

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6738		Date: January 12, 2018		
Facility Name: Glenwood Resource Center		Survey Dates: December 18, 2017 and January 4, 2018		
Facility Address/City/State/Zip 711 South Vine St Glenwood, IA. 51534		HL/CC	Investigation # 72856	
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

W249	<p>481-64.60(135C) Federal regulations adopted - conditions of participation. Regulations in 42 CFR Part 483, Subpart D, and Sections 410 to 480 effective October 3, 1988, are adopted by reference and incorporated as part of these rules. A copy of these regulations is available on request from the Health Facilities Division, Department of Inspections and Appeals, Lucas State Office Building, Des Moines, Iowa 50319.</p> <p>Classification of violations is I, II, and III, determined by the division using the provision in 481-Chapter 56, Fining and Citations," to enforce a fine to cite a facility.</p> <p>This rule is intended to implement Iowa Code Section 135C. 2(3).</p> <p>PROGRAM IMPLEMENTATION CFR(S) 483.440(d)(1) As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified the individual program plan.</p> <p>DESCRIPTION: Based on interviews and record reviews, the facility failed to ensure staff provided supports and services as directed by the individual program plan. This affected 1 of 1 sample client (Clients #1) identified as a result of self-reported incident #72856-I. Finding</p>	I	\$2000.00	Upon Receipt
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Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

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	<p>follows:</p> <p>1. Record review on 12/18/17 revealed the following:</p> <p>a. An incident report, dated 11/19/17 at 4:00 p.m., documented Treatment Program Manager (TPM) A transferred Client #1 to his/her wheelchair and did not have the straps of the sling crossed between the client's legs. The client slid out of the sling, bumped his/her head on the wall, and was lowered to the floor. TPM A yelled out for help and a nurse was notified. Upon assessment, the nurse noted a large bump to the left side of Client #1's forehead about outer eye the size of an egg. No further bruising or redness was noted and no grimacing was noted with movement. Neuro checks were ordered to continue, per protocol. TPM A documented on the incident report as program manager or department head 11/19/17 at 4:28 p.m. TPM A documented, "TPM was transferring (Client #1) into (his/her) wheelchair. The straps of the sling were not crossed between (Client #1's) legs. (Client #1) slipped out of the sling, hit (his/her) head on the wall. TPM caught (him/her) mid-fall and lowered (him/her) to the floor."</p> <p>b. An incident report , dated 11/21/17, documented Client #1 found with a red and swollen right foot with a black and blue spot on his/her big toe. Mobile X-ray was ordered and Client #1 was believed to have a fracture to the right fifth metatarsal. The incident report noted an incident the previous day where Client #1 fell out of a sling and sustained injuries. The nursing assessment noted the top of the right foot warm to touch, reddened and some edema, particularly at the</p>			
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	<p>base of the toes. Some bruising noted to the top of the right great toe extended to inner part of the toe between the great toe and second digit. No swelling or warmth noted to that area. Noted purple bruising to the bottom of the right foot measured 5.0 centimeters (cm) x 5.0 cm starting at the base of the great toe. Client #1 appeared to have some swelling with the area of bruising, particularly below the right great toe. The client showed no signs or symptoms of discomfort when the foot was moved. The nurse noted assessments would continue each shift and a message was left on the non-urgent medical line.</p> <p>c. A nursing assessment, completed 11/19/17 at 11:01 p.m. noted, "Right upper lip in the center is a possible 0.3 cm diameter dark red/purple blood blister like area. The assessment summary noted no signs or symptoms of pain. Continued neuro assessments were directed every four hours for 24 hours.</p> <p>Continued record review revealed Client #1's event log included the following:</p> <p>a. Entry from Physician A, dated 11/21/17 at 2:10 p.m., documented results from mobile x-ray of Client #1's right foot and ankle. Findings noted, "... x-ray from today sclerosis in the right fifth distal metatarsal suspicious of an impacted nondisplaced fracture otherwise unremarkable." Interpretation noted, "possible fracture right fifth distal metatarsal after fall yesterday. Versus contusion. Regardless, probably secondary to accidental fall yesterday." Physician A noted Client #1 would see orthopedics that afternoon.</p> <p>b. Entry from Physician A, dated 11/22/17 at 4:07</p>				
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	<p>p.m., documented results from Client #1's orthopedics consultation. Physician A noted a diagnosis of fracture distal right fifth metatarsal. Treatment included a walking boot on Client #1's foot at all times, removed for bathing and orders to return in four weeks.</p> <p>Additional record review revealed appointment report form, dated 12/19/17, from Client #1's four week return to orthopedics. The physician noted the fracture healed.</p> <p>Client #1, 44 years old, had diagnoses including, but not limited to: profound intellectual disability, anemia, iron deficiency, hyponatremia, dystonic cerebral palsy, spastic quadriparesis, joint contractures and osteoporosis.</p> <p>Record review on 12/18/17 revealed Client #1's physical nutritional management plan (PNMP), dated 11/21/17, Client #1 required EZWay dependent mechanical lift with sling #50341 and a one to two person assist.</p> <p>Additional record review revealed EZWay Smart Lift operator's instructions included direction for use of the medium deluxe sling, used by Client #1 on 11/19/17. According to the instructions, the sling should be centered beneath the patient, then each sling leg placed under the patient's thigh. Excess sling leg should be placed over top of the patients respective thigh. When attaching the sling to the lift, the loops nearest the patients shoulders should be attached to the hanger bar hooks of the lift nearest each shoulder, using the same length and color loop strap on each</p>				
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	<p>side. The sling lying over the left leg should be crossed over and attached to the hook of the hanger bar located on the right side of the patient. Next, the sling leg lying over the right leg is crossed over and attached on the hook of the hanger bar located on the left side of the patient using the same length and color of loop strap.</p> <p>When interviewed on 12/18/17 at 4:00 p.m., Treatment Program Manager (TPM) A stated she attempted to completed the transfer to the wheelchair by herself. Client #1 hit the wall and slid out of the EZWay lift. She stated she caught Client #1 as he/she fell, but he/she bumped his/her head and face against the wall while sliding to the floor. She stated she immediately called for assistance and staff came to help get Client #1 back to the wheel chair. TPM A stated she realized she made a mistake by not crossing the leg sling, and this resulted in the fall and injuries. She stated she wasn't sure why, but she forgot to cross the sling legs. The nursing assessment revealed a bump on the head and later a bump/split lip, but did not reveal the right foot injury. Staff on the night shift noticed a swollen foot that had black and blue marks another nursing assessment was completed and Mobile was ordered STAT. She stated she made a mistake and failed to cross the sling around the legs to secure them which prevents the client from falling/sliding out of the lift.</p> <p>When interviewed on 12/19/17 at 1:00 p.m. Occupational Therapist (OT) A confirmed the expectation that staff should follow training provided for the EZWay lift. OT A explained the leg straps should be crossed when applied to the lift, to prevent</p>				
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	the client from falling out. FACILITY RESPONSE:			
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