

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104				
		DS		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

56.6(1)	481-56.6 (135C) Treble and double fines. 56.6 (1) Treble fines for repeated violations. The director of the department of inspections and appeals shall treble the penalties specified in rule 481-56.3(135C) for any second or subsequent class I or class II violation occurring within any 12-month period, if a citation was issued for the same class I or class II violation occurring within that period and a penalty was assessed therefor.	II	\$1500 (trebled \$500 x3)	Upon Receipt
+				
235E.2 3.a	235E.2 Dependent adult abuse reports in facilities and programs. 3. a. If a staff member or employee is required to make a report pursuant to this section, the staff member or employee shall immediately notify the person in charge or the person's designated agent who shall then notify the department within twenty-four hours of such notification. If the person in charge is the alleged dependent adult abuser, the staff member shall directly report the abuse to the department within			

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104				
DS				
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

+	twenty-four hours.			
52.2(2)a	481-52.2 (235E) Persons who must report dependent adult abuse and the reporting procedure for those persons. 52.2(2) Reporting suspected dependent adult abuse in facilities or programs. a. If a staff member or employee is required to make a report pursuant to this rule, the staff member or employee shall immediately notify the person in charge or the person's designated agent who shall then notify the department within 24 hours of such notification or the next business day.			
+				
58.43(9)	481-58.43(135C) Resident abuse prohibited. Each resident shall receive kind and considerate care at all times and shall be free from mental, physical, sexual, and verbal abuse, exploitation, neglect, and physical injury. Each resident shall be free from chemical and physical restraints except as follows; When authorized in writing by a physician for a specific period of time; when			

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104				
		DS		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>necessary in an emergency to protect the resident from injury to the resident or to others, in which case restraints may be authorized by designated professional personnel who promptly report the action taken to the physician; and in the case of an intellectually disabled individual when ordered in writing by a physician and authorized by a designated qualified intellectual disabilities professional for use during behavior modification sessions. Mechanical supports used in normative situations to achieve proper body position and balance shall not be considered to be a restraint. (II)</p> <p>58.43(9) Allegations of dependent adult abuse. Allegations of dependent adult abuse shall be reported and investigated pursuant to Iowa Code chapter 235E and 481-Chapter 52. (I, II, III).</p> <p>DESCRIPTION:</p> <p>Based on record review, staff interviews and review of facility policy and procedures, the facility failed to report allegations of possible abuse to</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104		DS		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>the Iowa Department of Inspections and Appeals (DIA) within 24 hours or the next business day (Resident #1). The sample consisted of 4 residents and the facility reported a census of 41 residents.</p> <p>Findings include:</p> <p>Resident #1 had a MDS (Minimum Data Set) assessment with a reference date of 6/14/17. Resident #1 scored 3 on the Brief Interview for Mental Status (BIMS). A score of 3 identified the resident had a severe cognitive impairment. The MDS indicated the resident's diagnoses included Alzheimer's disease, underweight, and an anxiety disorder. The resident required extensive of two staff members for bed mobility, transfers, dressing, and toilet use. Resident #1 required extensive assistance of one staff member with personal hygiene and bathing. The MDS identified Resident used a wheelchair for mobility.</p> <p>A late entry Progress Note by Staff D, licensed practical nurse (LPN) for 6/11/17 identified the</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104		DS		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>resident exhibited increased agitation at 1:45 PM, headed for the front door and stated he/she was going to blow the place up. The staff redirected the resident to the nursing station while the resident grabbed the handrails in the hall and standing and yelling the same thing. The staff gave the resident a scheduled Lorazepam (anti-anxiety medication) at 3:10 PM. The progress note further documented the agitation continued to increase with the resident swinging his/her fist, kicking and yelling at the nurse's station. The aides took the resident to his/her room. The Hall 100 nurse assisted Staff D to give a Haldol (anti-psychotic medication) injection.</p> <p>On 6/15/17 at 11:35 AM, the Administrator was interviewed and stated on 6/11/17, Staff A (LPN) notified him that a certified nursing assistant (CNA) struck a resident approximately 2 or 2.5 hours ago. The Administrator stated the shift ended at 6:00 p.m. for the nursing assistant involved in the incident. The incident happened about 4:45 p.m. The Administrator stated he came to the facility and contacted the police. The</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104		DS		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>police officer informed the Administrator that there was no abuse. The Administrator said he did not report the incident to the Iowa Department of Inspection and Appeals since the details were so gray. The Administrator stated the resident did not have injuries and the facility suspended the nursing assistant involved. The Administrator stated he conducted an in-service to the staff on 6/13/17 about resident rights and abuse.</p> <p>On 6/19/17 at 1:40 PM, Staff A was interviewed and stated she called the Administrator at approximately 8:00 PM after Staff B, CNA and Staff C, CNA reported the incident to her. The Administrator stated the staff weren't quite sure if the incident was self-defense on the CNA's part because the resident had been very combative and hitting the CNA.</p> <p>On 6/19/17 at 1:50 p.m., Staff B (CNA) was interviewed and stated Resident #1 punched at the aides and had been hit many times by this resident. Staff B stated she pulled the resident backwards in the wheelchair from the nurse's</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104		DS		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>station to the resident's room. Staff B stated she did this because his/her feet were down. Staff C came into the room and stood the resident from the wheelchair (this can cause further agitation to a resident). The resident raised his/her right hand up to Staff E's face but did not see contact with Staff E. Staff E raised an open hand and made contact with the resident's left cheek and with her right hand. Staff B stated she heard a pop and she did not know if Staff E blocked a hit. Staff B stated she would back off if the resident seemed agitated. Staff B stated she waited to report this but didn't want to believe this had happened. Staff B stated the resident had no marks on his/her face but should have reported this incident right away. Staff B stated she reported this to Staff A around 7:20 p.m. and the incident occurred at 4:45 p.m.</p> <p>On 6/19/17 at 11:11 a.m. Staff C (CNA) was interviewed and stated the door of the resident's room opened and she turned to see what was happening. The resident seemed calm then. The resident was incontinent and she saw Staff E's</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104				
		DS		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>hand come down and heard a skin to skin sound but did not see a slap. Staff E wanted to change the resident's brief and the resident said "no you are not". Staff C instructed Staff E to leave the resident alone until he/she is calm. Staff E stayed with the resident until he/she calmed down and then she changed his/her brief.</p> <p>On 6/20/17 at 2:29 p.m., Staff E (CNA) was interviewed and stated Resident #1 will become very combative and non-compliant. Staff E stated she worked on 6/11/17 from 6:00 a.m. until 6:00 p.m. Staff E stated the resident became agitated about 3:00 p.m. and wanted to go home. The resident got close to the nurse's station to pull himself/herself up from the wheelchair. Staff E locked the wheelchair wheels and held the chair on one side. The resident began to yell and cussed for 40 minutes. Staff B stated she and Staff B took the resident to his/her room. Staff E stated she stayed in front of the resident and pushed the chair down the hall with feet dragging. The resident's gray sweat pants were soiled with urine. The urine leaked through the</p>			
--	---	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104		DS		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>brief and pants. Staff E stated when she went to open the room door; the resident punched Staff E in the chin. The resident grabbed her under the left eye and Staff E put hand up to pull his/her hand off of her face. Staff E stated the other hand came up to block spitting in her face. Staff E stated her hand brushed the resident's left side of face. Staff E stated she waited 40 minutes at the foot of the resident's bed for him/her to settle down. Staff E stated she could never change the resident's brief. Staff E stated after the resident settled, she took the resident to the dining room.</p> <p>Review of the facility policy and procedure titled <u>Abuse Prevention, Identification, Investigation and Reporting</u>, effective 4/14/17, documented all allegations of resident abuse, neglect, exploitation, mistreatment, injuries of unknown origin, and misappropriation should be reported immediately to the charge nurse. The charge nurse is responsible for immediately reporting the allegations of abuse to the Administrator or designated representative.</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104				
DS				
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

	<p>All allegations of resident abuse shall be reported to the Iowa Department of Inspections and Appeals (DIA) not later than two (2) hours after the allegation is made. All allegations of resident neglect, exploitation, mistreatment, injuries of unknown origin and misappropriation shall be reported to the Iowa Department of Inspections and Appeals, not later than two (2) hours after the allegation is made, if the events that cause the allegation result in serious bodily injury or not later than twenty-four (24) hours if the events that cause the allegation involve neglect, exploitation, mistreatment, injuries of unknown origin and misappropriation, but do not result in bodily injury.</p> <p>Review of the Iowa Department of Inspections and Appeals form titled <u>Intake Information</u>, identified the facility reported the allegation on 6/14/17 at 9:00 a.m. and at 10:43 a.m.</p> <p>FACILITY RESPONSE:</p>			
--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: 6569		Date: June 29, 2017		
Accura Healthcare of Sioux City		Survey Dates: June 15,19, 20-22, 2017		
3800 Indian Hills Drive Sioux City, Iowa 51104				
		DS		
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

--	--	--	--	--

Facility Administrator

Date

If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).