

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Citation Number: FC # 6552		Date: June 2, 2017		
Facility Name: Casa De Paz Health Care Center		Survey Dates: May 4, 12, 16, 18, 19, 23, 2017		
Facility Address/City/State/Zip 2121 West 19 th Street Sioux City, IA. 51103		HL		
HL				
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction date

58.19(2)a	<p>58.19(2) Medication and treatment. a. Administration of all medications as ordered by the physician including oral, instillations, topical, injectable (to be injected by a registered nurse or licensed practical nurse only); (I, II)</p> <p>DESCRIPTION:</p> <p>Based on record review, staff, family and physician interview, the facility failed to provide intervention for 1 of 14 residents with complaints of pain (Resident #5). Resident #5 did not receive his/her pain medication as ordered by the physician. The facility identified a census of 55 current residents.</p> <p>Findings include:</p> <p>1. According to the clinical record, Resident #5 entered the facility on 3/25/17 and had diagnoses which included fracture of right tibia and right fibula, Atrial fibrillation, pneumonia, septicemia, depression and chronic obstructive pulmonary disease. Documentation in Resident #5's Minimum Data Set (MDS) indicated he/she scored 14 (of 15) on the Brief Interview for Mental Status (BIMS) indicating intact cognition.</p>	II	\$500.00 Held In Suspension	Upon Receipt
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Facility Administrator

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	<p>The assessment for pain management identified Resident #5 received a scheduled medication and PRN (as needed) pain medication. Resident #5 frequently had pain, and the pain made it difficult to sleep. Resident #5 rated his/her worst pain at 5 (out of 10 being worst pain he/she can imagine). The assessment tool also described Resident #5 as requiring staff (one) assistance with most activities of daily living, including bed mobility, transferring, dressing, toilet use and personal hygiene.</p> <p>A progress note dated 3/30/17 at 5:48 a.m., revealed Resident #5 was receiving skilled therapy for strengthening.</p> <p>The Physician's orders following the ankle pinning dated 4/11/17 revealed the following orders: a. Administer Hydrocodone-acetaminophen 5-325 mg (milligram) take 1 to 2 tablets by mouth every 4 hours as needed (narcotic analgesic). b. Stop Tramadol 50 mg tablet (analgesic) c. Stop Acetaminophen 325 mg tablet.</p> <p>Review of the Progress Notes dated 4/12/17 at 10:58 p.m. revealed the resident [re]-admitted this morning after hospital stay for post right ankle pinning. Resident</p>			
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	<p>#5 would receive skilled nursing level of care for rehabilitation services for strengthening for the ankle fracture. The right ankle fully dressed and no drainage visible. No signs/symptoms of neurological deficit to the right foot/toes. Denies tingling or numbness and takes Norco (hydrocodone) for pain.</p> <p>Review of the facility plan of care dated 4/14/17 identified Resident #5 at risk for pain due to right ankle fracture. The care plan interventions alerted staff to monitor/record/report the resident's complaints of pain or request for pain treatment and notify physician if interventions are unsuccessful or if current complaint is a significant change from the residents past experience of pain.</p> <p>Progress Notes dated 4/15/17, revealed Resident #5 slept peacefully between prn [medication] up to commode at bedside (non-weight bearing to right ankle/foot due to cast). The Progress Notes dated 4/18/17, 4/19/17, 4/20/17, and 4/21/17 revealed Resident #5 slept peacefully between prn [medication] uses.</p> <p>Review of the April 2017 Medication Administration Record (MAR) included the following pain medication:</p>			
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	<p>a. Hydrocodone-acetaminophen 5-325 mg give 1 tablet every 4 hours as needed for pain. b. Hydrocodone-acetaminophen 5-325 mg give 2 tablet every 4 hours as needed for pain. c. Administer Gabapentin 300 mg capsule three time a day.</p> <p>Review of April 2017 MAR revealed staff monitored Resident #5's pain and assessed his/her pain on a scale of 0-10 three times a day (every shift at 6:00 a.m., 2 p.m., and at 10 p.m.) a. From 4/12/17 to 4/16/17 Resident #5 had pain ranging from 3 to 9 (out of ten), and 2 shifts out of 15 the resident had no pain. b. On 4/17/17 at 6:00 a.m. Staff A documented Resident #5's pain rated at 8 (out of 10) c. On 4/17/17 at 2:00 p.m. Staff A documented Resident #5's pain rated at 8 (out of 10) d. On 4/17/17 at 10:00 p.m., Staff G documented Resident #5's pain rated at 6 (out of 10).</p> <p>The MAR showed Resident #5 received Hydrocodone-acetaminophen as follows for pain: a. Once (1) on 4/12/17 b. Three times (3) on 4/13/17</p>			
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	<p>c. Twice (2) on: 4/14/17, 4/15/17, and 4/16/17. d. None administered (hydrocodone-acetaminophen) on 4/17/17.</p> <p>Review of the Controlled Medication Utilization Record dated 4/17/17 at 8:40 a.m. revealed tramadol 50 mg administered to the resident by Staff A. [This medication was discontinued on 4/11/17]. Review of the Medication Administration Record revealed no documentation the tramadol administered on 4/17/17.</p> <p>An interview with Staff A, (CMA) on 5/18/17 at 11:50 a.m. revealed she worked with Resident #5 and she did not seem uncomfortable.</p> <p>During an interview with Staff G, LPN on 5/18/17 at 10:40 PM she stated she did not remember administering tramadol to the resident on 4/17/17.</p> <p>During an interview with Staff B, CMA (certified medication assistant) on 5/18/17 at 10:15 AM she stated the resident had an order for hydrocodone and it had not been filled by pharmacy. She further stated the resident had been in constant pain and asked if it was time for a pain pill. Staff borrowed pain medication</p>			
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	<p>from other residents. She also stated she had not been aware if the doctor had been made aware of the resident's pain. She called the pharmacy when the resident ran out and they reported they were waiting of a script from the surgeon. She further stated she did not document the call.</p> <p>During an interview with Resident #5's spouse on 5/19/17 at 11:26 a.m., he/she reported after surgery the resident returned to the facility. Resident #5 had an order to have Hydrocodone but the medication was not at the facility and the resident could not get Tramadol because he/she did not have an order. Resident #5 had a lot of pain and had no pain medication. Staff had to then go to the emergency box to get medication.</p> <p>[The Controlled Drug Record Ebox revealed no medication given on 4/17/17 to Resident #5.]</p> <p>During an interview with the Advanced Registered Nurse Practitioner on 5/23/17 at 11:30 a.m. she stated Resident #5 reported a lot of pain and had very poor pain control. Resident #5 had not been receiving his/her ordered pain medication. She further stated she would expect staff to give the pain medication as ordered. If the facility did not have the ability to give</p>			
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	<p>the ordered medication, she would expect staff to notify the physician to order a different medication that would be available.</p> <p>During an interview with the ADON on 5/18/17 at 9:30 a.m., she reported she did know there was an issue getting Resident #5 his/her medications. The ADON reported the resident did have pain.</p> <p>FACILITY RESPONSE:</p>			
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