

**Department of Inspections and Appeals  
Health Facilities Division  
Citation**

Citation Number: <b>6923</b>					Date: <b>February 27, 2019</b>
Facility Name: <b>Courage Homes</b>		Survey Dates: <b>January 8, 2019, February 2, 3, 4, 2019</b>			
Facility Address/City/State/Zip <b>5945 Morningside Ave. Sioux City, IA 51106</b>					
		LK	80532M & 80251A		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date	

<b>64.60</b>	<p><b>481-64.60(135C) Federal regulations adopted - conditions of participation. Regulations in 42 CFR Part 483, Subpart D, and Sections 410 to 480 effective October 3, 1988, are adopted by reference and incorporated as part of these rules. A copy of these regulations is available on request from the Health Facilities Division, Department of Inspections and Appeals, Lucas State Office Building, Des Moines, Iowa 50319.</b></p> <p><b>Classification of violations is I, II, and III, determined by the division using the provision in 481-Chapter 56, Fining and Citations," to enforce a fine to cite a facility. This rule is intended to implement Iowa Code Section 135C.2(3).</b></p> <p><b>481-64.33(2)(135C) Separation of accused abuser and victim. Upon a claim of dependent adult abuse of a resident being reported, the administrator of the facility shall separate the victim and accused abuser immediately and maintain the separation until the department's abuse investigation is completed and abuse determination is made.</b></p>	<b>II</b>	<b>\$1500 (treble)</b>	<b>Upon Receipt</b>
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Facility Administrator

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If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

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<b>W155</b>	<p><b>483.420(d)(3)</b></p> <p>The facility must prevent further potential abuse while the investigation is in progress.</p> <p><b>DESCRIPTION:</b></p> <p>Based on interview and record review, the facility failed to ensure continued separation between the client and alleged perpetrator following an allegation of abuse. This affected 1 of 1 client (Client #1) involved in the investigation of #80532-M and #80251-A. Finding follows:</p> <p>Record review on 2/4/19 revealed a facility internal investigation, initiated 12/2/18. According to the investigation, on 12/2/18 Residential Living Assistant (RLA) A reported to Residential Supervisor (RS) A she witnessed RLA B slap Client #1 on the hand while RLA B was yelling at him. The investigation noted RLA B was sent home on 12/2/18 following the allegation being reported.</p> <p>When interviewed on 2/5/19 at 9:20 a.m., Residential Living Assistant 2 (RLA2) C reported on 12/1/18 RLA A told her she</p>			
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	<p>witnessed RLA B slap Client #1 on the hand two times; RLA2 C said she instructed RLA A to report to the on-duty supervisor. RLA2 C stated she was in the nurse's station when RLA A told her of the allegation and then she heard RLA B yell at Client #1 in the dining room. RLA2 C said she initially told RLA B to stop but RLA B continued to yell at Client #1. RLA2 C reported she went to the dining room and told RLA B to leave the area and RLA B walked away. RLA2 C stated on 12/2/18, RS A was informed of the allegation and RLA B was sent home. RLA2 C stated RLA B returned to work and had contact with Client #1 until the facility was informed the Department of Inspections and Appeals (DIA) would be investigating the allegation. RLA2 C said RLA B was then moved to work in a different house, away from Client #1.</p> <p>When interviewed on 2/5/19 at 10:15 a.m., RS A reported on 12/2/18 RLA A reported she witnessed RLA B slap Client #1 on the hand as she yelled at him. RS A said she immediately initiated an internal investigation and after speaking to RLA B, she sent RLA B home. RS A stated RLA B was allowed to return to work following the internal investigation. She explained RLA B worked in House #1 where Client #1 resided but was instructed not to have</p>			
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	<p>contact with Client #1 until she was retrained on Physical Intervention Alternatives, the facility behavior management system. RS A confirmed after the facility was served notice the DIA would be investigating the allegation, RLA B was moved to House #3 to ensure she did not have any contact with Client #1.</p> <p style="text-align: center; margin-top: 200px;"><b>FACILITY RESPONSE:</b></p>			
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