Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: 6915	**Amended 4/25/19**		**Date:** February 12, 2019
Facility Name: Good Samaritan Society - Holstein		**Survey Dates:** January 28 to January 31, 2019	
Facility Address/City/State/Zip: 605 West 2nd Street Holstein, IA 51025	**JM/SS**		

Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date
56.6(1)	**481—56.6(135C) Treble and double fines.** **56.6(1)** *Treble fines for repeated violations.* The director of the department of inspections and appeals shall treble the penalties specified in rule 481—56.3(135C) for any second or subsequent class I or class II violation occurring within any 12-month period, if a citation was issued for the same class I or class II violation occurring within that period and a penalty was assessed therefor.	**I**	**$ 12,000 (4000 X 3) Treble Fine** **(Held in Suspension)**	**Upon Receipt**
58.19(2)j	**481—58.19(135C) Required nursing services for residents.** The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules: **58.19(2)** *Medication and treatment.* *j.* Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition. (I, II, III)			
58.14(135C)	**58.14(5) Medical services.** The person in charge shall immediately notify the physician of any accident, injury, or adverse change in the resident's condition. (I, II, III) **DESCRIPTION:** Based on clinical record review and physician and staff interviews, the facility failed to immediately notify the physician in order to obtain prompt treatment for a physical change in condition that resulted in a blood			

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	infection (urosepsis) for one of three residents reviewed for hospitalization (Resident # 17). The facility reported a census of 46 residents. Findings include: According to a Minimum Data Set (MDS) assessment dated 9/24/18, Resident #17's diagnoses included Alzheimer's disease and diabetes mellitus. The MDS identified the resident's Brief Interview Mental Status (BIMS) as 7, indicative of severely impaired cognition. The MDS revealed the resident as independent with bed mobility, transfers, dressing and had a steady balance and required the use of a urinary catheter. Resident #17's care plan included a focus, initiated on 7/31/18, for an indwelling catheter related to an enlarged prostate and history of urinary retention. The care plan included an intervention for staff to monitor, record and report to a health care provider any signs and symptoms of pain, burning, blood tinged urine, cloudiness, no output, deepening of urine color, increased pulse, increased temperature (temp), urinary frequency, foul smelling urine, fever, chills, altered mental status, change in behavior and change in eating patterns. Review of Resident #17's nursing Progress Notes revealed the following information: On 10/15/18 at 2:03 P.M., Resident #17 had a Foley (urinary) catheter draining straw colored urine (straw			

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	colored urine is considered normal color). On 10/15/18 at 5:42 P.M. - (Note- Staff documented this note as a Communication/Visit with Physician) - The resident displayed increased confusion, a low grade fever of 99.8 degrees Fahrenheit (F), abdominal tenderness at times, purulent green discharge in his catheter bag. Other vitals: Pulse (p)- 96 beats per minute (bpm), Respirations (r) -18 per minute, blood pressure (BP) 140/84. Staff requested a UA (urinalysis). On 10/15/18 at 8:40 P.M. - Staff described Resident #17 as confused and he refused supper. The urine in his catheter had increased odor, purulent drainage and at times he stated he had abdominal pain. Staff documented a low grade temp of 99.8 degrees F and sent a fax (facsimile) to the physician to inquire about a UA (even though a previous fax had been sent after office hours). On 10/15/18 at 8:01 P.M. - Staff documented a 'Change in condition, symptom or signs called about' note regarding Resident #17's altered mental status and fever. Staff documented the resident's vital signs as: t- 99.8, p-96 r-18. (Note- even though the progress note states "called about", no phone call had been made to a physician, other than a fax to a physician's office after hours). Review of a Change in Condition Evaluation form dated 10/15/18 at 8:01 P.M., revealed staff			

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	documented Resident #17 had an altered mental status, fever and the following vital signs: BP- 140/84, t-99.8, p- 96, r-18. Staff described the resident with increased confusion, an abrupt significant change in cognitive function, symptoms or signs of pain, abdominal distension or tenderness, occasional labored breathing and documented the resident's symptoms as worse since the initial change in condition occurred. The evaluation form included a notification section with guidance to notify a medical doctor, nurse practitioner or physician assistant immediately in regards to the resident's general weakness, abdominal pain, increased confusion and memory loss (the record review revealed staff failed to notify a Medical Practitioner in regards to the resident's ongoing symptoms). On 10/16/18 at 12:05 A.M. staff documented Resident #17 complained of being cold and shivering and administered Tylenol 650 milligrams (mg). On 10/16/18 at 10:24 A.M. - Staff documented the resident as very weak and lying naked across his bed this morning. He sat up with the assistance of two staff and a nurse needed to help him get dressed. The resident walked to a recliner with his walker with a slow unsteady gait. The resident complained he had not felt well and wanted to return to bed after breakfast. Staff described the resident's urine in his drainage bag as thick milky white in color. Staff documented the resident's daughter had been in the facility and aware of the resident being ill.			

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	On 10/16/18 at 1:20 P.M. staff documented calling a physician to report an elevated temperature of 103.6 degrees F, p-112 and described the resident's urine as dark in color and milky. Staff documented the physician ordered the resident to be sent to a hospital emergency room (ER). Review of a pain level summary report form revealed the resident had no complaints of pain between 10/1 - 10/14/18. On 10/15/18 at 5:41 P.M. the resident rated his pain at 5 (on a scale of 0 -10, 10 being the worse pain). On 10/16/18 at 8:53 A.M., the resident rated his pain at 4. In an Emergency Department Provider note dated 10/16/18 at 2:18 P.M., the physician documented Resident #17 presented to the ER with fever and confusion. The physician documented a septic workup had been initiated and described the resident's urine as a thick purulent liquid and because of the urine and the indwelling catheter, the resident's sepsis was probably due to the catheter. The physician diagnosed the resident with a bladder infection and sepsis. A History and Physical note dated 10/17/18 at 5:49 P.M. documented the resident with acute renal failure. Review of a Procedures -Encounter Notes, dated 10/22/18 at 8:01 P.M., revealed the resident required the insertion of a PICC (peripheral inserted central catheter) line.			

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	Review of a Discharge Summary form, with an admission date of 10/16/18 and discharge date of 10/23/18, revealed a discharge diagnosis that included Klebsiella urosepsis and the resident's discharge orders included Levaquin (antibiotic), 500 milligrams, intravenously for 7 days, put in PICC line. The physician's brief history description of the resident's course of illness documented Resident #17 became lethargic and subsequently transferred to the hospital. At that time of arrival to the ER the resident's temperature measured 102.2, BP -88/51 and a blood sugar of 500. The physician described the resident as quite sick. According to a nurse Progress Note dated 10/23/18 at 11:50 A.M., the resident returned to the facility following his hospitalization. According to a nurse Progress Noted dated 10/23/18 at 6:30 P.M., staff documented the resident required the assistance from 2 staff and the use of a platform walker from transfers. A facility Policy for Notification of Change, dated 11/16, included the following: A facility must immediately inform the resident's physician and the resident's representative of a significant change in a resident's physical, mental or psychosocial status. During interview on 1/29/19 at 1:20 P.M., the Director			

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	of Nursing (DON) stated there was no copy of the fax sent to the resident's physician on 10/15/18 at 5:40 P.M. She stated if the doctor does not respond, they don't keep the fax. The DON stated she expected a nurse to notify the doctor directly if a resident had thick purulent drainage in their catheter bag, abdominal tenderness, increased confusion and a low grade temp. The DON expected the nurses to follow the assessment tool the facility uses. The DON stated the nurse did a change in condition assessment on 10/15/19, but then did nothing with it regarding physician contact. The nurse should have notified a doctor with the beginning of significant changes on 10/15/18. During telephone interview on 1/29/19 at 3:11 P.M., the resident's physician confirmed staff needed to contact a physician at the time Resident #17 began to have symptoms of purulent green drainage in his catheter bag, abdominal pain, confusion, etc. The physician confirmed in the event there are concerns after office hours, there is always a physician available at a local ER. **Facility Response:**			

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