grabbing Resident #8's breast. Staff E separated them immediately. Resident #8 cried out and stated that he squeezed her breast hard and hurt her. Staff E informed the Nurse and removed Resident #4 from the dining room. Staff E stated she was the only staff in the Dining Room at the time and did not know who brought Resident #4 to the dining room and left him unsupervised.</p> <p>During an interview on 2/25/21 at 12:56 p.m. Staff F (Agency Certified Nurse Aide) stated she worked the</p>			
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	<p>500/400 halls on the evening of 7/19/20. Before supper Staff E approached Staff F and reported Resident #4 touched Resident #8's breast in the dining room. Staff F reported the incident to the Nurse and separated the residents. Resident #4 denied touching Resident #8's breast. However, Resident #8 stated Resident #4 touched her breast. Staff F did not recall Resident #8 crying. Staff F did not know who placed Resident #8 in the dining room. Staff F stated the motion alarm on the top of Resident #8's door is often shut off, because his roommate is independent and activates it. Staff F stated since the incident a wanderguard type alarm was placed in the hallway to alert staff when Resident #8's wheelchair is in the vicinity.</p> <p>FACILITY RESPONSE:</p>			
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