

**Iowa Department of Inspections and Appeals
Health Facilities Division
Citation**

Number 5234		Fine amount reduced by 35% to \$19,825.00 on November 15, 2013, pursuant to Iowa Code section 135C.43A (2013)		Report Date October 3, 2013	
Facility Name Willow Gardens Care Center				Survey Dates August 29, 2013 and September 3, 4, 5, 9, and 16, 2013	
Facility Address 455 31 st Street		Surveyor Mary Beth Thole, RN			
City Marion, IA. 52303		HL			
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction Date	
56.6(1)	<p>481—56.6 (135C) Treble and double fines. 56.6(1) Treble fines for repeated violations. The director of the department of inspections and appeals shall treble the penalties specified in rule 481—56.3(135C) for any second or subsequent class I or class II violation occurring within any 12-month period, if a citation was issued for the same class I or class II violation occurring within that period and a penalty was assessed therefor.</p>	I	\$24,000.00 Treble fine (\$8000. X3)	Upon Receipt	
58.19(2)j	<p>481—58.19(135C) Required nursing services for residents. The program plan for nursing facilities shall have the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules: 58.19(2) Medication and treatment. <i>j.</i> Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on clinical record review, and staff and physician interviews, the facility failed to appropriately assess and provide intervention, and notify one resident's physician in a timely manner for a significant change in condition for one of eleven residents reviewed (Resident #2). The facility reported a census of 69 residents.</p> <p>Findings include:</p> <p>1. According to the MDS (Minimum Data Set) dated 06/28/2013, Resident #2 had moderately impaired cognitive skills for daily decision making. usually had the</p>				

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	<p>ability to make self understood and understand others. The resident required extensive assistance of one staff to transfer from one surface to another, used a wheel chair and walker for locomotion. Resident #2 had diagnoses including Schizophrenia, atrial fibrillation, reflux disease, hypertension and peripheral vascular disease. The MDS also indicated the resident had no shortness of breath (dyspnea).</p> <p>The Care Plan indicated the facility addressed Resident #2's problems including:</p> <p>a. Infection related to respiratory infection with a start date of 07/18/2013 and directed staff to encourage fluids, provide medications and treatments as ordered and monitor condition and notify doctor of worsening symptoms.</p> <p>b. Ineffective airway clearance related to accumulated lung secretions secondary to pneumonia, and directed staff to administer medications and monitor efficacy, auscultate breath sounds as needed, provide treatments including nebulizers/inhalers/oxygen as ordered and monitor efficacy, notify MD of resident illness and any changes in condition, and vital signs as ordered and pulse oximetry as ordered and as needed.</p> <p>c. Other problems identified included required restorative nursing, potential for complications related to Barret's esophagus/GERD, bladder incontinence, anemia, antipsychotic medication use, potential for signs and symptoms of dehydration, impaired skin integrity, behavioral symptoms manifested by resisting cares at times, activities, at risk for fluid volume deficit, pain, need for assistance with activities of daily living, and short term memory loss.</p> <p>Resident #2's Physician's Orders included the following:</p>			

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	<p>a. 07/17/2013 - Tessalon capsule; 200 mg (milligrams), one oral three times a day at 8:00 a.m., 5:00 p.m., and 8:00 p.m. for cough. And, one capsule three times a day as needed for cough.</p> <p>b. 07/01/2013 - Tussin DM liquid 5 ml (milliliters); two teaspoons as needed for cough four times a day.</p> <p>c. 07/17/2013 - Chest x-ray</p> <p>d. 07/18/2013 - Levaquin 500 mg daily for ten days (antibiotic). Repeat chest x-ray in two weeks.</p> <p>e. 08/02/2013 - No new orders following the repeat chest x-ray results on 08/01/2013.</p> <p>Chest X-ray results included:</p> <p>a. 07/18/2013: Impression: Mild hazy right basilar density. In clinical context of cough, fever, elevated white blood count, or other signs of lung infection, findings would be compatible with pneumonia; otherwise atelectasis should be considered. Findings are new in comparison to prior study. Follow up chest x-ray suggested as clinically warranted. Mild Cardiomegaly, COPD (emphysematous changes), mild osteoporosis, mild degree of osteoarthritis.</p> <p>b. 08/01/2013: Impression: No radiographic evidence of acute cardiopulmonary disease, interval resolution of right basilar hazy opacity. Right apical pleural thickening, unchanged, mild prominence of heart size, chronic obstructive pulmonary disease, mild osteoporosis and osteoarthritis.</p> <p>The Medication Administration Record included the following:</p> <p>a. On 08/01/2013, Staff A, LPN (Licensed Practical</p>			

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	<p>Nurse) administered prn (as needed) Tessalon capsule and Tussin DM syrup. The record failed to identify time administered.</p> <p>b. On 08/01/2013, Staff A administered scheduled medications including Tessalon capsule at 5 o'clock p.m. and 8 o'clock p.m.</p> <p>c. The July medication administration record revealed the resident received Levaquin 500 mg once a day from July 18,2013 through July 27, 2013.</p> <p>The Psychiatric Physician's Progress Note dated 08/01/2013 reported Resident #2 had a hospitalization a couple of months prior related to dehydration.</p> <p>Resident #2's Progress Notes on 08/02/2013 included:</p> <p>a. 10:46 a.m. - Physician returned chest x-ray results, no new orders.</p> <p>b. 8:08 p.m. - Staff A noted resident coughing, resident had dry croupy cough without phlegm. Lung sounds clear throughout bilaterally, oxygen saturation (O 2 SAT) on room air at 91%. Repeatedly asked resident if he/she had pain. Resident would not or could not communicate needs to nurse. Resident alert and sitting on bed side. BP (blood pressure) 132/68, P (pulse) 80, R (Respiration) 22. Resident given Tussin DM 10 ml for cough at this time.</p> <p>c. 8:42 p.m. - Staff A noted resident continues to cough, sounding like a bark. No phlegm brought up, lung sounds clear throughout. Resident does not communicate needs, waving arms through air stating "this is it" over and over. Trying to lay resident down and calm, head of bed up at 45 degrees. Apparent Tussin DM had no effective results. Given Tessalon capsule 200 mg. O 2 SAT 91% on room air. BP 148/70, P 80, R 22, Temp 97.7 degrees.</p> <p>d. 9:48 p.m. - Staff A noted no effective results from</p>			

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	<p>Tessalon capsule. Resident continues bark like cough, though less frequent. Lying in bed with HOP up at 45 degrees and O 2 SAT on room air at 88%, respirations increasing to 24, no lung congestion and no phlegm. Temp 98.0 degrees.</p> <p>e. 10:00 p.m. - Staff A documented resident had small emesis of pink liquid which may be Tussin DM. Resident barking cough continues, resident alert but not making sense with verbalization to staff. P 90, R 24, BP 140/72, O 2 SAT on room air at 81%.</p> <p>f. 10:16 p.m. - Staff A documented resident experiencing extreme respiratory distress, shaking severely. BP 184/98, R 16, O 2 SAT on room air 60%. Resident unable to communicate needs. Nursing intervention to place resident on oxygen at 2 liters via nasal cannula, and call to the physician.</p> <p>g. 10:30 p.m. - Staff A documented the on call physician called and ordered the resident transfer to the hospital.</p> <p>h. 10:35 p.m.- Staff A documented a call to the ambulance for transport and notification of the DON (Director of Nursing).</p> <p>i. 10:40 p.m.- Staff A documented a call to the hospital to provide information regarding transport of resident with extreme respiratory distress with O 2 SAT at 70% on room air with nursing intervention of O 2 at 2 liters bringing SAT up to 88%. Resident continues croupy/hoarse cough and hyperventilation. Staff faxed the resident's IPOST to the hospital (Iowa Physician's Orders for Scope of Treatment). On 04/12/2013 the resident requested CPR (Cardiopulmonary Resuscitation attempt) with limited additional interventions including: Do Not use Intubation or mechanical ventilation. Transfer to hospital if indicated, may include critical care.</p> <p>j. 08/03/2013 at 5:10 a.m., the facility received notice the resident passed away.</p>			

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	<p>Hospital records revealed Resident #2 passed away at the hospital on 08/03/2013 at 4:07 a.m. The Discharge Summary dated 08/03/2013 included: Discharge Diagnoses included Respiratory failure, failure to thrive, Schizophrenia, and Cachexia. The History and Physical dated 08/03/2013 reported the facility notified the physician that Resident #2 had respiratory distress with a request to transfer to the emergency room for further evaluation. The emergency room staff intubated the resident due to respiratory distress and hypoxemia. The cause of death had been listed as cardiorespiratory failure and acute, chronic respiratory failure with hypoxemia and failure to thrive.</p> <p>Emergency Department notes included: At 10:00 p.m. patient vomited, possible aspiration. Blood glucose 223, patient became slowly unresponsive in ambulance, began bagging, patient has weak respiratory effort. Shortness of breath with gradual onset, duration of two hours, severe and constant, and worsening. Chronicity: New. Clinical impression: primary encounter diagnosis was aspiration pneumonia, and also pertinent diagnosis of respiratory failure. Chest X-ray 08/03/2013 at 1:37 a.m. - New dense consolidation is present in the left lung base, increased patchy airspace disease in the perihilar regions and upper lobes, possible small left pleural effusion, pulmonary vascular markings are poorly visualized, cardiac silhouette is poorly visualized. Impression: New dense pleural-parenchymal changes in the left lung base, increased patchy, bilateral perihilar and upper lobe airspace disease.</p> <p>The facility Physician's Discharge Summary dated</p>			

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	<p>08/30/2013 revealed Resident #2's final diagnosis "as above". The form revealed the admitting diagnoses included: rehabilitation, atrial flutter, muscle weakness, hypertension, anemia of chronic disease, esophagitis, Barrett's esophagus, peripheral vascular disease, hypothyroidism, chronic Schizophrenia, obsessive compulsive disorder, GERD, generalized pain. Expired at hospital on 08/03/2013.</p> <p>During a phone interview on 09/09/2013 at 3:20 p.m., Resident #2's primary physician reported he/she would have expected notification from facility staff when the resident's O 2 saturation level fell below 90%, especially after what the resident experienced a couple of months prior including hospitalization related to dehydration and renal failure. The physician felt the facility should have reacted, and stated "I would have thought they would have been all over that". The physician indicated when a resident starts saying things like "this is it" and "help me", they usually know, and usually know when they are dying. The resident really didn't have much of an underlying respiratory disease, they should have called.</p> <p>During an interview on 09/03/2013 at 2:20 p.m., Staff A reported Resident #2 had an acute respiratory episode with a bark like cough that began around 8 o'clock p.m. Staff A administered two prn [as needed] medications, raised the head of bed, but the coughing continued. When the night shift nurse arrived Staff A and Staff B, RN (Registered Nurse) checked on the resident again and started oxygen. When a resident's O 2 SAT fall below 90% they usually notify the physician since most doctors want it maintained at 90%. Staff C, RN came into the resident's room as well. The resident denied pain but stated "This is it". As soon as Staff B arrived, the resident</p>			

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	<p>declined and they decided to start oxygen and notify the physician. The resident's symptoms began around 8 o'clock p.m. On 09/09/2013 at 2:20 p.m. Staff A told the surveyor he/she should have notified the physician when the resident's O 2 SAT were at 88% at 9:48 p.m. according to the nurse's notes. Staff A indicated the two entries for prn [as needed] cough medicine entered on 08/01/2013 were actually given on 08/02/2013 with no times on the medication record.</p> <p>During an interview on 09/03/2013 at 3:49 p.m., the DON revealed if Staff D did the resident assessment, he/she should have documented the assessment. Staff should have provided interventions for Resident #2 including cough and deep breathing with O 2 SAT at 88%, and if that fails to work, notify the physician. If O 2 SAT fall below 90%, staff need to provide interventions depending on the resident. The DON and Administrator interviewed staff regarding the resident's change in condition and death because some staff voiced concerns. When Staff A reported interventions provided and not documented. The administrator asked Staff A to enter the information in the nurse's notes identified with * (asterisk) as a late entry. The nurse's notes revealed Staff B made late entries including 10:16 p.m. and 10:35 p.m. documentation on 08/02/3013 in the computerized notes. The computerized charting fails to document the time nurse's actually enter the information.</p> <p>During interviews on 09/03/2013 and 09/09/2013 the Administrator reported during the investigation he determined staff assisted the resident to bed around 7:00 p.m., and Staff A attended the resident's cough around 8:00 p.m. After that Staff D went into the resident's room to do a treatment on the resident's roommate and Staff E,</p>			

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	<p>CNA put the roommate to bed. Around shift change, Resident #2's coughing increased, had an emesis, and three nurses; Staff A, Staff B, and Staff D attended to the resident's needs, and Staff A notified the physician. With the chain of events that occurred, the assessment and interventions appeared appropriate. The DON heard from staff they had concerns, that's why they did the investigation.</p> <p>During an interview on 09/03/2013 at 2:33 p.m., Staff D, RN reported orienting at the facility 08/02/2013 on second shift with Staff A, LPN. At approximately 7:30 p.m. Staff D performed Resident #2's treatment and failed to note any unusual signs or symptoms. At approximately 8:00 - 8:30 p.m., an aide reported the resident experienced loud coughing. Staff D stayed busy providing resident treatments. A little before shift change, at approximately 9:50 p.m., Staff D heard the cough from near the nurse's station. Staff F and Staff G, CNA's (Certified Nurse's Aides) asked Staff D to assess Resident #2. The resident appeared red and Staff D told Staff A the resident didn't appear "right". Staff D assessed the resident and found he/she had O 2 SAT in the low 70's. Staff D asked the night shift nurse, Staff B, to get oxygen and they administered O 2 via nasal cannula and raised the head of bed up. They asked the night shift supervisor to assist. Staff D assessed the resident's vital signs three times and monitored his/he oxygen saturation levels. The resident communicated "help me". The cough changed to a bark like sound near shift change. Staff A reported he/she administered something for the cough and there was nothing more they could do for him/her. Staff D instructed Staff A to call the physician with O 2 SAT in the 70's, and dropped further into the 60's. With the oxygen the saturation levels</p>			

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	<p>increased to 80. Staff D reported he/she did not administer any cough syrup, and did not see Staff A administer any cough medicine. Staff D indicated he/she checked the resident's vitals and O 2 SATS three times, documented on paper and handed to Staff A to document in the nurse's Progress Notes.</p> <p>During an interview by phone, Staff G, CNA reported working second shift on 08/02/2013. Resident #2 began coughing at the end of second shift. Staff G and Staff F heard the resident say "Please help me, can't breathe". That wasn't normal for the resident. Staff F asked Staff A to please send the resident to the hospital. Staff G observed Staff A administer cough syrup around 10 o'clock p.m. Staff G reported staff were very upset over the incident, and he/she quit working at the facility.</p> <p>During an interview on 09/09/2013 at 9:45 a.m., Staff B, RN reported working from 6:00 p.m. on 08/02/2013 until 6:00 a.m. on 08/03/2013. Staff B went to Staff A at approximately 10 minutes after 10:00 p.m. to get report for the remainder of the night shift. Staff D was in Resident #2's room. Staff A told Staff B "I'll let you take over". Staff B told Staff A, "No, let's see what's going on". Resident #2 had Oxygen Saturation levels in the 60's. Staff B ran to get oxygen and told Staff A to call the physician. The aides working reported they told Staff A for a couple of hours the resident needed something. The resident appeared clammy and had distressed breath sounds.</p> <p>During an interview on 09/09/2013 at 10:00 a.m., Staff C, RN reported working the night shift on 08/02/2013. At 10:00 p.m. Staff C went to Resident #2's unit, heard about the low oxygen levels, and observed the resident</p>			

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	<p>with shortness of breath, awake, but not responsive and not talking. Staff A said the resident "was fine" and "just coughing".</p> <p>During an interview on 09/04/2013 at 6:00 p.m., Staff F, CNA reported working the night shift on 08/02/2013. When Staff F arrived on the unit, he/she heard Resident #2 coughing. Staff F and Staff G did rounds at the change of shift. Staff G became upset and reported Resident #2 stated "help me", and continued to cough. Staff F told Staff A, he/she needed to assess the resident, that was not normal for the resident. Staff A stood in the hall and said the resident was "fine", had a normal x-ray yesterday, and that he/she had coughed for two hours. Staff F observed Staff D and asked him/her to assess the resident. Staff D assessed the resident and found the oxygen saturation level in the 60's. Staff B and Staff D put oxygen on the resident and it [O 2 level] did increase somewhat. Staff F observed Staff A administer cough syrup at approximately 10:00 p.m. Staff F reported being very upset over the incident.</p> <p>During an interview on 09/03/2013 at 2:00 p.m. Staff H, CNA reported working second shift on 08/02/2013. Around 8 o'clock p.m. Resident #2 reported not feeling well, had coughing and wanted to speak to the nurse. Staff H reported it to Staff A.</p> <p>FACILITY RESPONSE:</p>			

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56.12 (135C)	481-56.12(135C) Class I violation as a result of multiple lesser violations. The director of the Department of Inspections and Appeals may issue a citation for a Class I violation when a physical condition or one or more practices exist in a facility which are a result of multiple lesser violations of the statutes or rules, but which taken as a whole constitute an imminent danger or a substantial probability of resultant death or physical harm to the residents of the facility.						
58.28(3)e	58.28(3) Resident safety. e. Each resident shall receive adequate supervision to ensure against hazard from self, others, or elements in the environment. (II, III)						
And							
58.20((2)	481—58.20(135C) Duties of health service supervisor.						

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	<p>Every nursing facility shall have a health service supervisor who shall:</p> <p>58.20(2) Plan for and direct the nursing care, services, treatments, procedures, and other services in order that each resident's needs and choices, where practicable, are met; (II, III)</p> <p>DESCRIPTION: Based on clinical record review, staff and family interviews, the facility failed to plan for and direct nursing services to ensure Resident #7 received adequate supervision against hazards in the environment. Concerns were identified for one (1) of eleven (11) residents. The facility reported a census of 69 residents.</p> <p>Findings include:</p> <p>1. The MDS (Minimum Data Set) dated 08/20/2013 revealed Resident #7 had moderately impaired cognitive skills for daily decision making skills. The resident required extensive assistance of one staff to transfer from one surface to another, use the toilet and ambulate in the room. The MDS reported the resident's balance as not steady and only able to be stabilized with staff assistance during transition and walking including moving from seated to standing, walking, turning around, moving on and off toilet, and during surface to surface transfer. The MDS indicated the resident had diagnoses including anemia, hypertension, diabetes, altered mental status, gastrointestinal hemorrhage, difficulty in walking, muscle weakness, and symptoms of lack of coordination.</p> <p>The resident's Care Plan with last care conference dated 08/20/2013 included:</p> <p>1. Problem: Resident unable to complete ADL care needs</p>			

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Administrator

Date

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Health Facilities Division
Citation**

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	<p>independently, related to weakness from UTI (urinary tract infection), arthritis, macular degeneration, contraction of fingers with a start date of 06/11/2013.</p> <p>2. Problem: Potential for injury from falls related to weakness, macular degeneration, arthritis with a start date of 06/11/2013.</p> <p>3. Altered visual function related to macular degeneration.</p> <p>4. Potential for injury related to diagnosis of osteopenia.</p> <p>On 07/18/2013 the care plan added knee sleeve on to right knee during transfers or when ambulating. Not needed when resident was resting as resident will comply."</p> <p>On 06/11/2013 the care plan added fall risk assessment as needed, keep floors clean, dry, free of clutter, encourage and assist resident to wear well fitted shoes or nonskid socks when out of bed, keep frequently used items within easy reach, call light within reach, answer requests for assistance promptly, PT (Physical Therapy) consult as needed.</p> <p>On 06/22/2013 the care plan added, explain all care/procedures, maintain safe environment, avoid twisting motions when moving/positioning to avoid pathological fractures, provide assistive devices for safety, provide needed assistance with bed mobility, transfers, and ambulation.</p> <p>On 08/22/2013 the Care Plan added Resident #7 had bed and chair alarms.</p> <p>The August Physician's Order forms failed to include Resident #7's alarms.</p> <p>The September Treatment flow sheet identified Resident #7 had a pressure alarm in the bed and chair on 08/26/2013, open ended.</p>			

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	<p>The Incident/Accident Report dated 08/22/2013 at 10:00 a.m. reported Resident #7 stood up from toilet and fell, alerted by resident's roommate, found lying on back with head against wall, without bumps, bleeding, lacerations noted. Staff re-educated.</p> <p>The Nurse's Notes dated 08/22/2013 at 10:15 a.m. revealed Resident #7 sustained a fall in the bathroom. Staff K found the resident on the floor with his/her head up against the wall. The resident denied pain until he/she attempted to straighten the legs, and then complained of right hip pain. Staff assessed the resident, notified physician and family and transferred the resident to the emergency room.</p> <p>The Nurse's Notes at 1:15 p.m. documented the resident admitted to the hospital with a right hip contusion and head injury.</p> <p>The Nurse's Notes on 08/26/2013 at 9:45 a.m. revealed the resident returned to the facility, and admitted to a skilled level of care with history of fall, weakness, alert and oriented to self and place. The resident stated "ouch" when extremities touched.</p> <p>According to the Nurse's Notes on 08/27/2013 the facility received faxes from physician with several new orders including knee sleeve to right knee to be used during transfers and ambulation.</p> <p>The Physician Discharge Summary signed 08/26/2013 included: Discharge Diagnoses: head injury, closed without LOC (loss of consciousness); hypertension, type II diabetes. Hospital Course: Closed head injury after a fall, CT head showed two small foci of hemorrhage within the left lateral ventricle, repeat head CT was done in 24 hours to assess for stability, showed slightly expansion of hematoma, but</p>			

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	<p>no active bleeding, neuro stable.</p> <p>The Encounter notes, Progress Notes dated 08/22/2013 revealed Resident #7 admitted to inpatient and discharged to the facility on 08/26/2013.</p> <p>During an interview on 09/04/2013 Resident #7's family member reported on 08/22/2013 the resident fell from the toilet. The resident had a brain bleed and spent the weekend in the hospital. Normally staff stayed with the resident while on the toilet. The resident had a GI (gastrointestinal) bleed in August and had been getting stronger.</p> <p>During an interview on 09/04/2013 at 4:00 p.m. the DON reported Resident #7 had a bed alarm at the time of the fall on 08/22/2013. The facility gave Staff I, CNA a verbal warning for leaving the resident alone on the toilet. The facility policy is that any resident with an alarm needs staff to remain at the toilet.</p> <p>During an interview on 09/09/2013 at 11:30 a.m., the Administrator reported Resident #7 had a bed alarm, the standard of care required staff to remain with the resident while on the toilet if they have any alarm, including a bed alarm. Staff I received a verbal warning for leaving the resident on the toilet.</p> <p>During an interview on 09/04/2013 at 5:00 p.m., Staff K, RN reported on 08/22/2013 Resident #7 fell from the toilet onto the bathroom floor. The resident's CNA, Staff I failed to remain in the resident's room after assisting to the toilet. The facility re-educated Staff I. According to the facility policy, when a resident has an alarm, staff are required to remain with them while on the toilet. The</p>			

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	<p>resident admitted to the hospital for 3-4 days with a minor brain bleed.</p> <p>On 09/09/2013 at 3:00 p.m. the surveyor called Staff I, who declined the interview at that time, but requested it later in the week.</p> <p>On 09/13/201 at 12:14 p.m. during an interview by phone, Staff I reported on 08/22/2013 he/she worked Resident #7's hall, and it was her first day off training. Staff I revealed he/she never worked on that hall alone and never assisted the resident to the toilet until that day. Staff I reported he/she assisted the resident to the toilet and instructed the resident to use the call light near the toilet when finished. The resident agreed. The resident at that time had a bed alarm only. Though Staff I received no instructions regarding resident alarms upon hire; from past experience he/she knew if a resident had a chair alarm they required supervision and were at risk for falls. After the resident fell on 08/22/2013, staff added a chair alarm. Staff I received re-training, and had been told that residents with bed alarms should also have chair alarms. Staff I had no knowledge of who checked alarms, and if he/she had questions regarding resident cares, he/she asked the nurse.</p> <p>The facility Fall Policy indicated the facility used alarms as a means of fall prevention, but failed to indicate that staff were to remain with residents with alarms while on the toilet.</p> <p>FACILITY RESPONSE:</p>			

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50.7(1)a (2)	481—50.7(10A,135C) Additional notification. The director or the director's designee shall be notified within	II	\$500.00	Upon Receipt			

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	<p>24 hours, or the next business day, by the most expeditious means available (I,II,III): 50.7(1) Of any accident causing major injury. a. "Major injury" shall be defined as any injury which: (2) Requires admission to a higher level of care for treatment, other than for observation;</p> <p>DESCRIPTION:</p> <p>Based on record review and staff interview, the facility failed to report to the Department of Inspections and Appeals (DIA) a fall experienced by Resident #7 which resulted in hospitalization. The facility reported a census of 69 residents.</p> <p>Findings include: 1. The MDS (Minimum Data Set) dated 08/20/2013 revealed Resident #7 had moderately impaired cognitive skills for daily decision making. The resident required extensive assistance of one staff to transfer from one surface to another, use the toilet and ambulate in the room. The MDS indicated the resident had diagnoses including anemia, hypertension, diabetes, altered mental status, difficulty in walking, muscle weakness, and symptoms of lack of coordination.</p> <p>The resident's Care Plan with last care conference dated 08/20/2013 included: 1. Problem: Resident unable to complete ADL care needs independently related to weakness from UTI (urinary tract infection), arthritis, macular degeneration, contraction of fingers with a start date of 06/11/2013. On 06/11/2013 the care plan added fall risk assessment as needed, keep floors clean, dry, free of clutter, encourage and assist resident to wear well fitted shoes or</p>			

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	<p>nonskid socks when out of bed, keep frequently used items within easy reach, call light within reach, answer requests for assistance promptly, PT (Physical Therapy) consult as needed.</p> <p>On 06/22/2013 the care plan added, explain all care/procedures, maintain safe environment, avoid twisting motions when moving/positioning to avoid pathological fractures, provide assistive devices for safety, provide needed assistance with bed mobility, transfers, and ambulation.</p> <p>The Incident/Accident Report dated 08/22/2013 at 10:00 a.m. reported Resident #7 stood up from toilet and fell, alerted by resident's roommate, found lying on back with head against wall, without bumps, bleeding, lacerations noted. Staff re-educated.</p> <p>The Nurse's Notes dated 08/22/2013 at 10:15 a.m. revealed Resident #7 sustained a fall in the bathroom. Staff K found the resident on the floor with his/her head up against the wall. The resident denied pain until he/she attempted to straighten the legs, and then complained of right hip pain. Staff assessed the resident, notified physician and family and transferred the resident to the emergency room.</p> <p>The Nurse's Notes at 1:15 p.m. documented the resident admitted to the hospital with a right hip contusion and head injury.</p> <p>The Nurse's Notes on 08/26/2013 at 9:45 a.m. revealed the resident returned from the hospital to the facility, and admitted to skilled level of care.</p>			

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	<p>The Physician Discharge Summary signed 08/26/2013 included: Discharge Diagnoses: head injury, closed without LOC (loss of consciousness); hypertension, type II diabetes. Hospital Course: Closed head injury after a fall, CT head showed two small foci of hemorrhage within the left lateral ventricle, repeat head CT was done in 24 hours to assess for stability, showed slightly expansion of hematoma, but no active bleeding, neuro stable.</p> <p>During an interview on 09/09/2013 at 11:30 the Administrator revealed he/she reported major injuries to DIA, the physician failed to complete the major injury form, the facility over looked the incident and failed to report it.</p> <p>During an interview on 09/04/2013 at 4:00 p.m. the DON reported Resident #7 had no fracture, therefore no major injury determination form, and therefore not reported to DIA, the resident just had a head injury. During the interview the DON determined the resident admitted to the hospital after the fall, and should have reported it.</p> <p>FACILITY RESPONSE:</p>			

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