Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: #8064				**Date:** July 22, 2020
Facility Name: Oakwood Specialty Care		**Survey Dates:** July 7 – 8, 2020		
Facility Address/City/State/Zip: 200 16th Ave East Albia, IA 52531	**JS MW**			

Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date
58.19(2)j	**481—58.19(135C) Required nursing services for residents.** The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules: **58.19(2)** *Medication and treatment.* *j.* Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition. (I, II, III) **DESCRIPTION:** Based on record review and staff interviews, the facility failed to promptly assess and provide timely intervention for 1 of 4 sampled (Resident #1) who had severe pain. On 7/2/20 at 8:00 p.m., A Nurse Aide repeatedly reported Resident #1 had abdominal pain. The Nurse Aide repeatedly requested the Nurse check on Resident #1. The Nurse assessed Resident #1 at 9:45 p.m. and even then minimized the symptoms reported by a Nurse Aide and another Nurse. Resident #1 passed away less than two hours later. The facility reported a census of 33. Findings include:	**I**	**$6, 000 (Held in Suspension)**	**Upon Receipt**

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	According to the Minimum Data Set (MDS) assessment dated of 6/11/20, Resident #1 had a Brief Interview for Mental Status score of 6 indicating a moderately impaired cognitive status. Resident #1 required extensive assistance with mobility, transfers, dressing, toilet use and personal hygiene needs. Resident #1's diagnosis included coronary artery disease, hypertension, gastroesophageal reflux disease, diabetes mellitus, cerebral vascular accident, seizure disorder and chronic obstructive pulmonary disease. Resident #1 had also been confirmed positive for COVID-19 recovered. During an interview on 7/7/20 at 2:11 p.m. Staff A (Nurse Aide) stated on the evening of 7/2/20 she was working a 2:00 p.m. to 10:00 p.m. shift and assigned to Resident #1's hall. Sometime shortly after supper, Resident #1 was laid down and Staff C passed his evening medications. At 8:00 p.m., Resident #1 activated his call light and Staff A responded. Resident #1 stated he was having severe abdominal pain and refused to allow Staff A to touch his abdomen. Staff A stated she reported Resident #1's complaint to Staff C. Staff A stated Staff C did not check on Resident #1 at that time. At 8:20 p.m., Resident #1 again activated his call light and Staff A responded. Resident #1 was complaining of intense abdominal pain. Staff A stated she again told Staff C of Resident #1's complaint. Staff C responded, stating Resident #1 do not have anything (medication) for his			

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	stomach and she didn't think she needed to assess him. At 8:45 p.m. Resident #1 activated his call light and Staff A responded. Resident #1 stated he was still having severe abdominal pain. Staff A stated she again informed Staff C who made no comment and did not check on Resident #1. Between 9:00 p.m. and 9:10 p.m. Staff A was doing rounds and entered Resident #1's room. Resident #1 was still complaining of severe pain, to the point of crying in pain. Staff A again informed Staff C who did nothing at that time. At 9:30 p.m. Staff A was at the nurse's station and shortly later Staff C came up and stated Resident #1's abdomen was not distended and his bowel sounds were okay. Staff A stated she and Staff B (Licensed Practical Nurse) entered Resident #1's room. Resident #1 stated he was still having severe pain and when asked, stated Staff C had not been in his room. Both Staff A and Staff B returned to the nurse's station. Staff B stated she was not seeing the same thing which Staff C was reporting and suggested Staff C return to Resident #1's room or Staff B would do the assessment. Staff C then insisted she had assessed him. Staff A stated Resident #1 said he wasn't checked on and so is Resident #1 lying. Staff A stated she told Staff C Resident #1 was requesting to go to the hospital and Staff C responded, stating he couldn't go to the hospital because he is on hospice. Staff A stated that is not true. Shortly after that (9:45 p.m.), Staff C finally went to Resident #1's room and assessed him. Staff C came back to the nurse's station			

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	and called hospice. Staff A stated she was scheduled to work a double shift, but left the facility to go home for a bit, planning on returning a little later. While out of the facility Staff A received the call informing her Resident #1 had passed away. During an interview on 7/7/20 at 4:11 p.m., Staff B (Licensed Practical Nurse) stated on 7/2/20 she was working a double shift from 2:00 p.m. until 6:00 a.m. the following day. Staff B stated that evening Staff A (Nurse Aide) approached her expressing frustration with Staff C. Staff B stated she has repeatedly told Staff C that Resident #1 was complaining of stomach pain. Staff B stated she said something to Staff C, who responded, stating Resident #1 has nothing (medication) for his stomach and he has had a recent bowel movement. Staff B stated after her break at around 8:45 p.m. Staff A remained frustrated and Staff B suggested to Staff C that maybe she should assess Resident #1. See if his abdomen is distended, check bowel sounds and find out exactly where the pain is in his abdomen and what kind of pain he is feeling. Staff C stated she would. Staff C reluctantly walked down the hall as Staff B and Staff A remained at the nurse's station. Neither Staff B nor Staff A witnessed Staff C gown up (Resident #1 was in isolation) or enter Resident #1's room. When Staff C returned to the nurse's station, Staff B asked how Resident #1 was doing. Staff C stated Resident #1's abdomen was not distended, soft, his bowel sounds were normal and he			

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	seemed to be more comfortable. Staff B stated, she and Staff A then went down to Resident #1's room. Staff B stated Resident #1's abdomen was visibly distended and painful to the touch. It was obvious that Resident #1 was visibly experiencing severe pain. Resident #1 stated he felt like he needed to vomit. Staff B and Staff A attempted to reposition him for comfort. The staff asked Resident #1 if Staff C had entered his room and checked on him. Resident #1 stated she had not. Staff B and Staff A then returned to the nurse's station and reported Resident #1's condition to Staff C. Staff C insisted she had assessed Resident #1. Staff A then confronted Staff C stating Resident #1 was not assessed and that he was requesting to go to the hospital. Staff B stated she also didn't believe Staff C had went in his room because Staff C described the abdomen as soft and bowel sounds normal and her findings were totally different. Staff C didn't provide an answer. Staff C stated I don't know what you want me to do. Staff C told Staff A, Resident #1 was on hospice so he could not go to the hospital. Staff B suggested Staff C contact hospice, which she did and hospice agreed to come in. Staff B stated later on about 10:30 p.m. Staff D came to her stating Resident #1 was vomiting profusely and she needed help. Staff B stated she and Staff D attempted to reposition Resident #1 and she applied his oxygen. Resident #1 lungs were rattling and he was complaining of not being able to breathe.			

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	Staff B stated within minutes Resident #1 passed away. During an interview on 7/8/20 at 2:36 p.m. Staff C (Licensed Practical Nurse) stated she usually starts her evening medication pass between 6:30 p.m. and 7:00 p.m. On the evening of 7/2/20, Staff C stated she remembers passing Resident #1's evening medications around that time. Resident #1 had mentioned that his stomach was bothering him and he thought he may have eaten his potatoes too fast. Sometime between 8:00 p.m. and 9:00 p.m. Staff A had told her Resident #1 was wanting something for his stomach. Staff C stated Resident #1 does not have anything ordered for an upset stomach. Staff C stated she admits she should have went and checked on Resident #1, but noted she was busy. At 9:00 p.m., Staff A reported Resident #1's abdomen was hard and distended and he was in pain. Staff C stated she went and assessed Resident #1 at around 9:30 p.m. and his abdomen was soft, bowel sounds good and no complaints of pain. Staff C stated Resident #1 asked about going to the hospital and she stated she would need to call hospice which Resident #1 was okay with. Staff A was upset and Staff C stated if you want him to go, I'll send him. Staff A stated you won't because you don't want to do the paper work. Staff C stated she called hospice and they said they will come out and see him. Staff C stated she doesn't recall discussing Resident #1's condition with Staff B that evening.			

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	According to Progress Notes dated 7/2/20, at 9:45 p.m., Staff C documented Resident #1's skin warm and dry, color pale, no cough noted, lungs clear bilaterally, respirations even and unlabored, no complaints of dyspnea, abdomen distended, soft and not tender to touch, bowel sounds all quadrants, resident voiding ok, vital signs Temperature: 98.5, Pulse: 72, Respirations: 16, Blood Pressure: 115/68, Blood Oxygen Saturation : 94% on room air. Resident #1 wanted hospice called. Power of Attorney present and aware. According to Progress Notes dated 7/2/20, at 10:17 p.m. Staff C notified hospice and hospice returned call at 10:32 p.m. and will planned on visiting Resident #1. During an interview on 7/8/20 at 9:33 a.m. Staff F stated she was contacted by the facility nurse (Staff C) on the evening of 7/2/20. Staff C indicated Resident #1 was complaining of abdominal pain and his abdomen was slightly distended. Resident #1 had good bowel sounds and had a bowel movement within the last 24 hours. Staff C stated Resident #1 had been asking about gong to the hospital and she told him he was on hospice and didn't need to go. Staff C stated Resident #1 then requested to see the Hospice Nurse. During an interview on 7/7/20 at 3:35 p.m., Staff E (Nurse Aide) stated she was working the evening shift on 7/2/20 and assigned Hall 1. Staff E stated she			

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	recalled Staff A being frustrated with Staff C for not checking on Resident #1. Staff A stated Resident #1 complained of stomach pain and she told Staff C several times. Staff E stated she recalled witnessing Staff A informing Staff C of Resident #1's stomach pain and Staff C stated she would get to it later. Staff E reported working at the facility for 6 weeks and noticed Staff C reacted slowly to concerns. During an interview on 7/8/20 at 10:12 a.m., the Medical Director stated he was not familiar with Resident #1. The Medical Director received a call from Hospice on the evening of 7/2/20 to inform him Resident #1 passed away. The Medical Director was briefed on Resident #1's condition prior to death, noting Resident #1 had abdominal pain, distention, and emesis over a three hour period and then suddenly died. The Medical Director stated based on that information, it was likely something new like a ruptured abdominal aneurysm or intra-abdominal bleed. The Medical Director stated there may have been some aspiration related to the vomiting, but that would not account for the abdomen distention and pain. The Medical Director stated given the brief onset of symptoms to sudden death, it was unlikely earlier medical interventions would have changed anything.			

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	FACILITY RESPONSE:			

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