

Iowa Department of Inspections and Appeals
Health Facilities Division
Citation

Citation Number: 6806	Amended Citation – Fine amount reduced by 35% to \$1,950.00 on June 15, 2018. Pursuant to Iowa Code Section 135C.43A			Date: May 30, 2018
Facility Name: Fairway Group Home	Survey Dates:			
Facility Address/City/State/Zip 2221 Fairway Lane Waterloo, IA 50701	May 7-10, 2018			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

56.8(135C)	481—56.8 (135C) Notation for more than one class of violation. In those instances where a particular rule, or part of a rule is followed by a notation consisting of more than one Roman numeral in parentheses, at the discretion of the director of the department of inspections and appeals, the director may issue a citation for a violation of that rule, or part thereof, designating any one of the multiple classes of violations specified in the notation.	I	\$3000	UPON RECEIPT
63.8(7)	481-63.8(135C) Administrator. Each residential care facility for the intellectually disabled shall have one person in charge, duly approved by the department or acting in a provisional capacity in accordance with these regulations.			
	63.8(7) The administrator shall: a. Be responsible for the selection and direction of competent personnel to provide services for the resident care program;			

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63.23(135C)	<p>481--63.23(135C) Safety. The licensee of a residential care facility for the intellectually disabled shall be responsible for the provision and maintenance of a safe environment for residents and personnel (III)</p> <p>DESCRIPTION:</p> <p>Based on observations, interviews and record review the facility failed to ensure transportation staff were sufficiently trained and safe environment which directly impacted 1 of 1 residents reviewed (Resident #1).</p> <p>Findings include:</p> <p>On 5/7/18 a review of incident reports showed on 3/16/18, Staff A transported residents on an agency bus from the facility to a dayhab program. Staff A dropped the residents off at 9:07 AM and returned to the bus parking lot which was connected to the parent agency's main office, a few minutes away from the dayhab program. Staff A exited the bus and went inside the offices. At</p>			

Page 2 of 6

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

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	<p>9:15 AM, the Transportation Manager received a phone call from the dayhab program inquiring why Resident #1 did not get dropped off. The Transportation Manager immediately went and looked inside of the bus. When he walked through the bus he discovered Resident #1. Resident #1 could not be seen from the front of the bus because of the high seats and his/her short stature. According to weatherunderground.com, it was 30 degrees and sunny on 3/16/18 at 9:00 AM in Waterloo, Iowa.</p> <p>Review of Resident #1's record on 5/7/18 he/she was 65 years old and had diagnoses including a profound intellectual disability and blindness. The resident was 4'9" tall and often sat hunched over on the bus.</p> <p>Observation of the bus on 5/7/18 revealed the front portion of the bus was reserved for wheelchairs. The back half of the bus contained several rows of passenger seats with high backs.</p> <p>On 5/7/18 a review of the agency's</p>			

Page 3 of 6

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	<p>Transportation Manual revealed on page 14 in section 8 regarding "Leaving the Bus at the End of the Route" drivers were directed to "Check all seats for riders by walking through the entire length of the bus. A good practice is to check the right side while walking to the back of the bus and the other side while walking forward. Riders may be sleeping or too short for you to see."</p> <p>On 5/8/18 at 10:20 AM, Staff A stated he had just returned to work after being off for 60 days for medical reasons. When he returned to work, he had a different bus to drive with higher seats and different residents as passengers. Staff A stated when new residents began riding the bus or a bus driver got a new route, no information was generally given to the bus driver about the residents. When asked if it was procedure to do a "walk-through" of the bus after each trip, Staff A stated "No." When asked if he had received a copy of the Transportation Manual, he stated he had never seen it prior to the incident on 3/16/18.</p> <p>Interview with the Associate Data</p>			

Page 4 of 6

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	<p>Management Director on 5/21/18 at 3:00 PM revealed Staff A was initially hired by the agency in November 2015. He left in January 2018 for medical reasons, and was rehired on 3/12/18.</p> <p>On 5/8/18 at 11:22 AM, Staff B stated she had worked as a bus driver for the agency for almost 24 years. Staff B stated she had not seen the Transportation Manual since "the early 2000's." She added she had been told to do walk-throughs of buses, but it was a long time ago and someone newer like Staff A would not have received this directive.</p> <p>On 5/7/18 at 12:19 PM, the Transportation Manager confirmed his staff had not been trained using the Transportation Manual.</p> <p>FACILITY RESPONSE:</p>			

Page 5 of 6

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