

**Iowa Department of Inspections and Appeals  
Health Facilities Division  
Citation**

<b>FC#6450</b>		<b>Date: February 10, 2017</b>		
<b>Touchstone Healthcare Community</b>		<b>Survey Dates: January 23-26,2017</b>		
<b>1800 Indian Hills Drive</b>				
<b>Sioux City, Iowa 51104</b>		<b>DS/ss/kk</b>		
		<b>Class</b>	<b>Fine Amount</b>	<b>Correction date</b>
<b>135C.33 2a</b>	<p><b>135C.33 Employees and certified nurse aide trainees-child or dependent adult abuse information and criminal record checks-evaluations-application to other providers-penalty.</b></p> <p>2a. If it is determined that a person being considered for employment in a facility has been convicted of a crime under a law of any state, the department of public safety shall notify the licensee that that upon the request of the licensee the department of human services will perform an evaluation to determine whether the crime warrants prohibition of the person's employment in the facility.</p>	<b>li</b>	<b>\$500</b>	<b>Upon Receipt</b>
<b>+</b>				
<b>50.9(3)c</b>	<p><b>481-50.9 (135C) Criminal, dependent adult abuse, and child abuse record checks.</b></p> <p><b>50.9(3) Requirements for prospective employer prior to employing an individual.</b> Prior to employment of a person in a facility, the facility shall request that the department of public safety perform a criminal history check and the department of human services perform child and dependent adult abuse record checks of the person in this state.</p> <p><i>c. If a person being considered for employment has been convicted of a crime.</i> If a person being considered for employment in a facility has been convicted of a crime under a law of any state, the department of public safety shall notify the facility that upon the request of the facility the department of human services will perform an evaluation to determine whether the crime warrants prohibition of the person's employment in the facility. (I,II,III)</p>			
<b>+</b>				

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	<p>8/22/16.</p> <p>Staff D's personnel file lacked documentation the facility received approval from DHS (Department of Human Services) that Staff D was eligible to be hired at the facility.</p> <p>During an interview on 1/25/17 at 12:15 p.m., the Nurse Consultant verified the facility had not submitted the paper work to DHS prior to hire to find out whether or not Staff D had been eligible for employment.</p> <p><b>FACILITY RESPONSE:</b></p>			

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<b>58.18(4)</b>	<p><b>481-58.18(135C) Nursing care.</b>  <b>58.18(4)</b> The facility shall provide prompt response from qualified staff for the resident's use of the nurse call system. (II, III) (Prompt response being considered as no longer than 15 minutes.) [ARC 1398C, IAB 4/2/14, effective 5/7/14]</p> <p><b>DESCRIPTION:</b></p> <p>Based on observation, record review, staff interview, resident interview, and review of the Resident Council minutes, the facility failed to provide prompt response [within fifteen minutes] to call lights in order to meet the resident's needs (Residents #13, #23). The sample consisted of 17 residents living in the facility and the facility reported a census of 96 residents.</p> <p>Findings include:</p> <p>1. Resident #13 had a MDS (Minimum Data Set) assessment with a reference date of 11/18/16. The MDS identified the resident scored a 15 on the BIMS (Brief Interview for Mental Status) test. A score of 15 indicated the resident had no cognitive impairment. The MDS indicated the resident required extensive assistance with activities of daily living (ADL's) including transfers and toilet use. The MDS documented Resident #1 occasionally incontinent of bladder. Resident #13's diagnoses included hemiplegia (paralysis of 1 side of the body) or hemiparesis (weakness of 1 side of the body).</p>	<b>II</b>	<b>\$500</b>	<b>Upon Receipt</b>

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	<p>The Care Plan dated 7/7/15 identified Resident #13 needed the assistance of 1 person for toileting needs.</p> <p>On 1/25/17 at 10:10 a.m. Resident #13 was interviewed and stated it could take an hour to get the call light answered. The resident stated they also came in, shut the call light off and didn't return, so the call light had to be turned back on with more waiting. Resident #16 stated he/she had experienced incontinence because he/she had to wait too long.</p> <p>2. Resident #23 had a MDS assessment with a reference date of 10/28/16. The MDS identified the resident scored a BIMS of 12. A score of 12 indicated the resident had a moderate cognitive impairment. Resident #23 required assistance with ADL's including transfers and toilet use. The MDS documented Resident #23 occasionally incontinent of bladder. Resident #1's diagnoses included diabetes and anxiety disorder.</p> <p>The Care Plan dated 12/20/16 identified Resident #23 with a history of urinary tract infection (UTI) and incontinence of urine. The interventions included Resident #23 needed assistance with toileting. The Care Plan identified Resident #23 at risk for skin breakdown with occasional incontinence. Resident #23 wore underwear.</p> <p>During an observation on 1/24/17 at 1:43 p.m. three call lights were on in the D hall. Staff O Unit Manager went into Resident #23's room turned the</p>			

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	<p>call light off and left the room. Staff O then went to two other rooms on the hall, shut off the lights and left the rooms. At 1:58 p.m. Staff P Licensed Practical Nurse (LPN) walked by Resident #23's room, and Resident #23 shouted he/she needed to go to the bathroom real bad. Staff P walked into the nurse's room without addressing the resident. At 1:59 p.m. an activity staff person stopped at Resident #23's door and Resident #23 told the activity person that someone had answered his/her call light, and turned it off and left, and had not returned to assist him/her to the bathroom. The activity person put the call light on. Resident #23 stated she/he hate it when they turn the light off and did not return to help him/her, and repeated having two urinate real bad. At 2:05 p.m. (23 minutes from the time Staff O turned the call light off) staff came to Resident #23's room with an E-Z Stand (sit to stand mechanical lift). The resident stated he/she had been waiting 45 minutes from the first time he/she had activated the call light.</p> <p>During an interview on 1/25/17 at 1:50 p.m. Resident #23 sat in the wheelchair in his or her room. Resident #23 stated the previous day was not the first time staff had turned his/her light off without helping him/her. Resident #23 said they tell him/her her they have to find an E-Z stand, and they take a long time to return to help him/her. Resident #23 had to put his or her light on again to get help. Resident #23 stated it sometimes takes longer than 45 minutes and he/she had incontinence at times with a prolonged wait for assistance. Resident #23 stated it made him/her</p>			

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