

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Number FC 6342		Fine amount reduced by 35% to \$325.00 on December 12, 2016 pursuant to Iowa Code Section 135C.43A		Report Date November 14, 2016	
Facility Name Faith, Hope, and Charity				Survey Dates October 31, 2016 to November 2, 2016	
Facility Address 1815 West Milwaukee Street				63137-I and 63980-I	
City Storm Lake, IA. 50588		HL			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction Date	
50.7(3)	<p>481—50.7(10A,135C) Additional notification. The director or the director's designee shall be notified within 24 hours, or the next business day, by the most expeditious means available (I,II,III): 50.7(3) When there is an act that causes major injury to a resident or when a facility has knowledge of a pattern of acts committed by the same resident on another resident that results in any physical injury. For the purposes of this subrule, "pattern" means two or more times within a 30-day period.</p> <p>DESCRIPTION:</p> <p>Based on interviews and record review, the facility failed to comply with Iowa Code 481 IAC 50.7 (3) by failure to report timely as required, to the Iowa Department of Inspections and Appeals (DIA) and facility policy with incidents of multiple peer to peer aggression which resulted in physical injury within a 30 day period. This affected 3 of 3 clients (Client #1, Client #2 and Client #3) involved in investigations 63137-I and 63980-I. Finding follows:</p> <p>Record review on 10/31/16 revealed two facility self-reports of client-to-client aggressions resulting in injury which occurred within a thirty day period. Client #1 scratched Client #2 on 8/19/16 and again on 8/28/16; the facility notified DIA on 8/30/16. Client #1 scratched Client #3 on 9/24/16 and Client #1 scratched Client #2 on 10/21/16. The facility notified DIA on 10/26/16.</p> <p>Record review on 10/31/16 revealed Client #1's Incident Detail Reports. The report dated 8/19/16 documented Client #1 scratched Client #2 back without warning. On 8/28/16 Client #1 grabbed Client #2's by the right elbow resulting in several small scratches and small bruise. On 9/24/16 Client #1 scratched Client #3 without warning and on 10/21/16</p>	II	\$500.00	Upon Receipt	

If, within thirty (30) days of the receipt of the citation, you: (1) do not request a formal hearing or; (2) withdraw your request for formal hearing; and (3) pay the penalty, the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2015).

Administrator

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	<p>scratched Client #2 on the neck as he/she walked through the living room.</p> <p>Review on 11/1/16 of the facility policy/procedure titled Safety and Sanitation Policy identified the following:</p> <p>Any time a major incident which occurred at Faith, Hope and Charity's ICF/ID Services the administrative on-call staff should contact DIA and other appropriate entities within 24 hours or as soon as is safely possible. Incidents to be reported included when the facility had knowledge of a pattern of acts committed by the same resident on another resident that resulted in any physical injury.</p> <p>When interviewed on 11/1/16 at 9:25 a.m. the Program Coordinator confirmed she had been late in reporting the incidents on 8/19/16 and 8/28/16. She stated the facility generally reported incidents on the next business day and acknowledged she should have made the report on 8/29/16.</p> <p>When interviewed on 11/1/16 at 11:30 a.m. the Social Services Director stated the incidents which occurred 9/24/16 and 10/21/16 were reported as soon as she became aware of them. She stated generally the facility reported on the next business day but acknowledged the report should have been made before 10/26/16.</p> <p>DESCRIPTION:</p>				

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