

**Iowa Department of Inspections and Appeals  
Health Facilities Division  
Citation**

<b>Citation Number:</b> #11006				
<b>Facility Name:</b> Garden View Care Center		<b>Date:</b> December 29, 2025		
<b>Facility Address/City/State/Zip</b> 1200 West Nishna Road Shenandoah, Iowa 51601		LG	<b>Survey Dates:</b> December 1, 2025 – December 8, 2025	
<b>Rule or Code Section</b>	<b>Nature of Violation</b>	<b>Class</b>	<b>Fine Amount</b>	<b>Correction date</b>

<b>58.19(2)j</b>	<p><b>481-58.19(135C) Required nursing services for residents.</b> The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules:</p> <p>58.19(2) Medication and treatment.</p> <p>j. Provision of accurate assessment and timely intervention for all residents who have an onset of adverse symptoms which represent a change in mental, emotional, or physical condition. (I, II, III)</p> <p>DESCRIPTION:</p> <p>Based on staff interviews, provider interview, hospital reports and clinical record review the facility failed to ensure that residents received accurate and timely assessment and intervention for 1 of 2 residents reviewed (Resident #1). Early in November 2025, Resident #1 was found to have a Urinary Tract Infection (UTI) and was put on an antibiotic. He continued to be febrile off and on throughout the month. Staff failed to provide timely and consistent assessments to include vital signs, and failed to contact the doctor with continued fever. On December 1, 2025, Resident #1 was admitted to the hospital with urosepsis. The facility reported a census of 37 residents.</p> <p>Findings include:</p>	<b>I</b>	<b>\$5750.00 (Held in Suspension)</b>	<b>Upon Receipt</b>
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	<p>The Minimum Data Set (MDS) dated 11/13/25, showed that Resident #1 had a Brief Interview for Mental Status (BIMS) score of 3 (severe cognitive deficits.) He was totally dependent on staff for dressing, eating, hygiene, transfers and toileting. The resident had an indwelling catheter and tube feedings. His diagnoses included urinary tract infection in last 30 days, diabetes mellitus, aphasia, cerebrovascular accident (CVA) hemiplegia or hemiparesis.</p> <p>The Care Plan for Resident #1, updated on 11/14/25, showed that he had the potential for infection related to history of UTI. Staff were to monitor daily for dehydration, pain/discomfort and report to the physician. Staff were directed to monitor temperature, pulse during active administration of antibiotics report signs of sepsis, rapid breathing, heart rate, shortness of breath, extreme pain, fever/shivering.</p> <p>On 12/2/25 at 6:15 AM, Staff F, Certified Nurse Aide (CNA) said that Resident #1 was running a Temperature (T) for several nights and she told Staff A, Licensed Practical Nurse (LPN) that the resident could us a medication for the fever, but Staff A refused to give the resident a Tylenol because “babies run that temp.” Staff F said that this was shortly before the resident had been sent to the hospital.</p> <p>According to the Medication/Treatment Administration Record (MAR/TAR), Resident #1 was put on an antibiotic; Cefpodoxime Proxetil, 100 milligrams (mg) two times a day for UTI started on 11/6/25 at 8:00 PM</p>			
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	<p>and the treatment was completed on 11/17/25 at 9:53 AM.</p> <p>The following documentation was found in the Nursing Progress Notes (NPN) and the Vitals Tab (VT) of the electronic chart:</p> <ul style="list-style-type: none"> <li>a. NPN: on 11/6/25 at 1:30 PM readmitted to the facility from the hospital</li> <li>b. On 11/7/25, 11/10 and 11/11 the chart lacked vitals in the VT or NPN</li> <li>c. NPN: on 11/12/25 at 3:24 AM, T 99.7 and Tylenol was given.</li> <li>d. VT: on 11/12 at 8:51 PM, T 99.2 (the chart lacked follow up temperature check)</li> <li>e. On 11/13/25, the chart lacked any vitals in the VT or NPN.</li> <li>f. NPN: On 11/14 at 9:55 AM, T 100.2 and Tylenol was given</li> <li>g. VT: on 11/14 at 8:03 PM, T 99.4 the chart lacked documentation of follow up assessment.</li> <li>h. NPN: on 11/15 at 11:55 PM 100.2</li> <li>i. VT: 11/16 at 8:23 PM, T 96.0</li> <li>j. 11/17/25 chart lacked vitals</li> <li>k. NPN: 11/18 at 8:24 PM, T 100.1</li> <li>l. 11/19/25 chart lacked vitals</li> <li>m. VT: 11/20 at 8:04 PM. T 98 temp</li> <li>n. NPN: 11/21 at 6:52 PM, T 100.7 Tylenol given</li> <li>o. NPN: 11/21 at 10:00 PM, T 99.2</li> <li>p. 11/22 the chart lacked vitals.</li> <li>q. NPN: 11/22 at 9:33 PM left arm swollen, elevated on pillow</li> <li>r. VT: 11/23 at 4:53 PM, T 98.2</li> <li>s. 11/25, chart lacked vitals</li> </ul>			
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	<p>t. 11/27, chart lacked vitals  u. VT: on 11/28 at 7:21 PM, T 98  v. NPN: on 11/29 at 4:30 AM, T 102  w. VT: on 11/30 at 6:28 PM, T 99.0  x. NPN: on 12/1 at 2:30 AM, T 102, edema, called the doctor  y. VT: on 12/1/25 at 3:06 AM, T 102  From 11/6/25 through 11/30/25, the chart lacked documentation that the doctor had been contacted regarding the on-going fever.</p> <p>A hospital report progress note for Resident #1, dated 12/1/25, showed that the chief complaint upon admission was; infection and fever. The Assessment and Plan included: 1. Multifocal bilateral pulmonary infiltrates, questionable pneumonia. 2. Urinary tract infection.</p> <p>The Discharge Summary from the hospital, dated 12/4/25 at 3:43 PM, showed that the Emergency department findings included urine analysis with three plus bacteria and epithelial cells present. Xray showed multifocal bilateral pulmonary infiltrates. He was admitted for management of UTI and pneumonia. Hospital Course: admitted with sepsis due to UTI. He was treated with multiple antibiotics, however, he did not improve, likely due to multiple comorbidities. The family made the decision to for-go further lifesaving treatment and make him comfortable. Transferred back to nursing home on hospice care.  On 12/8/25 at 9:09 AM, Staff G, Licensed Practical Nurse (LPN) said she came in on a Sunday and had taken the blood sugar for Resident #1 and noticed</p>			
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	<p>increased edema. She said she took his temp and he was a-febrile with a lower blood pressure and his lungs sounded like he had phlegm stuck. He didn't seem in distress and she passed it onto the next shift. She did not get anything reported to her at shift change that he'd been having high temps.</p> <p>On 12/8/25 at 7:51 AM, Staff E, Registered Nurse (RN) said that she was told that Resident #1 had a stroke that caused brain stem damage, so he wasn't having normal temp control. She didn't see this information on any of his paperwork, but that was what the other nurses were saying. She remembered that Resident #1 was having temps around 99 and his skin looked okay. She had given him some Tylenol several times. Staff E said that she had him sent to the hospital, when his temperature got up to 102. She said that the prior nurse had reported that he had edema, and she became concerned that he could have been septic. Staff E said that the expectation was to provide full assessments at least twice a day because Resident #1 he was on skilled care.</p> <p>On 12/8/25 at 9:15 AM, the Primary Care Physician (PCP) said that he thought that Resident #1 had gone to the hospital with the diagnoses of UTI and pneumonia. The PCP remembered that the resident had been on an antibiotic early in November for a UTI but he was not aware that the resident continued to have high temperatures on and off before the hospitalization. The PCP looked through the notes for Resident #1, and saw that he had been contact on Nov 11th with a concern of high blood pressures. That was</p>			
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	<p>right around the time they started him on an antibiotic for a UTI. The PCP said that he was contacted about some blood sugars and for authorization for skilled services, but did not see any communication about high temperatures until Nov 30/Dec 1st. He said that he would have liked to know about continued high temps so they could have done repeat labs or urine cultures. The PCP said that it could possibly have made the difference in the outcome of the resident having to go to the hospital. The doctor was not aware of any brain injury that Resident #1 had that would cause him to have continued higher temperatures. On 12/08/2025 at 2:29 PM, the Director of Nursing (DON) said that when a resident had an infection, the staff should have been taking "at least a temp" per shift, and they should have notified the doctor of elevated temps.</p> <p>Facility policy titled: Notification of Change The purpose of the policy was to ensure the facility promptly informed resident, consults with resident's physician when there was a change requiring notification. Clinical complication defined examples include recurrent UTIs. The facility must inform the resident, consults with the resident's physician when there was a change requiring notification. Circumstances requiring notification include significant change in the resident physical condition including clinical complications.</p> <p>The facility's Notification of Changes Policy, revised 2025, to ensure the facility promptly consults with the resident's physician and notify the resident's</p>			
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	representative when there is a change requiring notification.  <b>FACILITY RESPONSE:</b>			
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<b>58.19(2)g</b>	<p><b>481-58.19(135C) Required nursing services for residents.</b> The resident shall receive and the facility shall provide, as appropriate, the following required nursing services under the 24-hour direction of qualified nurses with ancillary coverage as set forth in these rules: 58.19(2) Medication and treatment. g. Administration of oxygen (to be performed only by a registered nurse or licensed practical nurse or by a qualified aide under the direction of a registered nurse or licensed practical nurse); {I, II)</p> <p><b>DESCRIPTION:</b></p> <p>Based on observations, electronic medical record (EMR) reviews, staff interviews, and facility policy review, the facility failed to provide respiratory care and services in accordance with professional standards of practice for 1 of 2 residents (Resident #22) reviewed, requiring the use of oxygen and nebulizer treatments. The facility reported a census of 37 residents.</p> <p>Findings include:</p> <p>The Minimum Data Set (MDS) for Resident #22 revealed a Brief Interview for Mental Status (BIMS) score of 14/15 indicating normal cognition. The document revealed diagnoses of dependence on supplemental oxygen, diabetes mellitus, anxiety disorder, depression, chronic obstructive pulmonary</p>	<b>I</b>	<b>\$5000.00 (Held in Suspension)</b>	<b>Upon Receipt</b>
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	<p>disease (COPD) and respiratory failure. The document disclosed the resident received oxygen therapy, and was prescribed antidepressant, diuretic, antiplatelet and hypoglycemic medications.</p> <p>Resident #22's Care Plan dated 11/3/25 contained a problem area with continuous use of oxygen and was at risk for alterations in oxygen levels due to COPD, asthma and obstructive sleep apnea revised 4/23/25. The identified goal was to remain free from signs/symptoms of respiratory infections through the next review revised 11/3/25 with a target date of 1/19/25. Interventions for staff to follow included: give medications as ordered by physician with monitoring for side effects and effectiveness, history of noncompliance with using oxygen while ambulating, oxygen settings via nasal cannula as ordered and monitoring for signs/symptoms of respiratory distress and report to physician with initiation date of 4/23/25. A problem of altered respiratory status with a history of respiratory failure and risk for respiratory rate increases/decreased, nose flaring, grunting, sweating, wheezing, color changes, continuous oxygen and diagnoses of COPD, asthma and obstructive sleep apnea. The goal area showed no signs of respiratory failure/distress revised on 11/3/25 with a target date of 1/19/26. Interventions for staff to follow included administration of medications as ordered with monitoring of effectiveness and side effects, administration of medications/puffers as ordered with monitoring of effectiveness and side effects, oxygen via nasal cannula as ordered, monitor/document an signs/symptom of respiratory distress to physician and</p>			
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	<p>monitor/document any abnormal breathing patterns to physician all dated 4/23/25. A problem area identified a diagnosis of COPD and risk for shortness of breath, impaired breathing and respiratory infections revised on 4/23/25. The goal related to the problem was to maintain adequate air exchange daily with no signs/symptoms of distress with a revision date of 11/3/25 and target date of 1/19/26. The interventions identified included administration of medications/puffers as ordered with monitoring for effectiveness and side effects, administration of supplemental oxygen as ordered by physician, monitor for signs/symptoms of acute respiratory insufficiency and monitor for signs of respiratory infections/distress, adventitious lung sounds, shortness of breath, coughing and elevated temperature with notification to the physician - all initiated 4/23/25.</p> <p>Resident #22's Clinical Physician Orders included the following orders:</p> <ol style="list-style-type: none"> <li>1. Ipratropium-Albuterol Inhalation Solution 0.5-2.5 (3) mg/3 ml 1 vial inhale 3 times/day.</li> <li>2. Oxygen 3 L continuous every shift related to COPD</li> </ol> <p>Observed on 12/1/25 at 1:13 PM Resident #22 walking down the hallway pulling an E-tank using a nasal cannula for supplemental oxygen. The resident walked into her room, took the cannula off and continued to her bed. The resident stated she was having increased difficulties with her breathing this week. Observed the resident reach over to the</p>			
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	<p>bedside table, obtain a nebulizer mask, place it on her face and turn the machine on. The resident then stopped and stated “did that wrong”, removed the mask, obtained Albuterol solution from the bedside table, opened the vial, put it in the medicine cup, and placed the mask back on her face.</p> <p>The Electronic Medical Record (EMR) Progress Notes revealed a Nurse’s Note on 12/3/25 at 12:01 PM that at 11:00 AM Resident #22 was complaining of an increase in shortness of breath with oxygen saturations of 85% with 3 L oxygen via nasal cannula. The note further contained lung sounds revealed rubs in the upper lobes and the resident was very lethargic. An order was received for transport to the hospital via ambulance.</p> <p>A Nurse’s Note on 12/3/25 at 2:41 PM disclosed Resident #22 was admitted for COPD exacerbation. A General Progress Note on 12/4/25 at 11:06 AM revealed the resident was returning to the facility with continuation of oxygen per previous orders, the resident was provided Levofloxacin via IV, and will have a new diabetic medication, Zituvimet.</p> <p>The Hospital Discharge Summary revealed Resident #22 was brought to the Emergency Department on 12/3/25. The resident presented with a one-week history of worsening dyspnea and productive cough with thick mucus shortness of breath with subjective fevers associated with hot and cold sensations. The document indicated the resident was given DuoNeb treatment and Solu-Medrol (Methylprednisolone</p>			
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	<p>Sodium Succinate) in the Emergency Department. The resident was admitted with a diagnosis of COPD with acute exacerbation. The resident was also treated with Levofloxacin 750 mg during her hospitalization. The EMR did not contain an assessment for self-administration of medications.</p> <p>The Clinical Physician Orders did not contain an order for the resident to self-administer her medications or manage her own oxygen.</p> <p>On 12/3/25 at 4:15 PM Staff H, Certified Medication Aide, stated Resident #22 did have a nebulizer treatment. The staff stated she would provide the resident with her Albuterol vial and let the resident set it up herself when she was ready. Staff H stated she recognizes she is not supposed to do that but the resident "is very independent".</p> <p>On 12/3/25 at 4:25 PM Staff Z, Licensed Practical Nurse (LPN) stated Resident #22 did have a nebulizer treatment. The staff stated she would put the Albuterol in the medication cup of the nebulizer and let the resident turn it on when she was ready.</p> <p>On 12/3/25 at 4:30 PM Staff AA, CMA, stated she would set the nebulizer up for the resident by putting the Albuterol in the medication cup and if the resident wasn't ready for the medication she would leave it for the resident to complete when she was ready.</p> <p>On 12/8/25 at 10:15 AM the Director of Nursing (DON) stated she expected the nurses and/or CMAs to provide medications as ordered. The DON stated</p>			
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	<p>Resident #22's Albuterol should not be left for the resident to administer herself. The DON stated Resident #22's nebulizer should not be set up and left for the resident to turn on herself. The DON stated the facility did have an assessment for self-administration of medication but Resident #22 did not have this. The DON acknowledged Resident #22 was admitted to the hospital for COPD exacerbation and self-administration of a medication that was not prescribed as self-administration could be a contributing factor.</p> <p>On 12/8/25 at 5:17 PM the physician stated he could not "envision" Resident #22 self-administering her nebulizer treatments. The physician stated the resident could be extremely difficult. The physician stated there should be better documentation on medication administration. The physician stated if an assessment were given for self-administration of medication, the assessment would say she could. However, the physician stated he was unsure if she actually would give herself the medication as prescribed. The physician stated it would be much better if the nursing staff set up the nebulizer treatment and started it when the resident was ready for it rather than leaving it for the resident to self-administer.</p> <p>The facility's Medication Therapy Policy, revised 4/07, revealed medication orders will be supported by appropriate care processes and practices. It further stated medication use shall be consistent with an individual's condition, prognosis and responses to treatments.</p>				
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<b>Facility Name:</b> Garden View Care Center		<b>Survey Dates:</b> December 1, 2025 – December 8, 2025		
<b>Facility Address/City/State/Zip</b> 1200 West Nishna Road Shenandoah, Iowa 51601		LG		
<b>Rule or Code Section</b>	<b>Nature of Violation</b>	<b>Class</b>	<b>Fine Amount</b>	<b>Correction date</b>

	<p>The facility's Medication Orders Policy, dated 2025, disclosed medications should be administered only under the order of a person lawfully authorized to prescribe.</p> <p><b>FACILITY RESPONSE:</b></p>			
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Facility Administrator

\_\_\_\_\_  
Date

**If, within thirty (30) days of the receipt of the citation, you (1) do not request a formal hearing or; (2) withdraw your request for formal hearing, and (3) pay the penalty; the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).**