

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

AMENDED on 10/3/17 with fine held in suspension and payment of \$2,925 returned due to CMP issuance

Citation Number: 6516	Date: May 4, 2017		
Facility Name: Casa De Paz Health Care Center	Fine amount reduced by 35% to \$2,925.00 total on May 16, 2017 pursuant to Iowa Code Section 135C.43A	Survey Dates: April 17-20, 2017	
Facility Address/City/State/Zip 2121 W. 19 th Street Sioux City, Iowa 51103	ds		
Rule or Code Section	Nature of Violation	Class	Fine Amount
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58.19(2)j	<p>481-58.19(135c) Required nursing services for residents. The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24 hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) Medications and treatment</p> <p><i>j.</i> Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition (I, II, III).</p> <p>DESCRIPTION:</p> <p>Based on clinical record review and family and staff interviews, the facility failed to provide accurate assessment and assure timely intervention for a resident with adverse changes of condition (Resident #10). The sample consisted of 13 residents and the facility reported a census of 63 residents. Resident #10 arrived at the facility and the staff did not complete a thorough assessment and failed to implement interventions (daily weights, notification of physician of weight gain, ted hose application, incision assessments, vitals, etc.). The resident was sent to the emergency room for an unresponsive episode. The resident had abnormal laboratory tests which identified sepsis from a urinary source and required admission into</p>	I	<p>\$3,000</p> <p>Held in Suspension</p>	<p>Upon Receipt</p>
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	<p>the Intensive Care Unit. The resident received antibiotics intravenously and oxygen therapy with BiPAP.</p> <p>Findings include:</p> <p>1. Resident #10 had an After Visit Summary (discharge instructions from the hospital), dated 4/12/17. The form identified the resident had diagnosis including acute chronic respiratory failure with hypoxia (diminished availability of oxygen to the body tissues) and hypercapnia (elevated carbon dioxide levels in the blood), smoking, morbid obesity with body mass index (BMI) of 50.0-59.9, acute chronic diastolic congestive heart failure, hypertension (elevated blood pressure), diabetes mellitus with long term use of insulin, hypothyroidism (decrease in thyroid functioning), chronic obstructive pulmonary disease (lung disease), acute kidney injury, obstructive sleep apnea (breathing issues while sleeping), acute encephalopathy (a disease of the brain in which an agent effects the brain) and intertrochanteric fracture of the left femur (thigh bone). The same summary documented the resident weighed 308 pounds and 10.3 ounces. Review of a consultation revealed an open reduction internal fixation of the left hip (repair of fracture) performed on 4/3/17.</p>			
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	<p>Review of a consultation report identified the resident had surgery for the fractured thigh left hip on 4/3/17.</p> <p>The Progress Note dated 4/17/17 at 7:28 p.m. indicated a family member called Staff H (licensed practical nurse) LPN to the resident's room due to the concern they could not awaken the resident. The staff tried several times. The nurse took vital signs and blood sugar check, called the physician and then sent the resident to the emergency room.</p> <p>Review of the hospital Emergency Department note dated 4/17/17 at 7:46 PM documented the resident presented for an unresponsive episode at the nursing home after being admitted to the nursing home status post fractured hip. The note documented the resident had +3 pitting edema (fluid in skin tissue). The note documented the resident weighed 330 pounds and 14.6 ounces.</p> <p>The Emergency department notes indicated the resident had bilateral decreased breath sounds, 3 plus edema of both lower extremities and a large surgical wound to the left lateral hip with staples in place with surrounding erythema. Laboratory tests included a white count of 18.39 (normal is 4-10 and indicative of infection), red blood count of 3.06 (normal 4.2-6.2), hemoglobin 8.7 (normal 12-15), hematocrit 31.1 (normal 26-45 %), The</p>			
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	<p>differential showed an elevated neutrophil count of 80.9 (normal 42-74%). The lymphocytes low at 9.9 (normal 1.4-6.6). The urine specimen identified a large amount of blood with 100 milligrams of protein and a moderate amount of white blood cells and clumps present. A CT (computerized tomography) scan identified no intracranial hemorrhage, mass, lesions or acute infarct. The x-ray of the chest identified mild pulmonary vascular congestion. The physician ordered Vancomycin and Zosyn (antibiotics) intravenously for sepsis due to urinary source. The resident was placed on a Bi-PAP machine for breathing and used oxygen. The resident was transferred to the Intensive Care Unit in stable but guarded condition.</p> <p>Review of the After Visit Summary for Resident #10 dated 4/12/17, instructed the staff to change the dressing [on hip] with dry gauze daily and as needed for saturation.</p> <p>Review of the treatment administration record (TAR) dated 4/1/17-4/30/17 identified instructions for a dressing change to the right hip daily and as needed. (The resident's incision was on the left hip). The TAR documented a dressing change on 4/13/17 and 4/16/17 only.</p> <p>Review of the TAR (Treatment Administration</p>			
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	<p>Record dated 4/1/17-4/30/17, directed staff to obtain a daily weight and notify the physician if the resident gained 3 pounds in one day or 5 pounds in one week. The TAR revealed no weights recorded including on admission on 4/12/17. The TAR also directed staff to apply TED (compression hose) during the daytime [hours] and remove in the evening. The TAR documented the TED hose placed on the resident on 4/16/17 only.</p> <p>Review of a nursing admission data collection form dated 4/12/17 at 5:30 AM (note that the resident wasn't admitted until 4/12/17 at 1:31 p.m. per progress note) failed to document an admission weight. Per the resident's After Visit Summary dated 4/12/17 recorded a weight of 308 and the hospital emergency department note dated 4/17/17 recorded a weight of 330; the resident's weight increased by 22 pounds in 5 days.</p> <p>During an interview with the resident's family member on 4/19/17 at 4:05 p.m. she stated the resident felt she was full of fluid and couldn't move very well. The daughter stated she never observed TED (compression/anti-embolism) socks on the resident or that the resident had any TEDs to apply.</p>		
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	<p>The Progress Note dated 4/13/17 at 5:54 p.m. identified an entry by Staff F, certified medication aide (CMA) that the resident did not wear any (TED hose) so at this time no TED hose are on.</p> <p>On 4/20/17 at 8:47 AM, Staff F was interviewed and stated the resident did not have any TED stockings. Staff F stated the resident's legs were swollen and stiff. She stated she elevated the resident's legs on pillows but did not weigh the resident. The record did not contain an assessment of the edema present except in the hospital Emergency Department note dated 4/17/17 at 7:46 PM when the resident was transported to the hospital in an unresponsive condition.</p> <p>During an interview with the DON (Director of Nursing) on 4/20/17 at 8:50 AM, she stated it wasn't unusual to see the resident with 3 plus edema. The DON stated the staff could have notified the physician but confirmed they did not.</p> <p>Review of the progress notes from 4/12/17 through 4/17/17 revealed one entry related to observation of the hip dressing on 4/13/17 at 5:45 AM and recorded the dressing as clean, dry and intact.</p> <p>Review of a nursing admission data collection</p>			
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	<p>form dated 4/12/17 at 5:30 AM documented an incision to the left hip with no signs and symptoms of infection with the incision approximated well. The assessment documented different scattered bruises to the bilateral upper and lower extremities. The assessment failed to document any edema or any fracture related to a fall.</p> <p>During an interview with the DON on 4/20/17 at 9:10 AM she stated there were no other skin sheets except the initial assessment on 4/12/17.</p> <hr/> <p>FACILITY RESPONSE:</p>			
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56.6(1) + 58.45(1)	<p>481-56.6 (135C) Treble and double fines. 56.6(1) Treble fines for repeated violations. The director of the department of inspections and appeals shall treble the penalties specified in rule 481-56.3(135C) for any second or subsequent class I or class II violation occurring within any 12-month period, if a citation was issued for the same class I or class II violation occurring within that period and a penalty was assessed therefor.</p> <p>481-58.45(135C) Dignity preserved. The resident shall be treated with consideration, respect and full recognition of dignity and individuality, including privacy in treatment and in care for personal needs. (II) 58.45(1) Staff shall display respect for residents when speaking with, caring for, or talking about them, as constant affirmation of their individuality and dignity as human beings. (II).</p> <p>DESCRIPTION:</p> <p>Based on observation, record review, family and staff interviews, the facility failed to treat Resident #10 with dignity and respect when caring for the resident. The sample consisted of 13 residents and the facility reported a census of 63 residents. Two facility staff members sat in recliners while</p>	II	<p>\$1500 (Trebled, \$500 X 3).</p> <p>Held in Suspension</p>	Upon Receipt
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	<p>on cell phones (talking or viewing) and Resident's call light was activated for 10 minutes. The family went to the staff for assistance. The 2 staff members placed a morbidly obese resident onto a standard commode. The resident had hip surgery and had dressing on the hip area. The resident's hips and back stuck out on the sides and back of the commode. The resident voiced discomfort and yelled out in pain.</p> <p>Findings included:</p> <p>1. Resident #10 had an <u>After Visit Summary</u> (discharge instructions from the hospital), dated 4/12/17. The form identified the resident had diagnosis including acute chronic respiratory failure with hypoxia (diminished availability of oxygen to the body tissues) and hypercapnia (elevated carbon dioxide levels in the blood), smoking, morbid obesity with body mass index (BMI) of 50.0-59.9, acute chronic diastolic congestive heart failure, hypertension (elevated blood pressure), diabetes mellitus with long term use of insulin, hypothyroidism (decrease in thyroid functioning), chronic obstructive pulmonary disease (lung disease), acute kidney injury, obstructive sleep apnea (breathing issues while sleeping), acute encephalopathy (a disease of the brain in which an agent effects the brain) and intertrochanteric fracture of the left femur (thigh</p>		
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	<p>bone). The same summary documented the resident weighed 308 pounds and 10.3 ounces. Review of a consultation revealed an open reduction internal fixation of the left hip (repair of fracture) performed on 4/3/17.</p> <p>On 4/17/17 at 3:40 PM, the resident's family member was interviewed and stated the resident put on the call light for assistance to the bathroom. After about 10 minutes, the family member stated she went out in the hall and observed 2 staff members in recliners viewing or talking on their cell phones. The staff came to the resident's room and attempted to place the resident on a standard size commode. The family member stated she stepped out of the room, but the another family member remained in the room. The family member stated she could hear the resident screaming out into the hall area. The resident's family also reported the resident became unresponsive on 4/17/17 while the family was present.</p> <p>During an interview with another family member on 4/19/17 at 3:40 PM, she stated she was in the resident's room when 2 staff [identified as Staff E and Staff F] attempted to place the resident on a standard size bedside commode. She stated the two staff assisted the resident with a gait belt to pivot and sit on the commode. The family</p>			
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	<p>member stated the resident voiced he/she didn't fit. The resident was sticking out through the sides and back of the commode. The family member asked the staff if the facility had a bariatric commode. Staff F stated "Like what?" Staff E left the room to look for a bariatric commode. During this time the family member described the resident as moaning and hollering. The staff left the resident on the standard size commode while Staff E left the room to search for the larger commode. The family member stated the resident was upset. Staff E returned and stated there was no bariatric commode. The two staff transferred the resident back to the bed and decided to use a bedpan.</p> <p>The family members filed a grievance with the facility on 4/14/17. The report indicated the family felt as though staff that worked with the resident showed no compassion towards her/him and displayed unhelpful attitudes and making inappropriate comments.</p> <p>During an interview with Staff F (certified nursing assistant) on 4/20/17 at 8:30 AM, she stated on the day of the commode incident, she asked the resident if it was ok to use the commode. Staff F stated she obtained approval from the therapy department if the resident could transfer with the assistance of 2 staff and a gait belt. Staff F stated</p>		
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	<p>she got Staff E to assist her transferring the resident onto the commode. Staff F stated the commode was little small. Staff F asked Staff E to go look for a larger commode. At this time the resident was repeating, "I'm hurting, I'm hurting". Staff F stated the resident's hips were sticking out [of the sides of the commode], but she left the resident on the commode because the resident agreed to. Staff F stated they had to pull the commode off the resident's hips. Staff F stated there were 2 ABD (non-stick highly absorbent pad) dressings on the left hip incision. Staff F stated at this time the resident's daughter was upset and the resident hyperventilated. Staff F stated Staff E couldn't find a large commode. Staff F stated usually the clean commodes are downstairs in the utility room. The staff then decided to let the resident use a bedpan. Staff F stated she worked the day the resident was admitted.</p> <p>During an interview with the Director of Nursing (DON) on 4/20/17 at 8:50 AM, she stated Staff E and Staff F reported to her that the family was upset over the commode incident. She stated the family filed a grievance and concerned the staff didn't display compassion and observed the 2 staff on their cell phones instead of answering call lights. The DON stated the staff are not to use their cell phones while working.</p>			
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	<p>During an interview with the DON on 4/19/17 at 10:30 AM, she stated the facility has bariatric commodes and could get one if needed. The DON stated the staff thought they could use a standard size commode for Resident #10.</p> <p>Observation on 4/19/17 at 1:40 PM revealed there was a bariatric commode in room 205 and room 211. Staff G (registered nurse) looked for a bariatric commode and unable to find one. The policy and procedures titled <u>Cell Phones and Related devices</u>, dated 7/1/15, directed the staff that the use of personal cell telephones in the workplace was not allowed.</p> <p>The commode's manufacturer's product specifications identified the commode (Invacare I Class All in One Commode) identified the weight capacity of 350 pounds with a seat width of 13.75 inches and seat surface depth of 16.5 inches.</p> <p>FACILITY RESPONSE:</p>			
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