

**Iowa Department of Inspections and Appeals**  
**Health Facilities Division**  
**Citation**

<b>Citation Number:</b> <b>6886</b>		<b>Date:</b> <b>November 30, 2018</b>		
<b>Facility Name:</b> <b>Maquoketa Care Center</b>	<b>Survey Dates:</b> <b>November 3-15, 2018</b>			
<b>Facility Address/City/State/Zip</b>  <b>1202 German Street</b> <b>Maquoketa, IA 52060</b>	<b>MW</b>			
<b>Rule or Code Section</b>	<b>Nature of Violation</b>	<b>Class</b>	<b>Fine Amount</b>	<b>Correction date</b>

<b>58.29(3)e</b>	<p><b>58.28(3) Resident safety.</b></p> <p>e. Each resident shall receive adequate supervision to protect against hazards from self, others, or elements in the environment. (I, II, III)</p> <p><b>DESCRIPTION:</b></p> <p>Based on clinical record review, staff and family interviews, the facility failed to provide adequate supervision in the dining room to prevent accidents for one resident reviewed with a history of falls. (Resident #236) The facility census was 35 residents.</p> <p>Findings include:</p> <p>1. The Minimum Data Set (MDS) assessment dated 9/26/18, documented Resident #236 had diagnoses of Non-Alzheimer's dementia, anxiety and depression and had a brief interview for mental status (BIMS) score of 9, indicating moderately impaired cognition. The MDS assessment indicated the resident required limited assistance of one with transfers and ambulation.</p> <p>The plan of care dated 9/7/17, directed the resident to be up independently with walker in the dining room and front lounge only. The resident</p>	I	\$5000.00	<b>UPON RECEIPT</b>
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Facility Administrator

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	<p>was up with assistance of one staff, gait belt and walker throughout the rest of the facility.</p> <p>An incident/accident report dated 8/23/18, documented the resident was walking around a table in the dining room without her walker when she fell onto her bottom on the floor. The facility added an intervention to place sign on the walker to remind the resident to take the walker with her.</p> <p>An incident/accident investigation report dated 10/5/18, documented the resident was in the main dining room laying floor on her back with the walker in front of her. Staff added toilet with assistance to prevent further falling.</p> <p>A physician order sheet dated 10/4/18, directed the resident to be independent with front wheeled walker in the dining room and front lounge only, continue with assistance of one, gait belt and walker in other areas of the facility</p> <p>A fall screener completed on 10/10/18 and 7/17/18, documented an score of 80 for both assessments. Screen evaluated the history of falling, gait and mental status. The assessment stated the resident had history falls, gait was weak and mental status overestimated limits or forgets limits. Morse fall scoring: High Risk for 45 and higher.</p>			
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	<p>A Physical Therapy evaluation and plan of treatment completed 10/11/18, documented the resident was demonstrating both lower extremity/proximal weakness, balance deficits, and decline in functional mobility. The resident required cueing for safety with transfers and proper hand placement. The resident was able to navigate the hallway, room and bathroom using front wheeled walker with stand by assistance but required moderate assistance with toileting and maximum assistance with lower extremity dressing.</p> <p>Nurse progress notes dated 10/20/18 at 5:50 p.m., revealed a visitor came to the front nurse station to inform staff the resident was on the floor down the hallway. The nurse assessed the situation along with other nurse on duty. The floor was dry, hallway was well lit and the resident had the front wheeled walker with her. The resident was last seen in the Main Dining Room.</p> <p>The X-ray report from Finley Hospital dated 10/20/18 at 8:45 p.m., revealed a proximal right femoral fracture.</p> <p>During interview on 11/14/18 at 1:19 p.m., the visitor who found the resident on the floor in the hallway states she walked from the main dining</p>			
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<p>room to her husband's room that evening during the meal time and when she came out she saw the resident on the floor and told the nurse. She did not recall seeing the resident when she went into the room.</p> <p>During interview on 11/14/18 at 2:19 p.m., Staff H, Certified Nurse Aide, CNA stated she did not witness the fall on 10/20/18. Staff H stated she was in the dining room feeding another resident when she heard someone yell the resident had fallen. The resident had been sitting at the first table when she was last saw her in the dining room. Staff H stated there was another CNA in the Dining room with her and two nurses were passing medication. Typically the resident would be up with one assistance but she must have got up and walked away without assistance the night of the fall.</p> <p>During interview on 11/14/18 at 2:25 p.m., Staff I, Licensed Practical Nurse, LPN stated she saw the resident on 10/20/18 sitting at the table in the center first row eating her supper meal. Staff I left the dining room to use the restroom and was alerted to the fall by another staff member knocking on the door.</p> <p>During interview on 11/14/18 at 2:38 p.m., Staff J, CNA stated she was in the dining room and heard</p>				

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	<p>someone say the resident had fallen. Staff J had she back to the hallway the resident had gone down.</p> <p>During interview on 11/14/18 at 3:18 p.m., Staff K, CNA stated at the time of the fall she was at the back table feeding residents and heard the nurse calling for help. Typically the resident would ask to go back to her room and she was an assist of one for ambulation. Staff K stated her back was turned to the rest of the dining room.</p> <p>During interview on 11/14/18 at 3:26 p.m., Staff L LPN stated a family member came and got her in the middle of supper time to notify her of the residents fall. There was a lot of people present and it was busy due to it being the supper hour. Staff L stated she was by the medication cart in the dining room area when she was notified. Staff L could not remember what she was doing and does not recall seeing the resident prior to the fall.</p> <p>During interview on 11/14/18 at 4:04 p.m., Staff M, CNA stated she was out in the dining room feeding residents and went to a resident room to answer a call light and when coming back to the hallway the resident was on the floor. Staff M stated the resident was not in the hall when they left the dining room to go answer the call light.</p>			
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	<p>During interview on 11/15/18 at 1:21 p.m., the Director of Nursing (DON) stated her expectation was to have staff in dining room to assist the resident and to place a gait belt on the resident and redirect the resident back to the common area with assistance. She was not sure how staff did not see the resident get up and leave the dining room.</p> <p>During interview on 11/15/18 at 1:42 p.m., the Administrator was able to establish that when the visitor left the dining room the resident was not there and when the visitor came out of her husband's room the resident was on the floor. Based on staff statements no one was able to state they witnessed the resident leave the dining room. The Administrator expected staff to supervise the dining room and assist the residents as needed.</p> <p><b>FACILITY RESPONSE:</b></p>			
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